

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

is and Electric Company  
 High Bill Complaint Report  
 Customer Usage Data

Period October 2, 2010 through October 8, 2010

Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	{Redacted}				
09/1/2010	10/1/2010	30	}	687	22.9
08/2/2010	09/1/2010	30		819	cted}
07/1/2010	08/2/2010	32		951	
06/2/2010	07/1/2010	29		1120	
05/3/2010	06/2/2010	30		894	
04/3/2010	05/3/2010	30		810	
03/3/2010	04/3/2010	31		755	
02/1/2010	03/3/2010	30		846	
12/30/2009	02/1/2010	33		894	
12/1/2009	12/30/2009	29		581	
10/29/2009	12/1/2009	33		700	
09/30/2009	10/29/2009	29		583	
08/31/2009	09/30/2009	30		814	
07/31/2009	08/31/2009	31		884	
07/2/2009	07/31/2009	29		832	cted}
06/2/2009	07/2/2009	30		591	
05/1/2009	06/2/2009	32		594	
04/2/2009	05/1/2009	29		466	
03/3/2009	04/2/2009	30		443	
01/30/2009	03/3/2009	32		696	
12/30/2008	01/30/2009	31		693	
12/1/2008	12/30/2008	29		674	
10/29/2008	12/1/2008	33		670	
10/1/2008	10/29/2008	28		537	
09/2/2008	10/1/2008	29		577	
08/1/2008	09/2/2008	32		658	
07/2/2008	08/1/2008	30		631	
06/3/2008	07/2/2008	29		590	
05/1/2008	06/3/2008	33		597	
04/1/2008	05/1/2008	30		586	
03/4/2008	04/1/2008	28		547	
01/31/2008	03/4/2008	33		675	
01/4/2008	01/31/2008	27		553	
12/3/2007	01/4/2008	32		644	
11/1/2007	12/3/2007	32		611	
10/3/2007	11/1/2007	29		486	
09/4/2007	10/3/2007	29		522	
08/3/2007	09/4/2007	32		597	
07/5/2007	08/3/2007	29		545	
06/5/2007	07/5/2007	30		562	
05/4/2007	06/5/2007	32		562	
04/4/2007	05/4/2007	30		532	
03/6/2007	04/4/2007	29		476	
02/2/2007	03/6/2007	32		597	
01/5/2007	02/2/2007	28		661	
12/5/2006	01/5/2007	31		668	
11/2/2006	12/5/2006	33		668	
10/5/2006	11/2/2006	28		466	
09/5/2006	10/5/2006	30		541	
08/4/2006	09/5/2006	32		750	
07/6/2006	08/4/2006	29		597	
06/6/2006	07/6/2006	30		541	
05/5/2006	06/6/2006	32		555	
04/5/2006	05/5/2006	30		540	
03/7/2006	04/5/2006	29		657	
02/3/2006	03/7/2006	32		740	
01/5/2006	02/3/2006	29		693	
12/6/2005	01/5/2006	30		629	
11/4/2005	12/6/2005	32		600	
10/6/2005	11/4/2005	29		540	
09/3/2005	10/6/2005	33		721	
08/5/2005	09/3/2005	29		902	
07/6/2005	08/5/2005	30		822	
06/6/2005	07/6/2005	30		669	
05/6/2005	06/6/2005	31		719	
04/6/2005	05/6/2005	30		783	
03/7/2005	04/6/2005	30		753	
02/4/2005	03/7/2005	31		747	
01/4/2005	02/4/2005	31		908	
12/6/2004	01/4/2005	29		796	
11/4/2004	12/6/2004	32		912	
10/5/2004	11/4/2004	30		717	
09/7/2004	10/5/2004	28		692	
08/6/2004	09/7/2004	32		835	
07/8/2004	08/6/2004	29		715	

06/7/2004	07/8/2004	31		736	
05/6/2004	06/7/2004	32		772	
04/6/2004	05/6/2004	30		761	

as and Electric Company  
 High Bill Complaint Report  
 Customer Usage Data

Period October 2, 2010 through October 8, 2010

Electric							Gas					
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	{Redacted}			{Redacted}	0	{Redacted}	08/16/2010	09/15/2010	30	{Redacted}	5	0.17
07/14/2010	09/14/2010	62		{Redacted}	0	interval SA	07/15/2010	08/16/2010	32		6	
06/14/2010	07/14/2010	30			0		06/15/2010	07/15/2010	30		5	
05/13/2010	06/14/2010	32			0		05/14/2010	06/15/2010	32		6	
04/14/2010	05/13/2010	29			0		04/15/2010	05/14/2010	29		8	
03/15/2010	04/14/2010	30			0		03/16/2010	04/15/2010	30		10	
02/11/2010	03/15/2010	32			0		02/12/2010	03/16/2010	32		17	
01/26/2010	02/11/2010	16			0		01/13/2010	02/12/2010	30		19	
01/13/2010	01/26/2010	13			0	EMR SA	12/14/2009	01/13/2010	30		20	
12/14/2009	01/13/2010	30			0		11/12/2009	12/14/2009	32		20	
11/13/2009	12/14/2009	31			0		10/13/2009	11/12/2009	30		11	
10/13/2009	11/13/2009	31			0		09/14/2009	10/13/2009	29		8	
09/14/2009	10/13/2009	29			0		08/13/2009	09/14/2009	32		5	
08/13/2009	09/14/2009	32			0		07/15/2009	08/13/2009	29		5	
07/15/2009	08/13/2009	29			0		06/15/2009	07/15/2009	30		5	
06/16/2009	07/15/2009	29			0		05/13/2009	06/15/2009	33		8	
05/15/2009	06/16/2009	32			0		04/14/2009	05/13/2009	29		19	
04/16/2009	05/15/2009	29			0		03/16/2009	04/14/2009	29		20	
03/17/2009	04/16/2009	30			0		02/12/2009	03/16/2009	32		27	
02/12/2009	03/17/2009	33			0		01/13/2009	02/12/2009	30		27	
01/13/2009	02/12/2009	30			0		12/12/2008	01/13/2009	32		30	
12/15/2008	01/13/2009	29			0		11/13/2008	12/12/2008	29		22	
11/12/2008	12/15/2008	33			0		10/13/2008	11/13/2008	31		19	
10/14/2008	11/12/2008	29	Rebilled		0		09/12/2008	10/13/2008	31		13	
10/14/2008	11/12/2008	29	Canceled		0		08/13/2008	09/12/2008	30		9	
09/12/2008	10/14/2008	32			0		07/16/2008	08/13/2008	28		9	
08/13/2008	09/12/2008	30			0		06/16/2008	07/16/2008	30		9	
07/16/2008	08/13/2008	28			0		05/15/2008	06/16/2008	32		13	
06/16/2008	07/16/2008	30			0		04/15/2008	05/15/2008	30		15	
05/15/2008	06/16/2008	32			0		03/14/2008	04/15/2008	32		18	
04/15/2008	05/15/2008	30			0		02/13/2008	03/14/2008	30		19	
03/14/2008	04/15/2008	32			0		01/15/2008	02/13/2008	29		22	
02/13/2008	03/14/2008	30			0		12/14/2007	01/15/2008	32		26	
01/15/2008	02/13/2008	29			0		11/14/2007	12/14/2007	30		20	
12/14/2007	01/15/2008	32			0		10/16/2007	11/14/2007	29		15	
11/14/2007	12/14/2007	30			0		09/17/2007	10/16/2007	29		12	
10/16/2007	11/14/2007	29			0		08/17/2007	09/17/2007	31		8	
09/17/2007	10/16/2007	29			0		07/18/2007	08/17/2007	30		8	
08/17/2007	09/17/2007	31			0		06/19/2007	07/18/2007	29		7	
07/18/2007	08/17/2007	30			0		05/17/2007	06/19/2007	33		10	
06/19/2007	07/18/2007	29			0		04/17/2007	05/17/2007	30		13	
05/17/2007	06/19/2007	33			0		03/19/2007	04/17/2007	29		13	
04/17/2007	05/17/2007	30			0		02/15/2007	03/19/2007	32		18	
03/19/2007	04/17/2007	29			0		01/17/2007	02/15/2007	29		20	
02/15/2007	03/19/2007	32			0		12/15/2006	01/17/2007	33		25	
01/17/2007	02/15/2007	29			0		11/15/2006	12/15/2006	30		18	
12/15/2006	01/17/2007	33			0		10/17/2006	11/15/2006	29		14	
11/15/2006	12/15/2006	30			0		09/18/2006	10/17/2006	29		11	
10/17/2006	11/15/2006	29			0		08/18/2006	09/18/2006	31		8	
09/18/2006	10/17/2006	29			0		07/20/2006	08/18/2006	29		6	
08/18/2006	09/18/2006	31			0		06/20/2006	07/20/2006	30		7	
07/19/2006	08/18/2006	30			0		05/18/2006	06/20/2006	33		9	
06/20/2006	07/19/2006	29			0		04/19/2006	05/18/2006	29		10	
05/18/2006	06/20/2006	33			0		03/20/2006	04/19/2006	30		15	
04/19/2006	05/18/2006	29			0		02/17/2006	03/20/2006	31		19	
03/20/2006	04/19/2006	30			0		01/18/2006	02/17/2006	30		18	
02/17/2006	03/20/2006	31			0		12/17/2005	01/18/2006	32		18	
01/18/2006	02/17/2006	30			0		11/17/2005	12/17/2005	30		17	
12/17/2005	01/18/2006	32			0		10/18/2005	11/17/2005	30		12	
11/17/2005	12/17/2005	30			0		09/19/2005	10/18/2005	29		9	
10/18/2005	11/17/2005	30			0		08/17/2005	09/19/2005	33		6	
09/19/2005	10/18/2005	29			0		07/19/2005	08/17/2005	29		6	
08/17/2005	09/19/2005	33			0		06/17/2005	07/19/2005	32		6	
07/19/2005	08/17/2005	29			0		05/19/2005	06/17/2005	29		7	
06/17/2005	07/19/2005	32			0		04/19/2005	05/19/2005	30		10	
05/19/2005	06/17/2005	29			0		03/17/2005	04/19/2005	33		13	
04/19/2005	05/19/2005	30			0		02/17/2005	03/17/2005	28		7	
03/17/2005	04/19/2005	33			0		01/18/2005	02/17/2005	30		7	
02/17/2005	03/17/2005	28			0		12/17/2004	01/18/2005	32		8	
01/18/2005	02/17/2005	30			0		11/16/2004	12/17/2004	31		6	
12/17/2004	01/18/2005	32			0		10/18/2004	11/16/2004	29		7	
11/16/2004	12/17/2004	31			0		09/17/2004	10/18/2004	31		5	
10/18/2004	11/16/2004	29			0		08/17/2004	09/17/2004	31		5	
09/17/2004	10/18/2004	31			0		07/20/2004	08/17/2004	28		5	
08/17/2004	09/17/2004	31			0		06/17/2004	07/20/2004	33		6	
07/20/2004	08/17/2004	28			0							

06/17/2004	07/20/2004	33
05/17/2004	06/17/2004	31
04/19/2004	05/17/2004	28

	0	
	0	
	0	

05/17/2004	06/17/2004	31		5	
04/19/2004	05/17/2004	28		5	