

Core Gas Conservation Plan SF/Peninsula

Winter 2010

1



Project Objective:

 Raise public awareness of need for gas conservation among residential customers in San Francisco and San Mateo counties during Dec-Feb 2010/2011

Decrease the chance of SF/San Mateo county noncore customer curtailment

Key Statistics:

• Winter Gas Savings typically drives 10% voluntary core customer gas load reduction. This load reduction is already factored into gas planning's load assumptions (for Jan/Feb 2011)

- 5- year average Gas Bills for December:
 - •\$75 in San Mateo
 - •\$50 in San Francisco



Incent San Francisco and San Mateo county residential customers to conserve gas usage during this winter.

- December: Incent residential customer with gas accounts in San Mateo and San Francisco county with a \$25 VISA gift card. Customers who save over 0% in December versus the past three-year December average will receive the gift card in early 2011.
- January and February: Increase marketing efforts in San Francisco and San Mateo county through PG&E's Winter Gas Savings (WGS) program to promote conservation.



Shareholder Funding

- The Gas Conservation Plan will be entirely shareholder funded.
- \$7.0 million for all costs related to December gas conservation plan.
- \$0.650 million for increased marketing and outreach of WGS program to San Francisco and San Mateo county.



- All residential gas customers who may be subject to curtailment this winter in San Francisco and the Peninsula are eligible to participate in the program, therefore PG&E is treating similarly situated customers similarly.
- The program does not represent a deviation from PG&E's tariffs, therefore an advice letter filing is not needed.
- PG&E's shareholders will fund the cost of the gift card and additional marketing of the WGS program.



Timeline/Key Decision Dates

Date	Milestone
Dec 1 – Dec 31	Gift Card Incentive Program
Dec 1 – Dec 31	TV, radio, print, online advertisement airs
Dec 1 – Dec 31	Website goes live
Jan/Feb 2010	WGS Marketing, territory-wide (SF/Peninsula heavy marketing included)
Mar 2010	VISA gift cards mailed to customers