

From: Roscow, Steve
Sent: 11/18/2010 4:17:07 PM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Cc: Gupta, Alope (aloke.gupta@cpuc.ca.gov); Kaneshiro, Bruce (bruce.kaneshiro@cpuc.ca.gov)
Bcc:
Subject: PG&E Commercial/Industrial SmartMeters: Energy Division Data Request #2

Sid,

Here as a new data request, this one sent at Julie Fitch's direction. Let us know if you'd like to discuss the best means of formatting your response.

DATA REQUEST

Please respond to the request below by COB Friday, December 3rd, and on a **weekly basis** subsequent to that date, until all requested information has been provided:

In a meeting with Energy Division staff on November 15, 2010, PG&E presented material related to "The Demand Function in Commercial/Industrial SmartMeters", including a proposal to provide customers affected by inaccurate demand charge billing with bill credits totaling approximately \$4.390 million (sum of \$3.84 million and \$.550 million).

1. Please quantify and fully itemize all operational costs that PG&E has incurred to date, and provide an estimate of total expected future costs, due to having to pursue and implement a correction to the problems identified in PG&E's Commercial/Industrial SmartMeters.
2. Customer credits: please provide the following information on a customer-specific basis
 - a. For each month that an individual customer receives a bill credit, please demonstrate the actual calculation of that credit, specific to the "service point" that was affected (i.e., PG&E's response should be in the form of a spreadsheet with approximately 5,000 rows, with a customer-specific set of monthly calculations on each row)
 - b. For each month that an individual customer receives a bill credit, please provide (a) the SmartMeter-based demand level and demand charge that was actually billed for each month, and (b) the prior-year historical pre-SmartMeter demand level and demand charge for the corresponding month, for comparison. Please identify the actual source of the demand figure used in each credit calculation (i.e., whether the demand figure used in the credit calculation is pre- or post SmartMeter installation)

END OF REQUEST

Steve Roscow

Program and Project Supervisor

CPUC Energy Division

415-703-1189