

## Employee Contact Data - Odor Calls

### 7/1/10 - 9/9/10

Date issued	Time Issued	Field Order	Address Number	Address Name	City	CPSD Area	Employee Information
1	7/1/2010	08:54	5474490618	Redacted	SAN BRUNO	2	*Reported to Redacted contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Carlos responded to the field order.
2	7/6/2010	10:03	5735396612		SAN BRUNO	3	*Reported to Redacted, contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Francisco responded to the field order.
3	7/9/2010	12:23	1116353781		SOUTH SAN FR	1	*Reported to Redacted contact center agent, in the Stockton Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Francisco responded to the field order.
4	7/10/2010	11:28	3720601238		SAN BRUNO	2	*Reported to Redacted, dispatcher, in the Concord dispatch. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
5	7/10/2010	08:48	5484899400		SAN BRUNO	2	*Reported to Redacted dispatcher, in the Concord dispatch. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
6	7/10/2010	11:46	5756284682		SAN BRUNO	2	*Reported to Redacted dispatcher, in the Concord dispatch. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
7	7/10/2010	09:37	5756284825		SAN BRUNO	2	*Reported to Redacted contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.

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8	7/12/2010	15:12	5255478917	Redacted		SAN BRUNO	4	*Reported to Redacted, contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Francisco responded to the field order.
9	7/13/2010	13:06	5379392454	Redacted		SAN BRUNO	1	*Reported to Redacted CEE service representative, in the San Ramon office. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
10	7/14/2010	08:23	4426173828	Redacted		SAN BRUNO	2	*Reported to Redacted Office Services CSR, in the Daly City local office. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
11	7/15/2010	17:39	5327294106	Redacted		SAN BRUNO	1	*Reported to Redacted contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
12	7/16/2010	10:46	5725093802	Redacted		SAN BRUNO	3	*Reported to Redacted, contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Francisco responded to the field order.
13	7/17/2010	14:20	5735268068	Redacted		SAN BRUNO	3	*Reported to Redacted contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted, Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
14	7/18/2010	14:00	5461507560	Redacted		SOUTH SAN FR	1	*Reported to Redacted contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
15	7/18/2010	10:20	5557886950	Redacted		SAN BRUNO	2	*System generated *Disptched by Redacted in Concord dispatch. *Field service person Redacted from San Carlos responded to the field order.

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16	7/23/2010	12:54	5419800082	Redacted		SAN BRUNO	1	*Reported to Redacted, contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
17	7/27/2010	12:50	5409516381	Redacted		SAN BRUNO	1	*Reported to Redacted, contact center agent, in the Fresno Contact Center.
18	7/27/2010	12:54	5409516513	Redacted		SAN BRUNO	1	*Reported to Redacted, contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Francisco responded to the field order.
19	7/29/2010	16:52	5181902383	Redacted		SAN BRUNO	1	*Reported to Redacted Office Services CSR, in the Vacaville local office. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
20	7/30/2010	10:10	5349201270	Redacted		SAN BRUNO	4	*Reported to Redacted, contact center agent, in the San Jose Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
21	7/31/2010	18:53	5451116177	Redacted		SOUTH SAN FR	1	*Reported to Redacted, contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
22	8/2/2010	10:20	5265753911	Redacted		SAN BRUNO	4	*Reported to Redacted, contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Francisco responded to the field order.
23	8/3/2010	09:35	5409550646	Redacted		SAN BRUNO	1	*Reported to Redacted, contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.

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	Date issued	Time Issued	Field Order	Address Number	Address Name	City	CPSD Area	Employee Information
24	8/4/2010	08:04	5419848597	Redacted		SAN BRUNO	1	*Reported to Redacted contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
25	8/4/2010	18:14	5422515215	Redacted		SAN BRUNO	2	*Reported to Redacted contact center agent, in the Stockton Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
26	8/5/2010	10:46	5422515238	Redacted		SAN BRUNO	2	*Reported to Redacted contact center agent, in the San Jose Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
27	8/5/2010	17:11	5422515299	Redacted		SAN BRUNO	2	*Reported to Redacted senior service representative, in the Stockton Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
28	8/5/2010	16:20	5461422109	Redacted		SOUTH SAN FR	1	*Reported to Redacted contact center agent, in the Stockton Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Carlos responded to the field order.
29	8/5/2010	11:06	5484848880	Redacted		SAN BRUNO	2	*Reported to Redacted CEE service representative, in the San Ramon office. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
30	8/9/2010	14:03	5474680001	Redacted	Red	SAN BRUNO	2	*Reported to Redacted contact center agent, in the San Jose Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.

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	Date issued	Time Issued	Field Order	Address Number	Address Name	City	CPSD Area	Employee Information
31	8/10/2010	12:48	5349184476	Redacted		SAN BRUNO	4	*Reported to Redacted, contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
32	8/10/2010	15:34	5474676245	Redacted	RD	SAN BRUNO	2	*Reported to Redacted, CEE service representative, in the San Ramon office. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Carlos responded to the field order.
33	8/10/2010	16:52	5495491917	Redacted		SAN BRUNO	2	*Reported to Redacted, contact center agent, in the Stockton Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
34	8/10/2010	10:10	5756284416	Redacted		SAN BRUNO	2	*Reported to Redacted contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
35	8/11/2010	13:59	3720601848	Redacted		SAN BRUNO	2	*Reported to Redacted Office Services CSR, in the Daly City local office. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
36	8/11/2010	11:10	3720601964	Redacted		SAN BRUNO	2	*Reported to Redacted contact center agent, in the San Jose Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
37	8/11/2010	13:56	5756284995	Redacted		SAN BRUNO	2	*Reported to Redacted Office Services CSR, in the Daily City local office. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
38	8/12/2010	11:12	5430191250	Redacted		SOUTH SAN FR	1	*Reported to Redacted CEE service representative, in the San Ramon office.

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	Date issued	Time Issued	Field Order	Address Number	Address Name	City	CPSD Area	Employee Information
39	8/13/2010	09:03	5451166734	Redacted		SOUTH SAN FR	1	*Reported to Redacted contact center agent, in the San Jose Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
40	8/16/2010	19:16	5327362759	Redacted		SAN BRUNO	1	*Reported to Redacted contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
41	8/17/2010	11:25	5171573332	Redacted		SAN BRUNO	1	*Reported to Redacted Gas Mapper, in the Fresno RMC. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
42	8/19/2010	13:13	5557770540	Redacted		SAN BRUNO	2	*Reported to Redacted contact center agent, in the San Jose Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
43	8/20/2010	13:57	5411987404	Redacted		SAN BRUNO	2	*Reported to Redacted dispatcher, in the Concord dispatch. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
44	8/22/2010	13:02	5422413190	Redacted		SAN BRUNO	2	*Reported to Redacted contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
45	8/24/2010	16:13	5327381202	Redacted		SAN BRUNO	1	*Reported to Redacted contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.

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	Date issued	Time Issued	Field Order	Address Number	Address Name	City	CPSD Area	Employee Information
46	8/24/2010	14:41	5359639321	Redacted		SAN BRUNO	4	*Reported to Redacted contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
47	8/24/2010	09:18	5484929488	Redacted		SAN BRUNO	2	*Reported to Redacted contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
48	8/24/2010	07:10	5495463842	Redacted		SAN BRUNO	2	*Reported to Redacted contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
49	8/24/2010	12:40	5725021133	Redacted		SAN BRUNO	3	*Reported to Redacted contact center agent, in the Stockton Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Carlos responded to the field order.
50	8/24/2010	16:13	X100008387	Redacted		SAN BRUNO	1	*Reported to Redacted contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
51	8/25/2010	08:47	5359486156	Redacted		SAN BRUNO	4	*Reported to Redacted contact center agent, in the Stockton Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
52	8/25/2010	20:39	5369978146	Redacted		SAN BRUNO	4	*Reported to Redacted contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Carlos responded to the field order.

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	Date issued	Time Issued	Field Order	Address Number	Address Name	City	CPSD Area	Employee Information
53	8/30/2010	05:51	5359477848	Redacted		SAN BRUNO	4	*Reported to [Redacted] contact center agent, in the Sacramento Contact Center. *Dispatched by [Redacted] in Concord dispatch. *Field service person [Redacted] from San Francisco responded to the field order.
54	8/30/2010	11:14	5745874169			SAN BRUNO	3	*Reported to [Redacted], Dispatcher, in the San Ramon office. *Dispatched by [Redacted] in Concord dispatch. *Field service person [Redacted] from Daly City responded to the field order.
55	8/31/2010	11:03	5430337743			SOUTH SAN FR	1	*Reported to [Redacted] CEE service representative, in the San Ramon office. *Dispatched by [Redacted] in Concord dispatch. *Field service person [Redacted] from Daly City responded to the field order.
56	8/31/2010	13:41	5450985620			SOUTH SAN FR	1	*Reported to [Redacted] CEE service representative, in the San Ramon office. *Dispatched by [Redacted] in Concord dispatch. *Field service person [Redacted] from Daly City responded to the field order.
57	8/31/2010	12:03	6157195218			PACIFICA	4	*Reported to [Redacted] contact center agent, in the Fresno Contact Center. *Dispatched by [Redacted] in Concord dispatch. *Field service person [Redacted] from San Carlos responded to the field order.
58	9/1/2010	10:13	5265654533			SAN BRUNO	4	*Reported to [Redacted] contact center agent, in the Stockton Contact Center. *Dispatched by [Redacted] in Concord dispatch. *Field service person [Redacted] from Daly City responded to the field order.
59	9/6/2010	21:29	5503046897			SAN BRUNO	1	*Reported to [Redacted] contact center agent, in the Sacramento Contact Center. *Dispatched by [Redacted] in Concord dispatch. *Field service person [Redacted] from San Carlos responded to the field order.



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60	9/7/2010	14:41	5171705800	Redacted		SAN BRUNO	1	*Reported to Redacted CEE service representative, in the San Ramon office. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
61	9/7/2010	08:43	5412019295	Redacted		SAN BRUNO	2	*Reported to Redacted contact center agent, in the Sacramento Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
62	9/7/2010	15:03	5440804685	Redacted		SOUTH SAN FR	1	*Reported to Redacted CEE service representative, in the San Ramon office. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
63	9/7/2010	17:00	5451165784	Redacted		SOUTH SAN FR	1	*Reported to Redacted contact center agent, in the Fresno Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from San Carlos responded to the field order.
64	9/9/2010	09:27	5265633300	Redacted		SAN BRUNO	4	*Reported to Redacted contact center agent, in the San Jose Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
65	9/9/2010	07:03	5451172412	Redacted		SOUTH SAN FR	1	*Reported to Redacted contact center agent, in the Stockton Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.
66	9/9/2010	09:27	X100009288	Redacted		SAN BRUNO	4	*Reported to Redacted contact center agent, in the San Jose Contact Center. *Dispatched by Redacted in Concord dispatch. *Field service person Redacted from Daly City responded to the field order.