

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period October 23, 2010 through October 29, 2010

{Redacted}

{Redacted}

Electric

Start Date	End Date	Days	Amount	Usage	ADU
09/8/2010	10/7/2010	29	{Redacted}	975	33.62
08/9/2010	09/8/2010	30	{Redacted}	1681	56.03
07/9/2010	08/9/2010	31	{Redacted}	2519	81.26

Gas

Start Date	End Date	Days	Amount	Usage	ADU
09/8/2010	10/7/2010	29	{Redacted}	38	1.31
08/9/2010	09/8/2010	30	{Redacted}	40	1.33
07/9/2010	08/9/2010	31	{Redacted}	40	1.29

and Electric Company
High Bill Complaint Report
Customer Usage Data

Period October 23, 2010 through October 29, 2010

[Redacted]		[Redacted]	Electric			
Start Date	End Date	Days	Status	Amount	Usage	ADU
09/20/2010	10/19/2010	29			387	13.34
08/19/2010	09/20/2010	32	Rebilled		348	10.88
08/19/2010	09/20/2010	32	Canceled		563	17.59
07/20/2010	08/19/2010	30			396	13.2
06/18/2010	07/20/2010	32			414	12.94
05/20/2010	06/18/2010	29			393	13.55
04/20/2010	05/20/2010	30			407	13.57
03/22/2010	04/20/2010	29			482	16.62
02/18/2010	03/22/2010	32			593	18.53
01/20/2010	02/18/2010	29			477	16.45
12/18/2009	01/20/2010	33			563	17.06
11/17/2009	12/18/2009	31			540	17.42
10/16/2009	11/17/2009	32			1051	32.84
09/17/2009	10/16/2009	29			0	0
08/19/2009	09/17/2009	29			596	20.55
07/18/2009	08/19/2009	32			473	14.78
06/18/2009	07/18/2009	30			503	16.77
05/20/2009	06/18/2009	29			502	17.31
04/17/2009	05/20/2009	33			636	19.27
03/19/2009	04/17/2009	29			459	15.83
02/18/2009	03/19/2009	29			652	22.48
01/16/2009	02/18/2009	33			818	24.79
12/17/2008	01/16/2009	30			384	12.8
11/17/2008	12/17/2008	30			680	22.67
10/17/2008	11/17/2008	31			637	20.55
09/18/2008	10/17/2008	29			624	21.52
08/18/2008	09/18/2008	31			412	13.29
07/18/2008	08/18/2008	31			649	20.94
06/19/2008	07/18/2008	29			507	17.48
05/17/2008	06/19/2008	33			621	18.82
04/21/2008	05/17/2008	26			522	20.08
03/19/2008	04/21/2008	33			699	21.18
02/19/2008	03/19/2008	29			706	24.34
01/18/2008	02/19/2008	32			911	28.47
12/19/2007	01/18/2008	30			643	21.43
11/17/2007	12/19/2007	32			686	21.44
10/20/2007	11/17/2007	28			638	22.79
09/21/2007	10/20/2007	29			586	20.21
08/21/2007	09/21/2007	31			424	13.68
07/21/2007	08/21/2007	31			508	16.39
06/21/2007	07/21/2007	30			524	17.47
05/22/2007	06/21/2007	30			563	18.77
04/23/2007	05/22/2007	29			609	21
03/22/2007	04/23/2007	32			586	18.31
02/21/2007	03/22/2007	29			613	21.14
01/22/2007	02/21/2007	30			518	17.27
12/20/2006	01/22/2007	33			744	22.55
11/20/2006	12/20/2006	30			610	20.33
10/20/2006	11/20/2006	31			691	22.29
09/21/2006	10/20/2006	29			599	20.66
08/22/2006	09/21/2006	30			503	16.77
07/24/2006	08/22/2006	29			487	16.79
06/22/2006	07/24/2006	32			551	17.22
05/23/2006	06/22/2006	30			569	18.97
04/24/2006	05/23/2006	29			442	15.24
03/23/2006	04/24/2006	32			756	23.63
02/22/2006	03/23/2006	29			686	23.66
01/23/2006	02/22/2006	30			706	23.53
12/21/2005	01/23/2006	33			744	22.55
11/21/2005	12/21/2005	30			620	20.67
10/22/2005	11/21/2005	30			639	21.3
09/22/2005	10/22/2005	30			447	14.9
08/22/2005	09/22/2005	31			573	18.48
07/23/2005	08/22/2005	30			504	16.8
06/22/2005	07/23/2005	31			534	17.23
05/23/2005	06/22/2005	30			735	24.5
04/21/2005	05/23/2005	32			575	17.97
03/23/2005	04/21/2005	29			486	16.76
02/22/2005	03/23/2005	29			725	25
01/21/2005	02/22/2005	32			738	23.06
12/21/2004	01/21/2005	31			625	20.16
11/20/2004	12/21/2004	31			732	23.61
10/22/2004	11/20/2004	29			679	23.41
09/22/2004	10/22/2004	30			491	16.37
08/23/2004	09/22/2004	30			452	15.07
07/23/2004	08/23/2004	31			509	16.42

[Redacted]		[Redacted]	Gas			
Start Date	End Date	Days	Status	Amount	Usage	ADU
09/20/2010	10/19/2010	29			19	0.66
08/19/2010	09/20/2010	32	Rebilled		19	0.59
08/19/2010	09/20/2010	32	Canceled		23	0.72
07/20/2010	08/19/2010	30			20	0.67
06/18/2010	07/20/2010	32			24	0.75
05/20/2010	06/18/2010	29			22	0.76
04/20/2010	05/20/2010	30			23	0.77
03/22/2010	04/20/2010	29			31	1.07
02/18/2010	03/22/2010	32			42	1.31
01/20/2010	02/18/2010	29			38	1.31
12/18/2009	01/20/2010	33			54	1.64
11/17/2009	12/18/2009	31			42	1.35
10/16/2009	11/17/2009	32			42	1.31
09/17/2009	10/16/2009	29			0	0
08/19/2009	09/17/2009	29			22	0.76
07/18/2009	08/19/2009	32			18	0.56
06/18/2009	07/18/2009	30			20	0.67
05/20/2009	06/18/2009	29			21	0.72
04/17/2009	05/20/2009	33			16	0.48
03/19/2009	04/17/2009	29			29	1
02/18/2009	03/19/2009	29			29	1
01/16/2009	02/18/2009	33			45	1.36
12/17/2008	01/16/2009	30			25	0.83
11/17/2008	12/17/2008	30			34	1.13
10/17/2008	11/17/2008	31			23	0.74
09/18/2008	10/17/2008	29			23	0.79
08/18/2008	09/18/2008	31			15	0.48
07/18/2008	08/18/2008	31			23	0.74
06/19/2008	07/18/2008	29			20	0.69
05/17/2008	06/19/2008	33			24	0.73
04/21/2008	05/17/2008	26			21	0.81
03/19/2008	04/21/2008	33			27	0.82
02/19/2008	03/19/2008	29			30	1.03
01/18/2008	02/19/2008	32			66	2.06
12/19/2007	01/18/2008	30			40	1.33
11/17/2007	12/19/2007	32			43	1.34
10/20/2007	11/17/2007	28			24	0.86
09/21/2007	10/20/2007	29			24	0.83
08/21/2007	09/21/2007	31			14	0.45
07/21/2007	08/21/2007	31			22	0.71
06/21/2007	07/21/2007	30			21	0.7
05/22/2007	06/21/2007	30			22	0.73
04/23/2007	05/22/2007	29			23	0.79
03/22/2007	04/23/2007	32			25	0.78
02/21/2007	03/22/2007	29			29	1
01/22/2007	02/21/2007	30			45	1.5
12/20/2006	01/22/2007	33			38	1.15
11/20/2006	12/20/2006	30			25	0.83
10/20/2006	11/20/2006	31			15	0.48
09/21/2006	10/20/2006	29			13	0.45
08/22/2006	09/21/2006	30			4	0.13
07/24/2006	08/22/2006	29			13	0.45
06/22/2006	07/24/2006	32			24	0.75
05/23/2006	06/22/2006	30			25	0.83
04/24/2006	05/23/2006	29			23	0.79
03/23/2006	04/24/2006	32			34	1.06
02/22/2006	03/23/2006	29			43	1.48
01/23/2006	02/22/2006	30			43	1.43
12/21/2005	01/23/2006	33			38	1.15
11/21/2005	12/21/2005	30			29	0.97
10/22/2005	11/21/2005	30			17	0.57
09/22/2005	10/22/2005	30			10	0.33
08/22/2005	09/22/2005	31			15	0.48
07/23/2005	08/22/2005	30			13	0.43
06/22/2005	07/23/2005	31			23	0.74
05/23/2005	06/22/2005	30			30	1
04/21/2005	05/23/2005	32			25	0.78
03/23/2005	04/21/2005	29			22	0.76
02/22/2005	03/23/2005	29			25	0.86
01/21/2005	02/22/2005	32			51	1.59
12/21/2004	01/21/2005	31			35	1.13
11/20/2004	12/21/2004	31			40	1.29
10/22/2004	11/20/2004	29			20	0.69
09/22/2004	10/22/2004	30			15	0.5
08/23/2004	09/22/2004	30			3	0.05
07/23/2004	08/23/2004	30			33	1.1

06/23/2004	07/23/2004	30
05/21/2004	06/23/2004	33
04/22/2004	05/21/2004	29

		472	15.73
		604	18.3
		521	17.97

05/21/2004	06/23/2004	33
04/22/2004	05/21/2004	29

		24	0.73
		23	0.79