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and Electric Company  
High Bill Complaint Report  
Customer Usage Data

Period October 30, 2010 through November 5, 2010

{Redacted}

{Redacted}

Electric							
Start Date	End Date	Days	Status	BPP	Amount	Usage	ADU
09/23/2010	10/22/2010	29		}		961	33.14
08/24/2010	09/23/2010	30				999	33.3
07/23/2010	08/24/2010	32				1103	34.47
06/23/2010	07/23/2010	30				1164	38.8
05/24/2010	06/23/2010	30				1177	39.23
04/23/2010	05/24/2010	31				1314	42.39
03/25/2010	04/23/2010	29				1265	43.62
02/23/2010	03/25/2010	30				1342	44.73
01/22/2010	02/23/2010	32				1103	34.47
12/22/2009	01/22/2010	31				1177	37.97
11/20/2009	12/22/2009	32				1366	42.69
10/21/2009	11/20/2009	30				1043	34.77
09/22/2009	10/21/2009	29				952	32.83
08/24/2009	09/22/2009	29				958	33.03
07/24/2009	08/24/2009	31				964	31.1
06/24/2009	07/24/2009	30				798	26.6
05/22/2009	06/24/2009	33				946	28.67
04/23/2009	05/22/2009	29				732	25.24
03/25/2009	04/23/2009	29				622	21.45
02/23/2009	03/25/2009	30				758	25.27
01/22/2009	02/23/2009	32				945	29.53
12/23/2008	01/22/2009	30				925	30.83
11/20/2008	12/23/2008	33				1190	36.06
10/21/2008	11/20/2008	30				844	28.13
09/22/2008	10/21/2008	29				720	24.83
08/21/2008	09/22/2008	32				790	24.69
07/23/2008	08/21/2008	29				898	30.97
06/23/2008	07/23/2008	30				912	30.4
05/22/2008	06/23/2008	32				1033	32.28
04/24/2008	05/22/2008	28				864	30.86
03/25/2008	04/24/2008	30				896	29.87
02/25/2008	03/25/2008	29				723	24.93
01/23/2008	02/25/2008	33				818	24.79
12/24/2007	01/23/2008	30				992	33.07
11/27/2007	12/24/2007	27				923	34.19
10/24/2007	11/27/2007	34				1080	31.76
09/26/2007	10/24/2007	28				713	25.46
08/24/2007	09/26/2007	33				1010	30.61
07/26/2007	08/24/2007	29				996	34.34
07/16/2007	07/26/2007	10				441	44.1

Gas							
Start Date	End Date	Days	Status	BPP	Amount	Usage	ADU
09/23/2010	10/22/2010	29	Frozen	}		10	0.34
08/24/2010	09/23/2010	30	Frozen			8	0.27
07/23/2010	08/24/2010	32	Frozen			8	0.25
06/23/2010	07/23/2010	30	Frozen			8	0.27
05/24/2010	06/23/2010	30	Frozen			8	0.27
04/23/2010	05/24/2010	31	Frozen			13	0.42
03/25/2010	04/23/2010	29	Frozen			36	1.24
02/23/2010	03/25/2010	30	Frozen			40	1.33
01/22/2010	02/23/2010	32	Frozen			75	2.34
12/22/2009	01/22/2010	31	Frozen			104	3.35
11/20/2009	12/22/2009	32	Frozen			95	2.97
10/21/2009	11/20/2009	30	Frozen			36	1.2
09/22/2009	10/21/2009	29	Frozen			8	0.28
08/24/2009	09/22/2009	29	Frozen			7	0.24
07/24/2009	08/24/2009	31	Frozen			7	0.23
06/24/2009	07/24/2009	30	Frozen			8	0.27
05/22/2009	06/24/2009	33	Frozen			10	0.3
04/23/2009	05/22/2009	29	Frozen			11	0.38
03/25/2009	04/23/2009	29	Frozen			11	0.38
02/23/2009	03/25/2009	30	Frozen			50	1.67
01/22/2009	02/23/2009	32	Frozen			92	2.88
12/23/2008	01/22/2009	30	Frozen			79	2.63
11/20/2008	12/23/2008	33	Frozen			65	1.97
10/21/2008	11/20/2008	30	Frozen			13	0.43
09/22/2008	10/21/2008	29	Frozen			11	0.38
08/21/2008	09/22/2008	32	Frozen			8	0.25
07/23/2008	08/21/2008	29	Frozen			8	0.28
06/23/2008	07/23/2008	30	Frozen			7	0.23
05/22/2008	06/23/2008	32	Frozen			12	0.38
04/24/2008	05/22/2008	28	Frozen			9	0.32
03/25/2008	04/24/2008	30	Frozen			31	1.03
02/25/2008	03/25/2008	29	Frozen			51	1.76
01/23/2008	02/25/2008	33	Frozen			113	3.42
12/24/2007	01/23/2008	30	Frozen			104	3.47
11/27/2007	12/24/2007	27	Frozen			16	0.59
10/24/2007	11/27/2007	34	Frozen			19	0.56
09/26/2007	10/24/2007	28	Frozen			12	0.43
08/24/2007	09/26/2007	33	Frozen			11	0.33
07/26/2007	08/24/2007	29	Frozen			11	0.38
07/16/2007	07/26/2007	10	Frozen			3	0.3