



Mail Code B19C
P.O. Box 770000
San Francisco, CA 94177-0001

<<Date>>

«Customer_Name»
«Customer_Name_2»
«Mailing_Address»
«Mailing_City_State_Zip»

Re: «Service for Account_Number» at «Facility_Address» - Winter 2010-2011

Dear «Customer_Name1»:

With winter approaching, Pacific Gas and Electric Company (PG&E) and our customers are preparing for the cold weather season. Severe weather conditions can cause a significant increase in gas demand on our system and can result in local pipeline constraints, and local constraints can impact deliveries to non-core (interruptible) gas customers. This letter is a follow-up to our recent conversation about your plans to prepare if these local constraints are forecasted to occur. In exchange for a reduced gas rate as a non-core gas customer, your facility is required to curtail gas usage to a level that will ensure that core customers have gas service. Core gas customers are residential and commercial customers with firm service.

Potential Curtailment Levels

If there is a need to reduce non-core gas use on a local system, we will contact your facility via email, fax and/or phone usually before 5:00 p.m. the day prior to curtailment. We will also notify you when the curtailment has ended. Based on this year's annual review of PG&E's gas system, the expected levels of curtailment for your facility in the event of a local curtailment are as follows:

	Current		Best Case	
Stage 1 (called during unusually cold weather)	<_XXX_>	Mcf/hour	<_XXX_>	Mcf/hour
Stage 2 (called during extreme cold weather)	<_XXX_>	Mcf/hour	<_XXX_>	Mcf/hour
Stage 3 (called during emergency situations)	0	Mcf/hour	0	Mcf/hour

Non-core gas customers who do not comply with a curtailment order are subject to a noncompliance charge of \$50 per decatherm plus a daily indexed cost of gas, and are subject to suspension of PG&E gas service until curtailments are no longer necessary.

Curtailment Planning

PG&E strongly recommends that your facility have an emergency plan prepared to ensure the safe and efficient reduction of gas usage. Your emergency plan must also provide for a complete shut down of all of the use of PG&E-delivered natural gas if required. As your Account Executive, I will contact you to assist you in developing your emergency plan.

It is also important that PG&E have current contact information for the individuals who operate your facility. Please verify and make changes as appropriate, then fax the attached Emergency Gas Contact Sheet to the indicated fax number.

We appreciate your participation in PG&E's non-core gas program. You can find details of non-core curtailment in Gas Rule 14, Section H at www.pge.com/tariffs. If your facility expects problems meeting the allowed curtailment levels or if you would like me to meet with your team to assist with emergency planning, please feel free to contact me at <phone number and/or e-mail>.

Sincerely,
<Name>

Account Executive
Pacific Gas and Electric Company

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