

From: Pagedar, Sujata
Sent: 11/30/2010 5:38:53 PM
To: 'steve.roscow@cpuc.ca.gov' (steve.roscow@cpuc.ca.gov);
'kathryn.auriemma@cpuc.ca.gov' (kathryn.auriemma@cpuc.ca.gov)
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Redacted; Jacobson,
Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1)
Bcc:
Subject: Revised SB 695 Implementation Data Request - 2011 6-Month Notice
Implementation

Kathryn,

It was nice meeting you over the phone earlier today, and thanks for taking the time to discuss the SB 695 data request. As discussed, I have attached the revised data request below (in excel as you requested), as confidential protected material pursuant to Public Utilities Code Section 583.

You had asked me to include a description of events leading up to the revision of this data request.

- PG&E received a customer inquiry regarding the acceptance of some of the customer's SAs (service accounts) for DA service and not other SAs from that same customer. Upon investigation, PG&E discovered that three additional SAs for that customer should have been accepted;
- PG&E performed a wider investigation covering all SAs contained in accepted customer notices. PG&E determined that 11 other SAs from other customers should also have been accepted;
- PG&E believes these 14 SAs should be accepted as part of this phase of DA Reopening and PG&E will soon be contacting these customers accordingly;
- The additional acceptance of these 14 SAs will bring PG&E's acceptances to slightly over the limit set in the tariff for this phase of DA Reopening (that is, 0.3% over the 1,589 GWh limit for this phase of DA Reopening);
- PG&E will implement process changes to increase controls to reduce the recurrence of such errors, including instituting more checks on work. In addition, the approval of additional time for the California IOUs to validate and accept DA notices (30 business days as recommended by all parties in the report from the recently-concluded DA Phase 3 workshop) will greatly support the utilities' work on these tasks.

Please let me know if you or Steve have any questions about this email or about any of the data included in the data request. I've included my phone number at the bottom of this email.

Thanks,

Sujata

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