

Jane K. Yura Vice President Regulation and Rates Pacific Gas and Electric Company 77 Beale St., Mail Code B10B P.O. Box 770000 San Francisco, CA 94177

Fax: 415.973.6520

December 13, 2010

Advice 3175-G/3777-E

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

<u>Subject:</u> Revisions to Gas and Electric Rules 1, 6, 7, 17, and 17.1, and New Sample Form No. 79-1128, *Affidavit in Support of Customer Claim Qualifying as a Small Business Customer under Government Code Section 14837*

Pacific Gas and Electric Company (PG&E) hereby submits for filing revisions to its gas and electric tariffs. The affected tariff sheets are listed on the enclosed Attachment 1.

Purpose

In compliance with Ordering Paragraphs (OP) 1, 2 and 3 of California Public Utilities Commission's (Commission) Decision (D.) 10-10-032¹ (the Decision), PG&E is revising the language in its Gas and Electric Rules 1, 6, 7, 17, and 17.1, and proposing new Sample Form No. 79-1128, *Affidavit in Support of Customer Claim as Qualifying as a Small Business Customer Under Government Code Section 14837*, to allow customers who do not qualify on the basis of annual usage to self-certify as a "small business customer" by meeting the definition of a "micro-business" under Government Code Section 14837.

Background

On May 6, 2010, the Commission issued Order Instituting Rulemaking (OIR) 10-05-005 to determine whether revisions or updates are necessary to utility tariff rules governing adjustments of customer bills due to meter and/or billing errors and whether utility deposit rules need to be revised to address concerns raised by business customers that were faced with utility back-bills that may date back several years. The OIR strictly limited any tariff revisions to treating small business customers the same as residential customers for specific billing and deposit purposes. The OIR also established a preliminary scoping memo identifying the issues and a schedule.

¹ D.10-11-037, dated November 18, 2010, corrected errors in OP 1(e) and 3 in D.10-10-032. Those corrections are incorporated into this filing.

On July 6, 2010, pursuant to the OIR, a workshop was held at the Commission's offices in San Francisco. Parties attending the workshop focused on three main issues:

- 1. A definition of a "small business customer."
- 2. Tariff policies addressing back-billing for small business customers.
- 3. Tariff policies addressing deposits for small business customers.

On July 28, 2010, an Assigned Administrative Law Judge's (ALJ) Ruling provided an opportunity for comments on a Business and Community Outreach Staff Report (Report). The Report, summarizing the comments of parties who attended the July 6th Workshop, states that parties generally were in agreement that a small business should be defined as one of the following:

- 1. A non-residential electric customer with annual consumption of 40,000 kWh or less or an energy demand of 20 kW or less.
- 2. A non-residential gas customer with an annual consumption of 10,000 therms or less.
- 3. A non-residential customer meeting Section 14837 of Government Code's definition of "micro-business."

The Report concluded that parties agreed to revise the back-billing tariff rule for small businesses such that the maximum back-billing period would be three months, rather than the current rule of three years. In addition, the Report recommended that the overcharge refund period for billing errors, currently six months, be revised to three years so it is the same as the overcharge refund period for metering errors.² Although the Report noted that parties were unable to agree on changes in deposit rules, the Commission's Business and Community Outreach (BCO) staff recommended changes in deposit rules that would effectively limit deposits to twice the average monthly bill rather than twice the maximum monthly bill. BCO staff also recommended small business disconnection notice practices and pursuit of alternative credit and payment policies.

On October 28, 2010, the Commission issued the Decision directing the utilities to revise their tariff rules for non-residential electric customers using 40,000 kilowatt hours or less, or have a demand of 20 kilowatts or less, or gas customers using 10,000 therms or less, or non-residential customers meeting the requirements of a micro-business as defined in Government Code Section 14837 (small business customers) as follows:

a) Reduce the back-billing period from three years to three months for undercharges resulting from billing and metering errors;

² Current tariffs generally provide that overcharges for billing errors may be refunded for up to three years, while overcharges for metering errors may be refunded for up to six months. PacifiCorp's tariff Rule 9 is an exception as it provides that overcharges for both billing and metering errors be refunded for up to six months.

- Reduce the deposit requirements to twice the average monthly bill and permit the utilities to offer alternative credit mechanisms in lieu of deposits if customers select this option;
- c) Establish that refund periods for overcharges resulting from metering and billing errors be a maximum of three years;
- d) Specify that reestablishment of service deposits shall not apply when failure to pay results from charges that are backbilled;
- e) Establish that a small business customer, as specified above, shall receive a warning letter after the first late payment during any twelve-month period, which informs that a deposit to reestablish credit may be required if another late payment occurs within the same twelve-month period; and
- f) Clearly define the small business customers which qualify for these tariff revisions.
- g) Inform nonresidential customers subject to backbilling that they may selfcertify as a micro-business under Government Code Section 14837.

In accordance with OP 1 and 3 of D.10-10-032, PG&E is submitting revisions to its gas and electric tariffs to implement the revised billing and credits practices for small business customers ordered by the Decision. In addition, in accordance with OP 2, PG&E has, or will, implement all of these measures by December 27, 2010.

Tariff Revisions

In accordance with OP 1 and 3 of D. 10-10-032, PG&E proposes the following tariff modifications:

Electric Rule 1 - Definitions

• Added a new definition for "Small Business Customer."

Electric Rule 6 - Establishment and Reestablishment of Credit

 Section B.2 was revised to state: (1) a Small Business Customer may not be required to reestablish credit if such bills are for retroactive charges resulting from a meter error or billing error as prescribed in Rules 17 and 17.1, and (2) provide for the issuance of a warning letter to Small Business Customers after the first late payment during any twelve-month period informing the customer that a deposit to reestablish credit may be required if another late payment occurs within the same twelve-month period.

Electric Rule 7 – Deposits

• Sections A.1.b and A.2 were revised to change the basis for deposits required to establishment or reestablishment credit for Small Business Customers from twice the "maximum" monthly bill to twice the "average" monthly bill and clarify the treatment of all other nonresidential customers.

Electric Rule 17 - Meter Tests and Adjustment of Bills for Meter Error

• Section B.1.a was revised to increase the maximum period for which PG&E will refund overcharges resulting from a fast meter from six months to three years.

Electric Rule 17.1 - Adjustment of Bills for Billing Error

 Section B.2.b was revised to decrease the maximum period for which PG&E will bill a Small Business Customer for undercharges resulting from a billing error from three years to three months, and clarify that a customer who had qualified as a Small Business Customer based upon annual usage during the period of the billing error would not become ineligible for the reduced back-billing period if their corrected usage caused them to exceed the annual usage limit.

Gas Rule 1 - Definitions

• Added a new definition for "Small Business Customer."

Gas Rule 6 - Establishment and Reestablishment of Credit

 Section E.2 was revised to state that (1) a Small Business Customer may not be required to reestablish credit if such bills are for retroactive charges resulting from a meter error or billing error as prescribed in Rules 17 and 17.1, and (2) provide for the issuance of a warning letter to Small Business Customers after the first late payment during any twelve-month period informing the customer that a deposit to reestablish credit may be required if another late payment occurs within the same twelve-month period.

Gas Rule 7 – Deposits

• Sections A.1.b and A.2.a were revised to change the basis for deposits required to establishment or reestablishment credit for Small Business Customers from twice the "maximum" monthly bill to twice the "average" monthly bill and clarify the treatment of all other nonresidential customers.

Gas Rule 17 – Meter Tests and Adjustment of Bills for Meter Error

• Section B.1.a was revised to increase the maximum period for which PG&E will refund overcharges resulting from a fast meter from six months to three years.

Gas Rule 17.1 – Adjustment of Bills for Billing Error

 Section B.2.b was revised to decrease the maximum period for which PG&E will bill a Small Business Customer for undercharges resulting from a billing error from three years to three months, and clarify that a customer who had qualified as a Small Business Customer based upon annual usage during the period of the billing error would not become ineligible for the reduced back-billing period if their corrected usage caused them to exceed the annual usage limit.

Form No. 79-1128, Affidavit in Support of Customer Claim as Qualifying as a Small Business Customer under Government Code Section 14837

 New customer affidavit form to allow gas customers who do not qualify on the basis of annual gas usage, or electric customers who do not qualify on the basis of annual electric usage or maximum billing demand, to self-certify as a "Small Business Customer." PG&E requests the authority to update the qualifications in the form as necessary to align it with future revisions to the code section without further approval from the Commission.

This filing will not affect any other rates or charges, cause the withdrawal of service, or conflict with any other rate schedule or rule.

Protests

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, by facsimile or electronically, any of which must be received no later than **January 3**, **2011**,³ which is 21 days after the date of this filing. Protests should be mailed to:

CPUC Energy Division Tariff Files, Room 4005 DMS Branch 505 Van Ness Avenue San Francisco, California 94102

Facsimile: (415) 703-2200 E-mail: jnj@cpuc.ca.gov and mas@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

³ The 20-day protest period concludes on a weekend, therefore, PG&E is moving this date to the following business day.

The protest also should be sent via U.S. mail (and by facsimile and electronically, if possible) to PG&E at the address shown below on the same date it is mailed or delivered to the Commission:

Jane K. Yura Vice President, Regulations and Rates Pacific Gas and Electric Company 77 Beale Street, Mail Code B10B P.O. Box 770000 San Francisco, California 94177

Facsimile: (415) 973-6520 E-mail: PGETariffs@pge.com

Effective Date

PG&E requests that this advice filing become effective on **December 13, 2010**, in accordance with OP 2 of D.10-10-032. This advice letter is submitted with a Tier 1 designation.

<u>Notice</u>

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list. Address changes to the General Order 96-B service list and all electronic approvals should be directed to email PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: http://www.pge.com/tariffs.

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Jane K. Yura Vice President - Regulation and Rates

Attachments

cc: Service List for R.10-05-005

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY

ENERGY U	UTILITY
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MUST BE COMPLE	ETED BY UTILITY (At	tach additional pages as needed)
Company name/CPUC Utility No. Pacif	ic Gas and Electric	Company (ID U39 M)
Utility type:	Contact Person: Oli	via Brown
å ELC å GAS		
S PLC S HEAT S WATER	E-mail: oxb4@pge.c	om
EXPLANATION OF UTILITY		(Date Filed/ Received Stamp by CPUC)
ELC = Electric GAS = Gas ⑤		(=;
	WATER = Water	
Advice Letter (AL) #: <u>3175-G/3777-E</u> Tier: 1 Subject of AL: Revisions to Gas and Electric Rules 1, 6, 7, 17, and 17.1, and New Sample Form No. 79-1128, Customer Affidavit Form for the Self-Certification of Small Business Customers under Government Code Section 14837, in Compliance with Decision 10-10-032 Keywords (choose from CPUC listing): Compliance, Forms AL filing type: (*) Monthly (*) Quarterly (*) Annual (*) One-Time (*) Other		
Resolution Required? ⁽⁵⁾ Yes ⁽¹⁾ No		
Requested effective date: December 13,	2010	No. of tariff sheets: <u>22</u>
Estimated system annual revenue effec	t (%): <u>N/A</u>	
Estimated system average rate effect (%		
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting). N/A		
Tariff schedules affected: Gas and Elect	ric Rules 1. 6, 7, 17,	17.1 and New Sample Form No. 79-1128
Service affected and changes proposed:	<u>N/A</u>	
Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:		
CPUC, Energy Division		ific Gas and Electric Company
Tariff Files, Room 4005	Attı Ratı	n: Jane K. Yura, Vice President, Regulation and
DMS Branch 505 Van Ness Ave., San Francisco, CA	77	es Beale Street, Mail Code B10B
jnj@cpuc.ca.gov and <u>mas@cpuc.ca.go</u>	v P.O. San	. Box 770000 Francisco, CA 94177 ail: PGETariffs@pge.com

		ATTACHMENT 1 Advice 3175-G
Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
28651-G	GAS RULE NO. 1 DEFINITIONS Sheet 15	24126-G
28652-G	GAS RULE NO. 1 DEFINITIONS Sheet 16	19429-G
28653-G	GAS RULE NO. 6 ESTABLISHMENT AND REESTABLISHMENT OF CREDIT Sheet 3	18873-G
28654-G	GAS RULE NO. 7 DEPOSITS Sheet 1	28472-G
28655-G	GAS RULE NO. 7 DEPOSITS Sheet 2	27250-G
28656-G	GAS RULE NO. 17 METER TESTS AND ADJUSTMENT OF BILLS FOR METER ERROR Sheet 2	14451-G
28657-G	GAS RULE NO. 17.1 ADJUSTMENT OF BILLS FOR BILLING ERROR Sheet 2	14458-G
28658-G	GAS RULE NO. 17.1 ADJUSTMENT OF BILLS FOR BILLING ERROR Sheet 3	
28659-G	Gas Sample Form 79-1128 Customer Affidavit Form for the Self-Certification of Small Business Customers under Government Code Section 14837 Sheet 1	
28660-G	GAS TABLE OF CONTENTS Sheet 1	28637-G
28661-G	GAS TABLE OF CONTENTS Sheet 6	28564-G

Page 1 of 2

		ATTACHMENT 1 Advice 3175-G
Cal P.U.C.		Cancelling Cal
Sheet No.	Title of Sheet	P.U.C. Sheet No.

28662-G GAS TABLE OF CONTENTS Sheet 11

28314-G

Page 2 of 2

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Pacific Gas and Electric Company San Francisco, California Revised Cancelling Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 28651-G 24126-G

GAS RULE NO. 1 Sheet 15 DEFINITIONS SCHEDULED METER READING DATE: The date PG&E has scheduled a Customer's meter to be read for the purposes of ending the current billing cycle and beginning a new one. PG&E's meter reading schedule is published annually, but is subject to periodic change. SERVICE PIPE: All pipe, valves, and fittings from and including the connection at the main, up to and including the stop-cock on the riser. SERVICE-PIPE EXTENSION: Extension of a Service Pipe as defined above, in accordance with the service-extension rules. SHRINKAGE: The amount of gas used by PG&E's Gas Department and the lost and unaccounted for supply, both of which are a function of moving gas for a Customer. SMALL BUSINESS CUSTOMER: A non-residential Customer with annual gas usage of (N) 10,000 therms, or less, per meter during the most recent 12 month period, or who meets the definition of a "micro-business" under California Government Code 14837. This definition does not include non-residential Customers who are on a fixed usage or unmetered usage rate schedule. (N) SMARTMETER™: Trademark used by PG&E with permission of trademark owner for use in conjunction with PG&E's Advanced Metering Infrastructure (AMI) project (approved by the Commission in D.06-07-027) and in conjunction with the marketing of any or all related goods and services of PG&E associated with AMI. STANDARD ATMOSPHERIC PRESSURE: A pressure of 14.73 pounds per square inch absolute (psia). STANDARD CUBIC FOOT OF GAS: The quantity of gas that occupies one cubic foot at standard temperature under standard atmospheric pressure and is free of water vapor (dry), unless otherwise specified. STANDARD TEMPERATURE: 60 degrees Fahrenheit, based on the international temperature scale. STORAGE INJECTION: Quantities of gas delivered into storage facilities for later use by Customers. STORAGE WITHDRAWAL: Quantities of gas delivered from storage facilities for use by Customers. STRAIGHT FIXED VARIABLE (SFV): A rate design method which allocates all fixed costs to the demand charge and all variable costs to the commodity, or usage, (L) component. (Continued)

Advice Letter No:3175-GDecision No.D.10-10-032

Date Filed Effective Resolution No.



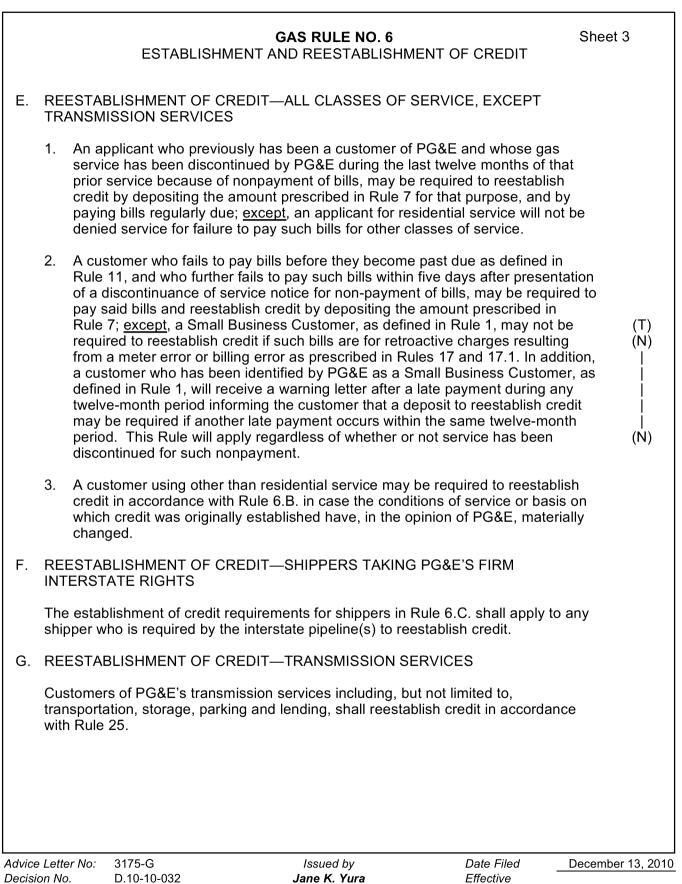
Pacific Gas and Electric Company San Francisco, California U 39

Revised Cancelling Revised

Decision No. D.10-10-032 Jane K. Yura Effective			GAS RULE NO. 1 DEFINITIONS		Sheet 16	
reads the meters for billing the tenants in accordance with Rule 18. (L) TARIFF SCHEDULES: The entire body of effective rates, rentals, charges, and rules, collectively, of PG&E, including tille page, preliminary statement, rate schedules, rules, sample forms, service area maps, and list of contracts and deviations. TARIFF SHEET: An individual sheet of PG&E's tariffs. TEMPORARY SERVICE: Service for enterprises or activities which are temporary in character or where it is known in advance that service will be of limited duration. Service which, in the opinion of PG&E, is for operations of a speculative character of which the permanence has not been established is also considered temporary service. TRACT OR SUBDIVISION: An area for family dwellings which may be identified by filed subdivision plans or as an area in which a group of dwellings may be constructed about the same time, either by a large scale builder or by several builders working on a coordinated basis. TRANSMISSION SYSTEM: The Transmission System is PG&E's backbone and local gas transmission lines, including gathering and Stanpac lines. UTILITY: Pacific Gas and Electric Company (PG&E). UTILITY USERS TAX: A tax imposed by local governments on PG&E's customers. PG&E is required to bill customers within the city or county for the taxes due, collect the taxes from customers, and then pay the taxes to the city or county. The tax is calculated as a percentage of the charges billed by PG&E for energy use. WHOLESALE/RESALE CUSTOMER: A Customer who takes service under gas Schedule G-WSL—Gas Transportation Service to Wholesale/Resale Customers, which applies to the transportation of natural gas for resale.	connection at the	e main to a dead end n				(L)
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Vice President

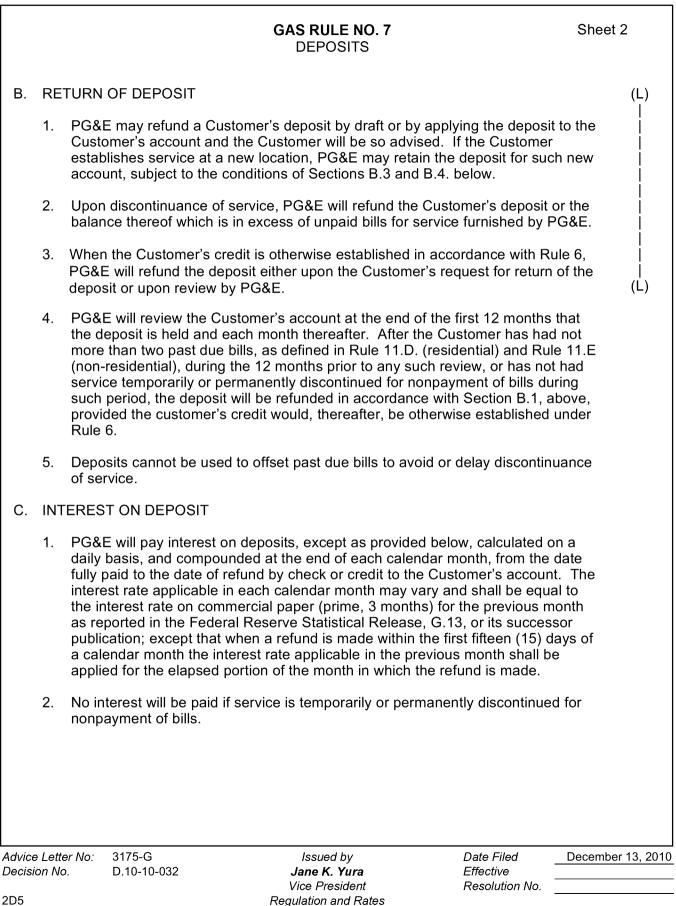
Regulation and Rates

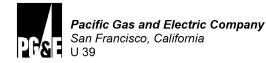
Resolution No.



				GAS RULE NO. 7 DEPOSITS		Sheet 1
А.	AM	OUN	T OF DEPOSIT			
	1.	ES	ABLISHMENT OF CREI	DIT		
		a.		The amount of deposit required ge monthly bill as estimated b		lit
		b.	for a nonresidential cust defined in Rule 1, may b PG&E. The amount of c	The amount of deposit requirements tomer who is not a Small Busin be twice the maximum monthly deposit required to establish c ount may be twice the average	ness Customer, a y bill as estimated redit for a Small	s Í
		C.		dential accounts: The amoun subject to adjustment upon re =.		
		d.		ansmission services including parking and lending, shall esta 5.),
	2.	RE	ESTABLISHMENT OF C	REDIT		
		a.	nonresidential Small Bu may be twice the average deposit required to rees	required to reestablish credit for siness Customer accounts, as ge bill as determined by PG&E tablish credit for all other nonr num bill as determined by PG&	defined in Rule 1 The amount of residential accoun	ĺ
		b.	deposits for PG&E trans	dit, deposits, return of deposits mission service including, but parking and lending, is set for	not limited to,	
						(Continued)
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28656-G 14451-G

GAS RULE NO. 17 METER TESTS AND ADJUSTMENT OF BILLS FOR METER ERROR

Sheet 2

A. METER TESTS (Cont'd.)

Every gas meter, when installed for the use of any Customer, shall be in good order and shall have been adjusted to register within one percent over or two percent under the proper registration when passing gas at a rate which will cause a pressure drop in the meter not to exceed one-half inch of water column. The meter shall be adjusted so that the open flow test agrees with the check flow test within one percent, provided however, that no meter shall be put in service which on any test proves in excess of one percent over the proper registration.

B. ADJUSTMENT OF BILLS FOR METER ERROR

Meter error is the incorrect registration of the Customer's energy usage resulting from a malfunctioning or defective meter. It does not include incorrect registration attributable to billing error or unauthorized use.

Where, as the result of a meter test (except for "Meters Other Than Displacement Gas Meters," as described in Section C), a meter is found to be nonregistering or incorrectly registering, PG&E may render an adjusted bill to the Customer for the amount of any undercharge, without interest. PG&E shall issue a refund or credit to the Customer for the amount of any overcharge, without interest, computed back to the date that PG&E determines the meter error commenced, except that the period of adjustment shall not exceed the limits set forth below. Such adjusted bill shall be computed as follows:

1. FAST METER

a. RESIDENTIAL AND NONRESIDENTIAL SERVICE

If a meter for either residential or nonresidential service is found to be registering more than two percent fast, PG&E will calculate the amount of the overcharge for refund to the Customer based on the corrected meter readings or PG&E's estimate of the natural gas usage for a period of three years. However, if it is known that the period of meter error was less than three years, the overcharge will be calculated for only those months during which the meter error occurred.

(Continued)

Advice Letter No: 3175-G Decision No. D.10-10-032 Issued by Jane K. Yura Vice President Regulation and Rates Date Filed Effective Resolution No.



28657-G 14458-G

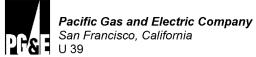
	ADJUSTI	GAS RULE NO. 17.1 MENT OF BILLS FOR BILLING E	RROR	Sheet 2
B. ADJU	STMENT OF BILLS FO	R BILLING ERROR (Cont'd.)		
	ILLING ERROR RESUL	TING IN OVERCHARGES TO T	HE CUSTOMER	
а	. RESIDENTIAL AND	NONRESIDENTIAL SERVICE		
	overcharged due to l overcharge, for refur However, if it is know	or nonresidential service is found billing error, PG&E will calculate t nd to the Customer, for a period of vn that the period of billing error v e will be calculated for only those rred.	he amount of the f three years. vas less than thre	e
				(L)
				(Continued)
Advice Letter I Decision No.	Vo: 3175-G D.10-10-032	Issued by Jane K. Yura	Date Filed Effective	December 13, 2010
		Vice President	Resolution No.	

Regulation and Rates



Original *Cancelling* 28658-G

			GAS RULE NO. 17.1 ADJUSTMENT OF BILLS FOR BILLING ERROR	Sheet 3
В.	AD	JUS	TMENT OF BILLS FOR BILLING ERROR (Cont'd.)	(L)
	2.	BIL	LING ERROR RESULTING IN UNDERCHARGES TO THE CUSTOMER	
		b.	NONRESIDENTIAL SERVICE	
			If a nonresidential service is found to have been undercharged due to a billing error, PG&E may bill the Customer for the amount of the undercharge for a period of three years. However, if it is known that the period of billing error was less than three years, the undercharge will be calculated for only those months during which the billing error occurred.	j j
			 bill the Customer for the amount of the undercharge for a period of three months if the Customer is a Small Business Customer, as defined in Rule 1; or 	ee
			bill the Customer for the amount of the undercharge for a period of thr years if the Customer is not a Small Business Customer, as defined in Rule 1.	
			A customer who qualified as a Small Business Customer based upon annu usage under Rule 1 during the period of the billing error, but exceeds the annual maximum usage as a result of applying the three-month back-billin to calculate annual usage shall be treated as a Small Business Customer under the Section B.2.b.i, above, for any undercharges.	Ì
			However, if it is known that the period of billing error was less than three months or three years, as applicable, the undercharge will be calculated fo only those months during which the billing error occurred.	or (N)



Original Cancelling Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 28659-G

Gas Sample Form 79-1128 Sheet 1 Customer Affidavit Form for the Self-Certification of Small Business Customers under Government Code Section 14837	(N) (N) (N)
PLEASE REFER TO ATTACHED SAMPLE FORM	

Advice Letter No: 3175-G Decision No. D.10-10-032



Affidavit in Support of Customer Claim as Qualifying as a Small Business Customer Under Government Code Section 14837¹

I. Customer Declaration:

- I, _____, state as follows:
- 1. I am authorized to make this declaration as the Customer ("Customer") or as an authorized representative of the Customer ______ and
- 2. I have personal knowledge of the matters set forth herein and if called upon as a witness could and would testify competently thereto.
- 3. Customer warrants he qualifies as a "small business customer," as defined under California Government Code Section 14837. A "micro-business" is defined as a small business, in aggregate with its affiliates, which either has average annual gross receipts of three million five hundred thousand dollars (\$3,500,000) or less over the previous three years, or is a manufacturer, as defined in subdivision (c), with 25 or fewer employees." Subdivision (c) provides that "(c)"Manufacturer" means a business that meets both of the following requirements: (1) It is primarily engaged in the chemical or mechanical transformation of raw materials or processed substances into new products [and] (2) It is classified between Codes 31 to 33, inclusive, of the North American Industry Classification System."

I declare under penalty of perjury under the	laws of the State Of California that the	foregoing is
true and correct. Executed this	day of	,
at	,	[City, State]

Signature:	
-	Customer or Authorized Representative of the Customer
Title:	

II. Required Customer Information (Please Type or Print):

Name On Account	
Service Address:	
City, State, Zip:	

III. PG&E Reply Information:

Please return the completed affidavit by United States Postal Service to:

Pacific Gas and Electric Company Attention: Billing PO Box 8329 Stockton, Ca 95208

^{*} See North American Industry Classification System Website, http://www.census.gov/cgibin/sssd/naics/naicsrch?chart_code=31&search=2007 NAICS Search

¹ Automated Document, Preliminary Statement, Part A



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Vice President

Regulation and Rates

SB_GT&S_0005286

Resolution No.



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Advice Letter No: Decision No.

D.10-10-032

Issued by Jane K. Yura Vice President **Regulation and Rates**

Date Filed Effective Resolution No. 1<u>3, 2010</u>

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29720-E	ELECTRIC RULE NO. 1 DEFINITIONS Sheet 25	15564-E
29721-E	ELECTRIC RULE NO. 6 ESTABLISHMENT AND REESTABLISHMENT OF CREDIT Sheet 2	21156-E
29722-E	ELECTRIC RULE NO. 7 DEPOSITS Sheet 1	29623-E
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29724-E	ELECTRIC RULE NO. 17.1 ADJUSTMENT OF BILLS FOR BILLING ERROR Sheet 2	12054-E
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	ELECTRIC RULE NO. 1 DEFINITIONS		Sheet 25
meter to be read for the purpose	G DATE: The date PG&E has scl es of ending the current billing cyc g schedule is published annually,	le and beginning a	
SCHEDULING COORDINATOF Commission, FERC, and these	R: An entity meeting requirements tariffs.	as set forth by the	9
SERVICE ACCOUNT: Same as	s "Account."		
	TION: A substation owned by PG stations transform electricity from		to
billing demand of 20 kW, or less recent 12 month period, or (2) h most recent 12 month period, or California Government Code 14	R: A non-residential Customer wh s, per meter for at least 9 billing per has an annual usage of 40,000 kW r (3) meets the definition of a "mice 837. This definition does not inclu usage or unmetered usage rate sc	eriods during the m /h, or less, during t ro-business" under ude non-residential	ost ́ he
less than 20 kW maximum billin most recent 12 month period; or	ers on demand-metered schedules g demand per meter for at least 9 r (2) any customer on a non-dema ner on a residential rate schedule.	billing periods duri and metered sched	ing the
			(Continued)
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25D6	Vice President Regulation and Rates	Resolution No.	



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29721-E 21156-E

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ELECTRIC RULE NO. 6 Sheet 2 ESTABLISHMENT AND REESTABLISHMENT OF CREDIT REESTABLISHMENT OF CREDIT—ALL CLASSES OF SERVICE 1. An applicant who previously has been a customer of PG&E and whose electric service has been discontinued by PG&E during the last twelve months of that prior service because of nonpayment of bills, may be required to reestablish credit by depositing the amount prescribed in Rule 7 for that purpose, and by paying bills regularly due; except, an applicant for residential service will not be denied service for failure to pay such bills for other classes of service. A customer who fails to pay bills before they become past due as defined in 2. Rule 11, and who further fails to pay such bills within five days after presentation of a discontinuance of service notice for nonpayment of bills, may be required to pay said bills and reestablish credit by depositing the amount prescribed in Rule 7; except, a Small Business Customer, as defined in Rule 1, may not be required to reestablish credit if such bills are for retroactive charges resulting from a meter error or billing error as prescribed in Rules 17 and 17.1. In addition, a customer who has been identified by PG&E as a Small Business Customer, as defined in Rule 1, will receive a warning letter after the first late payment during any twelve-month period informing the customer that a deposit to reestablish credit may be required if another late payment occurs within the same twelvemonth period. This rule will apply regardless of whether or not service has been discontinued for such nonpayment. A customer using nonresidential service may be required to reestablish credit in 3. accordance with Rule 6.A.2 in case the conditions of service or basis on which credit was originally established have, in the opinion of PG&E, materially changed. Advice Letter No: 3777-E Issued by Date Filed D.10-10-032 Jane K. Yura Effective

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Vice President Regulation and Rates

Resolution No.

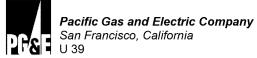


				ELECTRIC RULE NO. 7 DEPOSITS	SI	neet 1
A.	AM	OUN	IT OF DEPOSIT			
	1.	ES	TABLISHMENT OF C	REDIT		
		a.		s: The amount of deposit req erage monthly bill as estimat		
		b.	for a nonresidential of defined in Rule 1, ma PG&E. The amount	unts: The amount of deposit customer who is not a Small I ay be twice the maximum mo of deposit required to establis account may be twice the ave	Business Customer, as onthly bill as estimated by sh credit for a Small	(T) (T)
		C.		residential accounts: The am be subject to adjustment upc G&E.		
	2.	RE	ESTABLISHMENT OI	F CREDIT		
		nor twic req	residential Small Bus the average month	equired to reestablish credit for iness Customer accounts, as ly bill as determined by PG&I redit for all other nonresidention mined by PG&E.	s defined in Rule 1, may be E. The amount of deposit	
В.	RE	TUR	N OF DEPOSIT			(T)
	1.	cus esta	tomer's account and t ablishes service at a r	comer's deposit by draft or by the customer will be so advis- new location, PG&E may reta onditions of Sections B.3 and	ed. If the customer in the deposit for such nev	
	2.			service, PG&E will refund the in excess of unpaid bills for s	•	
	3.	PG		dit is otherwise established in posit either upon the custome y PG&E.		
						(Continued)
Achier	lette	ər No.	3777-E	Issued by		ember 13, 2010

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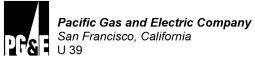
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Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

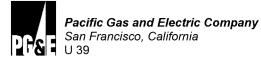
29723-E 12050-E

	METER TESTS AND	ELECTRIC RULE NO. 17 ADJUSTMENT OF BILLS I	FOR METER ERROF	Sheet 2
B. ADJUST	TMENT OF BILLS FOR	METER ERROR		
a malfur		stration of the Customer's e leter. It does not include in lauthorized use.		g from
incorrec amount the Cust the date adjustm	tly registering, PG&E m of any undercharge, wi tomer for the amount o that PG&E determines	test, a meter is found to be nay render an adjusted bill t thout interest. PG&E shall f any overcharge, without in the meter error commence e limits set forth below. Suc	o the Customer for th issue a refund or cre iterest, computed bac ed, except that the pe	dit to ck to riod of
1. FAS	ST METER			
a.	RESIDENTIAL AND N	ONRESIDENTIAL SERVIC	E	
	registering more than the overcharge for refi readings or PG&E's es However, if it is known	sidential or nonresidential s two percent fast, PG&E will und to the Customer based stimate of the energy usage that the period of meter er will be calculated for only th ed.	calculate the amoun on the corrected met for a period of three ror was less than three	ter years. (T) ee
2. SLC	OW METER			
a.	RESIDENTIAL SERVI	CE		
	25 percent slow, PG& undercharge based or energy usage for a pe period of meter error v	al service is found to be reg E may bill the Customer for a the corrected usage or PG riod of three months. Howe vas less than three months, se months during which the	the amount of the S&E's estimate of the ever, if it is known that the undercharge will	be
				(Continued)
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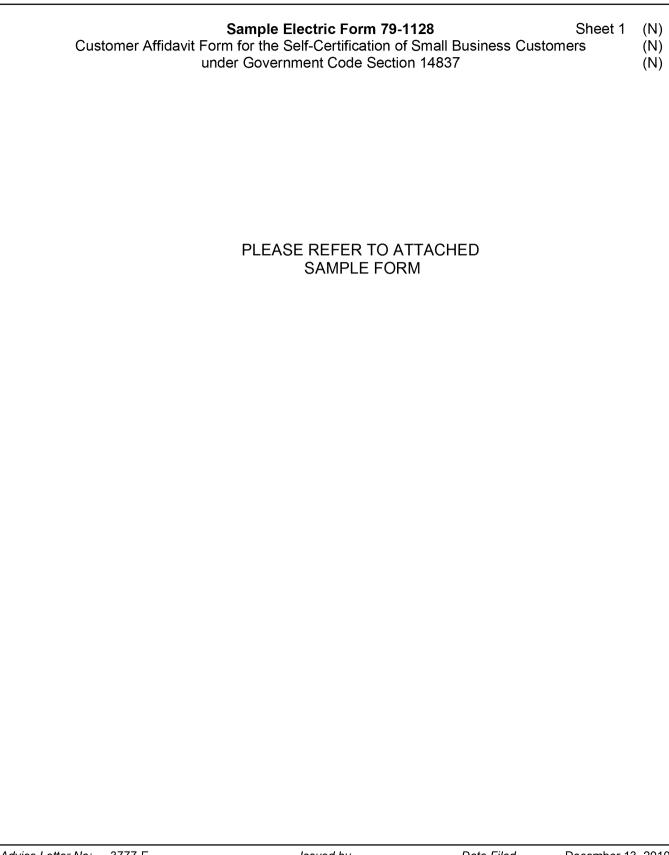
	ADJUSTM	ELECTRIC RULE NO. 17.1 IENT OF BILLS FOR BILLIN		Sheet 2	
B. ADJUST	MENT OF BILLS FOR	BILLING ERRORS (Cont'd.)			
1. BIL	LING ERROR RESULT	ING IN OVERCHARGES TO	THE CUSTOMER		
a.	RESIDENTIAL AND N	ONRESIDENTIAL SERVICE			
	to billing error, PG&E v Customer, for a period error was less than thr	r nonresidential service is four vill calculate the amount of the of three years. However, if it ee years, the overcharge will ne billing error occurred.	e overcharge, for refu is known that the pe	und to the riod of billing	
2. BIL	LING ERRORS RESUL	TING IN UNDERCHARGES	TO THE CUSTOMER	र	
a.	RESIDENTIAL SERVI	CE			
	PG&E may bill the Cus months. However, if it	is found to have been underc stomer for the amount of the u is known that the period of bi ge will be calculated for only t	indercharge for a per lling error was less th	iod of three nan three	
b.	NONRESIDENTIAL SE	ERVICE			
	If a nonresidential serv PG&E may:	ice is found to have been unc	lercharged due to a b	oilling error,	
		or the amount of the undercha a Small Business Customer, a			(T)
		or the amount of the undercha ot a Small Business Customer			 (T)
	under Rule 1 during the usage as a result of ap	ied as a Small Business Cust e period of the billing error, bu plying the three-month back- mall Business Customer unde	it exceeds the annua billing to calculate an	Il maximum nual usage	
		that the period of billing error ble, the undercharge will be o error occurred.			(T) (T)
Advice Letter No: Decision No.	3777-Е D.10-10-032	Issued by Jane K. Yura Vice President	Date Filed Effective Resolution No.	December 13	3, 2010

Regulation and Rates



Original Cancelling

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 29725-E



Advice Letter No: 3777-E Decision No.

D.10-10-032

Issued by Jane K. Yura Vice President Regulation and Rates Date Filed Effective Resolution No.



Affidavit in Support of Customer Claim as Qualifying as a Small Business Customer Under Government Code Section 14837¹

I. Customer Declaration:

- I, _____, state as follows:
- 1. I am authorized to make this declaration as the Customer ("Customer") or as an authorized representative of the Customer ______ and
- 2. I have personal knowledge of the matters set forth herein and if called upon as a witness could and would testify competently thereto.
- 3. Customer warrants he qualifies as a "small business customer," as defined under California Government Code Section 14837. A "micro-business" is defined as a small business, in aggregate with its affiliates, which either has average annual gross receipts of three million five hundred thousand dollars (\$3,500,000) or less over the previous three years, or is a manufacturer, as defined in subdivision (c), with 25 or fewer employees." Subdivision (c) provides that "(c)"Manufacturer" means a business that meets both of the following requirements: (1) It is primarily engaged in the chemical or mechanical transformation of raw materials or processed substances into new products [and] (2) It is classified between Codes 31 to 33, inclusive, of the North American Industry Classification System."

I declare under penalty of perjury under the	laws of the State Of California that the	foregoing is
true and correct. Executed this	day of	,
at	,	[City, State]

Signature:	
-	Customer or Authorized Representative of the Customer
Title:	

II. Required Customer Information (Please Type or Print):

Name On Account	
Service Address:	
City, State, Zip:	

III. PG&E Reply Information:

Please return the completed affidavit by United States Postal Service to:

Pacific Gas and Electric Company Attention: Billing PO Box 8329 Stockton, Ca 95208

^{*} See North American Industry Classification System Website, http://www.census.gov/cgibin/sssd/naics/naicsrch?chart_code=31&search=2007 NAICS Search

¹ Automated Document, Preliminary Statement, Part A



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PG&E Gas and Electric Advice Filing List General Order 96-B, Section IV

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