

Attachment 1: Reporting form for [Part (a) Process]

Part (a): Process for existing and prospective CCAs to obtain timely utility compliance with paragraph (9) of subdivision (c) of Public Utilities Code Section 366.2, which requires the utility to “cooperate fully with any community choice aggregators that investigate, pursue, or implement community choice aggregation programs.”

PART 1 (to be completed by CCA)

Submitted by:

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Please identify the specific matter on which the utility is not considered to be cooperating fully (add lines or pages as needed):

PG&E will not provide data on CARE customers to MEA.

Please provide a detailed description of the issue (add lines or pages as needed):

When MCE was in the process of enrolling customers with PG&E, data on which customers were receiving the CARE rate was provided to MCE. This data was provided so that these customers could be provided with the equivalent MCE rate, to avoid potential hardship for the customer.

After enrollment was complete and service began, new customers began to move into MCE enrolled addresses, and some customers applied for the CARE rate post-enrollment. To accommodate the needs of any new CARE customers MCE requested that PG&E provide data on any new CARE customers being served by MCE.

PG&E representatives have not provided this data, and as a result MCE is unable to offer the CARE-equivalent rate to customers who qualify for the CARE rate.

Please describe the lack of full cooperation (add lines or pages as needed):

This issue was the subject of ongoing weekly calls between MCE, MCE’s data manager and PG&E representatives in August and September, 2010. PG&E representatives initially offered to look into the issue and after several weeks reported that they would not be able to provide the

data due to confidentiality concerns.

MCE noted that this data had been provided previously, and furthermore, would fall under MCE's signed non-disclosure agreement (NDA). However, PG&E representatives were still not willing to provide the CARE data.

MCE suggested in October, 2010 that at least to address the issue on a going forward basis, that a 'check box' could be added to the customer's CARE application form explicitly allowing PG&E to share this information with third-party energy providers. PG&E representatives agreed that this might resolve the issue on a going forward basis, but they have not taken any steps, to MCE's knowledge, to make this change to the form.

Since enrollment of MCE customers in April, 2010 no CARE data has been provided to MCE and PG&E has not suggested or followed through with any strategy to resolve this issue.

Please list the personnel at the utility with whom the community choice aggregator is working:

Name	Title	Phone Number	e-mail
Redacted	PG&E   Energy Solutions & Service	Redacted	
Eric Jacobson	Regulatory Relations	415-973-4464	EBJ1@pge.com
Redacted	PG&E   Energy Solutions & Service	Redacted	