

and Electric Company
High Bill Complaint Report
Customer Usage Data

Period: November 13, 2010 through November 26, 2010

		Electric						Gas					
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount	Usage	ADU
[Redacted]	[Redacted]			[Redacted]	798	26.6	10/20/2010	11/19/2010	30	Frozen	[Redacted]	28	0.93
					1324	45.66	09/21/2010	10/20/2010	29	Frozen		11	0.38
					1467	45.84	08/20/2010	09/21/2010	32	Frozen		11	0.34
					1068	35.6	07/21/2010	08/20/2010	30	Frozen		10	0.33
					1396	46.53	06/21/2010	07/21/2010	30	Frozen		9	0.3
					1072	33.5	05/20/2010	06/21/2010	32	Frozen		21	0.66
					800	27.59	04/21/2010	05/20/2010	29	Frozen		27	0.93
					742	25.59	03/23/2010	04/21/2010	29	Frozen		43	1.48
					821	24.88	02/18/2010	03/23/2010	32	Frozen		52	1.63
					726	25.03	01/20/2010	02/19/2010	30	Frozen		65	2.17
					984	29.82	12/18/2009	01/20/2010	33	Frozen		80	2.42
					795	26.5	11/18/2009	12/18/2009	30	Frozen		69	2.3
					818	27.27	10/19/2009	11/18/2009	30	Frozen		25	0.83
					1225	39.52	09/18/2009	10/19/2009	31	Frozen		13	0.42
					1652	55.07	08/19/2009	09/18/2009	30	Frozen		10	0.33
					1377	47.48	07/21/2009	08/19/2009	29	Frozen		10	0.34
					1460	47.1	06/20/2009	07/21/2009	31	Frozen		7	0.23
					1004	32.39	05/20/2009	06/20/2009	31	Frozen		13	0.42
					1050	36.21	04/21/2009	05/20/2009	29	Frozen		20	0.69
					759	26.17	03/23/2009	04/21/2009	29	Frozen		30	1.03
					833	26.03	02/19/2009	03/23/2009	32	Frozen		56	1.75
					612	20.4	01/20/2009	02/19/2009	30	Frozen		69	2.3
					1100	33.33	12/18/2008	01/20/2009	33	Frozen		79	2.39
					996	32.13	11/17/2008	12/18/2008	31	Frozen		58	1.87
					874	29.13	10/18/2008	11/17/2008	30	Frozen		17	0.57
					1142	38.07	09/18/2008	10/18/2008	30	Frozen		10	0.33
					1631	56.24	08/20/2008	09/18/2008	29	Frozen		11	0.38
					1353	45.1	07/21/2008	08/20/2008	30	Frozen		10	0.33
					1352	43.61	06/20/2008	07/21/2008	31	Frozen		9	0.29
					1063	34.29	05/20/2008	06/20/2008	31	Frozen		11	0.35
					948	32.69	04/21/2008	05/20/2008	29	Frozen		18	0.62
					753	23.53	03/20/2008	04/21/2008	32	Frozen		58	1.81
					717	23.9	02/19/2008	03/20/2008	30	Frozen		36	1.2
					835	26.94	01/19/2008	02/19/2008	31	Frozen		103	3.32
					936	31.2	12/20/2007	01/19/2008	30	Frozen		89	2.97
					813	27.1	11/20/2007	12/20/2007	30	Frozen		63	2.1
					771	26.59	10/22/2007	11/20/2007	29	Frozen		27	0.93
					814	27.13	09/22/2007	10/22/2007	30	Frozen		15	0.5
					1451	46.81	08/22/2007	09/22/2007	31	Frozen		10	0.32
					1066	36.76	07/24/2007	08/22/2007	29	Frozen		7	0.24
					1265	39.53	06/22/2007	07/24/2007	32	Frozen		10	0.31
					1026	35.38	05/24/2007	06/22/2007	29	Frozen		11	0.38
					904	29.16	04/23/2007	05/24/2007	31	Frozen		13	0.42
					700	21.88	03/22/2007	04/23/2007	32	Frozen		28	0.88
					673	24.04	02/22/2007	03/22/2007	28	Frozen		41	1.46
					712	22.97	01/22/2007	02/22/2007	31	Frozen		62	2
					995	31.09	12/21/2006	01/22/2007	32	Frozen		97	3.03
					870	29	11/21/2006	12/21/2006	30	Frozen		55	1.83
					686	23.66	10/23/2006	11/21/2006	29	Frozen		20	0.69
					865	27.9	09/22/2006	10/23/2006	31	Frozen		11	0.35
					1075	35.83	08/23/2006	09/22/2006	30	Frozen		10	0.33
					996	34.34	07/25/2006	08/23/2006	29	Frozen		8	0.28
					1496	48.26	06/24/2006	07/25/2006	31	Frozen		7	0.23
					996	32.13	05/24/2006	06/24/2006	31	Frozen		10	0.32
					748	25.79	04/25/2006	05/24/2006	29	Frozen		11	0.38
					744	23.25	03/24/2006	04/25/2006	32	Frozen		57	1.78
					618	22.07	02/24/2006	03/24/2006	28	Frozen		62	2.21
					693	22.35	01/24/2006	02/24/2006	31	Frozen		60	1.94
					976	29.58	12/22/2005	01/24/2006	33	Frozen		61	1.85
					817	27.23	11/22/2005	12/22/2005	30	Frozen		63	2.1
					628	21.66	10/24/2005	11/22/2005	29	Frozen		21	0.72
					955	30.81	09/23/2005	10/24/2005	31	Frozen		12	0.39
					1035	33.39	08/23/2005	09/23/2005	31	Frozen		10	0.32
					1285	44.31	07/25/2005	08/23/2005	29	Frozen		9	0.31
					1348	43.48	06/24/2005	07/25/2005	31	Frozen		9	0.29
					897	28.94	05/24/2005	06/24/2005	31	Frozen		10	0.32
					694	23.93	04/25/2005	05/24/2005	29	Frozen		21	0.72
					662	20.69	03/24/2005	04/25/2005	32	Frozen		47	1.47
					636	21.93	02/23/2005	03/24/2005	29	Frozen		46	1.59
					698	23.27	01/24/2005	02/23/2005	30	Frozen		71	2.37
					874	27.31	12/23/2004	01/24/2005	32	Frozen		105	3.28
					863	27.84	11/22/2004	12/23/2004	31	Frozen		77	2.48
					676	21.81	10/22/2004	11/22/2004	31	Frozen		46	1.48
					761	27.18	09/24/2004	10/22/2004	28	Frozen		10	0.36
					1198	38.65	08/24/2004	09/24/2004	31	Frozen		10	0.32
					709	24.45	07/26/2004	08/24/2004	29	Frozen		9	0.31
					800	25	06/24/2004	07/26/2004	32	Frozen		11	0.34
					570	18.39	05/24/2004	06/24/2004	31	Frozen		11	0.35
					557	17.97	04/23/2004	05/24/2004	31	Frozen		13	0.42

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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High Bill Complaint Report
Customer Usage Data

from November 13, 2010 through November 26, 2010

				Electric SA Only			
Start Date	End Date	Days	Status	BPP Amount	Amount	Usage	ADU
{Redacted}	{Redacted}			{Redacted}	d}	1062	35.4
10/20/2010	11/19/2010	30	Frozen			1172	40.41
09/21/2010	10/20/2010	29	Frozen			1296	40.5
08/20/2010	09/21/2010	32	Frozen			1488	49.6
07/21/2010	08/20/2010	30	Frozen			2105	70.17
06/21/2010	07/21/2010	30	Frozen			1767	55.22
05/20/2010	06/21/2010	32	Frozen			1512	54
04/22/2010	05/20/2010	28	Frozen			1736	57.87
03/23/2010	04/22/2010	30	Frozen			2245	70.16
02/19/2010	03/23/2010	32	Frozen			2298	74.13
01/19/2010	02/19/2010	31	Frozen			2499	75.73
12/17/2009	01/19/2010	33	Frozen			2084	71.86
11/18/2009	12/17/2009	29	Frozen			1773	59.1
10/19/2009	11/18/2009	30	Frozen			1496	48.26
09/18/2009	10/19/2009	31	Frozen			1606	53.53
08/19/2009	09/18/2009	30	Frozen			1577	56.32
07/22/2009	08/19/2009	28	Frozen			2016	61.09
06/19/2009	07/22/2009	33	Frozen			1022	34.07
05/20/2009	06/19/2009	30	Frozen			1007	35.96
04/22/2009	05/20/2009	28	Frozen			1484	44.97
03/20/2009	04/22/2009	33	Frozen			1398	48.21
02/19/2009	03/20/2009	29	Frozen			1546	51.53
01/20/2009	02/19/2009	30	Frozen			1811	54.88
12/18/2008	01/20/2009	33	Frozen			1228	40.93
11/18/2008	12/18/2008	30	Frozen			1120	36.13
10/18/2008	11/18/2008	31	Frozen			1162	38.73
09/18/2008	10/18/2008	30	Frozen			1640	54.67
08/19/2008	09/18/2008	30	Frozen			1753	60.45
07/21/2008	08/19/2008	29	Frozen			1644	51.38
06/19/2008	07/21/2008	32	Frozen			1026	34.2
05/20/2008	06/19/2008	30	Frozen			1110	38.28
04/21/2008	05/20/2008	29	Frozen			1179	38.03
03/21/2008	04/21/2008	31	Frozen			1136	39.17
02/21/2008	03/21/2008	29	Frozen			1756	53.21
01/19/2008	02/21/2008	33	Frozen			1680	56
12/20/2007	01/19/2008	30	Frozen			1327	44.23
11/20/2007	12/20/2007	30	Frozen			1253	43.21
10/22/2007	11/20/2007	29	Frozen			1018	36.36
09/24/2007	10/22/2007	28	Frozen			1603	48.58
08/22/2007	09/24/2007	33	Frozen			1461	50.38
07/24/2007	08/22/2007	29	Frozen			1425	44.53
06/22/2007	07/24/2007	32	Frozen			1142	39.38
05/24/2007	06/22/2007	29	Frozen			983	31.71
04/23/2007	05/24/2007	31	Frozen			826	29.5
03/26/2007	04/23/2007	28	Frozen			1350	42.19
02/22/2007	03/26/2007	32	Frozen			1442	48.07
01/23/2007	02/22/2007	30	Frozen			1764	53.45
12/21/2006	01/23/2007	33	Frozen			1332	44.4
11/21/2006	12/21/2006	30	Frozen			939	33.54
10/24/2006	11/21/2006	28	Frozen			948	32.69
09/25/2006	10/24/2006	29	Frozen			1478	44.79
08/23/2006	09/25/2006	33	Frozen			1517	52.31
07/25/2006	08/23/2006	29	Frozen			2069	64.66
06/23/2006	07/25/2006	32	Frozen			1111	37.03
05/24/2006	06/23/2006	30	Frozen			1037	37.04
04/26/2006	05/24/2006	28	Frozen			1343	40.7
03/24/2006	04/26/2006	33	Frozen			1294	43.13
02/22/2006	03/24/2006	30	Frozen			1173	41.89
01/25/2006	02/22/2006	28	Frozen			1638	49.64
12/23/2005	01/25/2006	33	Frozen			1231	39.71
11/22/2005	12/23/2005	31	Frozen			822	29.36
10/25/2005	11/22/2005	28	Frozen			915	31.55
09/26/2005	10/25/2005	29	Frozen			1355	41.06
08/24/2005	09/26/2005	33	Frozen			2046	68.2
07/25/2005	08/24/2005	30	Frozen			1997	64.42
06/24/2005	07/25/2005	31	Frozen			1219	40.63
05/25/2005	06/24/2005	30	Frozen			1133	37.77
04/25/2005	05/25/2005	30	Frozen			1323	41.34
03/24/2005	04/25/2005	32	Frozen			1461	50.38
02/23/2005	03/24/2005	29	Frozen			1766	58.87
01/24/2005	02/23/2005	30	Frozen			1607	50.22
12/23/2004	01/24/2005	32	Frozen			1508	50.27
11/23/2004	12/23/2004	30	Frozen			1582	49.44
10/22/2004	11/23/2004	32	Frozen			1148	41
09/24/2004	10/22/2004	28	Frozen			2016	65.03
08/24/2004	09/24/2004	31	Frozen			1796	61.93
07/26/2004	08/24/2004	29	Frozen			2193	70.74
06/25/2004	07/26/2004	31	Frozen			2193	70.74
05/25/2004	06/25/2004	31	Frozen			2045	70.52
04/26/2004	05/25/2004	29	Frozen				

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Customer Usage Data

Period: November 13, 2010 through November 26, 2010

		Electric					Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount	Usage	ADU
(Redacted)	(Redacted)	30	Frozen	{Redacted}	798	26.6	10/21/2010	11/20/2010	30	Frozen	{Redacted}	42	1.4
09/22/2010	10/21/2010	29	Frozen	750	25.86		09/22/2010	10/21/2010	29	Frozen	13	0.45	
08/23/2010	09/22/2010	30	Frozen	769	25.63		08/23/2010	09/22/2010	30	Frozen	10	0.33	
07/22/2010	08/23/2010	32	Frozen	851	26.59		07/22/2010	08/23/2010	32	Frozen	12	0.38	
06/22/2010	07/22/2010	30	Frozen	854	28.47		06/22/2010	07/22/2010	30	Frozen	11	0.37	
05/24/2010	06/22/2010	29	Frozen	749	25.83		05/24/2010	06/22/2010	29	Frozen	19	0.66	
04/22/2010	05/24/2010	32	Frozen	710	22.19		04/22/2010	05/24/2010	32	Frozen	31	0.97	
03/24/2010	04/22/2010	29	Frozen	469	16.17		03/24/2010	04/22/2010	29	Frozen	35	1.21	
02/22/2010	03/24/2010	30	Frozen	471	15.7		02/22/2010	03/24/2010	30	Frozen	42	1.4	
01/21/2010	02/22/2010	32	Frozen	536	16.75		01/21/2010	02/22/2010	32	Frozen	52	1.63	
12/21/2009	01/21/2010	31	Frozen	589	19		12/21/2009	01/21/2010	31	Frozen	57	1.84	
11/18/2009	12/21/2009	33	Frozen	676	20.48		11/18/2009	12/21/2009	33	Frozen	57	1.73	
10/20/2009	11/18/2009	29	Frozen	453	15.62		10/20/2009	11/18/2009	29	Frozen	33	1.14	
09/21/2009	10/20/2009	29	Frozen	490	16.9		09/21/2009	10/20/2009	29	Frozen	16	0.55	
08/21/2009	09/21/2009	31	Frozen	584	18.84		08/21/2009	09/21/2009	31	Frozen	7	0.23	
07/22/2009	08/21/2009	30	Frozen	537	17.9		07/22/2009	08/21/2009	30	Frozen	7	0.23	
06/22/2009	07/22/2009	30	Frozen	623	20.77		06/22/2009	07/22/2009	30	Frozen	8	0.27	
05/21/2009	06/22/2009	32	Frozen	462	14.44		05/21/2009	06/22/2009	32	Frozen	9	0.28	
04/22/2009	05/21/2009	29	Frozen	529	18.24		04/22/2009	05/21/2009	29	Frozen	19	0.66	
03/23/2009	04/22/2009	30	Frozen	542	18.07		03/23/2009	04/22/2009	30	Frozen	31	1.03	
02/20/2009	03/23/2009	31	Frozen	463	14.94		02/20/2009	03/23/2009	31	Frozen	45	1.45	
01/21/2009	02/20/2009	30	Frozen	545	18.17		01/21/2009	02/20/2009	30	Frozen	55	1.83	
12/20/2008	01/21/2009	32	Frozen	560	17.5		12/20/2008	01/21/2009	32	Frozen	61	1.91	
11/19/2008	12/20/2008	31	Frozen	560	18.06		11/19/2008	12/20/2008	31	Frozen	44	1.42	
10/20/2008	11/19/2008	30	Frozen	525	17.5		10/20/2008	11/19/2008	30	Frozen	22	0.73	
09/20/2008	10/20/2008	30	Frozen	536	17.87		09/20/2008	10/20/2008	30	Frozen	13	0.43	
08/21/2008	09/20/2008	30	Frozen	674	22.47		08/21/2008	09/20/2008	30	Frozen	7	0.23	
07/23/2008	08/21/2008	29	Frozen	637	21.97		07/23/2008	08/21/2008	29	Frozen	7	0.24	
06/21/2008	07/23/2008	32	Frozen	703	21.97		06/21/2008	07/23/2008	32	Frozen	10	0.31	
05/21/2008	06/21/2008	31	Frozen	582	18.77		05/21/2008	06/21/2008	31	Frozen	18	0.58	
04/22/2008	05/21/2008	29	Frozen	563	19.41		04/22/2008	05/21/2008	29	Frozen	22	0.76	
03/21/2008	04/22/2008	32	Frozen	560	17.5		03/21/2008	04/22/2008	32	Frozen	40	1.25	
02/21/2008	03/21/2008	29	Frozen	501	17.28		02/21/2008	03/21/2008	29	Frozen	43	1.48	
01/22/2008	02/21/2008	30	Frozen	526	17.53		01/22/2008	02/21/2008	30	Frozen	61	2.03	
12/20/2007	01/22/2008	33	Frozen	1577	47.79		12/20/2007	01/22/2008	33	Frozen	73	2.21	
11/21/2007	12/20/2007	29	Frozen	863	29.76		11/21/2007	12/20/2007	29	Frozen	57	1.97	
10/23/2007	11/21/2007	29	Frozen	654	22.55		10/23/2007	11/21/2007	29	Frozen	31	1.07	
09/24/2007	10/23/2007	29	Frozen	541	18.66		09/24/2007	10/23/2007	29	Frozen	24	0.83	
08/23/2007	09/24/2007	32	Frozen	544	17		08/23/2007	09/24/2007	32	Frozen	7	0.22	
07/25/2007	08/23/2007	29	Frozen	415	14.31		07/25/2007	08/23/2007	29	Frozen	10	0.34	
06/25/2007	07/25/2007	30	Frozen	539	17.97		06/25/2007	07/25/2007	30	Frozen	15	0.5	
05/24/2007	06/25/2007	32	Frozen	530	16.56		05/24/2007	06/25/2007	32	Frozen	18	0.56	
04/24/2007	05/24/2007	30	Frozen	595	19.83		04/24/2007	05/24/2007	30	Frozen	20	0.67	
03/26/2007	04/24/2007	29	Frozen	591	20.38		03/26/2007	04/24/2007	29	Frozen	30	1.03	
02/23/2007	03/26/2007	31	Frozen	524	16.9		02/23/2007	03/26/2007	31	Frozen	27	0.87	
01/23/2007	02/23/2007	31	Frozen	627	20.23		01/23/2007	02/23/2007	31	Frozen	40	1.29	
12/23/2006	01/23/2007	31	Frozen	705	22.74		12/23/2006	01/23/2007	31	Frozen	58	1.87	
11/21/2006	12/23/2006	32	Frozen	890	27.81		11/21/2006	12/23/2006	32	Frozen	51	1.59	
10/24/2006	11/21/2006	28	Frozen	760	27.14		10/24/2006	11/21/2006	28	Frozen	25	0.89	
09/25/2006	10/24/2006	29	Frozen	614	21.17		09/25/2006	10/24/2006	29	Frozen	21	0.72	
08/23/2006	09/25/2006	33	Frozen	567	17.18		08/23/2006	09/25/2006	33	Frozen	17	0.52	
07/26/2006	08/23/2006	28	Frozen	434	15.5		07/26/2006	08/23/2006	28	Frozen	13	0.46	
06/26/2006	07/26/2006	30	Frozen	622	20.73		06/26/2006	07/26/2006	30	Frozen	15	0.5	
05/26/2006	06/26/2006	31	Frozen	564	18.19		05/26/2006	06/26/2006	31	Frozen	17	0.55	
04/26/2006	05/26/2006	30	Frozen	507	16.9		04/26/2006	05/26/2006	30	Frozen	18	0.6	
03/27/2006	04/26/2006	30	Frozen	669	22.3		03/27/2006	04/26/2006	30	Frozen	34	1.13	
02/23/2006	03/27/2006	32	Frozen	750	23.44		02/23/2006	03/27/2006	32	Frozen	49	1.53	
01/24/2006	02/23/2006	30	Frozen	782	26.07		01/24/2006	02/23/2006	30	Frozen	45	1.5	
12/23/2005	01/24/2006	32	Frozen	797	24.91		12/23/2005	01/24/2006	32	Frozen	49	1.53	
11/23/2005	12/23/2005	30	Frozen	801	26.7		11/23/2005	12/23/2005	30	Frozen	50	1.67	
10/25/2005	11/23/2005	29	Frozen	563	19.41		10/25/2005	11/23/2005	29	Frozen	34	1.17	
09/23/2005	10/25/2005	32	Frozen	574	17.94		09/23/2005	10/25/2005	32	Frozen	18	0.56	
08/24/2005	09/23/2005	30	Frozen	553	18.43		08/24/2005	09/23/2005	30	Frozen	16	0.53	
07/27/2005	08/24/2005	28	Frozen	511	18.25		07/27/2005	08/24/2005	28	Frozen	13	0.46	
06/25/2005	07/27/2005	32	Frozen	631	19.72		06/25/2005	07/27/2005	32	Frozen	16	0.5	
05/25/2005	06/25/2005	31	Frozen	375	12.1		05/25/2005	06/25/2005	31	Frozen	14	0.45	
04/26/2005	05/25/2005	29	Frozen	468	16.14		04/26/2005	05/25/2005	29	Frozen	20	0.69	
03/28/2005	04/26/2005	29	Frozen	455	15.69		03/28/2005	04/26/2005	29	Frozen	22	0.76	
02/25/2005	03/28/2005	31	Frozen	477	15.39		02/25/2005	03/28/2005	31	Frozen	27	0.87	
01/24/2005	02/25/2005	32	Frozen	536	16.75		01/24/2005	02/25/2005	32	Frozen	43	1.34	
12/23/2004	01/24/2005	32	Frozen	471	14.72		12/23/2004	01/24/2005	32	Frozen	64	2	
11/23/2004	12/23/2004	30	Frozen	469	15.63		11/23/2004	12/23/2004	30	Frozen	49	1.63	
10/25/2004	11/23/2004	29	Frozen	503	17.34		10/25/2004	11/23/2004	29	Frozen	42	1.45	
09/25/2004	10/25/2004	30	Frozen	468	15.6		09/25/2004	10/25/2004	30	Frozen	19	0.63	
08/25/2004	09/25/2004	31	Frozen	549	17.71		08/25/2004	09/25/2004	31	Frozen	15	0.48	
07/27/2004	08/25/2004	29	Frozen	449	15.48		07/27/2004	08/25/2004	29	Frozen	14	0.48	
06/26/2004	07/27/2004	31	Frozen	526	16.97		06/26/2004	07/27/2004	31	Frozen	9	0.29	
05/27/2004	06/26/2004	30	Frozen	545	18.17		05/27/2004	06/26/2004	30	Frozen	22	0.73	

04/26/2004 05/27/2004

31 Frozen

541 17.45

04/26/2004 05/27/2004

31 Frozen

17 0.55