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January 14, 2011

ADVICE LETTER 2224-E/2007-G
(U 902-M)

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

SUBJECT: Modification of Rule 7, Rule 11 and the Disconnect Memorandum Account (DMA) Pursuant to Decision (D.) 10-12-051

San Diego Gas & Electric (SDG&E) hereby submits for approval by the California Public Utilities Commission (Commission) revisions to San Diego Gas & Electric Company's (SDG&E) electric and gas tariffs, as shown on the Attachment A and B, respectively.

PURPOSE

This filing seeks approval to modify electric and gas schedules DMA, Rules 7 and 11 as discussed below.

BACKGROUND

On February 4, 2010, the Commission issued Rulemaking (R.) 10-02-005, to establish ways to improve customer notification and education to decrease the number of gas and electric utility service disconnections. The economic crisis currently existing in California and the recent increase in utility service disconnections led the Commission to reexamine utility disconnection rules and practices. Consistent with R.10-02-005, SDG&E established the DMA to record significant costs of compliance in the DMA, including but not limited to, operations and maintenance (O&M) charges related to implementation of new practices and procedures, and any uncollectible expenses in excess of those projected in SDG&E's last general rate case in D.08-07-046.

On July 29, 2010, the Commission issued D.10-07-048 in a continuation of efforts to identify cost-effective methods to reduce the number of customer utility service disconnections by adding and expanding on the practices and procedures established in the rulemaking.

On December 16, 2010, the Commission approved a Settlement Agreement in D.10-12-051, which among other things provided: 1) performance-based residential disconnection benchmarks which will allow the Commission, utility, and consumer groups an opportunity to evaluate SDG&E's success in assisting customers to reduce service disconnections; 2) the elimination of the requirement of SDG&E to abide by the measures adopted in D.10-07-048; and 3) limited recovery

in SDG&E's DMA of residential uncollectible expenses, in excess of residential uncollectible expenses associated with the period August 1, 2009 through July 31, 2010.

On August 30, 2010, SDG&E filed Advice Letter 2194-E/1971-G in compliance with Interim Ordering Paragraphs 2, 3 and 8 of D.10-07-048 revising Rules 6 - Establishment and Re-Establishment of Credit; Rule 7 – Deposits, and Rule 11 – Discontinuance of Service. However, with the recent approval of the settlement agreement in D.10-12-051, D.10-07-048 has been superseded. Therefore, SDG&E proposes revisions to Rule 7 and Rule 11 to delete the changes made pursuant to AL 2194-E/1971-G. The changes to Rule 6 proposed in AL 2194-E/1971-G were already changed in Advice Letter 2221-E /2001-G effective December 27, 2010.

Modification of the DMA

Pursuant to the Settlement Agreement, SDG&E modifies its DMA to only record residential uncollectible expenses that are in excess of the residential uncollectible expenses, capped at \$300,000, associated with the period August 1, 2009 through July 31, 2010.

Rule 7 Tariff Revision

Amount of Deposit – Sections 1 (residential) and 2 (non-residential) – Revised the following phrase to read as follows: “The amount of deposit required to establish credit for a residential account **or Small Business Customer, as defined in Rule 1, shall not exceed** twice the average monthly bill as determined by the Utility.

Rule 11 Tariff Revision

Non-payment of Bills

3. Reasonable Attempt to Contact Customers – Eliminated the following sentence: “**Before residential service may be discontinued for non-payment of bills for customers on medical baseline or life support, the Utility shall make a reasonable attempt to personally contact an adult on the customer’s premises prior to termination of service.**”

EFFECTIVE DATE

SDG&E believes that this filing is subject to Energy Division disposition, and should be classified as Tier 2 (effective after staff approval) pursuant to G 96-B. This filing is consistent with D.10-12-051 and therefore SDG&E respectively requests that’s this filing be approved February 13, 2011, which is thirty (30) calendar days after the date filed.

PROTEST

Anyone may protest this advice letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impacts, and should be submitted expeditiously. The protest must be made in writing and received within 20 days of the date this advice letter, which is February 3, 2011. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Honesto Gatchalian (ini@cpuc.ca.gov) and Maria Salinas (mas@cpuc.ca.gov) of the Energy Division. A copy of the protest should also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Megan Caulson
Regulatory Tariff Manager
8330 Century Park Court, Room 32C
San Diego, CA 92123-1548
Facsimile No. (858) 654-1788
E-mail: mcaulson@semprautilities.com

NOTICE

A copy of this filing has been served on the utilities and interested parties shown on the attached list, including interested parties to service list R.10-02-005 by either providing them a copy electronically or by mailing them a copy hereof, properly stamped and addressed. Address changes should be directed to SDG&E Tariffs by facsimile at (858) 654-1788 or by e-mail at SDG&ETariffs@semprautilities.com.

CLAY FABER
Director – Regulatory Affairs

Attachments

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **SAN DIEGO GAS & ELECTRIC (U 902)**

Utility type:

ELC

GAS

PLC

HEAT

WATER

Contact Person: Aurora Carrillo

Phone #: (858) 654-1542

E-mail: acarrillo@semprautilities.com

EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 2224-E/2007-G

Subject of AL: Modification of Rule 7, Rule 11 and the Disconnect Memorandum Account (DMA) Pursuant to D.10-12-051

Keywords (choose from CPUC listing): Disconnect Service; Memorandum Account; Compliance

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

D.10-12-051

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL _____

Summarize differences between the AL and the prior withdrawn or rejected AL¹: N/A

Does AL request confidential treatment? If so, provide explanation: _____

Resolution Required? Yes No

Tier Designation: 1 2 3

Requested effective date: February 13, 2011

No. of tariff sheets: 12

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Preliminary Statement; Rules 7, 11 and TOC

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division

Attention: Tariff Unit

505 Van Ness Ave.,

San Francisco, CA 94102

mas@cpuc.ca.gov and jnj@cpuc.ca.gov

San Diego Gas & Electric

Attention: Megan Caulson

8330 Century Park Ct, Room 32C

San Diego, CA 92123

mcaulson@semprautilities.com

¹ Discuss in AL if more space is needed.

General Order No. 96-B
ADVICE LETTER FILING MAILING LIST

cc: (w/enclosures)

Public Utilities Commission

DRA

D. Appling
S. Cauchois
J. Greig
R. Pocta
W. Scott

Energy Division

P. Clanon
S. Gallagher
H. Gatchalian
D. Lafrenz
M. Salinas

CA. Energy Commission

F. DeLeon
R. Tavares

Alcantar & Kahl LLP

K. Harteloo

American Energy Institute

C. King

APS Energy Services

J. Schenk

BP Energy Company

J. Zaiontz

Barkovich & Yap, Inc.

B. Barkovich

Bartle Wells Associates

R. Schmidt

Braun & Blaising, P.C.

S. Blaising

California Energy Markets

S. O'Donnell
C. Sweet

California Farm Bureau Federation

K. Mills

California Wind Energy

N. Rader

CCSE

S. Freedman
J. Porter

Children's Hospital & Health Center

T. Jacoby

City of Chula Vista

M. Meacham
E. Hull

City of Poway

R. Willcox

City of San Diego

J. Cervantes
G. Lonergan
M. Valerio

Commerce Energy Group

V. Gan

Constellation New Energy

W. Chen

CP Kelco

A. Friedl

Davis Wright Tremaine, LLP

E. O'Neill
J. Pau

Dept. of General Services

H. Nanjo
M. Clark

Douglass & Liddell

D. Douglass
D. Liddell
G. Klatt

Duke Energy North America

M. Gillette

Dynegy, Inc.

J. Paul

Ellison Schneider & Harris LLP

E. Janssen

Energy Policy Initiatives Center (USD)

S. Anders

Energy Price Solutions

A. Scott

Energy Strategies, Inc.

K. Campbell
M. Scanlan

Goodin, MacBride, Squeri, Ritchie & Day

B. Cragg
J. Heather Patrick

J. Squeri

Goodrich Aerostructures Group

M. Harrington

Hanna and Morton LLP

N. Pedersen

Itsa-North America

L. Belew

J.B.S. Energy

J. Nahigian

Luce, Forward, Hamilton & Scripps LLP

J. Leslie

Manatt, Phelps & Phillips LLP

D. Huard
R. Keen

Matthew V. Brady & Associates

M. Brady

Modesto Irrigation District

C. Mayer

Morrison & Foerster LLP

P. Hanschen

MRW & Associates

D. Richardson

OnGrid Solar

Andy Black

Pacific Gas & Electric Co.

J. Clark
M. Huffman
S. Lawrie
E. Lucha

Pacific Utility Audit, Inc.

E. Kelly

R. W. Beck, Inc.

C. Elder

School Project for Utility Rate Reduction

M. Rochman

Shute, Mihaly & Weinberger LLP

O. Armi

Solar Turbines

F. Chiang

Sutherland Asbill & Brennan LLP

K. McCrea

Southern California Edison Co.

M. Alexander
K. Cini

K. Gansecki

H. Romero

TransCanada

R. Hunter
D. White

TURN

M. Florio
M. Hawiger

UCAN

M. Shames

U.S. Dept. of the Navy

K. Davoodi

N. Furuta

L. DeLacruz

Utility Specialists, Southwest, Inc.

D. Koser

Western Manufactured Housing Communities Association

S. Dey

White & Case LLP

L. Cottle

Interested Parties in:

R.10-02-005

ATTACHMENT A
ADVICE LETTER 2224-E

Cal. P.U.C. Sheet No.	Title of Sheet	Canceling Cal. P.U.C. Sheet No.
Revised 22210-E	PRELIMINARY STATEMENT, III. MEMORANDUM ACCOUNTS, DISCONNECT MEMORANDUM ACCOUNT (DMA), Sheet 1	Original 21631-E
Revised 22211-E	RULE 7, DEPOSITS, Sheet 1	Revised 22024-E
Revised 22212-E	RULE 11, DISCONTINUANCE OF SERVICE, Sheet 1	Revised 22025-E
Revised 22213-E	TABLE OF CONTENTS, Sheet 1	Revised 22206-E
Revised 22214-E	TABLE OF CONTENTS, Sheet 3	Revised 22138-E
Revised 22215-E	TABLE OF CONTENTS, RULES, Sheet 7	Revised 22134-E



PRELIMINARY STATEMENT

Sheet 1

III. MEMORANDUM ACCOUNTS
DISCONNECT MEMORANDUM ACCOUNT (DMA)

1. Purpose: The purpose of the DMA is to record the residential uncollectible expenses that are in excess of the residential uncollectible expense associated with the period August 1, 2009 through July 31, 2010 in compliance with Decision (D.) 10-12-051. Excess residential uncollectible expenses are capped at \$300,000.
2. Applicability: This account shall apply to all customers except those specifically excluded by the Commission.
3. Rates: The DMA does not have a separate rate component.
4. Accounting Procedure: The Utility shall maintain the DMA by making entries at the end of each month as follows:
 - a. A debit entry equal to the residential uncollectible expenses that are in excess of the residential uncollectible expenses for the period August 1, 2009 through July 31, 2010 as approved in the Settlement Agreement adopted by D.10-12-051; and
 - b. An entry to amortize the previous year's balance; and;
 - c. An entry equal to the interest on the average of the balance at the beginning of the month and the balance after the above entries in 4.a – 4.b. at a rate equal to one-twelfth of the interest rate on three month commercial paper for the previous month, as reported in the Federal Reserve Statistical Release, H. 15 or its successor.
5. Disposition: The disposition of the DMA balances will be recovered in connection with SDG&E's Annual Regulatory Account Balance Update filing for rates effective January 1 of the following year.

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Advice Ltr. No. 2224-E

Decision No. 10-12-051

Issued by
Lee Schavrien
Senior Vice President
Regulatory Affairs

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RULE 7
DEPOSITS

Sheet 1

A. Amount of Deposit

- 1. The amount of deposit required to establish credit for a residential account or Small Business Customer, as defined in Rule 1, shall not exceed twice the average monthly bill as determined by the Utility. T
T
- 2. The amount of deposit required to establish credit for a non-residential account that does not otherwise qualify as a Small business Customer, as defined in Rule 1, shall not exceed twice the maximum monthly bill as determined by the Utility. T
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B. Return of Deposit

- 1. Good Standing, Active Customer. When the customer has received continuous service and has paid electric bills on all of its accounts before becoming past due as set forth in Rule 11, for a period of 12 consecutive months and is an active customer, the Utility will return the deposit with interest as provided under Section C hereof. When eligible, the deposit is to be returned or applied to the customer's billing provided that the customer's credit would, thereafter, be otherwise established under Rule 6.
- 2. Customer-Initiated Termination of Service. When the customer has requested that the service be terminated, the deposit, plus any applicable interest, will be returned. In cases in which there are charges due the Utility for electric service to the customer, the deposit, plus any applicable interest, will be applied to such charges and any remaining amount will be returned to the customer.
- 3. Termination for Non-Payment of Bills. When the service is permanently terminated for non-payment of charges for electric service, the deposit will be applied to such charges and any remaining amount will be returned to the customer. Deposits will not be applied as payment for past due bills to avoid discontinuance of service.

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RULE 11

Sheet 1

DISCONTINUANCE OF SERVICE

A. Non-Payment of Bills

1. Past Due Date. Bills for residential electric service are due and payable upon presentation. Such bills are the first notice to the customer that the amount shown is due and payable. Residential bills will become past due if not paid within 19 days of the date mailed; non-residential bills will become past due if not paid within 15 days from the date mailed. Payment shall be received at the office of the Utility, or by an authorized agent of the Utility.

2. Past Due Notice.

a. Residential. The Utility may mail to any residential customer a notice that a bill is past due after the expiration of the applicable period specified in paragraph A.1. The notice that a bill is past due shall state that if the customer is unable to pay the bill by the final date (15 calendar days after the date of mailing of said notice), the customer should contact the Utility to discuss payment arrangements to avoid discontinuance of service. If the bill is not paid, or payment arrangements have not been made by the final date, service may be discontinued for non-payment. A customer's deposit to establish credit will not be used as payment to avoid discontinuance of service. A minimum of 34 days shall elapse between the date of billing and the date of discontinuance.

b. Non-Residential. A non-residential customer's electric service may be discontinued for non-payment of a past due bill provided that a written notice of discontinuance has been issued and the past due amount has not been paid within seven calendar days of the issuance of the past due notice

3. Reasonable Attempt to Contact Customers. For residential service, the Utility shall make a reasonable attempt to contact an adult person residing at the customer's residence either by telephone or by personal contact at least 24 hours prior to termination of service, except that, whenever telephone or personal contact cannot be accomplished, the Utility shall give, either by mail or in person, a notice of termination of service at least 48 hours prior to termination.

For elderly (age 62 and over) and handicapped* residential customers, the Utility shall provide at least 48 hours notice by telephone or visit; however, if personal contact cannot be made by telephone or visit, notice shall be posted in a conspicuous location at the service address at least 48 hours prior to termination.

4. Third Party Notification. The Utility shall allow elderly (age 62 or older) and handicapped* customers, at their option, to designate a friend, family member, or public or private agency as a third party representative to receive a copy of the notice. The Utility shall establish procedures to ensure that third parties consent to receive such notice, and that a copy of the notice is sent directly to a third party. The Utility shall inform all customers at least once annually of the availability of this service.

* Certification from a licensed physician, public health nurse, or a social worker may be required by the Utility.

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ATTACHMENT B
ADVICE LETTER 2007-G

Cal. P.U.C. Sheet No.	Title of Sheet	Canceling Cal. P.U.C. Sheet No.
Revised 18625-G	PRELIMINARY STATEMENT, V. MEMORANDUM ACCOUNTS, DISCONNECT MEMORANDUM ACCOUNT (DMA), Sheet 1	Original 18089-G
Revised 18626-G	RULE 7, DEPOSITS, Sheet 1	Revised 18373-G
Revised 18627-G	RULE 11, DISCONTINUANCE OF SERVICE, Sheet 1	Revised 18374-G
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PRELIMINARY STATEMENT

Sheet 1

V. MEMORANDUM ACCOUNTS
DISCONNECT MEMORANDUM ACCOUNT (DMA)

1. Purpose: The purpose of the DMA is to record the residential uncollectible expenses that are in excess of the residential uncollectible expense associated with the period August 1, 2009 through July 31, 2010 in compliance with (D.) 10-12-051. Excess residential uncollectible expenses are capped at \$300,000.
2. Applicability: This account shall apply to all customers except those specifically excluded by the Commission.
3. Rates: The DMA does not have a separate rate component.
4. Accounting Procedure: The Utility shall maintain the DMA by making entries at the end of each month as follows:
 - a. A debit entry equal to the residential uncollectible expenses that are in excess of the residential uncollectible expenses for the period August 1, 2009 through July 31, 2010 as approved in the Settlement Agreement adopted by D.10-12-051; and
 - b. An Entry to amortize the previous year's balance; and
 - c. An entry equal to the interest on the average of the balance at the beginning of the month and the balance after the above entries in 4.a – 4.b. at a rate equal to one-twelfth of the interest rate on three month commercial paper for the previous month, as reported in the Federal Reserve Statistical Release, H. 15 or its successor.
5. Disposition: The disposition of the DMA balances will be recovered in connection with SDG&E's Annual Regulatory Account Balance Update filing for rates effective January 1 of the following year.

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RULE 7
DEPOSITS

Sheet 1

A. Amount of Deposit

- 1. The amount of deposit required to establish credit for a residential account or Small Business Customer, as defined in Rule 1, shall not exceed twice the average monthly bill as determined by the Utility. T
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- 2. The amount of deposit required to establish credit for a non-residential account that does not otherwise qualify as a Small Business Customer, as defined in Rule 1, shall not exceed twice the maximum monthly bill as determined by the Utility. T
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B. Return of Deposit

- 1. Good Standing, Active Customer. When the customer has received continuous service and has paid gas bills on all of its accounts before becoming past due as set forth in Rule 11, for a period of 12 consecutive months and is an active customer, the Utility will return the deposit with interest as provided under Section C hereof. When eligible, the deposit is to be returned or applied to the customer's billing provided that the customer's credit would, thereafter, be otherwise established under Rule 6.
- 2. Customer Initiated Termination of Service. When the customer has requested that the service be terminated, the deposit, plus any applicable interest, will be returned. In cases in which there are charges due the Utility for gas service to the customer, the deposit, plus any applicable interest, will be applied to such charges and any remaining amount will be returned to the customer.
- 3. Termination for Non-Payment of Bills. When the service is permanently terminated for non-payment of charges for gas service, the deposit will be applied to such charges and any remaining amount will be returned to the customer. Deposits will not be applied as payment for past due bills to avoid discontinuance of service.

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RULE 11

Sheet 1

DISCONTINUANCE OF SERVICE

A. Non-Payment of Bills

1. Past Due Date. Bills for gas service are due and payable upon presentation. Such bills are the first notice to the customer that the amount shown is due and payable. Residential bills will become past due if not paid within 19 days of the date mailed; non-residential bills will become past due if not paid within 15 calendar days from the date mailed. Payment shall be received at the office of the Utility, or by an authorized agent of the Utility.

2. Past Due Notice

a. Residential. The Utility may mail to any residential customer a notice that a bill is past due after the expiration of the applicable period specified in paragraph A.1. The notice that a bill is past due shall state that if the customer is unable to pay the bill by the final date (15 calendar days after the date of mailing of said notice), the customer should contact the Utility to discuss payment arrangements to avoid discontinuance of service. If the bill is not paid, or payment arrangements have not been made by the final date, service may be discontinued for non-payment. A customer's deposit to establish credit will not be used as payment to avoid discontinuance of service. A minimum of 34 days shall elapse between the date of billing and the date of discontinuance.

b. Non-Residential. A non-residential customer's gas service may be discontinued for non-payment of a past due bill provided that a written notice of discontinuance has been issued and the past due amount has not been paid within seven calendar days of the issuance of the past due notice.

3. Reasonable Attempt to Contact Customers. For residential service, the Utility shall make a reasonable attempt to contact an adult person residing at the customer's residence either by telephone or by personal contact at least 24 hours prior to termination of service, except that, whenever telephone or personal contact cannot be accomplished, the Utility shall give, either by mail or in person, a notice of termination of service at least 48 hours prior to termination.

For elderly (age 62 and over) and handicapped* residential customers, the Utility shall provide at least 48 hours notice by telephone or visit; however, if personal contact cannot be made by telephone or visit, notice shall be posted in a conspicuous location at the service address at least 48 hours prior to termination.

4. Third Party Notification. The Utility shall allow elderly (age 62 and over) and handicapped* customers, at their option, to designate a friend, family member, or public or private agency as a third party representative to receive a copy of the notice. The Utility shall establish procedures to ensure that third parties consent to receive such notice, and that a copy of the notice is sent directly to a third party. The Utility shall inform all customers at least once annually of the availability of this service.

* Certification from a licensed physician, public health nurse, or a social worker may be required by the Utility.

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