

From: Mitchell, Lavern
Sent: 1/5/2011 12:15:35 PM
To: 'zaf@cpuc.ca.gov' (zaf@cpuc.ca.gov); [Redacted]
[Redacted]
Cc: [Redacted]; Dietz,
Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); [Redacted]
[Redacted]
Bcc:
Subject: Re: Billing History for [Redacted] CPUC Informal Complaint #72957

Thanks [Redact] Lavern

From: [Redacted]
Sent: Wednesday, January 05, 2011 11:42 AM
To: 'zaf@cpuc.ca.gov' <zaf@cpuc.ca.gov>
Cc: Mitchell, Lavern; [Redacted]
Subject: Billing History for [Redacted] CPUC Informal Complaint #72957

Hi Marzia,

Per your request, attached is a spreadsheet with a comparison of [Redacted] billing from July 2008 versus July 2009.

This spreadsheet shows the substantial increase in [Redacted] electric usage in July 2009, compared to July 2008. The increased cost of [Redacted] bill in 2009 was also contributed to by the decrease in her baseline allotments from 8 allotments in July 2008 to 3 baseline allotments in July 2009.

Please let us know if there is anything else that we can assist with.

Thank you,

[Redacted]

PG&E Customer Relations Sr.

[Redacted]

<[Redacted]-July Bill.xls>>