

**PACIFIC GAS AND ELECTRIC COMPANY
SmartMeter™ CPUC Staff Inquiry
Data Response**

PG&E Data Request No.:	DRA_002		
PG&E File Name:	SM CSI_DR_DRA_002-Q20		
Request Date:	December 21, 2010	Requester DR No.:	DRA_2
Date Sent:	January 14, 2011	Requesting Party:	DRA
PG&E Witness:	N/A	Requester:	Tom Roberts

QUESTION 20

In DRA's opinion, the presentment of gas usage as shown above provides limited value in helping customers monitor usage of their water heaters, furnaces, clothes dryers, and other gas appliances. Describe how PG&E envisions customers using this data.

ANSWER 20

The current presentment of gas usage in PG&E's web display allows customers to see the impact their overall consumption has on their gas charges. Presentment shows daily usage, which should correspond to how customers are actually using appliances in their premises. The display is not intended to be appliance specific.