PACIFIC GAS AND ELECTRIC COMPANY SmartMeter™ CPUC Staff Inquiry Data Response

PG&E Data Request No.:	DRA_002		
PG&E File Name:	SM CSI_DR_DRA_002-Q22		
Request Date:	December 21, 2010	Requester DR No.:	DRA_2
Date Sent:	January 14, 2011	Requesting Party:	DRA
PG&E Witness:	N/A	Requester:	Tom Roberts

QUESTION 22

What is required to provide customers with a reading of gas usage every day, even if the usage that day is less than 1 therm?

Answer 22

PG&E will be transmitting daily gas usage to the web presentment vendor, so that customers may see intra-bill gas usage. For customers with less than one therm of usage, PG&E does not believe there is added value to augmenting the current web presentment as it already displays up to two decimal points of granularity when a customer holds a mouse over the bars in the graphs.