

**PACIFIC GAS AND ELECTRIC COMPANY
SmartMeter™ CPUC Staff Inquiry
Data Response**

PG&E Data Request No.:	DRA_003		
PG&E File Name:	SM CSI_DR_DRA_003-Q15		
Request Date:	December 22, 2010	Requester DR No.:	DRA_3
Date Sent:	January 14, 2011	Requesting Party:	DRA
PG&E Witness:	N/A	Requester:	Tom Roberts

QUESTION 15

The November 3, 2010 TAP report describes customer touch points regarding SmartMeter installation and activation. If the day of meter installation is T-0, what is PG&E's planned timing of each touch point relative to T-0. What is the current timing of customer touch points relative to T-0?

ANSWER 15

Attachment DRA_003-15-1 is a chart that shows all the customer touch points regarding SmartMeter™ installation and activation for the February 2011 deployment. PG&E refers to the chart as the T-75 checklist.