

and Electric Company

High Bill Complaint Report

Customer Usage Data

Period January 8, 2011 through January 14, 2011

{Redacted}

1781965584

Electric Only

Start Date	End Date	Days	Status	Amount	Usage	ADU
12/2/2010	12/31/2010	29		{Redacted}	1868	64.41
11/2/2010	12/2/2010	30	Rebilled		1718	57.27
11/2/2010	12/2/2010	30	Canceled		1718	57.27

Electric - 1107 W 4th St Antioch

Start Date	End Date	Days	Status	Amount	Usage	ADU
11/1/2010	11/3/2010	2	Frozen	{Redacted}	4	2
10/1/2010	11/1/2010	31	Frozen		620	20
09/1/2010	10/1/2010	30	Frozen		834	27.8
08/2/2010	09/1/2010	30	Frozen		649	21.63
07/1/2010	08/2/2010	32	Frozen		899	28.09
06/2/2010	07/1/2010	29	Frozen		782	26.97
05/3/2010	06/2/2010	30	Frozen		347	11.57
04/2/2010	05/3/2010	31	Frozen		309	9.97
03/3/2010	04/2/2010	30	Frozen		353	11.77
02/1/2010	03/3/2010	30	Frozen		357	11.9
12/30/2009	02/1/2010	33	Frozen		375	11.36
12/1/2009	12/30/2009	29	Frozen		360	12.41
10/30/2009	12/1/2009	32	Frozen		403	12.59

Gas -1107 W 4th St Antioch

Start Date	End Date	Days	Status	Amount	Usage	ADU
11/1/2010	11/3/2010	2	Frozen	}	1	0.5
10/1/2010	11/1/2010	31	Frozen		22	0.71
09/1/2010	10/1/2010	30	Frozen		27	0.9
08/2/2010	09/1/2010	30	Frozen		16	0.53
07/1/2010	08/2/2010	32	Frozen		19	0.59
06/2/2010	07/1/2010	29	Frozen		18	0.62
05/3/2010	06/2/2010	30	Frozen		24	0.8
04/2/2010	05/3/2010	31	Frozen		45	1.45
03/3/2010	04/2/2010	30	Frozen		44	1.47
02/1/2010	03/3/2010	30	Frozen		49	1.63
12/30/2009	02/1/2010	33	Frozen		81	2.45
12/1/2009	12/30/2009	29	Frozen		67	2.31
10/30/2009	12/1/2009	32	Frozen		46	1.44

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{Redacted}

1851289178

Electric						
Start Date	End Date	Days	Status	Amount	Usage	ADU
11/23/2010	12/24/2010	31		{Redacted}	772	24.9
10/25/2010	11/23/2010	29			636	21.93
09/24/2010	10/25/2010	31			532	17.16
08/25/2010	09/24/2010	30			447	14.9
07/26/2010	08/25/2010	30			556	18.53
06/24/2010	07/26/2010	32			656	20.5
05/25/2010	06/24/2010	30			503	16.77
04/26/2010	05/25/2010	29			526	18.14
03/26/2010	04/26/2010	31			905	29.19
02/24/2010	03/26/2010	30			428	14.27
01/25/2010	02/24/2010	30			169	5.63
12/23/2009	01/25/2010	33			6	0.18
12/5/2009	12/23/2009	18			33	1.83

Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU
11/23/2010	12/24/2010	31		{Redacted}	108	3.48
10/25/2010	11/23/2010	29			66	2.28
09/24/2010	10/25/2010	31			30	0.97
08/25/2010	09/24/2010	30			17	0.57
07/26/2010	08/25/2010	30			19	0.63
06/24/2010	07/26/2010	32			17	0.53
05/25/2010	06/24/2010	30			22	0.73
04/26/2010	05/25/2010	29			38	1.31
03/26/2010	04/26/2010	31			57	1.84
02/24/2010	03/26/2010	30			35	1.17
01/25/2010	02/24/2010	30			5	0.17
12/23/2009	01/25/2010	33			0	0
12/5/2009	12/23/2009	18			0	0

and Electric Company

High Bill Complaint Report

Customer Usage Data

Period January 8, 2011 through January 14, 2011

{Redacted}

4537890087

Electric - 9550 Caminos St

Start Date	End Date	Days	Status	Amount	Usage	ADU
12/16/2010	01/14/2011	29		{Redacted}	453	15.62
11/20/2010	12/16/2010	26			357	13.73
10/15/2010	11/20/2010	36			501	13.92
09/16/2010	10/15/2010	29			498	17.17
08/17/2010	09/16/2010	30			629	20.97
07/16/2010	08/17/2010	32			798	24.94
06/16/2010	07/16/2010	30			713	23.77
05/17/2010	06/16/2010	30			570	19
04/16/2010	05/17/2010	31			477	15.39
03/18/2010	04/16/2010	29			469	16.17
02/16/2010	03/18/2010	30			448	14.93
01/14/2010	02/16/2010	33			564	17.09
12/15/2009	01/14/2010	30			1261	42.03
11/13/2009	12/15/2009	32			1946	60.81
10/14/2009	11/13/2009	30			745	24.83
09/15/2009	10/14/2009	29			493	17
08/14/2009	09/15/2009	32			710	22.19
07/16/2009	08/14/2009	29			677	23.34
06/16/2009	07/16/2009	30			669	22.3
05/15/2009	06/16/2009	32			650	20.31
04/16/2009	05/15/2009	29			544	18.76
03/16/2009	04/16/2009	31			537	17.32
02/13/2009	03/16/2009	31			573	18.48
12/15/2008	02/13/2009	60			1273	21.22
11/13/2008	12/15/2008	32			648	20.25
10/14/2008	11/13/2008	30			465	15.5
09/15/2008	10/14/2008	29			438	15.1
08/14/2008	09/15/2008	32			623	19.47
07/16/2008	08/14/2008	29			735	25.34
06/16/2008	07/16/2008	30			930	31
05/15/2008	06/16/2008	32			465	14.53
04/16/2008	05/15/2008	29			506	17.45
03/17/2008	04/16/2008	30			398	13.27
02/14/2008	03/17/2008	32			387	12.09
01/16/2008	02/14/2008	29			500	17.24
12/18/2007	01/16/2008	29			649	22.38
11/15/2007	12/18/2007	33			538	16.3
10/17/2007	11/15/2007	29			387	13.34
09/19/2007	10/17/2007	28			384	13.71
08/17/2007	09/19/2007	33			774	23.45
07/19/2007	08/17/2007	29			834	28.76
06/20/2007	07/19/2007	29			856	29.52
05/19/2007	06/20/2007	32			620	19.38
04/19/2007	05/19/2007	30			494	16.47
03/21/2007	04/19/2007	29			439	15.14
02/20/2007	03/21/2007	29			466	16.07
01/18/2007	02/20/2007	33			538	16.3
12/19/2006	01/18/2007	30			574	19.13
11/16/2006	12/19/2006	33			612	18.55
10/18/2006	11/16/2006	29			533	18.38
09/20/2006	10/18/2006	28			198	7.07
08/19/2006	09/20/2006	32			10	0.31
07/21/2006	08/19/2006	29			59	2.03
06/21/2006	07/21/2006	30			106	3.53
05/19/2006	06/21/2006	33			116	3.52
04/19/2006	05/19/2006	30			448	14.93
03/21/2006	04/19/2006	29			72	2.48
02/18/2006	03/21/2006	31			190	6.13
01/19/2006	02/18/2006	30			329	10.97
12/19/2005	01/19/2006	31			492	15.87
11/18/2005	12/19/2005	31			607	19.58
10/19/2005	11/18/2005	30			343	11.43
09/21/2005	10/19/2005	28			225	8.04
08/19/2005	09/21/2005	33			312	9.45
07/20/2005	08/19/2005	30			368	12.27
06/20/2005	07/20/2005	30			363	12.1
05/19/2005	06/20/2005	32			361	11.28
04/19/2005	05/19/2005	30			347	11.57
03/21/2005	04/19/2005	29			363	12.52
02/17/2005	03/21/2005	32			407	12.72
01/19/2005	02/17/2005	29			422	14.55
12/20/2004	01/19/2005	30			398	13.27
11/18/2004	12/20/2004	32			342	10.69
10/18/2004	11/18/2004	31			132	4.26

Electric - 9518 Caminos St

Start Date	End Date	Days	Status	Amount	Usage	ADU
12/16/2010	01/14/2011	29		{Redacted}	973	33.55
11/16/2010	12/16/2010	30			978	32.6
10/15/2010	11/16/2010	32			562	17.56
09/16/2010	10/15/2010	29			545	18.79
08/17/2010	09/16/2010	30			663	22.1
07/16/2010	08/17/2010	32			1091	34.09
06/16/2010	07/16/2010	30			664	22.13
05/17/2010	06/16/2010	30			536	17.87
04/16/2010	05/17/2010	31			506	16.32
03/18/2010	04/16/2010	29			392	13.52
02/16/2010	03/18/2010	30			547	18.23
01/14/2010	02/16/2010	33			835	25.3
12/15/2009	01/14/2010	30			1075	35.83
11/13/2009	12/15/2009	32			1000	31.25
10/14/2009	11/13/2009	30			480	16
09/15/2009	10/14/2009	29			622	21.45
08/14/2009	09/15/2009	32			937	29.28
07/16/2009	08/14/2009	29			1077	37.14
06/16/2009	07/16/2009	30			1022	34.07
05/15/2009	06/16/2009	32			791	24.72
04/17/2009	05/15/2009	28			460	16.43
03/17/2009	04/17/2009	31			497	16.03
02/14/2009	03/17/2009	31			721	23.26
12/16/2008	02/14/2009	60			1905	31.75
11/14/2008	12/16/2008	32			914	28.56
10/15/2008	11/14/2008	30			428	14.27
09/16/2008	10/15/2008	29			486	16.76
08/14/2008	09/16/2008	33			1017	30.82
07/16/2008	08/14/2008	29			983	33.9
06/16/2008	07/16/2008	30			1005	33.5
05/16/2008	06/16/2008	31			626	20.19
04/16/2008	05/16/2008	30			431	14.37
03/17/2008	04/16/2008	30			417	13.9
02/14/2008	03/17/2008	32			630	19.69
01/16/2008	02/14/2008	29			1059	36.52
12/18/2007	01/16/2008	29			1216	41.93
11/15/2007	12/18/2007	33			1264	38.3
10/17/2007	11/15/2007	29			387	13.34
09/19/2007	10/17/2007	28			391	13.96
08/17/2007	09/19/2007	33			824	24.97
07/19/2007	08/17/2007	29			1002	34.55
06/20/2007	07/19/2007	29			1010	34.83
05/19/2007	06/20/2007	32			969	30.28
04/19/2007	05/19/2007	30			667	22.23
03/21/2007	04/19/2007	29			414	14.28
02/20/2007	03/21/2007	29			596	20.55
01/18/2007	02/20/2007	33			1054	31.94
12/19/2006	01/18/2007	30			1626	54.2
11/16/2006	12/19/2006	33			1099	33.3
10/18/2006	11/16/2006	29			449	15.48
09/20/2006	10/18/2006	28			369	13.18
08/19/2006	09/20/2006	32			828	25.88
07/21/2006	08/19/2006	29			1048	36.14
06/21/2006	07/21/2006	30			1360	45.33
05/19/2006	06/21/2006	33			798	24.18
04/19/2006	05/19/2006	30			775	25.83
03/21/2006	04/19/2006	29			442	15.24
02/18/2006	03/21/2006	31			706	22.77
01/19/2006	02/18/2006	30			22	0.73
12/19/2005	01/19/2006	31			21	0.68
12/8/2005	12/19/2005	11			9	0.82