

Pacific Gas and Electric Company
 SmartMeter™ High Bill Complaint Report
 Customer Usage Data

111 -- For the Period January 8, 2011 through January 14, 2011

{Redacted}

1781965584

Electric Only

Start Date	End Date	Days	Status	Amount	Usage	ADU
12/2/2010	12/31/2010	29		\$341.81	1868	64.41
11/2/2010	12/2/2010	30	Rebilled	\$289.88	1718	57.27
11/2/2010	12/2/2010	30	Canceled	\$521.25	1718	57.27

Electric - 1107 W 4th St Antioch

Start Date	End Date	Days	Status	Amount	Usage	ADU
11/1/2010	11/3/2010	2	Frozen	{Redacted}	4	2
10/1/2010	11/1/2010	31	Frozen		620	20
09/1/2010	10/1/2010	30	Frozen		834	27.8
08/2/2010	09/1/2010	30	Frozen		649	21.63
07/1/2010	08/2/2010	32	Frozen		899	28.09
06/2/2010	07/1/2010	29	Frozen		782	26.97
05/3/2010	06/2/2010	30	Frozen		347	11.57
04/2/2010	05/3/2010	31	Frozen		309	9.97
03/3/2010	04/2/2010	30	Frozen		353	11.77
02/1/2010	03/3/2010	30	Frozen		357	11.9
12/30/2009	02/1/2010	33	Frozen		375	11.36
12/1/2009	12/30/2009	29	Frozen		360	12.41
10/30/2009	12/1/2009	32	Frozen		403	12.59

Gas -1107 W 4th St Antioch

Start Date	End Date	Days	Status	Amount
11/1/2010	11/3/2010	2	Frozen	}
10/1/2010	11/1/2010	31	Frozen	
09/1/2010	10/1/2010	30	Frozen	
08/2/2010	09/1/2010	30	Frozen	
07/1/2010	08/2/2010	32	Frozen	
06/2/2010	07/1/2010	29	Frozen	
05/3/2010	06/2/2010	30	Frozen	
04/2/2010	05/3/2010	31	Frozen	
03/3/2010	04/2/2010	30	Frozen	
02/1/2010	03/3/2010	30	Frozen	
12/30/2009	02/1/2010	33	Frozen	
12/1/2009	12/30/2009	29	Frozen	
10/30/2009	12/1/2009	32	Frozen	

Antioch

Usage	ADU
1	0.5
22	0.71
27	0.9
16	0.53
19	0.59
18	0.62
24	0.8
45	1.45
44	1.47
49	1.63
81	2.45
67	2.31
46	1.44

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111 -- For the Period January 8, 2011 through January 14, 2011

{Redacted}			1851289178								
Electric							Gas				
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount
11/23/2010	12/24/2010	31		{Redacted}	772	24.9	11/23/2010	12/24/2010	31		}
10/25/2010	11/23/2010	29			636	21.93	10/25/2010	11/23/2010	29		
09/24/2010	10/25/2010	31			532	17.16	09/24/2010	10/25/2010	31		
08/25/2010	09/24/2010	30			447	14.9	08/25/2010	09/24/2010	30		
07/26/2010	08/25/2010	30			556	18.53	07/26/2010	08/25/2010	30		
06/24/2010	07/26/2010	32			656	20.5	06/24/2010	07/26/2010	32		
05/25/2010	06/24/2010	30			503	16.77	05/25/2010	06/24/2010	30		
04/26/2010	05/25/2010	29			526	18.14	04/26/2010	05/25/2010	29		
03/26/2010	04/26/2010	31			905	29.19	03/26/2010	04/26/2010	31		
02/24/2010	03/26/2010	30			428	14.27	02/24/2010	03/26/2010	30		
01/25/2010	02/24/2010	30			169	5.63	01/25/2010	02/24/2010	30		
12/23/2009	01/25/2010	33			6	0.18	12/23/2009	01/25/2010	33		
12/5/2009	12/23/2009	18			33	1.83	12/5/2009	12/23/2009	18		

Usage	ADU
108	3.48
66	2.28
30	0.97
17	0.57
19	0.63
17	0.53
22	0.73
38	1.31
57	1.84
35	1.17
5	0.17
0	0
0	0

and Electric Company
High Bill Complaint Report
Customer Usage Data

Period: January 8, 2011 through January 14, 2011

{Redacted}

4537890087

Electric - 9550 Caminos St

Start Date	End Date	Days	Status	Amount	Usage	ADU
12/16/2010	01/14/2011	29		\$60.17	453	15.62
11/20/2010	12/16/2010	26		\$43.47	357	13.73
10/15/2010	11/20/2010	36		\$60.43	501	13.92
09/16/2010	10/15/2010	29		\$59.26	498	17.17
08/17/2010	09/16/2010	30		\$75.61	629	20.97
07/16/2010	08/17/2010	32		\$97.82	798	24.94
06/16/2010	07/16/2010	30		\$86.95	713	23.77
05/17/2010	06/16/2010	30		\$67.83	570	19
04/16/2010	05/17/2010	31		\$58.87	477	15.39
03/18/2010	04/16/2010	29		\$63.96	469	16.17
02/16/2010	03/18/2010	30		\$55.53	448	14.93
01/14/2010	02/16/2010	33		\$80.70	564	17.09
12/15/2009	01/14/2010	30		\$359.76	1261	42.03
11/13/2009	12/15/2009	32		\$639.97	1946	60.81
10/14/2009	11/13/2009	30		\$110.33	745	24.83
09/15/2009	10/14/2009	29		\$56.95	493	17
08/14/2009	09/15/2009	32		\$83.44	710	22.19
07/16/2009	08/14/2009	29		\$80.02	677	23.34
06/16/2009	07/16/2009	30		\$78.66	669	22.3
05/15/2009	06/16/2009	32		\$75.56	650	20.31
04/16/2009	05/15/2009	29		\$71.56	544	18.76
03/16/2009	04/16/2009	31		\$74.92	537	17.32
02/13/2009	03/16/2009	31		\$83.59	573	18.48
12/15/2008	02/13/2009	60		\$200.99	1273	21.22
11/13/2008	12/15/2008	32		\$99.61	648	20.25
10/14/2008	11/13/2008	30		\$55.69	465	15.5
09/15/2008	10/14/2008	29		\$50.71	438	15.1
08/14/2008	09/15/2008	32		\$72.19	623	19.47
07/16/2008	08/14/2008	29		\$88.18	735	25.34
06/16/2008	07/16/2008	30		\$129.57	930	31
05/15/2008	06/16/2008	32		\$53.85	465	14.53
04/16/2008	05/15/2008	29		\$63.66	506	17.45
03/17/2008	04/16/2008	30		\$47.01	398	13.27
02/14/2008	03/17/2008	32		\$45.23	387	12.09
01/16/2008	02/14/2008	29		\$67.32	500	17.24
12/18/2007	01/16/2008	29		\$100.55	649	22.38
11/15/2007	12/18/2007	33		\$69.30	538	16.3
10/17/2007	11/15/2007	29		\$44.80	387	13.34
09/19/2007	10/17/2007	28		\$43.97	384	13.71
08/17/2007	09/19/2007	33		\$90.98	774	23.45
07/19/2007	08/17/2007	29		\$111.79	834	28.76
06/20/2007	07/19/2007	29		\$116.79	856	29.52
05/19/2007	06/20/2007	32		\$71.26	620	19.38
04/19/2007	05/19/2007	30		\$59.35	494	16.47
03/21/2007	04/19/2007	29		\$53.27	439	15.14
02/20/2007	03/21/2007	29		\$59.44	466	16.07
01/18/2007	02/20/2007	33		\$69.48	538	16.3
12/19/2006	01/18/2007	30		\$82.68	574	19.13
11/16/2006	12/19/2006	33		\$86.53	612	18.55
10/18/2006	11/16/2006	29		\$68.70	533	18.38
09/20/2006	10/18/2006	28		\$22.67	198	7.07
08/19/2006	09/20/2006	32		\$4.73	10	0.31
07/21/2006	08/19/2006	29		\$6.75	59	2.03
06/21/2006	07/21/2006	30		\$12.14	106	3.53
05/19/2006	06/21/2006	33		\$13.29	116	3.52
04/19/2006	05/19/2006	30		\$52.17	448	14.93
03/21/2006	04/19/2006	29		\$8.25	72	2.48
02/18/2006	03/21/2006	31		\$21.75	190	6.13
01/19/2006	02/18/2006	30		\$37.67	329	10.97
12/19/2005	01/19/2006	31		\$59.12	492	15.87
11/18/2005	12/19/2005	31		\$79.37	607	19.58
10/19/2005	11/18/2005	30		\$39.28	343	11.43
09/21/2005	10/19/2005	28		\$25.76	225	8.04
08/19/2005	09/21/2005	33		\$35.73	312	9.45
07/20/2005	08/19/2005	30		\$42.14	368	12.27
06/20/2005	07/20/2005	30		\$41.57	363	12.1
05/19/2005	06/20/2005	32		\$41.34	361	11.28
04/19/2005	05/19/2005	30		\$39.74	347	11.57
03/21/2005	04/19/2005	29		\$41.85	363	12.52
02/17/2005	03/21/2005	32		\$47.01	407	12.72
01/19/2005	02/17/2005	29		\$49.52	422	14.55
12/20/2004	01/19/2005	30		\$46.23	398	13.27
11/18/2004	12/20/2004	32		\$39.19	342	10.69
10/18/2004	11/18/2004	31		\$15.13	132	4.26

Electric - 9518 Caminos St

Start Date	End Date	Days	Status	Amount	Usage	ADU
12/16/2010	01/14/2011	29		\$242.99	973	33.55
11/16/2010	12/16/2010	30		\$241.95	978	32.6
10/15/2010	11/16/2010	32		\$75.30	562	17.56
09/16/2010	10/15/2010	29		\$64.85	545	18.79
08/17/2010	09/16/2010	30		\$80.21	663	22.1
07/16/2010	08/17/2010	32		\$181.64	1091	34.09
06/16/2010	07/16/2010	30		\$80.34	664	22.13
05/17/2010	06/16/2010	30		\$63.78	536	17.87
04/16/2010	05/17/2010	31		\$64.50	506	16.32
03/18/2010	04/16/2010	29		\$47.65	392	13.52
02/16/2010	03/18/2010	30		\$83.43	547	18.23
01/14/2010	02/16/2010	33		\$166.22	835	25.3
12/15/2009	01/14/2010	30		\$274.59	1075	35.83
11/13/2009	12/15/2009	32		\$226.16	1000	31.25
10/14/2009	11/13/2009	30		\$58.39	480	16
09/15/2009	10/14/2009	29		\$72.80	622	21.45
08/14/2009	09/15/2009	32		\$129.97	937	29.28
07/16/2009	08/14/2009	29		\$177.01	1077	37.14
06/16/2009	07/16/2009	30		\$159.15	1022	34.07
05/15/2009	06/16/2009	32		\$94.07	791	24.72
04/17/2009	05/15/2009	28		\$56.87	460	16.43
03/17/2009	04/17/2009	31		\$64.52	497	16.03
02/14/2009	03/17/2009	31		\$122.89	721	23.26
12/16/2008	02/14/2009	60		\$414.87	1905	31.75
11/14/2008	12/16/2008	32		\$185.20	914	28.56
10/15/2008	11/14/2008	30		\$50.16	428	14.27
09/16/2008	10/15/2008	29		\$56.26	486	16.76
08/14/2008	09/16/2008	33		\$141.18	1017	30.82
07/16/2008	08/14/2008	29		\$144.24	983	33.9
06/16/2008	07/16/2008	30		\$146.52	1005	33.5
05/16/2008	06/16/2008	31		\$72.89	626	20.19
04/16/2008	05/16/2008	30		\$50.58	431	14.37
03/17/2008	04/16/2008	30		\$49.51	417	13.9
02/14/2008	03/17/2008	32		\$92.09	630	19.69
01/16/2008	02/14/2008	29		\$228.33	1059	36.52
12/18/2007	01/16/2008	29		\$286.12	1216	41.93
11/15/2007	12/18/2007	33		\$286.45	1264	38.3
10/17/2007	11/15/2007	29		\$44.80	387	13.34
09/19/2007	10/17/2007	28		\$44.78	391	13.96
08/17/2007	09/19/2007	33		\$98.76	824	24.97
07/19/2007	08/17/2007	29		\$150.00	1002	34.55
06/20/2007	07/19/2007	29		\$151.82	1010	34.83
05/19/2007	06/20/2007	32		\$134.44	969	30.28
04/19/2007	05/19/2007	30		\$87.31	667	22.23
03/21/2007	04/19/2007	29		\$48.76	414	14.28
02/20/2007	03/21/2007	29		\$89.08	596	20.55
01/18/2007	02/20/2007	33		\$216.35	1054	31.94
12/19/2006	01/18/2007	30		\$441.26	1626	54.2
11/16/2006	12/19/2006	33		\$231.22	1099	33.3
10/18/2006	11/16/2006	29		\$53.72	449	15.48
09/20/2006	10/18/2006	28		\$42.26	369	13.18
08/19/2006	09/20/2006	32		\$102.33	828	25.88
07/21/2006	08/19/2006	29		\$157.98	1048	36.14
06/21/2006	07/21/2006	30		\$242.90	1360	45.33
05/19/2006	06/21/2006	33		\$94.11	798	24.18
04/19/2006	05/19/2006	30		\$109.81	775	25.83
03/21/2006	04/19/2006	29		\$52.12	442	15.24
02/18/2006	03/21/2006	31		\$105.69	706	22.77
01/19/2006	02/18/2006	30		\$4.44	22	0.73
12/19/2005	01/19/2006	31		\$4.58	21	0.68
12/8/2005	12/19/2005	11		\$1.63	9	0.82