

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low-Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2010**

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January 21, 2011

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**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2010**

This is the twelfth monthly report of program year (PY) 2010. The purpose of this report is to consolidate activity for the CARE and LIEE programs and provide the Energy Division with all the necessary information to assist in analyzing the low-income programs.

This report presents year-to-date LIEE and CARE results and expenditures through December 2010 for San Diego Gas & Electric Company (SDG&E).

Respectfully Submitted,

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**San Diego Gas & Electric Company
Low-Income Energy Efficiency (LIEE)
And
California Alternate Rates for Energy (CARE)
Program Monthly Report**

LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

TABLE OF CONTENTS

Title	Page
1. LIEE Executive Summary	1
1.1. Low-Income Energy Efficiency Program Overview	1
1.2. Whole Neighborhood Approach Evaluation (WNA).....	1
1.3. LIEE Customer Outreach and Enrollment Update	2
1.4. Leveraging Success Evaluation, Including CSD	9
1.5. Workforce Education & Training	9
2. CARE Executive Summary	10
2.1. CARE Program Summary	10
2.2. Outreach	10
2.3. CARE Recertification Complaints	12
3. Appendix: LIEE Tables and CARE Tables	12

LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

1. LIEE Executive Summary

1.1. Low-Income Energy Efficiency Program Overview

1.1.1 Provide a summary of the LIEE Program elements as approved in Decision (D.) 08-11-031:

LIEE Program Summary for Month			
	Authorized / Planning Assumptions	Actual to Date	%
Budget	\$21,184,008	\$18,724,577	88%
Homes Treated	20,384	21,603	106%
kWh Saved	8,887,914	6,130,037	69%
kW Demand Reduced	2,010	588	29%
Therms Saved	478,745	311,056	65%
GHG Emissions Reduced	7,661	5,191	68%

SDG&E enrolled 2,943 customers in the LIEE program during the month of December and 21,603 year-to-date. This is 106% of the 2010 annual goal. Of those enrolled year-to-date, 21,603 have been expensed and counted as homes treated.

As a result of the enrollments and homes treated this year, SDG&E has saved 6,130,037kWh, reduced 588 kW of demand, saved 311,056 therms and reduced 5,191 tons of green house gas (GHG) emissions.

Through marketing and outreach efforts, SDG&E generated a total of 3,084 leads for the LIEE program in December, and is currently working to convert these leads into enrollments and homes treated.

1.2 Whole Neighborhood Approach Evaluation (WNA)

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment "neighborhoods," how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SDG&E continues to utilize the demographic information provided by Claritas using the prizm codes assigned to customer records to target highly eligible

customers. This allows SDG&E to target neighborhoods with higher concentrations of income qualified customers in support of the WNA.

Additionally, SDG&E will continue to coordinate its outreach efforts to city and community organizations by neighborhood. SDG&E is also expanding its outreach efforts with CARE Capitation agencies to reach deeper into neighborhoods by leveraging the relationships and individual outreach provided by our capitation partners.

1.3 LIEE Customer Outreach and Enrollment Update

1.3.1. Provide a summary of the LIEE program outreach and enrollment strategies deployed this month.

Direct marketing - In December, direct marketing efforts included direct mail, automated outbound calling, email blasts and door-to-door canvassing.

- **Direct Mail**

SDG&E mailed LIEE program information to 10,229 households with high potential for LIEE eligibility in December. A total of 424 leads were generated from December mailings, and a total of 120 households were enrolled based on previous and current direct mail efforts.

- **Automated Outbound Calling**

SDG&E contacted 22,226 households about the LIEE program through automated outbound calls during December. From these calls, 991 leads were generated and 128 of these leads were converted into enrollments.

- **Door-to-Door Canvassing**

SDG&E's door-to-door canvassing contractor, Richard Heath & Associates (RHA) continued to aggressively canvass the SDG&E service territory in December, calling on 8,456 low-income homes. RHA generated 458 leads and converted 425 into enrollments as a result. Door-to-door canvassing continues to be the most productive direct marketing technique for LIEE, turning out the

most leads per contact and the best quality leads as demonstrated by the high conversion of leads to enrollments.

1.3.2 Customer Assistance Marketing, Education and Outreach for the CARE and LIEE programs.

In December, SDG&E continued to jointly promote CARE and LIEE with advertising, public relations and community outreach.

- **Advertising**

SDG&E's Customer Assistance advertising campaign continued to run throughout the month of December promoting the CARE and LIEE programs. The Winter Assistance Campaign¹ targeting the senior community featured ten and fifteen second traffic sponsorships airing on various radio stations. The sponsorships mentioned both CARE, LIEE and Medical Baseline Allowance programs and provided instructions on how to apply for the programs throughout the month of December. In addition, as part of the Winter Assistance Campaign, print ads were featured in various multi-language publications promoting both CARE and LIEE and how to apply or get more information.

SDG&E's online campaign continued through December with rich media ads featured on almost 400 websites¹ for both the LIEE and CARE programs. The sites included a number of money/finance sites, home/rental sites, career sites, and a number of entertainment sites. Local news sites such as Sign on San Diego, NBC San Diego, and 10 News also featured the sites. As part of the

¹ **D. 05-10-044** adopts the following: CARE rates become available to all customers with incomes between 175% and 200% of the Federal poverty guideline levels, CARE customers may now enroll by telephone, No CARE customers will be dropped from the program during the winter months for failure to recertify their income eligibility, the same expanded income eligibility criteria will apply to both CARE and LIEE program participants, utilities are directed to waive reconnection fees and deposits for CARE customers this winter, and the utilities are directed to take various steps to increase and improve outreach efforts.

online campaign, subscribers such as Career Builder, Snag a Job and Monster opted to receive messages from these providers. In December, Career Builder sent an email to its 20,000 subscribers promoting the CARE program. The email promoted the benefits of the program and directed recipients to the online CARE application. Television advertising campaigns with 15-second and 30 second spots continued running through most of December promoting both programs. The spots featured the program benefits as told through a family receiving LIEE benefits and the CARE discount. Both ads encouraged customers who qualify to visit the online application/lead form or to call the CARE program enrollment number and RHA's number for LIEE. Radio traffic sponsorships also continued through mid-December promoting both CARE and LIEE programs. These sponsorships were a part of various multi-language radio formats and referenced the program URL for more information.

The LIEE program launched an email campaign targeting 15,000 customers already enrolled in the CARE program, but not yet enrolled in the LIEE program. The email highlighted the program benefits and directed customers to the online interest form or the RHA phone number to set an appointment.

- **Public Relations**

There was no activity for the month of December.

- **CARE & LIEE Community Outreach**

In December, community outreach for CARE and LIEE included participation in community events, leveraging efforts with Capitation Contractors, 2-1-1 San Diego and the branch offices.

- **Community Events**

SDG&E and its partners participate in and sponsor a variety of local events in order to educate low-income customers about assistance

programs and to help them enroll. SDG&E participated in 3 community events in December, which resulted in 94 CARE and 40 LIEE applications.

12/10/10 - Community Cares Program - Put Pride Aside Campaign

The Community Cares Program and The Put Pride Aside Campaign is a partnership between the San Diego Food Bank and over 30 health and human service organizations. The program operates as a “one-stop-shop” at distribution sites selected by the Food Bank. At these events, non-profit partner organizations host information tables advising people on their eligibility for programs including: low-cost healthcare, food assistance, assistance for the elderly, disabled and mentally ill, and foreclosure counseling. SDG&E representatives alongside representatives from Neighborhood Healthcare, an SDG&E capitation agency, promoted SDG&E’s assistance programs and helped customers enroll.

Neighborhood Healthcare provides quality health care and promotes wellness to communities in need. Attendance at these events ranges from 150-300 people. For the month of December, SDG&E’s participation included events at the Crosspointe Life Church.

12/18/10 - Community Resource Center Holiday Gift Basket The Community Resource Center (CRC) is a nonprofit social services agency serving residents throughout San Diego North County. CRC is dedicated to helping women and children, individuals, and families live safe, self-sufficient lives by providing critical assistance in the areas of domestic violence services, food programs, and emergency and transitional housing assistance. Over 1,500 families attended The Holiday Gift Basket event, which not only provided food and holiday gifts, but also an opportunity for them to gather resources, such as enrollment in the low-income programs from SDG&E that may further enhance their quality of life.

12/18/10 - Jackie Robinson YMCA Christmas Gift Giving Event

The Jackie Robinson Family YMCA serves an ethnically diverse community of over a quarter of a million people. Every day they extend their reach to people of all ages with a variety of needs and interests. Their staff and volunteers are committed to making a real difference in the lives of those served, working together to build strong kids, strong families and strong communities. 3,000 people attended the gift-giving event, where families were provided with holiday gifts for their children and various organizations were on hand to provide information that may be of service in meeting their needs. SDG&E offered customer assistance program information and enrollment opportunities. Local personalities were on hand to hand out gifts; Tayari Howard from radio station 98.1FM, Heath Bell from the San Diego Padres, and Voice & Viewpoint handled media coverage through their weekly print paper.

- **Capitation Contractors**

SDG&E leverages the resources of community-based organizations (CBOs) and agencies called Capitation Contractors to enroll customers in the CARE and LIEE programs. These organizations leverage existing relationships with low-income clients to extend CARE and LIEE program benefits as part of their total assistance offering. As an incentive, SDG&E provides CARE and LIEE Capitation Contractors with a fee for each enrollment generated.

In an effort to maintain relationships with these organizations and keep the LIEE and CARE programs top of mind, SDG&E visits most agency sites each week. In November, SDG&E made 169 visits to 61 different agencies, which resulted in 262 CARE enrollments and 82 Energy Team leads.

- **2-1-1 San Diego**

2-1-1 San Diego is a community disaster, health and human services center and resource providing information and referrals to households that need assistance.

SDG&E leverages the resources of 2-1-1 San Diego to promote CARE, LIEE and Medical Baseline programs.

Through referrals in December, 2-1-1 provided SDG&E with 262 CARE enrollments 154 LIEE program leads and 131 Medical Baseline program applications.

- **Other Integration and Leveraging Efforts**

Integration with SDG&E Branch Payment Offices

Branch offices are visited weekly by SDG&E's outreach team to encourage customer service representatives to promote CARE and LIEE programs to customers using the branch services. In December, 377 CARE applications and 44 LIEE applications were collected by branch offices representatives.

Mabuhay Alliance

SDG&E collaborated with Mabuhay Alliance to launch a multi-lingual CARE enrollment campaign in Tagalog, Vietnamese and Chinese. Mabuhay Alliance's volunteers canvassed ethnic outlets and distributed over 5,000 in-language fliers and applications. 189 CARE applications were collected through their efforts. Mabuhay Alliance is a resource and service provider to the Pan-Asian and other underserved communities in an effort to provide its members with the resources and connections they need to be economically stable and sustainable.

City of La Mesa

The City of La Mesa, through Mayor Art Madrid's efforts, has added a "Quick Link" to their Web site directly to SDG&E's customer assistance programs' landing page. This link provides city residents with another means and opportunity to learn and enroll on SDG&E's programs.

Outreach to the Disabled Community

SDG&E CAP/DDTP CTAP Partnership

The Deaf and Disabled Telecommunications Program (DDTP) is a program of the California Public Utilities Commission (CPUC), providing Californians who are deaf, hard of hearing and disabled with specialized telephone equipment and relay services through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. SDG&E Customer Assistance Programs established two additional avenues to promote CARE with DDTP: paper applications and web links between the SDG&E Customer Assistance Programs web page (<http://sdge.com/assistance>) and the DDTP web page (<http://www.ddtp.org>). Paper applications for CARE were completed at outreach events staffed by DDTP and an SDG&E representative. These events included “American Sign Language (ASL) Film Events” where motion picture films were presented in ASL on 12/4, Escondido Family Resource Day 12/11, and at the Mission Springs Community Church Deaf Fall Festival 12/12.

Communication with Deaf Customers Who Are Participating in LIEE

Leveraging our partnership with Deaf Community Services in San Diego, LIEE will have the opportunity to use the interpretive services in American Sign Language (ASL) in the customers’ homes when they are being assessed for energy efficiency measures and when energy efficiency measures are installed. ASL interpreters will also be engaged throughout the process of weatherizing the home and installing HVAC, refrigerators, washing machines, etc.

Community Fire Safety Program Information Available In Multiple Formats To Serve The Needs Of The Disabled

SDG&E program information was developed in multiple formats including audio CD and cassette, ASL videos and large print font in order to more effectively communicate program information to customers with limited sightedness and hearing impairments. The new formats are being replicated throughout CARE,

Residential Energy Efficiency, and other programs which are important to our customers.

SDG&E & San Diego Regional Center (SDRC) Partnership

SDG&E presented information to the Senior and Elder Committee of the San Diego Regional Center (SDRC) on 12/7. SDRC serves as a focal point in the community through which a person with a developmental disability and his or her family can obtain services and be linked to other community resources within San Diego. After the presentation, SDG&E followed on with presentations to district offices and their case managers in order to coordinate financial assistance and considerations to the members served by SDRC.

1.4 Leveraging Success Evaluation, Including CSD

- 1.4.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the results in terms of new enrollments?

There was no activity with CSD in the month of December.

1.5. Workforce Education & Training

- 1.5.1 Please summarize efforts to improve and expand LIEE workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

There is no additional information to report this month regarding SDG&E efforts to improve and expand LIEE workforce education and training (WE&T).

2. CARE Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs.

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$1,611,634	\$1,786,223	111%
Proc., Certification and Verification	\$222,967	\$225,192	114%
Information Tech./Programming	\$481,841	\$388,731	81%
Pilots	N/A	N/A	N/A
Measurement and Evaluation	\$4,160	\$	0%
Regulatory Compliance	\$190,205	\$144,252	76%
General Administration	\$410,096	\$405,691	99%
CPUC Energy Division Staff	\$102,900	\$46,294	45%
Cooling Centers	N/A	N/A	N/A
Total Expenses	\$3,023,803	\$3,026,383	100%
Subsidies and Benefits	\$48,492,992	\$54,958,697	113%
Total Program Costs and Discounts	\$51,516,795	\$57,985,080	113%

2.1.2 Please provide the CARE program penetration rate to date

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
293,438	352,688	83.2%

SDG&E increased participation in the CARE program from 291,659 to 293,438 and penetration from 82.7% to 83.2% in December.

2.2. Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf. (For additional CARE Marketing, Education and Outreach efforts, see section 1.3.2)

Direct marketing – In December, direct marketing efforts included automated outbound calling, door to door canvassing, direct mail and email campaign.

- **Automated Outbound Calling**

SDG&E's CARE program contacted 37,451 customers for enrollment using automated voice messaging campaigns on December 11th, 15th, and 18th. This program also contacted 5,654 customers for recertification using this automated voice messaging method. The program enrolled 882 customers and recertified 1,308 customers.

- **Door-to-Door Canvassing**

SDG&E's door-to-door canvassing contractor, Energy Save, in December contacted 3,101 homes in the communities of San Diego, Chula Vista, El Cajon, Escondido; National City, San Marcos, Spring Valley, San Ysidro, Vista, Lakeside and Lemon Grove. Through these personal visits, the contractor generated 553 CARE applications and converted 443 of those applications into enrollments.

- **Direct Mail**

SDG&E contacted over 80,000 potentially eligible customers using a postcard direct mailer on December 17th. The customers were selected based on their wireless phone number status. SDG&E is not permitted to contact these customers through automated voice messaging campaigns due to the company's policy on marketing messages to wireless phone numbers. The customers contacted were in Prizm Code segments 4, 5, and 6 or the Young Mobiles, Established and Challenged. This direct mailer is a first for the program in that it does not include a paper application but rather directs the recipient to the CARE application online and the automated CARE IVR enrollment number. If this effort proves successful, the program is looking at adding this direct marketing technique on a more regular basis.

- **Email campaign**

On December 8th, SDG&E sent out a promotional email through the My

Account email addresses to approximately 20,000 SDG&E customers not currently enrolled in the CARE program. The email detailed the program benefits, examples of how to qualify and listed the online application and CARE IVR phone number as a method of enrollment.

2.2.2 Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customers.

SDG&E works with a number of agencies that offer low-income programs. For complete details on SDG&E's efforts to jointly promote CARE and LIEE through partnerships with other low-income agencies and through community events serving low-income customers, see Section 1.3.2.

In addition, other departments within SDG&E contribute to the success of the low-income programs. For example, SDG&E's call center provides customers with program information and referrals for the CARE and LIEE programs. In December, SDG&E enrolled 444 customers in CARE due to referrals from the Call Center. SDG&E also received 430 CARE applications from RHA, SDG&E's LIEE contractor. Of these, 143 were converted into enrollments.

2.3 CARE Recertification Complaints

There were no CARE recertification complaints in December.

3. Appendix: LIEE Tables and CARE Tables

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

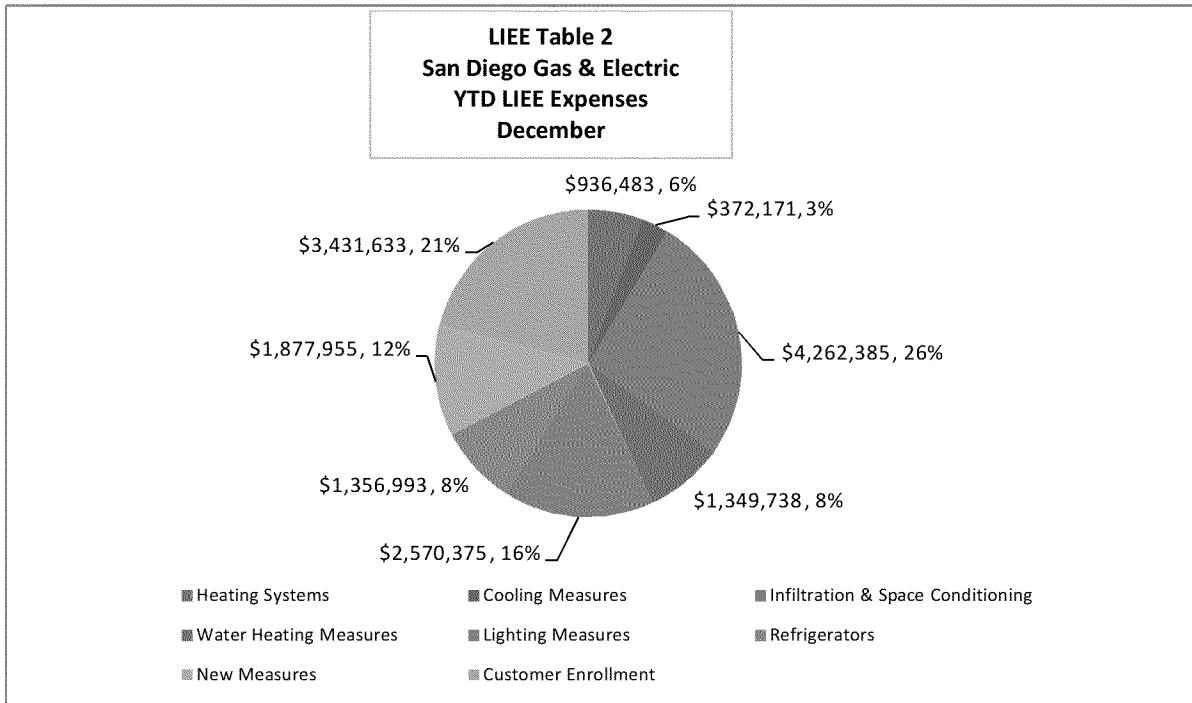
CARE- Table 7- Capitation Contractors

CARE- Table 8- Participants as of Month End

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	LIEE Table 1 - LIEE Program Expenses												
2	San Diego Gas & Electric												
3	December 2010												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	LIEE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	- Gas Appliances	\$ -	\$ 2,317,927	\$ 2,317,927	\$ -	\$ 479,319	\$ 479,319	\$ -	\$ 2,335,449	\$ 2,335,449	0%	101%	101%
8	- Electric Appliances	\$ 8,190,025	\$ -	\$ 8,190,025	\$ 506,870	\$ -	\$ 506,870	\$ 4,235,896	\$ -	\$ 4,235,896	52%	0%	52%
9	- Weatherization	\$ -	\$ 4,198,133	\$ 4,198,133	\$ -	\$ 914,158	\$ 914,158	\$ -	\$ 6,033,769	\$ 6,033,769	0%	144%	144%
10	- Outreach and Assessment	\$ 974,610	\$ 974,610	\$ 1,949,220	\$ 226,713	\$ 226,713	\$ 453,427	\$ 1,517,758	\$ 1,517,758	\$ 3,035,516	156%	156%	156%
11	- In Home Energy Education	\$ 593,531	\$ 593,531	\$ 1,187,062	\$ 28,920	\$ 28,920	\$ 57,840	\$ 218,367	\$ 218,367	\$ 436,734	37%	37%	37%
12	- Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ 77,731	\$ 77,731	\$ 155,462				\$ 51,227	\$ 51,227	\$ 102,453	66%	66%	66%
14	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	ENERGY EFFICIENCY TOTAL	\$ 9,835,897	\$ 8,161,932	\$ 17,997,829	\$ 762,503	\$ 1,649,110	\$ 2,411,614	\$ 6,023,248	\$ 10,156,570	\$ 16,179,817	61%	124%	90%
16													
17	Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	Inspections	\$ 30,411	\$ 30,411	\$ 60,821	\$ 3,064	\$ 3,064	\$ 6,128	\$ 31,509	\$ 31,509	\$ 63,018	104%	104%	104%
19	Marketing	\$ 409,719	\$ 409,719	\$ 819,437	\$ 175,882	\$ 175,882	\$ 351,764	\$ 412,067	\$ 412,066	\$ 824,133	101%	101%	101%
20	M&E Studies	\$ 42,042	\$ 42,042	\$ 84,084	\$ (18,596)	\$ 38,818	\$ 20,222	\$ 16,982	\$ 17,020	\$ 34,002	40%	40%	40%
21	Regulatory Compliance	\$ 139,362	\$ 139,362	\$ 278,723	\$ (19,969)	\$ (19,969)	\$ (39,938)	\$ 87,208	\$ 87,207	\$ 174,415	63%	63%	63%
22	General Administration	\$ 949,084	\$ 949,084	\$ 1,898,167	\$ 54,416	\$ 54,416	\$ 108,832	\$ 715,438	\$ 715,338	\$ 1,430,776	75%	75%	75%
23	CPUC Energy Division	\$ 22,474	\$ 22,474	\$ 44,947	\$ 859	\$ 859	\$ 1,718	\$ 9,208	\$ 9,208	\$ 18,416	41%	41%	41%
24													
25	TOTAL PROGRAM COSTS	\$ 11,428,987	\$ 9,755,022	\$ 21,184,008	\$ 958,159	\$ 1,902,180	\$ 2,860,340	\$ 7,295,660	\$ 11,428,918	\$ 18,724,577	64%	117%	88%
26	Funded Outside of LIEE Program Budget												
27	Indirect Costs				\$ 38,826	\$ 43,678	\$ 82,504	\$ 427,403	\$ 454,370	\$ 881,773			
28													
29	NGAT Costs				\$ 38,903	\$ 38,903		\$ 342,564	\$ 342,564				
30	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H
1	LIEE Table 2 LIEE Expenses and Energy Savings by Measures Installed San Diego Gas & Electric December 2010							
2	Year-To-Date Completed & Expensed Installations							
3	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)¹	Therms (Annual)	Expenses	% of Expenditure
4	Heating Systems							
5	Furnaces	Each	2,115	-	-	736	\$ 936,483	6%
6	Cooling Measures							
7	A/C Replacement - Room	Each	499	37,819	29	-	\$ 453,806	3%
8	A/C Replacement - Central	Each	0	-	-	-	\$ -	0%
9	A/C Tune-up - Central	Each	40	10,335	-	-	\$ 5,000	0%
10	A/C Services - Central	Each	0	-	-	-	\$ -	0%
11	Heat Pump	Each	0	-	-	-	\$ -	0%
12	Evaporative Coolers	Each	0	-	-	-	\$ -	0%
13	Evaporative Cooler Maintenance	Each	0	-	-	-	\$ -	0%
14	Infiltration & Space Conditioning							
15	Envelope and Air Sealing Measures	Home	16,320	172,357	-	40,839	\$ 3,436,815	21%
16	Duct Sealing	Home	674	100,010	-	-	\$ 90,693	1%
17	Attic Insulation	Home	775	76,911	35	26,363	\$ 734,877	5%
18	Water Heating Measures							
19	Water Heater Conservation Measures	Home	17,335	177,979	39	172,564	\$ 1,284,458	8%
20	Water Heater Replacement - Gas	Each	72	-	-	-	\$ 65,280	0%
21	Water Heater Replacement - Electric	Each	0	-	-	-	\$ -	0%
22	Tankless Water Heater - Gas	Each	0	-	-	-	\$ -	0%
23	Tankless Water Heater - Electric	Each	0	-	-	-	\$ -	0%
24	Lighting Measures							
25	CFLs	Each	110,853	1,546,848	193	-	\$ 700,478	4%
26	Interior Hard wired CFL fixtures	Each	11,323	668,352	21	-	\$ 830,456	5%
27	Exterior Hard wired CFL fixtures	Each	3,537	33,456	-	-	\$ 190,943	1%
28	Torchiere	Each	8,994	1,605,546	17	-	\$ 848,497	5%
29	Refrigerators							
30	Refrigerators -Primary	Each	1,953	1,399,859	237	-	\$ 1,356,993	8%
31	Refrigerators - Secondary	Each	0	-	-	-	\$ -	0%
32	Pool Pumps							
33	Pool Pumps	Each	0	-	-	-	\$ -	0%
34	New Measures							
35	Forced Air Unit Standing Pilot Change Out	Each	354	-	-	14,256	\$ 105,288	1%
36	Furnace Clean and Tune	Each	0	-	-	-	\$ 556,677	3%
37	High Efficiency Clothes Washer	Each	971	-	-	-	\$ 609,293	0%
38	Microwave	Each	714	67,010	-	1,776	\$ 64,260	0%
39	Thermostatic Shower Valve	Each	6,676	73,017	16	54,522	\$ 389,702	2%
40	LED Night Lights	Each	49,729	160,538	-	-	\$ 152,735	1%
41	Occupancy Sensor		0	-	-	-	\$ -	0%
42	Pilots							
43	A/C Tune-up Central	Home	0	-	-	-	\$ -	0%
44	Interior Hard wired CFL fixtures	Each	0	-	-	-	\$ -	0%
45	Ceiling Fans	Each	0	-	-	-	\$ -	0%
46	In-Home Display	Each	0	-	-	-	\$ -	0%
47	Programmable Controllable Thermostat	Each	0	-	-	-	\$ -	0%
48	Forced Air Unit	Each	0	-	-	-	\$ -	0%
49	Microwave		0	-	-	-	\$ -	0%
50	High Efficiency Clothes Washer		0	-	-	-	\$ -	0%
51	Customer Enrollment							
52	Outreach & Assessment	Home	21,542				\$ 2,993,931	18%
53	In-Home Education	Home	21,325				\$ 437,702	3%
54	Education Workshops	Participant	0				\$ -	0%
55								
56	Total Savings/Expenditures			6,130,037	588	311,056	\$ 16,244,367	100%
57								
58	Homes Weatherized	Home	17,717					
59								
60	Homes Treated							
61	- Single Family Homes Treated	Home	10,136					
62	- Multi-family Homes Treated	Home	10,383					
63	- Mobile Homes Treated	Home	1,084					
64	- Total Number of Homes Treated	Home	21,603					
65	# Eligible Homes to be Treated for PY²	Home	20,384					
66	% OF Homes Treated	%	106%					
67								
68	- Total Master-Metered Homes Treated	Home	126					
69	¹ Energy savings is based on the 2005 Load Impact Evaluation.							
70	² Based on Attachment H of D0811031							
71	³ Line Item 46: In-Home Display Pilot, conducted 150 telephone interviews to non-responsive customers.							
72	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

PIE CHART 1- Expenses by Measures Category For December 2010



	A	B
1	LIEE Table 3 - Average Bill Savings per Treated Home San Diego Gas & Electric December 2010	
2	Year-to-date Installations - Expensed	
3		
4	Annual kWh Savings	6,130,037
5	Annual Therm Savings	311,056
6	Lifecycle kWh Savings	50,272,770
7	Lifecycle Therm Savings	2,888,063
8	Current kWh Rate	\$ 0.13
9	Current Therm Rate	\$ 1.09
10	Number of Treated Homes	21,603
11	Average 1st Year Bill Savings / Treated Home	52.10
12	Average Lifecycle Bill Savings / Treated Home	407.78
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	LIEE Table 4 - LIEE Homes Treated San Diego Gas & Electric December 2010						
2	County	Eligible Customers			Homes Treated Year-To-Date		
3		Rural	Urban	Total	Rural	Urban	Total
4	Orange County	0	15,734	15,734	0	162	162
5	San Diego	17,769	319,704	337,472	1,105	20,336	21,441
6							
7	Total	17,769	335,437	353,206	1,105	20,498	21,603
8	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	LIEE Table 5 - LIEE Customer Summary San Diego Gas & Electric December 2010																
2		Gas & Electric				Gas Only				Electric Only				Total			
3		# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
4	Month																
5	Jan-10	346	226	110,316	17	0	0	0	0	8	0	2,473	0	354	226	112,789	17
6	Feb-10	1,694	18,868	488,702	55	0	0	0	0	54	0	25,556	4	1,748	18,868	514,257	59
7	Mar-10	2,947	65,509	1,096,160	96	0	0	0	0	101	0	82,885	12	3,048	65,509	1,179,045	108
8	Apr-10	4,258	88,651	1,439,108	123	0	0	0	0	150	0	108,832	16	4,408	88,651	1,547,941	139
9	May-10	7,445	128,515	2,236,684	194	0	0	0	0	256	0	181,853	27	7,701	128,515	2,418,537	220
10	Jun-10	8,949	159,116	2,877,286	254	0	0	0	0	300	0	231,524	34	9,249	159,116	3,108,809	288
11	Jul-10	10,907	177,238	3,225,528	287	0	0	0	0	404	0	267,103	39	11,311	177,238	3,492,631	326
12	Aug-10	12,887	214,561	3,945,774	357	0	0	0	0	495	0	318,631	47	13,382	214,561	4,264,405	404
13	Sep-10	14,570	233,938	4,355,929	396	0	0	0	0	603	0	355,536	52	15,173	233,938	4,711,464	449
14	Oct-10	15,609	246,754	4,622,734	425	0	0	0	0	641	0	377,339	55	16,250	246,754	5,000,074	481
15	Nov-10	17,946	279,492	5,211,681	480	0	0	0	0	714	0	414,331	61	18,660	279,492	5,626,013	540
16	Dec-10	20,780	311,056	5,673,390	521	0	0	0	0	823	0	456,647	66	21,603	311,056	6,130,037	588
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	LIEE Table 6 - Expenditures for Pilots and Studies												
2	San Diego Gas & Electric												
3	December 2010												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots:												
7	In Home Display	\$ 81,570	\$ 81,570	\$ 163,140			\$ -	\$ 57,683	\$ 57,683	\$ 115,366	71%	71%	71%
8	Programmable Thermostat	\$ 120,910	\$ 120,910	\$ 241,820	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
9	WE&T Pilot	\$ 11,343	\$ 11,343	\$ 22,686	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
10													
11													
12													
13													
14	Total Pilots	\$ 213,823	\$ 213,823	\$ 427,646	\$ -	\$ -	\$ -	\$ 57,683	\$ 57,683	\$ 115,366	27%	27%	27%
15													
16	Studies:												
17	Non-Energy Benefits	\$ 15,000	\$ 15,000	\$ 30,000	\$(18,596)	\$ 38,818	\$ 20,222	\$ 5,360	\$ 5,399	\$ 10,759	36%	36%	36%
18	Process Evaluation	\$ 18,750	\$ 18,750	\$ 37,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
19	Impact Evaluation ¹	\$ 45,000	\$ 45,000	\$ 90,000	\$ -	\$ -	\$ -	\$ 13,716	\$ 13,716	\$ 27,432	30%	30%	30%
20	Refrigerator Degradation	\$ 66,667	\$ -	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
22		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
23													
24	Total Studies	\$ 145,417	\$ 78,750	\$ 224,167	\$(18,596)	\$ 38,818	\$ 20,222	\$ 19,076	\$ 19,115	\$ 38,191	13%	24%	17%
25													
26	¹ Budget funds are carried over from the 2007-2008 LIEE Funding Cycle												
27	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.												

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	San Diego Gas & Electric				
4	December 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted[1]	Total Residential Customers[2]	Total Estimated Eligible[3]	Total Treated 2002-2009	Target to Treated This Year[4]
7	91910-34	495	288	163	167
8	91910-36	228	126	165	170
9	91910-47	302	158	136	145
10	91911-17	601	333	237	33
11	91911-27	251	93	201	206
12	91911-52	364	135	67	91
13	91914-35	72	1	4	7
14	91932-16	361	203	153	154
15	91932-23	469	235	193	205
16	91941-76	464	167	162	170
17	91942-74	368	167	6	2
18	91942-75	83	38	0	6
19	91950-26	286	160	99	103
20	91950-28	233	147	27	44
21	91950-29	115	70	55	68
22	91950-50	321	172	177	189
23	91950-68	332	190	84	135
24	91950-69	370	259	179	213
25	91977-14	386	103	133	142
26	91977-22	271	112	75	93
27	91977-23	201	91	50	53
28	91977-25	302	98	66	70
29	91977-39	148	71	136	143
30	91977-66	138	68	48	105
31	92019-30	495	165	102	21
32	92019-32	151	42	16	17
33	92019-33	458	119	78	79
34	92020-33	403	151	71	91
35	92020-34	248	95	122	5
36	92020-35	379	211	178	179
37	92020-38	259	142	64	75
38	92020-39	188	104	53	88
39	92020-40	501	315	251	6
40	92020-44	180	92	21	38
41	92020-47	414	245	223	243
42	92020-48	526	302	294	310
43	92020-49	432	225	190	3
44	92020-54	376	225	69	70
45	92020-60	64	33	62	75
46	92020-63	118	45	14	15
47	92020-65	384	189	173	10
48	92020-76	537	251	0	18

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	San Diego Gas & Electric				
4	December 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted[1]	Total Residential Customers[2]	Total Estimated Eligible[3]	Total Treated 2002-2009	Target to Treated This Year[4]
49	92020-89	52	22	0	11
50	92021-10	397	117	38	39
51	92021-29	410	142	52	115
52	92021-45	459	152	59	74
53	92021-46	493	207	71	77
54	92021-47	477	232	153	33
55	92021-48	751	357	234	1
56	92021-51	545	185	91	97
57	92021-54	476	159	15	28
58	92021-64	284	155	125	129
59	92021-68	552	319	419	447
60	92021-69	414	252	194	17
61	92021-70	471	265	211	222
62	92021-80	79	45	55	2
63	92021-85	443	212	183	12
64	92025-20	317	199	185	194
65	92025-29	377	292	219	18
66	92025-32	417	226	204	211
67	92025-39	411	148	89	92
68	92025-48	246	138	91	95
69	92025-57	351	178	141	151
70	92026-30	339	172	167	201
71	92027-26	243	106	178	188
72	92027-33	504	264	303	38
73	92027-34	500	226	121	131
74	92027-36	416	177	151	152
75	92027-38	265	99	140	147
76	92028-23	326	151	81	82
77	92028-28	380	180	70	96
78	92028-40	520	286	206	213
79	92028-47	64	40	23	40
80	92036-92	81	22	6	7
81	92040-20	504	147	123	124
82	92040-29	787	247	41	43
83	92040-45	206	63	57	74
84	92054-31	345	201	81	84
85	92054-32	395	249	224	225
86	92054-35	410	189	218	235
87	92054-36	675	226	104	122
88	92054-44	331	120	35	45
89	92057-43	98	28	37	52
90	92058-17	967	448	33	42

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	San Diego Gas & Electric				
4	December 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted[1]	Total Residential Customers[2]	Total Estimated Eligible[3]	Total Treated 2002-2009	Target to Treated This Year[4]
91	92065-19	177	48	45	48
92	92065-20	274	74	26	49
93	92065-21	205	76	130	23
94	92065-23	200	53	10	16
95	92065-24	195	52	5	6
96	92065-26	351	147	39	44
97	92065-28	469	163	39	40
98	92065-32	188	35	3	4
99	92065-39	186	86	3	5
100	92065-41	580	56	6	7
101	92065-52	272	100	105	118
102	92065-70	135	20	2	3
103	92069-27	443	231	151	156
104	92069-28	615	323	388	415
105	92083-35	447	255	161	164
106	92083-36	60	26	75	80
107	92083-51	334	179	193	195
108	92083-62	263	58	85	90
109	92083-80	330	133	56	67
110	92084-35	595	300	92	101
111	92084-40	266	145	125	135
112	92084-41	338	144	91	95
113	92084-50	450	252	214	216
114	92102-12	417	135	75	81
115	92102-40	286	208	108	109
116	92103-40	124	34	6	7
117	92104-18	456	199	105	108
118	92104-27	519	280	85	86
119	92104-30	500	246	56	61
120	92104-37	570	275	123	125
121	92104-47	470	161	24	27
122	92104-56	306	99	24	30
123	92104-64	149	82	15	16
124	92104-67	154	74	12	13
125	92105-10	606	393	187	188
126	92105-13	921	680	326	327
127	92105-28	605	428	395	396
128	92105-41	358	202	179	182
129	92105-46	578	339	247	248
130	92105-58	423	276	237	3
131	92107-14	610	205	2	8
132	92111-68	476	177	88	89
133	92113-18	459	291	198	217
134	92113-29	333	193	182	198
135	92113-37	302	230	202	207
136	92113-43	368	259	212	214
137	92113-58	27	18	16	18
138	92116-19	636	169	43	1
139	92116-22	363	113	49	52
140	92116-24	518	192	74	76
141	92117-58	94	35	19	21
142	92117-59	211	57	9	4
143	92117-63	156	59	2	29
144	92117-64	322	117	3	1
145	92129-29	448	55	53	76
146	92139-18	241	82	62	70
147	92139-19	157	69	4	50
148	92139-20	226	95	39	51

	A	B	C	D	E
1	LIEE Table 7				
2	Whole Neighborhood Approach				
3	San Diego Gas & Electric				
4	December 2010				
5	A	B	C	D	E
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted[1]	Total Residential Customers[2]	Total Estimated Eligible[3]	Total Treated 2002-2009	Target to Treated This Year[4]
149	92154-19	472	211	117	10
150	92173-21	479	238	122	159
151	92173-24	400	277	174	202
152	92173-28	492	291	41	52
153					
154					
155	[1] Neighborhood defined as zip+7 area (or zip+2).				
156	[2] All active residential customers in zip+7.				
157	[3] Total estimated eligible per Athens Research. Calculated by multiplying the percent eligible by the total residential population in zip+7.				
158					
159	[4] Total units treated 2002-2010 year-to-date.				
160	Any required corrections/adjustments are reported herein and supersede results reported in prior months and				
161	may reflect YTD adjustments.				

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	San Diego Gas & Electric												
3	December 2010												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach ^[1]	\$1,160,376	\$451,258	\$1,611,634	\$394,645	\$111,280	\$505,925	\$1,397,190	\$389,032	\$1,786,222	120%	86%	111%
7	Automatic Enrollment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
8	Processing/ Certification/Verification	\$160,536	\$62,431	\$222,967	\$13,426	\$3,787	\$17,213	\$199,370	\$55,822	\$255,192	124%	89%	114%
9	Information Technology / Programming	\$346,926	\$134,915	\$481,841	\$134,942	\$38,061	\$173,003	\$304,217	\$84,514	\$388,731	88%	63%	81%
10													
11	Pilots												
12	- Pilot SB 580	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
16													
17	Measurement & Evaluation ^[2]	\$ 2,995	\$ 1,165	\$ 4,160	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18	Regulatory Compliance	\$ 136,948	\$ 53,257	\$ 190,205	\$8,862	\$2,499	\$11,361	\$113,487	\$30,765	\$144,252	83%	58%	76%
19	General Administration	\$ 295,269	\$ 114,827	\$ 410,096	\$24,338	\$6,865	\$31,202	\$318,704	\$86,987	\$405,691	108%	76%	99%
20	CPUC Energy Division	\$ 74,088	\$ 28,812	\$ 102,900	\$3,128	\$882	\$4,010	\$36,395	\$9,898	\$46,293	49%	34%	45%
21													
22	SUBTOTAL MANAGEMENT COSTS	\$ 2,177,138	\$ 846,665	\$ 3,023,803	\$579,341	\$163,374	\$742,713	\$2,369,363	\$657,018	\$3,026,381	109%	78%	100%
23													
24	CARE Rate Discount	\$ 34,914,954	\$ 13,578,038	\$ 48,492,992	\$4,199,809	\$1,533,238	\$5,733,047	\$ 42,480,272	\$12,478,25	\$ 54,958,697	122%	92%	113%
25	Service Establishment Charge Discount	\$ -	\$ -	\$ -	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
26													
27	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 37,092,092	\$ 14,424,703	\$ 51,516,795	\$4,779,150	\$1,696,612	\$6,475,761	\$ 44,849,635	\$13,135,444	\$ 57,985,079	121%	91%	113%
28													
29	Other CARE Rate Benefits												
30	DWR Bond Charge Exemption				\$709,913		\$709,913	\$ 7,159,258		\$7,159,258			
31	CARE PPP Exemption				\$245,368	\$191,580	\$436,948	\$ 2,479,791	\$1,514,778	\$3,994,569			
32	California Solar Initiative Exemption ^[3]				\$217,116		\$217,116	\$ 2,190,154		\$2,190,154			
33	kWh Surcharge Exemption				\$2,094,378		\$2,094,378	\$ 18,096,221		\$18,096,221			
34	TOTAL - OTHER CARE RATE BENEFITS				\$3,266,775	\$191,580	\$3,458,355	\$ 29,925,424	\$ 1,514,778	\$31,440,202			
35													
36	Indirect Costs				\$34,341	\$9,686	\$44,027	\$ 515,953	\$ 141,793	\$ 657,746			
37													
38	^[1] Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media.												
39	^[2] There are no Measurement & Evaluation expenses for April 2009.												
40	^[3] Based on CPUC D.08-12-004, SDG&E is to temporarily suspend 2009 CSI collections from ratepayers as the program is adequately funded to support 2009 incentive payments for those who participate in the program.												
41	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																	
2	San Diego Gas & Electric																	
3	December 2010																	
4	Gross Enrollment												Enrollment					
5	Automatic Enrollment						Capitation	Other Sources ⁵	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Enrollment		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)	
6	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	One-e-App ⁴	SB580	Combined (B+C+D+E+F)							Net (L-M)	Net Adjusted (N-K)				
7	2010	0	160	37	0	0	197	455	4,036	4,688	4,196	8,884	3,958	4,926	730	270,247	351,297	76.9%
8	January	0	265	0	0	0	265	307	5,198	5,770	5,103	10,873	4,860	6,013	910	271,157	351,297	77.2%
9	February	0	260	0	0	0	260	396	5,785	6,441	5,633	12,074	7,143	4,931	-702	270,455	351,297	77.0%
10	March	0	206	0	0	0	206	564	5,818	6,588	8,947	15,535	4,780	10,755	1,808	272,263	352,177	77.3%
11	April	0	281	0	0	0	281	541	5,332	6,154	5,855	12,009	4,968	7,041	1,186	273,449	352,177	77.6%
12	May	0	261	0	0	0	261	452	5,908	6,621	6,135	12,756	6,290	6,466	331	273,780	352,177	77.7%
13	June	0	180	0	0	0	180	434	12,294	12,908	5,139	18,047	4,768	13,279	8,140	281,920	352,488	80.0%
14	July	0	339	0	0	0	339	490	7,991	8,820	4,836	13,656	6,830	6,826	1,990	283,910	352,488	80.5%
15	August	0	166	39	0	0	205	366	7,205	7,776	7,068	14,844	4,819	10,025	2,957	286,867	352,488	81.4%
16	September	0	15	12	0	0	27	508	6,411	6,946	6,043	12,989	4,500	8,489	2,446	289,313	352,688	82.0%
17	October	0	198	31	0	0	229	451	5,790	6,470	7,680	14,150	4,124	10,026	2,346	291,659	352,688	82.7%
18	November	0	143	12	0	0	155	262	5,978	6,395	6,513	12,908	4,616	8,292	1,779	293,438	352,688	83.2%
19	December	0	143	12	0	0	155	262	5,978	6,395	6,513	12,908	4,616	8,292	1,779	293,438	352,688	83.2%
20	Total for 2010	0	2,474	131	0	0	2,605	5,226	77,746	85,577	73,148	158,725	61,656	97,069	23,921			
21	¹ Enrollments via data sharing between the IOUs.																	
22	² Enrollments via data sharing between departments and/or programs within the utility.																	
23	³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																	
24	⁴ One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services. (e.g. MediCAL, Healthy Families, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and,																	
25	⁵ Not including Recertification.																	
26	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																	

	A	B	C	D	E	F	G	H	I
1	CARE Table 3 - Standard Random Verification Results								
2	San Diego Gas & Electric								
3	December 2010								
4	2010	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification ¹	% of Total Population Dropped
5	January	270,247	550	0.20%	369	21	390	70.91%	0.14%
6	February	271,157	477	0.18%	328	13	341	71.49%	0.13%
7	March	270,455	654	0.24%	419	33	452	69.11%	0.17%
8	April	272,263	532	0.20%	258	41	299	56.20%	0.11%
9	May	273,449	272	0.10%	118	12	130	47.79%	0.05%
10	June	273,780	530	0.19%	260	33	293	55.28%	0.11%
11	July	281,920	489	0.17%	164	14	178	36.40%	0.06%
12	August	283,910	562	0.20%	178	42	220	39.15%	0.08%
13	September	286,867	530	0.18%	256	33	289	54.53%	0.10%
14	October	289,313	576	0.20%	0	43	43	7.47%	0.01%
15	November	291,659	606	0.21%	0	17	17	2.81%	0.01%
16	December	293,438	601	0.20%	0	0	0	0.00%	0.00%
17	Total for 2010	293,438	6,379		2,350	302	2,652	41.57%	
18									
19	[¹] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond								
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹						
2	San Diego Gas & Electric						
3	December 2010						
4		Provided	Received	Approved	Denied	Pending/Never Completed	Duplicates
5	Total	55,903	14,090	12,908	427	332	423
6	Percentage		25%	92%	3%	2%	3%
7							
8	¹ Includes sub-metered customers.						
9	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect						
10	YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County									
2	San Diego Gas & Electric									
3	December 2010									
4		Estimated Eligible			Total Participants			Penetration Rate		
5	County	Urban ¹	Rural ¹	Total	Urban	Rural	Total	Urban	Rural	Total
6	Orange County	15,666		15,666	12,692		12,692	81%		81%
7	San Diego	319,175	17,847	337,022	269,417	11,329	280,746	84%	63%	83%
8										
9	Total	334,841	17,847	352,688	282,109	11,329	293,438	84.3%	63.5%	83.2%
10										
11										
12	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results							
2	San Diego Gas & Electric							
3	December 2010							
4	2010	Total CARE Population	Participants Requested to Recertify	% of Population Total	Participants Recertified	Participants Dropped	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
5	January	270,247	4,622	1.71%	2,198	2,087	47.56%	0.77%
6	February	271,157	4,139	1.53%	2,238	1,578	54.07%	0.58%
7	March	270,455	3,798	1.40%	2,310	584	60.82%	0.22%
8	April	272,263	3,819	1.40%	2,221	1,440	58.16%	0.53%
9	May	273,449	3,016	1.10%	1,624	1,176	53.85%	0.43%
10	June	273,780	2,773	1.01%	1,516	1,092	54.67%	0.40%
11	July	281,920	2,101	0.75%	1,205	613	57.35%	0.22%
12	August	283,910	2,821	0.99%	1,953	688	69.23%	0.24%
13	September	286,867	3,266	1.14%	2,064	971	63.20%	0.34%
14	October	289,313	2,657	0.92%	1,544	50	58.11%	0.02%
15	November	291,659	2,553	0.88%	680	15	26.64%	0.01%
16	December	293,438	2,285	0.78%	57	0	2.49%	0.00%
17	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H	
1	CARE Table 7 - Capitation Contractors								
2	San Diego Gas & Electric								
3	December 2010								
4	Contractor Name	Contractor Type				Year-to-Date			
5		Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	
6	AARP - Tax Aid		X				0	0	
7	ACCESS TO INDEPENDENCE OF SAN DIEGO		X				0	0	
8	AFE		X				1	1	
9	AFRICAN ALLIANCE						68	68	
10	ALPHA KAPPA ALPHA HEAD START		X				8	8	
11	Alpha of San Diego		X				0	0	
12	American Red Cross		X				1,305	1,305	
13	Bayside Community Center		X				10	10	
14	Barrio Station						0	0	
15	BOYS AND GIRLS CLUBS		X				0	0	
16	CAMPESINOS UNIDOS, INC		X		X		392	392	
17	CASA FAMILIAR		X				26	26	
18	Cash Plus	X					5	5	
19	Catholic Charities		X				119	119	
20	CHICANO FEDERATION		X				9	9	
21	CHINESE SERVICE CENTER OF SAN DIEGO		X				14	14	
22	CHULA VISTA COMMUNITY COLLABORATIVE		X				41	41	
23	CITY HEIGHTS COMMUNITY DEVELOPMENT CORP		X				2	2	
24	CITY OF SAN DIEGO - Clairemont Community Center		X				0	0	
25	COMMUNITY ACTION PARTNERSHIP - Orange County		X		X		0	0	
26	Community Research Foundation		X				2	2	
27	COMMUNITY RESOURCE CENTER						0	0	
28	Crisis House		X				51	51	
29	ELDER HELP OF SAN DIEGO 2009		X				3	3	
30	EPISCOPAL COMMUNITY SERVICES		X				6	6	
31	Family Health Centers of San Diego		X				22	22	
32	Foster Lift		X				34	34	
33	Harmonium		X				32	32	
34	HEARTS AND HANDS TOGETHER		X				15	15	
35	HOME START 2009		X				34	34	
36	HORN OF AFRICA		X				7	7	
37	INTERNATIONAL RESCUE COMMITTEE		X				56	56	
38	IRAQI COMMUNITY SOCIAL SERVICES		X				4	4	
39	Julian Pathways		X				0	0	
40	KURISH HUMAN RIGHTS WATCH, INC						4	4	
41	LA MAESTRA FAMILY CLINIC 2009		X				46	46	
42	LEGAL AID SOCIETY OF SAN DIEGO, INC.		X				6	6	
43	LUTHERAN SOCIAL SERVICES, INC		X				0	0	
44	MAAC PROJECT		X		X		374	374	
45	MABUHAY ALLIANCE						5	5	
46	MID CITY CHRISTIAN SERVICES 2009		X	X			0	0	
47	MONTE VISTA HIGH SCHOOL COMMUNITY RESOURCE CENTER		X				1	1	
48	MOUNTAIN HEALTH & COMMUNITY SERVICES, INC.		X				0	0	
49	Neighborhood Health Care		X				298	298	
50	NEIGHBORHOOD HOUSE						55	55	
51	North County Community Services		X				0	0	
52	North County Health Project		X				84	84	
53	North County Interfaith		X				9	9	
54	North County Lifeline		X				9	9	
55	REBUILDING TOGETHER SAN DIEGO		X				16	16	
56	Salvation Army		X				61	61	
57	San Diego Food Bank		X				2	2	
58	San Diego State University		X				1,214	1,214	
59	SAN DIEGO YOUTH & COMMUNITY SERVICES		X				0	0	
60	San Ysidro Health Center		X				545	545	
61	SAY SAN DIEGO		X				62	62	
62	SCRIPPS HEALTH WIC						78	78	
63	SERVICENTRO SAN CLEMENTE, INC						26	26	
64	SOUTH BAY COMMUNITY SERVICES		X				10	10	
65	SOUTHERN CALIFORNIA TRIBAL CHAIRMEN'S ASSOCIATION		X				6	6	
66	TRINITY HOUSE						4	4	
67	Turning the Hearts		X				0	0	
68	Union of Pan Asia Communities Counsel & Treatment		X				4	4	
69	Veteran's Village		X				1	1	
70	Vista Community Clinic		X				22	22	
71	YMCA YOUTH AND FAMILY SERVICES						17	17	
72	Total Enrollments						0	5,225	5,225
73									
74									
75	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G	H
1	CARE Table 8 - Participants as of Month-End							
2	San Diego Gas & Electric							
3	December 2010							
4	2010	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change¹
5	January	183,271	N/A	86,976	270,247	351,297	76.9%	-3.66%
6	February	183,775	N/A	87,382	271,157	351,297	77.2%	0.34%
7	March	183,159	N/A	87,296	270,455	351,297	77.0%	-0.26%
8	April	184,082	N/A	88,181	272,263	352,177	77.3%	0.42%
9	May	184,794	N/A	88,655	273,449	352,177	77.6%	0.44%
10	June	185,000	N/A	88,780	273,780	352,177	77.7%	0.12%
11	July	190,922	N/A	90,998	281,920	352,488	80.0%	2.88%
12	August	191,951	N/A	91,959	283,910	352,488	80.5%	0.71%
13	September	194,461	N/A	92,406	286,867	352,488	81.4%	1.04%
14	October	196,469	N/A	92,844	289,313	352,688	82.0%	0.80%
15	November	197,259	N/A	94,400	291,659	352,688	82.7%	0.81%
16	December	198,003	N/A	95,435	293,438	352,688	83.2%	0.61%
17								
18	¹ Explain any monthly variance of 5% or more in the number of participants.							
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW-INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2010** on all parties identified in Docket No. A.08-05-022, A.08-05-024, A.08-05-025 and A.08-05-026 by U.S. mail and electronic mail, and by Federal Express to the assigned Commissioner(s) and Administrative Law Judge(s).

Dated at San Diego, California, this 21st day of January, 2011.

/s/ JOEL DELLOSA
Joel Dellosa