BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low-Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)

Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.

Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.

Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011. Application 08-05-022 (Filed May 15, 2008)

Application 08-05-024 (Filed May 15, 2008)

Application 08-05-025 (Filed May 15, 2008)

Application 08-05-026 (Filed May 15, 2008)

MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW-INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2010

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January 21, 2011

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Application 08-05-025 (Filed May 15, 2008)

Application 08-05-026 (Filed May 15, 2008)

MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW-INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2010

This is the twelfth monthly report of program year (PY) 2010. The purpose of this report

is to consolidate activity for the CARE and LIEE programs and provide the Energy Division

with all the necessary information to assist in analyzing the low-income programs.

This report presents year-to-date LIEE and CARE results and expenditures through

December 2010 for Southern California Gas Company (SoCalGas).

Respectfully Submitted

<u>/s/ Kim F. Hassan</u> Kim F. Hassan Attorney for Southern California Gas Company 101 Ash Street, HQ12B San Diego, CA 92101-3017 Telephone: (619) 699-5006 Facsimile: (619) 699-5027 E-Mail: KHassan@semprautilities.com

January 21, 2011

Southern California Gas Company Low-Income Energy Efficiency (LIEE) And California Alternate Rates for Energy (CARE) Program Monthly Report

LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

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LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

1. LIEE Executive Summary

1.1. Low-Income Energy Efficiency Program Overview

1.1.1. Provide a summary of the LIEE Program elements as approved in Decision (D.) 08-11-031:

| | Program Summary for Month | | | | | | | | |
|---------------|---------------------------|--------------|-----|--|--|--|--|--|--|
| | | | | | | | | | |
| | Actual to Date | % | | | | | | | |
| Budget | \$76,872,816 | \$74,153,540 | 96% | | | | | | |
| Homes Treated | 143,540 | 110,296 | 77% | | | | | | |
| kWh Saved | N/A | N/A | N/A | | | | | | |
| kW Demand | | | | | | | | | |
| Reduced | N/A | N/A | N/A | | | | | | |
| Therms Saved | 3,345,967 | 2,088,423 | 62% | | | | | | |

In December, SoCalGas and its LIEE contractors increased the number of homes treated, processed and paid through December 2010 by 46% as compared with the same period in 2009. Current efforts by SoCalGas and its LIEE contractor network 62have resulted in a total homes treated count that is 77% of the 2010 goal. SoCalGas surpassed the number of homes treated during PY2009 by treating 110,296 homes through December 2010, compared to the 75,418 total homes treated through the end of December 2009.

SoCalGas processed and paid contractor invoices for 16,289 treated homes in December and has treated 110,296 homes year-to-date. SoCalGas also paid for the installation of weatherization measures in 30,949 homes. LIEE contractors serviced 796 appliances, which included 692 furnace repairs/replacements and 104 water heater replacements. SoCalGas also generated 14,889 leads in December, resulting in 8,226 enrollments, 228 leads pending enrollment, and over 95 awaiting qualification. Additionally, SoCalGas began installing High Efficiency Clothes Washers in December and installed a total of 79 units during its first month of installation. Throughout the year, SoCalGas has made a concerted effort to help its existing contractors increase capacity through various efforts. For example, SoCalGas has provided more one-on-one training and has increased office monitoring which has helped with providing its contractors with customized feedback to help them increase productivity. Additionally, SoCalGas helped stabilize some of its newer contractors' productivity by involving them in Automated Voice Messaging (AVM) Campaigns which is further expanded upon in section 1.3 of this report. Through the AVM campaigns, contractors are provided with more direct leads consequently facilitating growth in customer enrollments.

SoCalGas continues to increase leveraging opportunities with new and existing external partners to help meet the 2010 goals. In December, SoCalGas added another Low Income Home Energy Assistance Program (LIHEAP) agency to its ongoing LIHEAP leveraging model. SoCalGas will evaluate the results of the initial LIHEAP leveraging participants to create a program model to include all ten (10) LIHEAP agencies who are also SoCalGas ESAP Contractors.

SoCalGas created a "Glad to be of Service" video for its website which will promote SoCalGas' customer assistance programs including its LIEE program. SoCalGas looks forward to the upcoming year and intends to work aggressively to meet the program goals for 2011.

1.2 Whole Neighborhood Approach Evaluation

1.2.1 Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment "neighborhoods," how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

In December, SoCalGas combined efforts to provide its LIEE contractor network with an additional 42 canvassing lists using the Whole Neighborhood Approach (WNA) strategy. SoCalGas continues to offer its contractors flexibility in the planning, timing and

completion of their WNA efforts. This approach, in conjunction with SoCalGas oversight and guidance, allows contractors to customize their activities to meet the needs of each neighborhood as well as the needs of each customer. Contractors are asked to document all facets of each WNA effort; total number of completed homes, customers not willing to participate, successful canvassing and / or marketing efforts, and any other information that can help increase eligible customer enrollments. This detailed accounting serves to assist both the contractors and SoCalGas with future WNA activities. Additionally, smaller geographic focus of Zip+7 areas, coupled with tracking methods take into account the amount of time contractors spend working in an area and allow SoCalGas to better monitor the success of LIEE activities from a whole neighborhood perspective over certain periods of time. The tracking methods include detailed instructions to contractors regarding data entry in the HEAT System¹, both preand post-canvassing, to ensure specific information is captured. This information will be used to help SoCalGas distinguish WNA efforts from routine canvassing as well as capture the disposition of WNA leads that do not result in an enrollment, (i.e., "unable to contact," and "customer refused").

As a result of providing LIEE contractors with enhanced feedback and data, monitoring the success of all efforts, and maintaining an ongoing dialogue with contractors, SoCalGas continues to demonstrate how this comprehensive team approach helps its contractors offer more customers LIEE measures. The canvassing lists generated in December were initiated in new Zip+7 areas, not previously targeted for WNA efforts (see table below for areas). Collectively, the canvassing lists identified an additional 8,136 customer addresses, of which 5,190 (64%) are potentially eligible based on LIEE income eligibility criteria. Additionally, based on SoCalGas data, 2,729 of the 8,136 (34%) addresses are in targeted self-certification PRIZM codes².

¹ The HEAT System is SoCalGas' LIEE program database used to track program activity and expenditures.

² Prizm codes are an area set of customer segmentation data widely used for marketing purposes in the United States. The data consist of demographic clusters that categorize every U.S. household into a segment. These segments were developed in part from the analysis of U.S. census data and categorize U.S. consumers into 14 distinct groups and 66 segments. The

| Number of WNA Events per City | <u>Contractor</u> |
|---|--------------------------|
| Pomona – 6 | Richard Heath Associates |
| Arvin – 12; Parlier – 4; Orange Cove – 7; | Garcia & Sons |
| Laton – 4; Delano – 4 | |
| Needles – 1 | Staples and Associates |
| Highland – 3; San Bernardino – 1 | Synergy |

Through December, SoCalGas and its LIEE contractors treated 5,236 homes through WNA activities. SoCalGas continues to involve more LIEE contractors as well as external partners in the planning of future WNA events. For future reporting, SoCalGas will continue to monitor the resulting enrollments and measure installations completed through WNA efforts. In addition, SoCalGas is actively investigating marketing, outreach, and enrollment tactics as well as geographic and customer segmentation strategies that will help increase the number of households served by the LIEE program.

1.3. LIEE Customer Outreach and Enrollment Update

1.3.1 Provide a summary of the LIEE Program outreach and enrollment strategies deployed this month.

LIEE Advertising

Beginning December 2nd, SoCalGas launched a "Customer Assistance" campaign to help promote CARE, LIEE, and Medical Baseline Allowance programs. The five week campaign ran in General, Hispanic and Senior markets throughout SoCalGas service area. The campaign ran thirty second radio traffic sponsorships airing on various radio stations. The sponsorships mentioned CARE, LIEE and Medical Baseline Allowance and how to apply for the programs throughout the month of December. In addition, in order to reach low-income and special needs audience targets in Los Angeles County, Transit TV spots appeared in targeted local buses throughout the county. As a Transit

segments help marketers tailor content to consumers' needs and look at a variety of factors, including income, likes, dislikes, lifestyles and purchase behaviors.

TV "added-value," the campaign included trivia questions about SoCalGas Customer Assistance Programs. The Transit TV trivia questions aired two to three times per day to increase rider engagement. Online banners were also included as part of the campaign to drive all general and Hispanic market advertising back to a custom web page, socalgas.com/assistance (General and Senior Markets) or socalgas.com/sp/asistencia/ (Hispanic Market).

LIEE Bill inserts

No bill inserts were mailed in the month of December.

LIEE Direct Mailings

Results for a November direct mail campaign targeting potentially eligible residential customers in Los Angeles County show that 206 customers enrolled in the LIEE program. The campaign generated over 40,000 personalized letters in English and Spanish to existing CARE customers in zip codes: 90044, 90250, 90026, 90004, 90006 and 90001.

LIEE Outbound Dialing

SoCalGas conducted three Automated Voice Messaging (AVM) campaigns in December to over 78,500 residential customers. As a result, 7,277 customer leads were generated from the three weekly campaigns and 575 customers enrolled in LIEE services. There are 1,809 pending enrollments from these customer leads. SoCalGas will continue to use AVM campaigns throughout 2011 as another method to reach out and encourage customers to enroll in the LIEE program.

LIEE Web Activities:

In December, over 25,000 new SoCalGas customers received a welcome e-mail from SoCalGas informing them about available assistance programs. Additionally, an e-mail

was sent to 9,795 customers enrolled for the first time in the *My Account* program.³ Customers who received an e-mail were encouraged to apply for LIEE's no cost home improvements. The e-mail campaign featured LIEE program services and included links to drive customers to the on-line LIEE request (lead) form. As of December 31st, 1,752 customers completed the on-line English LIEE request form and 63 customers completed the on-line Spanish LIEE request form.

In December, 1,344 Community Based Organizations (CBO) and the CARE/LIEE contractors received the 2010 fourth quarter Outreach Around the Region e-newsletter. The e-newsletter included articles about SoCalGas' Gas Assistance Fund, the new LIEE program name, Energy Savings Assistance Program which will be effective January, 2011and an update on the advanced meter projects.

Also in December, SoCalGas expanded the LIEE on-line lead form to include income and categorical eligibility options. Customers will now be able to view income levels and categorical eligibility guidelines to ascertain if they meet LIEE income requirements. Customers will also be able to provide their specific income information directly to SoCalGas' LIEE department via the on-line form.

Expansion of the LIEE lead form will prove to be valuable in two areas. First, and most importantly, customers will now know at the onset if they meet basic income requirements and as such, are eligible for LIEE services. Second, SoCalGas' LIEE staff can now utilize what was once a basic "lead" form as an "income application" to help expedite the customer qualification process.

³ *My Account* is SoCalGas' one stop, on-line service center specific to SoCalGas account holders. When a customer signs up for *My Account*, in addition to receiving and paying bills on-line, they can request to start, stop or transfer their gas service, request an appliance service appointment, fill out an on-line request for LIEE services and much more.

1.3.2 Customer Assistance Events and Public Affairs/Public Relations Activities for the CARE and LIEE programs.

12/02/10 Venice Skills Center (Los Angeles Unified School District)

SoCalGas leveraged with the Los Angeles Unified School District for an event with the Venice Skills Center in Los Angeles County. The center helps low income students acquire a vocational skill, or upgrade their currents skills and offers lowcost job training classes for students who can benefit as well as minors (students 16-18 years of age) who have been accepted into the Alternate Education and work center. SoCalGas Customer Assistance provided the Venice Skills Center with approximately 1,000 pieces of information for low income residents on CARE program applications, LIEE brochures and Medical Baseline.

12/07/10 Local Edition/CNN Headline News and Exitos 93.9 FM

SoCalGas Media Relations conducted interviews on Time Warner Cable's "Local Edition", which airs mostly every hour on CNN Headline News in various Los Angeles, Orange, Ventura, and San Bernardino County communities, and on KXOS-FM (Exitos 93.9) "Conexion Comunitaria". During both interviews, Communications provided winter heating, furnace safety messages, and information about SoCalGas' CARE and LIEE customer assistance programs. Local Edition interview aired on December 15th and16th.

12/08/10 Rady Children's Hospital Facilities- SoCalGas Territory

SoCalGas Customer Assistance partnered with Rady Children's Hospital facilities in their Murrieta and El Centro locations to assist their patients who may qualify for SoCalGas Medical Baseline program.

12/10/10 Deaf & Disabled Telecommunications Program

SoCalGas' Customer Assistance and the CPUC's Deaf and Disabled Telecommunications Program (DDTP) have partnered to cross-promote each other's programs at service centers. DDTP is now promoting SoCalGas' LIEE and CARE program information at their three Southern California service centers which are located in Burbank, Riverside and Santa Ana. SoCalGas is promoting DDTP information at customer events and displays the DDTP.org website address on SoCalGas' Customer Assistance and Accessibility section of its website.

12/14/10 SoCalGas/SCE bill-assistance telethon at Univision

SoCalGas and SCE joined efforts to help families sign up for bill-assistance programs offered by both utilities. During the live three-hour telethon on KMEX-TV Univision Los Angeles, both utilities received over 450 leads from SoCalGas and SCE customers interested in signing up for CARE and LIEE. The telethon was SoCalGas' last appearance this year on Univision's community affairs segment, "A Su Lado" (On your side). Univision posted information about SoCalGas Customer Assistance programs and telethon on their Facebook page.

Gas Company Newsletter

In December, SoCalGas issued an e-newsletter spotlighting its Customer Assistance programs to over 1.2 million residential customers that have elected to receive electronic correspondence from SoCalGas as well as hard copy newsletters to approximately 4 million customers receiving traditional bills. The newsletter included information on CARE, LIEE and other assistance programs as well as a link to each program's enrollment page.

Customer Assistance Programs spotlighted on BusinessLife.com

SoCalGas' Customer Assistance programs were promoted on BusinessLife.com's webpage. Additionally, for those interested in learning more and applying for SoCalGas' various assistance programs, a link to the "My Account" web page is attached to the article. To view the article, use the following link:

http://www.businesslife.com/articles.php?id=1649

1.4. Leveraging Success Evaluation, Including CSD

1.4.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the result in terms of new enrollments?

There was no CSD leveraging conducted during December. SoCalGas will continue to monitor discussions between CSD, CPUC and other utilities for closer collaboration and leveraging with CSD.

SoCalGas continues its efforts to meet with various municipal utilities that provide electric and water services to customers in SoCalGas' service territory to identify opportunities to leverage one another's low-income energy efficiency programs.

After undergoing an internal reorganization, Imperial Irrigation District (IID) has renewed the LIEE leveraging agreement for another year. SoCalGas received the updated contract from IID in December and will be provided an updated customer list from IID for year-end 2010. Canvassing can begin in January 2011or as soon as the updated contract is received.

In addition, SoCalGas and Burbank Water and Power (BWP) are ready to begin work on their LIEE leveraging agreement. Information sharing for this effort began in September and canvassing is scheduled to begin as soon as SCG receives an updated 2011 contract renewal from BWP.

SoCalGas and Eastern Municipal Water District (EMWD) have completed a leveraging agreement where EMWD will provide a rebate to SoCalGas for every High Efficiency Clothes Washer installed within the two utilities' joint service territory under SoCalGas' LIEE program. Initial installations under the signed agreement began in December.

SoCalGas has finalized details for the invoicing and billing of LIEE services for these leveraging partners and will begin billing for non-IOU measures approximately thirty to sixty days after the first installations occur.

1.5. Workforce Education & Training

1.5.1 Please summarize efforts to improve and expand LIEE workforce education and training. Describe steps taken to hire and train lowincome workers and how such efforts differ from prior program years.

SoCalGas continued its support of the CPUC Workforce, Education and Training Pilot (WE&T) and continued its internal training programs which contribute to the goals of workforce development.

The LIEE contractor network pulls the majority of its labor resources from the local areas it services, including the low-income communities within the SoCalGas service territory. In addition, the LIEE training programs supported by SoCalGas are critical in maintaining a high quality of service for LIEE customers as well as for program implementation. There continues to be high interest in education and training.

Contractor network was invited to participate in a refresher workshop to provide up to date policy information. This event will host 400+ Outreach Specialist participants in January. This workshop will address updates in Enrollment and Assessment policies.

SoCalGas provides two areas of training: 1) Enrollment and Assessment and 2) LIEE Operations. The Year-to-Date results are shown in the following tables:

| | | SoCalGas Skill Level Test Results | | | | | | | | | | | |
|-----------|------|-----------------------------------|--------|-----------|---------|----------|-----------|--------------|--|--|--|--|--|
| | June | July | August | September | October | November | December⁴ | YTD Total | | | | | |
| Attended | | | | • | | | | | | | | | |
| Testing | 32 | 13 | 26 | 56 | 50 | 9 | 0 | 490 | | | | | |
| Passed | | | | | | | | | | | | | |
| Test | 19 | 9 | 21 | 32 | 32 | 5 | 0 | 339 | | | | | |
| | | | | | | | | | | | | | |
| Pass Rate | 59% | 69% | 72% | 79% | 64% | 56% | N/A | 69% | | | | | |

⁴ No testing was conducted during the month of December.

| | | So Cal Gas Outreach & Assessment Training | | | | | | | | | | | |
|------------------------|------|---|--------|-----------|---------|----------|-----------|--------------|--|--|--|--|--|
| | June | July | August | September | October | November | December⁵ | YTD Total | | | | | |
| Attended | | | | | | | | | | | | | |
| Class | 37 | 19 | 26 | 39 | 18 | 18 | 0 | 317 | | | | | |
| Passed Class | 37 | 19 | 26 | 39 | 18 | 18 | 0 | 296 | | | | | |
| Outreach Specialist | | | | | | | | | | | | | |
| Registration | 33 | 17 | 24 | 36 | 18 | 18 | 0 | 276 | | | | | |
| Retention Rate* | 100% | 100% | 100% | 100% | 100% | 100% | N/A | 93% | | | | | |

After successful completion of the Skill Level Test, the potential outreach specialists attend a mandatory 5-day class which reviews utility specific and LIEE requirements for enrollment, assessment and in-home education

The class also covers utility-specific items related to policies, security and overall customer service standards. A final exam must be passed for an outreach specialist to be registered and receive a SoCalGas badge. The year-to-date total for PY 2010 for registered outreach specialists for SoCalGas is 317.

Field Operations training includes initial training for new participants in weatherization, inspections, HVAC and NGAT. SoCalGas also provides refresher training primarily to address contractor performance issues and to train the participants on new measures and procedures that have been implemented into the program, since their initial training. The table below shows the number of classes that have been offered in 2010. The class sizes range from 5 - 35 technicians.

⁵ No classes were held during the month of December.

| | So Cal Gas Field Training Classes | | | | | | | | | | | | |
|-----------|-----------------------------------|--------|-----------|---------|----------|----------|--------------|--|--|--|--|--|--|
| | July | August | September | October | November | December | YTD Total | | | | | | |
| Initial | 6 | 8 | 8 | 8 | 3 | 4 | 63 | | | | | | |
| Refresher | 1 | 1 | 3 | 4 | 5 | 5 | 31 | | | | | | |
| NGAT | 2 | 3 | 1 | 2 | 0 | 0 | 15 | | | | | | |
| Totals | 9 | 12 | 12 | 16 | 9 | 9 | 119 | | | | | | |

The year-to-date total for SoCalGas field operations training classes is 94 with 588 students in attendance

2. CARE Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs.

| | | Actual Expenses | % of Budget |
|----------------------------|-------------------|-----------------|----------------|
| CARE Budget Categories | Authorized Budget | to Date | Spent |
| Outreach | \$3,755,053 | \$3,231,355 | 86% |
| Proc., Certification and | | | |
| Verification | \$1,235,832 | \$1,230,667 | 100% |
| Information | | | |
| Tech./Programming (1) | \$506,003 | \$489,218 | 97% |
| Pilots (2) | N/A | N/A | N/A |
| Measurement and | | | |
| Evaluation | \$16,707 | \$0 | 0% |
| Regulatory Compliance | \$229,513 | \$175,131 | 76% |
| General Administration | \$585,518 | \$619,881 | 106% |
| CPUC Energy Division Staff | \$171,500 | \$46,571 | 27% |
| Cooling Centers (3) | N/A | N/A | N/A |
| Total Expenses | \$6,500,126 | \$5,792,823 | 89% |
| Subsidies and Benefits (4) | \$134,237,154 | \$119,090,538 | 89% |
| Total Program Costs and | | | |
| Discounts | \$140,737,280 | \$124,883,361 | 89% |

2.1.2. Please provide the CARE program penetration rate to date.

| Participants Enrolled | Eligible Participants | Penetration rate | | |
|-----------------------|-----------------------|------------------|--|--|
| 1,714,044 | 1,810,560 | 94.7% | | |

2.2. Outreach

2.2.1. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf. (For additional CARE Outreach see section 1.3.2.)

CARE Automated Voice Messaging (AVM) Telephone Enrollments and Recertification

SoCalGas' successful AVM campaigns provide considerable cost savings, are environmentally friendly, and most importantly, offer customers an easy method of enrolling or recertifying in the CARE program. There were no AVM campaigns conducted during the month of December. However, as of November 30th, previous campaigns have generated 19,500 new CARE enrollments.

CARE Web Activity & Enrollments

During December, SoCalGas received 8,868 applications through its internet- based activities. These activities resulted in 3,632 new CARE enrollments and 1,492 recertifications. Web outreach activities also included email promotions to over 44,000 customers and continual promotion of the CARE website through various collateral materials, web links, electronic newsletters, select mass media campaigns and multiple public service announcements.

CARE Third-Party Enrollments & Outreach

In December, SoCalGas' third-party, door-to-door, CARE outreach program enrolled 3,626 hard-to-reach customers, who for a variety of reasons have been non-responsive to other outreach methods. SoCalGas' third party contractors will continue to shift their resources throughout SoCalGas' service territory to locate and enroll hard-to-reach and recently unemployed customers in the CARE program. Continually shifting resources is vital to the success of door-to-door outreach efforts since many recently unemployed customers reside in non-traditional low-income communities. As a result of the high unemployment rates, SoCalGas' third party contractors have been canvassing neighborhoods with minimal outreach activity in previous program years.

Additionally, as a result of an agreement between SoCalGas and 211 LA County, 211 continues to refer interested, potentially eligible callers to SoCalGas' CARE program as well as promote CARE and other SoCalGas assistance programs at select events. As of December 30th, 211 LA has promoted CARE and other SoCalGas assistance programs to a combined total of approximately 30,000 customers at 23 events.

CARE Direct Mail Activity and Enrollments

No direct mail campaigns were conducted during the month of December. SoCalGas' 2010 CARE direct mail campaigns have cumulatively produced over 90,000 new enrollments and numerous recertifications. Response rates to CARE direct mail campaigns continue to soar over 10% for the fifth consecutive program year.

CARE Bill Inserts

There were no bill inserts during December. To date, 2010 SoCalGas CARE bill insert campaigns have generated a combined total of 29,800 new CARE enrollments. SoCalGas' CARE bill insert applications are fully bi-lingual (English / Spanish) and contain information about other assistance programs that may benefit low-income and special needs customers.

2.2.2. Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customer.

Leveraging with other programs continues to be a cost-effective method for increasing CARE program participation. Additionally, leveraging with certain programs such as the LIHEAP, further helps by decreasing post enrollment verification (PEV) activities. Decreased PEV activity occurs because LIHEAP customers provide proof of eligibility when applying for LIHEAP and are automatically eligible for CARE based on categorical eligibility (CE) criteria and as such, are exempt from random PEV selection.

CARE leveraging and data sharing activities may also provide leads for SoCalGas' LIEE program. New CARE enrollments where the customer automatically qualifies via CE or provides proof of income to the leveraging partner prior to enrollment in the program are considered *income-qualified* SoCalGas LIEE customer leads.

In December, data exchanges resulted in the following:

- 10,227 customers were enrolled in CARE through data received from Southern California Edison with an additional 4,145 customers already on the CARE rate.
- 70 LIHEAP customers were enrolled in CARE with 1 additional customer already on the CARE rate. Because LIHEAP verifies eligibility, these customers' PEV status is updated, therefore reducing attrition and increasing efficiency.
- 2,205 customers were enrolled in CARE through data received from San Diego Gas & Electric with an additional 26 customers already on the CARE rate.

2.3. CARE Integration

For the month of December, SoCalGas received leads from its Customer Contact Center (CCC) and LIEE program resulting in the following CARE enrollments:

- CCC 3,950
- LIEE program 1,544

2.4 CARE Capitation

During the month of December, a total of 15 customers were enrolled in CARE. Companion Line, one of SoCalGas' Capitation agencies, continues its work in underserved San Luis Obispo County focusing on low-income customers residing in mobile homes.

2.5 CARE Recertification Complaints

No CARE Recertification complaints were received during the month of December.

3. Appendix: LIEE Tables and CARE Tables

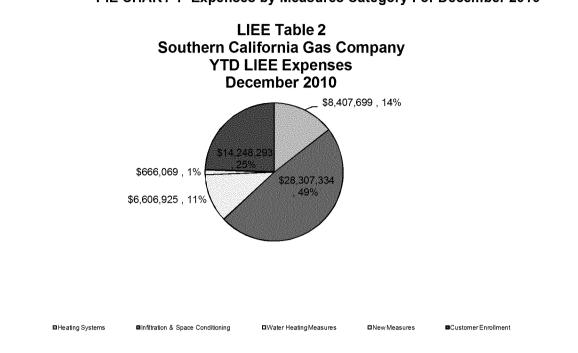
LIEE- Table 1- LIEE Program Expenses

- LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed
- LIEE- Table 3- LIEE Average Bill Savings per Treated Home
- LIEE- Table 4- LIEE Homes Treated
- LIEE- Table 5- LIEE Customer Summary
- LIEE- Table 6- LIEE Expenditures for Pilots and Studies
- LIEE- Table 7- Whole Neighborhood Approach
- CARE- Table 1- CARE Overall Program Expenses
- CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration
- CARE- Table 3- CARE Verification
- CARE- Table 4- Self Certification and Re-Certification
- CARE- Table 5- Enrollment by County
- CARE- Table 6- Recertification Results
- CARE- Table 7- Capitation Contractors
- CARE- Table 8- Participants as of Month End

| | A | В | С | D | E | | | F | | G | Н | | i | | J | К | L | М |
|-----|---------------------------------------|----------------|----------------------------------|------------------|--------|-------------|----------|------------------|----------|--------------|----------|--------|-----------------|------|---------------|--|----------------|------------|
| 1 | | | | • | | L | EE 1 | Table 1 - LIE | ΕP | rogram Expe | nses | | | | | | I | |
| 2 | | | | | | | Sou | | | a Gas Compa | any | | | | | | | |
| 3 | | - | | | | | | Decen | nbe | r 2010 | | | | | | | | |
| 4 | Authorized Budget ¹ | | | | | 4 | Curr | ent Month Ex | pen | ses | | Ye | ar-To-Date Exp | ens | es | % of Budg | jet Spent Year | -To-Date |
| 5 | LIEE Program: | Electric | Gas | Total | Elec | tric | | Gas | | Total | Electr | ic | Gas | | Total | Electric | Gas | Total |
| 6 | Energy Efficiency | | | | | | | | | | | | | | | | | |
| 7 | - Gas Appliances | \$- | \$ 23,977,493 | \$ 23,977,493 | \$ | - | \$ | 2,645,849 | \$ | 2,645,849 | \$ | - \$ | 11,290,115 | \$ | 11,290,115 | 0% | 47% | 47% |
| 8 | - Electric Appliances | \$- | \$- | \$- | \$ | - | | | \$ | - | \$ | - | | \$ | - | 0% | 0% | 0% |
| 9 | - Weatherization | \$- | \$ 24,913,886 | \$ 24,913,886 | \$ | - | \$ | 9,511,110 | \$ | 9,511,110 | \$ | - \$ | 38,903,951 | \$ | 38,903,951 | 0% | 156% | 156% |
| 10 | - Outreach and Assessment | \$- | \$ 16,940,532 | \$ 16,940,532 | \$ | - | \$ | 2,958,201 | \$ | 2,958,201 | \$ | - \$ | 13,778,467 | \$ | 13,778,467 | 0% | 81% | 81% |
| 11 | - In Home Energy Education | \$ - | \$ 2,153,100 | \$ 2,153,100 | \$ | - | \$ | 49,553 | \$ | 49,553 | \$ | - \$ | 1,346,603 | \$ | 1,346,603 | 0% | 63% | 63% |
| 12 | - Education Workshops | \$- | \$- | \$ - | \$ | - | \$ | - | \$ | - | \$ | - \$ | - | \$ | - | 0% | 0% | 0% |
| 13 | - Pilot | \$- | \$ 27,568 | \$ 27,568 | \$ | - | \$ | 2,700 | \$ | 2,700 | \$ | _ \$ | 2,700 | \$ | 2,700 | 0% | 10% | 10% |
| 14 | - Cool Centers | \$- | \$- | \$- | \$ | - | \$ | - | \$ | - | \$ | - \$ | - | \$ | - | 0% | 0% | 0% |
| | Energy Efficiency | | | | | | | | | | | | | | | | | |
| | TOTAL | \$- | \$ 68,012,579 | \$ 68,012,579 | \$ | - | \$ | 15,167,412 | \$ | 15,167,412 | \$ | - \$ | 65,321,836 | \$ | 65,321,836 | 0% | 96% | 96% |
| 16 | 3 | | ¢ 044.400 | <u> </u> | ~ | | ¢ | (44.204) | <u>^</u> | (44.224) | | 1 | | 1 | | | | |
| | Training Center ³ | \$- | \$ 314,129 \$ 1,641,021 | | | - | \$ | (11,321) | | (11,321) | \$ | - \$ | | \$ | 400,064 | 0% | 127% | 127% |
| 1.0 | Inspections | \$- | | | Ŧ | - | \$ | 214,829 | \$ | 214,829 | \$ | - \$ | | \$ | 1,990,121 | 0% | 121% | 121% |
| | Marketing | \$- | | | \$ | - | \$ | 193,356 | \$ | 193,356 | \$ | - \$ | | | 764,846 | 0% | 73% | 73% |
| | M&E Studies | \$- | \$ 72,937 | | Ŧ | - | \$ | 33,751 | \$ | 33,751 | \$ | - \$ | | \$ | 101,039 | 0% | 139% | 139% |
| ~ ' | Regulatory Compliance | \$- | \$ 265,119 | | \$ | - | \$ | 44,910 | \$ | 44,910 | \$ | - \$ | , | \$ | 257,029 | 0% | 97% | 97% |
| ~~ | General Administration | \$- | \$ 5,430,964 | | Ŷ | - | \$ | 453,392 | \$ | 453,392 | \$ | - \$ | , , | \$ | 5,298,646 | 0% | 98% | 98% |
| | CPUC Energy Division | \$- | \$ 85,774 | \$ 85,774 | \$ | - | \$ | 1,735 | \$ | 1,735 | \$ | - \$ | 19,959 | \$ | 19,959 | 0% | 23% | 23% |
| 24 | TOTAL PROGRAM | | | | | 1 | | | | | | | | I | | | | |
| | COSTS | \$- | \$ 76,872,816 | \$ 76,872,816 | \$ | | \$ | 16,098,064 | | 16,098,064 | ÷ | - \$ | 74,153,540 | \$ | 74,153,540 | 0% | 96% | 96% |
| 26 | | | | | | F | | 27 X2 0 | | E Program B | | | | | | | | |
| | Indirect Costs ² | | Table mere | | \$ | - | \$ | 531,538 | \$ | 531,538 | | Ş | 3,487,208 | \$ | 3,487,208 | | 5 S. | |
| 28 | | 10102131211104 | | | | | ^ | 007.000 | ^ | 007.000 | | -5-25 | | | | ASS 4545 45 10 10 10 10 10 10 10 10 10 10 10 10 10 | **** | |
| 29 | NGAT Costs | | | | | · · · · · · | \$ | 687,833 | \$ | 687,833 | | \$ | 2,753,565 | \$ | 2,753,565 | | | |
| 30 | ¹ Base Budget reflects P | Y2009 Ann | ual Base and do | es not include C | arry-C | Over f | unds | | | | | | | | | | | |
| | ² The Indirect Costs inclu | | category (Pensi Program Costs | on & Benefits, W | /orkma | ans C | omp. | , Public Liabili | ty & | Property Dam | age, Fle | et, Ru | rchasing & Ware | ehou | se) are inclu | ded in base r | margin and the | refore are |

an ont included in the LIEE/DAP Total Program Costs.
 32 ³ Carry-over funds will be used to cover over-expenditures in the Training Center budget category.
 33 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

| | Α | В | С | D | E | F | G | Н |
|----------|--|---------------|------------------|----------------------------|-----------------------|-----------------|---|-------------|
| | | _ | | Table 2 | | | | |
| | | | | Savings by ornia Gas Co | | nstalled | | |
| 1 | | 300 | | nber 2010 | inpany | | | |
| 2 | | | | | Date Comple | eted & Expen | sed Installations | |
| | | | Quantity | kWh | kW | Therms | | % of |
| 3 | Measures | Units | Installed | (Annual) | (Annual) ¹ | (Annual) | Expenses | Expenditure |
| | Heating Systems Furnaces | Each | 8,680 | | | 21,888 | \$8,407,699.07 | 14% |
| | Cooling Measures | Each | 0,000 | | | 21,000 | \$8,407,099.07 | 14% |
| 7 | A/C Replacement - Room | Each | | | | | | |
| | A/C Replacement - Central | Each | | | | | | |
| | A/C Tune-up - Central A/C Services - Central | Each Each | | | | | | |
| | Heat Pump | Each | | | | | | |
| | Evaporative Coolers | Each | | | | | | |
| | Evaporative Cooler Maintenance | Each | | | | | | |
| | Infiltration & Space Conditioning Envelope and Air Sealing Measures | Home | 88,981 | | | 535,317 | \$ 21,186,307 | 36% |
| | Duct Sealing | Home | 1,837 | | | 39,618 | \$ 2,087,977 | 4% |
| | Attic Insulation | Home | 5,594 | | | 233,473 | \$ 5,033,051 | 9% |
| | Water Heating Measures Water Heater Conservation Measures | Home | 91,952 | | | 1,212,406 | \$ 5,579,474 | 10% |
| _ | Water Heater Replacement - Gas | Each | 1,021 | | | 12,318 | \$ 1,027,451 | 2% |
| | Water Heater Replacement - Electric | Each | | | | | | |
| | Tankless Water Heater - Gas Tankless Water Heater - Electric | Each Each | | | | | l | |
| | Lighting Measures | | | | | | | |
| 25 | CFLs | Each | | | | | | |
| | Interior Hard wired CFL fixtures Exterior Hard wired CFL fixtures | Each Each | | | | | | |
| | Torchiere | Each | | | | | | |
| 29 | Refrigerators | | | | | 1 | | |
| | Refrigerators - Primary | Each | | | | | | |
| | Refrigerators - Secondary Pool Pumps | Each | | | | | | |
| | Pool Pumps | Each | | | | | | |
| | New Measures | | | | | | Silver Frank | |
| | Forced Air Unit Standing Pilot Change Out Furnace Clean and Tune | Each Each | 116 10,012 | | | 5,104 28,299 | \$ 36,061 \$ 630,008 | 0% 1% |
| | High Efficiency Clothes Washer | Each | 10,012 | | | 20,200 | * 000,000 | 170 |
| | Microwave | Each | | | | | | |
| | Thermostatic Shower Valve LED Night Lights | Each Each | | | | | | |
| | Occupancy Sensor | Lacii | | | | | | |
| | Pilots | | | | | | | |
| | A/C Tune-up Central Interior Hard wired CFL fixtures | Home Each | | | | | | |
| | Ceiling Fans | Each | | | | | | |
| | In-Home Display | Each | | | | | | |
| | Programmable Controllable Thermostat Forced Air Unit | Each Each | | | | | | |
| | Microwave | Laun | L | | | | | |
| 50 | High Efficiency Clothes Washer | | | | | | [| |
| 51 | Customer Enrollment | | | 5 | | | | |
| | Outreach & Assessment | Home | 110,296 | | | | \$ 12,732,348 | 22% |
| | In-Home Education | Home | 106,130 | | | | \$ 1,515,945 | 3% |
| F F | Education Workshops | Participant | | | | | 1 | |
| 55 56 | | | | | | | | |
| 57 | | | | | | 200000058 | 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - | |
| 58 | Total Savings/Expenditures | | | | | 2,088,423 | \$ 58,236,320 | 100% |
| 59 60 | Homes Weatherized | Home | 98,215 | | | | | |
| 61 | | | | | | | | |
| _ | Homes Treated | | | | | | | |
| 63 64 | - Single Family Homes Treated - Multi-family Homes Treated | Home Home | 78,438 24,474 | | | | | |
| 65 | - Mobile Homes Treated | Home | 7,384 | | | | | |
| 66 | - Total Number of Homes Treated | Home | 110,296 |] | | | | |
| | # Eligible Homes to be Treated for PY ² | Home | 143,540 | | | | | |
| 68 69 | % OF Homes Treated | % | 77% | | | | | |
| 70 | - Total Master-Metered Homes Treated | Home | 13,371 | | | | | |
| 71 | ¹ Energy savings is based on the 2005 Load Impac | | | • | | | | |
| | ² Based on Attachment H of D0811031 | | | | | | | |
| 72 | | | | | | | | |
| 73 | Any required corrections/adjustments are reported | herein and su | persede result | is reported in pri | or months and | 1 may reflect Y | TD adj ustments | |



PIE CHART 1- Expenses by Measures Category For December 2010

| | A | | В | | | | | |
|----|--|-----------|-----------|--|--|--|--|--|
| 1 | LIEE Table 3 - Average Bill Savings per Treated Home Southern California Gas Company December 2010 | | | | | | | |
| 2 | Year-to-date Installations - Expensed | | | | | | | |
| | | | | | | | | |
| 3 | | | | | | | | |
| 4 | Annual kWh Savings | | n/a | | | | | |
| 5 | Annual Therm Savings | 2,088,423 | | | | | | |
| 6 | Lifecycle kWh Savings | n/a | | | | | | |
| 7 | Lifecycle Therm Savings | 17 | 7,294,431 | | | | | |
| 8 | Current kWh Rate | \$ | 0.11 | | | | | |
| 9 | Current Therm Rate | \$ | 1.01 | | | | | |
| 10 | Number of Treated Homes | | 110,296 | | | | | |
| 11 | Average 1st Year Bill Savings / Treated Home | \$ | 19.64 | | | | | |
| 12 | Average Lifecycle Bill Savings / Treated Home | \$ | 153.13 | | | | | |
| 13 | Any required corrections/adjustments are reported herein and results reported in prior months and may reflect YTD adjustments are reported in prior months and may reflect YTD adjustments are reported in prior months and may reflect YTD adjustments are reported in prior months and may reflect YTD adjustments are reported in prior months and may reflect YTD adjustments are reported in prior months and may reflect YTD adjustments are reported in prior months are reported in prior months and may reflect YTD adjustments are reported in prior months and may reflect YTD adjustments are reported in prior months and may reflect YTD adjustments are reported in prior months ar | | | | | | | |

| | Α | В | С | D | E | F | G | | | | |
|----|--|---------|----------------|-----------------|--------------|---------------|-------------|--|--|--|--|
| | | | | E Homes Tre | | | | | | | |
| | Southern California Gas Company | | | | | | | | | | |
| | December 2010 | | | | | | | | | | |
| 1 | County Eligible Customers Homes Treated Year-To-Date | | | | | | | | | | |
| 2 | County | El | igible Custom | ers | Homes 1 | reated Year | -10-Date | | | | |
| 3 | | Rural | Urban | Total | Rural | Urban | Total | | | | |
| 4 | Fresno | 705 | 10,335 | 11,039 | 38 | 1,998 | 2,036 | | | | |
| 5 | Imperial | 15,959 | 256 | 16,215 | 94 | 4 | 98 | | | | |
| 6 | Kern | 33,472 | 8,810 | 42,282 | 3,035 | 428 | 3,463 | | | | |
| 7 | Kings | 15,485 | 15 | 15,499 | 1,791 | | 1,791 | | | | |
| 8 | Los Angeles | 5,289 | 965,600 | 970,890 | 403 | 60,046 | 60,449 | | | | |
| 9 | Orange | 0 | 184,690 | 184,690 | | 4,424 | 4,424 | | | | |
| 10 | Riverside | 43,417 | 184,019 | 227,436 | 1,266 | 11,303 | 12,569 | | | | |
| 11 | San Bernardino | 8,426 | 152,842 | 161,268 | 200 | 14,286 | 14,486 | | | | |
| 12 | San Luis Obispo | 26,285 | 220 | 26,505 | 622 | 1 | 623 | | | | |
| 13 | Santa Barbara | 14,345 | 21,732 | 36,077 | 286 | 291 | 577 | | | | |
| 14 | Tulare | 42,099 | 13,173 | 55,271 | 7,452 | 2,047 | 9,499 | | | | |
| 15 | Ventura | 6,870 | 48,619 | 55,489 | 31 | 250 | 281 | | | | |
| 16 | | | | | | | | | | | |
| 17 | Total | 212,352 | 1,590,308 | 1,802,661 | 15,218 | 95,078 | 110,296 | | | | |
| 18 | Any required corrections/a and may reflect YTD adju | • | re reported he | rein and supers | sede results | reported in p | rior months | | | | |

| | A | В | С | D | E | F | G | Н | I | J | К | L | М | N | 0 | Р | Q |
|----|-----------|--|-----------|-----------|-------------|------------------------------|---|---------|----|------------------------------|---------|--------|----|------------------------------|--------------|------------|----------|
| 1 | | LIEE Table 5 - LIEE Customer Summary Southern California Gas Company December 2010 | | | | | | | | | | | | | | | |
| 2 | | | Gas & I | Electric | | | Gas O | nly | | | Electri | c Only | | | Tota | al | |
| 3 | Month | # of YTD Homes Treated | Therm | kWh | kW | # of YTD Homes Treated | Therm | kWh | kW | # of YTD Homes Treated | Therm | kWh | kW | # of YTD Homes Treated | Therm | kWh | kW |
| 5 | Jan-10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 6 | Feb-10 | 0 | 0 | 0 | 0 | 2,552 | 38,887 | 0 | 0 | 0 | 0 | 0 | 0 | 2,552 | 38,887 | 0 | 0 |
| 7 | Mar-10 | 0 | 0 | 0 | 0 | 18,427 | 343,076 | 0 | 0 | 0 | 0 | 0 | 0 | 18,427 | 343,076 | 0 | 0 |
| 8 | Apr-10 | 0 | 0 | 0 | 0 | 28,109 | 536,357 | 0 | 0 | 0 | 0 | 0 | 0 | 28,109 | 536,357 | 0 | 0 |
| 9 | May-10 | 0 | 0 | 0 | 0 | 37,973 | 704,679 | 0 | 0 | 0 | 0 | 0 | 0 | 37,973 | 704,679 | 0 | 0 |
| 10 | Jun-10 | 0 | 0 | 0 | 0 | 49,836 | 929,722 | 0 | 0 | 0 | 0 | 0 | 0 | 49,836 | 929,722 | 0 | 0 |
| 11 | Jul-10 | 0 | 0 | 0 | 0 | 59,619 | 1,131,066 | 0 | 0 | 0 | 0 | 0 | 0 | 59,619 | 1,131,066 | 0 | 0 |
| 12 | Aug-10 | 0 | 0 | 0 | 0 | 69,388 | 1,325,677 | 0 | 0 | 0 | 0 | 0 | 0 | 69,388 | 1,325,677 | 0 | 0 |
| 13 | Sep-10 | 0 | 0 | 0 | 0 | 78,534 | 1,521,216 | 0 | 0 | 0 | 0 | 0 | 0 | 78,534 | 1,521,216 | 0 | 0 |
| 14 | Oct-10 | 0 | 0 | 0 | 0 | 87,707 | 1,656,965 | 0 | 0 | 0 | 0 | 0 | 0 | 87,707 | 1,656,965 | 0 | 0 |
| 15 | Nov-10 | 0 | 0 | 0 | 0 | 94,007 | 1,786,167 | 0 | 0 | 0 | 0 | 0 | 0 | 94,007 | 1,786,167 | 0 | 0 |
| 16 | Dec-10 | 0 | 0 | 0 | 0 | 110,296 | 2,088,423 | 0 | 0 | 0 | 0 | 0 | 0 | | 2,088,423 | 0 | 0 |
| 17 | types sho | uld equal ` | YTD energ | y impacts | that are re | eported eve | pproximate c ery month Ta d supersede i | ble 2L. | | | | - | | - | al Energy Im | npacts for | all fuel |

| | А | В | С | D | E | F | G | Н | | J | K | L | М |
|----|--------------------------------------|----------|--------------|------------|-----------|--------------|-------------|-------------|--------------|--------------|----------|-------------|---------|
| 1 | | | | L | IEE Table | 6 - Expendit | ures for Pi | lots and St | udies | | | | |
| 2 | | | | | Sou | thern Califo | | ompany | | | | | |
| 3 | | | | | - | Decen | nber 2010 | | | | | | |
| 4 | | Autho | rized 3-Year | Budget | Curre | nt Month Ex | penses | Expense | es Since Jan | uary 1, 2009 | % of 3 | -Year Budge | t Spent |
| 5 | | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total |
| 6 | Pilots: | | | | | | | | | | | | |
| 7 | FAU Pilot | \$- | \$ 924,203 | \$ 924,203 | \$- | \$ 2,700 | \$ 2,700 | \$- | \$ 112,534 | \$ 112,534 | 0% | 12% | 12% |
| 8 | Wet Pilot | \$- | \$ 63,275 | \$ 63,275 | \$- | \$- | \$- | \$- | \$- | \$- | 0% | 0% | 0% |
| 9 | | | | | | | | | | | | | |
| 10 | Total Pilots | \$- | \$ 987,478 | \$ 987,478 | \$- | \$ 2,700 | \$ 2,700 | \$- | \$ 112,534 | \$ 112,534 | 0% | 11% | 11% |
| 11 | | | | | | | | | | | | | |
| 12 | Studies: | | | | | | | | | | | | |
| 13 | Non-Energy Benefits | \$- | \$ 90,000 | \$ 90,000 | | \$- | \$- | \$- | \$ 37,156 | \$ 37,156 | 0% | 41% | 41% |
| 14 | Process Evaluation | \$ - | \$ 62,500 | \$ 62,500 | \$ - | \$- | \$- | \$- | \$ - | \$- | 0% | 0% | 0% |
| 15 | Impact Evaluation ¹ | \$- | \$ 150,000 | \$ 150,000 | \$- | \$ 33,751 | \$ 33,751 | \$- | \$ 75,070 | \$ 75,070 | 0% | 50% | 50% |
| 16 | | | | | | | | | | | | | |
| 17 | | | | | | | | | | | | | |
| 18 | Total Studies | \$- | \$ 302,500 | \$ 302,500 | \$ - | \$ 33,751 | \$ 33,751 | \$- | \$ 112,226 | \$ 112,226 | 0% | 37% | 37% |
| | ¹ Budget funds are carrie | | | | | | | | | | | | |

20 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

| | A | В | С | D | E |
|----|--|--------------------------------|-----------------------------|----------------------------|-------------------------------|
| 1 | | E Table 7 | | | |
| 2 | | borhood Approach | | | |
| 3 | | fornia Gas Company | 1 | | |
| 4 | | ember 2010 | <u> </u> | D | |
| 5 | A | B Tatal Dasidantial | C Tatal Estimated | D Tatal Transford | E Tatal Tasatad |
| 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | Total Residential Customers | Total Estimated Eligible | Total Treated 2002-2010 | Total Treated Year-to-Date |
| | 93292-39 - Synergy | 296 | 134 | 65 | 18 |
| | 93292-73 - Synergy | 261 | 93 | 17 | 33 |
| | 93292-96 - Synergy | 163 | 85 | 39 | 8 |
| 10 | 91768-25 - Quality Conservation Services | 260 | 142 | 19 | 1 |
| | 91768-34 - Quality Conservation Services | 288 | 200 | 172 | 13 |
| | 91768-35 - Quality Conservation Services | 265 | 176 | 154 | 30 |
| | 91768-36 - Quality Conservation Services | 325 72 | 191 55 | 155 45 | 29 |
| | 91768-37 - Quality Conservation Services 91768-38 - Quality Conservation Services | 40 | 32 | 43 | 4 |
| | 93646-93 - Proteus Inc. | 243 | 168 | 43 | 4 |
| | 91766-36 - Richard Heath Associates | 402 | 292 | 225 | |
| 18 | 91766-37 - Richard Heath Associates | 517 | 322 | 308 | 22 |
| | 91766-38 - Richard Heath Associates | 252 | 149 | 106 | 14 |
| | 92346-48 MHP - Synergy | 404 | 118 | 18 | 3 |
| | 93277-15 - Synergy | 300 | 151 | 11 | 15 |
| | 93277-16 - Synergy | 190 | 111 | 25 | 9 |
| | 93277-17 - Synergy 93277-18 - Synergy | 390 332 | 194 145 | 144 24 | 2 25 |
| | 93277-19 - Synergy 93277-19 - Synergy | 234 | 95 | 34 | 25 |
| | 93277-26 - Synergy | 230 | 144 | 50 | 8 |
| | 93277-27 - Synergy | 224 | 163 | 45 | 11 |
| | 93277-28 - Synergy | 184 | 139 | 50 | 5 |
| | 93277-34 - Synergy | 460 | 160 | 13 | 6 |
| | 93277-44 - Synergy | 227 | 119 | 73 | 8 |
| | 93277-45 - Synergy | 231 | 116 | 24 | 6 |
| | 93277-46 - Synergy | 221 | 57 | 8 | 4 |
| | 93277-47 - Synergy 93277-48 - Synergy | 297 298 | 156 | 48 | 14 15 |
| | 93277-49 - Synergy | 141 | 73 | 23 | 8 |
| | 93277-72 - Synergy | 415 | 149 | 37 | 28 |
| | 90242-51 - The East Los Angeles Community Union | 499 | 195 | 152 | 3 |
| | 90242-52 - The East Los Angeles Community Union | 360 | 159 | 93 | 1 |
| | 90280-78 - The East Los Angeles Community Union | 225 | 66 | 73 | 1 |
| | 90280-79 - The East Los Angeles Community Union | 381 | 149 | 110 | |
| | 90280-80 - The East Los Angeles Community Union | 260 240 | 78 85 | 102 | 4 |
| | 90280-82 - The East Los Angeles Community Union 90301-31 - The East Los Angeles Community Union | 518 | | 79 63 | 4 |
| | 90302-13 - The East Los Angeles Community Union | 355 | 129 | 7 | 28 |
| | 90302-18 - The East Los Angeles Community Union | 369 | 203 | 26 | 9 |
| | 90305-12 - The East Los Angeles Community Union | 319 | 108 | 11 | 5 |
| | 90305-24 - The East Los Angeles Community Union | 194 | | 13 | |
| | 90723-21 - The East Los Angeles Community Union | 256 | | 79 | 7 |
| | 90723-23 - The East Los Angeles Community Union | 266 | 123 | 95 | 14 |
| | 90723-24 - The East Los Angeles Community Union | 454 | 230 150 | 164 101 | 24 24 |
| | 90723-26 - The East Los Angeles Community Union 90723-27 - The East Los Angeles Community Union | 428 | 150 | 101 | 24 |
| | 90723-28 - The East Los Angeles Community Union | 73 | 24 | 27 | 0 |
| | 90723-34 - The East Los Angeles Community Union | 85 | 51 | 34 | 3 |
| | 90723-35 - The East Los Angeles Community Union | 496 | 249 | 169 | 30 |
| | 90723-36 - The East Los Angeles Community Union | 158 | 64 | 42 | 8 |
| | 90723-41 - The East Los Angeles Community Union | 40 | | 8 | |
| | 90723-42 - The East Los Angeles Community Union | 107 | 63 | 55 | 1 |
| | 90723-43 - The East Los Angeles Community Union 90723-44 - The East Los Angeles Community Union | 217 407 | 87 123 | 69 121 | 12 21 |
| | 90723-44 - The East Los Angeles Community Union 90723-45 - The East Los Angeles Community Union | 266 | | 60 | |
| | 90723-46 - The East Los Angeles Community Union | 411 | 152 | 152 | 12 |
| | 90723-52 - The East Los Angeles Community Union | 158 | 75 | 48 | 3 |
| | 90723-61 - The East Los Angeles Community Union | 317 | 149 | 20 | 1 |
| 65 | 92501-26 - The East Los Angeles Community Union | 225 | 73 | 13 | |
| | 92501-27 - The East Los Angeles Community Union | 285 | | 35 | |
| | 92501-28 - The East Los Angeles Community Union | 51 | 31 | 12 | |
| 68 | 92501-29 - The East Los Angeles Community Union | 294 | 177 | 55 | 1 |

| 78 9203-26 - The East Los Angeles Community Union 361 177 44 78 9203-32 - The East Los Angeles Community Union 238 100 32 78 9203-32 - The East Los Angeles Community Union 238 100 32 78 9203-37 - The East Los Angeles Community Union 111 79 55 78 9203-40 - The East Los Angeles Community Union 501 122 69 9203-40 - The East Los Angeles Community Union 454 116 32 9203-40 - The East Los Angeles Community Union 454 116 32 9203-41 - The East Los Angeles Community Union 456 176 107 83 9204-14 - The East Los Angeles Community Union 458 176 107 83 9204-17 - The East Los Angeles Community Union 220 88 116 83 9204-17 - The East Los Angeles Community Union 220 88 116 83 9204-17 - The East Los Angeles Community Union 236 128 128 83 9204-17 - The East Los Angeles Community Union 238 | | A | В | С | D | E |
|---|-----|---|------------|----------|-----|----------|
| Bouther California Gas Company Bouther 2010 C D E Colspan="2">Colspan="2">Calif Residential Based 1-1 The East Les Angeles Community Union 428 Colspan="2">Calif Residential Based 2-1 The East Les Angeles Community Union 420 131 Centro 2022 Colspan="2">Colspan="2" 7 2003 - The East Les Angeles Community Union 440 70 250 67 250 7 2003 - The East Les Angeles Community Union 2014 The East Les Angeles Community Union 2014 70 250 70 2003 - The East Les Angeles Community Union 2014 70 250 70 2003 - The East Les Angeles Community Union 2014 70 2014 70 2014 70 2014 70 2014 70 2014 70 2014 70 2014 70 2014 70 2014 70 | 1 | LI | EE Table 7 | | | |
| Image: Control of County Speech Spe | | - | | | | |
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| 111 92505-23 - The East Los Angeles Community Union 363 103 47 112 92505-24 - The East Los Angeles Community Union 429 126 83 2 113 92505-25 - The East Los Angeles Community Union 460 97 56 3 114 92505-26 - The East Los Angeles Community Union 288 110 70 70 115 92505-27 - The East Los Angeles Community Union 247 108 15 7 116 92505-28 - The East Los Angeles Community Union 181 84 23 7 117 92505-30 - The East Los Angeles Community Union 181 84 23 7 118 92505-30 - The East Los Angeles Community Union 236 79 29 7 119 92506-11 - The East Los Angeles Community Union 446 185 81 7 120 92506-12 - The East Los Angeles Community Union 412 182 5 12 121 92506-12 - The East Los Angeles Community Union 411 12 12 12 122 92506-13 - The East Los Angeles Community Union 371 89 12 | 109 | 92505-20 - The East Los Angeles Community Union | | | | |
| 112 92505-24 - The East Los Angeles Community Union 429 126 83 2 113 92505-25 - The East Los Angeles Community Union 460 97 56 2 114 92505-26 - The East Los Angeles Community Union 288 110 70 115 92505-27 - The East Los Angeles Community Union 247 108 15 116 92505-28 - The East Los Angeles Community Union 181 84 23 117 92505-29 - The East Los Angeles Community Union 446 185 81 118 92505-30 - The East Los Angeles Community Union 236 79 29 118 92506-11 - The East Los Angeles Community Union 446 182 5 121 92506-12 - The East Los Angeles Community Union 410 143 12 120 92506-13 - The East Los Angeles Community Union 281 92 9 121 92506-13 - The East Los Angeles Community Union 281 92 9 121 92506-13 - The East Los Angeles Community Union 371 89 12 122 92506-20 - The East Los Angeles Community Union 61 17 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | |
| 113 92505-25 - The East Los Angeles Community Union 460 97 56 2 114 92505-26 - The East Los Angeles Community Union 288 110 70 115 92505-27 - The East Los Angeles Community Union 247 108 15 116 92505-28 - The East Los Angeles Community Union 181 84 23 117 92505-29 - The East Los Angeles Community Union 446 185 81 118 92505-30 - The East Los Angeles Community Union 446 185 81 118 92505-41 - The East Los Angeles Community Union 450 143 12 120 92506-12 - The East Los Angeles Community Union 450 143 12 121 92506-17 - The East Los Angeles Community Union 412 182 5 121 92506-17 - The East Los Angeles Community Union 281 92 9 122 92506-17 - The East Los Angeles Community Union 281 92 9 121 92506-20 - The East Los Angeles Community Union 371 89 12 123 92506-23 - The East Los Angeles Community Union 61 17 5 <td></td> <td></td> <td></td> <td></td> <td></td> <td>10</td> | | | | | | 10 |
| 114 92505-26 - The East Los Angeles Community Union 288 110 70 115 92505-27 - The East Los Angeles Community Union 247 108 15 116 92505-28 - The East Los Angeles Community Union 181 84 23 117 92505-29 - The East Los Angeles Community Union 446 185 81 118 92505-30 - The East Los Angeles Community Union 236 79 29 119 92506-11 - The East Los Angeles Community Union 450 143 12 120 92506-12 - The East Los Angeles Community Union 412 182 5 121 92506-17 - The East Los Angeles Community Union 281 92 9 121 92506-18 - The East Los Angeles Community Union 281 92 9 122 92506-20 - The East Los Angeles Community Union 371 89 12 123 92506-22 - The East Los Angeles Community Union 61 17 5 124 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 148 59 6 <t< td=""><td></td><td></td><td></td><td></td><td></td><td>24 24</td></t<> | | | | | | 24 24 |
| 115 92505-27 - The East Los Angeles Community Union 247 108 15 116 92505-28 - The East Los Angeles Community Union 181 84 23 117 92505-29 - The East Los Angeles Community Union 446 185 81 118 92505-30 - The East Los Angeles Community Union 236 79 29 119 92506-11 - The East Los Angeles Community Union 450 143 12 120 92506-12 - The East Los Angeles Community Union 412 182 5 121 92506-17 - The East Los Angeles Community Union 281 92 9 122 92506-18 - The East Los Angeles Community Union 281 92 9 122 92506-20 - The East Los Angeles Community Union 371 89 12 123 92506-22 - The East Los Angeles Community Union 61 17 5 125 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 148 59 6 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td></t<> | | | | | | |
| 116 92505-28 - The East Los Angeles Community Union 181 84 23 117 92505-29 - The East Los Angeles Community Union 446 185 81 118 92505-30 - The East Los Angeles Community Union 236 79 29 119 92506-11 - The East Los Angeles Community Union 450 143 12 120 92506-12 - The East Los Angeles Community Union 412 182 5 121 92506-17 - The East Los Angeles Community Union 281 92 9 122 92506-18 - The East Los Angeles Community Union 281 92 9 122 92506-20 - The East Los Angeles Community Union 371 89 12 123 92506-20 - The East Los Angeles Community Union 410 114 23 124 92506-22 - The East Los Angeles Community Union 61 17 5 125 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 148 59 6 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td></t<> | | | | | | |
| 118 92505-30 - The East Los Angeles Community Union 236 79 29 119 92506-11 - The East Los Angeles Community Union 450 143 12 120 92506-12 - The East Los Angeles Community Union 412 182 5 121 92506-17 - The East Los Angeles Community Union 281 92 9 122 92506-18 - The East Los Angeles Community Union 281 92 9 123 92506-20 - The East Los Angeles Community Union 371 89 12 124 92506-22 - The East Los Angeles Community Union 61 17 5 125 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 29 17 6 128 92507-33 - The East Los Angeles Community Union 165 119 66 | 116 | 92505-28 - The East Los Angeles Community Union | | 84 | 23 | 5 |
| 119 92506-11 - The East Los Angeles Community Union 450 143 12 120 92506-12 - The East Los Angeles Community Union 412 182 5 121 92506-17 - The East Los Angeles Community Union 281 92 9 122 92506-18 - The East Los Angeles Community Union 371 89 12 123 92506-20 - The East Los Angeles Community Union 410 114 23 124 92506-22 - The East Los Angeles Community Union 61 17 5 125 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 29 17 6 128 92507-33 - The East Los Angeles Community Union 165 119 66 129 92507-35 - The East Los Angeles Community Union 320 209 159 <td></td> <td></td> <td></td> <td></td> <td></td> <td>16</td> | | | | | | 16 |
| 120 92506-12 - The East Los Angeles Community Union 412 182 5 121 92506-17 - The East Los Angeles Community Union 281 92 9 122 92506-18 - The East Los Angeles Community Union 371 89 12 123 92506-20 - The East Los Angeles Community Union 410 114 23 124 92506-22 - The East Los Angeles Community Union 61 17 5 125 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 19 66 128 92507-33 - The East Los Angeles Community Union 165 119 66 128 92507-35 - The East Los Angeles Community Union 320 209 159 | | | | | | |
| 121 92506-17 - The East Los Angeles Community Union 281 92 9 122 92506-18 - The East Los Angeles Community Union 371 89 12 123 92506-20 - The East Los Angeles Community Union 410 114 23 124 92506-22 - The East Los Angeles Community Union 61 17 5 125 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 29 17 6 128 92507-33 - The East Los Angeles Community Union 165 119 66 129 92507-35 - The East Los Angeles Community Union 320 209 159 | | | | | | |
| 122 92506-18 - The East Los Angeles Community Union 371 89 12 123 92506-20 - The East Los Angeles Community Union 410 114 23 124 92506-22 - The East Los Angeles Community Union 61 17 5 125 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 29 17 6 128 92507-33 - The East Los Angeles Community Union 165 119 66 128 92507-35 - The East Los Angeles Community Union 320 209 159 | | | | | | |
| 123 92506-20 - The East Los Angeles Community Union 410 114 23 124 92506-22 - The East Los Angeles Community Union 61 17 5 125 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 29 17 6 127 92506-63 - The East Los Angeles Community Union 29 17 6 128 92507-33 - The East Los Angeles Community Union 165 119 66 129 92507-35 - The East Los Angeles Community Union 320 209 159 | | | | | | |
| 124 92506-22 - The East Los Angeles Community Union 61 17 5 125 92506-23 - The East Los Angeles Community Union 630 217 28 126 92506-28 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 29 17 6 128 92507-33 - The East Los Angeles Community Union 165 119 66 129 92507-35 - The East Los Angeles Community Union 320 209 159 | | | | | | |
| 126 92506-28 - The East Los Angeles Community Union 148 59 6 127 92506-63 - The East Los Angeles Community Union 29 17 6 128 92507-33 - The East Los Angeles Community Union 165 119 66 129 92507-35 - The East Los Angeles Community Union 320 209 159 | 124 | 92506-22 - The East Los Angeles Community Union | | | 5 | 0 |
| 127 92506-63 - The East Los Angeles Community Union 29 17 6 128 92507-33 - The East Los Angeles Community Union 165 119 66 129 92507-35 - The East Los Angeles Community Union 320 209 159 | | | | | | |
| 128 92507-33 - The East Los Angeles Community Union 165 119 66 129 92507-35 - The East Los Angeles Community Union 320 209 159 | | | | | | |
| 129 92507-35 - The East Los Angeles Community Union 320 209 159 | | | | | | |
| | | | | | | |
| | | 92507-41 - The East Los Angeles Community Union | 199 | | 77 | |

| | A | В | с | D | E |
|-----|--|----------------------|-----------------|-----------------|---------------|
| 1 | L | IEE Table 7 | | | |
| 2 | | ghborhood Approach | | | |
| 3 | | lifornia Gas Company | / | | |
| 4 | | cember 2010 | | | - |
| 5 | Α | В | С | D | E |
| | | Total Residential | Total Estimated | Total Treated | Total Treated |
| | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | Customers | Eligible | 2002-2010 | Year-to-Date |
| | 92507-42 - The East Los Angeles Community Union | 117 | 80 | | 5 |
| | 92507-43 - The East Los Angeles Community Union 92507-49 - The East Los Angeles Community Union | 362 | 259 129 | 123 41 | 0 |
| | 92507-49 - The East Los Angeles Community Union 92507-50 - The East Los Angeles Community Union | 203 | 129 | 73 | 2 |
| | 92507-51 - The East Los Angeles Community Union | 203 | 140 | 127 | 8 |
| | 92507-55 - The East Los Angeles Community Union | 150 | 90 | 57 | 3 |
| | 92507-56 - The East Los Angeles Community Union | 313 | 184 | 105 | 14 |
| | 92507-57 - The East Los Angeles Community Union | 301 | 155 | 62 | 10 |
| 139 | 92507-58 - The East Los Angeles Community Union | 405 | 169 | 25 | 6 |
| | 92703-28 - The East Los Angeles Community Union | 224 | 94 | 24 | |
| | 92703-35 - The East Los Angeles Community Union | 78 | 36 | 6 | |
| | 92703-42 - The East Los Angeles Community Union | 270 | 144 | 56 | 29 |
| | 92703-43 - The East Los Angeles Community Union | 121 | 64 | 51 | 0 |
| | 92703-44 - The East Los Angeles Community Union | 354 | 174 | 46 | |
| | 92704-16 - The East Los Angeles Community Union 92704-28 - The East Los Angeles Community Union | 71 | 40 55 | 10 30 | 1 |
| | 92704-28 - The East Los Angeles Community Union 92704-29 - The East Los Angeles Community Union | 147 | 127 | 30 | 10 |
| | 93616-96 - Proteus Inc. | 12 | 8 | 30 0 | _ |
| | 93616-97 - Proteus Inc. | 152 | 93 | 25 | 9 |
| | 93662-25 - Proteus Inc. | 118 | 59 | 1 | 5 |
| | 91766-13 - Richard Heath Associates | 212 | 148 | 119 | 13 |
| 152 | 91766-14 - Richard Heath Associates | 174 | 126 | 93 | 20 |
| 153 | 91766-15 - Richard Heath Associates | 85 | 70 | 49 | 1 |
| | 91766-17 - Richard Heath Associates | 32 | 26 | 0 | - |
| | 91766-20 - Richard Heath Associates | 54 | 38 | 30 | 3 |
| | 91766-26 - Richard Heath Associates | 328 | 200 | 185 | 11 |
| | 91766-27 - Richard Heath Associates | 337 | 206 | 210 | 19 |
| | 91766-29 - Richard Heath Associates | 200 | 124 | 117 | 2 |
| | 91766-30 - Richard Heath Associates 91766-39 - Richard Heath Associates | 197 269 | 122 168 | 96 89 | 58 |
| | 92703-46 - The East Los Angeles Community Union | 320 | 100 | 54 | 28 |
| | 92703-47 - The East Los Angeles Community Union | 181 | 69 | 33 | 1 |
| | 92509-67 - American Insulation | 348 | | | 18 |
| | 93215-17 - Garcia and Sons | 58 | | | |
| 165 | 93241-15 - Garcia and Sons | 202 | 140 | 86 | |
| 166 | 93308-22 - Garcia and Sons | 89 | 37 | 20 | |
| | 93618-20 - Garcia and Sons | 115 | | | |
| | 93227 - Highland Energy Services | 90 | 0 | | 2 |
| | 93265-97 - Highland Energy Services | 106 | 50 | 2 | |
| | 93266-97 - Highland Energy Services | 32 | 19 | 2 | |
| | 93267-94 - Highland Energy Services | 49 201 | 32 130 | 9 75 | |
| | 93267-95 - Highland Energy Services 93267-96 - Highland Energy Services | 351 | 233 | 75 | |
| | 93267-96 - Highland Energy Services 93267-97 - Highland Energy Services | 135 | 82 | 33 | |
| | 91744-17 - The East Los Angeles Community Union | 404 | 143 | 159 | 15 |
| | 91744-18 - The East Los Angeles Community Union | 324 | 95 | | 18 |
| | 91744-24 - The East Los Angeles Community Union | 438 | 236 | | 18 |
| 178 | 91744-34 - The East Los Angeles Community Union | 470 | 204 | 181 | 4 |
| 179 | 91744-35 - The East Los Angeles Community Union | 184 | 87 | 65 | |
| | 91746-10 - The East Los Angeles Community Union | 440 | 178 | | |
| | 91746-11 - The East Los Angeles Community Union | 418 | | | |
| | 91746-12 - The East Los Angeles Community Union | 352 | 127 | 174 | |
| | 91746-13 - The East Los Angeles Community Union | 357 | 134 | 222 | 7 |
| | 91746-17 - The East Los Angeles Community Union | <u>330</u> 517 | 144 242 | 108 245 | 4 |
| | 91746-19 - The East Los Angeles Community Union 91746-20 - The East Los Angeles Community Union | 340 | 242 | | |
| | 91746-20 - The East Los Angeles Community Union 91746-21 - The East Los Angeles Community Union | 613 | 262 | 268 | |
| | 91746-23 - The East Los Angeles Community Union | 199 | 73 | 106 | 20 |
| | 91746-26 - The East Los Angeles Community Union | 263 | 110 | 137 | 6 |
| | 92543-42 - The East Los Angeles Community Union | 62 | 37 | 10 | |
| | 92543-43 - The East Los Angeles Community Union | 211 | 134 | 42 | |
| | 92543-44 - The East Los Angeles Community Union | 38 | | 8 | |

| | Α | В | С | D | E |
|-----|--|--------------------------------|-----------------------------|----------------------------|-------------------------------|
| 1 | LIE | E Table 7 | | | |
| 2 | - | borhood Approach | | | |
| 3 | | fornia Gas Company | 1 | | |
| 4 | | mber 2010 | <u> </u> | D | F |
| 5 | A | B Tatal Dasidantial | C Tatal Estimated | D Tatal Transtad | E Tatal Transford |
| 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | Total Residential Customers | Total Estimated Eligible | Total Treated 2002-2010 | Total Treated Year-to-Date |
| | 92543-45 - The East Los Angeles Community Union | 76 | 52 | 18 | 1 eai-10-Date |
| | 92543-59 - The East Los Angeles Community Union | 441 | 255 | 142 | 39 |
| | 92543-60 - The East Los Angeles Community Union | 423 | 246 | 105 | 26 |
| | 92543-61 - The East Los Angeles Community Union | 381 | 224 | 104 | 13 |
| _ | 92543-71 - The East Los Angeles Community Union | 343 | 193 | 57 | 13 |
| | 92543-72 - The East Los Angeles Community Union | 376 | 177 | 83 | 27 |
| | 92543-81 - The East Los Angeles Community Union | 134 343 | 57 173 | 34 33 | 9 27 |
| | 92703-21 - The East Los Angeles Community Union 92703-29 - The East Los Angeles Community Union | 343 | 173 | 27 | 14 |
| | 92703-36 - The East Los Angeles Community Union | 200 | 100 | 28 | 20 |
| | 92703-37 - The East Los Angeles Community Union | 222 | 121 | 49 | 24 |
| | 92707-11 - The East Los Angeles Community Union | 359 | 150 | 45 | 4 |
| | 92707-12 - The East Los Angeles Community Union | 186 | 72 | 12 | 1 |
| | 92707-13 - The East Los Angeles Community Union | 246 | 67 | 15 | 2 |
| | 92707-14 - The East Los Angeles Community Union | 210 | 59 | 29 | 9 |
| | 92707-16 - The East Los Angeles Community Union | 276 | 100 | 24 | 2 |
| | 92707-20 - The East Los Angeles Community Union 92707-22 - The East Los Angeles Community Union | 287 236 | 172 89 | 68 21 | 2 |
| | 92707-22 - The East Los Angeles Community Union 92707-23 - The East Los Angeles Community Union | 230 | 112 | 21 | 8 |
| | 92707-26 - The East Los Angeles Community Union | 419 | 112 | 49 | 4 |
| | 92707-27 - The East Los Angeles Community Union | 282 | 106 | 36 | 4 |
| | 92707-28 - The East Los Angeles Community Union | 274 | 116 | 27 | 31 |
| | 92707-29 - The East Los Angeles Community Union | 381 | 173 | 60 | 52 |
| | 92707-30 - The East Los Angeles Community Union | 290 | 141 | 56 | 27 |
| | 92707-32 - The East Los Angeles Community Union | 307 | 123 | 47 | 1 |
| | 92553-35 - The East Los Angeles Community Union | 504 | 184 | 192 | 30 |
| | 92553-39 - The East Los Angeles Community Union 92553-58 - The East Los Angeles Community Union | 430 375 | 217 179 | 161 116 | 8 |
| | 92553-67 - The East Los Angeles Community Union | 219 | 89 | 83 | 10 |
| | 92335-38 - Quality Conservation Services | 238 | 134 | 64 | 51 |
| | 93309-47 - Garcia and Sons | 68 | 16 | 0 | 1 |
| _ | 93309-70 - Garcia and Sons | 15 | 7 | 0 | 0 |
| | 90701-18 - FCI Management Consultants | 484 | 234 | 264 | 8 |
| 226 | 92410-12 - Synergy | 198 | 122 | 65 | 4 |
| | 92410-14 - Synergy 92410-16 - Synergy | 154 | 94 36 | 76 10 | 1 |
| | 92410-16 - Synergy 92410-17 - Synergy | 87 | 73 | 21 | 3 |
| | 92410-18 - Synergy | 154 | 119 | 68 | 0 |
| 231 | 92543-13 - Synergy | 103 | 43 | 0 | 1 |
| | 92543-14 - Synergy | 162 | 117 | 16 | 0 |
| | 92543-15 - Synergy | 63 | 38 | 39 | 0 |
| | 92543-17 - Synergy | 279 | 137 | 40 | 2 |
| | 92543-18 - Synergy | 117 | 62 | 31 | 1 |
| | 92543-20 - Synergy 92543-26 - Synergy | 124 377 | 63 240 | 4 | 1 |
| | 92543-26 - Synergy 92543-27 - Synergy | 274 | 193 | 58 | 4 |
| | 92543-28 - Synergy | 152 | 193 | 23 | 2 |
| | 92543-29 - Synergy | 126 | 91 | 67 | 2 |
| | 92543-30 - Synergy | 472 | 304 | 209 | 2 |
| | 92543-31 - Synergy | 13 | 8 | 3 | 0 |
| | 92543-38 - Synergy | 62 | 47 | 18 | 1 |
| | 92543-39 - Synergy | 143 | 104 | 48 | 1 |
| | 92543-40 - Synergy 92543-41 - Synergy | 136 221 | 102 165 | 54 85 | 1 |
| | 92543-46 - Synergy 92543-46 - Synergy | 221 | 165 | 12 | 1 |
| | 92543-48 - Synergy | 63 | 37 | 11 | 0 |
| | 92543-51 - Synergy | 37 | 20 | 19 | 0 |
| | 92543-56 - Synergy | 52 | 26 | 9 | 1 |
| | 92543-57 - Synergy | 319 | | 63 | 9 |
| | 92543-58 - Synergy | 475 | | 81 | 8 |
| 253 | 92543-62 - Synergy | 50 | | 14 | 0 |
| 254 | 92543-65 - Synergy | 9 | 5 | 1 | 0 |

| | A | В | с | D | E |
|------------|--|----------------------|-----------------|---------------|---------------|
| 1 | | EE Table 7 | , | - | _ |
| 2 | Whole Neig | hborhood Approach | | | |
| 3 | - | lifornia Gas Company | / | | |
| 4 | Dec | ember 2010 | | | |
| 5 | А | В | С | D | E |
| | | Total Residential | Total Estimated | Total Treated | Total Treated |
| | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | Customers | Eligible | 2002-2010 | Year-to-Date |
| | 92543-67 - Synergy | 21 | 12 | 5 | 0 |
| | 92543-68 - Synergy | 443 | 237 | 168 | 4 |
| | 92543-69 - Synergy | 666 | 416 | 212 | 1 |
| | 92543-70 - Synergy | 400 | 231 | 137 | 1 |
| | 92543-73 - Synergy 92543-74 - Synergy | 30 34 | 16 18 | 22 | 0 |
| | 92543-76 - Synergy | 265 | 135 | 13 | 0 |
| | 92543-78 - Synergy | 409 | 199 | 50 | 3 |
| | 92543-79 - Synergy | 169 | 84 | 24 | 1 |
| | 92543-80 - Synergy | 337 | 172 | 53 | 3 |
| 265 | 92543-86 - Synergy | 86 | 64 | 45 | 2 |
| | 92543-87 - Synergy | 158 | 32 | 0 | 1 |
| | 92543-88 - Synergy | 158 | 118 | 47 | 4 |
| | 92571-25 - Synergy | 308 | 143 | 183 | 3 |
| | 92571-26 - Synergy | 538 | 255 | 250 | 2 |
| | 92571-27 - Synergy | 491 | 233 | 265 | 1 |
| | 92571-28 - Synergy | 393 | 177 | 162 | 3 |
| | 92571-29 - Synergy 92571-32 - Synergy | <u> </u> | 269 10 | 346 5 | 1 |
| | 92571-32 - Synergy 92571-34 - Synergy | 369 | 10 | 203 | 1 |
| | 92571-46 - Synergy | 584 | 272 | 318 | 8 |
| | 92571-47 - Synergy | 277 | 131 | 146 | 0 |
| | 93618-19 - Highland Energy Services | 158 | 104 | 49 | 2 |
| | 93618-21 - Highland Energy Services | 71 | 46 | 25 | 2 |
| | 93618-22 - Highland Energy Services | 138 | 89 | 60 | 13 |
| 280 | 93618-23 - Highland Energy Services | 60 | 39 | 20 | 2 |
| | 93618-24 - Highland Energy Services | 210 | 134 | 105 | 15 |
| | 93618-25 - Highland Energy Services | 228 | 127 | 95 | 1 |
| | 93618-26 - Highland Energy Services | 141 | 101 | 53 | 11 |
| | 93618-27 - Highland Energy Services | 313 | 212 | 131 | 7 |
| | 93618-28 - Highland Energy Services | 232 | 142 87 | 92 84 | 17 20 |
| | 93618-29 - Highland Energy Services 93618-90 - Highland Energy Services | 62 | 44 | 16 | |
| | 93654-26 - Highland Energy Services | 87 | 54 | 10 | |
| | 93654-29 - Highland Energy Services | 47 | 29 | 6 | |
| | 93654-30 - Highland Energy Services | 145 | | 36 | |
| | 93654-31 - Highland Energy Services | 355 | 265 | 108 | |
| 292 | 93654-34 - Highland Energy Services | 118 | 74 | 24 | 1 |
| | 93654-35 - Highland Energy Services | 332 | 191 | 94 | - |
| | 93654-40 - Highland Energy Services | 384 | 280 | 114 | 3 |
| | 93654-42 - Highland Energy Services | 161 | 88 | 64 | |
| | 93654-43 - Highland Energy Services | 71 | 52 | 38 | |
| | 93215-42 - Staples and Associates | 264 | 167 | 23 | 11 |
| | 93263-35 - Staples and Associates 93309-15 - Staples and Associates | 226 | 147 99 | 19 17 | 9 |
| | 93309-15 - Staples and Associates | 201 | 99 77 | 9 | |
| | 93561-13 - Staples and Associates | 155 | | 28 | |
| | 93561-14 - Staples and Associates | 109 | 65 | 19 | |
| | 93561-15 - Staples and Associates | 114 | 66 | 36 | |
| | 93561-16 - Staples and Associates | 209 | | 15 | 0 |
| 305 | 93561-17 - Staples and Associates | 111 | 60 | 15 | 0 |
| | 91706-32 - Richard Heath Associates | 370 | | 85 | |
| | 91768-28 - Richard Heath Associates | 299 | 187 | 132 | 0 |
| | 91768-29 - Richard Heath Associates | 467 | 253 | 199 | 0 |
| | 91768-30 - Richard Heath Associates | 263 | | 87 | 0 |
| | 91768-31 - Richard Heath Associates | 213 | 145 | 118 | |
| | 91744-20 - Richard Heath Associates | 215 | 103 | 75 | 6 |
| | 91744-51 - Richard Heath Associates 91744-56 - Richard Heath Associates | 27 | 16 | 13 | |
| | | 301 | 164 | 252 | |
| 313 | | | A E | 40 | <u>م</u> |
| 313 314 | 91746-29 - Richard Heath Associates 90044-52 - Reliable Energy Management | 27 | 15 272 | 12 106 | |

| | A | В | С | D | E |
|----------------------|--|--------------------------------|-----------------------------|----------------------------|-------------------------------|
| 1 | | E Table 7 | | _ | |
| 2 | | borhood Approach | | | |
| 3 | | fornia Gas Company | , | | |
| 4 | | mber 2010 | <u> </u> | | |
| 5 | A | B Total Decidential | C Total Catimated | D Tatal Tractod | E Total Tractad |
| 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | Total Residential Customers | Total Estimated Eligible | Total Treated 2002-2010 | Total Treated Year-to-Date |
| \$200.9824aman@00074 | 90602-15 - Richard Heath Associates | 274 | 155 | 94 | 9 9 |
| | 91766-12 - Richard Heath Associates | 115 | 74 | 101 | 0 |
| 319 | 91766-21 - Richard Heath Associates | 127 | 85 | 83 | 6 |
| | 91766-22 - Richard Heath Associates | 31 | 21 | 15 | 1 |
| | 91766-23 - Richard Heath Associates | 23 | 16 | 4 | 1 |
| | 91766-24 - Richard Heath Associates 91766-25 - Richard Heath Associates | 34 | 19 176 | 11 | 1 |
| | 91766-28 - Richard Heath Associates | 335 389 | 236 | 151 246 | 14 |
| | 91766-31 - Richard Heath Associates | 136 | 87 | 64 | 1 |
| | 91766-32 - Richard Heath Associates | 107 | 70 | 67 | 3 |
| 327 | 91766-33 - Richard Heath Associates | 124 | 83 | 74 | 15 |
| | 91766-34 - Richard Heath Associates | 180 | 117 | 114 | 16 |
| _ | 91766-35 - Richard Heath Associates | 234 | 173 | 163 | 12 |
| | 91766-40 - Richard Heath Associates 91766-43 - Richard Heath Associates | 126 226 | 71 71 | 43 | 8 |
| | 91766-44 - Richard Heath Associates | 503 | 295 | 246 | 4 |
| | 91766-45 - Richard Heath Associates | 503 | 353 | 354 | |
| | 91766-46 - Richard Heath Associates | 544 | 241 | 294 | 2 |
| | 91766-53 - Richard Heath Associates | 313 | 149 | 144 | 0 |
| | 91766-54 - Richard Heath Associates | 338 | 161 | 156 | 2 |
| | 91766-60 - Richard Heath Associates | 231 | 139 | 136 | 1 |
| | 91768-23 - Richard Heath Associates 91768-24 - Richard Heath Associates | 268 251 | 0 74 | 74 102 | 2 |
| | 91768-25 - Richard Heath Associates | 263 | 151 | 21 | 4 |
| | | 516 | 186 | 161 | 10 |
| | 92223-17 - The East Los Angeles Community Union | 557 | 247 | 91 | 2 |
| | 92223-19 - The East Los Angeles Community Union | 250 | 109 | 31 | 1 |
| | 92223-20 - The East Los Angeles Community Union | 514 | 222 | 8 | 0 |
| | 92223-23 - The East Los Angeles Community Union 92223-24 - The East Los Angeles Community Union | 214 470 | 136 272 | 35 76 | 1 |
| | 92223-25 - The East Los Angeles Community Union | 305 | 189 | 93 | 0 |
| | 92223-57 - The East Los Angeles Community Union | 156 | 97 | 35 | 0 |
| 349 | 92223-77 - The East Los Angeles Community Union | 47 | 19 | 0 | 1 |
| _ | 92223-78 - The East Los Angeles Community Union | 124 | | 1 | 0 |
| | 92223-83 - The East Los Angeles Community Union | 112 | 0 | 0 | 0 |
| | 92223-84 - The East Los Angeles Community Union | 404 59 | 0 21 | 5 21 | 0 |
| | 92551-13 - The East Los Angeles Community Union 92551-19 - The East Los Angeles Community Union | 460 | 161 | 75 | 9 |
| | 92551-36 - The East Los Angeles Community Union | 400 | 255 | 209 | 9 |
| | 92551-40 - The East Los Angeles Community Union | 395 | 149 | 99 | 6 |
| | 92551-45 - The East Los Angeles Community Union | 378 | 255 | | 4 |
| | 92551-46 - The East Los Angeles Community Union | 461 | 182 | 197 | 6 |
| | 92551-69 - The East Los Angeles Community Union | 346 | 144 | 116 | 4 |
| | 92551-70 - The East Los Angeles Community Union 92551-76 - The East Los Angeles Community Union | 466 266 | 130 134 | | 10 7 |
| | 92531-76 - The East Los Angeles Community Union | 91 | 26 | | 2 |
| | 92553-17 - The East Los Angeles Community Union | 121 | 62 | 35 | 0 |
| | 92553-18 - The East Los Angeles Community Union | 326 | 118 | 53 | 2 |
| | 92553-23 - The East Los Angeles Community Union | 126 | 80 | 35 | 4 |
| | 92553-24 - The East Los Angeles Community Union | 83 | 31 | 34 | 3 |
| | 92553-28 - The East Los Angeles Community Union | 495 223 | 324 96 | 144 71 | 1 |
| | 92553-29 - The East Los Angeles Community Union 92553-30 - The East Los Angeles Community Union | 176 | 96 | 113 | 0 |
| | 92553-31 - The East Los Angeles Community Union | 335 | 242 | 113 | 0 |
| | 92553-32 - The East Los Angeles Community Union | 446 | 143 | | 0 |
| 372 | 92553-33 - The East Los Angeles Community Union | 494 | 247 | 209 | 0 |
| | 92553-34 - The East Los Angeles Community Union | 527 | 244 | 213 | 3 |
| | 92553-35 - The East Los Angeles Community Union | 506 | 194 | | 23 |
| | 92553-36 - The East Los Angeles Community Union | 69 | 29 | | 1 |
| | 92553-37 - The East Los Angeles Community Union 92553-38 - The East Los Angeles Community Union | <u>377</u> 500 | 232 226 | 161 198 | 0 5 |
| | 92553-39 - The East Los Angeles Community Union | 432 | 220 | 198 | |
| 1210 | | τ | | | |

| | A | В | с | D | E |
|-----|--|---------------------|-----------------|---------------|---------------|
| 1 | | EE Table 7 | | | |
| 2 | Whole Neig | hborhood Approach | | | |
| 3 | Southern Cal | ifornia Gas Company | , | | |
| 4 | Dec | ember 2010 | | | |
| 5 | Α | В | С | D | E |
| | | Total Residential | Total Estimated | Total Treated | Total Treated |
| 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | Customers | Eligible | 2002-2010 | Year-to-Date |
| | 92553-41 - The East Los Angeles Community Union | 397 | 250 | | 2 |
| | 92553-42 - The East Los Angeles Community Union | 326 | 195 | 135 | 4 |
| | 92553-43 - The East Los Angeles Community Union | 448 | 198 | 181 | 5 |
| | 92553-44 - The East Los Angeles Community Union | 396 | 128 | 133 | 3 |
| | 92553-47 - The East Los Angeles Community Union | 544 | 173 | 104 | 12 |
| | 92553-48 - The East Los Angeles Community Union | 442 | 161 | 101 | 6 |
| | 92553-49 - The East Los Angeles Community Union | 498 407 | 178 | 162 125 | 10 |
| | 92553-50 - The East Los Angeles Community Union 92553-51 - The East Los Angeles Community Union | 407 | 185 13 | 125 | 3 |
| | 92553-57 - The East Los Angeles Community Union | 258 | 82 | 33 | 6 |
| | 92553-52 - The East Los Angeles Community Union | 133 | 60 | 42 | 2 |
| | 92553-54 - The East Los Angeles Community Union | 117 | 70 | 25 | 0 |
| | 92553-56 - The East Los Angeles Community Union | 561 | 230 | 173 | 1 |
| | 92553-57 - The East Los Angeles Community Union | 44 | 24 | 24 | 0 |
| | 92553-58 - The East Los Angeles Community Union | 382 | 192 | 129 | 12 |
| | 92553-59 - The East Los Angeles Community Union | 485 | 160 | 145 | 3 |
| | 92553-60 - The East Los Angeles Community Union | 237 | 140 | 103 | 0 |
| | 92553-62 - The East Los Angeles Community Union | 298 | 174 | 92 | 2 |
| | 92553-64 - The East Los Angeles Community Union | 87 | 31 | 39 | 1 |
| | 92553-67 - The East Los Angeles Community Union | 224 | 96 | 91 | 3 |
| | 92553-68 - The East Los Angeles Community Union | 410 | 117 | 71 | 5 |
| | 92553-69 - The East Los Angeles Community Union | 541 | 0 | 19 | 2 |
| | 92553-71 - The East Los Angeles Community Union | 457 | 166 | 125 | 2 |
| | 92553-77 - The East Los Angeles Community Union | 147 | 118 | 92 | 1 |
| | 92553-78 - The East Los Angeles Community Union | 468 | 169 | 160 | 4 |
| | 92553-80 - The East Los Angeles Community Union | 265 | 199 | 144 | 0 |
| | 92553-82 - The East Los Angeles Community Union | 148 233 | 108 169 | 42 83 | 2 |
| | 92553-83 - The East Los Angeles Community Union 92553-84 - The East Los Angeles Community Union | 426 | 189 | 183 | 1 |
| | 92553-85 - The East Los Angeles Community Union | 119 | 66 | 33 | 0 |
| | 92553-87 - The East Los Angeles Community Union | 225 | 175 | 84 | 1 |
| | 92553-93 - The East Los Angeles Community Union | 175 | 114 | 71 | 1 |
| | 92553-94 - The East Los Angeles Community Union | 142 | 57 | | 2 |
| | 92553-96 - The East Los Angeles Community Union | 462 | 239 | 64 | 1 |
| | 92555-23 - The East Los Angeles Community Union | 297 | 101 | 49 | 10 |
| 414 | 92555-24 - The East Los Angeles Community Union | 438 | 156 | 112 | 11 |
| 415 | 92555-25 - The East Los Angeles Community Union | 227 | 79 | 16 | 2 |
| 416 | 92555-28 - The East Los Angeles Community Union | 49 | 17 | 2 | 1 |
| | 92555-68 - The East Los Angeles Community Union | 88 | 31 | 12 | 0 |
| | 92585-26 - The East Los Angeles Community Union | 93 | 0 | | 0 |
| | 92585-33 - The East Los Angeles Community Union | 87 | 41 | 0 | 0 |
| | 92704-39 - The East Los Angeles Community Union | 51 | 15 | | |
| | 92704-40 - The East Los Angeles Community Union | 404 | 170 | 51 | 0 |
| | 92704-41 - The East Los Angeles Community Union | 113 | 40 | | 0 |
| | 92704-42 - The East Los Angeles Community Union | 274 | 106 | 12 | 0 |
| | 92704-43 - The East Los Angeles Community Union | 158 258 | 71 79 | | 0 |
| | 92704-45 - The East Los Angeles Community Union | 258 | 89 | 34 | 0 |
| | 92704-46 - The East Los Angeles Community Union 92704-47 - The East Los Angeles Community Union | 358 | 92 | 13 | 0 |
| | 92704-47 - The East Los Angeles Community Union | 241 | 81 | 44 | 0 |
| | 92704-49 - The East Los Angeles Community Union | 126 | 38 | | 0 |
| | 92704-50 - The East Los Angeles Community Union | 333 | 89 | 51 | 0 |
| | 92704-51 - The East Los Angeles Community Union | 199 | 79 | 55 | 0 |
| | 92704-54 - The East Los Angeles Community Union | 224 | 78 | | 0 |
| | 92704-55 - The East Los Angeles Community Union | 300 | 37 | 8 | 6 |
| | 92704-56 - The East Los Angeles Community Union | 218 | 51 | 1 | 0 |
| | 92704-57 - The East Los Angeles Community Union | 305 | 107 | 15 | 1 |
| 436 | 92704-60 - The East Los Angeles Community Union | 353 | 52 | 3 | 0 |
| 437 | 92704-61 - The East Los Angeles Community Union | 277 | 34 | | 0 |
| | 92704-62 - The East Los Angeles Community Union | 172 | 61 | 2 | 0 |
| | | | | | |
| 439 | 92704-66 - The East Los Angeles Community Union 92704-67 - The East Los Angeles Community Union | 296 | 29 123 | 5 | |

| | A | В | с | D | E |
|-----|--|-------------------|-----------------|---------------|---------------|
| 1 | | E Table 7 | 0 | 0 | <u> </u> |
| 2 | | borhood Approach | | | |
| 3 | | ornia Gas Company | / | | |
| 4 | | mber 2010 | | | |
| 5 | Α | В | С | D | E |
| | | Total Residential | Total Estimated | Total Treated | Total Treated |
| 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | Customers | Eligible | 2002-2010 | Year-to-Date |
| | 92704-71 - The East Los Angeles Community Union | 473 | 108 | 2 | 0 |
| | 92704-83 - The East Los Angeles Community Union | 272 | 86 | 3 | |
| | 92707-15 - The East Los Angeles Community Union | 315 | 94 | 30 | 0 |
| | 92707-16 - The East Los Angeles Community Union | 276 | 99 | 25 | 1 |
| | 92707-18 - The East Los Angeles Community Union | 268 | 93 | 35 | 1 |
| | 92707-21 - The East Los Angeles Community Union 92707-22 - The East Los Angeles Community Union | 331 236 | 125 87 | 40 22 | 3 |
| | 92707-22 - The East Los Angeles Community Union | 230 | 111 | 22 | 8 |
| | 92707-24 - The East Los Angeles Community Union | 220 | 111 | 80 | |
| | 92707-25 - The East Los Angeles Community Union | 185 | 68 | 19 | 2 |
| | 92707-26 - The East Los Angeles Community Union | 420 | 155 | 50 | 2 |
| | 92707-27 - The East Los Angeles Community Union | 281 | 103 | 36 | 4 |
| 453 | 92707-28 - The East Los Angeles Community Union | 276 | 115 | 35 | 31 |
| 454 | 92707-29 - The East Los Angeles Community Union | 380 | 177 | 67 | 52 |
| | 92707-30 - The East Los Angeles Community Union | 289 | 135 | 67 | 27 |
| | 92707-31 - The East Los Angeles Community Union | 462 | 164 | 70 | 4 |
| | 92707-33 - The East Los Angeles Community Union | 286 | 131 | 63 | 2 |
| | 92707-35 - The East Los Angeles Community Union | 305 | 144 | 32 | 5 |
| | 92707-36 - The East Los Angeles Community Union | 267 | 130 | 23 | |
| | 92707-38 - The East Los Angeles Community Union | 397 | 115 | 7 | 2 |
| | 92707-39 - The East Los Angeles Community Union | 279 | 65 | 10 | 1 |
| | 92707-43 - The East Los Angeles Community Union | 154 198 | 60 47 | 2 | 1 |
| | 92707-48 - The East Los Angeles Community Union 93230-34 - Highland Energy Services | 251 | 159 | 77 | 11 |
| | 93230-36 - Highland Energy Services | 272 | 165 | 56 | 8 |
| | 93230-37 - Highland Energy Services | 302 | 206 | 120 | 7 |
| | 93230-38 - Highland Energy Services | 86 | | 12 | 1 |
| | 93230-39 - Highland Energy Services | 203 | 168 | 53 | 7 |
| | 93230-40 - Highland Energy Services | 341 | 284 | 73 | 14 |
| 470 | 93230-41 - Highland Energy Services | 131 | 75 | 24 | 1 |
| | 93625-94 - Highland Energy Services | 21 | 0 | 0 | - |
| | 93625-97 - Highland Energy Services | 9 | | 0 | - |
| | 93706-88 - Highland Energy Services | 12 | | | _ |
| | 93706-91 - Highland Energy Services | 40 | | 1 | |
| | 93706-92 - Highland Energy Services | 93 | 44 | 7 | 0 |
| | 93706-96 - Highland Energy Services 93725-91 - Highland Energy Services | 19 26 | | 1 | 0 |
| | 93725-96 - Highland Energy Services | 135 | 61 | 8 | |
| | 90716-13 - Reliable Energy Management | 427 | 215 | 197 | 8 |
| | 90716-14 - Reliable Energy Management | 301 | 146 | 145 | 5 |
| | 91763-26 - Reliable Energy Management | 211 | 59 | 37 | 0 |
| | 91763-27 - Reliable Energy Management | 302 | 89 | 48 | |
| | 91763-30 - Reliable Energy Management | 273 | 59 | 48 | |
| | 91763-31 - Reliable Energy Management | 123 | 24 | 14 | |
| | 91786-42 - Reliable Energy Management | 273 | | 6 | |
| | 91786-51 - Reliable Energy Management | 332 | 147 | 109 | |
| | 91786-56 - Reliable Energy Management | 68 | | 4 | |
| | 91786-61 - Reliable Energy Management | 272 | 120 | 10 | |
| | 91786-67 - Reliable Energy Management | 374 | 199 | 94 | |
| | 91786-70 - Reliable Energy Management | 234 | | | 0 |
| | 90602-11 - Richard Heath Associates 90602-12 - Richard Heath Associates | 194 238 | | 63 63 | |
| | 90602-12 - Richard Heath Associates 90602-17 - Richard Heath Associates | 146 | | 48 | 8 |
| | 90602-17 - Richard Heath Associates | 322 | 169 | 84 | 5 |
| | 90602-21 - Richard Heath Associates | 182 | 95 | 69 | |
| | 90602-22 - Richard Heath Associates | 378 | | 64 | 4 |
| | 90602-29 - Richard Heath Associates | 109 | 44 | 64 | |
| | 90602-34 - Richard Heath Associates | 405 | 149 | 174 | |
| | 90602-40 - Richard Heath Associates | 28 | | | |
| | 90602-42 - Richard Heath Associates | 12 | | 1 | |
| | | 43 | 26 | 5 | 0 |
| | 90602-43 - Richard Heath Associates 90602-47 - Richard Heath Associates | 43 | | 0 | |

| | A | В | С | D | E |
|-------------------------|--|--------------------------------|-----------------------------|----------------------------|-------------------------------|
| 1 | | E Table 7 | | | |
| 2 | | borhood Approach | | | |
| 3 | | iornia Gas Company | , | | |
| 4 | | mber 2010 | | | |
| 5 | Α | B | С | D | E |
| 6 | Naighborhood (County Zincodo Zin+Zato) Targeted | Total Residential Customers | Total Estimated Eligible | Total Treated 2002-2010 | Total Treated Year-to-Date |
| COMPLETE DESIGNATION OF | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted 90602-51 - Richard Heath Associates | | 2 | 2002-2010 | 1 ear-to-Date |
| | 90602-52 - Richard Heath Associates | 28 | 17 | 8 | 0 |
| | 90602-53 - Richard Heath Associates | 32 | 10 | 8 | 0 |
| 506 | 90602-56 - Richard Heath Associates | 23 | 16 | 3 | 0 |
| | 90602-66 - Richard Heath Associates | 33 | 23 | 0 | 0 |
| | 90602-72 - Richard Heath Associates | 22 | 12 | 5 | 0 |
| | 91766-13 - Richard Heath Associates | 227 | 162 | 140 | 1 |
| | 91766-14 - Richard Heath Associates 91766-15 - Richard Heath Associates | 176 | 130 76 | <u>104</u> 51 | 0 |
| | 91766-17 - Richard Heath Associates | 32 | 27 | 0 | 0 |
| | 91766-20 - Richard Heath Associates | 58 | 40 | 31 | 0 |
| 514 | 91766-27 - Richard Heath Associates | 344 | 214 | 228 | 0 |
| _ | 91766-29 - Richard Heath Associates | 203 | 128 | 118 | 0 |
| | 91766-30 - Richard Heath Associates | 196 | 124 | 106 | 0 |
| | 91767-46 - Richard Heath Associates | 177 | 97 | 65 | 5 |
| | 91767-48 - Richard Heath Associates 91767-49 - Richard Heath Associates | 419 326 | 280 206 | 220 195 | 23 |
| | 91767-49 - Richard Heath Associates 91767-50 - Richard Heath Associates | 326 | 206 | 208 | 4 10 |
| | 91767-52 - Richard Heath Associates | 199 | 147 | 140 | 10 |
| _ | 91767-54 - Richard Heath Associates | 45 | 36 | 22 | 6 |
| 523 | 91767-55 - Richard Heath Associates | 82 | 65 | 47 | 2 |
| | 91767-56 - Richard Heath Associates | 167 | 114 | 62 | 4 |
| | 90001-26 - The East Los Angeles Community Union | 405 | 280 | 124 | 0 |
| | 90001-27 - The East Los Angeles Community Union | 292 | 203 | 99 | 1 |
| | 90001-31 - The East Los Angeles Community Union 90001-34 - The East Los Angeles Community Union | 490 305 | 301 187 | 135 80 | 9 |
| | 90001-35 - The East Los Angeles Community Union | 408 | 286 | 121 | 3 |
| | 90001-38 - The East Los Angeles Community Union | 326 | 218 | 94 | 3 |
| | 90001-39 - The East Los Angeles Community Union | 349 | 250 | 126 | 5 |
| 532 | 90001-40 - The East Los Angeles Community Union | 294 | 187 | 74 | 1 |
| | 90001-41 - The East Los Angeles Community Union | 198 | 147 | 67 | 2 |
| | 90002-13 - The East Los Angeles Community Union | 347 | 248 | 149 | 9 |
| | 90002-14 - The East Los Angeles Community Union 90002-15 - The East Los Angeles Community Union | 398 | 255 | 89 93 | 3 |
| | 90002-15 - The East Los Angeles Community Union | 323 137 | 213 74 | 39 | 8 0 |
| | 90706-20 - The East Los Angeles Community Union | 216 | 83 | 38 | 0 |
| | 90706-21 - The East Los Angeles Community Union | 239 | 79 | 24 | 0 |
| | 90706-22 - The East Los Angeles Community Union | 290 | 66 | 41 | 0 |
| | 90706-23 - The East Los Angeles Community Union | 349 | 103 | 41 | 1 |
| | 90706-24 - The East Los Angeles Community Union | 314 | 79 | 56 | 0 |
| | 90706-25 - The East Los Angeles Community Union | 424 | 129 | 31 | 3 |
| | 90706-26 - The East Los Angeles Community Union 90706-27 - The East Los Angeles Community Union | 281 450 | 91 144 | 26 48 | 0 |
| | 90706-27 - The East Los Angeles Community Union 90706-28 - The East Los Angeles Community Union | 357 | 144 | 48 | 2 |
| | 90706-29 - The East Los Angeles Community Union | 181 | 48 | 16 | 0 |
| | 90706-30 - The East Los Angeles Community Union | 476 | 128 | 31 | 0 |
| | 90706-31 - The East Los Angeles Community Union | 271 | 77 | 34 | 3 |
| 550 | 90706-32 - The East Los Angeles Community Union | 389 | 153 | 39 | 1 |
| | 90706-33 - The East Los Angeles Community Union | 212 | 91 | 20 | 0 |
| | 90706-35 - The East Los Angeles Community Union | 505 | 150 | 63 | 0 |
| | 90706-36 - The East Los Angeles Community Union | 443 259 | 187 98 | 97 71 | 2 |
| | 90706-37 - The East Los Angeles Community Union 90706-38 - The East Los Angeles Community Union | 259 | 201 | 136 | 2 |
| | 90706-39 - The East Los Angeles Community Union | 399 | 183 | 150 | 0 |
| | 90706-41 - The East Los Angeles Community Union | 423 | 156 | 38 | 0 |
| 558 | 90706-42 - The East Los Angeles Community Union | 300 | 141 | 111 | 0 |
| | 91706-15 - The East Los Angeles Community Union | 356 | 142 | 129 | 0 |
| | 91706-16 - The East Los Angeles Community Union | 345 | 145 | 154 | 0 |
| | 91706-17 - The East Los Angeles Community Union | 339 | 142 | 125 | 0 |
| | 91706-18 - The East Los Angeles Community Union 91706-19 - The East Los Angeles Community Union | 108 414 | 48 186 | | 1 0 |
| | 91706-19 - The East Los Angeles Community Union 91706-24 - The East Los Angeles Community Union | 414 | 186 | 133 | 1 |
| | | | | | · · |

| 1 LIEE Table 7 2 Whole Neighborhood Approach 3 Southern California Gas Company 4 December 2010 5 A B C D Total Residential Total Estimated Total Treated Total Total | istanice | A | В | С | D | E |
|---|----------|--|-------------------|-----------------|---------------|---------------|
| Southern California Gas Company Image: style in the style in th | 1 | | | - | - | |
| Image: space of the second s | 2 | Whole Neight | borhood Approach | | | |
| s A B C D 8 Neighborhood (Courty, Zjacode, Zja+7 etc.) Targeted Sol 1705, 25 - The East Los Angeles Community Union 398 136 133 568 PTOR2.52 - The East Los Angeles Community Union 398 136 133 578 PTOR2.52 - The East Los Angeles Community Union 334 125 134 568 PTOR2.52 - The East Los Angeles Community Union 241 70 142 570 92336,25 - Environmental Assessment Services & Education 514 226 101 571 92336,25 - Environmental Assessment Services & Education 514 226 101 571 92336,27 - Cl 438 226 3 101 572 92404,24 - Cl 438 226 3 101 572 92404,24 - Cl 438 226 3 101 573 92040,24 - Cl 438 266 13 104 571 92040,24 - Cl 438 104 104 104 571 92041,24 - Cl 378 | 3 | Southern Calif | ornia Gas Company | , | | |
| B Neighborhood (County, Zipcode, Zip+7 etc.) Targeted Total Feeddeniation Total Estimated Total Transmit Total Estimated Total Transmit Total Estimated Total Sign (2002) Total Sign (2002) <thtotal (2002)<="" sign="" th=""> Total Sign (2002)<th>4</th><th>Dece</th><th>mber 2010</th><th></th><th></th><th></th></thtotal> | 4 | Dece | mber 2010 | | | |
| b Exploring Customers Eligible 2002 (2010) Year 566 971076-25 - The East Los Angeles Community Union 336 136 133 576 971076-27 - The East Los Angeles Community Union 344 125 134 588 97144-10 - The East Los Angeles Community Union 441 70 142 570 9233-22 - Environmental Assessment Services & Education 514 226 191 571 9233-22 - Environmental Assessment Services & Education 428 133 135 573 90040-24 - FCI 234 131 101 573 90040-24 - FCI 234 134 104 573 90040-27 - Reliable Energry Man | 5 | Α | В | C | D | E |
| Ses 1708-25 - The East Los Angeles Community Union 348 125 133 Ser7 BT06:27 - The East Los Angeles Community Union 334 125 134 Set8 DT44:10 - The East Los Angeles Community Union 241 70 142 Set8 DT44:10 - The East Los Angeles Community Union 241 70 142 Set8 DT44:10 - The East Los Angeles Community Union 241 70 142 Set8 DT44:10 - The East Los Angeles Community Union 244 163 135 Set8 DT44:10 - The East Los Angeles Community Union 244 163 135 Set8 DT44:10 - The East Los Angeles Community Union 244 163 135 Set8 DT44:10 - The East Los Angeles Community Union 244 163 135 Set8 DT44:10 - The East Los Angeles Community Union 244 163 135 Set8 DT45:10 - Set8 DT44 135 158 158 Set9 DT42:10 - Set8 Dt41 131 131 135 157 1504 158 158 158 159 158 159 158 159 158 159 159 < | | | Total Residential | Total Estimated | Total Treated | Total Treated |
| 566 91706-26 - The East Los Angeles Community Union 386 138 133 568 9174-10 - The East Los Angeles Community Union 400 162 167 568 9174-14 - The East Los Angeles Community Union 241 70 142 570 92336-25 - Environmental Assessment Services & Education 514 226 191 571 92036-26 - Environmental Assessment Services & Education 428 235 101 571 92040-33 - FCI 244 163 135 573 90040-42 - FCI 243 131 101 573 90040-43 - FCI 244 133 101 576 90040-56 - FCI 244 131 101 576 90040-57 - Reliable Energy Management 551 379 134 580 90011-30 - Reliable Energy Management 551 379 134 580 90011-30 - Reliable Energy Management 566 111 131 581 90011-30 - Reliable Energy Management 566 164 64 583 90607-21 - Reliable Energy Management 566 164 64 584 90607-22 - Richard Heath Associates 132 | | | | | | Year-to-Date |
| 567 1706-27 - The East Los Angeles Community Union 334 128 134 568 91744-10 - The East Los Angeles Community Union 241 70 142 570 92338-26 - Environmental Assessment Services & Education 514 256 174 571 92338-26 - Environmental Assessment Services & Education 428 235 101 571 92338-26 - Environmental Assessment Services & Education 428 235 101 571 92336-26 - Environmental Assessment Services & Education 428 235 135 573 90040-54 - FCI 234 131 101 157 576 90240-54 - FCI 234 131 101 157 576 90240-54 - FCI 234 131 101 157 577 90240-54 - FCI 234 131 101 157 577 90240-54 - FCI 277 277 17 17 17 134 583 90011-30 - Reliable Engry Management 566 111 131 134 136 | | | | | | 0 |
| 968 91744-10 The East Los Angeles Community Union 400 162 167 970 92336-26 Environmental Assessment Services & Education 5.14 256 191 971 92336-26 Environmental Assessment Services & Education 428 235 101 971 92336-26 Environmental Assessment Services & Education 428 235 3 971 92040-45 FCI 244 163 135 973 90040-45 FCI 248 153 158 974 90040-54 FCI 244 153 158 978 90040-54 FCI 244 153 158 978 90040-42 Facina K Sons 201 127 27 978 9001-130 Facina K Sons 201 127 27 978 9001-130 Facina K Sons 315 165 88 91001-130 Facina K Associates 315 165 88 91001-91 Facina K Associat | | | | | | 0 |
| See 917 70 142 570 92338-26 - Environmental Assessment Services & Education 514 256 191 971 92338-26 - Environmental Assessment Services & Education 428 235 101 573 92040-35 - FCI 234 153 155 573 92040-36 - FCI 248 153 156 574 92040-36 - FCI 234 131 101 577 920352-72 - Garcia & Sons 200 127 727 920312-72 - Reliable Energy Management 551 579 134 826 90011-30 - Reliable Energy Management 566 411 131 828 90011-30 - Reliable Energy Management 566 411 131 828 90012-12 - Reliable Energy Management 566 411 131 828 90012-13 - Reliable Energy Management 566 130 86 829 90012-20 - Reliable Energy Management 516 88 89 824 90022-20 - Reliable Energy Management 500 | | | | | | 0 |
| ST Std | | | | | | 0 |
| FT 9238-26 Environmental Assessment Services & Education 428 235 571 90040-24 FCI 294 163 135 573 90040-44 FCI 248 153 158 573 90040-54 FCI 248 153 158 575 90040-56 FCI 243 131 101 577 910242-2 Garcia & Sons 201 127 27 578 90040-54 FCI 276 139 164 577 91 90340-42 Garcia & Sons 201 127 27 578 90011-27 Reliable Energy Management 551 379 134 68 90011-30 Reliable Energy Management 440 306 104 52 90602-20 Richard Heath Associates 182 95 70 54 90002-21 Richard Heath Associates 182 152 31 58 9321-33 Staples and Associates 130 86 62 59 93241-20 Staples and Associates 130 86 62 | 569 | 31744-19 - The East Los Angeles Community Union | 241 | 70 | 142 | 1 |
| 572 9004-03 FCI 294 163 135 573 9004-04 FCI 248 163 158 573 9004-054 FCI 248 163 158 573 9004-054 FCI 234 131 101 578 9004-054 FCI 234 131 101 578 9004-054 FCI 234 164 578 90071-30 FRinkowski 276 138 579 9017-37 Reliable Energy Managemen1 566 411 131 583 900071-30 Richard Heath Associates 182 95 70 584 900072-1 Richard Heath Associates 182 165 381 583 900072-1 Richard Heath Associates 130 86 62 31 584 900072-21 Richard Heath Associates 130 86 62 31 56 53 57 583 90002-1 Richard Heat | 570 | 92336-25 - Environmental Assessment Services & Education | 514 | 256 | 191 | 16 |
| 573 90040-42 FCI 26 3 575 90040-56 FCI 234 153 158 575 90040-56 FCI 234 131 101 576 902567-42 Garcia & Sons 201 127 27 578 930511-27 Reliable Energy Managemen1 551 378 134 580 930011-30 Reliable Energy Managemen1 440 306 104 582 930001-30 Reliable Energy Managemen1 440 306 104 583 930001-27 Richard Heath Associates 182 95 70 584 930002-22 Richard Heath Associates 182 152 31 584 93241-10 Staples and Associates 182 152 31 586 93241-14 Staples and Associates 252 104 455 588 93241-12 Staples and Associates 252 10 445 589 93241-30 Staples and Associates 230 145 249 589 93241-30 Sta | | | | | | 16 |
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| 61192507-52 - Synergy30516913161292507-53 - Synergy25918211761392507-54 - Synergy146836461492507-69 - Synergy7346761592507-72 - Synergy4432161692507-76 - Synergy9763061792507-78 - Synergy10329161892507-80 - Synergy10329161992507-80 - Synergy100061992507-83 - Synergy100062092509-20 - Synergy127788562192509-21 - Synergy127786362292509-25 - Synergy28012293 | | | | | | 0 |
| 612 92507-53 - Synergy 259 182 117 613 92507-54 - Synergy 146 83 64 614 92507-69 - Synergy 73 46 7 615 92507-72 - Synergy 44 32 1 616 92507-76 - Synergy 97 63 0 617 92507-78 - Synergy 103 29 1 618 92507-80 - Synergy 10 0 0 619 92507-80 - Synergy 15 10 0 619 92507-80 - Synergy 10 0 0 619 92507-83 - Synergy 10 0 0 620 92509-20 - Synergy 127 78 85 621 92509-21 - Synergy 127 78 63 622 92509-25 - Synergy 280 122 93 | | | | | | 0 |
| 613 92507-54 - Synergy 146 83 64 614 92507-69 - Synergy 73 46 7 615 92507-72 - Synergy 44 32 1 616 92507-76 - Synergy 97 63 0 617 92507-78 - Synergy 103 29 1 618 92507-80 - Synergy 15 10 0 619 92507-83 - Synergy 10 0 0 620 92509-20 - Synergy 127 78 85 621 92509-21 - Synergy 127 78 63 622 92509-25 - Synergy 280 122 93 | | | | | | 0 |
| 61492507-69 - Synergy7346761592507-72 - Synergy4432161692507-76 - Synergy9763061792507-78 - Synergy10329161892507-80 - Synergy1510061992507-83 - Synergy100062092509-20 - Synergy127788562192509-21 - Synergy127786362292509-25 - Synergy28012293 | | | | | | 0 |
| 615 92507-72 - Synergy 44 32 1 616 92507-76 - Synergy 97 63 0 617 92507-78 - Synergy 103 29 1 618 92507-80 - Synergy 15 10 0 619 92507-83 - Synergy 10 0 0 620 92509-20 - Synergy 127 78 85 621 92509-21 - Synergy 127 78 63 622 92509-25 - Synergy 280 122 93 | | | | | | 0 |
| 61692507-76 - Synergy9763061792507-78 - Synergy10329161892507-80 - Synergy1510061992507-83 - Synergy100062092509-20 - Synergy127788562192509-21 - Synergy127786362292509-25 - Synergy28012293 | | | | | | 0 |
| 61792507-78 - Synergy10329161892507-80 - Synergy1510061992507-83 - Synergy100062092509-20 - Synergy127788562192509-21 - Synergy127786362292509-25 - Synergy28012293 | | | | | | 0 |
| 618 92507-80 - Synergy 15 10 0 619 92507-83 - Synergy 10 0 0 620 92509-20 - Synergy 127 78 85 621 92509-21 - Synergy 127 78 63 622 92509-25 - Synergy 280 122 93 | | | | | | 0 |
| 619 92507-83 - Synergy 10 0 0 620 92509-20 - Synergy 127 78 85 621 92509-21 - Synergy 127 78 63 622 92509-25 - Synergy 280 122 93 | | | | | - | 0 |
| 620 92509-20 - Synergy 127 78 85 621 92509-21 - Synergy 127 78 63 622 92509-25 - Synergy 280 122 93 | | | | | | 0 |
| 621 92509-21 - Synergy 127 78 63 622 92509-25 - Synergy 280 122 93 | | | | - | - | 0 |
| 622 92509-25 - Synergy 280 122 93 | | | | | | 0 |
| | | | | | | 0 |
| | | | | | | 0 |
| 624 92509-27 - Synergy 300 148 106 | | | | | | 0 |

| | A | В | с | D | E |
|-----|---|--------------------|-----------------|---------------|---------------|
| 1 | | E Table 7 | <u> </u> | 0 | L |
| 2 | | borhood Approach | | | |
| 3 | | fornia Gas Company | 1 | | |
| 4 | Dec | ember 2010 | | | |
| 5 | Α | В | С | D | Е |
| | | Total Residential | Total Estimated | Total Treated | Total Treated |
| | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | Customers | Eligible | 2002-2010 | Year-to-Date |
| | 92509-42 - Synergy | 275 | 174 | 76 | 1 |
| 626 | 92509-43 - Synergy | 149 | 95 | 89 | 0 |
| | 92509-44 - Synergy | 244 | 190 | 190 | 0 |
| | 92509-45 - Synergy | 227 | 163 | 126 | 0 |
| | 92509-46 - Synergy | 309 | 193 | 189 | 0 |
| 630 | 92509-57 - Synergy 92509-80 - Synergy | 354 45 | 143 | 112 20 | 0 |
| | 92509-60 - Synergy 92509-81 - Synergy | 53 | 0 | 20 | 0 |
| | 92509-82 - Synergy | 46 | 0 | 20 | 0 |
| | 92509-83 - Synergy | 40 | 0 | 15 | 0 |
| | 92509-84 - Synergy | 27 | 20 | 12 | 0 |
| | 92509-85 - Synergy | 13 | 9 | 6 | 0 |
| | 92509-87 - Synergy | 36 | 24 | 14 | 0 |
| | 92543-68 - Synergy | 448 | 246 | 180 | 15 |
| 639 | 92543-69 - Synergy | 663 | 423 | 225 | 25 |
| | 92543-70 - Synergy | 405 | 241 | 156 | 1 |
| 641 | 92570-16 - Synergy | 380 | 217 | 175 | 7 |
| | 92570-17 - Synergy | 266 | 157 | 114 | 8 |
| | 92570-18 - Synergy | 365 | 221 | 169 | 15 |
| | 92570-20 - Synergy | 312 | 209 | 176 | 1 |
| | 92570-22 - Synergy | 251 | 110 | 116 | 0 |
| | 92570-23 - Synergy | 245 | 186 | 158 | 1 |
| | 92570-24 - Synergy | 194 | 150 | 122 | 0 |
| | 92570-25 - Synergy | 419 | 269 | 278 | 2 |
| | 92570-34 - Synergy | 285 130 | 165 107 | 56 2 | 6 0 |
| | 92570-35 - Synergy 92570-45 - Synergy | 235 | 107 | 144 | 2 |
| | 92570-56 - Synergy | 81 | 48 | 8 | 3 |
| | 92570-57 - Synergy | 22 | 12 | 3 | 1 |
| | 92570-58 - Synergy | 41 | 25 | 15 | 0 |
| | 92570-59 - Synergy | 165 | 114 | 32 | 5 |
| | 92570-61 - Synergy | 183 | 94 | 49 | 4 |
| | 92570-62 - Synergy | 36 | 19 | 1 | 0 |
| | 92570-63 - Synergy | 205 | 119 | 52 | 4 |
| | 92570-64 - Synergy | 152 | 87 | 70 | 0 |
| | 92570-66 - Synergy | 146 | 87 | 28 | 0 |
| | 92570-68 - Synergy | 125 | 75 | 32 | 0 |
| | 92570-71 - Synergy | 180 | 102 | 43 | 2 |
| | 92570-73 - Synergy | 47 | 26 | 7 | 0 |
| | 92570-74 - Synergy | 88 | 46 | 28 | 0 |
| | 92570-75 - Synergy 92570-77 - Synergy | 57 | 30 37 | 9 | 0 |
| | 92570-77 - Synergy 92570-78 - Synergy | 168 | 92 | 45 | 3 |
| | 92570-79 - Synergy | 100 | 92 74 | 28 | 3 |
| | 92570-79 - Synergy 92570-80 - Synergy | 122 | 74 | 17 | 3 |
| | 92570-81 - Synergy | 214 | 126 | 33 | 0 |
| | 92570-82 - Synergy | 198 | 128 | 71 | 1 |
| | 92570-83 - Synergy | 100 | 41 | 9 | 2 |
| | 92570-84 - Synergy | 219 | 104 | 31 | 1 |
| | 92570-85 - Synergy | 135 | 75 | 33 | 3 |
| 675 | 92570-86 - Synergy | 27 | 12 | 4 | |
| | 92570-87 - Synergy | 133 | 67 | 15 | 2 |
| | 92570-88 - Synergy | 144 | 73 | 27 | 1 |
| | 92570-89 - Synergy | 128 | 71 | 26 | 1 |
| | 92570-90 - Synergy | 72 | 36 | 16 | 2 |
| | 92570-91 - Synergy | 141 | 84 | 23 | 3 |
| | 92570-92 - Synergy | 160 | 80 | 35 | 2 |
| | 92570-93 - Synergy | 264 | 156 | 62 | 6 |
| | 92570-94 - Synergy | 149 | 76 | 18 | 3 |
| | 92570-95 - Synergy | 182 | 90 58 | 23 30 | 1 |
| 085 | | | ı 58 | ı | 1 |
| | 92570-96 - Synergy 92570-97 - Synergy | 119 | | 15 | |

| | A | В | с | D | E |
|------------------|--|-----------------------|-----------------|---------------|---------------------|
| 1 | | IEE Table 7 | • | | |
| 2 | | hborhood Approach | | | |
| 3 | | llifornia Gas Company | / | | |
| 4 5 | | cember 2010 B | с | D | E |
| 5 | A | Total Residential | Total Estimated | Total Treated | ⊏ Total Treated |
| 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | Customers | Eligible | 2002-2010 | Year-to-Date |
| | 92570-98 - Synergy | 24 | 14 | 5 | |
| | 92571-48 - Synergy | 491 | 251 | 19 | 15 |
| 689 | 92571-80 - Synergy | 36 | 0 | 16 | 1 |
| | 92571-81 - Synergy | 82 | 26 | 51 | 8 |
| | 92571-82 - Synergy | 21 | 0 | | 1 |
| | 92571-83 - Synergy | 32 | 0 | | 1 |
| | 92571-84 - Synergy 92571-85 - Synergy | 20 | 0 | | 3 |
| | 92571-97 - Synergy | 21 | 7 | 6 | - |
| | 90660-46 - The East Los Angeles Community Union | 289 | 157 | 190 | 1 |
| | 90660-47 - The East Los Angeles Community Union | 378 | 105 | 135 | 10 |
| | 90660-51 - The East Los Angeles Community Union | 312 | 177 | 82 | 1 |
| | 90660-52 - The East Los Angeles Community Union | 320 | 157 | 90 | 4 |
| | 91763-21 - The East Los Angeles Community Union 91763-22 - The East Los Angeles Community Union | 129 249 | 37 72 | 35 42 | 1 |
| | 91763-22 - The East Los Angeles Community Union | 193 | 88 | | 0 |
| | 91763-28 - The East Los Angeles Community Union | 308 | 138 | 41 | 4 |
| | 91763-32 - The East Los Angeles Community Union | 233 | 83 | 16 | 0 |
| | 91763-35 - The East Los Angeles Community Union | 291 | 170 | | 2 |
| | 91763-36 - The East Los Angeles Community Union | 204 | 70 | | |
| | 91763-37 - The East Los Angeles Community Union 91763-38 - The East Los Angeles Community Union | 292 | 161 102 | 138 40 | 3 |
| | 91763-36 - The East Los Angeles Community Union 91763-40 - The East Los Angeles Community Union | 200 | 102 | | 0 |
| | 91763-41 - The East Los Angeles Community Union | 301 | 200 | | 2 |
| | 91763-42 - The East Los Angeles Community Union | 229 | 145 | 153 | 0 |
| 712 | 91763-43 - The East Los Angeles Community Union | 282 | 133 | 145 | 1 |
| | 91763-44 - The East Los Angeles Community Union | 372 | 205 | 108 | 3 |
| | 91763-46 - The East Los Angeles Community Union | 16 | 11 | 3 | 1 |
| | 91763-47 - The East Los Angeles Community Union 91763-49 - The East Los Angeles Community Union | 21 | 14 | 0 | 0 |
| | 91763-60 - The East Los Angeles Community Union | 319 | 154 | 64 | 0 |
| | 91763-61 - The East Los Angeles Community Union | 209 | 72 | 17 | 0 |
| | 91763-62 - The East Los Angeles Community Union | 169 | | | 0 |
| | 91763-63 - The East Los Angeles Community Union | 89 | 48 | | |
| | 91763-64 - The East Los Angeles Community Union | 249 | 72 | 15 | |
| | 91763-65 - The East Los Angeles Community Union | 145 | 52 | 8 29 | |
| | 91767-31 - The East Los Angeles Community Union 91767-32 - The East Los Angeles Community Union | 232 | 41 106 | | |
| | 91767-33 - The East Los Angeles Community Union | 347 | 129 | | |
| | 91767-34 - The East Los Angeles Community Union | 258 | 95 | | |
| 727 | 91767-35 - The East Los Angeles Community Union | 519 | 212 | 101 | 1 |
| | 91767-36 - The East Los Angeles Community Union | 93 | 41 | | 0 |
| | 91767-37 - The East Los Angeles Community Union | 287 | 124 | | 1 |
| | 91767-38 - The East Los Angeles Community Union 91767-39 - The East Los Angeles Community Union | 98 | 37 78 | 8 | 0 |
| | 91767-41 - The East Los Angeles Community Union | 355 | 128 | | 0 |
| | 91767-42 - The East Los Angeles Community Union | 333 | 120 | | |
| 734 | 91767-43 - The East Los Angeles Community Union | 225 | 74 | 87 | 1 |
| 735 | 91767-44 - The East Los Angeles Community Union | 216 | 73 | | 4 |
| | 91767-45 - The East Los Angeles Community Union | 255 | 99 | | |
| | 91767-47 - The East Los Angeles Community Union | 524 | | | |
| | 91767-51 - The East Los Angeles Community Union 91767-53 - The East Los Angeles Community Union | 372 | 183 111 | 228 148 | 5 0 |
| | 91767-57 - The East Los Angeles Community Union | 102 | 65 | | |
| | 91767-60 - The East Los Angeles Community Union | 38 | 22 | 25 | |
| | 91768-19 - The East Los Angeles Community Union | 158 | 80 | 24 | 2 |
| 743 | 91768-21 - The East Los Angeles Community Union | 260 | 143 | | 0 |
| | 91768-33 - The East Los Angeles Community Union | 6 | 4 | 0 | - |
| | 92544-19 - The East Los Angeles Community Union | 422 | 173 | 122 | 2 |
| | 92544-20 - The East Los Angeles Community Union | <u> </u> | 132 28 | | |
| | 92544-28 - The East Los Angeles Community Union 92544-31 - The East Los Angeles Community Union | 281 | 162 | | |
| , , , | See that the East Los Angeles Community Offor | 201 | 102 | 1 54 | ۰ ــــــــــ |

| | A | В | С | D | E |
|-----|--|-------------------|-----------------|---------------|--------------------|
| 1 | LIE | E Table 7 | | | |
| 2 | - | borhood Approach | | | |
| 3 | | ornia Gas Company | , | | |
| 4 | Dece | mber 2010 B | С | D | E |
| 5 | A | Total Residential | Total Estimated | Total Treated | ⊂ Total Treated |
| 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | | Eligible | 2002-2010 | Year-to-Date |
| | 92544-41 - The East Los Angeles Community Union | 78 | 0 | 31 | 0 |
| | 92544-46 - The East Los Angeles Community Union | 189 | 140 | 58 | 5 |
| | 92544-47 - The East Los Angeles Community Union | 215 | 123 | 94 | 0 |
| | 92544-48 - The East Los Angeles Community Union | 255 | 163 | 49 47 | 1 |
| | 92544-53 - The East Los Angeles Community Union 92544-54 - The East Los Angeles Community Union | 343 194 | 167 115 | 28 | 0 |
| | 92544-55 - The East Los Angeles Community Union | 342 | 172 | 45 | 2 |
| | 92544-56 - The East Los Angeles Community Union | 129 | 48 | 24 | 1 |
| | 92544-58 - The East Los Angeles Community Union | 63 | 36 | 12 | 1 |
| | 92544-61 - The East Los Angeles Community Union | 57 | 42 | 11 | 0 |
| | 92544-62 - The East Los Angeles Community Union | 582 | 318 | 88 | 3 |
| | 92544-86 - The East Los Angeles Community Union 92545-11 - The East Los Angeles Community Union | 181 109 | 116 48 | 59 7 | 0 |
| | 92545-15 - The East Los Angeles Community Union | 481 | 208 | 67 | 7 |
| | 92545-16 - The East Los Angeles Community Union | 525 | 225 | 69 | 2 |
| 764 | 92545-24 - The East Los Angeles Community Union | 652 | 419 | 220 | 3 |
| | 92545-25 - The East Los Angeles Community Union | 383 | 259 | 120 | 5 |
| | 92545-36 - The East Los Angeles Community Union | 328 | 183 85 | 14 | 0 |
| | 92545-37 - The East Los Angeles Community Union 92545-48 - The East Los Angeles Community Union | 155 42 | 23 | 2 | 0 |
| | 92545-50 - The East Los Angeles Community Union | 390 | 207 | 22 | 0 |
| | 92545-52 - The East Los Angeles Community Union | 64 | 26 | 7 | 0 |
| | 92545-68 - The East Los Angeles Community Union | 305 | 161 | 80 | 2 |
| | 92545-95 - The East Los Angeles Community Union | 324 | 141 | 51 | 6 |
| | 92545-96 - The East Los Angeles Community Union | 122 | 59 | 37 | 4 |
| | 92583-27 - The East Los Angeles Community Union 92583-28 - The East Los Angeles Community Union | 122 137 | 76 49 | 37 44 | 4 |
| | 92583-32 - The East Los Angeles Community Union | 219 | 150 | 130 | 0 |
| | 92583-33 - The East Los Angeles Community Union | 204 | 151 | 105 | 1 |
| | 92583-34 - The East Los Angeles Community Union | 84 | 62 | 31 | 0 |
| | 92583-35 - The East Los Angeles Community Union | 147 | 108 | 61 | 0 |
| | 92583-36 - The East Los Angeles Community Union | 217 138 | 148 82 | 92 66 | 2 |
| | 92583-39 - The East Los Angeles Community Union 92583-40 - The East Los Angeles Community Union | 130 | 87 | 64 | 1 |
| | 92583-41 - The East Los Angeles Community Union | 103 | 63 | 41 | 1 |
| | 92583-42 - The East Los Angeles Community Union | 175 | 121 | 81 | 1 |
| | 92583-43 - The East Los Angeles Community Union | 253 | 179 | 98 | 0 |
| | 92583-46 - The East Los Angeles Community Union | 62 | 42 | 21 | 0 |
| | 92583-47 - The East Los Angeles Community Union 92583-51 - The East Los Angeles Community Union | 260 287 | 164 164 | 132 113 | 0 |
| | 92583-53 - The East Los Angeles Community Union | 13 | 9 | 113 | 0 |
| | 92586-24 - The East Los Angeles Community Union | 254 | 116 | 37 | 4 |
| 791 | 92586-28 - The East Los Angeles Community Union | 517 | 304 | 84 | 17 |
| | 92586-31 - The East Los Angeles Community Union | 464 | 207 | 84 | 8 |
| | 92586-51 - The East Los Angeles Community Union | 156 | 69 | 32 | 6 |
| | 92586-58 - The East Los Angeles Community Union 91201-35 - Environmental Assessment Services & Education | 110 135 | 67 70 | 20 | 0 |
| | 92376-58 - Environmental Assessment Services & Education 92376-58 - Environmental Assessment Services & Education | 273 | 162 | 109 | 20 |
| | 92376-62 - Environmental Assessment Services & Education | 273 | 183 | 33 | 0 |
| | 92376-63 - Environmental Assessment Services & Education | 100 | 58 | 5 | 0 |
| | 92376-64 - Environmental Assessment Services & Education | 322 | 238 | 58 | |
| | 92376-75 - Environmental Assessment Services & Education | 234 | 106 | 5 | 1 |
| | 92376-84 - Environmental Assessment Services & Education 92376-89 - Environmental Assessment Services & Education | 316 288 | 199 219 | 5 192 | 2 |
| | 92401-10 - Environmental Assessment Services & Education 92401-10 - Environmental Assessment Services & Education | 288 | 219 | 192 | 0 |
| _ | 92401-11 - Environmental Assessment Services & Education | 99 | 78 | 41 | 0 |
| | 92401-12 - Environmental Assessment Services & Education | 98 | 84 | 38 | 0 |
| | 92411-10 - Environmental Assessment Services & Education | 217 | 142 | 82 | 14 |
| | 92411-14 - Environmental Assessment Services & Education | 188 | 141 | 66 | 3 |
| | 92411-19 - Environmental Assessment Services & Education | 303 | 198 | 127 49 | 9 |
| | 92411-20 - Environmental Assessment Services & Education 92411-21 - Environmental Assessment Services & Education | 241 392 | 190 304 | 49 78 | 3 |
| 010 | | 1 392 | 504 | 70 | 4 |

| | A | В | с | D | E |
|---------------------|--|--------------------|-----------------|---------------|---------------|
| 1 | | E Table 7 | Ū. | | |
| 2 | Whole Neigh | borhood Approach | | | |
| 3 | Southern Cali | fornia Gas Company | , | | |
| 4 | Dece | mber 2010 | | | |
| 5 | Α | В | С | D | E |
| | | Total Residential | Total Estimated | Total Treated | Total Treated |
| Contractory and and | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | | Eligible | 2002-2010 | Year-to-Date |
| | 92411-22 - Environmental Assessment Services & Education | 252 | 185 | 95 | / |
| | 92411-23 - Environmental Assessment Services & Education 92411-26 - Environmental Assessment Services & Education | 353 333 | 240 233 | 124 91 | 8 |
| | 92411-20 - Environmental Assessment Services & Education | 333 | 233 | 113 | 8 |
| | 92411-28 - Environmental Assessment Services & Education | 347 | 252 | 123 | 6 |
| | 92411-29 - Environmental Assessment Services & Education | 152 | 110 | 46 | 6 |
| 817 | 92411-30 - Environmental Assessment Services & Education | 110 | 79 | 86 | 0 |
| 818 | 93203-11 - Garcia & Sons | 239 | 172 | 129 | 25 |
| | 93648-21 - Garcia & Sons | 176 | 128 | 77 | 29 |
| | 93648-23 - Garcia & Sons | 226 | 168 | 65 | 35 |
| | 90744-33 - Reliable Energy Management | 468 | 271 | 95 | 17 |
| | 90744-34 - Reliable Energy Management | 408 | 257 | 142 | 17 |
| | 93215-12 - Staples and Associates 93215-28 - Staples and Associates | 413 177 | 232 134 | 148 65 | 5 |
| | 93309-30 - Staples and Associates | 236 | 134 | 4 | 0 |
| | 93309-32 - Staples and Associates | 296 | 146 | 41 | 38 |
| | 92335-12 - Synergy | 101 | 51 | 14 | 0 |
| | 92335-17 - Synergy | 42 | 26 | 3 | 0 |
| 829 | 92335-19 - Synergy | 186 | 97 | 5 | 0 |
| | 92335-20 - Synergy | 216 | 99 | 48 | 3 |
| | 92335-22 - Synergy | 53 | 0 | 4 | 0 |
| | 92335-24 - Synergy | 202 | 141 | 70 | 0 |
| | 92335-25 - Synergy 92335-29 - Synergy | 425 208 | 185 102 | 89 31 | 4 |
| | 92335-29 - Synergy 92335-30 - Synergy | 195 | 93 | 48 | 1 |
| | 92335-31 - Synergy | 268 | 146 | 76 | 2 |
| | 92335-32 - Synergy | 261 | 145 | 133 | 1 |
| | 92335-33 - Synergy | 456 | 188 | 115 | 2 |
| 839 | 92335-34 - Synergy | 309 | 165 | 130 | 1 |
| | 92335-35 - Synergy | 218 | 126 | 56 | 1 |
| | 92335-36 - Synergy | 238 | 144 | 57 | 1 |
| | 92335-37 - Synergy | 537 | 239 | 116 | 2 |
| | 92335-38 - Synergy | 236 | 135 | | 0 |
| | 92335-39 - Synergy 92335-40 - Synergy | 407 | 199 85 | 131 55 | 4 |
| | 92335-41 - Synergy | 473 | 284 | 149 | 4 |
| | 92335-42 - Synergy | 574 | 241 | 186 | 7 |
| | 92335-43 - Synergy | 561 | 261 | 198 | 2 |
| 849 | 92335-44 - Synergy | 682 | 321 | 248 | 2 |
| | 92335-45 - Synergy | 329 | 199 | 136 | 0 |
| | 92335-46 - Synergy | 482 | 322 | 230 | 2 |
| | 92335-47 - Synergy | 224 | 103 | 54 | 3 |
| | 92335-48 - Synergy | 338 | 138 | 91 | 5 |
| | 92335-49 - Synergy 92335-50 - Synergy | 320 466 | 118 145 | 58 93 | 13 10 |
| | 92335-50 - Synergy 92335-51 - Synergy | 504 | 224 | 93 | 10 |
| | 92335-52 - Synergy | 107 | 63 | 17 | 5 |
| | 92335-53 - Synergy | 555 | 272 | 127 | 11 |
| | 92335-54 - Synergy | 488 | 177 | 128 | 10 |
| 860 | 92335-55 - Synergy | 491 | 195 | 135 | 28 |
| | 92335-56 - Synergy | 583 | 297 | 169 | 13 |
| | 92335-57 - Synergy | 454 | 302 | 175 | 9 |
| | 92335-58 - Synergy | 579 | 211 | 107 | 14 |
| | 92335-59 - Synergy | 502 | 150 | 96 | 10 |
| | 92335-60 - Synergy 92335-61 - Synergy | 369 529 | 141 258 | 71 158 | 3 |
| | 92335-62 - Synergy 92335-62 - Synergy | 387 | 238 | 158 | 14 |
| | 92335-63 - Synergy | 420 | 190 | 119 | 8 |
| | 92335-64 - Synergy | 303 | 175 | 91 | 10 |
| | 92335-65 - Synergy | 334 | 154 | 85 | 4 |
| | 92335-66 - Synergy | 622 | 354 | 232 | 16 |
| | 92335-67 - Synergy | ULL OLL | 114 | | 5 |

| Life Table 7 Life Table 7 3 Southern California Gas Company December 2010 C D E 4 B C D E Total Estimated Total Estimated 2022-2010 Total Estimated 2022-2010 Total Treated 2022-2010 | | A | В | с | D | E |
|--|-----|---|---------------------|-----------------|---------------|---------------|
| Southern California Gas Company December 2010 C C C C Colspan="2">Colspan="2" 6 Nephorhood (County, Zipcoto, Zip-7 etc.,) Targeted Total Facination Total Facination Total Facination 74 Q235-71 - Synergy 117 G5 Total Facination Total Facination 74 Q235-71 - Synergy 9117 G5 10 Total Facination 71 Q235-71 - Synergy 9117 G5 10 Colspan="2">Colspan="2" 7 Colspan="2">Colspan="2" Colspan="2">Colspan="2" Colspan="2">Colspan="2" Colspan="2">Colspan="2" Colspan="2">Colspan="2" Colspan="2" Colspan="2" | 1 | | | Ū Ū | | _ |
| A B C D E 6 A B Coll Residential Customers Total Festionnal Customers Tota | 2 | Whole Neigl | nborhood Approach | | | |
| F A B C D E 6 Neighborhood (County, Zpcode, Zp+7 etc.) Targetec Total Pestional Total Pestional Total Pestional 78 932357.01 - Synergy 1117 65 10 78 932357.72 - Synergy 315 2006 97 78 93255.72 - Synergy 233 104 65 78 93255.72 - Synergy 233 104 65 78 9355.80 - Synergy 233 104 65 78 9355.80 - Synergy 81 84 20 78 9355.80 - Synergy 103 67 70 830 2335.90 - Synergy 103 69 70 830 2335.90 - Synergy 76 640 19 830 2335.90 - Synergy 76 640 19 830 935.91 Synergy 76 640 19 840 235.92 Synergy 648 31 2 840 2 | | Southern Cal | ifornia Gas Company | 1 | | |
| Image: Neighborhood (County, Zipcode, Zip 7 etc.) Targeted Total Residential Total Testinetiation Total Testinetiation Total Testinetiation Total Testinetiation 673 [0233570 - Synergy 117 66 10 674 [0233571 - Synergy 117 66 10 676 [0233572 - Synergy 233 104 65 677 [0232573 - Synergy 233 104 65 678 [0233577 - Synergy 233 104 65 678 [0232578 - Synergy 233 127 70 688 [023558 - Synergy 233 127 70 688 [023558 - Synergy 238 167 170 688 [023558 - Synergy 764 10 19 688 [023558 - Synergy 768 20 168 698 [023558 - Synergy 438 200 0 698 [023558 - Synergy 438 20 0 699 [025539 - Synergy 437 20 0 699 [025549 - Synergy 66 1 0 699 [0255549 - Synergy 677 0 <td>4</td> <td>Dec</td> <td>ember 2010</td> <td></td> <td></td> <td></td> | 4 | Dec | ember 2010 | | | |
| I Nethonbood (County, Zipode, Zip+7 etc.) Targeted Customers Etgible 2022-2010 Year-to-D 574 9233237-0 Synergy 117 66 10 574 923327-0 98 64 29 578 923327-0 98 64 29 578 9233240-0 Synergy 223 104 65 578 9233240-0 Synergy 811 64 20 686 9332340-0 Synergy 813 66 33 686 93323560-0 Synergy 132 86 33 686 93323560-0 Synergy 414 200 197 686 931 64 200 197 686 9410-10-3 Synergy 444 200 197 686 931 64 20 0 0 687 923550-0 Synergy 441 100 0 688 2410-13-0 Synergy | 5 | Α | В | С | D | Е |
| 873 233 99 97 873 92335-70 - Synengy 117 65 10 874 92335-77 - Synengy 315 2208 140 877 92335-77 - Synengy 223 104 68 877 92335-78 - Synengy 233 104 68 878 92335-87 - Synengy 233 127 70 881 82335-87 - Synengy 233 127 70 881 82335-87 - Synengy 328 167 177 881 82335-80 - Synengy 328 167 177 881 82335-80 - Synengy 404 200 197 881 82335-80 - Synengy 404 200 197 881 823540 - Synengy 477 20 6 881 203 0 168 11 20 881 9989997 477 20 0 16 881 929895-10 - Synengy 477 20 0 <td< td=""><td></td><td></td><td>Total Residential</td><td>Total Estimated</td><td>Total Treated</td><td>Total Treated</td></td<> | | | Total Residential | Total Estimated | Total Treated | Total Treated |
| 974 9235-71 - Synengy 117 66 10 976 9235-77 - Synengy 315 208 140 976 9235-77 - Synengy 273 138 90 976 9235-80 - Synengy 273 138 90 978 9235-80 - Synengy 81 54 20 980 9235-80 - Synengy 233 127 70 980 9235-80 - Synengy 233 127 70 980 9235-80 - Synengy 132 88 33 981 9235-87 - Synengy 132 88 33 982 9235-87 - Synengy 132 88 33 984 9235-87 - Synengy 444 230 197 986 9410-10 - Synengy 441 140 66 31 2 986 9245-37 - Synengy 466 31 2 0 68 241 41 44 48 206 0 68 68 68 168 | 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | Customers | Eligible | 2002-2010 | Year-to-Date |
| 97 9238 54 220 97 9238 77 9208 104 66 97 9238 78 9ynergy 273 139 90 97 9233 127 70 84 9233 127 70 86 9233 9234 9ynergy 233 127 70 86 9233 9234 9ynergy 328 197 170 88 92335 9ynergy 76 40 19 88 92335 9ynergy 76 40 19 88 92410-10 9ynergy 66 31 2 88 92458-53 9ynergy 66 31 2 939 92585-30 9ynergy 107 0 0 939 92585-30 9ynergy 107 0 0 939 92658-31 9ynergy 107 0 0 938 92658 < | | | | 99 | | 18 |
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| 906 92586-20 - Synergy 87 39 6 907 92586-21 - Synergy 157 73 14 908 92586-23 - Synergy 316 166 59 909 92586-26 - Synergy 302 140 92 910 92586-26 - Synergy 463 195 53 911 92586-27 - Synergy 407 240 93 912 92586-28 - Synergy 353 158 83 913 92586-30 - Synergy 353 158 83 913 92586-32 - Synergy 503 220 82 915 92586-33 - Synergy 426 82 24 917 92586-36 - Synergy 416 98 23 918 92586-37 - Synergy 312 141 41 920 92586-37 - Synergy 312 141 41 919 92586-37 - Synergy 312 141 41 919 92586-37 - Synergy 172 98 <td< td=""><td></td><td></td><td></td><td></td><td></td><td>1</td></td<> | | | | | | 1 |
| 907 92586-21 - Synergy 157 73 14 908 92586-23 - Synergy 316 166 59 909 92586-26 - Synergy 302 190 92 910 92586-26 - Synergy 463 195 53 911 92586-27 - Synergy 407 240 93 912 92586-28 - Synergy 353 158 83 913 92586-30 - Synergy 503 220 82 914 92586-32 - Synergy 503 220 82 915 92586-32 - Synergy 428 195 27 916 92586-33 - Synergy 428 195 27 916 92586-34 - Synergy 416 98 23 917 92586-35 - Synergy 312 141 41 920 92586-37 - Synergy 312 141 41 920 92586-37 - Synergy 312 141 41 920 92586-37 - Synergy 312 141 41 920 92586-41 - Synergy 312 141 41 <td></td> <td></td> <td></td> <td></td> <td></td> <td>7</td> | | | | | | 7 |
| 908 92586-23 - Synergy 316 166 59 909 92586-25 - Synergy 302 190 92 910 92586-26 - Synergy 463 195 53 911 92586-27 - Synergy 407 240 93 912 92586-29 - Synergy 353 158 83 913 92586-30 - Synergy 503 220 82 914 92586-32 - Synergy 503 220 82 915 92586-33 - Synergy 428 195 27 916 92586-34 - Synergy 426 82 24 917 92586-35 - Synergy 416 98 23 918 92586-36 - Synergy 312 141 41 920 92586-38 - Synergy 312 141 41 920 92586-38 - Synergy 3148 148 13 921 92586-34 - Synergy 172 98 27 929 92586-34 - Synergy 172 98 27 929 92586-34 - Synergy 172 98 27 | | | | | | |
| 909 92586-25 - Synergy 302 190 92 910 92586-26 - Synergy 463 195 53 911 92586-27 - Synergy 407 240 93 912 92586-29 - Synergy 353 158 83 913 92586-30 - Synergy 503 220 82 914 92586-32 - Synergy 503 220 82 915 92586-33 - Synergy 428 195 27 916 92586-34 - Synergy 428 82 24 917 92586-35 - Synergy 416 98 23 918 92586-34 - Synergy 312 141 41 92586-37 - Synergy 312 141 41 920 92586-38 - Synergy 348 148 13 921 92586-38 - Synergy 195 38 11 920 92586-41 - Synergy 195 93 29 921 92586-43 - Synergy 195 38 11 920 92586-44 - Synergy 195 38 11 | | | | | | 0 |
| 910 92586-26 - Synergy 463 195 53 911 92586-27 - Synergy 407 240 93 912 92586-29 - Synergy 353 158 83 913 92586-30 - Synergy 503 220 82 914 92586-32 - Synergy 503 220 82 915 92586-33 - Synergy 428 195 27 916 92586-34 - Synergy 426 82 24 917 92586-36 - Synergy 416 98 23 918 92586-36 - Synergy 138 29 8 919 92586-37 - Synergy 312 141 41 920 92586-43 - Synergy 195 38 11 922 92586-44 - Synergy 195 93 29 922 92586-45 - Synergy 195 93 29 | | | | | | 11 |
| 911 92586-27 - Synergy 93 912 92586-30 - Synergy 353 158 83 913 92586-30 - Synergy 153 68 36 914 92586-32 - Synergy 503 220 82 915 92586-33 - Synergy 428 195 27 916 92586-34 - Synergy 426 82 24 917 92586-36 - Synergy 416 98 23 918 92586-37 - Synergy 138 29 8 919 92586-37 - Synergy 312 141 41 920 92586-37 - Synergy 312 141 41 920 92586-37 - Synergy 312 141 41 920 92586-36 - Synergy 312 141 41 920 92586-37 - Synergy 312 141 41 920 92586-37 - Synergy 318 148 13 921 92586-44 - Synergy 172 98 27 923 92586-45 - Synergy 195 93 29 924 | | | | | | 9 |
| 912 92586-29 - Synergy 353 158 83 913 92586-30 - Synergy 153 68 36 914 92586-32 - Synergy 503 220 82 915 92586-33 - Synergy 428 195 27 916 92586-34 - Synergy 426 82 24 917 92586-35 - Synergy 416 98 23 918 92586-36 - Synergy 416 98 23 919 92586-37 - Synergy 312 141 41 920 92586-37 - Synergy 312 141 41 920 92586-41 - Synergy 348 148 13 921 92586-41 - Synergy 195 38 11 922 92586-45 - Synergy 195 93 29 922 92586-45 - Synergy 195 93 29 924 92586-45 - Synergy 110 48 12 926 92586-65 - Synergy 74 17 5 927 92586-64 - Synergy 500 135 38 <td></td> <td></td> <td></td> <td></td> <td></td> <td>8</td> | | | | | | 8 |
| 913 92586-30 - Synergy 153 68 36 914 92586-32 - Synergy 503 220 82 915 92586-33 - Synergy 428 195 27 916 92586-34 - Synergy 426 82 24 917 92586-35 - Synergy 416 98 23 918 92586-36 - Synergy 138 29 8 919 92586-37 - Synergy 312 141 41 920 92586-38 - Synergy 348 148 13 921 92586-41 - Synergy 172 98 27 922 92586-45 - Synergy 195 38 11 923 92586-45 - Synergy 195 93 29 924 92586-45 - Synergy 110 48 12 925 92586-45 - Synergy 74 17 5 926 92586-56 - Synergy 74 17 5 927 92586-52 - Synergy 500 135 38 926 92586-65 - Synergy 500 135 38 | | | | | | 19 |
| 914 92586-32 - Synergy 503 220 82 915 92586-33 - Synergy 428 195 27 916 92586-34 - Synergy 426 82 24 917 92586-35 - Synergy 416 98 23 918 92586-37 - Synergy 138 29 8 919 92586-37 - Synergy 312 141 41 920 92586-37 - Synergy 348 148 13 921 92586-34 - Synergy 348 148 13 921 92586-44 - Synergy 172 98 27 922 92586-45 - Synergy 195 38 11 923 92586-52 - Synergy 195 93 29 924 92586-65 - Synergy 110 48 12 925 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 85 23 9 929 90220-60 - Synergy 85 23 9 929 90220-60 - Synergy 99 27 15 < | | | | | | 5 |
| 915 92586-33 - Synergy 428 195 27 916 92586-34 - Synergy 426 82 24 917 92586-35 - Synergy 416 98 23 918 92586-36 - Synergy 138 29 8 919 92586-37 - Synergy 312 141 41 920 92586-38 - Synergy 312 141 41 921 92586-38 - Synergy 348 148 13 921 92586-41 - Synergy 172 98 27 922 92586-45 - Synergy 195 38 11 923 92586-45 - Synergy 195 93 29 924 92586-45 - Synergy 195 93 29 924 92586-52 - Synergy 110 48 12 925 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 99 28 13 928 90220-68 - Synergy 99 28 13 929 90220-70 - Synergy 99 27 15 | | | | | | 3 12 |
| 916 92586-34 - Synergy 426 82 24 917 92586-35 - Synergy 416 98 23 918 92586-36 - Synergy 138 29 8 919 92586-37 - Synergy 312 141 41 920 92586-38 - Synergy 348 148 13 921 92586-38 - Synergy 348 148 13 921 92586-41 - Synergy 172 98 27 922 92586-45 - Synergy 195 38 11 923 92586-45 - Synergy 195 93 29 924 92586-52 - Synergy 110 48 12 925 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 500 135 38 928 90220-68 - Synergy 99 27 15 929 90220-69 - Synergy 99 27 15 931 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 99 27 15 < | | | | | | 12 |
| 917 92586-35 - Synergy 416 98 23 918 92586-36 - Synergy 138 29 8 919 92586-37 - Synergy 312 141 41 920 92586-38 - Synergy 348 148 13 921 92586-41 - Synergy 348 148 13 921 92586-44 - Synergy 172 98 27 922 92586-45 - Synergy 195 38 11 923 92586-45 - Synergy 195 93 29 924 92586-45 - Synergy 195 93 29 924 92586-52 - Synergy 110 48 12 925 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 500 135 38 928 90220-68 - Synergy 85 23 9 929 9220-68 - Synergy 99 28 13 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 99 27 15 <tr< td=""><td></td><td></td><td></td><td></td><td></td><td>2</td></tr<> | | | | | | 2 |
| 918 92586-36 - Synergy 138 29 8 919 92586-37 - Synergy 312 141 41 920 92586-38 - Synergy 348 148 13 921 92586-41 - Synergy 172 98 27 922 92586-44 - Synergy 195 38 11 923 92586-45 - Synergy 195 93 29 924 92586-45 - Synergy 195 93 29 924 92586-45 - Synergy 110 48 12 925 92586-52 - Synergy 110 48 12 926 92586-55 - Synergy 74 17 5 927 90220-60 - Synergy 500 135 38 928 90220-68 - Synergy 85 23 9 929 90220-69 - Synergy 99 28 13 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 99 27 15 931 90220-72 - Synergy 95 26 8 | | | | | | 2 |
| 919 92586-37 - Synergy 312 141 41 920 92586-38 - Synergy 348 148 13 921 92586-41 - Synergy 172 98 27 922 92586-44 - Synergy 195 38 11 923 92586-45 - Synergy 195 93 29 924 92586-45 - Synergy 195 93 29 924 92586-52 - Synergy 110 48 12 925 92586-65 - Synergy 110 48 12 926 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 500 135 38 928 90220-60 - Synergy 85 23 9 929 90220-60 - Synergy 99 28 13 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 99 27 15 931 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 95 26 8 | | | | | | 2 |
| 920 92586-38 - Synergy 348 148 13 921 92586-41 - Synergy 172 98 27 922 92586-44 - Synergy 195 38 11 923 92586-45 - Synergy 195 93 29 924 92586-45 - Synergy 214 42 0 925 92586-52 - Synergy 110 48 12 926 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 500 135 38 928 90220-68 - Synergy 85 23 9 929 90220-70 - Synergy 99 28 13 931 90220-71 - Synergy 99 27 15 933 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 95 26 8 | | | | | | 6 |
| 921 92586-41 - Synergy 172 98 27 922 92586-44 - Synergy 195 38 11 923 92586-45 - Synergy 195 93 29 924 92586-48 - Synergy 214 42 0 925 92586-52 - Synergy 110 48 12 926 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 500 135 38 928 90220-68 - Synergy 85 23 9 929 90220-69 - Synergy 99 28 13 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 100 27 16 932 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 95 26 8 | | | | | | 0 |
| 922 92586-44 - Synergy 195 38 11 923 92586-45 - Synergy 195 93 29 924 92586-48 - Synergy 214 42 0 925 92586-52 - Synergy 110 48 12 926 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 500 135 38 928 90220-68 - Synergy 85 23 9 929 90220-69 - Synergy 99 28 13 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 100 27 16 932 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 24 6 8 | | | | | | 12 |
| 923 92586-45 - Synergy 195 93 29 924 92586-48 - Synergy 214 42 0 925 92586-52 - Synergy 110 48 12 926 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 500 135 38 928 90220-68 - Synergy 85 23 9 929 90220-69 - Synergy 99 28 13 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 100 27 16 932 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 24 6 8 | | | | | | 0 |
| 924 92586-48 - Synergy 214 42 0 925 92586-52 - Synergy 110 48 12 926 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 500 135 38 928 90220-68 - Synergy 85 23 9 929 90220-69 - Synergy 99 28 13 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 100 27 16 932 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 24 6 8 | | | | | | 6 |
| 925 92586-52 - Synergy 110 48 12 926 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 500 135 38 928 90220-68 - Synergy 85 23 9 929 90220-69 - Synergy 99 28 13 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 100 27 16 932 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 24 6 8 | | | | | | 0 |
| 926 92586-65 - Synergy 74 17 5 927 90220-60 - Synergy 500 135 38 928 90220-68 - Synergy 85 23 9 929 90220-69 - Synergy 99 28 13 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 100 27 16 932 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 24 6 8 | | | | | | 2 |
| 927 90220-60 - Synergy 500 135 38 928 90220-68 - Synergy 85 23 9 929 90220-69 - Synergy 99 28 13 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 100 27 16 932 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 24 6 8 | | | | | | |
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| 929 90220-69 - Synergy 99 28 13 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 100 27 16 932 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 24 6 8 | | | | | | 0 |
| 930 90220-70 - Synergy 99 27 15 931 90220-71 - Synergy 100 27 16 932 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 24 6 8 | | | | | | 0 |
| 931 90220-71 - Synergy 100 27 16 932 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 24 6 8 | | | | | | 0 |
| 932 90220-72 - Synergy 95 26 8 933 90220-73 - Synergy 24 6 8 | | | | | | |
| 933 90220-73 - Synergy 24 6 8 | | | 95 | 26 | 8 | |
| | 933 | 90220-73 - Synergy | | | | 0 |
| lasatlassac-ao - Shueidh 1981 - 118 | | 92346-46 - Synergy | 602 | 189 | 118 | |

| | А | В | С | D | E |
|-----|---|-------------------|-----------------|---------------|---------------|
| 1 | LIE | E Table 7 | | | • |
| 2 | Whole Neigh | borhood Approach | | | |
| 3 | | ornia Gas Company | , | | |
| 4 | Dece | mber 2010 | | | |
| 5 | Α | В | С | D | E |
| | | Total Residential | Total Estimated | Total Treated | Total Treated |
| 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted | Customers | Eligible | 2002-2010 | Year-to-Date |
| | 93535-21 - Synergy | 453 | 286 | 161 | 32 |
| | 93551-27 - Synergy | 800 | 328 | 84 | 4 |
| 937 | 90650-21 - The East Los Angeles Community Union | 367 | 161 | 103 | 0 |
| 938 | 90650-25 - The East Los Angeles Community Union | 355 | 81 | 56 | 0 |
| 939 | 90650-26 - The East Los Angeles Community Union | 465 | 171 | 125 | 0 |
| | 90650-27 - The East Los Angeles Community Union | 657 | 270 | 264 | 0 |
| 941 | 90650-28 - The East Los Angeles Community Union | 196 | 80 | 91 | 0 |
| 942 | 90650-29 - The East Los Angeles Community Union | 292 | 159 | 103 | 0 |
| 943 | 90650-30 - The East Los Angeles Community Union | 337 | 184 | 81 | 1 |
| | 90650-31 - The East Los Angeles Community Union | 187 | 42 | 48 | |
| 945 | 90650-32 - The East Los Angeles Community Union | 271 | 56 | 58 | 1 |
| | 90650-34 - The East Los Angeles Community Union | 512 | 168 | 51 | 0 |
| | 90650-35 - The East Los Angeles Community Union | 487 | 164 | 115 | 0 |
| | 90650-36 - The East Los Angeles Community Union | 285 | 92 | 66 | |
| 949 | 90650-37 - The East Los Angeles Community Union | 343 | 108 | 59 | _ |
| | 90650-38 - The East Los Angeles Community Union | 424 | 119 | 93 | |
| | 90650-41 - The East Los Angeles Community Union | 269 | 152 | 82 | |
| | 90650-42 - The East Los Angeles Community Union | 277 | 134 | 95 | - |
| | 90650-43 - The East Los Angeles Community Union | 163 | 71 | 49 | 2 |
| | 90650-81 - The East Los Angeles Community Union | 26 | 11 | 0 | - |
| | 90660-53 - The East Los Angeles Community Union | 312 | 99 | 88 | _ |
| | 90660-54 - The East Los Angeles Community Union | 271 | 118 | 76 | |
| | 90660-55 - The East Los Angeles Community Union | 321 | 110 | 83 | |
| | 90660-56 - The East Los Angeles Community Union | 253 | 68 | 91 | - |
| 959 | 90660-57 - The East Los Angeles Community Union | 409 | 118 | 110 | - |
| 960 | 93648-25 - Garcia & Sons | 158 | 107 | 50 | |
| | 93247-14 - Garcia & Sons | 242 | 156 | 62 | - |
| 962 | 93286-11 - Garcia & Sons | 289 | 183 | 139 | 8 |

| | A | В | с | D | E | F | G | н | | j | к | L I | м |
|----------|---|------------------|------------------------|--------------------|------------------------|---------------|--------------|-----------------|---------------------------|---------------|--------------------------------|------------------|----------|
| 1 | | 5 | , , , | 5 | | able 1 - CARE | | | · | 5 | | - 1 | |
| 2 | | | | | | hern Californ | | | | | | | |
| 3 | | | | | | Decembe | er 2010 | | | | | | |
| 4 | | | Authorized Budg | get | Current Month Expenses | | | Y | ear-To-Date Expe | nses | % of Budget Spent Year-To-Date | | |
| 5 | CARE Program: | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total |
| 6 | Outreach ^[1] | \$ | - \$3,755,053 | \$3,755,053 | \$ - | \$406,001 | \$406,001 | | \$3,231,355 | \$3,231,355 | 0% | 86% | 86% |
| | Automatic Enrollment | \$ | - \$0 | \$0 | \$- | . \$0 | \$0 | \$ - | \$0 | \$0 | 0% | 0% | 0% |
| 8 | Processing/ Certification/Verification | \$ | - \$1,235,832 | \$1,235,832 | \$- | \$92,889 | \$92,889 | \$ - | \$1,230,667 | \$1,230,667 | 0% | 100% | 100% |
| | Information Technology / | | | | | | | | | | | | |
| 9 | Programming | \$ | - \$506,003 | \$506,003 | \$- | \$39,699 | \$39,699 | \$- | \$489,218 | \$489,218 | 0% | 97% | 97% |
| 10 | Pilots | 1 | | | | | | | | | | | |
| | | • | | | <u></u> | | • | | | • | | اليم | |
| 12 | - Pilot SB 580 | \$ · | - \$ - | \$ - C | \$ - | · \$ - | \$ - | \$ - ¢ | \$ - | \$ - | 0% | 0% | 0% |
| 13 | - Pilot | \$ · | - <u>\$</u> - - \$- | \$ - \$ - | \$- \$- | - <u>\$</u> - | \$- \$- | \$- \$- | \$ - | \$ - \$ - | 0% 0% | 0% 0% | 0% 0% |
| 14 | - Pilot Total Pilots | \$. | - \$ - | \$ - \$ - | \$ - \$ - | · \$ - | \$ - \$ - | \$ - \$ - | \$- \$- | \$ - \$ - | 0% | 0% | 0% |
| 15 16 | Total Filots | ۍ ۲ | - | 3 - | - ⁻ | - | | ، - | | ъ - | 0% | 0% | 0% |
| | Measurement & Evaluation ^[2] | \$ | - \$16,707 | \$16,707 | \$ - | . \$0 | \$0 | \$ - | - s | \$ - | 0% | 0% | 0% |
| | Regulatory Compliance | \$ | - \$229,513 | \$229.513 | | \$21,293 | | | \$ 175.131 | ÷ | 0% | 76% | 76% |
| 19 | | \$ | - \$585,518 | \$585,518 | | \$59,644 | \$59,644 | ÷ | \$ 619,881 | | 0% | 106% | 106% |
| 20 | CPUC Energy Division | \$ | - \$171,500 | \$303,518 | | \$4.049 | | | \$ 46,571 | | 0% | 27% | 27% |
| 20 | CFOC Energy Division | φ | - 3171,500 | \$171,500 | | - \$4,049 | 34,049 | | 40,371 | \$ 40,571 | 0/8 | 21/0 | 21/8 |
| | SUBTOTAL MANAGEMENT COSTS | \$ | - \$ 6,500,126 | \$ 6,500,126 | \$- | \$623,575 | \$623,575 | \$ - | \$5,792,823 | \$5,792,823 | 0% | 89% | 89% |
| 23 | | ····· | | | | | ÷ | | 1 | | | | |
| 24 | CARE Rate Discount | \$ | - \$131,089,569 | \$131,089,569 | \$- | \$16,163,144 | \$16,163,144 | \$- | \$115,209,918 | \$115,209,918 | 0% | 88% | 88% |
| | Service Establishment Charge | \$ | - \$3,147,585 | \$3,147,585 | ¢ | \$335,925 | \$335,925 | e | \$3,880,620 | \$3,880,620 | 0% | 123% | 123% |
| 25 26 | Discount | <u> </u> | - \$3,147,383 | \$3,147,365 | | - \$335,925 | \$330,920 | <u> </u> | \$3,000,020 | \$3,880,020 | 0 % | 12376 | 123% |
| | TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS | \$. | - \$ 140,737,280 | \$ 140,737,280 | \$ - | \$17,122,644 | \$17,122,644 | \$. | \$124,883,361 | \$124,883,361 | 0% | 89% | 89% |
| 28 | | | | | | | | Colorado Bilbab | | | | | |
| 29 | Other CARE Rate Benefits | | | Fully and a second | | | | NINGEL Ren | a lead that has described | | and the second second | Using the second | |
| | | | | | | | | | | | | | |
| | DWR Bond Charge Exemption | | | | | | | | | | | | |
| 31 | CARE PPP Exemption [5] | | | | \$- | \$2,063,445 | \$2,063,445 | | \$15,661,670 | \$15,661,670 | | | |
| 32 | California Solar Initiative Exemption ^[3] | | | | | | | | | | | | |
| | kWh Surcharge Exemption | | | | | | | | | | | | |
| 55 | TOTAL - OTHER CARE RATE | | | | | | | | | | | | |
| | BENEFITS | | | | \$- | \$2,063,445 | \$2,063,445 | \$- | \$15,661,670 | \$15,661,670 | | | |
| 35 | Indianat Canta | | | | | E 6140.050 | 6440.050 | | ¢ 4.450.405 | ¢ 4.452.405 | | CHORD CHORD | |
| 36 | Indirect Costs | atod with Carity | ation Ecoc. Other C | wtroach and Mass | Madia | \$110,050 | \$110,050 | ۍ د ۱ | \$ 1,153,425 | \$ 1,153,425 | | | |
| 37 | ¹ Outreach includes costs associa | • | | | iviedia | | | | | | | | |
| 38 | ² Measurement and Evaluation co | onsists of Need | s Assessment cost | s | | | | | | | | | |

38 DWR Bond Charge, CARE PPP, California Solar Initiative and kWh Exemptions have been included to reflect discounts received by CARE customers not charged to the CARE balancing account.

The indirects included in this category (Pension & Benefits, Workmans Comp, Public Liability & Property Damage, Fleet, Purchasing & Warehouse) are included in the base rate and therefore are not included at the CARE Total Program Costs.

41 5 November's CARE PPP Exemption is calculated as a year-to-date average as the true amount was not available by the filing deadline. November's amount will be updated for the December year-end reporting. 42 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

| | А | В | С | D | E | F | G | Н | I | J | К | L | M | N | 0 | Р | Q | R |
|---------------|----------------|----------------------|----------------------|-------------------------|------------------------|-------|---------------|---------------|----------------------|------------|------------------------------|-----------|--------------------------|---------|----------|--------------|-----------|-------------|
| 1 | | | | | | | CARE Table | e 2 - Enrollm | ent, Recertifi | cation, At | rition, & Penetr | ration | | | | | | |
| 2 | | | | | | | | Southe | rn California | Gas Comp | any | | | | | | | |
| 3 | | | | | | | | | December | 2010 | | | | | | | | |
| 4 | | | | | | | Gross Enrollm | nent | | | | | | Enrollm | nent | | | |
| 5 | | | | Automati | ic Enrollment | | | | | | | Total | | | Net | Total | Estimated | Penetration |
| | | Inter- | Intra- | | | | Combined | | Other | Total | | Adjusted | Attrition | Net | Adjusted | CARE | CARE | Rate % |
| 6 | 2010 | Utility ¹ | Utility ² | Leveraging ³ | One-e-App ⁴ | SB580 | (B+C+D+E+F) | Capitation | Sources ⁵ | (G+H+I) | Recertification ⁶ | (J+K) | (Drop Offs) ⁷ | (L-M) | (N-K) | Participants | Eligible | (P/Q) |
| 7 Ja | inuary | 9,889 | 1,534 | 72 | 0 | 0 | 11,495 | | ==, | 32,061 | 59,107 | 91,168 | 21,224 | 69,944 | 10,837 | 1,571,380 | 1,802,661 | 87.2% |
| 8 F | ebruary | 8,170 | 1,448 | | 0 | 0 | 9,646 | | , | 25,150 | 44,817 | 69,967 | 22,821 | 47,146 | 2,329 | 1,573,709 | 1 1 | 87.3% |
| 9 M | arch | 14,658 | 1,676 | 125 | 0 | 0 | 16,459 | 37 | 39,610 | 56,106 | 49,314 | 105,420 | 45,022 | 60,398 | 11,084 | 1,584,793 | 1,802,661 | 87.9% |
| 10 A | | 12,609 | 1,733 | 348 | 0 | 0 | 14,690 | 125 | 32,019 | 46,834 | 47,266 | 94,100 | 17,491 | 76,609 | 29,343 | 1,614,136 | | 89.3% |
| 11 M | ay | 14,077 | 147 | 4,653 | 0 | 0 | 18,877 | 33 | 34,124 | 53,034 | 61,176 | 114,210 | 33,642 | 80,568 | 19,392 | 1,633,528 | 1,807,866 | 90.4% |
| 12 J I | ine | 10,585 | 3,243 | 288 | 0 | 0 | 14,116 | 45 | 35,453 | 49,614 | 67,889 | 117,503 | 26,786 | 90,717 | 22,828 | 1,656,356 | 1,807,866 | 91.6% |
| 13 J I | ily | 10,028 | 1,447 | 166 | 0 | 0 | 11,641 | 42 | 34,754 | 46,437 | 47,677 | 94,114 | 26,150 | 67,964 | 20,287 | 1,676,643 | 1,807,853 | |
| 14 A | ugust | 8,089 | 1,500 | 187 | 0 | 0 | 9,776 | 175 | 27,803 | 37,754 | 44,828 | 82,582 | 25,156 | 57,426 | 12,598 | 1,689,241 | , , | 93.4% |
| 15 S | eptember | 5,973 | 1,618 | 108 | 0 | 0 | 7,699 | 65 | 24,104 | 31,868 | 47,376 | 79,244 | 35,965 | 43,279 | -4,097 | 1,685,144 | 1,807,853 | 93.2% |
| 16 O | ctober | 7,454 | 1,751 | 1,848 | 0 | 0 | 11,053 | 54 | 32,966 | 44,073 | 56,476 | 100,549 | 31,813 | 68,736 | 12,260 | 1,697,404 | 1,810,560 | 93.8% |
| 17 N | ovember | 9,540 | 1,794 | 59 | 0 | 0 | 11,393 | 40 | 16,402 | 27,835 | 41,012 | 68,847 | 18,203 | 50,644 | 9,632 | 1,707,036 | 1,810,560 | 94.3% |
| 18 D | ecember | 12,252 | 1,544 | 70 | 0 | 0 | 13,866 | 15 | 13,804 | 27,685 | 37,312 | 64,997 | 20,677 | 44,320 | 7,008 | 1,714,044 | 1,810,560 | 94.7% |
| 19 | Total for 2010 | 123,324 | 19,435 | 7,952 | 0 | 0 | 150,711 | 827 | 326,913 | 478,451 | 604,250 | 1,082,701 | 324,950 | 757,751 | 153,501 | | | |

20 1 Enrollments via data sharing between the IOUs.

21² Enrollments via data sharing between departments and/or programs within the utility. 22³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

Constructions via data strating with programs outside the IOC that serve low-income customers.
 Constructions via data strating with programs outside the IOC that serve low-income customers.
 Constructions via data strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications or reapplications or reapplications or reapplications or reapplications or reapplications or the care laded low-income health and social welfare services. (e.g. MediCAL, Healthy Familys, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and, depending on the customers' applications or reapplications or reapplications for reapplications or reapplications or reapplications or reapplications or reapplications or reapplicated low-income health and social welfare services. (e.g. MediCAL, Healthy Familys, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and, depending on the customers' applications or reapplications or reapplicated low-income customers and, depending on the related low-income customers and, depending on the related low-income families can be introduced into the CARE program and, depending on the related low-income families can be introduced into the CARE program and, depending on the related low-income families can be introduced into the CARE program and, depending on the relations completed regardless of month requested.

 26 ¹ Not including Recentifications completed regardless of month requested.
 27 ¹ The data of the index of the index of the reaction interview.

26 ¹/ The drop offs include self-declined applications, ineligible applications and closed CARE accounts.
27 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adj ustments.

| | A | В | С | D | E | F | G | Н | | | | | | | | |
|----|------------------------|---------------------------------|-----------------|------------------|--------------------|------------------|---------------------|-------------------|----------------|--|--|--|--|--|--|--|
| 1 | Ì | | CARE T | able 3 - Standa | ard Random Ve | rification Resu | llts | | | | | | | | | |
| 2 | 1 | Southern California Gas Company | | | | | | | | | | | | | | |
| 3 | | December 2010 | | | | | | | | | | | | | | |
| | Participants % Dropped | | | | | | | | | | | | | | | |
| | | | Participants | % of | Participants | Dropped | | through | % of Total | | | | | | | |
| | | Total CARE | Requested | Population | Dropped (Due | (Verified as | Total | Random | Population | | | | | | | |
| 4 | 2010 | Population | to Verify | Total | to no response) | Ineligible) | Dropped | Verification | Dropped | | | | | | | |
| 5 | January | 1,571,380 | 3,891 | 0.25% | 2,205 | 173 | 2,378 | 61% | 0.15% | | | | | | | |
| 6 | February | 1,573,709 | 3,889 | 0.25% | 2,225 | 102 | 2,327 | 60% | 0.15% | | | | | | | |
| 7 | March | 1,584,793 | 4,813 | 0.30% | 2,357 | 182 | 2,539 | 53% | 0.16% | | | | | | | |
| 8 | April | 1,614,136 | 5,351 | 0.33% | 3,013 | 235 | 3,248 | 61% | 0.20% | | | | | | | |
| 9 | Мау | 1,633,528 | 4,622 | 0.28% | 2,758 | 200 | 2,958 | 64% | 0.18% | | | | | | | |
| 10 | June | 1,656,356 | 5,172 | 0.31% | 2,894 | 222 | 3,116 | 60% | 0.19% | | | | | | | |
| 11 | July | 1,676,643 | 5,030 | 0.30% | 2,627 | 175 | 2,802 | 56% | 0.17% | | | | | | | |
| 12 | August | 1,689,241 | 4,777 | 0.28% | 2,420 | 228 | 2,648 | 55% | 0.16% | | | | | | | |
| 13 | September | 1,685,144 | 5,612 | 0.33% | 1,726 | 196 | 1,922 | 34% | 0.11% | | | | | | | |
| 14 | October | 1,697,404 | 6,439 | 0.38% | 11 | 197 | 208 | 3% | 0.01% | | | | | | | |
| 15 | November | 1,707,036 | 5,731 | 0.34% | 4 | 67 | 71 | 1% | 0.00% | | | | | | | |
| 16 | December | 1,714,044 | 4,790 | 0.28% | 1 | 4 | 5 | 0% | 0.00% | | | | | | | |
| 17 | Total for 2010 | 1,714,044 | 60,117 | 3.56% | 22,241 | 1,981 | 24,222 | 40% | 1.43% | | | | | | | |
| | SoCalGas' random ve | rification process | allows customer | s 90 days to res | pond to the verifi | cation request V | erification results | aretied to the mo | onth initiated | | | | | | | |

SoCalGas' random verification process allows customers 90 days to respond to the verification request. Verification results aretied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

19 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

| | A | В | С | D | E | F | G | | | | | | | |
|----|--|---------------------|----------------------|--|----------------------|--|--------------------|--|--|--|--|--|--|--|
| 1 | | CARE Table 4 | - CARE Self-Co | ertification and | Self-Recertifie | cation Applications ¹ | | | | | | | | |
| 2 | | | Southe | rn California Ga | as Company | | | | | | | | | |
| 3 | | | | December 20 |)10 | | | | | | | | | |
| 4 | | | | | | | | | | | | | | |
| 5 | YTD Total | 11,005,563 | 1,378,807 | 1,082,701 | 46,011 | 250,095 | | | | | | | | |
| 6 | Percentage | | 100.00% | 78.52% | 3.34% | 18.14% | 0.00% | | | | | | | |
| 7 | ¹ Includes sub-met | ered customers. | | | | | | | | | | | | |
| 8 | | | | ere provided with C /, utility personnel, a | | ion and self-recertification ach events. | application via | | | | | | | |
| 9 | ³ Approved includes phone, and through | | | jh SoCalGas' CARE | E eligible probabili | ty model, data exchange, r | nail-in, via weþby | | | | | | | |
| 10 | ⁴ Customers are de | nied due to not bei | ing CARE eligible, | not customer of rec | ord, or not the cus | stomer's primary residence | | | | | | | | |
| 11 | ⁵ Pending/Never Completed includes closed accounts, incomplete applications, and customers of other utilities who are not SoCalG a customers. | | | | | | | | | | | | | |
| 12 | ⁶ SoCalGas treats duplicated applications as recertification applications. Duplicates are customers who are already enrolled inCARE and mail in another CARE application. | | | | | | | | | | | | | |
| 13 | Any required correct | ions/adjustments ar | e reported herein an | d supersede results | reported in prior mo | onths and may reflect YTD a | djustments. | | | | | | | |

| | A | В | С | D | E | F | G | Н | 1 | J | |
|----|-------------------------------------|--------------------|--------------------|----------------|------------------|-----------------|---------------|------------------|-------------|-------|--|
| 1 | CARE Table 5 - Enrollment by County | | | | | | | | | | |
| 2 | Southern California Gas Company | | | | | | | | | | |
| 3 | December 2010 | | | | | | | | | | |
| 4 | Estimated Eligible | | | | То | tal Participant | | Penetration Rate | | | |
| 5 | County | Urban ¹ | Rural ¹ | Total | Urban | Rural | Total | Urban | Rural | Total | |
| 6 | Fresno | 10,380 | 708 | 11,088 | 10,840 | 714 | 11,554 | 104% | 101% | 104% | |
| 7 | Imperial | 256 | 15,992 | 16,248 | 217 | 13,826 | 14,043 | 85% | 86% | 86% | |
| 8 | Kern | 8,835 | 33,567 | 42,401 | 10,419 | 27,511 | 37,930 | 118% | 82% | 89% | |
| 9 | Kings | 15 | 15,466 | 15,481 | 14 | 13,976 | 13,990 | 96% | 90% | 90% | |
| 10 | Los Angeles | 968,759 | 5,307 | 974,066 | 939,131 | 6,956 | 946,087 | 97% | 131% | 97% | |
| 11 | Orange | 185,615 | 0 | 185,615 | 165,497 | 0 | 165,497 | 89% | 0% | 89% | |
| 12 | Riverside | 185,722 | 43,819 | 229,540 | 178,575 | 27,278 | 205,853 | 96% | 62% | 90% | |
| 13 | San Bernardino | 153,924 | 8,486 | 162,410 | 159,640 | 5,602 | 165,242 | 104% | 66% | 102% | |
| 14 | San Luis Obispo | 220 | 26,300 | 26,520 | 65 | 19,153 | 19,218 | 30% | 73% | 72% | |
| 15 | Santa Barbara | 21,756 | 14,361 | 36,117 | 16,283 | 14,035 | 30,318 | 75% | 98% | 84% | |
| 16 | Tulare | 13,220 | 42,249 | 55,468 | 17,752 | 38,197 | 55,949 | 134% | 90% | 101% | |
| 17 | Ventura | 48,721 | 6,885 | 55,606 | 41,963 | 6,400 | 48,363 | 86% | 93% | 87% | |
| 18 | | | | | | | | | | | |
| 19 | Total | 1,597,422 | 213,139 | 1,810,560 | 1,540,396 | 173,648 | 1,714,044 | 96% | 81% | 94.7% | |
| 20 | | | | | | | | | | | |
| 21 | Any required corrections | /adjustments ar | e reported he | rein and super | sede results rei | ported in prior | months and ma | av reflect YTD | adistments. | | |

| | A | В | С | D | E | F | G | H | | | |
|----|---|--------------------------|--|-----------------------------|---|--------------------------------------|---------------------------------|---|--|--|--|
| 1 | CARE Table 6 - Recertification Results | | | | | | | | | | |
| 2 | Southern California Gas Company | | | | | | | | | | |
| 3 | December 2010 | | | | | | | | | | |
| 4 | 2010 | Total CARE Population | Participants Requested to Recertify ¹ | % of Population Total | Participants Recertified ^{2, 3} | Participants Dropped ³ | Recertification Rate % (E/C) | % of Total Population Dropped (F/B) | | | |
| 5 | January | 1,571,380 | 34,551 | 2.20% | 25,897 | 12,371 | 75% | 0.79% | | | |
| 6 | February | 1,573,709 | 33,695 | 2.14% | 25,467 | 12,099 | 76% | 0.77% | | | |
| 7 | March | 1,584,793 | 36,583 | 2.31% | 27,611 | 13,030 | 75% | 0.82% | | | |
| 8 | April | 1,614,136 | 32,004 | 1.98% | 22,847 | 12,298 | 71% | 0.76% | | | |
| 9 | Мау | 1,633,528 | 20,355 | 1.25% | 14,939 | 7,365 | 73% | 0.45% | | | |
| 10 | June | 1,656,356 | 28,534 | 1.72% | 21,921 | 9,494 | 77% | 0.57% | | | |
| 11 | July | 1,676,643 | 25,119 | 1.50% | 20,921 | 8,519 | 83% | 0.51% | | | |
| 12 | August | 1,689,241 | 24,312 | 1.44% | 20,686 | 8,616 | 85% | 0.51% | | | |
| 13 | September | 1,685,144 | 33,003 | 1.96% | 25,119 | 9,194 | 76% | 0.55% | | | |
| 14 | October | 1,697,404 | 35,793 | 2.11% | 23,748 | 661 | 66% | 0.04% | | | |
| 15 | November | 1,707,036 | 32,698 | 1.92% | 9,550 | 223 | 29% | 0.01% | | | |
| 16 | December | 1,714,044 | 25,205 | 1.47% | 1,139 | 23 | 5% | 0.00% | | | |
| 17 | Total for 2010 | 1,714,044 | 361,852 | 21.42% | 239,845 | 93,893 | 66% | 5.56% | | | |
| 18 | ¹ Participants requested to recertify. | | | | | | | | | | |

18 Participants requested to recertify. 19 Participants recertified number does not include the customers who are recertified through SoCalGas' CARE eiligible probability model.

20 ³ Recertification results are tied to the month initiated. Therefore, recertification results may be pending due to the time permitted for a participant to 21

22 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

| | Α | В | С | D | E | F | G | H |
|----|--|-----------|---------|-------------|----------------------------|-------|-------------|----------|
| 1 | CARE Table | 7 - Capi | tation | Contractor | s | | | |
| 2 | Southern | Californi | a Gas | Company | | | | |
| 3 | | Decembe | er 2010 |) | | | | |
| 4 | | | Cont | ractor Type | | Ý | ′ear-to-Dat | е |
| 5 | Contractor Name ¹ | Private | CBO | WMDVBE | LIHEAP | Rural | Urban | Total |
| 6 | Community Action Partnership of Orange County | | Х | X | Х | 0 | 21 | 21 |
| 7 | ELA Communications Energy ED Program | | Х | | | 0 | 18 | 18 |
| 8 | PACE – Pacific Asian Consortium in Employment | | х | X | х | 0 | 0 | 0 |
| 9 | Proteus, Inc. | | Х | | | 2 | 33 | 35 |
| | Community Pantry of Hemet | | Х | | | 0 | 9 | 9 |
| | Community Action Partnership of San Bernardino | | Х | | Х | 1 | 192 | 193 |
| | LA Works | | X | | <i>, , , , , , , , , ,</i> | 0 | 3 | 3 |
| - | | | X | | | 0 | 9 | 9 |
| | Children's Hospital of Orange County | | X | | | 0 | 9 154 | 9 154 |
| | The Companion Line | | | | | - | | |
| | Across Amer Foundation All Peoples Christian Center | | X X | | | 0 | 0 | 0 |
| | LA County 211 | | X | | | 0 | 1 30 | 30 |
| | Sr. Citizens Emergency Fund I.V., Inc. | | X | | | 0 | 0 | 0 |
| | Coachella Valley Housing Coalition | | X | | | 0 | 0 | 0 |
| | HABBM | | X | | | 0 | 0 | 0 |
| | | | X | | | 0 | 0 | 0 |
| | Second Harvest Food Bank of Orange County Southeast Community Development Corp. | | X | | | 0 | 37 | 37 |
| | | | | | | - | | |
| | Latino Resource Organization Independent Living Center of Southern California | | X X | | | 0 | 0 | 0 |
| | Community Action Partnership - Kern County | | X | | | 0 | 4 | 4 |
| | El Concilio del Condado de Ventura | | X | | | 0 | 2 | 2 |
| | Blessed Sacrament Church | | X | | | 0 | 0 | 0 |
| | Starbright Management Services | | X | | | 0 | 0 | 0 |
| | Hermandad Mexicana | | Х | | | 0 | 0 | 0 |
| 30 | CSET | | Х | | | 3 | 91 | 94 |
| | Crest Forest Family and Community Service | | X | | | 0 | 0 | 0 |
| | CUI – Campesinos Unidos, Inc. | | Х | X | Х | 0 | 3 | 3 |
| 33 | Veterans in Community Service | | Х | Х | Х | 0 | 0 | 0 |
| 34 | MEND | | Х | | | 0 | 0 | 0 |
| 35 | Armenian Relief Society | | х | | | 0 | 0 | 0 |
| | Catholic Charities of LA – Brownson House | | Х | | | 0 | 8 | 8 |
| 37 | BroadSpectrum | | Х | | | 0 | 0 | 0 |
| 38 | OCCC, Inc. (Orange County Community Center) | | Х | | | 0 | 6 | 6 |
| | Green Light Shipping | Х | | | | 0 | 0 | 0 |
| | APAC Service Center | | Х | | | 0 | 200 | 200 |
| 41 | Visalia Emergency Aid Council | | Х | | | 0 | 0 | 0 |
| 42 | Total Enrollments | | | | | 6 | 821 | 827 |

Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect 44 YTD adjustments.

| | A | В | С | D | E | F | G | Н | | | |
|----|---|------------------|-----------|---------------|-----------|------------------------|-------------|-----------------------|--|--|--|
| 1 | CARE Table 8 - Participants as of Month-End | | | | | | | | | | |
| 2 | Southern California Gas Company | | | | | | | | | | |
| 3 | December 2010 | | | | | | | | | | |
| 4 | 2010 | Gas and Electric | Gas Only | Electric Only | Total | Eligible Households | Penetration | % Change ¹ | | | |
| 5 | January | n/a | 1,571,380 | n/a | 1,571,380 | 1,802,661 | 87.2% | 0.7% | | | |
| 6 | February | n/a | 1,573,709 | n/a | 1,573,709 | 1,802,661 | 87.3% | 0.1% | | | |
| 7 | March | n/a | 1,584,793 | n/a | 1,584,793 | 1,802,661 | 87.9% | 0.7% | | | |
| 8 | April | n/a | 1,614,136 | n/a | 1,614,136 | 1,807,866 | 89.3% | 1.9% | | | |
| 9 | Мау | n/a | 1,633,528 | n/a | 1,633,528 | 1,807,866 | 90.4% | 1.2% | | | |
| 10 | June | n/a | 1,656,356 | n/a | 1,656,356 | 1,807,866 | 91.6% | 1.4% | | | |
| 11 | July | n/a | 1,676,643 | n/a | 1,676,643 | 1,807,853 | 92.7% | 1.2% | | | |
| 12 | August | n/a | 1,689,241 | n/a | 1,689,241 | 1,807,853 | 93.4% | 0.8% | | | |
| 13 | September | n/a | 1,685,144 | n/a | 1,685,144 | 1,807,853 | 93.2% | -0.2% | | | |
| 14 | October | n/a | 1,697,404 | n/a | 1,697,404 | 1,810,560 | 93.8% | 0.7% | | | |
| 15 | November | n/a | 1,707,036 | n/a | 1,707,036 | 1,810,560 | 94.3% | 0.6% | | | |
| 16 | December | n/a | 1,714,044 | n/a | 1,714,044 | 1,810,560 | 94.7% | 0.4% | | | |
| 17 | Total for 2010 | | | | | | | | | | |
| 18 | 18 Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | | | | |

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON LOW-INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2010** on all parties identified in Docket Nos. A.08-05-022, A.08-05-024, A.08-05-025 and A.08-05-026 by U.S. mail and electronic mail, and by Federal Express to the assigned Commissioner(s) and Administrative Law Judge(s).

Dated at San Diego, California, this 21st day of January, 2011.

/s/ JOEL DELLOSA Joel Dellosa