

and Electric Company

High Bill Complaint Report

Customer Usage Data

Period: January 15, 2011 through January 21, 2011

{Redacted}

{Redacted}

Electric - {Redacted}, Richmond

Start Date	End Date	Days	Status	Amount	Usage	ADU
12/10/2010	01/10/2011	31	Frozen	{Redacted}	1056	34.06
11/9/2010	12/10/2010	31	Frozen		888	28.65
10/15/2010	11/9/2010	25	Frozen		595	23.8

Gas - {Redacted}, Richmond

Start Date	End Date	Days	Status	Amount	Usage	ADU
12/10/2010	01/10/2011	31	Frozen	\$135.58	105	3.39
11/9/2010	12/10/2010	31	Frozen	\$138.23	110	3.55
10/15/2010	11/9/2010	25	Frozen	\$67.79	51	2.04

Electric - {Redacted}, Oakland

Start Date	End Date	Days	Status	Amount	Usage	ADU
10/14/2010	10/15/2010	1	Frozen	{Redacted}	4	4
09/16/2010	10/14/2010	28	Frozen		391	13.96
08/17/2010	09/16/2010	30	Frozen		391	13.03
07/16/2010	08/17/2010	32	Frozen		401	12.53
06/15/2010	07/16/2010	31	Frozen		394	12.71
05/17/2010	06/15/2010	29	Frozen		363	12.52
04/16/2010	05/17/2010	31	Frozen		347	11.19
03/16/2010	04/16/2010	31	Frozen		283	9.13
02/16/2010	03/16/2010	28	Frozen		257	9.18
01/14/2010	02/16/2010	33	Frozen		329	9.97
12/14/2009	01/14/2010	31	Frozen		325	10.48
11/13/2009	12/14/2009	31	Frozen		303	9.77
10/14/2009	11/13/2009	30	Frozen		327	10.9
09/14/2009	10/14/2009	30	Frozen		814	27.13
08/13/2009	09/14/2009	32	Frozen		222	6.94
07/15/2009	08/13/2009	29	Frozen		201	6.93
06/16/2009	07/15/2009	29	Frozen		183	6.31
05/14/2009	06/16/2009	33	Frozen		208	6.3
04/15/2009	05/14/2009	29	Frozen		219	7.55
03/16/2009	04/15/2009	30	Frozen		227	7.57
02/23/2009	03/16/2009	21	Frozen		150	7.14

Gas - {Redacted}, Oakland

Start Date	End Date	Days	Status	Amount	Usage	ADU
10/14/2010	10/15/2010	1	Frozen	{Redacted}	1	1
09/16/2010	10/14/2010	28	Frozen		33	1.18
08/17/2010	09/16/2010	30	Frozen		34	1.13
07/16/2010	08/17/2010	32	Frozen		37	1.16
06/15/2010	07/16/2010	31	Frozen		43	1.39
05/17/2010	06/15/2010	29	Frozen		40	1.38
04/16/2010	05/17/2010	31	Frozen		43	1.39
03/16/2010	04/16/2010	31	Frozen		47	1.52
02/16/2010	03/16/2010	28	Frozen		53	1.89
01/14/2010	02/16/2010	33	Frozen		61	1.85
12/14/2009	01/14/2010	31	Frozen		74	2.39
11/13/2009	12/14/2009	31	Frozen		94	3.03
10/14/2009	11/13/2009	30	Frozen		42	1.4
09/14/2009	10/14/2009	30	Frozen		10	0.33
08/13/2009	09/14/2009	32	Frozen		57	1.78
07/15/2009	08/13/2009	29	Frozen		49	1.69
06/16/2009	07/15/2009	29	Frozen		38	1.31
05/14/2009	06/16/2009	33	Frozen		43	1.3
02/23/2009	05/14/2009	80	Frozen		190	2.38

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

and Electric Company  
**High Bill Complaint Report**  
**Customer Usage Data**

Period January 15, 2011 through January 21, 2011

{Redacted} {Redacted}

Electric Only							
Start Date	End Date	Days	Status	BPP Amount	Amount	Usage	ADU
12/20/2010	01/19/2011	30	Frozen	{Redacted}	d}	779	25.97
11/18/2010	12/20/2010	32	Frozen			722	22.56
10/19/2010	11/18/2010	30	Frozen			358	11.93
09/20/2010	10/19/2010	29	Frozen			641	22.1
08/19/2010	09/20/2010	32	Frozen			896	28
07/20/2010	08/19/2010	30	Frozen			1112	37.07
06/18/2010	07/20/2010	32	Frozen			1377	43.03
05/19/2010	06/18/2010	30	Frozen			626	20.87
04/20/2010	05/19/2010	29	Frozen			379	13.07
03/23/2010	04/20/2010	28	Frozen			461	16.46
02/18/2010	03/23/2010	33	Frozen			264	8
01/19/2010	02/18/2010	30	Frozen			0	0
12/17/2009	01/19/2010	33	Frozen			0	0
11/17/2009	12/17/2009	30	Frozen			0	0
10/16/2009	11/17/2009	32	Frozen			0	0
09/17/2009	10/16/2009	29	Frozen			0	0
08/18/2009	09/17/2009	30	Frozen			0	0
07/20/2009	08/18/2009	29	Frozen			0	0
06/18/2009	07/20/2009	32	Frozen			0	0
05/19/2009	06/18/2009	30	Frozen			0	0
04/21/2009	05/19/2009	28	Frozen			0	0
03/19/2009	04/21/2009	33	Frozen			0	0
02/18/2009	03/19/2009	29	Frozen			0	0
01/16/2009	02/18/2009	33	Frozen			0	0
12/17/2008	01/16/2009	30	Frozen			0	0
11/17/2008	12/17/2008	30	Frozen			0	0
10/16/2008	11/17/2008	32	Frozen			0	0
09/17/2008	10/16/2008	29	Frozen			0	0
08/18/2008	09/17/2008	30	Frozen			0	0
07/18/2008	08/18/2008	31	Frozen			0	0
06/18/2008	07/18/2008	30	Frozen			0	0
05/19/2008	06/18/2008	30	Frozen			0	0
04/18/2008	05/19/2008	31	Frozen			0	0
03/19/2008	04/18/2008	30	Frozen			0	0
02/20/2008	03/19/2008	28	Frozen			0	0
01/18/2008	02/20/2008	33	Frozen			0	0
12/19/2007	01/18/2008	30	Frozen			0	0
11/20/2007	12/19/2007	29	Frozen			0	0
10/19/2007	11/20/2007	32	Frozen			0	0
09/20/2007	10/19/2007	29	Frozen			0	0
08/21/2007	09/20/2007	30	Frozen			0	0
07/23/2007	08/21/2007	29	Frozen			0	0
06/21/2007	07/23/2007	32	Frozen			0	0
05/22/2007	06/21/2007	30	Frozen			0	0
04/20/2007	05/22/2007	32	Frozen			0	0
03/22/2007	04/20/2007	29	Frozen			0	0
02/21/2007	03/22/2007	29	Frozen			0	0
01/22/2007	02/21/2007	30	Frozen			0	0
12/20/2006	01/22/2007	33	Frozen			0	0
11/20/2006	12/20/2006	30	Frozen			0	0
10/23/2006	11/20/2006	28	Frozen			0	0
09/21/2006	10/23/2006	32	Frozen			0	0
08/22/2006	09/21/2006	30	Frozen			0	0
07/25/2006	08/22/2006	28	Frozen			0	0
06/22/2006	07/25/2006	33	Frozen			0	0
05/23/2006	06/22/2006	30	Frozen			0	0
04/24/2006	05/23/2006	29	Frozen			0	0
03/23/2006	04/24/2006	32	Frozen			0	0
02/21/2006	03/23/2006	30	Frozen			0	0
01/24/2006	02/21/2006	28	Frozen			0	0
12/22/2005	01/24/2006	33	Frozen			181	5.48
11/21/2005	12/22/2005	31	Frozen			551	17.77

10/24/2005	11/21/2005	28	Frozen		400	14.29
09/20/2005	10/24/2005	34	Frozen		601	17.68
08/29/2005	09/20/2005	22	Frozen		582	26.45