

and Electric Company

High Bill Complaint Report

Customer Usage Data

Period: January 29, 2011 through February 4, 2011

{Redacted}

{Redacted}

Electric					
Start Date	End Date	Days	Status	Amount	Usage ADU
12/13/2010	01/11/2011	29			1082 37.31
11/10/2010	12/13/2010	33			1245 37.73
10/12/2010	11/10/2010	29			1166 40.21
09/13/2010	10/12/2010	29			1192 41.1
08/12/2010	09/13/2010	32			1921 60.03
07/14/2010	08/12/2010	29	Rebill		1109 38.24
07/14/2010	08/12/2010	29	Canceled		587 20.24
06/11/2010	07/14/2010	33	Rebill		1262 38.24
06/11/2010	07/14/2010	33	Canceled		1901 57.61
05/12/2010	06/11/2010	30	Rebill		1147 38.23
05/12/2010	06/11/2010	30	Canceled		1030 34.33
04/13/2010	05/12/2010	29			1280 44.14
03/12/2010	04/13/2010	32			1278 39.94
02/10/2010	03/12/2010	30			938 31.27
01/11/2010	02/10/2010	30			1072 35.73
12/10/2009	01/11/2010	32			1155 36.09
11/9/2009	12/10/2009	31			1161 37.45
10/9/2009	11/9/2009	31			1225 39.52
09/10/2009	10/9/2009	29			1183 40.79
08/12/2009	09/10/2009	29			1154 39.79
07/13/2009	08/12/2009	30			1199 39.97
06/12/2009	07/13/2009	31			1177 37.97
05/13/2009	06/12/2009	30			1030 34.33
04/13/2009	05/13/2009	30			1057 35.23
03/12/2009	04/13/2009	32			1032 32.25
02/10/2009	03/12/2009	30			917 30.57
01/9/2009	02/10/2009	32			1061 33.16
12/11/2008	01/9/2009	29			1043 35.97
11/10/2008	12/11/2008	31			1117 36.03
10/9/2008	11/10/2008	32			1280 40
09/11/2008	10/9/2008	28			1119 39.96
08/11/2008	09/11/2008	31			1254 40.45
07/11/2008	08/11/2008	31			1435 48.29
06/11/2008	07/11/2008	30			1414 47.13
05/12/2008	06/11/2008	30			982 32.73
04/11/2008	05/12/2008	31			697 22.48
03/13/2008	04/11/2008	29			792 27.31
02/11/2008	03/13/2008	31			830 26.77
01/11/2008	02/11/2008	31			882 28.45
12/13/2007	01/11/2008	29			671 23.14
11/10/2007	12/13/2007	33			932 28.24
10/13/2007	11/10/2007	28			595 21.25
09/13/2007	10/13/2007	30			663 22.1
08/15/2007	09/13/2007	29			741 25.55
07/16/2007	08/15/2007	30			699 23.3
06/14/2007	07/16/2007	32			754 23.56
05/15/2007	06/14/2007	30			547 18.23
04/14/2007	05/15/2007	31			670 21.61
03/16/2007	04/14/2007	29			590 20.34
02/14/2007	03/16/2007	30			621 20.7
01/16/2007	02/14/2007	29			627 21.62
12/14/2006	01/16/2007	33			763 23.12
11/13/2006	12/14/2006	31			679 21.9
10/13/2006	11/13/2006	31			486 15.68
09/14/2006	10/13/2006	29			564 19.45
08/15/2006	09/14/2006	30			589 19.63
07/17/2006	08/15/2006	29			784 27.03
06/15/2006	07/17/2006	32			570 17.81
05/16/2006	06/15/2006	30			524 17.47
04/13/2006	05/16/2006	33			595 18.03
03/16/2006	04/13/2006	28			525 18.75
02/14/2006	03/16/2006	30			643 21.43
01/13/2006	02/14/2006	32			554 17.31
12/14/2005	01/13/2006	30			480 16
11/15/2005	12/14/2005	29			444 15.31
10/14/2005	11/15/2005	32			522 16.31
09/14/2005	10/14/2005	30			530 17.67
08/15/2005	09/14/2005	30			571 19.03
07/16/2005	08/15/2005	30			624 20.8
06/17/2005	07/16/2005	29			511 17.62
05/16/2005	06/17/2005	32			531 16.59
04/15/2005	05/16/2005	31			490 15.81
03/16/2005	04/15/2005	30			589 19.63
02/14/2005	03/16/2005	30			472 15.73
01/14/2005	02/14/2005	31			613 19.77
12/14/2004	01/14/2005	31			558 18
11/15/2004	12/14/2004	29			310 10.69
10/15/2004	11/15/2004	31			626 20.19
09/15/2004	10/15/2004	30			530 17.67
08/17/2004	09/15/2004	29			752 25.93
07/16/2004	08/17/2004	32			997 31.16
06/17/2004	07/16/2004	29			640 22.07
05/17/2004	06/17/2004	31			619 19.97
04/16/2004	05/17/2004	31			534 17.23

Gas					
Start Date	End Date	Days	Status	Amount	Usage ADU
12/12/2010	01/10/2011	29			61 2.1
11/10/2010	12/12/2010	32			47 1.47
10/11/2010	11/10/2010	30			15 0.5
09/13/2010	10/11/2010	28			14 0.5
08/12/2010	09/13/2010	32			13 0.41
07/14/2010	08/12/2010	29			10 0.34
06/11/2010	07/14/2010	33			29 0.88
05/12/2010	06/11/2010	30			13 0.43
04/13/2010	05/12/2010	29			23 0.79
03/12/2010	04/13/2010	32			28 0.88
02/10/2010	03/12/2010	30			24 0.8
01/11/2010	02/10/2010	30			34 1.13
12/10/2009	01/11/2010	32	Rebill		69 2.16
12/10/2009	01/11/2010	32	Canceled		172 5.38
11/9/2009	12/10/2009	31			44 1.42
10/9/2009	11/9/2009	31			18 0.58
09/10/2009	10/9/2009	29			12 0.41
08/12/2009	09/10/2009	29			10 0.34
07/13/2009	08/12/2009	30			10 0.33
06/12/2009	07/13/2009	31			12 0.39
05/13/2009	06/12/2009	30			13 0.43
04/13/2009	05/13/2009	30			24 0.8
03/12/2009	04/13/2009	32			31 0.97
02/10/2009	03/12/2009	30			58 1.93
01/9/2009	02/10/2009	32			58 1.81
12/11/2008	01/9/2009	29			82 2.83
11/10/2008	12/11/2008	31			21 0.68
10/9/2008	11/10/2008	32			21 0.66
09/11/2008	10/9/2008	28			11 0.39
08/11/2008	09/11/2008	31			10 0.32
07/11/2008	08/11/2008	31			11 0.35
06/11/2008	07/11/2008	30			16 0.53
05/12/2008	06/11/2008	30			24 0.8
04/11/2008	05/12/2008	31			25 0.81
03/13/2008	04/11/2008	29			30 1.03
02/11/2008	03/13/2008	31			47 1.52
01/11/2008	02/11/2008	31			71 2.29
12/13/2007	01/11/2008	29			89 3.07
11/10/2007	12/13/2007	33			15 0.45
10/13/2007	11/10/2007	28			26 0.93
09/13/2007	10/13/2007	30			16 0.53
08/15/2007	09/13/2007	29			10 0.34
07/16/2007	08/15/2007	30			11 0.37
06/14/2007	07/16/2007	32			12 0.38
05/15/2007	06/14/2007	30			14 0.47
04/14/2007	05/15/2007	31			37 1.19
03/16/2007	04/14/2007	29			34 1.17
02/14/2007	03/16/2007	30			50 1.67
01/16/2007	02/14/2007	29			64 2.21
12/14/2006	01/16/2007	33			101 3.06
11/13/2006	12/14/2006	31			44 1.42
10/13/2006	11/13/2006	31			19 0.61
09/14/2006	10/13/2006	29			19 0.66
08/15/2006	09/14/2006	30			15 0.5
07/17/2006	08/15/2006	29			15 0.52
06/15/2006	07/17/2006	32			24 0.75
05/16/2006	06/15/2006	30			31 1.03
04/13/2006	05/16/2006	33			35 1.06
03/16/2006	04/13/2006	28			57 2.04
02/14/2006	03/16/2006	30			85 2.83
01/13/2006	02/14/2006	32			64 2
12/14/2005	01/13/2006	30			52 1.73
11/15/2005	12/14/2005	29			41 1.41
10/14/2005	11/15/2005	32			30 0.94
09/14/2005	10/14/2005	30			19 0.63
08/15/2005	09/14/2005	30			23 0.77
07/16/2005	08/15/2005	30			21 0.7
06/17/2005	07/16/2005	29			10 0.34
05/16/2005	06/17/2005	32			38 1.19
04/15/2005	05/16/2005	31			36 1.16
03/16/2005	04/15/2005	30			50 1.67
02/14/2005	03/16/2005	30			56 1.87
01/14/2005	02/14/2005	31	Rebill		167 2.89
12/14/2004	01/14/2005	30	Canceled		189 6.1
11/15/2004	12/14/2004	29			34 1.17
10/15/2004	11/15/2004	31			49 1.58
09/15/2004	10/15/2004	30			19 0.63
08/17/2004	09/15/2004	29			16 0.55
07/16/2004	08/17/2004	32			21 0.66
06/17/2004	07/16/2004	29			25 0.86
05/17/2004	06/17/2004	31			31 1
04/16/2004	05/17/2004	31			37 1.19