

and Electric Company

High Bill Complaint Report

Customer Usage Data

Period January 29, 2011 through February 4, 2011

| Electric | | | | | | | Gas | | | | | | |
|------------|------------|------|----------|--------|-------|-------|------------|------------|------|----------|--------|-------|------|
| Start Date | End Date | Days | Status | Amount | Usage | ADU | Start Date | End Date | Days | Status | Amount | Usage | ADU |
| {Redacted} | {Redacted} | | | } | 1082 | 37.31 | 12/12/2010 | 01/10/2011 | 29 | | } | 61 | 2.1 |
| | | | | | 1245 | 37.73 | 11/10/2010 | 12/12/2010 | 32 | | | 47 | 1.47 |
| | | | | | 1166 | 40.21 | 10/11/2010 | 11/10/2010 | 30 | | | 15 | 0.5 |
| | | | | | 1192 | 41.1 | 09/13/2010 | 10/11/2010 | 28 | | | 14 | 0.5 |
| | | | | | 1921 | 60.03 | 08/12/2010 | 09/13/2010 | 32 | | | 13 | 0.41 |
| | | | Rebill | | 1109 | 38.24 | 07/14/2010 | 08/12/2010 | 29 | | | 10 | 0.34 |
| | | | Canceled | | 587 | 20.24 | 06/11/2010 | 07/14/2010 | 33 | | | 29 | 0.88 |
| | | | Rebill | | 1262 | 38.24 | 05/12/2010 | 06/11/2010 | 30 | | | 13 | 0.43 |
| | | | Canceled | | 1901 | 57.61 | 04/13/2010 | 05/12/2010 | 29 | | | 23 | 0.79 |
| | | | Rebill | | 1147 | 38.23 | 03/12/2010 | 04/13/2010 | 32 | | | 28 | 0.88 |
| | | | Canceled | | 1030 | 34.33 | 02/10/2010 | 03/12/2010 | 30 | | | 24 | 0.8 |
| | | | | | 1280 | 44.14 | 01/11/2010 | 02/10/2010 | 30 | | | 34 | 1.13 |
| | | | | | 1278 | 39.94 | 12/10/2009 | 01/11/2010 | 32 | Rebill | | 69 | 2.16 |
| | | | | | 938 | 31.27 | 12/10/2009 | 01/11/2010 | 32 | Canceled | | 172 | 5.38 |
| | | | | | 1072 | 35.73 | 11/09/2009 | 12/10/2009 | 31 | | | 44 | 1.42 |
| | | | | | 1155 | 36.09 | 10/09/2009 | 11/09/2009 | 31 | | | 18 | 0.58 |
| | | | | | 1161 | 37.45 | 09/10/2009 | 10/09/2009 | 29 | | | 12 | 0.41 |
| | | | | | 1225 | 39.52 | 08/12/2009 | 09/10/2009 | 29 | | | 10 | 0.34 |
| | | | | | 1183 | 40.79 | 07/13/2009 | 08/12/2009 | 30 | | | 10 | 0.33 |
| | | | | | 1154 | 39.79 | 06/12/2009 | 07/13/2009 | 31 | | | 12 | 0.39 |
| | | | | | 1199 | 39.97 | 05/13/2009 | 06/12/2009 | 30 | | | 13 | 0.43 |
| | | | | | 1177 | 37.97 | 04/13/2009 | 05/13/2009 | 30 | | | 24 | 0.8 |
| | | | | | 1030 | 34.33 | 03/12/2009 | 04/13/2009 | 32 | | | 31 | 0.97 |
| | | | | | 1057 | 35.23 | 02/10/2009 | 03/12/2009 | 30 | | | 58 | 1.93 |
| | | | | | 1032 | 32.25 | 01/09/2009 | 02/10/2009 | 32 | | | 58 | 1.81 |
| | | | | | 917 | 30.57 | 12/11/2008 | 01/09/2009 | 29 | | | 82 | 2.83 |
| | | | | | 1061 | 33.16 | 11/10/2008 | 12/11/2008 | 31 | | | 21 | 0.68 |
| | | | | | 1043 | 35.97 | 10/09/2008 | 11/10/2008 | 32 | | | 21 | 0.66 |
| | | | | | 1117 | 36.03 | 09/11/2008 | 10/09/2008 | 28 | | | 11 | 0.39 |
| | | | | | 1280 | 40 | 08/11/2008 | 09/11/2008 | 31 | | | 10 | 0.32 |
| | | | | | 1119 | 39.96 | 07/11/2008 | 08/11/2008 | 31 | | | 11 | 0.35 |
| | | | | | 1254 | 40.45 | 06/11/2008 | 07/11/2008 | 30 | | | 16 | 0.53 |
| | | | | | 1435 | 46.29 | 05/12/2008 | 06/11/2008 | 30 | | | 24 | 0.8 |
| | | | | | 1414 | 47.13 | 04/11/2008 | 05/12/2008 | 31 | | | 25 | 0.81 |
| | | | | | 982 | 32.73 | 03/13/2008 | 04/11/2008 | 29 | | | 30 | 1.03 |
| | | | | | 697 | 22.48 | 02/11/2008 | 03/13/2008 | 31 | | | 47 | 1.52 |
| | | | | | 792 | 27.31 | 01/11/2008 | 02/11/2008 | 31 | | | 71 | 2.29 |
| | | | | | 830 | 26.77 | 12/13/2007 | 01/11/2008 | 29 | | | 89 | 3.07 |
| | | | | | 882 | 28.45 | 11/10/2007 | 12/13/2007 | 33 | | | 15 | 0.45 |
| | | | | | 671 | 23.14 | 10/13/2007 | 11/10/2007 | 28 | | | 26 | 0.93 |
| | | | | | 932 | 28.24 | 09/13/2007 | 10/13/2007 | 30 | | | 16 | 0.53 |
| | | | | | 595 | 21.25 | 08/15/2007 | 09/13/2007 | 29 | | | 10 | 0.34 |
| | | | | | 663 | 22.1 | 07/16/2007 | 08/15/2007 | 30 | | | 11 | 0.37 |
| | | | | | 741 | 25.55 | 06/14/2007 | 07/16/2007 | 32 | | | 12 | 0.38 |
| | | | | | 699 | 23.3 | 05/15/2007 | 06/14/2007 | 30 | | | 14 | 0.47 |
| | | | | | 754 | 23.56 | 04/14/2007 | 05/15/2007 | 31 | | | 37 | 1.19 |
| | | | | | 547 | 18.23 | 03/16/2007 | 04/14/2007 | 29 | | | 34 | 1.17 |
| | | | | | 670 | 21.61 | 02/14/2007 | 03/16/2007 | 30 | | | 50 | 1.67 |
| | | | | | 590 | 20.34 | 01/16/2007 | 02/14/2007 | 29 | | | 64 | 2.21 |
| | | | | | 621 | 20.7 | 12/14/2006 | 01/16/2007 | 33 | | | 101 | 3.06 |
| | | | | | 627 | 21.62 | 11/13/2006 | 12/14/2006 | 31 | | | 44 | 1.42 |
| | | | | | 763 | 23.12 | 10/13/2006 | 11/13/2006 | 31 | | | 19 | 0.61 |
| | | | | | 679 | 21.9 | 09/14/2006 | 10/13/2006 | 29 | | | 19 | 0.66 |
| | | | | | 486 | 15.68 | 08/15/2006 | 09/14/2006 | 30 | | | 15 | 0.5 |
| | | | | | 564 | 19.45 | 07/17/2006 | 08/15/2006 | 29 | | | 15 | 0.52 |
| | | | | | 589 | 19.63 | 06/15/2006 | 07/17/2006 | 32 | | | 24 | 0.75 |
| | | | | | 784 | 27.03 | 05/16/2006 | 06/15/2006 | 30 | | | 31 | 1.03 |
| | | | | | 570 | 17.81 | 04/13/2006 | 05/16/2006 | 33 | | | 35 | 1.06 |
| | | | | | 524 | 17.47 | 03/16/2006 | 04/13/2006 | 28 | | | 57 | 2.04 |
| | | | | | 595 | 18.03 | 02/14/2006 | 03/16/2006 | 30 | | | 85 | 2.83 |
| | | | | | 525 | 18.75 | 01/13/2006 | 02/14/2006 | 32 | | | 64 | 2 |
| | | | | | 643 | 21.43 | 12/14/2005 | 01/13/2006 | 30 | | | 52 | 1.73 |
| | | | | | 554 | 17.31 | 11/15/2005 | 12/14/2005 | 29 | | | 41 | 1.41 |
| | | | | | 480 | 16 | 10/14/2005 | 11/15/2005 | 32 | | | 30 | 0.94 |
| | | | | | 444 | 15.31 | 09/14/2005 | 10/14/2005 | 30 | | | 19 | 0.63 |
| | | | | | 522 | 16.31 | 08/15/2005 | 09/14/2005 | 30 | | | 23 | 0.77 |
| | | | | | 530 | 17.67 | 07/16/2005 | 08/15/2005 | 30 | | | 21 | 0.7 |
| | | | | | 571 | 19.03 | 06/17/2005 | 07/16/2005 | 29 | | | 10 | 0.34 |
| | | | | | 624 | 20.8 | 05/16/2005 | 06/17/2005 | 32 | | | 38 | 1.19 |
| | | | | | 511 | 17.62 | 04/15/2005 | 05/16/2005 | 31 | | | 36 | 1.16 |
| | | | | | 531 | 16.59 | 03/16/2005 | 04/15/2005 | 30 | | | 50 | 1.67 |
| | | | | | 490 | 15.81 | 02/14/2005 | 03/16/2005 | 30 | | | 56 | 1.87 |
| | | | | | 589 | 19.63 | 12/14/2004 | 02/14/2005 | 62 | Rebill | | 167 | 2.89 |
| | | | | | 472 | 15.73 | 12/14/2004 | 01/14/2005 | 31 | Canceled | | 189 | 6.1 |
| | | | | | 613 | 19.77 | 11/15/2004 | 12/14/2004 | 29 | | | 34 | 1.17 |
| | | | | | 558 | 18 | 10/15/2004 | 11/15/2004 | 31 | | | 49 | 1.58 |
| | | | | | 310 | 10.69 | 09/15/2004 | 10/15/2004 | 30 | | | 19 | 0.63 |
| | | | | | 626 | 20.19 | 08/17/2004 | 09/15/2004 | 29 | | | 16 | 0.55 |
| | | | | | 530 | 17.67 | 07/16/2004 | 08/17/2004 | 32 | | | 21 | 0.66 |
| | | | | | 752 | 25.93 | 06/17/2004 | 07/16/2004 | 29 | | | 25 | 0.86 |
| | | | | | 997 | 31.16 | 05/17/2004 | 06/17/2004 | 31 | | | 31 | 1 |
| | | | | | 640 | 22.07 | 04/16/2004 | 05/17/2004 | 31 | | | 37 | 1.19 |
| | | | | | 619 | 19.97 | | | | | | | |
| | | | | | 534 | 17.23 | | | | | | | |