

**PACIFIC GAS AND ELECTRIC COMPANY  
SmartMeter™ CPUC Staff Inquiry  
Data Response**

PG&E Data Request No.:	DRA_003		
PG&E File Name:	SM CSI_DR_DRA_003-Q17		
Request Date:	December 22, 2010	Requester DR No.:	DRA_3
Date Sent:	February 11, 2011	Requesting Party:	DRA
PG&E Witness:	N/A	Requester:	Tom Roberts

**QUESTION 17**

Provide an excel file listing all SmartMeter related complaints, and disposition of those complaints. This list should include all complaints summarized in the weekly reports sent in response to Data Request ED\_017, Question 1.

- a. If complaints are coded as to the type of problem (high bill, low bill, interference, etc.), include the appropriate code for each complaint, as well as a glossary describing the codes.

**ANSWER 17**

***The attachment included in the response to this data request (Attachment DRA\_003-17-1) contains confidential customer-specific information and is being submitted under CPUC Code Section 583.***

Attachment DRA\_003-17-1 is a list of all SmartMeter™ complaints received by PG&E and the disposition of those complaints. No codes are used in the report.