This report contains confidential customer information and is being submitted under CPUC Code Section 583.

; and Electric Company

High Bill Complaint Report

omer Usage Data

iod February 5, 2011 through February 11, 2011

{Redacted}

{Redacted}

Electric

Start Date	End Date	Days	Status	Amount	Usage	ADU
01/12/2011	02/11/2011	30		}	821	27.37
12/14/2010	01/12/2011	29			943	32.52
11/12/2010	12/14/2010	32			956	29.88
10/13/2010	11/12/2010	30			915	30.5
09/14/2010	10/13/2010	29			1466	50.55
08/13/2010	09/14/2010	32			2241	70.03
07/14/2010	08/13/2010	30			2353	78.43
06/14/2010	07/14/2010	30			1994	66.47
05/13/2010	06/14/2010	32			1476	46.13
04/14/2010	05/13/2010	29			743	25.62
03/15/2010	04/14/2010	30			732	24.4
02/11/2010	03/15/2010	32			864	27
01/12/2010	02/11/2010	30			818	27.27
12/11/2009	01/12/2010	32			945	29.53
11/10/2009	12/11/2009	31			849	27.39
10/12/2009	11/10/2009	29			778	26.83
09/11/2009	10/12/2009	31			1490	48.06
08/12/2009	09/11/2009	30			2038	67.93
07/14/2009	08/12/2009	29			2325	80.17
06/12/2009	07/14/2009	32			2132	66.63
05/13/2009	06/12/2009	30			1560	52
04/14/2009	05/13/2009	29			1012	34.9
03/13/2009	04/14/2009	32			779	24.34
02/11/2009	03/13/2009	30			836	27.87
01/12/2009	02/11/2009	30			851	28.37
12/11/2008	01/12/2009	32			994	31.06
11/10/2008	12/11/2008	31			799	25.77
10/10/2008	11/10/2008	31			825	26.61
09/11/2008	10/10/2008	29			1259	43.41
08/12/2008	09/11/2008	30			2061	68.7
07/14/2008	08/12/2008	29			2108	72.69
06/12/2008	07/14/2008	32			2355	73.59
05/13/2008	06/12/2008	30			1312	43.73
04/11/2008	05/13/2008	32			1076	33.63
03/13/2008	04/11/2008	29			626	21.59
02/12/2008	03/13/2008	30			732	24.4
01/14/2008	02/12/2008	29			840	28.97
12/13/2007	01/14/2008	32			1051	32.84
11/13/2007	12/13/2007	30			895	29.83
10/16/2007	11/13/2007	28			762	27.21
09/14/2007	10/16/2007	32			1118	34.94
08/15/2007	09/14/2007	30			2107	70.23
07/17/2007	08/15/2007	29			2135	73.62
06/16/2007	07/17/2007	31			2195	70.81
05/17/2007	06/16/2007	30			1655	55.17
04/16/2007	05/17/2007	31			1114	35.94
03/16/2007	04/16/2007	31			1022	32.97
02/15/2007	03/16/2007	29			932	32.14
01/16/2007	02/15/2007	30			1018	33.93
12/15/2006	01/16/2007	32			1257	39.28
11/14/2006	12/15/2006	31			1169	37.71
10/16/2006	11/14/2006	29			952	32.83
09/15/2006	10/16/2006	31			1259	40.61
08/17/2006	09/15/2006	29			2125	73.28
07/19/2006	08/17/2006	29			2421	83.48
06/17/2006	07/19/2006	32			2883	90.09
05/17/2006	06/17/2006	31			1686	54.39
04/17/2006	05/17/2006	30			1347	44.9
03/18/2006	04/17/2006	30			955	31.83
02/15/2006	03/18/2006	31			750	24.19
01/18/2006	02/15/2006	28			679	24.25
12/17/2005	01/18/2006	32			999	31.22
11/17/2005	12/17/2005	30			715	23.83
10/18/2005	11/17/2005	30			642	21.4
09/16/2005	10/18/2005	32			942	29.44
08/16/2005	09/16/2005	31			1575	50.81
07/18/2005	08/16/2005	29			2369	81.69
06/16/2005	07/18/2005	32			2045	63.91
05/17/2005	06/16/2005	30			1422	47.4
04/15/2005	05/17/2005	32			697	21.78
03/17/2005	04/15/2005	29			643	22.17
02/15/2005	03/17/2005	30			684	22.8
01/15/2005	02/15/2005	31			842	27.16
12/16/2004	01/15/2005	30			1026	34.2
11/16/2004	12/16/2004	30			1043	34.77
10/18/2004	11/16/2004	29			712	24.55
09/17/2004	10/18/2004	31			1501	48.42
08/17/2004	09/17/2004	31			2717	87.65
07/19/2004	08/17/2004	29			2929	101
06/17/2004	07/19/2004	32			3508	109.63
05/17/2004	06/17/2004	31			2632	84.9
04/16/2004	05/17/2004	31			1803	58.16

Gas

Start Date	End Date	Days	Status	Amount	Usage	ADU
01/12/2011	02/11/2011	30		}	131	4.37
12/14/2010	01/12/2011	29	Rebill		100	3.45
12/14/2010	01/12/2011	29	Canceled		251	8.66
11/12/2010	12/14/2010	32	Rebill		110	3.44
11/12/2010	12/14/2010	32	Canceled		42	1.31
10/12/2010	11/12/2010	31	Rebill		106	3.42
10/12/2010	11/12/2010	31	Canceled		10	0.32
09/13/2010	10/12/2010	29			18	0.62
08/13/2010	09/13/2010	31			20	0.65
07/13/2010	08/13/2010	31			16	0.52
06/14/2010	07/13/2010	29			18	0.62
05/13/2010	06/14/2010	32			24	0.75
04/14/2010	05/13/2010	29			39	1.34
03/15/2010	04/14/2010	30			60	2
02/11/2010	03/15/2010	32			108	3.38
01/12/2010	02/11/2010	30			136	4.53
12/11/2009	01/12/2010	32			167	5.22
11/10/2009	12/11/2009	31			135	4.35
10/12/2009	11/10/2009	29			41	1.41
09/11/2009	10/12/2009	31			20	0.65
08/12/2009	09/11/2009	30			19	0.63
07/14/2009	08/12/2009	29			18	0.62
06/12/2009	07/14/2009	32			22	0.69
05/13/2009	06/12/2009	30			19	0.63
04/14/2009	05/13/2009	29			26	0.9
03/13/2009	04/14/2009	32			47	1.47
02/11/2009	03/13/2009	30			99	3.3
01/12/2009	02/11/2009	30			127	4.23
12/11/2008	01/12/2009	32			197	6.16
11/10/2008	12/11/2008	31			114	3.68
10/10/2008	11/10/2008	31			38	1.23
09/11/2008	10/10/2008	29			17	0.59
08/12/2008	09/11/2008	30			18	0.6
07/14/2008	08/12/2008	29			20	0.69
06/12/2008	07/14/2008	32			24	0.75
05/13/2008	06/12/2008	30			27	0.9
04/11/2008	05/13/2008	32			35	1.09
03/13/2008	04/11/2008	29			48	1.66
02/12/2008	03/13/2008	30			69	2.3
01/14/2008	02/12/2008	29			131	4.52
12/13/2007	01/14/2008	32			149	4.66
11/13/2007	12/13/2007	30			105	3.5
10/16/2007	11/13/2007	28			29	1.04
09/14/2007	10/16/2007	32			28	0.88
08/15/2007	09/14/2007	30			21	0.7
07/17/2007	08/15/2007	29			24	0.83
06/16/2007	07/17/2007	31			23	0.74
05/17/2007	06/16/2007	30			25	0.83
04/16/2007	05/17/2007	31			34	1.1
03/16/2007	04/16/2007	31			49	1.58
02/15/2007	03/16/2007	29			82	2.83
01/16/2007	02/15/2007	30			132	4.4
12/15/2006	01/16/2007	32			202	6.31
11/14/2006	12/15/2006	31			120	3.87
10/16/2006	11/14/2006	29			41	1.41
09/15/2006	10/16/2006	31			26	0.84
08/17/2006	09/15/2006	29			26	0.9
07/19/2006	08/17/2006	29			24	0.83
06/17/2006	07/19/2006	32			30	0.94
05/17/2006	06/17/2006	31			28	0.9
04/17/2006	05/17/2006	30			37	1.23
03/18/2006	04/17/2006	30			73	2.43
02/15/2006	03/18/2006	31			135	4.35
01/18/2006	02/15/2006	28			109	3.89
12/17/2005	01/18/2006	32			140	4.38
11/17/2005	12/17/2005	30			125	4.17
10/18/2005	11/17/2005	30			42	1.4
09/16/2005	10/18/2005	32			31	0.97
08/16/2005	09/16/2005	31			28	0.9
07/18/2005	08/16/2005	29			31	1.07
06/16/2005	07/18/2005	32			29	0.91
05/17/2005	06/16/2005	30			39	1.3
04/15/2005	05/17/2005	32			42	1.31
03/17/2005	04/15/2005	29			41	1.41
02/15/2005	03/17/2005	30			61	2.03
01/15/2005	02/15/2005	31			133	4.29
12/16/2004	01/15/2005	30			128	4.27
11/16/2004	12/16/2004	30			133	4.43
10/18/2004	11/16/2004	29			60	2.07
09/17/2004	10/18/2004	31			31	1
08/17/2004	09/17/2004	31			33	1.06
07/19/2004	08/17/2004	29			34	1.17

06/17/2004	07/19/2004	32		32	1
05/17/2004	06/17/2004	31		34	1.1
04/16/2004	05/17/2004	31		35	1.13