

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

and Electric Company  
**High Bill Complaint Report**

Customer Usage Data  
 Period: February 12, 2011 through February 18, 2011

[Redacted]		[Redacted]	Electric				
Start Date	End Date	Days	Status	BPP Amount	Amount	Usage	ADU
12/31/2010	02/1/2011	32		{Redacted}	}	2648	82.75
12/2/2010	12/31/2010	29				1775	61.21
11/1/2010	12/2/2010	31				1777	57.32
10/1/2010	11/1/2010	31				1709	55.13
09/1/2010	10/1/2010	30				1891	63.03
08/2/2010	09/1/2010	30				2194	73.13
07/1/2010	08/2/2010	32				2479	77.47
06/2/2010	07/1/2010	29				1774	61.17
05/3/2010	06/2/2010	30				1357	45.23
04/2/2010	05/3/2010	31				1258	40.58
03/3/2010	04/2/2010	30				1177	39.23
02/1/2010	03/3/2010	30				1243	41.43
12/30/2009	02/1/2010	33				1428	43.27
12/1/2009	12/30/2009	29				1208	41.66
10/29/2009	12/1/2009	33				1305	39.55
09/30/2009	10/29/2009	29				1109	38.24
08/31/2009	09/30/2009	30				1730	57.67
07/31/2009	08/31/2009	31				2389	77.06
07/1/2009	07/31/2009	30				2298	76.6
06/2/2009	07/1/2009	29				1789	61.69
05/1/2009	06/2/2009	32				1705	53.28
04/2/2009	05/1/2009	29				1207	41.62
03/3/2009	04/2/2009	30				1231	41.03
01/30/2009	03/3/2009	32				1386	43.31
12/30/2008	01/30/2009	31				1565	50.48
12/1/2008	12/30/2008	29				1299	44.79
10/29/2008	12/1/2008	33				1463	44.33
09/29/2008	10/29/2008	30				1364	45.47
08/29/2008	09/29/2008	31				1899	61.26
07/31/2008	08/29/2008	29				2319	79.97
07/1/2008	07/31/2008	30				2612	87.07
06/2/2008	07/1/2008	29				1984	68.41
05/1/2008	06/2/2008	32				1684	52.63
04/1/2008	05/1/2008	30				1349	44.97
03/3/2008	04/1/2008	29				1169	40.31
01/31/2008	03/3/2008	32				1279	39.97
01/3/2008	01/31/2008	28				1254	44.79
12/3/2007	01/3/2008	31				1629	52.55
11/1/2007	12/3/2007	32				1493	46.66
10/3/2007	11/1/2007	29				1429	49.28
09/4/2007	10/3/2007	29				1496	51.59
08/3/2007	09/4/2007	32				2331	72.84
07/6/2007	08/3/2007	28				2129	76.04
06/6/2007	07/6/2007	30				1906	63.53
05/5/2007	06/6/2007	32				1294	40.44
04/5/2007	05/5/2007	30				1179	39.3
03/7/2007	04/5/2007	29				1189	41
02/2/2007	03/7/2007	33				1283	38.88
01/4/2007	02/2/2007	29				1288	44.41
12/5/2006	01/4/2007	30				1648	54.93
11/3/2006	12/5/2006	32				1496	46.75
10/4/2006	11/3/2006	30				1360	45.33
09/5/2006	10/4/2006	29				1624	56
08/4/2006	09/5/2006	32				2128	66.5
07/6/2006	08/4/2006	29				1950	67.24
06/6/2006	07/6/2006	30				1993	66.43
05/6/2006	06/6/2006	31				1619	52.23
04/6/2006	05/6/2006	30				1335	44.5
03/7/2006	04/6/2006	30				1242	41.4
02/4/2006	03/7/2006	31				1087	35.06
01/6/2006	02/4/2006	29				1026	35.38
12/7/2005	01/6/2006	30				1114	37.13
11/4/2005	12/7/2005	33				1038	31.45
10/6/2005	11/4/2005	29				1050	36.21
09/3/2005	10/6/2005	33				1404	42.55
08/5/2005	09/3/2005	29				2272	78.34
07/6/2005	08/5/2005	30				2530	84.33
06/6/2005	07/6/2005	30				1999	66.63
05/6/2005	06/6/2005	31				1620	52.26
04/6/2005	05/6/2005	30				1266	42.2
03/7/2005	04/6/2005	30				1264	42.13
02/3/2005	03/7/2005	32				1290	40.31
01/5/2005	02/3/2005	29				1247	43
12/6/2004	01/5/2005	30				1331	44.37
11/4/2004	12/6/2004	32				1411	44.09
10/5/2004	11/4/2004	30				1409	46.97
09/3/2004	10/5/2004	32				2051	64.09
08/5/2004	09/3/2004	29				2451	84.52
07/8/2004	08/5/2004	28				2314	82.64
06/7/2004	07/8/2004	31				2072	66.84
05/5/2004	06/7/2004	33				1572	47.64
04/7/2004	05/5/2004	28				1163	41.54