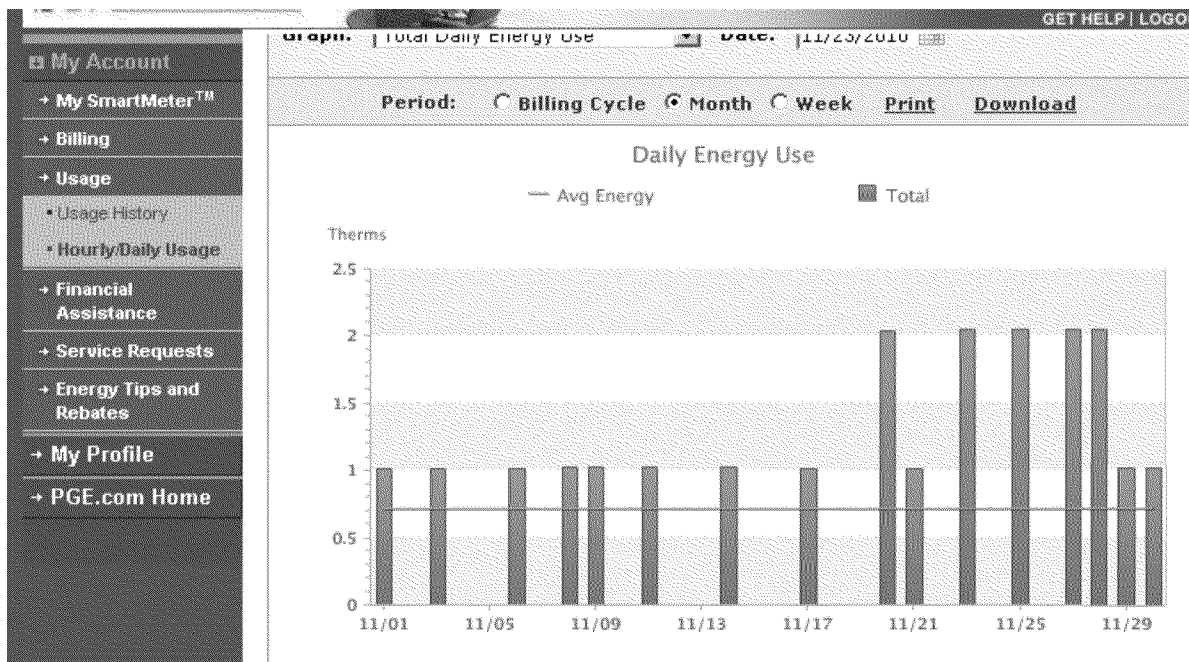


PACIFIC GAS AND ELECTRIC COMPANY
SmartMeter™ CPUC Staff Inquiry
Data Response

| | | | |
|------------------------|------------------------------|-------------------|-------------|
| PG&E Data Request No.: | DRA_002 | | |
| PG&E File Name: | SM CSI_DR_DRA_002-Q18-Supp01 | | |
| Request Date: | December 21, 2010 | Requester DR No.: | DRA_2 |
| Date Sent: | March 29, 2011 | Requesting Party: | DRA |
| PG&E Witness: | N/A | Requester: | Tom Roberts |

QUESTION 18

The figure below shows web-presentment data of an actual PG&E gas customer. Based on this figure, it appears that gas consumption is only displayed to a resolution of 1 therm. Is this correct for all customers?



ANSWER 18

Although it appears on the screen-print that gas consumption is only displayed to a resolution of 1 therm, web presentment for all customers actually details gas consumption in therms to a hundredths' place precision, e.g., 1.01 therms. More specifically, when the mouse hovers over the bar in the chart, the chart will display the gas consumption up to two decimal places.

PACIFIC GAS AND ELECTRIC COMPANY
SmartMeter™ CPUC Staff Inquiry
Data Response

ANSWER 18 -- SUPPLEMENTAL

The original January 14, 2011 response to this data request is provided above. DRA subsequently noted that, based on this explanation, the usage for 11/15 in the figure given would be 0.00, when the customer in fact used more than .01 SCF of gas on that day.

PG&E agrees with DRA that the screen-print would not show the .01 SCF of gas used by the customer on 11/15. For customers with very low usage (less than 1 therm of usage), the web presentment charts are rounded to whole therms. However, as noted in the original answer, a customer can receive more exact usage data by hovering the mouse over the respective bar on the chart.