

and Electric Company
High Bill Complaint Report
Customer Usage Data
 Period February 26, 2011 through March 4, 2011

[Redacted]		[Redacted]		Electric			Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount	Usage	ADU
02/3/2011	03/4/2011	29	Frozen	{Redacted}	705	24.31	02/3/2011	03/4/2011	29	Frozen	}	87	3
01/4/2011	02/3/2011	30	Frozen		722	24.07	01/4/2011	02/3/2011	30	Frozen		88	2.93
12/3/2010	01/4/2011	32	Frozen		814	25.44	12/3/2010	01/4/2011	32	Frozen		41	1.28
11/2/2010	12/3/2010	31	Frozen		458	14.77	11/2/2010	12/3/2010	31	Frozen		17	0.55
10/5/2010	11/2/2010	28	Frozen		187	6.68	10/5/2010	11/2/2010	28	Frozen		31	1.11
09/2/2010	10/5/2010	33	Frozen		217	6.58	09/2/2010	10/5/2010	33	Frozen		26	0.79
08/4/2010	09/2/2010	29	Frozen		199	6.86	08/4/2010	09/2/2010	29	Frozen		21	0.72
07/3/2010	08/4/2010	32	Frozen		188	5.88	07/3/2010	08/4/2010	32	Frozen		20	0.63
06/4/2010	07/3/2010	29	Frozen		172	5.93	06/4/2010	07/3/2010	29	Frozen		23	0.79
05/4/2010	06/4/2010	31	Frozen		179	5.77	05/4/2010	06/4/2010	31	Frozen		37	1.19
04/6/2010	05/4/2010	28	Frozen		164	5.86	04/6/2010	05/4/2010	28	Frozen		42	1.5
03/4/2010	04/6/2010	33	Frozen		234	7.09	03/4/2010	04/6/2010	33	Frozen		72	2.18
02/2/2010	03/4/2010	30	Frozen		254	8.47	02/2/2010	03/4/2010	30	Frozen		64	2.13
12/31/2009	02/2/2010	33	Frozen		268	8.12	12/31/2009	02/2/2010	33	Frozen		87	2.64
12/2/2009	12/31/2009	29	Frozen		320	11.03	12/2/2009	12/31/2009	29	Frozen		99	3.41
10/30/2009	12/2/2009	33	Frozen		285	8.64	10/30/2009	12/2/2009	33	Frozen		63	1.91
10/1/2009	10/30/2009	29	Frozen		245	8.45	10/1/2009	10/30/2009	29	Frozen		29	1
09/1/2009	10/1/2009	30	Frozen		226	7.53	09/1/2009	10/1/2009	30	Frozen		14	0.47
08/3/2009	09/1/2009	29	Frozen		239	8.24	08/3/2009	09/1/2009	29	Frozen		23	0.79
07/2/2009	08/3/2009	32	Frozen		179	5.59	07/2/2009	08/3/2009	32	Frozen		20	0.63
06/3/2009	07/2/2009	29	Frozen		144	4.97	06/3/2009	07/2/2009	29	Frozen		19	0.66
05/4/2009	06/3/2009	30	Frozen		191	6.37	05/4/2009	06/3/2009	30	Frozen		24	0.8
04/3/2009	05/4/2009	31	Frozen		163	5.26	04/3/2009	05/4/2009	31	Frozen		43	1.39
03/4/2009	04/3/2009	30	Frozen		197	6.57	03/4/2009	04/3/2009	30	Frozen		58	1.93
02/2/2009	03/4/2009	30	Frozen		202	6.73	02/2/2009	03/4/2009	30	Frozen		80	2.67
12/31/2008	02/2/2009	33	Frozen		227	6.88	12/31/2008	02/2/2009	33	Frozen		91	2.76
12/2/2008	12/31/2008	29	Frozen		336	11.59	12/2/2008	12/31/2008	29	Frozen		83	2.86
10/30/2008	12/2/2008	33	Frozen		218	6.61	10/30/2008	12/2/2008	33	Frozen		45	1.36
10/1/2008	10/30/2008	29	Frozen		167	5.76	10/1/2008	10/30/2008	29	Frozen		22	0.76
09/2/2008	10/1/2008	29	Frozen		153	5.28	09/2/2008	10/1/2008	29	Frozen		18	0.62
08/1/2008	09/2/2008	32	Frozen		141	4.41	08/1/2008	09/2/2008	32	Frozen		18	0.56
07/3/2008	08/1/2008	29	Frozen		138	4.76	07/3/2008	08/1/2008	29	Frozen		19	0.66
06/3/2008	07/3/2008	30	Frozen		114	3.8	06/3/2008	07/3/2008	30	Frozen		19	0.63
05/2/2008	06/3/2008	32	Frozen		142	4.44	05/2/2008	06/3/2008	32	Frozen		23	0.72
04/2/2008	05/2/2008	30	Frozen		168	5.6	04/2/2008	05/2/2008	30	Frozen		43	1.43
03/4/2008	04/2/2008	29	Frozen		168	5.79	03/4/2008	04/2/2008	29	Frozen		47	1.62
02/1/2008	03/4/2008	32	Frozen		207	6.47	02/1/2008	03/4/2008	32	Frozen		81	2.53
01/4/2008	02/1/2008	28	Frozen		185	6.61	01/4/2008	02/1/2008	28	Frozen		95	3.39
12/4/2007	01/4/2008	31	Frozen		256	8.26	12/4/2007	01/4/2008	31	Frozen		106	3.42
11/2/2007	12/4/2007	32	Frozen		188	5.88	11/2/2007	12/4/2007	32	Frozen		53	1.66
10/5/2007	11/2/2007	28	Frozen		149	5.32	10/5/2007	11/2/2007	28	Frozen		36	1.29
09/7/2007	10/5/2007	28	Frozen		131	4.68	09/7/2007	10/5/2007	28	Frozen		19	0.68
08/6/2007	09/7/2007	32	Frozen		144	4.5	08/6/2007	09/7/2007	32	Frozen		21	0.66
07/7/2007	08/6/2007	30	Frozen		130	4.33	07/7/2007	08/6/2007	30	Frozen		19	0.63
06/6/2007	07/7/2007	31	Frozen		99	3.19	06/6/2007	07/7/2007	31	Frozen		20	0.65
05/7/2007	06/6/2007	30	Frozen		127	4.23	05/7/2007	06/6/2007	30	Frozen		19	0.63
04/6/2007	05/7/2007	31	Frozen		173	5.58	04/6/2007	05/7/2007	31	Frozen		35	1.13
03/7/2007	04/6/2007	30	Frozen		161	5.37	03/7/2007	04/6/2007	30	Frozen		33	1.1
02/5/2007	03/7/2007	30	Frozen		303	10.1	02/5/2007	03/7/2007	30	Frozen		65	2.17
01/6/2007	02/5/2007	30	Frozen		279	9.3	01/6/2007	02/5/2007	30	Frozen		95	3.17
12/6/2006	01/6/2007	31	Frozen		410	13.23	12/6/2006	01/6/2007	31	Frozen		91	2.94
11/4/2006	12/6/2006	32	Frozen		437	13.66	11/4/2006	12/6/2006	32	Frozen		64	2
10/5/2006	11/4/2006	30	Frozen		315	10.5	10/5/2006	11/4/2006	30	Frozen		33	1.1
09/6/2006	10/5/2006	29	Frozen		230	7.93	09/6/2006	10/5/2006	29	Frozen		19	0.66
08/7/2006	09/6/2006	30	Frozen		185	6.17	08/7/2006	09/6/2006	30	Frozen		19	0.63
07/7/2006	08/7/2006	31	Frozen		127	4.1	07/7/2006	08/7/2006	31	Frozen		17	0.55
06/8/2006	07/7/2006	29	Frozen		138	4.76	06/8/2006	07/7/2006	29	Frozen		18	0.62
05/8/2006	06/8/2006	31	Frozen		140	4.52	05/8/2006	06/8/2006	31	Frozen		22	0.71
04/7/2006	05/8/2006	31	Frozen		325	10.48	04/7/2006	05/8/2006	31	Frozen		42	1.35
03/8/2006	04/7/2006	30	Frozen		610	20.33	03/8/2006	04/7/2006	30	Frozen		63	2.1
02/6/2006	03/8/2006	30	Frozen		600	20	02/6/2006	03/8/2006	30	Frozen		76	2.53
01/7/2006	02/6/2006	30	Frozen		797	26.57	01/7/2006	02/6/2006	30	Frozen		62	2.07
12/7/2005	01/7/2006	31	Frozen		1022	32.97	12/7/2005	01/7/2006	31	Frozen		78	2.52
11/4/2005	12/7/2005	33	Frozen		807	24.45	11/4/2005	12/7/2005	33	Frozen		60	1.82
10/6/2005	11/4/2005	29	Frozen		466	16.07	10/6/2005	11/4/2005	29	Frozen		31	1.07
09/7/2005	10/6/2005	29	Frozen		416	14.34	09/7/2005	10/6/2005	29	Frozen		27	0.93
08/6/2005	09/7/2005	32	Frozen		442	13.81	08/6/2005	09/7/2005	32	Frozen		22	0.69
07/8/2005	08/6/2005	29	Frozen		357	12.31	07/8/2005	08/6/2005	29	Frozen		19	0.66
06/7/2005	07/8/2005	31	Frozen		368	11.87	06/7/2005	07/8/2005	31	Frozen		25	0.81
05/7/2005	06/7/2005	31	Frozen		250	8.06	05/7/2005	06/7/2005	31	Frozen		25	0.81
04/7/2005	05/7/2005	30	Frozen		427	14.23	04/7/2005	05/7/2005	30	Frozen		21	0.7
03/8/2005	04/7/2005	30	Frozen		363	12.1	03/8/2005	04/7/2005	30	Frozen		63	2.1
02/4/2005	03/8/2005	32	Frozen		452	14.13	02/4/2005	03/8/2005	32	Frozen		69	2.16
01/6/2005	02/4/2005	29	Frozen		480	16.55	01/6/2005	02/4/2005	29	Frozen		87	3
12/7/2004	01/6/2005	30	Frozen		646	21.53	12/7/2004	01/6/2005	30	Frozen		74	2.47
11/5/2004	12/7/2004	32	Frozen		593	18.53	11/5/2004	12/7/2004	32	Frozen		54	1.69
10/7/2004	11/5/2004	29	Frozen		451	15.55	10/7/2004	11/5/2004	29	Frozen		29	1
09/8/2004	10/7/2004	29	Frozen		498	17.17	09/8/2004	10/7/2004	29	Frozen		20	0.69
08/6/2004	09/8/2004	33	Frozen		462	14	08/6/2004	09/8/2004	33	Frozen		9	0.27
07/9/2004	08/6/2004	28	Frozen		440	15.71	07/9/2004	08/6/2004	28	Frozen		10	0.36
06/8/2004	07/9/2004	31	Frozen		522	16.84	06/8/2004	07/9/2004	31	Frozen		20	0.65
05/7/2004	06/8/2004	32	Frozen		566	17.69	05/7/2004	06/8/2004	32	Frozen		17	0.53
05/7/2004	06/8/2004	32	Canceled		566	17.69							

This report contains confidential customer information and is being submitted under CPUC Code Section 500

and Electric Company

High Bill Complaint Report

Customer Usage Data

Period: February 26, 2011 through March 4, 2011

{Redacted}
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Start Date	End Date	Days	Status	Amount	Usage	ADU
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