

**PACIFIC GAS AND ELECTRIC COMPANY  
SmartMeter™ CPUC Staff Inquiry  
Data Response**

PG&E Data Request No.:	DRA_003		
PG&E File Name:	SM CSI_DR_DRA_003-Q10		
Request Date:	December 22, 2010	Requester DR No.:	DRA_3
Date Sent:	March 21, 2011	Requesting Party:	DRA
PG&E Witness:	N/A	Requester:	Tom Roberts

**QUESTION 10**

Provide the following for each information technology (IT) system addition or modification which will be charged to a SmartMeter account including, but not limited to, date storage, billing, customer support, inventory control, PG&E.com, and web-presentment of usage data:

- a. PG&E's name for the IT system,
- b. The name of any vendors or subcontractors that wrote, modified, or sold software used by this IT system
- c. Functions performed by this system,
- d. Initial activation date of this system,
- e. Description of modifications to this system required due to the SmartMeter program,
- f. Budgeted costs for these modifications.

**ANSWER 10**

In a January 27, 2011 meeting in PG&E's General Rate Case (GRC) Phase 3, PG&E gave a presentation on SmartMeter™ Information Technology (IT) to representatives of the Division of Ratepayer Advocates (DRA) and DRA's IT consultant, Utiliworks. The presentation, titled "ISTS Subsection," addressed all IT system additions or modifications whose costs have been or will be charged to the SmartMeter™ Balancing Accounts. PG&E provided DRA with an electronic copy of the presentation in response to GRC Phase 3 Data Request DRA\_004-08 (as Attachment DRA\_004-08-2). A copy is attached for DRA's convenience.

The presentation included the name of each IT system; the vendors that wrote, modified, or sold software used by the IT system; the functions performed by the system; the implementation date of the system or IT Release (modification); and a description of the modifications required due to the SmartMeter™ program.

Attachment DRA\_003-10-1 is a table that shows the actual and/or estimated costs for the SmartMeter™ IT releases described in Attachment DRA\_004-08-2.