

Pacific Gas and Electric Company  
 SmartMeter™ Issues and Complaints Report  
 SmartMeter™ Installation Issues Report

March 24, 2011 -- For the Period March 12, 2011 through March 18, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	9/1/10	{Redacted}	{Redacted}	Suisun	Inquiry Regarding Appliances Affected	RF Interference - Radio	Closed
2	9/1/10	{Redacted}		Chico	Inquiry Regarding Appliances Affected	RF Interference - Computer	Closed
3	9/9/10	{Redacted}		Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open
4	9/11/10	{Redacted}		Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open
5	9/15/10	{Redacted}		San Rafael	Inquiry Regarding Appliances Affected	No time given to power down equipmen	Closed
6	9/15/10	{Redacted}		Saratoga	Inquiry Regarding Appliances Affected	Under Investigation	Open
7	9/18/10	{Redacted}		Hayward	Inquiry Regarding Appliances Affected	Other	Closed
8	9/21/10	{Redacted}		Salinas	Inquiry Regarding Appliances Affected	Under Investigation	Open
9	9/30/10	{Redacted}		Woodland	Inquiry Regarding Appliances Affected	Under Investigation	Open
10	10/13/10	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
11	11/6/10	{Redacted}		Antelope	Customer wants Smartmeter Removed	Under Investigation	Open
12	11/15/10	{Redacted}		Woodland	Inquiry Regarding Appliances Affected	RF Interference - Radio	Closed
13	11/17/10	{Redacted}		Kentfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
14	11/30/10	{Redacted}		Bakersfield	Customer Denies Access	Under Investigation	Open
15	12/1/10	{Redacted}		Daly City	Meter Clearance	Under Investigation	Open
16	12/6/10	{Redacted}		Santa Rosa	Inquiry Regarding Appliances Affected	Other	Closed
17	12/18/10	{Redacted}		San Rafael	Inquiry Regarding Appliances Affected	Under Investigation	Open
18	12/20/10	{Redacted}		Pleasanton	Power Interruption	Under Investigation	Open
19	12/20/10	{Redacted}		Pleasanton	SmartMeter Customer Communication	Under Investigation	Open
20	12/20/10	{Redacted}		San Rafael	Network Equipment	Under Investigation	Open
21	12/22/10	{Redacted}		Salinas	Network Equipment Installation	Under Investigation	Open
22	12/29/10	{Redacted}		Union City	Power Interruption	Under Investigation	Open
23	1/2/11	{Redacted}		Sausalito	Wellington Installer	Under Investigation	Open
24	1/4/11	{Redacted}		Oroville	Wellington Installer	Under Investigation	Open
25	1/4/11	{Redacted}		Oroville	Potential Wellington Claim	Under Investigation	Open
26	1/4/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
27	1/5/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
28	1/5/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
29	1/5/11	{Redacted}		Danville	Wellington Installer	Under Investigation	Open
30	1/6/11	{Redacted}		Rohnert Park	Wellington Installer	Under Investigation	Open
31	1/7/11	{Redacted}		Petaluma	Wellington Installer	Under Investigation	Open
32	1/8/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
33	1/8/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
34	1/10/11	{Redacted}		Ferndale	Wellington Installer	Under Investigation	Open
35	1/10/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
36	1/10/11	{Redacted}		Bakersfield	Scheduling Problems	Under Investigation	Open
37	1/10/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
38	1/11/11	{Redacted}		Eureka	SmartMeter Customer Communication	Under Investigation	Open
39	1/11/11	{Redacted}		Atascadero	Wellington Installer	Under Investigation	Open
40	1/11/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
41	1/11/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
42	1/12/11	{Redacted}		Salinas	Wellington Installer	Under Investigation	Open

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43	1/12/11	{Redacted}		San Rafael	Wellington Installer	Under Investigation	Open
44	1/13/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
45	1/13/11	{Redacted}		Santa Rosa	Power Interruption	Under Investigation	Open
46	1/13/11	{Redacted}		Bodega	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
47	1/13/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
48	1/13/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
49	1/15/11	{Redacted}		San Francisco	Network Equipment	Under Investigation	Open
50	1/15/11	{Redacted}		San Francisco	Network Equipment	Under Investigation	Open
51	1/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
52	1/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
53	1/17/11	{Redacted}		Salinas	Wellington Installer	Under Investigation	Open
54	1/17/11	{Redacted}		San Rafael	Wellington Installer	Under Investigation	Open
55	1/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
56	1/18/11	{Redacted}		Novato	Wellington Installer	Under Investigation	Open
57	1/18/11	{Redacted}		Los Banos	Inquiry Regarding Appliances Affected	Other	Closed
58	1/19/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
59	1/20/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
60	1/20/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
61	1/20/11	{Redacted}		Sonoma	Potential Wellington Claim	Under Investigation	Open
62	1/20/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
63	1/20/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
64	1/20/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
65	1/21/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
66	1/21/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
67	1/21/11	{Redacted}		Oroville	Wellington Installer	Under Investigation	Open
68	1/21/11	{Redacted}		Windsor	Wellington Installer	Under Investigation	Open
69	1/22/11	{Redacted}		Santa Rosa	Potential Wellington Claim	Under Investigation	Open
70	1/22/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
71	1/24/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
72	1/24/11	{Redacted}		Vacaville	CAB Originated Inquiry	Under Investigation	Open
73	1/24/11	{Redacted}		Fremont	Customer wants Smartmeter Removed	Under Investigation	Open
74	1/24/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
75	1/24/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
76	1/25/11	{Redacted}		Oroville	Wellington Installer	Under Investigation	Open
77	1/25/11	{Redacted}		Hollister	Wellington Installer	Under Investigation	Open
78	1/25/11	{Redacted}		San Jose	Meter Clearance	Under Investigation	Open
79	1/26/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
80	1/26/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
81	1/26/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
82	1/26/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
83	1/27/11	{Redacted}		San Rafael	Wellington Installer	Under Investigation	Open
84	1/27/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
85	1/27/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
86	1/27/11	{Redacted}		Ferndale	Wellington Installer	Under Investigation	Open
87	1/27/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
88	1/28/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
89	1/28/11	{Redacted}		Saratoga	Scheduling Problems	Under Investigation	Open
90	1/28/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
91	1/28/11	{Redacted}		Mill Valley	Wellington Installer	Under Investigation	Open
92	1/28/11	{Redacted}		Emeryville	Inquiry Regarding Appliances Affected	Under Investigation	Open
93	1/28/11	{Redacted}		Hamilton City	Wellington Installer	Under Investigation	Open
94	1/29/11	{Redacted}		Salinas	Inquiry Regarding Appliances Affected	Under Investigation	Open
95	1/29/11	{Redacted}		Woodside	Inquiry Regarding Appliances Affected	Other	Closed
96	1/31/11	{Redacted}		Salinas	Meter Clearance	Under Investigation	Open
97	1/31/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
98	1/31/11	{Redacted}		Novato	Power Interruption	Under Investigation	Open
99	1/31/11	{Redacted}		Trinidad	Wellington Installer	Under Investigation	Open
100	2/1/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
101	2/1/11	{Redacted}		Hollister	Wellington Installer	Under Investigation	Open
102	2/1/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
103	2/1/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
104	2/1/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
105	2/1/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
106	2/1/11	{Redacted}		Eureka	Wellington Installer	Under Investigation	Open
107	2/1/11	{Redacted}		Emeryville	Inquiry Regarding Appliances Affected	Under Investigation	Open
108	2/1/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
109	2/2/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
110	2/2/11	{Redacted}		Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
111	2/2/11	{Redacted}		Milpitas	Inquiry Regarding Appliances Affected	Under Investigation	Open
112	2/2/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
113	2/2/11	{Redacted}		Fremont	Inquiry Regarding Appliances Affected	Under Investigation	Open
114	2/2/11	{Redacted}		Cazadero	Potential Wellington Claim	Under Investigation	Open
115	2/2/11	{Redacted}		Mill Valley	Inquiry Regarding Appliances Affected	RF Interference - Radio	Closed
116	2/3/11	{Redacted}		Orland	Inquiry Regarding Appliances Affected	Under Investigation	Open
117	2/3/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
118	2/3/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
119	2/4/11	{Redacted}		Stockton	Scheduling Problems	Under Investigation	Open
120	2/4/11	{Redacted}		San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
121	2/4/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
122	2/4/11	{Redacted}		Vacaville	Meter Clearance	Under Investigation	Open
123	2/5/11	{Redacted}		Sonoma	Wellington Installer	Under Investigation	Open
124	2/5/11	{Redacted}		Los Molinos	Wellington Installer	Under Investigation	Open
125	2/5/11	{Redacted}		Monterey	Inquiry Regarding Appliances Affected	Under Investigation	Open
126	2/5/11	{Redacted}		Richmond	Power Interruption	Under Investigation	Open

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127	2/7/11	{Redacted}		Fremont	Inquiry Regarding Appliances Affected	Under Investigation	Open
128	2/7/11	{Redacted}		San Leandro	Inquiry Regarding Appliances Affected	Under Investigation	Open
129	2/7/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
130	2/7/11	{Redacted}		Campbell	Power Interruption	Under Investigation	Open
131	2/7/11	{Redacted}		Milpitas	Inquiry Regarding Appliances Affected	Under Investigation	Open
132	2/7/11	{Redacted}		Oakland	Power Interruption	Under Investigation	Open
133	2/8/11	{Redacted}		Orland	Power Interruption	Under Investigation	Open
134	2/8/11	{Redacted}		Salinas	Power Interruption	Under Investigation	Open
135	2/8/11	{Redacted}		Anderson	Customer Denies Access	Under Investigation	Open
136	2/8/11	{Redacted}		Emeryville	Inquiry Regarding Appliances Affected	Under Investigation	Open
137	2/8/11	{Redacted}		Merced	Inquiry Regarding Appliances Affected	Under Investigation	Open
138	2/9/11	{Redacted}		Oakland	Meter Clearance	Under Investigation	Open
139	2/9/11	{Redacted}		Piedmont	Scheduling Problems	Under Investigation	Open
140	2/9/11	{Redacted}		Fairfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
141	2/9/11	{Redacted}		Lafayette	Inquiry Regarding Appliances Affected	Under Investigation	Open
142	2/9/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
143	2/10/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
144	2/10/11	{Redacted}		San Francisco	Power Interruption	Under Investigation	Open
145	2/10/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
146	2/10/11	{Redacted}		Gilroy	Wellington Installer	Under Investigation	Open
147	2/11/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
148	2/11/11	{Redacted}		San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
149	2/11/11	{Redacted}		Trinidad	Wellington Installer	Under Investigation	Open
150	2/11/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
151	2/11/11	{Redacted}		Bakersfield	Potential Wellington Claim	Under Investigation	Open
152	2/11/11	{Redacted}		Richmond	Wellington Installer	Under Investigation	Open
153	2/11/11	{Redacted}		Vacaville	Power Interruption	Under Investigation	Open
154	2/12/11	{Redacted}		Pacific Grove	Wellington Installer	Under Investigation	Open
155	2/12/11	{Redacted}		Bakersfield	Potential Wellington Claim	Under Investigation	Open
156	2/14/11	{Redacted}		Santa Cruz	Inquiry Regarding Appliances Affected	Under Investigation	Open
157	2/14/11	{Redacted}		Cupertino	Power Interruption	Under Investigation	Open
158	2/14/11	{Redacted}		Tiburon	Power Interruption	Flickering Lights	Closed
159	2/14/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
160	2/14/11	{Redacted}		Corning	Power Interruption	Under Investigation	Open
161	2/14/11	{Redacted}		San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
162	2/15/11	{Redacted}		San Francisco	Scheduling Problems	Under Investigation	Open
163	2/15/11	{Redacted}		Orland	Wellington Installer	Under Investigation	Open
164	2/15/11	{Redacted}		San Jose	Meter Clearance	Under Investigation	Open
165	2/15/11	{Redacted}		Orland	Power Interruption	Under Investigation	Open
166	2/15/11	{Redacted}		Carmel Valley	Wellington Installer	Under Investigation	Open
167	2/16/11	{Redacted}		Sacramento	Power Interruption	Under Investigation	Open
168	2/16/11	{Redacted}		Piedmont	Meter Clearance	Under Investigation	Open

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169	2/16/11	{Redacted}		Oakland	Power Interruption	Under Investigation	Open
170	2/16/11	{Redacted}		Emeryville	Inquiry Regarding Appliances Affected	Under Investigation	Open
171	2/16/11	{Redacted}		El Cerrito	Power Interruption	Under Investigation	Open
172	2/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
173	2/17/11	{Redacted}		Vallejo	Power Interruption	Under Investigation	Open
174	2/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
175	2/19/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
176	2/19/11	{Redacted}		Lower Lake	Wellington Installer	Under Investigation	Open
177	2/19/11	{Redacted}		Kensington	Power Interruption	Under Investigation	Open
178	2/19/11	{Redacted}		Marina	Power Interruption	Under Investigation	Open
179	2/20/11	{Redacted}		Gilroy	Power Interruption	Under Investigation	Open
180	2/21/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
181	2/21/11	{Redacted}		San Rafael	Power Interruption	Under Investigation	Open
182	2/22/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
183	2/22/11	{Redacted}		Santa Clara	Inquiry Regarding Appliances Affected	Under Investigation	Open
184	2/22/11	{Redacted}		Redwood City	Inquiry Regarding Appliances Affected	Under Investigation	Open
185	2/22/11	{Redacted}		Los Gatos	Meter / Module Equipment (Mfg.)	Under Investigation	Open
186	2/22/11	{Redacted}		San Lorenzo	Inquiry Regarding Appliances Affected	RF Interference - Internet/Cable	Closed
187	2/22/11	{Redacted}		Hollister	Power Interruption	Under Investigation	Open
188	2/22/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
189	2/22/11	{Redacted}		El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
190	2/22/11	{Redacted}		Novato	Power Interruption	Under Investigation	Open
191	2/22/11	{Redacted}		Alameda	Customer wants Smartmeter Removed	Under Investigation	Open
192	2/22/11	{Redacted}		Berkeley	Meter Clearance	Under Investigation	Open
193	2/23/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
194	2/23/11	{Redacted}		Campbell	Meter Clearance	Under Investigation	Open
195	2/23/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
196	2/23/11	{Redacted}		Guadalupe	Inquiry Regarding Appliances Affected	RF Interference - Garage Door	Closed
197	2/24/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
198	2/24/11	{Redacted}		Orland	Power Interruption	Under Investigation	Open
199	2/24/11	{Redacted}		Eureka	Wellington Installer	Under Investigation	Open
200	2/24/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
201	2/24/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
202	2/24/11	{Redacted}		Salinas	Inquiry Regarding Appliances Affected	Under Investigation	Open
203	2/24/11	{Redacted}		Arcata	Wellington Installer	Under Investigation	Open
204	2/24/11	{Redacted}		Cupertino	Power Interruption	Under Investigation	Open
205	2/24/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
206	2/25/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
207	2/25/11	{Redacted}		Morgan Hill	Inquiry Regarding Appliances Affected	Under Investigation	Open
208	2/25/11	{Redacted}		San Mateo	Meter Clearance	Under Investigation	Open
209	2/25/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
210	2/25/11	{Redacted}		Pinole	Wellington Installer	Under Investigation	Open

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211	2/25/11	{Redacted}		Alameda	Customer wants Smartmeter Removed	Under Investigation	Open
212	2/25/11	{Redacted}		San Jose	Meter Clearance	Under Investigation	Open
213	2/25/11	{Redacted}		Novato	Power Interruption	Under Investigation	Open
214	2/26/11	{Redacted}		Williams	Meter / Module Equipment (Mfg.)	Under Investigation	Open
215	2/26/11	{Redacted}		Williams	Meter / Module Equipment (Mfg.)	Under Investigation	Open
216	2/28/11	{Redacted}		Arvin	Wellington Installer	Under Investigation	Open
217	2/28/11	{Redacted}		Livermore	Network Equipment	Under Investigation	Open
218	2/28/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
219	2/28/11	{Redacted}		Carmel	Inquiry Regarding Appliances Affected	Under Investigation	Open
220	3/1/11	{Redacted}		Piedmont	Meter Clearance	Under Investigation	Open
221	3/1/11	{Redacted}		Mill Valley	Inquiry Regarding Appliances Affected	RF Interference - Internet/Cable	Closed
222	3/1/11	{Redacted}		Oroville	Inquiry Regarding Appliances Affected	Under Investigation	Open
223	3/1/11	{Redacted}		Red Bluff	Wellington Installer	Under Investigation	Open
224	3/1/11	{Redacted}		San Rafael	Inquiry Regarding Appliances Affected	RF Interference - Internet/Cable	Closed
225	3/2/11	{Redacted}		Clearlake	Inquiry Regarding Appliances Affected	Other	Closed
226	3/2/11	{Redacted}		Stonyford	Wellington Installer	Under Investigation	Open
227	3/2/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
228	3/3/11	{Redacted}		San Francisco	Power Interruption	Under Investigation	Open
229	3/3/11	{Redacted}		San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
230	3/3/11	{Redacted}		Santa Rosa	Power Interruption	Under Investigation	Open
231	3/3/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
232	3/3/11	{Redacted}		Berkeley	Meter / Module Equipment (Mfg.)	Under Investigation	Open
233	3/3/11	{Redacted}		Novato	Inquiry Regarding Appliances Affected	Other	Closed
234	3/3/11	{Redacted}		Lafayette	Meter / Module Equipment (Mfg.)	Under Investigation	Open
235	3/4/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
236	3/4/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
237	3/4/11	{Redacted}		Santa Rosa	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed
238	3/4/11	{Redacted}		Portola Valley	Meter / Module Equipment (Mfg.)	Under Investigation	Open
239	3/4/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
240	3/4/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
241	3/4/11	{Redacted}		Red Bluff	Power Interruption	Under Investigation	Open
242	3/4/11	{Redacted}		Oakland	Power Interruption	Under Investigation	Open
243	3/4/11	{Redacted}		Hollister	Inquiry Regarding Appliances Affected	Under Investigation	Open
244	3/5/11	{Redacted}		Hidden Valley Lake	Inquiry Regarding Appliances Affected	Under Investigation	Open
245	3/5/11	{Redacted}		Willows	Meter Clearance	Under Investigation	Open
246	3/5/11	{Redacted}		Soquel	Inquiry Regarding Appliances Affected	Other	Closed
247	3/5/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Other	Closed
248	3/6/11	{Redacted}		Monterey	Wellington Installer	Under Investigation	Open
249	3/6/11	{Redacted}		San Lorenzo	Power Interruption	Under Investigation	Open
250	3/6/11	{Redacted}		Salinas	Wellington Installer	Under Investigation	Open
251	3/7/11	{Redacted}		Walnut Creek	Customer wants Smartmeter Removed	Under Investigation	Open
252	3/7/11	{Redacted}		Marina	Power Interruption	Other	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
253	3/7/11	{Redacted}		El Sobrante	Customer wants Smartmeter Removed	Under Investigation	Open
254	3/7/11	{Redacted}		Salinas	Power Interruption	Under Investigation	Open
255	3/7/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Customer does not want a SmartMeter	Closed
256	3/7/11	{Redacted}		Gilroy	Inquiry Regarding Appliances Affected	Under Investigation	Open
257	3/8/11	{Redacted}		San Carlos	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
258	3/8/11	{Redacted}		Red Bluff	Wellington Installer	Under Investigation	Open
259	3/8/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
260	3/8/11	{Redacted}		Red Bluff	Wellington Installer	Under Investigation	Open
261	3/8/11	{Redacted}		Templeton	Wellington Installer	Under Investigation	Open
262	3/8/11	{Redacted}		San Francisco	Meter Clearance	Under Investigation	Open
263	3/8/11	{Redacted}		Orland	Power Interruption	Under Investigation	Open
264	3/8/11	{Redacted}		Atascadero	Inquiry Regarding Appliances Affected	Under Investigation	Open
265	3/9/11	{Redacted}		San Anselmo	Meter Clearance	RF/EMF Concerns	Closed
266	3/9/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
267	3/9/11	{Redacted}		Clearlake Oaks	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
268	3/9/11	{Redacted}		San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
269	3/9/11	{Redacted}		Gilroy	Scheduling Problems	Under Investigation	Open
270	3/9/11	{Redacted}		Monterey	Power Interruption	Under Investigation	Open
271	3/9/11	{Redacted}		San Rafael	Customer wants Smartmeter Removed	Under Investigation	Open
272	3/9/11	{Redacted}		Kelseyville	Customer wants Smartmeter Removed	Under Investigation	Open
273	3/9/11	{Redacted}		Carmel Valley	Power Interruption	Breaker keeps tripping	Closed
274	3/9/11	{Redacted}		Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open
275	3/9/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
276	3/10/11	{Redacted}		Fortuna	Wellington Installer	RF/EMF Concerns	Closed
277	3/10/11	{Redacted}		Salinas	Customer wants Smartmeter Removed	No reason provided	Closed
278	3/10/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
279	3/10/11	{Redacted}		Crockett	Power Interruption	Under Investigation	Open
280	3/10/11	{Redacted}		Campbell	Wellington Installer	Under Investigation	Open
281	3/10/11	{Redacted}		Orland	Wellington Installer	Under Investigation	Open
282	3/10/11	{Redacted}		Marina	Customer Denies Access	Customer does not want a SmartMeter	Closed
283	3/10/11	{Redacted}		Concord	Customer wants Smartmeter Removed	Under Investigation	Open
284	3/10/11	{Redacted}		San Rafael	Power Interruption	Under Investigation	Open
285	3/10/11	{Redacted}		Berkeley	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
286	3/10/11	{Redacted}		Manton	Power Interruption	Under Investigation	Open
287	3/11/11	{Redacted}		Oroville	Customer wants Smartmeter Removed	Under Investigation	Open
288	3/11/11	{Redacted}		Auburn	Customer wants Smartmeter Removed	Under Investigation	Open
289	3/11/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
290	3/11/11	{Redacted}		Marina	Customer wants Smartmeter Removed	Unhappy with SM program	Closed
291	3/11/11	{Redacted}		San Jose	Other	Other	Closed
292	3/11/11	{Redacted}		Salinas	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
293	3/11/11	{Redacted}		Windsor	Customer wants Smartmeter Removed	Under Investigation	Open
294	3/11/11	{Redacted}		Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open

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295	3/11/11	{Redacted}		Oakland	Meter Clearance	Under Investigation	Open
296	3/11/11	{Redacted}		Los Gatos	Customer wants Smartmeter Removed	Unhappy with SM program	Closed
297	3/11/11	{Redacted}		Pacific Grove	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
298	3/11/11	{Redacted}		Hollister	SmartMeter Customer Communication	Concerns from Media Reports	Closed
299	3/11/11	{Redacted}		Sunnyvale	Customer wants Smartmeter Removed	Other	Closed
300	3/11/11	{Redacted}		Pacific Grove	Customer wants Smartmeter Removed	Under Investigation	Open
301	3/11/11	{Redacted}		Pacific Grove	Power Interruption	Under Investigation	Open
302	3/11/11	{Redacted}		Kelseyville	Customer wants Smartmeter Removed	Under Investigation	Open
303	3/11/11	{Redacted}		Pleasant Hill	Customer wants Smartmeter Removed	Under Investigation	Open
304	3/11/11	{Redacted}		Placerville	Customer wants Smartmeter Removed	Under Investigation	Open
305	3/11/11	{Redacted}		Arcata	Customer wants Smartmeter Removed	Under Investigation	Open
306	3/11/11	{Redacted}		Rohnert Park	Customer wants Smartmeter Removed	Under Investigation	Open
307	3/11/11	{Redacted}		Los Gatos	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
308	3/11/11	{Redacted}		Santa Cruz	SmartMeter Customer Communication	Q on SM communication materials	Closed
309	3/11/11	{Redacted}		Fortuna	Customer wants Smartmeter Removed	Under Investigation	Open
310	3/11/11	{Redacted}		Salinas	Customer wants Smartmeter Removed	Unhappy with SM program	Closed
311	3/11/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
312	3/12/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
313	3/12/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
314	3/12/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
315	3/12/11	{Redacted}		Forestville	Customer Denies Access	RF/EMF Concerns	Closed
316	3/12/11	{Redacted}		Gilroy	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
317	3/12/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
318	3/12/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Customer does not want a SmartMeter	Closed
319	3/12/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
320	3/12/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
321	3/12/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
322	3/12/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
323	3/12/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
324	3/12/11	{Redacted}		Los Gatos	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
325	3/12/11	{Redacted}		Cobb	Customer Denies Access	Medical Concerns	Closed
326	3/12/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
327	3/12/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
328	3/12/11	{Redacted}		Fresno	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
329	3/12/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
330	3/12/11	{Redacted}		Clearlake	Customer Denies Access	Accuracy of Meter	Closed
331	3/12/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
332	3/12/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
333	3/12/11	{Redacted}		Rohnert Park	Customer Denies Access	Medical Concerns	Closed
334	3/12/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
335	3/12/11	{Redacted}		Petaluma	Customer Denies Access	Customer does not want a SmartMeter	Closed
336	3/12/11	{Redacted}		Ukiah	Customer Denies Access	RF/EMF Concerns	Closed



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337	3/12/11	{Redacted}		San Francisco	Customer Denies Access	Privacy Concerns	Closed
338	3/12/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
339	3/12/11	{Redacted}		Saratoga	Power Interruption	Under Investigation	Open
340	3/12/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
341	3/12/11	{Redacted}		Rohnert Park	Customer wants Smartmeter Removed	Under Investigation	Open
342	3/12/11	{Redacted}		Pebble Beach	Customer Denies Access	Customer does not want a SmartMeter	Closed
343	3/12/11	{Redacted}		Clearlake	Customer Denies Access	Accuracy of Meter	Closed
344	3/12/11	{Redacted}		Middletown	Customer Denies Access	Medical Concerns	Closed
345	3/12/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
346	3/12/11	{Redacted}		Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
347	3/12/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
348	3/13/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
349	3/13/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
350	3/13/11	{Redacted}		Hillsborough	Customer Denies Access	Accuracy of Meter	Closed
351	3/13/11	{Redacted}		Ferndale	Customer Denies Access	Customer does not want a SmartMeter	Closed
352	3/13/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
353	3/13/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
354	3/13/11	{Redacted}		Monterey	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
355	3/13/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Concerns from Media Reports	Closed
356	3/13/11	{Redacted}		Madera	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
357	3/13/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
358	3/13/11	{Redacted}		Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
359	3/13/11	{Redacted}		El Dorado Hills	Customer wants Smartmeter Removed	Under Investigation	Open
360	3/13/11	{Redacted}		Eureka	Customer Denies Access	Privacy Concerns	Closed
361	3/13/11	{Redacted}		Napa	Customer wants Smartmeter Removed	Under Investigation	Open
362	3/13/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
363	3/13/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
364	3/13/11	{Redacted}		Lucerne	Customer Denies Access	Medical Concerns	Closed
365	3/13/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
366	3/13/11	{Redacted}		Upper Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
367	3/13/11	{Redacted}		Novato	Customer wants Smartmeter Removed	Under Investigation	Open
368	3/13/11	{Redacted}		Pacific Grove	Customer wants Smartmeter Removed	Under Investigation	Open
369	3/13/11	{Redacted}		Middletown	Customer Denies Access	Accuracy of Meter	Closed
370	3/13/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
371	3/13/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
372	3/13/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
373	3/14/11	{Redacted}		Petaluma	Customer Denies Access	Concerns from Media Reports	Closed
374	3/14/11	{Redacted}		Sacramento	Customer wants Smartmeter Removed	Under Investigation	Open
375	3/14/11	{Redacted}		Fortuna	Customer Denies Access	Accuracy of Meter	Closed
376	3/14/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
377	3/14/11	{Redacted}		Santa Maria	Customer Denies Access	Medical Concerns	Closed
378	3/14/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed

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379	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
380	3/14/11	{Redacted}		Middletown	Customer Denies Access	Customer does not want a SmartMeter	Closed
381	3/14/11	{Redacted}		Clearlake Oaks	Customer Denies Access	RF/EMF Concerns	Closed
382	3/14/11	{Redacted}		San Rafael	Customer wants Smartmeter Removed	Under Investigation	Open
383	3/14/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
384	3/14/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
385	3/14/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Customer does not want a SmartMeter	Closed
386	3/14/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
387	3/14/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
388	3/14/11	{Redacted}		Berkeley	Customer Denies Access	Medical Concerns	Closed
389	3/14/11	{Redacted}		Manchester	Customer Denies Access	Concerns from Media Reports	Closed
390	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
391	3/14/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
392	3/14/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
393	3/14/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
394	3/14/11	{Redacted}		Burlingame	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
395	3/14/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
396	3/14/11	{Redacted}		Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
397	3/14/11	{Redacted}		Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
398	3/14/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
399	3/14/11	{Redacted}		Lakeport	Customer Denies Access	Accuracy of Meter	Closed
400	3/14/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
401	3/14/11	{Redacted}		Pleasant Hill	Power Interruption	Other	Closed
402	3/14/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
403	3/14/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
404	3/14/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
405	3/14/11	{Redacted}		Aptos	Customer Denies Access	Medical Concerns	Closed
406	3/14/11	{Redacted}		Carmel	Customer Denies Access	Accuracy of Meter	Closed
407	3/14/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
408	3/14/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
409	3/14/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
410	3/14/11	{Redacted}		Merced	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
411	3/14/11	{Redacted}		Clovis	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
412	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
413	3/14/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Under Investigation	Open
414	3/14/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
415	3/14/11	{Redacted}		Novato	Power Interruption	Under Investigation	Open
416	3/14/11	{Redacted}		Clearlake	Other	Other	Closed
417	3/14/11	{Redacted}		Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
418	3/14/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
419	3/14/11	{Redacted}		El Cerrito	Customer Denies Access	Medical Concerns	Closed
420	3/14/11	{Redacted}		Mill Valley	Customer wants Smartmeter Removed	Under Investigation	Open

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421	3/14/11	{Redacted}		Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
422	3/14/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
423	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
424	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
425	3/14/11	{Redacted}		Atascadero	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
426	3/14/11	{Redacted}		Carmel Valley	Customer Denies Access	Customer does not want a SmartMeter	Closed
427	3/14/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	No reason provided	Closed
428	3/14/11	{Redacted}		San Jose	Meter Clearance	Under Investigation	Open
429	3/14/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
430	3/14/11	{Redacted}		Pacific Grove	Customer Denies Access	Medical Concerns	Closed
431	3/14/11	{Redacted}		Le Grand	Customer wants Smartmeter Removed	Under Investigation	Open
432	3/14/11	{Redacted}		Lakeport	Customer Denies Access	Concerns from Media Reports	Closed
433	3/14/11	{Redacted}		Lucerne	Customer Denies Access	Concerns from Media Reports	Closed
434	3/14/11	{Redacted}		Santa Rosa	Customer Denies Access	Customer does not want a SmartMeter	Closed
435	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
436	3/14/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
437	3/14/11	{Redacted}		Red Bluff	Customer Denies Access	Accuracy of Meter	Closed
438	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
439	3/14/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
440	3/14/11	{Redacted}		Danville	Customer Denies Access	Medical Concerns	Closed
441	3/14/11	{Redacted}		Los Gatos	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
442	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
443	3/14/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
444	3/14/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
445	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
446	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
447	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
448	3/14/11	{Redacted}		Petaluma	Power Interruption	Under Investigation	Open
449	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
450	3/14/11	{Redacted}		Upper Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
451	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
452	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
453	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
454	3/14/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
455	3/14/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
456	3/14/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
457	3/14/11	{Redacted}		Carmel	Customer Denies Access	Concerns from Media Reports	Closed
458	3/14/11	{Redacted}		Carmel	Customer Denies Access	Concerns from Media Reports	Closed
459	3/14/11	{Redacted}		San Rafael	SmartMeter Customer Communication	Under Investigation	Open
460	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
461	3/14/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
462	3/14/11	{Redacted}		Pacific Grove	Customer Denies Access	Under Investigation	Open

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463	3/14/11	{Redacted}		Lower Lake	Customer Denies Access	RF/EMF Concerns	Closed
464	3/14/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Other	Closed
465	3/14/11	{Redacted}		Pacific Grove	Customer Denies Access	Customer does not want a SmartMeter	Closed
466	3/14/11	{Redacted}		Red Bluff	Customer Denies Access	Accuracy of Meter	Closed
467	3/14/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
468	3/14/11	{Redacted}		Lucerne	Customer Denies Access	Under Investigation	Open
469	3/14/11	{Redacted}		Clearlake Oaks	Customer Denies Access	RF/EMF Concerns	Closed
470	3/14/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
471	3/14/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
472	3/14/11	{Redacted}		Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
473	3/14/11	{Redacted}		Napa	Inquiry Regarding Appliances Affected	Under Investigation	Open
474	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
475	3/14/11	{Redacted}		Sand City	Customer Denies Access	Accuracy of Meter	Closed
476	3/14/11	{Redacted}		Sand City	Customer Denies Access	Concerns from Media Reports	Closed
477	3/14/11	{Redacted}		Sand City	Customer Denies Access	Customer does not want a SmartMeter	Closed
478	3/14/11	{Redacted}		Sand City	Customer Denies Access	Customer does not want a SmartMeter	Closed
479	3/14/11	{Redacted}		Sand City	Customer Denies Access	Accuracy of Meter	Closed
480	3/14/11	{Redacted}		Sand City	Customer Denies Access	Customer does not want a SmartMeter	Closed
481	3/14/11	{Redacted}		Carmel Valley	Customer Denies Access	RF/EMF Concerns	Closed
482	3/14/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
483	3/14/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
484	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Under Investigation	Open
485	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
486	3/14/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
487	3/14/11	{Redacted}		Pebble Beach	Customer Denies Access	Medical Concerns	Closed
488	3/14/11	{Redacted}		Vallejo	Customer Denies Access	Concerns from Media Reports	Closed
489	3/14/11	{Redacted}		Soquel	Customer Denies Access	Customer does not want a SmartMeter	Closed
490	3/14/11	{Redacted}		San Rafael	Customer Denies Access	RF/EMF Concerns	Closed
491	3/14/11	{Redacted}		Lakeport	Customer wants Smartmeter Removed	Under Investigation	Open
492	3/14/11	{Redacted}		Cobb	Customer Denies Access	Concerns from Media Reports	Closed
493	3/14/11	{Redacted}		Bakersfield	Customer Denies Access	Accuracy of Meter	Closed
494	3/14/11	{Redacted}		Novato	Customer wants Smartmeter Removed	Under Investigation	Open
495	3/14/11	{Redacted}		Carmel	Customer Denies Access	Concerns from Media Reports	Closed
496	3/14/11	{Redacted}		Bayside	Wellington Installer	Under Investigation	Open
497	3/14/11	{Redacted}		Napa	Customer wants Smartmeter Removed	Under Investigation	Open
498	3/14/11	{Redacted}		Bakersfield	Power Interruption	Flickering Lights	Closed
499	3/14/11	{Redacted}		Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
500	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Privacy Concerns	Closed
501	3/14/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
502	3/14/11	{Redacted}		Cobb	Customer Denies Access	Medical Concerns	Closed
503	3/14/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
504	3/14/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed

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505	3/14/11	{Redacted}		Paso Robles	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
506	3/14/11	{Redacted}		Marina	Inquiry Regarding Appliances Affected	RF Interference - Alarm/Security System	Closed
507	3/14/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
508	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
509	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
510	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
511	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
512	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
513	3/14/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
514	3/14/11	{Redacted}		Berkeley	Customer wants Smartmeter Removed	Under Investigation	Open
515	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
516	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
517	3/14/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
518	3/14/11	{Redacted}		Bakersfield	Customer Denies Access	Customer does not want a SmartMeter	Closed
519	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
520	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
521	3/14/11	{Redacted}		Ukiah	Customer Denies Access	Concerns from Media Reports	Closed
522	3/14/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
523	3/14/11	{Redacted}		Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
524	3/14/11	{Redacted}		Madera	Customer Denies Access	Customer does not want a SmartMeter	Closed
525	3/14/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
526	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
527	3/14/11	{Redacted}		Vacaville	Customer wants Smartmeter Removed	Under Investigation	Open
528	3/14/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
529	3/14/11	{Redacted}		Richmond	Customer wants Smartmeter Removed	Under Investigation	Open
530	3/14/11	{Redacted}		Upper Lake	Customer Denies Access	RF/EMF Concerns	Closed
531	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Privacy Concerns	Closed
532	3/14/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
533	3/14/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
534	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
535	3/14/11	{Redacted}		Middletown	Customer Denies Access	Medical Concerns	Closed
536	3/14/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
537	3/14/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
538	3/14/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
539	3/14/11	{Redacted}		Orinda	Customer wants Smartmeter Removed	Under Investigation	Open
540	3/14/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
541	3/14/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
542	3/14/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
543	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
544	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
545	3/14/11	{Redacted}		Anderson	Customer Denies Access	Medical Concerns	Closed
546	3/14/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed

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547	3/14/11	{Redacted}		Novato	Customer Denies Access	Medical Concerns	Closed
548	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
549	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
550	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
551	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
552	3/14/11	{Redacted}		Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
553	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
554	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
555	3/14/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
556	3/14/11	{Redacted}		Fortuna	Other	Under Investigation	Open
557	3/14/11	{Redacted}		Pacific Grove	Customer Denies Access	Concerns from Media Reports	Closed
558	3/14/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
559	3/14/11	{Redacted}		San Jose	Customer Denies Access	Accuracy of Meter	Closed
560	3/14/11	{Redacted}		Daly City	Customer wants Smartmeter Removed	No reason provided	Closed
561	3/14/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
562	3/14/11	{Redacted}		Salinas	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
563	3/14/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
564	3/14/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
565	3/14/11	{Redacted}		Loch Lomond	Customer Denies Access	RF/EMF Concerns	Closed
566	3/14/11	{Redacted}		Lower Lake	Customer Denies Access	RF/EMF Concerns	Closed
567	3/14/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Damaged Refrigerator	Closed
568	3/14/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
569	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
570	3/14/11	{Redacted}		Vallejo	Customer wants Smartmeter Removed	Under Investigation	Open
571	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
572	3/14/11	{Redacted}		San Jose	Customer Denies Access	Medical Concerns	Closed
573	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
574	3/14/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
575	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
576	3/14/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
577	3/14/11	{Redacted}		Los Altos Hills	Customer Denies Access	RF/EMF Concerns	Closed
578	3/14/11	{Redacted}		Clearlake	Customer Denies Access	Privacy Concerns	Closed
579	3/14/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
580	3/14/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
581	3/14/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Medical Concerns	Closed
582	3/14/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
583	3/14/11	{Redacted}		Lower Lake	Customer Denies Access	Accuracy of Meter	Closed
584	3/14/11	{Redacted}		Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
585	3/14/11	{Redacted}		Covelo	Customer Denies Access	Accuracy of Meter	Closed
586	3/14/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
587	3/14/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
588	3/14/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed

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589	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
590	3/14/11	{Redacted}		Upper Lake	Customer Denies Access	Privacy Concerns	Closed
591	3/14/11	{Redacted}		Belmont	Inquiry Regarding Appliances Affected	Other	Closed
592	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
593	3/14/11	{Redacted}		Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
594	3/14/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
595	3/14/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Accuracy of Meter	Closed
596	3/14/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Accuracy of Meter	Closed
597	3/14/11	{Redacted}		Nice	Customer Denies Access	Customer does not want a SmartMeter	Closed
598	3/14/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
599	3/14/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
600	3/14/11	{Redacted}		Lucerne	Customer Denies Access	RF/EMF Concerns	Closed
601	3/14/11	{Redacted}		Lakeport	Customer Denies Access	Concerns from Media Reports	Closed
602	3/14/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
603	3/14/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
604	3/14/11	{Redacted}		Clearlake	Customer Denies Access	Accuracy of Meter	Closed
605	3/14/11	{Redacted}		Pebble Beach	Customer Denies Access	Privacy Concerns	Closed
606	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
607	3/14/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
608	3/14/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
609	3/14/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Concerns from Media Reports	Closed
610	3/14/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
611	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
612	3/14/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
613	3/14/11	{Redacted}		Carmel	Customer Denies Access	Accuracy of Meter	Closed
614	3/14/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
615	3/14/11	{Redacted}		Stonyford	Customer wants Smartmeter Removed	Under Investigation	Open
616	3/14/11	{Redacted}		Richmond	Power Interruption	Under Investigation	Open
617	3/14/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
618	3/14/11	{Redacted}		Glenhaven	Customer Denies Access	Medical Concerns	Closed
619	3/14/11	{Redacted}		Lakeport	Customer Denies Access	Accuracy of Meter	Closed
620	3/14/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
621	3/14/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
622	3/14/11	{Redacted}		Cobb	Customer Denies Access	Medical Concerns	Closed
623	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
624	3/14/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
625	3/15/11	{Redacted}		Creston	Power Interruption	Partial Power Outage	Closed
626	3/15/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
627	3/15/11	{Redacted}		Menlo Park	Power Interruption	Under Investigation	Open
628	3/15/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
629	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
630	3/15/11	{Redacted}		Manteca	Customer Denies Access	Medical Concerns	Closed

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631	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
632	3/15/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
633	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
634	3/15/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
635	3/15/11	{Redacted}		Walnut Creek	Customer wants Smartmeter Removed	Under Investigation	Open
636	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
637	3/15/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed
638	3/15/11	{Redacted}		Fresno	Customer wants Smartmeter Removed	No reason provided	Closed
639	3/15/11	{Redacted}		Santa Rosa	Customer Denies Access	Customer does not want a SmartMeter	Closed
640	3/15/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
641	3/15/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
642	3/15/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
643	3/15/11	{Redacted}		Carmel	Customer Denies Access	Accuracy of Meter	Closed
644	3/15/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
645	3/15/11	{Redacted}		Lucerne	Customer Denies Access	Medical Concerns	Closed
646	3/15/11	{Redacted}		Lucerne	Customer Denies Access	Medical Concerns	Closed
647	3/15/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
648	3/15/11	{Redacted}		Bolinas	Customer wants Smartmeter Removed	Under Investigation	Open
649	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
650	3/15/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
651	3/15/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
652	3/15/11	{Redacted}		Bakersfield	Power Interruption	Partial Power Outage	Closed
653	3/15/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
654	3/15/11	{Redacted}		Occidental	Customer Denies Access	RF/EMF Concerns	Closed
655	3/15/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
656	3/15/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed
657	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
658	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
659	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
660	3/15/11	{Redacted}		San Mateo	SmartMeter Customer Communication	Q on SM communication materials	Closed
661	3/15/11	{Redacted}		Middletown	Customer Denies Access	Customer does not want a SmartMeter	Closed
662	3/15/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
663	3/15/11	{Redacted}		Lakeport	Customer Denies Access	Concerns from Media Reports	Closed
664	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
665	3/15/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
666	3/15/11	{Redacted}		Richmond	Customer wants Smartmeter Removed	Under Investigation	Open
667	3/15/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
668	3/15/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	RF/EMF Concerns	Closed
669	3/15/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
670	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
671	3/15/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
672	3/15/11	{Redacted}		Santa Rosa	Customer Denies Access	Customer does not want a SmartMeter	Closed



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673	3/15/11	{Redacted}		Paso Robles	Customer Denies Access	RF/EMF Concerns	Closed
674	3/15/11	{Redacted}		Clearlake	Customer Denies Access	Concerns from Media Reports	Closed
675	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
676	3/15/11	{Redacted}		Fair Oaks	Customer wants Smartmeter Removed	Under Investigation	Open
677	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
678	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
679	3/15/11	{Redacted}		Monterey	Power Interruption	Under Investigation	Open
680	3/15/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
681	3/15/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
682	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
683	3/15/11	{Redacted}		Merced	Power Interruption	Under Investigation	Open
684	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
685	3/15/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
686	3/15/11	{Redacted}		Pacific Grove	Customer Denies Access	Medical Concerns	Closed
687	3/15/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
688	3/15/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
689	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Privacy Concerns	Closed
690	3/15/11	{Redacted}		San Jose	Customer Denies Access	RF/EMF Concerns	Closed
691	3/15/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
692	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
693	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
694	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
695	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
696	3/15/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
697	3/15/11	{Redacted}		Sand City	Customer Denies Access	Customer does not want a SmartMeter	Closed
698	3/15/11	{Redacted}		Sand City	Customer Denies Access	Customer does not want a SmartMeter	Closed
699	3/15/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
700	3/15/11	{Redacted}		Nice	Customer Denies Access	Accuracy of Meter	Closed
701	3/15/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
702	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
703	3/15/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
704	3/15/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
705	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
706	3/15/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
707	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
708	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
709	3/15/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
710	3/15/11	{Redacted}		Berkeley	Customer wants Smartmeter Removed	Under Investigation	Open
711	3/15/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
712	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
713	3/15/11	{Redacted}		Placerville	Customer wants Smartmeter Removed	Under Investigation	Open
714	3/15/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Accuracy of Meter	Closed

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715	3/15/11	{Redacted}		San Anselmo	Customer Denies Access	Customer does not want a SmartMeter	Closed
716	3/15/11	{Redacted}		Carmel	Customer Denies Access	Accuracy of Meter	Closed
717	3/15/11	{Redacted}		Seaside	Customer Denies Access	Privacy Concerns	Closed
718	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
719	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
720	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
721	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
722	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
723	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
724	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
725	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
726	3/15/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
727	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
728	3/15/11	{Redacted}		Clearlake	Customer Denies Access	Concerns from Media Reports	Closed
729	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
730	3/15/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
731	3/15/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
732	3/15/11	{Redacted}		Loch Lomond	Customer Denies Access	Medical Concerns	Closed
733	3/15/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
734	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
735	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
736	3/15/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
737	3/15/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
738	3/15/11	{Redacted}		Los Molinos	Customer Denies Access	Medical Concerns	Closed
739	3/15/11	{Redacted}		Pebble Beach	Customer Denies Access	Customer Denies Wellington Access	Closed
740	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
741	3/15/11	{Redacted}		Pacific Grove	Customer Denies Access	Concerns from Media Reports	Closed
742	3/15/11	{Redacted}		Lower Lake	Customer Denies Access	Concerns from Media Reports	Closed
743	3/15/11	{Redacted}		Clearlake	Customer Denies Access	Accuracy of Meter	Closed
744	3/15/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
745	3/15/11	{Redacted}		Piedmont	Meter Clearance	Under Investigation	Open
746	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
747	3/15/11	{Redacted}		Livermore	Inquiry Regarding Appliances Affected	RF Interference - Phone	Closed
748	3/15/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
749	3/15/11	{Redacted}		Mountain Ranch	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
750	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
751	3/15/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
752	3/15/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
753	3/15/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
754	3/15/11	{Redacted}		Clearlake	Wellington Installer	Under Investigation	Open
755	3/15/11	{Redacted}		Carmel	Customer Denies Access	Accuracy of Meter	Closed
756	3/15/11	{Redacted}		Campbell	Customer Denies Access	Customer does not want a SmartMeter	Closed

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757	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
758	3/15/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
759	3/15/11	{Redacted}		Middletown	Customer Denies Access	Customer does not want a SmartMeter	Closed
760	3/15/11	{Redacted}		Nice	Customer Denies Access	Accuracy of Meter	Closed
761	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
762	3/15/11	{Redacted}		Hollister	Customer Denies Access	Medical Concerns	Closed
763	3/15/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
764	3/15/11	{Redacted}		Hollister	Customer Denies Access	RF/EMF Concerns	Closed
765	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
766	3/15/11	{Redacted}		Loch Lomond	Customer Denies Access	Customer does not want a SmartMeter	Closed
767	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
768	3/15/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
769	3/15/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
770	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
771	3/15/11	{Redacted}		Pinole	Customer Denies Access	Medical Concerns	Closed
772	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
773	3/15/11	{Redacted}		Nice	Customer Denies Access	Concerns from Media Reports	Closed
774	3/15/11	{Redacted}		Santa Rosa	Inquiry Regarding Appliances Affected	Other	Closed
775	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
776	3/15/11	{Redacted}		Sebastopol	Customer Denies Access	Customer does not want a SmartMeter	Closed
777	3/15/11	{Redacted}		Santa Clara	Customer Denies Access	Customer does not want a SmartMeter	Closed
778	3/15/11	{Redacted}		Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
779	3/15/11	{Redacted}		Loch Lomond	Customer Denies Access	Accuracy of Meter	Closed
780	3/15/11	{Redacted}		Chico	Customer Denies Access	Customer does not want a SmartMeter	Closed
781	3/15/11	{Redacted}		Marina	Customer Denies Access	Medical Concerns	Closed
782	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
783	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
784	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
785	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
786	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
787	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
788	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
789	3/15/11	{Redacted}		Manton	Customer wants Smartmeter Removed	Under Investigation	Open
790	3/15/11	{Redacted}		Livermore	Customer Denies Access	Customer does not want a SmartMeter	Closed
791	3/15/11	{Redacted}		Los Altos	Customer Denies Access	Customer does not want a SmartMeter	Closed
792	3/15/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
793	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
794	3/15/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
795	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
796	3/15/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Medical Concerns	Closed
797	3/15/11	{Redacted}		Mendocino	Customer Denies Access	RF/EMF Concerns	Closed
798	3/15/11	{Redacted}		Mendocino	Customer Denies Access	RF/EMF Concerns	Closed

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799	3/15/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
800	3/15/11	{Redacted}		San Francisco	Meter Clearance	Meter/Module clearance issues	Closed
801	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
802	3/15/11	{Redacted}		Sonoma	Customer wants Smartmeter Removed	Under Investigation	Open
803	3/15/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
804	3/15/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
805	3/15/11	{Redacted}		Red Bluff	Customer Denies Access	Privacy Concerns	Closed
806	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
807	3/15/11	{Redacted}		Santa Clara	Customer Denies Access	Customer does not want a SmartMeter	Closed
808	3/15/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
809	3/15/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
810	3/15/11	{Redacted}		Cayucos	Customer Denies Access	Medical Concerns	Closed
811	3/15/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
812	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
813	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Customer Denies Wellington Access	Closed
814	3/15/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
815	3/15/11	{Redacted}		San Anselmo	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
816	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
817	3/15/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
818	3/15/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
819	3/15/11	{Redacted}		Clearlake	Customer Denies Access	Privacy Concerns	Closed
820	3/15/11	{Redacted}		Clearlake	Customer Denies Access	Privacy Concerns	Closed
821	3/15/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
822	3/15/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
823	3/15/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
824	3/15/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
825	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
826	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
827	3/15/11	{Redacted}		Lincoln	Customer wants Smartmeter Removed	Under Investigation	Open
828	3/15/11	{Redacted}		Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
829	3/15/11	{Redacted}		Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open
830	3/15/11	{Redacted}		Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
831	3/15/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	RF Interference - Phone	Closed
832	3/15/11	{Redacted}		Covelo	Customer Denies Access	Concerns from Media Reports	Closed
833	3/15/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
834	3/15/11	{Redacted}		Carmel	Customer Denies Access	Accuracy of Meter	Closed
835	3/15/11	{Redacted}		San Jose	Customer Denies Access	Accuracy of Meter	Closed
836	3/15/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
837	3/15/11	{Redacted}		Sacramento	Customer Denies Access	Customer does not want a SmartMeter	Closed
838	3/15/11	{Redacted}		Healdsburg	Meter Clearance	Under Investigation	Open
839	3/15/11	{Redacted}		Fortuna	Customer Denies Access	Customer does not want a SmartMeter	Closed
840	3/15/11	{Redacted}		Corning	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed

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841	3/15/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
842	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
843	3/15/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
844	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
845	3/15/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
846	3/15/11	{Redacted}		Clearlake	Customer Denies Access	Accuracy of Meter	Closed
847	3/15/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
848	3/16/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
849	3/16/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
850	3/16/11	{Redacted}		Pleasant Hill	Customer wants Smartmeter Removed	Under Investigation	Open
851	3/16/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
852	3/16/11	{Redacted}		Lakeport	Customer wants Smartmeter Removed	Under Investigation	Open
853	3/16/11	{Redacted}		Healdsburg	Customer Denies Access	Medical Concerns	Closed
854	3/16/11	{Redacted}		Cobb	Customer Denies Access	Medical Concerns	Closed
855	3/16/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Under Investigation	Open
856	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Privacy Concerns	Closed
857	3/16/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
858	3/16/11	{Redacted}		Carmel	Customer Denies Access	Accuracy of Meter	Closed
859	3/16/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
860	3/16/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
861	3/16/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Accuracy of Meter	Closed
862	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Concerns from Media Reports	Closed
863	3/16/11	{Redacted}		Oakhurst	Customer Denies Access	Customer does not want a SmartMeter	Closed
864	3/16/11	{Redacted}		Marina	Customer Denies Access	RF/EMF Concerns	Closed
865	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
866	3/16/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
867	3/16/11	{Redacted}		Pacific Grove	Customer Denies Access	Customer does not want a SmartMeter	Closed
868	3/16/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
869	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
870	3/16/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
871	3/16/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
872	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
873	3/16/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
874	3/16/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Customer does not want a SmartMeter	Closed
875	3/16/11	{Redacted}		Yuba City	Power Interruption	Hi/Low Voltage	Closed
876	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
877	3/16/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
878	3/16/11	{Redacted}		Monterey	Customer Denies Access	Privacy Concerns	Closed
879	3/16/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
880	3/16/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
881	3/16/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
882	3/16/11	{Redacted}		Pebble Beach	Customer Denies Access	Concerns from Media Reports	Closed

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883	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
884	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
885	3/16/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
886	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Concerns from Media Reports	Closed
887	3/16/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
888	3/16/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
889	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
890	3/16/11	{Redacted}		Middletown	Customer Denies Access	RF/EMF Concerns	Closed
891	3/16/11	{Redacted}		Cobb	Customer Denies Access	Medical Concerns	Closed
892	3/16/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
893	3/16/11	{Redacted}		San Jose	Customer Denies Access	Customer does not want a SmartMeter	Closed
894	3/16/11	{Redacted}		Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
895	3/16/11	{Redacted}		Carmel Valley	Inquiry Regarding Appliances Affected	RF Interference - Internet/Cable	Closed
896	3/16/11	{Redacted}		Forestville	Customer wants Smartmeter Removed	Under Investigation	Open
897	3/16/11	{Redacted}		Kelseyville	Customer wants Smartmeter Removed	Under Investigation	Open
898	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
899	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
900	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
901	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
902	3/16/11	{Redacted}		Bakersfield	Power Interruption	Flickering Lights	Closed
903	3/16/11	{Redacted}		Mill Valley	Customer Denies Access	RF/EMF Concerns	Closed
904	3/16/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
905	3/16/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
906	3/16/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Accuracy of Meter	Closed
907	3/16/11	{Redacted}		Lucerne	Customer Denies Access	Accuracy of Meter	Closed
908	3/16/11	{Redacted}		Lucerne	Customer Denies Access	Medical Concerns	Closed
909	3/16/11	{Redacted}		Corning	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed
910	3/16/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
911	3/16/11	{Redacted}		Sebastopol	Customer Denies Access	Customer does not want a SmartMeter	Closed
912	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
913	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
914	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
915	3/16/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Concerns from Media Reports	Closed
916	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
917	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
918	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
919	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
920	3/16/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
921	3/16/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
922	3/16/11	{Redacted}		El Sobrante	Customer Denies Access	Customer does not want a SmartMeter	Closed
923	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
924	3/16/11	{Redacted}		Nice	Customer Denies Access	RF/EMF Concerns	Closed

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925	3/16/11	{Redacted}		San Jose	Customer Denies Access	Accuracy of Meter	Closed
926	3/16/11	{Redacted}		Carmel	Customer Denies Access	Accuracy of Meter	Closed
927	3/16/11	{Redacted}		Cottonwood	Customer wants Smartmeter Removed	Under Investigation	Open
928	3/16/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
929	3/16/11	{Redacted}		Mill Valley	Inquiry Regarding Appliances Affected	Other	Closed
930	3/16/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
931	3/16/11	{Redacted}		Cobb	Customer Denies Access	Medical Concerns	Closed
932	3/16/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
933	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
934	3/16/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
935	3/16/11	{Redacted}		Pacific Grove	Customer Denies Access	Customer does not want a SmartMeter	Closed
936	3/16/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
937	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Accuracy of Meter	Closed
938	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
939	3/16/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
940	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
941	3/16/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Customer does not want a SmartMeter	Closed
942	3/16/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Medical Concerns	Closed
943	3/16/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
944	3/16/11	{Redacted}		Fortuna	Customer Denies Access	Medical Concerns	Closed
945	3/16/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
946	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Concerns from Media Reports	Closed
947	3/16/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
948	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
949	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
950	3/16/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
951	3/16/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
952	3/16/11	{Redacted}		Vallejo	Customer Denies Access	Customer does not want a SmartMeter	Closed
953	3/16/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	No reason provided	Closed
954	3/16/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Accuracy of Meter	Closed
955	3/16/11	{Redacted}		Monterey	Customer Denies Access	Privacy Concerns	Closed
956	3/16/11	{Redacted}		Arcata	Customer wants Smartmeter Removed	Under Investigation	Open
957	3/16/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
958	3/16/11	{Redacted}		Mill Valley	Customer Denies Access	Customer does not want a SmartMeter	Closed
959	3/16/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
960	3/16/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
961	3/16/11	{Redacted}		Oakley	Inquiry Regarding Appliances Affected	Under Investigation	Open
962	3/16/11	{Redacted}		Pacific Grove	Customer Denies Access	Medical Concerns	Closed
963	3/16/11	{Redacted}		Auburn	Customer Denies Access	Concerns from Media Reports	Closed
964	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
965	3/16/11	{Redacted}		Livermore	Customer Denies Access	Under Investigation	Open
966	3/16/11	{Redacted}		Red Bluff	Inquiry Regarding Appliances Affected	Under Investigation	Open

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967	3/16/11	{Redacted}		Cobb	Customer Denies Access	Medical Concerns	Closed
968	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
969	3/16/11	{Redacted}		Larkspur	Customer wants Smartmeter Removed	Under Investigation	Open
970	3/16/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
971	3/16/11	{Redacted}		Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
972	3/16/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
973	3/16/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
974	3/16/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
975	3/16/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
976	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
977	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Concerns from Media Reports	Closed
978	3/16/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
979	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Accuracy of Meter	Closed
980	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
981	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Accuracy of Meter	Closed
982	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
983	3/16/11	{Redacted}		Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
984	3/16/11	{Redacted}		Cobb	Inquiry Regarding Appliances Affected	Under Investigation	Open
985	3/16/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
986	3/16/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
987	3/16/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
988	3/16/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
989	3/16/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
990	3/16/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
991	3/16/11	{Redacted}		Red Bluff	Customer Denies Access	Customer does not want a SmartMeter	Closed
992	3/16/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
993	3/16/11	{Redacted}		Cottonwood	Customer Denies Access	Accuracy of Meter	Closed
994	3/16/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
995	3/16/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
996	3/16/11	{Redacted}		Upper Lake	Customer Denies Access	RF/EMF Concerns	Closed
997	3/16/11	{Redacted}		Carmel	Customer Denies Access	Concerns from Media Reports	Closed
998	3/16/11	{Redacted}		Los Altos	Power Interruption	Under Investigation	Open
999	3/16/11	{Redacted}		Berkeley	Customer wants Smartmeter Removed	Under Investigation	Open
1000	3/16/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1001	3/16/11	{Redacted}		Lafayette	Customer Denies Access	Customer does not want a SmartMeter	Closed
1002	3/17/11	{Redacted}		Cobb	Customer Denies Access	Privacy Concerns	Closed
1003	3/17/11	{Redacted}		Guadalupe	Power Interruption	Flickering Lights	Closed
1004	3/17/11	{Redacted}		Lakeport	Customer Denies Access	Privacy Concerns	Closed
1005	3/17/11	{Redacted}		Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
1006	3/17/11	{Redacted}		Windsor	Customer Denies Access	RF/EMF Concerns	Closed
1007	3/17/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
1008	3/17/11	{Redacted}		Ukiah	Customer Denies Access	Medical Concerns	Closed



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1009	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1010	3/17/11	{Redacted}		San Jose	Customer Denies Access	Customer does not want a SmartMeter	Closed
1011	3/17/11	{Redacted}		Paradise	Customer wants Smartmeter Removed	Under Investigation	Open
1012	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1013	3/17/11	{Redacted}		Loch Lomond	Customer Denies Access	RF/EMF Concerns	Closed
1014	3/17/11	{Redacted}		Bakersfield	Customer Denies Access	Customer does not want a SmartMeter	Closed
1015	3/17/11	{Redacted}		Santa Cruz	Customer Denies Access	Medical Concerns	Closed
1016	3/17/11	{Redacted}		Rohnert Park	Customer Denies Access	Customer Denies Wellington Access	Closed
1017	3/17/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
1018	3/17/11	{Redacted}		Fairfax	Customer wants Smartmeter Removed	Under Investigation	Open
1019	3/17/11	{Redacted}		Upper Lake	Customer Denies Access	Medical Concerns	Closed
1020	3/17/11	{Redacted}		Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1021	3/17/11	{Redacted}		Sausalito	Customer Denies Access	Medical Concerns	Closed
1022	3/17/11	{Redacted}		Eureka	Customer Denies Access	RF/EMF Concerns	Closed
1023	3/17/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
1024	3/17/11	{Redacted}		Pacific Grove	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1025	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1026	3/17/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
1027	3/17/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
1028	3/17/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
1029	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1030	3/17/11	{Redacted}		Daly City	Customer wants Smartmeter Removed	No reason provided	Closed
1031	3/17/11	{Redacted}		Los Molinos	Customer Denies Access	Accuracy of Meter	Closed
1032	3/17/11	{Redacted}		Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
1033	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1034	3/17/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
1035	3/17/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
1036	3/17/11	{Redacted}		Lucerne	Customer Denies Access	Medical Concerns	Closed
1037	3/17/11	{Redacted}		Cupertino	Customer Denies Access	RF/EMF Concerns	Closed
1038	3/17/11	{Redacted}		Pinole	Customer Denies Access	Customer does not want a SmartMeter	Closed
1039	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1040	3/17/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
1041	3/17/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
1042	3/17/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
1043	3/17/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
1044	3/17/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
1045	3/17/11	{Redacted}		Santa Rosa	Customer Denies Access	Concerns from Media Reports	Closed
1046	3/17/11	{Redacted}		Middletown	Customer Denies Access	Customer does not want a SmartMeter	Closed
1047	3/17/11	{Redacted}		Upper Lake	Customer Denies Access	Concerns from Media Reports	Closed
1048	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1049	3/17/11	{Redacted}		Marina	Customer Denies Access	Medical Concerns	Closed
1050	3/17/11	{Redacted}		Clearlake	Customer Denies Access	Accuracy of Meter	Closed

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1051	3/17/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
1052	3/17/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1053	3/17/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
1054	3/17/11	{Redacted}		Berkeley	Customer wants Smartmeter Removed	Under Investigation	Open
1055	3/17/11	{Redacted}		Lakeport	Customer Denies Access	Concerns from Media Reports	Closed
1056	3/17/11	{Redacted}		Sausalito	Customer wants Smartmeter Removed	Under Investigation	Open
1057	3/17/11	{Redacted}		Carmel Valley	Customer Denies Access	Medical Concerns	Closed
1058	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1059	3/17/11	{Redacted}		Pacific Grove	Customer Denies Access	Medical Concerns	Closed
1060	3/17/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
1061	3/17/11	{Redacted}		Cloverdale	Inquiry Regarding Appliances Affected	Under Investigation	Open
1062	3/17/11	{Redacted}		Healdsburg	Customer wants Smartmeter Removed	Under Investigation	Open
1063	3/17/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
1064	3/17/11	{Redacted}		Boulder Creek	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
1065	3/17/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
1066	3/17/11	{Redacted}		Martinez	Customer wants Smartmeter Removed	Under Investigation	Open
1067	3/17/11	{Redacted}		Merced	Customer Denies Access	Customer does not want a SmartMeter	Closed
1068	3/17/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
1069	3/17/11	{Redacted}		Novato	Customer wants Smartmeter Removed	Under Investigation	Open
1070	3/17/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
1071	3/17/11	{Redacted}		Carmel	Customer Denies Access	Privacy Concerns	Closed
1072	3/17/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1073	3/17/11	{Redacted}		Cazadero	Customer Denies Access	Customer does not want a SmartMeter	Closed
1074	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1075	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1076	3/17/11	{Redacted}		Mill Valley	Customer Denies Access	RF/EMF Concerns	Closed
1077	3/17/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
1078	3/17/11	{Redacted}		San Martin	Customer Denies Access	Customer does not want a SmartMeter	Closed
1079	3/17/11	{Redacted}		Red Bluff	Customer Denies Access	Accuracy of Meter	Closed
1080	3/17/11	{Redacted}		Clearlake	Customer Denies Access	Privacy Concerns	Closed
1081	3/17/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1082	3/17/11	{Redacted}		Bakersfield	Power Interruption	Partial Power Outage	Closed
1083	3/17/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1084	3/17/11	{Redacted}		San Francisco	Potential Wellington Claim	Under Investigation	Open
1085	3/17/11	{Redacted}		Bakersfield	SmartMeter Customer Communication	Under Investigation	Open
1086	3/17/11	{Redacted}		Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
1087	3/17/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Medical Concerns	Closed
1088	3/17/11	{Redacted}		San Jose	Customer Denies Access	Customer does not want a SmartMeter	Closed
1089	3/17/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
1090	3/17/11	{Redacted}		San Francisco	Scheduling Problems	Under Investigation	Open
1091	3/17/11	{Redacted}		Vacaville	Power Interruption	Under Investigation	Open
1092	3/17/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed

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1093	3/17/11	{Redacted}		Redding	Customer wants Smartmeter Removed	Under Investigation	Open
1094	3/17/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
1095	3/17/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
1096	3/17/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1097	3/17/11	{Redacted}		Vallejo	Power Interruption	Hi/Low Voltage	Closed
1098	3/17/11	{Redacted}		San Rafael	Customer wants Smartmeter Removed	Under Investigation	Open
1099	3/17/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
1100	3/17/11	{Redacted}		Concord	Customer wants Smartmeter Removed	Under Investigation	Open
1101	3/17/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
1102	3/17/11	{Redacted}		Marina	Customer Denies Access	Privacy Concerns	Closed
1103	3/17/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Accuracy of Meter	Closed
1104	3/17/11	{Redacted}		Brisbane	Customer Denies Access	Customer Denies Wellington Access	Closed
1105	3/17/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
1106	3/17/11	{Redacted}		Petaluma	Customer wants Smartmeter Removed	Under Investigation	Open
1107	3/17/11	{Redacted}		Red Bluff	Inquiry Regarding Appliances Affected	RF Interference - Internet/Cable	Closed
1108	3/17/11	{Redacted}		Mckinleyville	Customer Denies Access	RF/EMF Concerns	Closed
1109	3/17/11	{Redacted}		Cottonwood	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed
1110	3/17/11	{Redacted}		Middletown	Customer Denies Access	Customer does not want a SmartMeter	Closed
1111	3/17/11	{Redacted}		Sunnyvale	Customer Denies Access	Customer does not want a SmartMeter	Closed
1112	3/17/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
1113	3/17/11	{Redacted}		Gilroy	Inquiry Regarding Appliances Affected	Under Investigation	Open
1114	3/17/11	{Redacted}		Vallejo	Scheduling Problems	Other	Closed
1115	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1116	3/17/11	{Redacted}		Lakeport	Customer Denies Access	Concerns from Media Reports	Closed
1117	3/17/11	{Redacted}		Forestville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1118	3/17/11	{Redacted}		Lakeport	Customer Denies Access	Privacy Concerns	Closed
1119	3/17/11	{Redacted}		Upper Lake	Customer Denies Access	Medical Concerns	Closed
1120	3/17/11	{Redacted}		Upper Lake	Customer Denies Access	RF/EMF Concerns	Closed
1121	3/17/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
1122	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Under Investigation	Open
1123	3/17/11	{Redacted}		Rodeo	Customer Denies Access	Customer does not want a SmartMeter	Closed
1124	3/17/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Concerns from Media Reports	Closed
1125	3/17/11	{Redacted}		Oakland	Customer Denies Access	Customer does not want a SmartMeter	Closed
1126	3/17/11	{Redacted}		Pine Grove	Customer Denies Access	Customer does not want a SmartMeter	Closed
1127	3/17/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
1128	3/17/11	{Redacted}		Cottonwood	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed
1129	3/17/11	{Redacted}		Chico	Meter Clearance	Under Investigation	Open
1130	3/17/11	{Redacted}		Lakeport	Customer Denies Access	Concerns from Media Reports	Closed
1131	3/17/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1132	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1133	3/17/11	{Redacted}		San Luis Obispo	Customer Denies Access	Concerns from Media Reports	Closed
1134	3/17/11	{Redacted}		Santa Rosa	Customer Denies Access	Customer does not want a SmartMeter	Closed

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1135	3/17/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
1136	3/17/11	{Redacted}		Gilroy	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
1137	3/17/11	{Redacted}		Novato	Customer wants Smartmeter Removed	Under Investigation	Open
1138	3/17/11	{Redacted}		Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
1139	3/17/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
1140	3/17/11	{Redacted}		Novato	Customer Denies Access	RF/EMF Concerns	Closed
1141	3/17/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
1142	3/17/11	{Redacted}		Sebastopol	Customer Denies Access	Medical Concerns	Closed
1143	3/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
1144	3/17/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1145	3/17/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1146	3/18/11	{Redacted}		Vacaville	Meter Clearance	Meter blocking access to breaker box	Closed
1147	3/18/11	{Redacted}		Finley	Power Interruption	Under Investigation	Open
1148	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1149	3/18/11	{Redacted}		Danville	Inquiry Regarding Appliances Affected	Under Investigation	Open
1150	3/18/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
1151	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1152	3/18/11	{Redacted}		Cobb	Customer Denies Access	Medical Concerns	Closed
1153	3/18/11	{Redacted}		Napa	Customer Denies Access	Customer does not want a SmartMeter	Closed
1154	3/18/11	{Redacted}		Saratoga	Customer Denies Access	RF/EMF Concerns	Closed
1155	3/18/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
1156	3/18/11	{Redacted}		Oroville	Meter Clearance	Meter/Module clearance issues	Closed
1157	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1158	3/18/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
1159	3/18/11	{Redacted}		Carmel Valley	Customer Denies Access	Customer does not want a SmartMeter	Closed
1160	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
1161	3/18/11	{Redacted}		Sausalito	Customer Denies Access	Accuracy of Meter	Closed
1162	3/18/11	{Redacted}		Hidden Valley Lake	Customer wants Smartmeter Removed	Under Investigation	Open
1163	3/18/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
1164	3/18/11	{Redacted}		Carmel	Customer Denies Access	Accuracy of Meter	Closed
1165	3/18/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
1166	3/18/11	{Redacted}		Lucerne	Customer Denies Access	RF/EMF Concerns	Closed
1167	3/18/11	{Redacted}		Richmond	Customer wants Smartmeter Removed	Under Investigation	Open
1168	3/18/11	{Redacted}		Pacifica	Customer Denies Access	RF/EMF Concerns	Closed
1169	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1170	3/18/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
1171	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1172	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1173	3/18/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Unhappy with SM program	Closed
1174	3/18/11	{Redacted}		Carmel Valley	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
1175	3/18/11	{Redacted}		Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
1176	3/18/11	{Redacted}		Loch Lomond	Customer Denies Access	Customer does not want a SmartMeter	Closed

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1177	3/18/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1178	3/18/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
1179	3/18/11	{Redacted}		Belvedere	Customer Denies Access	Privacy Concerns	Closed
1180	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1181	3/18/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
1182	3/18/11	{Redacted}		Fort Bragg	Customer Denies Access	Customer does not want a SmartMeter	Closed
1183	3/18/11	{Redacted}		Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
1184	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Accuracy of Meter	Closed
1185	3/18/11	{Redacted}		Lucerne	Customer Denies Access	Accuracy of Meter	Closed
1186	3/18/11	{Redacted}		Nice	Customer Denies Access	Privacy Concerns	Closed
1187	3/18/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
1188	3/18/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
1189	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1190	3/18/11	{Redacted}		Sebastopol	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
1191	3/18/11	{Redacted}		Sebastopol	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
1192	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
1193	3/18/11	{Redacted}		Red Bluff	Customer Denies Access	Privacy Concerns	Closed
1194	3/18/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Under Investigation	Open
1195	3/18/11	{Redacted}		San Anselmo	Customer Denies Access	RF/EMF Concerns	Closed
1196	3/18/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Accuracy of Meter	Closed
1197	3/18/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
1198	3/18/11	{Redacted}		Sebastopol	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
1199	3/18/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1200	3/18/11	{Redacted}		Salinas	Power Interruption	Under Investigation	Open
1201	3/18/11	{Redacted}		Sebastopol	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
1202	3/18/11	{Redacted}		Pacific Grove	Meter Clearance	Meter/Module clearance issues	Closed
1203	3/18/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
1204	3/18/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
1205	3/18/11	{Redacted}		Sebastopol	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
1206	3/18/11	{Redacted}		Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
1207	3/18/11	{Redacted}		Fort Bragg	Customer Denies Access	Customer does not want a SmartMeter	Closed
1208	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1209	3/18/11	{Redacted}		Oroville	Wellington Installer	Under Investigation	Open
1210	3/18/11	{Redacted}		Marysville	Power Interruption	Other	Closed
1211	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1212	3/18/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
1213	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
1214	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1215	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Accuracy of Meter	Closed
1216	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1217	3/18/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1218	3/18/11	{Redacted}		Salinas	Power Interruption	Under Investigation	Open

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1219	3/18/11	{Redacted}		Lower Lake	Customer Denies Access	RF/EMF Concerns	Closed
1220	3/18/11	{Redacted}		Walnut Creek	Meter / Module Equipment (Mfg.)	Other	Closed
1221	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1222	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Privacy Concerns	Closed
1223	3/18/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
1224	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Concerns from Media Reports	Closed
1225	3/18/11	{Redacted}		Los Molinos	Customer Denies Access	Privacy Concerns	Closed
1226	3/18/11	{Redacted}		Templeton	Customer wants Smartmeter Removed	Under Investigation	Open
1227	3/18/11	{Redacted}		Petaluma	Customer wants Smartmeter Removed	Under Investigation	Open
1228	3/18/11	{Redacted}		Sebastopol	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
1229	3/18/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
1230	3/18/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1231	3/18/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1232	3/18/11	{Redacted}		Chico	Customer wants Smartmeter Removed	Under Investigation	Open
1233	3/18/11	{Redacted}		Clearlake	Customer Denies Access	Privacy Concerns	Closed
1234	3/18/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
1235	3/18/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
1236	3/18/11	{Redacted}		Salinas	Customer Denies Access	RF/EMF Concerns	Closed
1237	3/18/11	{Redacted}		Sebastopol	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
1238	3/18/11	{Redacted}		Lower Lake	Customer Denies Access	Accuracy of Meter	Closed
1239	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1240	3/18/11	{Redacted}		Sausalito	Customer Denies Access	Customer does not want a SmartMeter	Closed
1241	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1242	3/18/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
1243	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1244	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1245	3/18/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
1246	3/18/11	{Redacted}		Lower Lake	Customer Denies Access	Medical Concerns	Closed
1247	3/18/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1248	3/18/11	{Redacted}		Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1249	3/18/11	{Redacted}		Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
1250	3/18/11	{Redacted}		Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
1251	3/18/11	{Redacted}		Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
1252	3/18/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
1253	3/18/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
1254	3/18/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1255	3/18/11	{Redacted}		Mountain View	Inquiry Regarding Appliances Affected	Under Investigation	Open
1256	3/18/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
1257	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1258	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1259	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1260	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed

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1261	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1262	3/18/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1263	3/18/11	{Redacted}		Loomis	Customer wants Smartmeter Removed	Under Investigation	Open
1264	3/18/11	{Redacted}		Sebastopol	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
1265	3/18/11	{Redacted}		Cobb	Customer Denies Access	Medical Concerns	Closed
1266	3/18/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
1267	3/18/11	{Redacted}		Carmel Valley	Customer Denies Access	Medical Concerns	Closed
1268	3/18/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
1269	3/18/11	{Redacted}		Willits	Customer Denies Access	Customer does not want a SmartMeter	Closed
1270	3/18/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
1271	3/18/11	{Redacted}		Corning	Customer Denies Access	RF/EMF Concerns	Closed
1272	3/18/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1273	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1274	3/18/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
1275	3/18/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
1276	3/18/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
1277	3/18/11	{Redacted}		Willits	Customer Denies Access	Customer does not want a SmartMeter	Closed
1278	3/18/11	{Redacted}		Willits	Customer Denies Access	Customer does not want a SmartMeter	Closed
1279	3/18/11	{Redacted}		Finley	Customer Denies Access	Accuracy of Meter	Closed
1280	3/18/11	{Redacted}		Sebastopol	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
1281	3/18/11	{Redacted}		Clearlake	Customer Denies Access	RF/EMF Concerns	Closed

311 Open Issues on Last Report  
 41 Open Issues Closed Since the Last Report  
 970 New Issues Since the Last Report  
 853 New Issues Closed Since the Last Report  
 117 New Issues Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	9/1/10	{Redacted}	{Redacted}	Suisun	Inquiry Regarding Appliances Affected	RF Interference - Radio	Closed
2	9/1/10	{Redacted}		Chico	Inquiry Regarding Appliances Affected	RF Interference - Computer	Closed
3	9/9/10	{Redacted}		Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open
4	9/11/10	{Redacted}		Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open
5	9/15/10	{Redacted}		San Rafael	Inquiry Regarding Appliances Affected	No time given to power down equipmen	Closed
6	9/15/10	{Redacted}		Saratoga	Inquiry Regarding Appliances Affected	Under Investigation	Open
7	9/18/10	{Redacted}		Hayward	Inquiry Regarding Appliances Affected	Other	Closed
8	9/21/10	{Redacted}		Salinas	Inquiry Regarding Appliances Affected	Under Investigation	Open
9	9/30/10	{Redacted}		Woodland	Inquiry Regarding Appliances Affected	Under Investigation	Open
10	10/13/10	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
11	11/6/10	{Redacted}		Antelope	Customer wants Smartmeter Removed	Under Investigation	Open
12	11/15/10	{Redacted}		Woodland	Inquiry Regarding Appliances Affected	RF Interference - Radio	Closed
13	11/17/10	{Redacted}		Kentfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
14	11/30/10	{Redacted}		Bakersfield	Customer Denies Access	Under Investigation	Open
15	12/1/10	{Redacted}		Daly City	Meter Clearance	Under Investigation	Open
16	12/6/10	{Redacted}		Santa Rosa	Inquiry Regarding Appliances Affected	Other	Closed
17	12/18/10	{Redacted}		San Rafael	Inquiry Regarding Appliances Affected	Under Investigation	Open
18	12/20/10	{Redacted}		Pleasanton	Power Interruption	Under Investigation	Open
19	12/20/10	{Redacted}		Pleasanton	SmartMeter Customer Communication	Under Investigation	Open
20	12/20/10	{Redacted}		San Rafael	Network Equipment	Under Investigation	Open
21	12/22/10	{Redacted}		Salinas	Network Equipment Installation	Under Investigation	Open
22	12/29/10	{Redacted}		Union City	Power Interruption	Under Investigation	Open
23	1/2/11	{Redacted}		Sausalito	Wellington Installer	Under Investigation	Open
24	1/4/11	{Redacted}		Oroville	Wellington Installer	Under Investigation	Open
25	1/4/11	{Redacted}		Oroville	Potential Wellington Claim	Under Investigation	Open
26	1/4/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
27	1/5/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
28	1/5/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
29	1/5/11	{Redacted}		Danville	Wellington Installer	Under Investigation	Open
30	1/6/11	{Redacted}		Rohnert Park	Wellington Installer	Under Investigation	Open
31	1/7/11	{Redacted}		Petaluma	Wellington Installer	Under Investigation	Open
32	1/8/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
33	1/8/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
34	1/10/11	{Redacted}		Ferndale	Wellington Installer	Under Investigation	Open
35	1/10/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
36	1/10/11	{Redacted}		Bakersfield	Scheduling Problems	Under Investigation	Open
37	1/10/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
38	1/11/11	{Redacted}		Eureka	SmartMeter Customer Communication	Under Investigation	Open
39	1/11/11	{Redacted}		Atascadero	Wellington Installer	Under Investigation	Open
40	1/11/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
41	1/11/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
42	1/12/11	{Redacted}		Salinas	Wellington Installer	Under Investigation	Open



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43	1/12/11	{Redacted}		San Rafael	Wellington Installer	Under Investigation	Open
44	1/13/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
45	1/13/11	{Redacted}		Santa Rosa	Power Interruption	Under Investigation	Open
46	1/13/11	{Redacted}		Bodega	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
47	1/13/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
48	1/13/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
49	1/15/11	{Redacted}		San Francisco	Network Equipment	Under Investigation	Open
50	1/15/11	{Redacted}		San Francisco	Network Equipment	Under Investigation	Open
51	1/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
52	1/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
53	1/17/11	{Redacted}		Salinas	Wellington Installer	Under Investigation	Open
54	1/17/11	{Redacted}		San Rafael	Wellington Installer	Under Investigation	Open
55	1/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
56	1/18/11	{Redacted}		Novato	Wellington Installer	Under Investigation	Open
57	1/18/11	{Redacted}		Los Banos	Inquiry Regarding Appliances Affected	Other	Closed
58	1/19/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
59	1/20/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
60	1/20/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
61	1/20/11	{Redacted}		Sonoma	Potential Wellington Claim	Under Investigation	Open
62	1/20/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
63	1/20/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
64	1/20/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
65	1/21/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
66	1/21/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
67	1/21/11	{Redacted}		Oroville	Wellington Installer	Under Investigation	Open
68	1/21/11	{Redacted}		Windsor	Wellington Installer	Under Investigation	Open
69	1/22/11	{Redacted}		Santa Rosa	Potential Wellington Claim	Under Investigation	Open
70	1/22/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
71	1/24/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
72	1/24/11	{Redacted}		Vacaville	CAB Originated Inquiry	Under Investigation	Open
73	1/24/11	{Redacted}		Fremont	Customer wants Smartmeter Removed	Under Investigation	Open
74	1/24/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
75	1/24/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
76	1/25/11	{Redacted}		Oroville	Wellington Installer	Under Investigation	Open
77	1/25/11	{Redacted}		Hollister	Wellington Installer	Under Investigation	Open
78	1/25/11	{Redacted}		San Jose	Meter Clearance	Under Investigation	Open
79	1/26/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
80	1/26/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
81	1/26/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
82	1/26/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
83	1/27/11	{Redacted}		San Rafael	Wellington Installer	Under Investigation	Open
84	1/27/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open

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85	1/27/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
86	1/27/11	{Redacted}		Ferndale	Wellington Installer	Under Investigation	Open
87	1/27/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
88	1/28/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
89	1/28/11	{Redacted}		Saratoga	Scheduling Problems	Under Investigation	Open
90	1/28/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
91	1/28/11	{Redacted}		Mill Valley	Wellington Installer	Under Investigation	Open
92	1/28/11	{Redacted}		Emeryville	Inquiry Regarding Appliances Affected	Under Investigation	Open
93	1/28/11	{Redacted}		Hamilton City	Wellington Installer	Under Investigation	Open
94	1/29/11	{Redacted}		Salinas	Inquiry Regarding Appliances Affected	Under Investigation	Open
95	1/29/11	{Redacted}		Woodside	Inquiry Regarding Appliances Affected	Other	Closed
96	1/31/11	{Redacted}		Salinas	Meter Clearance	Under Investigation	Open
97	1/31/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
98	1/31/11	{Redacted}		Novato	Power Interruption	Under Investigation	Open
99	1/31/11	{Redacted}		Trinidad	Wellington Installer	Under Investigation	Open
100	2/1/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
101	2/1/11	{Redacted}		Hollister	Wellington Installer	Under Investigation	Open
102	2/1/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
103	2/1/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
104	2/1/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
105	2/1/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
106	2/1/11	{Redacted}		Eureka	Wellington Installer	Under Investigation	Open
107	2/1/11	{Redacted}		Emeryville	Inquiry Regarding Appliances Affected	Under Investigation	Open
108	2/1/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
109	2/2/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
110	2/2/11	{Redacted}		Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
111	2/2/11	{Redacted}		Milpitas	Inquiry Regarding Appliances Affected	Under Investigation	Open
112	2/2/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
113	2/2/11	{Redacted}		Fremont	Inquiry Regarding Appliances Affected	Under Investigation	Open
114	2/2/11	{Redacted}		Cazadero	Potential Wellington Claim	Under Investigation	Open
115	2/2/11	{Redacted}		Mill Valley	Inquiry Regarding Appliances Affected	RF Interference - Radio	Closed
116	2/3/11	{Redacted}		Orland	Inquiry Regarding Appliances Affected	Under Investigation	Open
117	2/3/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
118	2/3/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
119	2/4/11	{Redacted}		Stockton	Scheduling Problems	Under Investigation	Open
120	2/4/11	{Redacted}		San Francisco	Meter / Module Equipment (Mfg.)	Under Investigation	Open
121	2/4/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
122	2/4/11	{Redacted}		Vacaville	Meter Clearance	Under Investigation	Open
123	2/5/11	{Redacted}		Sonoma	Wellington Installer	Under Investigation	Open
124	2/5/11	{Redacted}		Los Molinos	Wellington Installer	Under Investigation	Open
125	2/5/11	{Redacted}		Monterey	Inquiry Regarding Appliances Affected	Under Investigation	Open
126	2/5/11	{Redacted}		Richmond	Power Interruption	Under Investigation	Open

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127	2/7/11	{Redacted}		Fremont	Inquiry Regarding Appliances Affected	Under Investigation	Open
128	2/7/11	{Redacted}		San Leandro	Inquiry Regarding Appliances Affected	Under Investigation	Open
129	2/7/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
130	2/7/11	{Redacted}		Campbell	Power Interruption	Under Investigation	Open
131	2/7/11	{Redacted}		Milpitas	Inquiry Regarding Appliances Affected	Under Investigation	Open
132	2/7/11	{Redacted}		Oakland	Power Interruption	Under Investigation	Open
133	2/8/11	{Redacted}		Orland	Power Interruption	Under Investigation	Open
134	2/8/11	{Redacted}		Salinas	Power Interruption	Under Investigation	Open
135	2/8/11	{Redacted}		Anderson	Customer Denies Access	Under Investigation	Open
136	2/8/11	{Redacted}		Emeryville	Inquiry Regarding Appliances Affected	Under Investigation	Open
137	2/8/11	{Redacted}		Merced	Inquiry Regarding Appliances Affected	Under Investigation	Open
138	2/9/11	{Redacted}		Oakland	Meter Clearance	Under Investigation	Open
139	2/9/11	{Redacted}		Piedmont	Scheduling Problems	Under Investigation	Open
140	2/9/11	{Redacted}		Fairfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
141	2/9/11	{Redacted}		Lafayette	Inquiry Regarding Appliances Affected	Under Investigation	Open
142	2/9/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
143	2/10/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
144	2/10/11	{Redacted}		San Francisco	Power Interruption	Under Investigation	Open
145	2/10/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
146	2/10/11	{Redacted}		Gilroy	Wellington Installer	Under Investigation	Open
147	2/11/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
148	2/11/11	{Redacted}		San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
149	2/11/11	{Redacted}		Trinidad	Wellington Installer	Under Investigation	Open
150	2/11/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
151	2/11/11	{Redacted}		Bakersfield	Potential Wellington Claim	Under Investigation	Open
152	2/11/11	{Redacted}		Richmond	Wellington Installer	Under Investigation	Open
153	2/11/11	{Redacted}		Vacaville	Power Interruption	Under Investigation	Open
154	2/12/11	{Redacted}		Pacific Grove	Wellington Installer	Under Investigation	Open
155	2/12/11	{Redacted}		Bakersfield	Potential Wellington Claim	Under Investigation	Open
156	2/14/11	{Redacted}		Santa Cruz	Inquiry Regarding Appliances Affected	Under Investigation	Open
157	2/14/11	{Redacted}		Cupertino	Power Interruption	Under Investigation	Open
158	2/14/11	{Redacted}		Tiburon	Power Interruption	Flickering Lights	Closed
159	2/14/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
160	2/14/11	{Redacted}		Corning	Power Interruption	Under Investigation	Open
161	2/14/11	{Redacted}		San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
162	2/15/11	{Redacted}		San Francisco	Scheduling Problems	Under Investigation	Open
163	2/15/11	{Redacted}		Orland	Wellington Installer	Under Investigation	Open
164	2/15/11	{Redacted}		San Jose	Meter Clearance	Under Investigation	Open
165	2/15/11	{Redacted}		Orland	Power Interruption	Under Investigation	Open
166	2/15/11	{Redacted}		Carmel Valley	Wellington Installer	Under Investigation	Open
167	2/16/11	{Redacted}		Sacramento	Power Interruption	Under Investigation	Open
168	2/16/11	{Redacted}		Piedmont	Meter Clearance	Under Investigation	Open

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Pacific Gas and Electric Company  
 SmartMeter™ Issues and Complaints Report  
 SmartMeter™ Installation Issues Report

March 24, 2011 -- For the Period March 12, 2011 through March 18, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
169	2/16/11	{Redacted}		Oakland	Power Interruption	Under Investigation	Open
170	2/16/11	{Redacted}		Emeryville	Inquiry Regarding Appliances Affected	Under Investigation	Open
171	2/16/11	{Redacted}		El Cerrito	Power Interruption	Under Investigation	Open
172	2/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
173	2/17/11	{Redacted}		Vallejo	Power Interruption	Under Investigation	Open
174	2/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
175	2/19/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
176	2/19/11	{Redacted}		Lower Lake	Wellington Installer	Under Investigation	Open
177	2/19/11	{Redacted}		Kensington	Power Interruption	Under Investigation	Open
178	2/19/11	{Redacted}		Marina	Power Interruption	Under Investigation	Open
179	2/20/11	{Redacted}		Gilroy	Power Interruption	Under Investigation	Open
180	2/21/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
181	2/21/11	{Redacted}		San Rafael	Power Interruption	Under Investigation	Open
182	2/22/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
183	2/22/11	{Redacted}		Santa Clara	Inquiry Regarding Appliances Affected	Under Investigation	Open
184	2/22/11	{Redacted}		Redwood City	Inquiry Regarding Appliances Affected	Under Investigation	Open
185	2/22/11	{Redacted}		Los Gatos	Meter / Module Equipment (Mfg.)	Under Investigation	Open
186	2/22/11	{Redacted}		San Lorenzo	Inquiry Regarding Appliances Affected	RF Interference - Internet/Cable	Closed
187	2/22/11	{Redacted}		Hollister	Power Interruption	Under Investigation	Open
188	2/22/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
189	2/22/11	{Redacted}		El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
190	2/22/11	{Redacted}		Novato	Power Interruption	Under Investigation	Open

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

Pacific Gas and Electric Company  
 SmartMeter™ Issues and Complaints Report  
 High-Bill Complaint Report For Customers With SmartMeter™ Devices\*  
 March 24, 2011 -- For the Period March 12, 2011 through March 18, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	2/15/11	{Redacted}	{Redacted}	BAKERSFIELD	Open	Under Investigation
2	3/11/11	{Redacted}	{Redacted}	LAFAYETTE	Open	Under Investigation

\*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

Pacific Gas and Electric Company  
 SmartMeter™ Issues and Complaints Report  
 High-Bill Complaint Report For Customers With SmartMeter™ Devices\*  
 March 24, 2011 -- For the Period March 12, 2011 through March 18, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
					2	Open Complaints on Last Report
					2	Open Complaints Closed Since the Last Report
					0	New Complaints Since the Last Report
					0	New Complaints Closed Since the Last Report
					0	New Complaints Open

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

**Pacific Gas and Electric Company**  
**SmartMeter™ Issues and Complaints Report**  
**High-Bill Complaint Report For Customers With SmartMeter™ Devices\***  
 March 24, 2011 -- For the Period March 12, 2011 through March 18, 2011

<b>Color Key</b>	
	<b>Closed Since the Last Report</b>
	<b>New Since the Last Report</b>
	<b>No SmartMeter™ Device Installed</b>

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	2/15/11	{Redacted}	{Redacted}	BAKERSFIELD	Open	Under Investigation
2	3/11/11	{Redacted}	{Redacted}	LAFAYETTE	Open	Under Investigation

\*This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

Pacific Gas and Electric Company  
 SmartMeter™ Issues and Complaints Report  
 High-Bill Complaint Report For Customers With SmartMeter™ Devices\*  
 March 24, 2011 -- For the Period March 12, 2011 through March 18, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
					2	Open Complaints on Last Report
					2	Open Complaints Closed Since the Last Report
					0	New Complaints Since the Last Report
					0	New Complaints Closed Since the Last Report
					0	New Complaints Open