

Pacific Gas and Electric Company  
 SmartMeter™ Issues and Complaints Report  
 SmartMeter™ Installation Issues Report

March 30, 2011 -- For the Period March 19, 2011 through March 25, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	9/9/10	{Redacted}	{Redacted}	Oakland	Power Interruption	Under Investigation	Open
2	9/11/10	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
3	9/15/10	{Redacted}		Saratoga	Customer Denies Access	Under Investigation	Open
4	9/21/10	{Redacted}		Salinas	Inquiry Regarding Appliances Affected	RF Interference - Phone	Closed
5	9/30/10	{Redacted}		Woodland	Scheduling Problems	RF Interference - Phone	Closed
6	10/13/10	{Redacted}		Santa Rosa	Meter Clearance	Medical/RF Concerns	Closed
7	11/6/10	{Redacted}		Antelope	Power Interruption	Medical/RF Concerns	Closed
8	11/17/10	{Redacted}		Kentfield	Inquiry Regarding Appliances Affected	RF Interference - Phone	Closed
9	11/30/10	{Redacted}		Bakersfield	Meter / Module Equipment (Mfg.)	Customer does not want a SmartMeter	Closed
10	12/1/10	{Redacted}		Daly City	Power Interruption	Meter/Module clearance issues	Closed
11	12/18/10	{Redacted}		San Rafael	Network Equipment Installation	RF Interference - Internet/Cable	Closed
12	12/20/10	{Redacted}		San Rafael	Customer wants Smartmeter Removed	Other	Closed
13	12/20/10	{Redacted}		Pleasanton	Meter / Module Equipment (Mfg.)	Other	Closed
14	12/20/10	{Redacted}		Pleasanton	Power Interruption	RF Interference - Motion Detector	Closed
15	12/22/10	{Redacted}		Salinas	Customer wants Smartmeter Removed	Other	Closed
16	12/29/10	{Redacted}		Union City	Customer wants Smartmeter Removed	Flickering Lights	Closed
17	1/2/11	{Redacted}		Sausalito	Power Interruption	Under Investigation	Open
18	1/4/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
19	1/4/11	{Redacted}		Oroville	Power Interruption	Under Investigation	Open
20	1/4/11	{Redacted}		Oroville	Power Interruption	Under Investigation	Open
21	1/5/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
22	1/5/11	{Redacted}		Bakersfield	Power Interruption	Under Investigation	Open
23	1/5/11	{Redacted}		Danville	SmartMeter Customer Communication	Under Investigation	Open
24	1/6/11	{Redacted}		Rohnert Park	Customer wants Smartmeter Removed	Under Investigation	Open
25	1/7/11	{Redacted}		Petaluma	Customer Denies Access	Under Investigation	Open
26	1/8/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
27	1/8/11	{Redacted}		Bakersfield	Other	Under Investigation	Open
28	1/10/11	{Redacted}		Ferndale	Customer wants Smartmeter Removed	Under Investigation	Open
29	1/10/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
30	1/10/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
31	1/10/11	{Redacted}		Bakersfield	Power Interruption	Under Investigation	Open
32	1/11/11	{Redacted}		Eureka	Inquiry Regarding Appliances Affected	Under Investigation	Open
33	1/11/11	{Redacted}		Santa Rosa	Meter / Module Equipment (Mfg.)	Under Investigation	Open
34	1/11/11	{Redacted}		Atascadero	Meter Clearance	Under Investigation	Open
35	1/11/11	{Redacted}		Santa Rosa	Power Interruption	Under Investigation	Open
36	1/12/11	{Redacted}		Salinas	Customer wants Smartmeter Removed	Under Investigation	Open
37	1/12/11	{Redacted}		San Rafael	Power Interruption	Under Investigation	Open
38	1/13/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
39	1/13/11	{Redacted}		Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
40	1/13/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
41	1/13/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
42	1/15/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
43	1/15/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
44	1/17/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
45	1/17/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
46	1/17/11	{Redacted}		Salinas	Customer wants Smartmeter Removed	Under Investigation	Open
47	1/17/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
48	1/17/11	{Redacted}		San Rafael	Scheduling Problems	Under Investigation	Open
49	1/18/11	{Redacted}		Novato	Meter Clearance	Under Investigation	Open
50	1/19/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
51	1/20/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
52	1/20/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
53	1/20/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
54	1/20/11	{Redacted}		Sonoma	Potential Wellington Claim	Under Investigation	Open
55	1/20/11	{Redacted}		Bakersfield	Power Interruption	Under Investigation	Open
56	1/20/11	{Redacted}		Bakersfield	Power Interruption	Under Investigation	Open
57	1/21/11	{Redacted}		Oroville	Customer Denies Access	Customer Denies Wellington Access	Closed
58	1/21/11	{Redacted}		Windsor	Customer wants Smartmeter Removed	Under Investigation	Open
59	1/21/11	{Redacted}		Bakersfield	Meter / Module Equipment (Mfg.)	Under Investigation	Open
60	1/21/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
61	1/22/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
62	1/22/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
63	1/24/11	{Redacted}		Fremont	Customer wants Smartmeter Removed	Under Investigation	Open
64	1/24/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
65	1/24/11	{Redacted}		Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
66	1/24/11	{Redacted}		Bakersfield	Power Interruption	Under Investigation	Open
67	1/24/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
68	1/25/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Meter/Module clearance issues	Closed
69	1/25/11	{Redacted}		Oroville	Customer wants Smartmeter Removed	Under Investigation	Open
70	1/25/11	{Redacted}		Hollister	Power Interruption	Under Investigation	Open
71	1/26/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
72	1/26/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
73	1/26/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
74	1/26/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
75	1/27/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
76	1/27/11	{Redacted}		Ferndale	Customer wants Smartmeter Removed	Under Investigation	Open
77	1/27/11	{Redacted}		San Rafael	Inquiry Regarding Appliances Affected	Under Investigation	Open
78	1/27/11	{Redacted}		Bakersfield	Meter Clearance	Under Investigation	Open
79	1/27/11	{Redacted}		Santa Rosa	Network Equipment	Under Investigation	Open
80	1/28/11	{Redacted}		Saratoga	Customer wants Smartmeter Removed	Installer missed appointment	Closed
81	1/28/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
82	1/28/11	{Redacted}		Emeryville	Customer wants Smartmeter Removed	Under Investigation	Open
83	1/28/11	{Redacted}		Hamilton City	Customer wants Smartmeter Removed	Under Investigation	Open
84	1/28/11	{Redacted}		Mill Valley	Power Interruption	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
85	1/28/11	{Redacted}		Bakersfield	SmartMeter Customer Communication	Under Investigation	Open
86	1/29/11	{Redacted}		Salinas	Network Equipment	Under Investigation	Open
87	1/31/11	{Redacted}		Novato	Customer wants Smartmeter Removed	Other	Closed
88	1/31/11	{Redacted}		Trinidad	Customer wants Smartmeter Removed	Under Investigation	Open
89	1/31/11	{Redacted}		Oakland	Power Interruption	RF Interference - Motion Detector	Closed
90	1/31/11	{Redacted}		Salinas	SmartMeter Customer Communication	Under Investigation	Open
91	2/1/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Under Investigation	Open
92	2/1/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
93	2/1/11	{Redacted}		Eureka	Inquiry Regarding Appliances Affected	Customer Denies Wellington Access	Closed
94	2/1/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
95	2/1/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
96	2/1/11	{Redacted}		Marina	Inquiry Regarding Appliances Affected	Under Investigation	Open
97	2/1/11	{Redacted}		Hollister	Power Interruption	Under Investigation	Open
98	2/1/11	{Redacted}		Emeryville	Wellington Installer	Under Investigation	Open
99	2/1/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
100	2/2/11	{Redacted}		San Francisco	Potential Wellington Claim	Under Investigation	Open
101	2/2/11	{Redacted}		Vacaville	Wellington Installer	Under Investigation	Open
102	2/2/11	{Redacted}		Milpitas	Wellington Installer	Under Investigation	Open
103	2/2/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
104	2/2/11	{Redacted}		Fremont	Wellington Installer	Under Investigation	Open
105	2/2/11	{Redacted}		Cazadero	Wellington Installer	Under Investigation	Open
106	2/3/11	{Redacted}		Orland	Wellington Installer	Under Investigation	Open
107	2/3/11	{Redacted}		San Jose	Wellington Installer	Under Investigation	Open
108	2/3/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
109	2/4/11	{Redacted}		San Jose	Scheduling Problems	Under Investigation	Open
110	2/4/11	{Redacted}		Stockton	Wellington Installer	Under Investigation	Open
111	2/4/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
112	2/4/11	{Redacted}		Vacaville	Wellington Installer	Under Investigation	Open
113	2/5/11	{Redacted}		Sonoma	SmartMeter Customer Communication	Under Investigation	Open
114	2/5/11	{Redacted}		Monterey	Wellington Installer	RF Interference - Motion Detector	Closed
115	2/5/11	{Redacted}		Los Molinos	Wellington Installer	Under Investigation	Open
116	2/5/11	{Redacted}		Richmond	Wellington Installer	Under Investigation	Open
117	2/7/11	{Redacted}		Campbell	Power Interruption	Under Investigation	Open
118	2/7/11	{Redacted}		Fremont	Wellington Installer	Under Investigation	Open
119	2/7/11	{Redacted}		San Leandro	Wellington Installer	Under Investigation	Open
120	2/7/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
121	2/7/11	{Redacted}		Milpitas	Wellington Installer	Under Investigation	Open
122	2/7/11	{Redacted}		Oakland	Wellington Installer	Under Investigation	Open
123	2/8/11	{Redacted}		Orland	Network Equipment	Under Investigation	Open
124	2/8/11	{Redacted}		Salinas	Network Equipment	Under Investigation	Open
125	2/8/11	{Redacted}		Anderson	Wellington Installer	Under Investigation	Open
126	2/8/11	{Redacted}		Emeryville	Wellington Installer	Under Investigation	Open

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127	2/8/11	{Redacted}		Merced	Wellington Installer	Under Investigation	Open
128	2/9/11	{Redacted}		Oakland	Wellington Installer	Under Investigation	Open
129	2/9/11	{Redacted}		Piedmont	Wellington Installer	Under Investigation	Open
130	2/9/11	{Redacted}		Fairfield	Wellington Installer	Under Investigation	Open
131	2/9/11	{Redacted}		Lafayette	Wellington Installer	Under Investigation	Open
132	2/9/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
133	2/10/11	{Redacted}		San Francisco	Potential Wellington Claim	Under Investigation	Open
134	2/10/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
135	2/10/11	{Redacted}		San Jose	Wellington Installer	Under Investigation	Open
136	2/10/11	{Redacted}		Gilroy	Wellington Installer	Under Investigation	Open
137	2/11/11	{Redacted}		Richmond	Potential Wellington Claim	Under Investigation	Open
138	2/11/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
139	2/11/11	{Redacted}		San Jose	Wellington Installer	Under Investigation	Open
140	2/11/11	{Redacted}		Trinidad	Wellington Installer	Under Investigation	Open
141	2/11/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
142	2/11/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
143	2/11/11	{Redacted}		vacaville	Wellington Installer	Under Investigation	Open
144	2/12/11	{Redacted}		Bakersfield	CAB Originated Inquiry	Under Investigation	Open
145	2/12/11	{Redacted}		Pacific Grove	Wellington Installer	Under Investigation	Open
146	2/14/11	{Redacted}		Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
147	2/14/11	{Redacted}		Oakland	Power Interruption	Under Investigation	Open
148	2/14/11	{Redacted}		Cupertino	Wellington Installer	Other	Closed
149	2/14/11	{Redacted}		Corning	Wellington Installer	Under Investigation	Open
150	2/14/11	{Redacted}		San Jose	Wellington Installer	Under Investigation	Open
151	2/15/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
152	2/15/11	{Redacted}		Orland	Wellington Installer	Under Investigation	Open
153	2/15/11	{Redacted}		San Jose	Wellington Installer	Under Investigation	Open
154	2/15/11	{Redacted}		Orland	Wellington Installer	Under Investigation	Open
155	2/15/11	{Redacted}		Carmel Valley	Wellington Installer	Under Investigation	Open
156	2/16/11	{Redacted}		El Cerrito	Wellington Installer	RF Interference - Motion Detector	Closed
157	2/16/11	{Redacted}		Sacramento	Wellington Installer	Under Investigation	Open
158	2/16/11	{Redacted}		Piedmont	Wellington Installer	Under Investigation	Open
159	2/16/11	{Redacted}		Oakland	Wellington Installer	Under Investigation	Open
160	2/16/11	{Redacted}		Emeryville	Wellington Installer	Under Investigation	Open
161	2/17/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
162	2/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
163	2/17/11	{Redacted}		Vallejo	Wellington Installer	Under Investigation	Open
164	2/19/11	{Redacted}		Lower Lake	Inquiry Regarding Appliances Affected	Under Investigation	Open
165	2/19/11	{Redacted}		Kensington	Meter Clearance	Under Investigation	Open
166	2/19/11	{Redacted}		San Jose	Wellington Installer	Damaged Other Household Appliances	Closed
167	2/19/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
168	2/20/11	{Redacted}		Gilroy	Power Interruption	Hi/Low Voltage	Closed

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169	2/21/11	{Redacted}		San Jose	Wellington Installer	Damaged Other Household Appliances	Closed
170	2/21/11	{Redacted}		San Rafael	Wellington Installer	Under Investigation	Open
171	2/22/11	{Redacted}		Los Gatos	Inquiry Regarding Appliances Affected	Other	Closed
172	2/22/11	{Redacted}		Novato	Inquiry Regarding Appliances Affected	Other	Closed
173	2/22/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
174	2/22/11	{Redacted}		El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
175	2/22/11	{Redacted}		Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
176	2/22/11	{Redacted}		Oakland	Inquiry Regarding Appliances Affected	Unhappy with SM program	Closed
177	2/22/11	{Redacted}		Alameda	Wellington Installer	Medical/RF Concerns	Closed
178	2/22/11	{Redacted}		Santa Clara	Wellington Installer	RF Interference - Internet/Cable	Closed
179	2/22/11	{Redacted}		Redwood City	Wellington Installer	RF Interference - Phone	Closed
180	2/22/11	{Redacted}		Hollister	Wellington Installer	Under Investigation	Open
181	2/23/11	{Redacted}		Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
182	2/23/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
183	2/23/11	{Redacted}		Bakersfield	Potential Wellington Claim	Under Investigation	Open
184	2/24/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
185	2/24/11	{Redacted}		Eureka	Meter / Module Equipment (Mfg.)	Under Investigation	Open
186	2/24/11	{Redacted}		San Francisco	Meter Clearance	Under Investigation	Open
187	2/24/11	{Redacted}		Cupertino	Power Interruption	Other	Closed
188	2/24/11	{Redacted}		San Jose	Power Interruption	Partial Power Outage	Closed
189	2/24/11	{Redacted}		Orland	Scheduling Problems	Under Investigation	Open
190	2/24/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
191	2/24/11	{Redacted}		Salinas	Wellington Installer	Under Investigation	Open
192	2/24/11	{Redacted}		Arcata	Wellington Installer	Under Investigation	Open
193	2/25/11	{Redacted}		Novato	Customer Denies Access	Under Investigation	Open
194	2/25/11	{Redacted}		Marina	Inquiry Regarding Appliances Affected	Under Investigation	Open
195	2/25/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
196	2/25/11	{Redacted}		Alameda	Power Interruption	Concerns from Media Reports	Closed
197	2/25/11	{Redacted}		San Mateo	Power Interruption	Under Investigation	Open
198	2/25/11	{Redacted}		Pinole	Power Interruption	Under Investigation	Open
199	2/25/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
200	2/25/11	{Redacted}		Morgan Hill	Wellington Installer	Under Investigation	Open
201	2/26/11	{Redacted}		Williams	Inquiry Regarding Appliances Affected	Under Investigation	Open
202	2/26/11	{Redacted}		Williams	Inquiry Regarding Appliances Affected	Under Investigation	Open
203	2/28/11	{Redacted}		Carmel	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed
204	2/28/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
205	2/28/11	{Redacted}		Arvin	Meter Clearance	Under Investigation	Open
206	2/28/11	{Redacted}		Livermore	Scheduling Problems	Unhappy with SM program	Closed
207	3/1/11	{Redacted}		Oroville	Inquiry Regarding Appliances Affected	Under Investigation	Open
208	3/1/11	{Redacted}		Red Bluff	Power Interruption	Under Investigation	Open
209	3/1/11	{Redacted}		Piedmont	Wellington Installer	Under Investigation	Open
210	3/2/11	{Redacted}		Stonyford	Inquiry Regarding Appliances Affected	Under Investigation	Open

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211	3/2/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
212	3/3/11	{Redacted}		San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
213	3/3/11	{Redacted}		Berkeley	Potential Wellington Claim	Under Investigation	Open
214	3/3/11	{Redacted}		Santa Rosa	Wellington Installer	Flickering Lights	Closed
215	3/3/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
216	3/3/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
217	3/3/11	{Redacted}		Lafayette	Wellington Installer	Under Investigation	Open
218	3/4/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
219	3/4/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
220	3/4/11	{Redacted}		Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
221	3/4/11	{Redacted}		Portola Valley	Potential Wellington Claim	Other	Closed
222	3/4/11	{Redacted}		Marina	Power Interruption	Under Investigation	Open
223	3/4/11	{Redacted}		Red Bluff	Power Interruption	Under Investigation	Open
224	3/4/11	{Redacted}		Hollister	Scheduling Problems	Under Investigation	Open
225	3/4/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
226	3/5/11	{Redacted}		Willows	Meter Clearance	Under Investigation	Open
227	3/5/11	{Redacted}		Hidden Valley Lake	Wellington Installer	Under Investigation	Open
228	3/6/11	{Redacted}		Monterey	Power Interruption	Under Investigation	Open
229	3/6/11	{Redacted}		Salinas	Power Interruption	Under Investigation	Open
230	3/6/11	{Redacted}		San Lorenzo	Wellington Installer	Under Investigation	Open
231	3/7/11	{Redacted}		Salinas	Inquiry Regarding Appliances Affected	Under Investigation	Open
232	3/7/11	{Redacted}		Walnut Creek	Meter Clearance	Under Investigation	Open
233	3/7/11	{Redacted}		El Sobrante	Power Interruption	Concerns from Media Reports	Closed
234	3/7/11	{Redacted}		Gilroy	Wellington Installer	Under Investigation	Open
235	3/8/11	{Redacted}		Atascadero	Inquiry Regarding Appliances Affected	Under Investigation	Open
236	3/8/11	{Redacted}		San Francisco	Power Interruption	Meter/Module clearance issues	Closed
237	3/8/11	{Redacted}		Red Bluff	Power Interruption	Under Investigation	Open
238	3/8/11	{Redacted}		Templeton	Power Interruption	Under Investigation	Open
239	3/8/11	{Redacted}		Orland	Power Interruption	Under Investigation	Open
240	3/8/11	{Redacted}		San Francisco	Wellington Installer	Gas Appliance Not Working	Closed
241	3/8/11	{Redacted}		Red Bluff	Wellington Installer	Under Investigation	Open
242	3/9/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Other	Closed
243	3/9/11	{Redacted}		San Rafael	Meter Clearance	Radio Frequency concerns	Closed
244	3/9/11	{Redacted}		Gilroy	Meter Clearance	Under Investigation	Open
245	3/9/11	{Redacted}		San Francisco	Power Interruption	Under Investigation	Open
246	3/9/11	{Redacted}		Santa Rosa	Power Interruption	Under Investigation	Open
247	3/9/11	{Redacted}		Kelseyville	Wellington Installer	Concerns from Media Reports	Closed
248	3/9/11	{Redacted}		Monterey	Wellington Installer	Flickering Lights	Closed
249	3/9/11	{Redacted}		Oakland	Wellington Installer	Under Investigation	Open
250	3/10/11	{Redacted}		Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
251	3/10/11	{Redacted}		Manton	Inquiry Regarding Appliances Affected	Under Investigation	Open
252	3/10/11	{Redacted}		Concord	Power Interruption	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
253	3/10/11	{Redacted}		Crockett	Wellington Installer	Flickering Lights	Closed
254	3/10/11	{Redacted}		San Rafael	Wellington Installer	Other	Closed
255	3/10/11	{Redacted}		Oakland	Wellington Installer	Under Investigation	Open
256	3/10/11	{Redacted}		Orland	Wellington Installer	Under Investigation	Open
257	3/11/11	{Redacted}		Placerville	Inquiry Regarding Appliances Affected	Under Investigation	Open
258	3/11/11	{Redacted}		Pacific Grove	Meter / Module Equipment (Mfg.)	Medical/RF Concerns	Closed
259	3/11/11	{Redacted}		Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
260	3/11/11	{Redacted}		Oroville	Meter Clearance	Radio Frequency concerns	Closed
261	3/11/11	{Redacted}		Windsor	Meter Clearance	Radio Frequency concerns	Closed
262	3/11/11	{Redacted}		Pleasant Hill	Meter Clearance	Under Investigation	Open
263	3/11/11	{Redacted}		Auburn	Power Interruption	Radio Frequency concerns	Closed
264	3/11/11	{Redacted}		Campbell	Power Interruption	Under Investigation	Open
265	3/11/11	{Redacted}		Pacific Grove	Wellington Installer	Flickering Lights	Closed
266	3/11/11	{Redacted}		Santa Rosa	Wellington Installer	Radio Frequency concerns	Closed
267	3/11/11	{Redacted}		Kelseyville	Wellington Installer	Radio Frequency concerns	Closed
268	3/11/11	{Redacted}		Rohnert Park	Wellington Installer	Radio Frequency concerns	Closed
269	3/11/11	{Redacted}		Fortuna	Wellington Installer	Radio Frequency concerns	Closed
270	3/11/11	{Redacted}		Arcata	Wellington Installer	Under Investigation	Open
271	3/12/11	{Redacted}		Rohnert Park	Meter / Module Equipment (Mfg.)	No reason provided	Closed
272	3/12/11	{Redacted}		Saratoga	Meter / Module Equipment (Mfg.)	Under Investigation	Open
273	3/12/11	{Redacted}		Santa Rosa	Power Interruption	Accuracy of Meter	Closed
274	3/12/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
275	3/13/11	{Redacted}		Pacific Grove	Inquiry Regarding Appliances Affected	Medical/RF Concerns	Closed
276	3/13/11	{Redacted}		Santa Rosa	Meter / Module Equipment (Mfg.)	Under Investigation	Open
277	3/13/11	{Redacted}		Santa Rosa	Power Interruption	Under Investigation	Open
278	3/13/11	{Redacted}		Novato	Power Interruption	Under Investigation	Open
279	3/13/11	{Redacted}		Monterey	Wellington Installer	Medical/RF Concerns	Closed
280	3/13/11	{Redacted}		Oakland	Wellington Installer	Under Investigation	Open
281	3/13/11	{Redacted}		El Dorado Hills	Wellington Installer	Under Investigation	Open
282	3/13/11	{Redacted}		Napa	Wellington Installer	Under Investigation	Open
283	3/14/11	{Redacted}		Berkeley	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
284	3/14/11	{Redacted}		Fortuna	Customer wants Smartmeter Removed	Customer does not want a SmartMeter	Closed
285	3/14/11	{Redacted}		Mill Valley	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
286	3/14/11	{Redacted}		Richmond	Customer wants Smartmeter Removed	RF Interference - Motion Detector	Closed
287	3/14/11	{Redacted}		Novato	Customer wants Smartmeter Removed	Under Investigation	Open
288	3/14/11	{Redacted}		Vallejo	Customer wants Smartmeter Removed	Under Investigation	Open
289	3/14/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
290	3/14/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
291	3/14/11	{Redacted}		Sacramento	Inquiry Regarding Appliances Affected	Under Investigation	Open
292	3/14/11	{Redacted}		Le Grand	Inquiry Regarding Appliances Affected	Under Investigation	Open
293	3/14/11	{Redacted}		Lucerne	Inquiry Regarding Appliances Affected	Under Investigation	Open
294	3/14/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open

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295	3/14/11	{Redacted}		Richmond	Inquiry Regarding Appliances Affected	Under Investigation	Open
296	3/14/11	{Redacted}		San Rafael	Meter Clearance	Under Investigation	Open
297	3/14/11	{Redacted}		Orinda	Meter Clearance	Under Investigation	Open
298	3/14/11	{Redacted}		Pacific Grove	Power Interruption	Customer does not want a SmartMeter	Closed
299	3/14/11	{Redacted}		San Jose	Power Interruption	Medical/RF Concerns	Closed
300	3/14/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
301	3/14/11	{Redacted}		Vacaville	Power Interruption	Under Investigation	Open
302	3/14/11	{Redacted}		Stonyford	Power Interruption	Under Investigation	Open
303	3/14/11	{Redacted}		San Francisco	Scheduling Problems	Under Investigation	Open
304	3/14/11	{Redacted}		Lakeport	Wellington Installer	Medical Concerns	Closed
305	3/14/11	{Redacted}		San Rafael	Wellington Installer	RF/EMF Concerns	Closed
306	3/14/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
307	3/14/11	{Redacted}		Novato	Wellington Installer	Under Investigation	Open
308	3/14/11	{Redacted}		Petaluma	Wellington Installer	Under Investigation	Open
309	3/14/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
310	3/14/11	{Redacted}		Napa	Wellington Installer	Under Investigation	Open
311	3/14/11	{Redacted}		Bayside	Wellington Installer	Under Investigation	Open
312	3/14/11	{Redacted}		Napa	Wellington Installer	Under Investigation	Open
313	3/15/11	{Redacted}		Lincoln	Customer Denies Access	Radio Frequency concerns	Closed
314	3/15/11	{Redacted}		Manton	Customer Denies Access	Under Investigation	Open
315	3/15/11	{Redacted}		Merced	Customer wants Smartmeter Removed	Hi/Low Voltage	Closed
316	3/15/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Other	Closed
317	3/15/11	{Redacted}		Menlo Park	Customer wants Smartmeter Removed	RF Interference - Motion Detector	Closed
318	3/15/11	{Redacted}		Walnut Creek	Customer wants Smartmeter Removed	Under Investigation	Open
319	3/15/11	{Redacted}		Bolinas	Customer wants Smartmeter Removed	Under Investigation	Open
320	3/15/11	{Redacted}		Richmond	Customer wants Smartmeter Removed	Under Investigation	Open
321	3/15/11	{Redacted}		Fair Oaks	Customer wants Smartmeter Removed	Under Investigation	Open
322	3/15/11	{Redacted}		Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
323	3/15/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
324	3/15/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
325	3/15/11	{Redacted}		Oakland	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed
326	3/15/11	{Redacted}		Sonoma	Inquiry Regarding Appliances Affected	Under Investigation	Open
327	3/15/11	{Redacted}		Placerville	Meter Clearance	Under Investigation	Open
328	3/15/11	{Redacted}		Piedmont	Power Interruption	Meter/Module clearance issues	Closed
329	3/15/11	{Redacted}		Berkeley	Power Interruption	Under Investigation	Open
330	3/15/11	{Redacted}		Clearlake	Wellington Installer	Under Investigation	Open
331	3/15/11	{Redacted}		Healdsburg	Wellington Installer	Under Investigation	Open
332	3/16/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
333	3/16/11	{Redacted}		Oakley	Customer wants Smartmeter Removed	RF Interference - Motion Detector	Closed
334	3/16/11	{Redacted}		Pleasant Hill	Customer wants Smartmeter Removed	Under Investigation	Open
335	3/16/11	{Redacted}		Lakeport	Customer wants Smartmeter Removed	Under Investigation	Open
336	3/16/11	{Redacted}		Forestville	Customer wants Smartmeter Removed	Under Investigation	Open



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337	3/16/11	{Redacted}		Kelseyville	Customer wants Smartmeter Removed	Under Investigation	Open
338	3/16/11	{Redacted}		Cottonwood	Customer wants Smartmeter Removed	Under Investigation	Open
339	3/16/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
340	3/16/11	{Redacted}		Livermore	Customer wants Smartmeter Removed	Under Investigation	Open
341	3/16/11	{Redacted}		Red Bluff	Customer wants Smartmeter Removed	Under Investigation	Open
342	3/16/11	{Redacted}		Larkspur	Customer wants Smartmeter Removed	Under Investigation	Open
343	3/16/11	{Redacted}		Los Altos	Customer wants Smartmeter Removed	Under Investigation	Open
344	3/16/11	{Redacted}		Berkeley	Customer wants Smartmeter Removed	Under Investigation	Open
345	3/16/11	{Redacted}		Cobb	Inquiry Regarding Appliances Affected	RF Interference - Computer	Closed
346	3/16/11	{Redacted}		San Francisco	Power Interruption	Under Investigation	Open
347	3/16/11	{Redacted}		Arcata	Wellington Installer	Under Investigation	Open
348	3/17/11	{Redacted}		Bakersfield	Customer Denies Access	Other	Closed
349	3/17/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Damaged Other Household Appliances	Closed
350	3/17/11	{Redacted}		Monterey	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
351	3/17/11	{Redacted}		Concord	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
352	3/17/11	{Redacted}		Martinez	Customer wants Smartmeter Removed	Other	Closed
353	3/17/11	{Redacted}		Novato	Customer wants Smartmeter Removed	Other	Closed
354	3/17/11	{Redacted}		Gilroy	Customer wants Smartmeter Removed	RF Interference - Internet/Cable	Closed
355	3/17/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	RF/EMF Concerns	Closed
356	3/17/11	{Redacted}		Fairfax	Customer wants Smartmeter Removed	Under Investigation	Open
357	3/17/11	{Redacted}		Berkeley	Customer wants Smartmeter Removed	Under Investigation	Open
358	3/17/11	{Redacted}		Sausalito	Customer wants Smartmeter Removed	Under Investigation	Open
359	3/17/11	{Redacted}		Cloverdale	Customer wants Smartmeter Removed	Under Investigation	Open
360	3/17/11	{Redacted}		Healdsburg	Customer wants Smartmeter Removed	Under Investigation	Open
361	3/17/11	{Redacted}		San Rafael	Customer wants Smartmeter Removed	Under Investigation	Open
362	3/17/11	{Redacted}		Petaluma	Customer wants Smartmeter Removed	Under Investigation	Open
363	3/17/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
364	3/17/11	{Redacted}		Chico	Customer wants Smartmeter Removed	Under Investigation	Open
365	3/17/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
366	3/17/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	No reason provided	Closed
367	3/17/11	{Redacted}		Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
368	3/17/11	{Redacted}		Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
369	3/17/11	{Redacted}		Oakland	Meter Clearance	Under Investigation	Open
370	3/17/11	{Redacted}		Redding	Power Interruption	Radio Frequency concerns	Closed
371	3/17/11	{Redacted}		Novato	Wellington Installer	RF Interference - Alarm/Security System	Closed
372	3/17/11	{Redacted}		Paradise	Wellington Installer	Under Investigation	Open
373	3/18/11	{Redacted}		Richmond	Customer Denies Access	Under Investigation	Open
374	3/18/11	{Redacted}		Salinas	Customer wants Smartmeter Removed	Flickering Lights	Closed
375	3/18/11	{Redacted}		Templeton	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
376	3/18/11	{Redacted}		Danville	Customer wants Smartmeter Removed	RF Interference - Fan	Closed
377	3/18/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	RF Interference - Phone	Closed
378	3/18/11	{Redacted}		Hidden Valley Lake	Customer wants Smartmeter Removed	Under Investigation	Open

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379	3/18/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
380	3/18/11	{Redacted}		Oroville	Customer wants Smartmeter Removed	Under Investigation	Open
381	3/18/11	{Redacted}		Mountain View	Customer wants Smartmeter Removed	Under Investigation	Open
382	3/18/11	{Redacted}		Loomis	Inquiry Regarding Appliances Affected	Under Investigation	Open
383	3/18/11	{Redacted}		San Jose	Meter Clearance	Medical/RF Concerns	Closed
384	3/18/11	{Redacted}		Finley	Power Interruption	Flickering Lights	Closed
385	3/18/11	{Redacted}		Petaluma	Power Interruption	Under Investigation	Open
386	3/18/11	{Redacted}		Salinas	Wellington Installer	Under Investigation	Open
387	3/18/11	{Redacted}		Chico	Wellington Installer	Under Investigation	Open
388	3/19/11	{Redacted}		Cotati	Customer Denies Access	Accuracy of Meter	Closed
389	3/19/11	{Redacted}		Bakersfield	Customer Denies Access	Accuracy of Meter	Closed
390	3/19/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
391	3/19/11	{Redacted}		Daly City	Customer Denies Access	Accuracy of Meter	Closed
392	3/19/11	{Redacted}		Carmel	Customer Denies Access	Accuracy of Meter	Closed
393	3/19/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
394	3/19/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
395	3/19/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
396	3/19/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
397	3/19/11	{Redacted}		Clearlake	Customer Denies Access	Concerns from Media Reports	Closed
398	3/19/11	{Redacted}		Bakersfield	Customer Denies Access	Customer does not want a SmartMeter	Closed
399	3/19/11	{Redacted}		Oakland	Customer Denies Access	Customer does not want a SmartMeter	Closed
400	3/19/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
401	3/19/11	{Redacted}		Tracy	Customer Denies Access	Customer does not want a SmartMeter	Closed
402	3/19/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
403	3/19/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
404	3/19/11	{Redacted}		Bolinas	Customer Denies Access	Customer does not want a SmartMeter	Closed
405	3/19/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
406	3/19/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
407	3/19/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
408	3/19/11	{Redacted}		Pacific Grove	Customer Denies Access	Medical Concerns	Closed
409	3/19/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
410	3/19/11	{Redacted}		Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
411	3/19/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
412	3/19/11	{Redacted}		Cottonwood	Customer Denies Access	RF/EMF Concerns	Closed
413	3/19/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
414	3/19/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
415	3/19/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
416	3/19/11	{Redacted}		Mill Valley	Customer Denies Access	RF/EMF Concerns	Closed
417	3/19/11	{Redacted}		Forestville	Customer Denies Access	RF/EMF Concerns	Closed
418	3/19/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
419	3/19/11	{Redacted}		San Jose	Customer Denies Access	RF/EMF Concerns	Closed
420	3/19/11	{Redacted}		Cottonwood	Customer Denies Access	RF/EMF Concerns	Closed

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421	3/19/11	{Redacted}		Mill Valley	Customer Denies Access	Under Investigation	Open
422	3/19/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Under Investigation	Open
423	3/19/11	{Redacted}		Middletown	Customer Denies Access	Under Investigation	Open
424	3/19/11	{Redacted}		Loch Lomond	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
425	3/19/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
426	3/19/11	{Redacted}		Los Molinos	Customer wants Smartmeter Removed	Under Investigation	Open
427	3/19/11	{Redacted}		Clearlake	SmartMeter Customer Communication	Q on SM communication materials	Closed
428	3/19/11	{Redacted}		Lakeport	SmartMeter Customer Communication	Under Investigation	Open
429	3/19/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
430	3/20/11	{Redacted}		Sonoma	Customer Denies Access	Accuracy of Meter	Closed
431	3/20/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
432	3/20/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
433	3/20/11	{Redacted}		Lucerne	Customer Denies Access	Customer does not want a SmartMeter	Closed
434	3/20/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
435	3/20/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
436	3/20/11	{Redacted}		Cazadero	Customer Denies Access	Medical Concerns	Closed
437	3/20/11	{Redacted}		Redwood City	Customer Denies Access	Privacy Concerns	Closed
438	3/20/11	{Redacted}		Carmel Valley	Customer Denies Access	Privacy Concerns	Closed
439	3/20/11	{Redacted}		Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
440	3/20/11	{Redacted}		Monterey	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
441	3/20/11	{Redacted}		Gilroy	Customer wants Smartmeter Removed	No reason provided	Closed
442	3/20/11	{Redacted}		Hidden Valley Lake	Customer wants Smartmeter Removed	No reason provided	Closed
443	3/20/11	{Redacted}		Eureka	Customer wants Smartmeter Removed	Under Investigation	Open
444	3/20/11	{Redacted}		Los Molinos	Power Interruption	Under Investigation	Open
445	3/21/11	{Redacted}		Sausalito	Customer Denies Access	Accuracy of Meter	Closed
446	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
447	3/21/11	{Redacted}		Cottonwood	Customer Denies Access	Accuracy of Meter	Closed
448	3/21/11	{Redacted}		Bethel Island	Customer Denies Access	Accuracy of Meter	Closed
449	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
450	3/21/11	{Redacted}		Sausalito	Customer Denies Access	Accuracy of Meter	Closed
451	3/21/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
452	3/21/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
453	3/21/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
454	3/21/11	{Redacted}		Santa Rosa	Customer Denies Access	Accuracy of Meter	Closed
455	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
456	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
457	3/21/11	{Redacted}		Fort Bragg	Customer Denies Access	Accuracy of Meter	Closed
458	3/21/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
459	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
460	3/21/11	{Redacted}		Richmond	Customer Denies Access	Accuracy of Meter	Closed
461	3/21/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
462	3/21/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed

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463	3/21/11	{Redacted}		Red Bluff	Customer Denies Access	Accuracy of Meter	Closed
464	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
465	3/21/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
466	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
467	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
468	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
469	3/21/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
470	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
471	3/21/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
472	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
473	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
474	3/21/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
475	3/21/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
476	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
477	3/21/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
478	3/21/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
479	3/21/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
480	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
481	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
482	3/21/11	{Redacted}		Pebble Beach	Customer Denies Access	Accuracy of Meter	Closed
483	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
484	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
485	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
486	3/21/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
487	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
488	3/21/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
489	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
490	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
491	3/21/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
492	3/21/11	{Redacted}		Pacific Grove	Customer Denies Access	Concerns from Media Reports	Closed
493	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
494	3/21/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
495	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
496	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
497	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
498	3/21/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
499	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer Denies Wellington Access	Closed
500	3/21/11	{Redacted}		Cobb	Customer Denies Access	Customer Denies Wellington Access	Closed
501	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
502	3/21/11	{Redacted}		Red Bluff	Customer Denies Access	Customer does not want a SmartMeter	Closed
503	3/21/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
504	3/21/11	{Redacted}		San Jose	Customer Denies Access	Customer does not want a SmartMeter	Closed

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505	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
506	3/21/11	{Redacted}		Pebble Beach	Customer Denies Access	Customer does not want a SmartMeter	Closed
507	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
508	3/21/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Customer does not want a SmartMeter	Closed
509	3/21/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
510	3/21/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
511	3/21/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
512	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
513	3/21/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
514	3/21/11	{Redacted}		Bakersfield	Customer Denies Access	Customer does not want a SmartMeter	Closed
515	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
516	3/21/11	{Redacted}		Ukiah	Customer Denies Access	Customer does not want a SmartMeter	Closed
517	3/21/11	{Redacted}		Red Bluff	Customer Denies Access	Customer does not want a SmartMeter	Closed
518	3/21/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
519	3/21/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
520	3/21/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
521	3/21/11	{Redacted}		Middletown	Customer Denies Access	Customer does not want a SmartMeter	Closed
522	3/21/11	{Redacted}		Fort Bragg	Customer Denies Access	Customer does not want a SmartMeter	Closed
523	3/21/11	{Redacted}		Fort Bragg	Customer Denies Access	Customer does not want a SmartMeter	Closed
524	3/21/11	{Redacted}		Fort Bragg	Customer Denies Access	Customer does not want a SmartMeter	Closed
525	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
526	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
527	3/21/11	{Redacted}		Los Molinos	Customer Denies Access	Customer does not want a SmartMeter	Closed
528	3/21/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
529	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
530	3/21/11	{Redacted}		Paso Robles	Customer Denies Access	Customer does not want a SmartMeter	Closed
531	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
532	3/21/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
533	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
534	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
535	3/21/11	{Redacted}		Santa Maria	Customer Denies Access	Customer does not want a SmartMeter	Closed
536	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
537	3/21/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
538	3/21/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
539	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
540	3/21/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
541	3/21/11	{Redacted}		Bakersfield	Customer Denies Access	Customer does not want a SmartMeter	Closed
542	3/21/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
543	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
544	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
545	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
546	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed

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547	3/21/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
548	3/21/11	{Redacted}		Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
549	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
550	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
551	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
552	3/21/11	{Redacted}		Red Bluff	Customer Denies Access	Medical Concerns	Closed
553	3/21/11	{Redacted}		Elk	Customer Denies Access	Medical Concerns	Closed
554	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
555	3/21/11	{Redacted}		Santa Rosa	Customer Denies Access	Medical Concerns	Closed
556	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
557	3/21/11	{Redacted}		Bakersfield	Customer Denies Access	Medical Concerns	Closed
558	3/21/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
559	3/21/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
560	3/21/11	{Redacted}		Coalinga	Customer Denies Access	Medical Concerns	Closed
561	3/21/11	{Redacted}		Arcata	Customer Denies Access	Medical Concerns	Closed
562	3/21/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
563	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
564	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
565	3/21/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
566	3/21/11	{Redacted}		Fort Bragg	Customer Denies Access	Medical Concerns	Closed
567	3/21/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
568	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
569	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
570	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
571	3/21/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
572	3/21/11	{Redacted}		Corning	Customer Denies Access	Medical Concerns	Closed
573	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
574	3/21/11	{Redacted}		Solvang	Customer Denies Access	Medical Concerns	Closed
575	3/21/11	{Redacted}		Upper Lake	Customer Denies Access	Medical Concerns	Closed
576	3/21/11	{Redacted}		Upper Lake	Customer Denies Access	Medical Concerns	Closed
577	3/21/11	{Redacted}		Cobb	Customer Denies Access	Medical Concerns	Closed
578	3/21/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
579	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
580	3/21/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
581	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Privacy Concerns	Closed
582	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	Privacy Concerns	Closed
583	3/21/11	{Redacted}		Seaside	Customer Denies Access	Privacy Concerns	Closed
584	3/21/11	{Redacted}		Ukiah	Customer Denies Access	Privacy Concerns	Closed
585	3/21/11	{Redacted}		Seaside	Customer Denies Access	Privacy Concerns	Closed
586	3/21/11	{Redacted}		Monterey	Customer Denies Access	Privacy Concerns	Closed
587	3/21/11	{Redacted}		San Francisco	Customer Denies Access	Privacy Concerns	Closed
588	3/21/11	{Redacted}		Seaside	Customer Denies Access	Privacy Concerns	Closed

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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589	3/21/11	{Redacted}		Corning	Customer Denies Access	RF/EMF Concerns	Closed
590	3/21/11	{Redacted}		Cottonwood	Customer Denies Access	RF/EMF Concerns	Closed
591	3/21/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
592	3/21/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
593	3/21/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
594	3/21/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
595	3/21/11	{Redacted}		Sebastopol	Customer Denies Access	RF/EMF Concerns	Closed
596	3/21/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
597	3/21/11	{Redacted}		Red Bluff	Customer Denies Access	RF/EMF Concerns	Closed
598	3/21/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
599	3/21/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
600	3/21/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
601	3/21/11	{Redacted}		Morgan Hill	Customer Denies Access	RF/EMF Concerns	Closed
602	3/21/11	{Redacted}		Clearlake Oaks	Customer Denies Access	RF/EMF Concerns	Closed
603	3/21/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
604	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
605	3/21/11	{Redacted}		Fortuna	Customer Denies Access	RF/EMF Concerns	Closed
606	3/21/11	{Redacted}		San Anselmo	Customer Denies Access	RF/EMF Concerns	Closed
607	3/21/11	{Redacted}		Fort Bragg	Customer Denies Access	RF/EMF Concerns	Closed
608	3/21/11	{Redacted}		Solvang	Customer Denies Access	RF/EMF Concerns	Closed
609	3/21/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
610	3/21/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
611	3/21/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
612	3/21/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
613	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
614	3/21/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
615	3/21/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
616	3/21/11	{Redacted}		Solvang	Customer Denies Access	RF/EMF Concerns	Closed
617	3/21/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
618	3/21/11	{Redacted}		Solvang	Customer Denies Access	RF/EMF Concerns	Closed
619	3/21/11	{Redacted}		Cobb	Customer Denies Access	RF/EMF Concerns	Closed
620	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
621	3/21/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
622	3/21/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
623	3/21/11	{Redacted}		Cloverdale	Customer Denies Access	RF/EMF Concerns	Closed
624	3/21/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
625	3/21/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
626	3/21/11	{Redacted}		Santa Rosa	Customer Denies Access	Under Investigation	Open
627	3/21/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
628	3/21/11	{Redacted}		Oceano	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
629	3/21/11	{Redacted}		Seaside	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
630	3/21/11	{Redacted}		Monterey	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed

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631	3/21/11	{Redacted}		Lakeport	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
632	3/21/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	No reason provided	Closed
633	3/21/11	{Redacted}		Carmel	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
634	3/21/11	{Redacted}		Paradise	Customer wants Smartmeter Removed	Under Investigation	Open
635	3/21/11	{Redacted}		Danville	Customer wants Smartmeter Removed	Under Investigation	Open
636	3/21/11	{Redacted}		Pacheco	Customer wants Smartmeter Removed	Under Investigation	Open
637	3/21/11	{Redacted}		Petaluma	Customer wants Smartmeter Removed	Under Investigation	Open
638	3/21/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
639	3/21/11	{Redacted}		Seaside	Inquiry Regarding Appliances Affected	RF Interference - Radio	Closed
640	3/21/11	{Redacted}		Corning	Meter / Module Equipment (Mfg.)	Other	Closed
641	3/21/11	{Redacted}		Eureka	Meter / Module Equipment (Mfg.)	Under Investigation	Open
642	3/21/11	{Redacted}		San Francisco	Power Interruption	Partial Power Outage	Closed
643	3/22/11	{Redacted}		Monterey	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
644	3/22/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
645	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
646	3/22/11	{Redacted}		Los Gatos	Customer Denies Access	Accuracy of Meter	Closed
647	3/22/11	{Redacted}		Gerber	Customer Denies Access	Accuracy of Meter	Closed
648	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
649	3/22/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
650	3/22/11	{Redacted}		Graton	Customer Denies Access	Accuracy of Meter	Closed
651	3/22/11	{Redacted}		Lakeport	Customer Denies Access	Accuracy of Meter	Closed
652	3/22/11	{Redacted}		Windsor	Customer Denies Access	Accuracy of Meter	Closed
653	3/22/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
654	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
655	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
656	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
657	3/22/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
658	3/22/11	{Redacted}		Carmel	Customer Denies Access	Accuracy of Meter	Closed
659	3/22/11	{Redacted}		Dublin	Customer Denies Access	Accuracy of Meter	Closed
660	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
661	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
662	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
663	3/22/11	{Redacted}		Lakeport	Customer Denies Access	Concerns from Media Reports	Closed
664	3/22/11	{Redacted}		Carmel	Customer Denies Access	Concerns from Media Reports	Closed
665	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
666	3/22/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
667	3/22/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
668	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
669	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
670	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
671	3/22/11	{Redacted}		Carmel	Customer Denies Access	Concerns from Media Reports	Closed
672	3/22/11	{Redacted}		San Rafael	Customer Denies Access	Concerns from Media Reports	Closed



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673	3/22/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
674	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
675	3/22/11	{Redacted}		Middletown	Customer Denies Access	Concerns from Media Reports	Closed
676	3/22/11	{Redacted}		Los Banos	Customer Denies Access	Concerns from Media Reports	Closed
677	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
678	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
679	3/22/11	{Redacted}		Carmel Valley	Customer Denies Access	Concerns from Media Reports	Closed
680	3/22/11	{Redacted}		Redding	Customer Denies Access	Concerns from Media Reports	Closed
681	3/22/11	{Redacted}		Livermore	Customer Denies Access	Concerns from Media Reports	Closed
682	3/22/11	{Redacted}		Livermore	Customer Denies Access	Concerns from Media Reports	Closed
683	3/22/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
684	3/22/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
685	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	Customer Denies Wellington Access	Closed
686	3/22/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
687	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
688	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
689	3/22/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
690	3/22/11	{Redacted}		Santa Maria	Customer Denies Access	Customer does not want a SmartMeter	Closed
691	3/22/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
692	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
693	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
694	3/22/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
695	3/22/11	{Redacted}		El Cerrito	Customer Denies Access	Customer does not want a SmartMeter	Closed
696	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
697	3/22/11	{Redacted}		Rodeo	Customer Denies Access	Customer does not want a SmartMeter	Closed
698	3/22/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
699	3/22/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
700	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
701	3/22/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
702	3/22/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
703	3/22/11	{Redacted}		Bakersfield	Customer Denies Access	Customer does not want a SmartMeter	Closed
704	3/22/11	{Redacted}		Gerber	Customer Denies Access	Customer does not want a SmartMeter	Closed
705	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
706	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
707	3/22/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
708	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
709	3/22/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
710	3/22/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
711	3/22/11	{Redacted}		Santa Maria	Customer Denies Access	Customer does not want a SmartMeter	Closed
712	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
713	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
714	3/22/11	{Redacted}		Hillsborough	Customer Denies Access	Customer does not want a SmartMeter	Closed

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715	3/22/11	{Redacted}		Redding	Customer Denies Access	Customer does not want a SmartMeter	Closed
716	3/22/11	{Redacted}		Redding	Customer Denies Access	Customer does not want a SmartMeter	Closed
717	3/22/11	{Redacted}		Redding	Customer Denies Access	Customer does not want a SmartMeter	Closed
718	3/22/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
719	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
720	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
721	3/22/11	{Redacted}		Rohnert Park	Customer Denies Access	Customer does not want a SmartMeter	Closed
722	3/22/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
723	3/22/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
724	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
725	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
726	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
727	3/22/11	{Redacted}		Middletown	Customer Denies Access	Customer does not want a SmartMeter	Closed
728	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
729	3/22/11	{Redacted}		Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
730	3/22/11	{Redacted}		Santa Rosa	Customer Denies Access	Customer does not want a SmartMeter	Closed
731	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
732	3/22/11	{Redacted}		Gerber	Customer Denies Access	Customer does not want a SmartMeter	Closed
733	3/22/11	{Redacted}		San Rafael	Customer Denies Access	Customer does not want a SmartMeter	Closed
734	3/22/11	{Redacted}		Pacific Grove	Customer Denies Access	Customer does not want a SmartMeter	Closed
735	3/22/11	{Redacted}		Sonora	Customer Denies Access	Customer does not want a SmartMeter	Closed
736	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
737	3/22/11	{Redacted}		Fresno	Customer Denies Access	Customer does not want a SmartMeter	Closed
738	3/22/11	{Redacted}		Red Bluff	Customer Denies Access	Customer does not want a SmartMeter	Closed
739	3/22/11	{Redacted}		Pebble Beach	Customer Denies Access	Customer does not want a SmartMeter	Closed
740	3/22/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
741	3/22/11	{Redacted}		Upper Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
742	3/22/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
743	3/22/11	{Redacted}		Middletown	Customer Denies Access	Customer does not want a SmartMeter	Closed
744	3/22/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
745	3/22/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
746	3/22/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
747	3/22/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
748	3/22/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
749	3/22/11	{Redacted}		Santa Rosa	Customer Denies Access	Customer does not want a SmartMeter	Closed
750	3/22/11	{Redacted}		Watsonville	Customer Denies Access	Customer does not want a SmartMeter	Closed
751	3/22/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
752	3/22/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
753	3/22/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
754	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
755	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Customer Opts for Solar Power	Closed
756	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed

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757	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
758	3/22/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
759	3/22/11	{Redacted}		Cottonwood	Customer Denies Access	Medical Concerns	Closed
760	3/22/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
761	3/22/11	{Redacted}		Watsonville	Customer Denies Access	Medical Concerns	Closed
762	3/22/11	{Redacted}		Cottonwood	Customer Denies Access	Medical Concerns	Closed
763	3/22/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
764	3/22/11	{Redacted}		Selma	Customer Denies Access	Medical Concerns	Closed
765	3/22/11	{Redacted}		Salinas	Customer Denies Access	Medical Concerns	Closed
766	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
767	3/22/11	{Redacted}		Eureka	Customer Denies Access	Medical Concerns	Closed
768	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
769	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
770	3/22/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
771	3/22/11	{Redacted}		Lucerne	Customer Denies Access	Medical Concerns	Closed
772	3/22/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
773	3/22/11	{Redacted}		Pacific Grove	Customer Denies Access	Medical Concerns	Closed
774	3/22/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
775	3/22/11	{Redacted}		Fairfield	Customer Denies Access	Medical Concerns	Closed
776	3/22/11	{Redacted}		Santa Rosa	Customer Denies Access	Medical Concerns	Closed
777	3/22/11	{Redacted}		Pacific Grove	Customer Denies Access	Medical Concerns	Closed
778	3/22/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
779	3/22/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
780	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
781	3/22/11	{Redacted}		Eureka	Customer Denies Access	Medical Concerns	Closed
782	3/22/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
783	3/22/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
784	3/22/11	{Redacted}		Lakeport	Customer Denies Access	Privacy Concerns	Closed
785	3/22/11	{Redacted}		Healdsburg	Customer Denies Access	Privacy Concerns	Closed
786	3/22/11	{Redacted}		Selma	Customer Denies Access	Privacy Concerns	Closed
787	3/22/11	{Redacted}		Seaside	Customer Denies Access	Privacy Concerns	Closed
788	3/22/11	{Redacted}		Santa Rosa	Customer Denies Access	Privacy Concerns	Closed
789	3/22/11	{Redacted}		San Francisco	Customer Denies Access	Privacy Concerns	Closed
790	3/22/11	{Redacted}		Monterey	Customer Denies Access	Privacy Concerns	Closed
791	3/22/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
792	3/22/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
793	3/22/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
794	3/22/11	{Redacted}		Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
795	3/22/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
796	3/22/11	{Redacted}		Fairfax	Customer Denies Access	RF/EMF Concerns	Closed
797	3/22/11	{Redacted}		Ukiah	Customer Denies Access	RF/EMF Concerns	Closed
798	3/22/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed

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799	3/22/11	{Redacted}		Fairfield	Customer Denies Access	RF/EMF Concerns	Closed
800	3/22/11	{Redacted}		San Jose	Customer Denies Access	RF/EMF Concerns	Closed
801	3/22/11	{Redacted}		Bakersfield	Customer Denies Access	RF/EMF Concerns	Closed
802	3/22/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
803	3/22/11	{Redacted}		Saratoga	Customer Denies Access	RF/EMF Concerns	Closed
804	3/22/11	{Redacted}		Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
805	3/22/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
806	3/22/11	{Redacted}		Redding	Customer Denies Access	RF/EMF Concerns	Closed
807	3/22/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
808	3/22/11	{Redacted}		Eureka	Customer Denies Access	RF/EMF Concerns	Closed
809	3/22/11	{Redacted}		Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
810	3/22/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
811	3/22/11	{Redacted}		Eureka	Customer Denies Access	RF/EMF Concerns	Closed
812	3/22/11	{Redacted}		Anderson	Customer Denies Access	RF/EMF Concerns	Closed
813	3/22/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
814	3/22/11	{Redacted}		Fortuna	Customer Denies Access	RF/EMF Concerns	Closed
815	3/22/11	{Redacted}		Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
816	3/22/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
817	3/22/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
818	3/22/11	{Redacted}		Santa Rosa	Customer Denies Access	RF/EMF Concerns	Closed
819	3/22/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
820	3/22/11	{Redacted}		Atascadero	Customer Denies Access	RF/EMF Concerns	Closed
821	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
822	3/22/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
823	3/22/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
824	3/22/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
825	3/22/11	{Redacted}		Upper Lake	Customer Denies Access	RF/EMF Concerns	Closed
826	3/22/11	{Redacted}		Upper Lake	Customer Denies Access	RF/EMF Concerns	Closed
827	3/22/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
828	3/22/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
829	3/22/11	{Redacted}		Napa	Customer Denies Access	RF/EMF Concerns	Closed
830	3/22/11	{Redacted}		Kelseyville	Customer Denies Access	Under Investigation	Open
831	3/22/11	{Redacted}		Lakeport	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
832	3/22/11	{Redacted}		Monterey	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
833	3/22/11	{Redacted}		Richmond	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
834	3/22/11	{Redacted}		Sebastopol	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
835	3/22/11	{Redacted}		Penngrove	Customer wants Smartmeter Removed	Under Investigation	Open
836	3/22/11	{Redacted}		Danville	Customer wants Smartmeter Removed	Under Investigation	Open
837	3/22/11	{Redacted}		Cazadero	Customer wants Smartmeter Removed	Under Investigation	Open
838	3/22/11	{Redacted}		Orland	Customer wants Smartmeter Removed	Under Investigation	Open
839	3/22/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
840	3/22/11	{Redacted}		Middletown	Customer wants Smartmeter Removed	Under Investigation	Open

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841	3/22/11	{Redacted}		Middletown	Customer wants Smartmeter Removed	Under Investigation	Open
842	3/22/11	{Redacted}		San Rafael	Customer wants Smartmeter Removed	Under Investigation	Open
843	3/22/11	{Redacted}		Napa	Customer wants Smartmeter Removed	Under Investigation	Open
844	3/22/11	{Redacted}		Guerneville	Customer wants Smartmeter Removed	Under Investigation	Open
845	3/22/11	{Redacted}		Lower Lake	Inquiry Regarding Appliances Affected	Other	Closed
846	3/22/11	{Redacted}		Oakland	Inquiry Regarding Appliances Affected	Other	Closed
847	3/22/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	RF Interference - Phone	Closed
848	3/22/11	{Redacted}		Richmond	Inquiry Regarding Appliances Affected	Under Investigation	Open
849	3/22/11	{Redacted}		Felton	Inquiry Regarding Appliances Affected	Under Investigation	Open
850	3/22/11	{Redacted}		Upper Lake	Meter Clearance	Meter blocking access to breaker box	Closed
851	3/22/11	{Redacted}		Monterey	Meter Clearance	Meter/Module clearance issues	Closed
852	3/22/11	{Redacted}		Cameron Park	Meter Clearance	Under Investigation	Open
853	3/22/11	{Redacted}		Cottonwood	Potential Wellington Claim	Under Investigation	Open
854	3/22/11	{Redacted}		Bakersfield	Potential Wellington Claim	Under Investigation	Open
855	3/22/11	{Redacted}		Seaside	Power Interruption	Partial Power Outage	Closed
856	3/22/11	{Redacted}		Sunnyvale	Power Interruption	Under Investigation	Open
857	3/22/11	{Redacted}		Solvang	Wellington Installer	Under Investigation	Open
858	3/22/11	{Redacted}		Monterey	Wellington Installer	Under Investigation	Open
859	3/22/11	{Redacted}		Willows	Wellington Installer	Under Investigation	Open
860	3/22/11	{Redacted}		Pacific Grove	Wellington Installer	Under Investigation	Open
861	3/22/11	{Redacted}		Clearlake Oaks	Wellington Installer	Under Investigation	Open
862	3/22/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
863	3/23/11	{Redacted}		Oakland	CAB Originated Inquiry	Under Investigation	Open
864	3/23/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
865	3/23/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Accuracy of Meter	Closed
866	3/23/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
867	3/23/11	{Redacted}		Tehama	Customer Denies Access	Accuracy of Meter	Closed
868	3/23/11	{Redacted}		Sebastopol	Customer Denies Access	Accuracy of Meter	Closed
869	3/23/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
870	3/23/11	{Redacted}		Vallejo	Customer Denies Access	Accuracy of Meter	Closed
871	3/23/11	{Redacted}		Larkspur	Customer Denies Access	Accuracy of Meter	Closed
872	3/23/11	{Redacted}		Lucerne	Customer Denies Access	Accuracy of Meter	Closed
873	3/23/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
874	3/23/11	{Redacted}		Marina	Customer Denies Access	Accuracy of Meter	Closed
875	3/23/11	{Redacted}		Middletown	Customer Denies Access	Accuracy of Meter	Closed
876	3/23/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
877	3/23/11	{Redacted}		Tres Pinos	Customer Denies Access	Concerns from Media Reports	Closed
878	3/23/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
879	3/23/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
880	3/23/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
881	3/23/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
882	3/23/11	{Redacted}		Menlo Park	Customer Denies Access	Concerns from Media Reports	Closed

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883	3/23/11	{Redacted}		Lakeport	Customer Denies Access	Concerns from Media Reports	Closed
884	3/23/11	{Redacted}		Seaside	Customer Denies Access	Concerns from Media Reports	Closed
885	3/23/11	{Redacted}		Windsor	Customer Denies Access	Concerns from Media Reports	Closed
886	3/23/11	{Redacted}		Pacific Grove	Customer Denies Access	Concerns from Media Reports	Closed
887	3/23/11	{Redacted}		Pacific Grove	Customer Denies Access	Concerns from Media Reports	Closed
888	3/23/11	{Redacted}		Pacific Grove	Customer Denies Access	Concerns from Media Reports	Closed
889	3/23/11	{Redacted}		Pacific Grove	Customer Denies Access	Concerns from Media Reports	Closed
890	3/23/11	{Redacted}		Pacific Grove	Customer Denies Access	Concerns from Media Reports	Closed
891	3/23/11	{Redacted}		Pacific Grove	Customer Denies Access	Concerns from Media Reports	Closed
892	3/23/11	{Redacted}		Santa Rosa	Customer Denies Access	Concerns from Media Reports	Closed
893	3/23/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
894	3/23/11	{Redacted}		Santa Rosa	Customer Denies Access	Concerns from Media Reports	Closed
895	3/23/11	{Redacted}		Lucerne	Customer Denies Access	Concerns from Media Reports	Closed
896	3/23/11	{Redacted}		Monterey	Customer Denies Access	Customer Denies Wellington Access	Closed
897	3/23/11	{Redacted}		Lakeport	Customer Denies Access	Customer Denies Wellington Access	Closed
898	3/23/11	{Redacted}		San Francisco	Customer Denies Access	Customer Denies Wellington Access	Closed
899	3/23/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
900	3/23/11	{Redacted}		Lucerne	Customer Denies Access	Customer does not want a SmartMeter	Closed
901	3/23/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
902	3/23/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
903	3/23/11	{Redacted}		Cupertino	Customer Denies Access	Customer does not want a SmartMeter	Closed
904	3/23/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
905	3/23/11	{Redacted}		Oakland	Customer Denies Access	Customer does not want a SmartMeter	Closed
906	3/23/11	{Redacted}		Caruthers	Customer Denies Access	Customer does not want a SmartMeter	Closed
907	3/23/11	{Redacted}		Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
908	3/23/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
909	3/23/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
910	3/23/11	{Redacted}		San Jose	Customer Denies Access	Customer does not want a SmartMeter	Closed
911	3/23/11	{Redacted}		Healdsburg	Customer Denies Access	Customer does not want a SmartMeter	Closed
912	3/23/11	{Redacted}		Hidden Valley Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
913	3/23/11	{Redacted}		Martinez	Customer Denies Access	Customer does not want a SmartMeter	Closed
914	3/23/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
915	3/23/11	{Redacted}		Sebastopol	Customer Denies Access	Customer does not want a SmartMeter	Closed
916	3/23/11	{Redacted}		Marina	Customer Denies Access	Customer does not want a SmartMeter	Closed
917	3/23/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
918	3/23/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
919	3/23/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
920	3/23/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
921	3/23/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
922	3/23/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
923	3/23/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
924	3/23/11	{Redacted}		Bakersfield	Customer Denies Access	Medical Concerns	Closed

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925	3/23/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
926	3/23/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
927	3/23/11	{Redacted}		Marina	Customer Denies Access	Medical Concerns	Closed
928	3/23/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
929	3/23/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
930	3/23/11	{Redacted}		Cobb	Customer Denies Access	Medical Concerns	Closed
931	3/23/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
932	3/23/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
933	3/23/11	{Redacted}		Berkeley	Customer Denies Access	Medical Concerns	Closed
934	3/23/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
935	3/23/11	{Redacted}		Upper Lake	Customer Denies Access	Medical Concerns	Closed
936	3/23/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
937	3/23/11	{Redacted}		Lucerne	Customer Denies Access	Medical Concerns	Closed
938	3/23/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
939	3/23/11	{Redacted}		Upper Lake	Customer Denies Access	Medical Concerns	Closed
940	3/23/11	{Redacted}		Monterey	Customer Denies Access	Privacy Concerns	Closed
941	3/23/11	{Redacted}		Monterey	Customer Denies Access	Privacy Concerns	Closed
942	3/23/11	{Redacted}		Finley	Customer Denies Access	Privacy Concerns	Closed
943	3/23/11	{Redacted}		Pacific Grove	Customer Denies Access	Privacy Concerns	Closed
944	3/23/11	{Redacted}		San Francisco	Customer Denies Access	Privacy Concerns	Closed
945	3/23/11	{Redacted}		Pebble Beach	Customer Denies Access	Privacy Concerns	Closed
946	3/23/11	{Redacted}		San Francisco	Customer Denies Access	Privacy Concerns	Closed
947	3/23/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
948	3/23/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
949	3/23/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
950	3/23/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
951	3/23/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
952	3/23/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
953	3/23/11	{Redacted}		Lucerne	Customer Denies Access	RF/EMF Concerns	Closed
954	3/23/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
955	3/23/11	{Redacted}		Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
956	3/23/11	{Redacted}		Clearlake Oaks	Customer Denies Access	RF/EMF Concerns	Closed
957	3/23/11	{Redacted}		Lower Lake	Customer Denies Access	RF/EMF Concerns	Closed
958	3/23/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
959	3/23/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
960	3/23/11	{Redacted}		Galt	Customer Denies Access	RF/EMF Concerns	Closed
961	3/23/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
962	3/23/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
963	3/23/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
964	3/23/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
965	3/23/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
966	3/23/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
967	3/23/11	{Redacted}		Lucerne	Customer Denies Access	RF/EMF Concerns	Closed
968	3/23/11	{Redacted}		Marina	Customer Denies Access	RF/EMF Concerns	Closed
969	3/23/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
970	3/23/11	{Redacted}		Monterey	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
971	3/23/11	{Redacted}		Eureka	Customer wants Smartmeter Removed	Customer Denies Wellington Access	Closed
972	3/23/11	{Redacted}		Salinas	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
973	3/23/11	{Redacted}		Sunnyvale	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
974	3/23/11	{Redacted}		Monterey	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
975	3/23/11	{Redacted}		Pacific Grove	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
976	3/23/11	{Redacted}		Carmel	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
977	3/23/11	{Redacted}		El Cerrito	Customer wants Smartmeter Removed	Under Investigation	Open
978	3/23/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
979	3/23/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
980	3/23/11	{Redacted}		Petaluma	Customer wants Smartmeter Removed	Under Investigation	Open
981	3/23/11	{Redacted}		El Cerrito	Customer wants Smartmeter Removed	Under Investigation	Open
982	3/23/11	{Redacted}		Fortuna	Customer wants Smartmeter Removed	Under Investigation	Open
983	3/23/11	{Redacted}		Sausalito	Customer wants Smartmeter Removed	Under Investigation	Open
984	3/23/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
985	3/23/11	{Redacted}		San Rafael	Customer wants Smartmeter Removed	Under Investigation	Open
986	3/23/11	{Redacted}		Walnut Creek	Customer wants Smartmeter Removed	Under Investigation	Open
987	3/23/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
988	3/23/11	{Redacted}		Atascadero	Customer wants Smartmeter Removed	Under Investigation	Open
989	3/23/11	{Redacted}		Healdsburg	Customer wants Smartmeter Removed	Under Investigation	Open
990	3/23/11	{Redacted}		Pacific Grove	Customer wants Smartmeter Removed	Unhappy with SM program	Closed
991	3/23/11	{Redacted}		Fortuna	Inquiry Regarding Appliances Affected	Under Investigation	Open
992	3/23/11	{Redacted}		Lakeport	Inquiry Regarding Appliances Affected	Under Investigation	Open
993	3/23/11	{Redacted}		Oakley	Inquiry Regarding Appliances Affected	Under Investigation	Open
994	3/23/11	{Redacted}		Hidden Valley Lake	Inquiry Regarding Appliances Affected	Under Investigation	Open
995	3/23/11	{Redacted}		Salinas	Inquiry Regarding Appliances Affected	Under Investigation	Open
996	3/23/11	{Redacted}		Carmel Valley	Inquiry Regarding Appliances Affected	Under Investigation	Open
997	3/23/11	{Redacted}		Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
998	3/23/11	{Redacted}		Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
999	3/23/11	{Redacted}		Monterey	Meter / Module Equipment (Mfg.)	Other	Closed
1000	3/23/11	{Redacted}		San Francisco	Other	Under Investigation	Open
1001	3/23/11	{Redacted}		Oakland	Potential Wellington Claim	Under Investigation	Open
1002	3/23/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
1003	3/23/11	{Redacted}		Lower Lake	Wellington Installer	Under Investigation	Open
1004	3/23/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
1005	3/24/11	{Redacted}		San Jose	CAB Originated Inquiry	Hand off to Customer Impact Team	Closed
1006	3/24/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
1007	3/24/11	{Redacted}		Larkspur	Customer Denies Access	Accuracy of Meter	Closed
1008	3/24/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed



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1009	3/24/11	{Redacted}		Monterey	Customer Denies Access	Accuracy of Meter	Closed
1010	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
1011	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
1012	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
1013	3/24/11	{Redacted}		Solvang	Customer Denies Access	Accuracy of Meter	Closed
1014	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	Accuracy of Meter	Closed
1015	3/24/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1016	3/24/11	{Redacted}		Bakersfield	Customer Denies Access	Accuracy of Meter	Closed
1017	3/24/11	{Redacted}		Carmel	Customer Denies Access	Concerns from Media Reports	Closed
1018	3/24/11	{Redacted}		Carmel	Customer Denies Access	Concerns from Media Reports	Closed
1019	3/24/11	{Redacted}		Monterey	Customer Denies Access	Concerns from Media Reports	Closed
1020	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	Concerns from Media Reports	Closed
1021	3/24/11	{Redacted}		Lakeport	Customer Denies Access	Concerns from Media Reports	Closed
1022	3/24/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1023	3/24/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1024	3/24/11	{Redacted}		Lakeport	Customer Denies Access	Concerns from Media Reports	Closed
1025	3/24/11	{Redacted}		San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
1026	3/24/11	{Redacted}		Mill Valley	Customer Denies Access	Concerns from Media Reports	Closed
1027	3/24/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
1028	3/24/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1029	3/24/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1030	3/24/11	{Redacted}		Vallejo	Customer Denies Access	Customer does not want a SmartMeter	Closed
1031	3/24/11	{Redacted}		Guerneville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1032	3/24/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
1033	3/24/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
1034	3/24/11	{Redacted}		Fresno	Customer Denies Access	Customer does not want a SmartMeter	Closed
1035	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1036	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1037	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1038	3/24/11	{Redacted}		Richmond	Customer Denies Access	Customer does not want a SmartMeter	Closed
1039	3/24/11	{Redacted}		Willits	Customer Denies Access	Customer does not want a SmartMeter	Closed
1040	3/24/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
1041	3/24/11	{Redacted}		Fresno	Customer Denies Access	Customer does not want a SmartMeter	Closed
1042	3/24/11	{Redacted}		Forestville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1043	3/24/11	{Redacted}		Pleasanton	Customer Denies Access	Customer does not want a SmartMeter	Closed
1044	3/24/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
1045	3/24/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
1046	3/24/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
1047	3/24/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
1048	3/24/11	{Redacted}		Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1049	3/24/11	{Redacted}		Middletown	Customer Denies Access	Customer does not want a SmartMeter	Closed
1050	3/24/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed

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1051	3/24/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1052	3/24/11	{Redacted}		Middletown	Customer Denies Access	Customer does not want a SmartMeter	Closed
1053	3/24/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1054	3/24/11	{Redacted}		Solvang	Customer Denies Access	Customer does not want a SmartMeter	Closed
1055	3/24/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
1056	3/24/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
1057	3/24/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1058	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
1059	3/24/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Medical Concerns	Closed
1060	3/24/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
1061	3/24/11	{Redacted}		Davis	Customer Denies Access	Medical Concerns	Closed
1062	3/24/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1063	3/24/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1064	3/24/11	{Redacted}		Pacific Grove	Customer Denies Access	Medical Concerns	Closed
1065	3/24/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
1066	3/24/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
1067	3/24/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
1068	3/24/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
1069	3/24/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
1070	3/24/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1071	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
1072	3/24/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
1073	3/24/11	{Redacted}		Fairfax	Customer Denies Access	Medical Concerns	Closed
1074	3/24/11	{Redacted}		Lakeport	Customer Denies Access	Medical Concerns	Closed
1075	3/24/11	{Redacted}		Carmel	Customer Denies Access	Medical Concerns	Closed
1076	3/24/11	{Redacted}		Seaside	Customer Denies Access	Privacy Concerns	Closed
1077	3/24/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
1078	3/24/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1079	3/24/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1080	3/24/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1081	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
1082	3/24/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
1083	3/24/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1084	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
1085	3/24/11	{Redacted}		Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
1086	3/24/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1087	3/24/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
1088	3/24/11	{Redacted}		Lower Lake	Customer Denies Access	RF/EMF Concerns	Closed
1089	3/24/11	{Redacted}		Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1090	3/24/11	{Redacted}		Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1091	3/24/11	{Redacted}		Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed
1092	3/24/11	{Redacted}		Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed

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1093	3/24/11	{Redacted}		Lucerne	Customer Denies Access	RF/EMF Concerns	Closed
1094	3/24/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1095	3/24/11	{Redacted}		Sausalito	Customer Denies Access	RF/EMF Concerns	Closed
1096	3/24/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
1097	3/24/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1098	3/24/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
1099	3/24/11	{Redacted}		Seaside	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1100	3/24/11	{Redacted}		Seaside	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
1101	3/24/11	{Redacted}		Danville	Customer wants Smartmeter Removed	Under Investigation	Open
1102	3/24/11	{Redacted}		Vallejo	Customer wants Smartmeter Removed	Under Investigation	Open
1103	3/24/11	{Redacted}		Eureka	Customer wants Smartmeter Removed	Under Investigation	Open
1104	3/24/11	{Redacted}		Nevada City	Customer wants Smartmeter Removed	Under Investigation	Open
1105	3/24/11	{Redacted}		Tiburon	Customer wants Smartmeter Removed	Under Investigation	Open
1106	3/24/11	{Redacted}		Larkspur	Customer wants Smartmeter Removed	Under Investigation	Open
1107	3/24/11	{Redacted}		San Miguel	Customer wants Smartmeter Removed	Under Investigation	Open
1108	3/24/11	{Redacted}		Menlo Park	Customer wants Smartmeter Removed	Under Investigation	Open
1109	3/24/11	{Redacted}		Lake Berryessa	Inquiry Regarding Appliances Affected	Under Investigation	Open
1110	3/24/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
1111	3/24/11	{Redacted}		Fremont	Inquiry Regarding Appliances Affected	Under Investigation	Open
1112	3/24/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
1113	3/24/11	{Redacted}		Morgan Hill	Meter / Module Equipment (Mfg.)	Under Investigation	Open
1114	3/24/11	{Redacted}		Gilroy	Meter Clearance	Meter/Module clearance issues	Closed
1115	3/24/11	{Redacted}		Cameron Park	Power Interruption	Hi/Low Voltage	Closed
1116	3/24/11	{Redacted}		Alamo	Power Interruption	Under Investigation	Open
1117	3/24/11	{Redacted}		San Francisco	Scheduling Problems	Under Investigation	Open
1118	3/24/11	{Redacted}		Middletown	Wellington Installer	Under Investigation	Open
1119	3/25/11	{Redacted}		Morgan Hill	Customer Denies Access	Accuracy of Meter	Closed
1120	3/25/11	{Redacted}		Seaside	Customer Denies Access	Accuracy of Meter	Closed
1121	3/25/11	{Redacted}		Cottonwood	Customer Denies Access	Accuracy of Meter	Closed
1122	3/25/11	{Redacted}		Clearlake	Customer Denies Access	Accuracy of Meter	Closed
1123	3/25/11	{Redacted}		Lakeport	Customer Denies Access	Accuracy of Meter	Closed
1124	3/25/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1125	3/25/11	{Redacted}		Cobb	Customer Denies Access	Accuracy of Meter	Closed
1126	3/25/11	{Redacted}		San Francisco	Customer Denies Access	Accuracy of Meter	Closed
1127	3/25/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
1128	3/25/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
1129	3/25/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1130	3/25/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1131	3/25/11	{Redacted}		San Luis Obispo	Customer Denies Access	Customer does not want a SmartMeter	Closed
1132	3/25/11	{Redacted}		Guerneville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1133	3/25/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1134	3/25/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed

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1135	3/25/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1136	3/25/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
1137	3/25/11	{Redacted}		San Jose	Customer Denies Access	Customer does not want a SmartMeter	Closed
1138	3/25/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
1139	3/25/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1140	3/25/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
1141	3/25/11	{Redacted}		Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
1142	3/25/11	{Redacted}		Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1143	3/25/11	{Redacted}		Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1144	3/25/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1145	3/25/11	{Redacted}		Cupertino	Customer Denies Access	Customer does not want a SmartMeter	Closed
1146	3/25/11	{Redacted}		Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
1147	3/25/11	{Redacted}		Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
1148	3/25/11	{Redacted}		San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
1149	3/25/11	{Redacted}		Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
1150	3/25/11	{Redacted}		Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
1151	3/25/11	{Redacted}		Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1152	3/25/11	{Redacted}		Sunnyvale	Customer Denies Access	Customer does not want a SmartMeter	Closed
1153	3/25/11	{Redacted}		Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
1154	3/25/11	{Redacted}		Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
1155	3/25/11	{Redacted}		Clearlake Oaks	Customer Denies Access	Medical Concerns	Closed
1156	3/25/11	{Redacted}		Healdsburg	Customer Denies Access	Medical Concerns	Closed
1157	3/25/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1158	3/25/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1159	3/25/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1160	3/25/11	{Redacted}		San Francisco	Customer Denies Access	Medical Concerns	Closed
1161	3/25/11	{Redacted}		Clearlake	Customer Denies Access	Medical Concerns	Closed
1162	3/25/11	{Redacted}		Monterey	Customer Denies Access	Medical Concerns	Closed
1163	3/25/11	{Redacted}		Eureka	Customer Denies Access	Medical Concerns	Closed
1164	3/25/11	{Redacted}		Seaside	Customer Denies Access	Medical Concerns	Closed
1165	3/25/11	{Redacted}		Kelseyville	Customer Denies Access	Medical Concerns	Closed
1166	3/25/11	{Redacted}		Carmel	Customer Denies Access	RF/EMF Concerns	Closed
1167	3/25/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1168	3/25/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
1169	3/25/11	{Redacted}		Willits	Customer Denies Access	RF/EMF Concerns	Closed
1170	3/25/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1171	3/25/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1172	3/25/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1173	3/25/11	{Redacted}		San Rafael	Customer Denies Access	RF/EMF Concerns	Closed
1174	3/25/11	{Redacted}		Monterey	Customer Denies Access	RF/EMF Concerns	Closed
1175	3/25/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1176	3/25/11	{Redacted}		Santa Cruz	Customer Denies Access	RF/EMF Concerns	Closed

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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1177	3/25/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1178	3/25/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
1179	3/25/11	{Redacted}		Seaside	Customer Denies Access	RF/EMF Concerns	Closed
1180	3/25/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1181	3/25/11	{Redacted}		San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
1182	3/25/11	{Redacted}		Yorkville	Customer Denies Access	RF/EMF Concerns	Closed
1183	3/25/11	{Redacted}		Novato	Customer wants Smartmeter Removed	Under Investigation	Open
1184	3/25/11	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
1185	3/25/11	{Redacted}		San Juan Bautista	Customer wants Smartmeter Removed	Under Investigation	Open
1186	3/25/11	{Redacted}		Orangevale	Customer wants Smartmeter Removed	Under Investigation	Open
1187	3/25/11	{Redacted}		Middletown	Customer wants Smartmeter Removed	Under Investigation	Open
1188	3/25/11	{Redacted}		Hayward	Inquiry Regarding Appliances Affected	Under Investigation	Open
1189	3/25/11	{Redacted}		Larkspur	Inquiry Regarding Appliances Affected	Under Investigation	Open
1190	3/25/11	{Redacted}		Pacifica	Inquiry Regarding Appliances Affected	Under Investigation	Open
1191	3/25/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
1192	3/25/11	{Redacted}		Novato	Meter / Module Equipment (Mfg.)	Other	Closed
1193	3/25/11	{Redacted}		Hillsborough	Meter Clearance	Meter blocking access to breaker box	Closed
1194	3/25/11	{Redacted}		Concord	Power Interruption	Flickering Lights	Closed
1195	3/25/11	{Redacted}		Eureka	Power Interruption	Under Investigation	Open
1196	3/25/11	{Redacted}		Stockton	Power Interruption	Under Investigation	Open
1197	3/25/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open

387 Open Issues on Last Report  
 94 Open Issues Closed Since the Last Report  
 810 New Issues Since the Last Report  
 716 New Issues Closed Since the Last Report  
 94 New Issues Open

Pacific Gas and Electric Company  
 SmartMeter™ Issues and Complaints Report  
 SmartMeter™ Installation Issues Report

March 30, 2011 -- For the Period March 19, 2011 through March 25, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	9/9/10	{Redacted}	{Redacted}	Oakland	Power Interruption	Under Investigation	Open
2	9/11/10	{Redacted}		Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
3	9/15/10	{Redacted}		Saratoga	Customer Denies Access	Under Investigation	Open
4	9/21/10	{Redacted}		Salinas	Inquiry Regarding Appliances Affected	RF Interference - Phone	Closed
5	9/30/10	{Redacted}		Woodland	Scheduling Problems	RF Interference - Phone	Closed
6	10/13/10	{Redacted}		Santa Rosa	Meter Clearance	Medical/RF Concerns	Closed
7	11/6/10	{Redacted}		Antelope	Power Interruption	Medical/RF Concerns	Closed
8	11/17/10	{Redacted}		Kentfield	Inquiry Regarding Appliances Affected	RF Interference - Phone	Closed
9	11/30/10	{Redacted}		Bakersfield	Meter / Module Equipment (Mfg.)	Customer does not want a SmartMeter	Closed
10	12/1/10	{Redacted}		Daly City	Power Interruption	Meter/Module clearance issues	Closed
11	12/18/10	{Redacted}		San Rafael	Network Equipment Installation	RF Interference - Internet/Cable	Closed
12	12/20/10	{Redacted}		San Rafael	Customer wants Smartmeter Removed	Other	Closed
13	12/20/10	{Redacted}		Pleasanton	Meter / Module Equipment (Mfg.)	Other	Closed
14	12/20/10	{Redacted}		Pleasanton	Power Interruption	RF Interference - Motion Detector	Closed
15	12/22/10	{Redacted}		Salinas	Customer wants Smartmeter Removed	Other	Closed
16	12/29/10	{Redacted}		Union City	Customer wants Smartmeter Removed	Flickering Lights	Closed
17	1/2/11	{Redacted}		Sausalito	Power Interruption	Under Investigation	Open
18	1/4/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
19	1/4/11	{Redacted}		Oroville	Power Interruption	Under Investigation	Open
20	1/4/11	{Redacted}		Oroville	Power Interruption	Under Investigation	Open
21	1/5/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
22	1/5/11	{Redacted}		Bakersfield	Power Interruption	Under Investigation	Open
23	1/5/11	{Redacted}		Danville	SmartMeter Customer Communication	Under Investigation	Open
24	1/6/11	{Redacted}		Rohnert Park	Customer wants Smartmeter Removed	Under Investigation	Open
25	1/7/11	{Redacted}		Petaluma	Customer Denies Access	Under Investigation	Open
26	1/8/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
27	1/8/11	{Redacted}		Bakersfield	Other	Under Investigation	Open
28	1/10/11	{Redacted}		Ferndale	Customer wants Smartmeter Removed	Under Investigation	Open
29	1/10/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
30	1/10/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
31	1/10/11	{Redacted}		Bakersfield	Power Interruption	Under Investigation	Open
32	1/11/11	{Redacted}		Eureka	Inquiry Regarding Appliances Affected	Under Investigation	Open
33	1/11/11	{Redacted}		Santa Rosa	Meter / Module Equipment (Mfg.)	Under Investigation	Open
34	1/11/11	{Redacted}		Atascadero	Meter Clearance	Under Investigation	Open
35	1/11/11	{Redacted}		Santa Rosa	Power Interruption	Under Investigation	Open
36	1/12/11	{Redacted}		Salinas	Customer wants Smartmeter Removed	Under Investigation	Open
37	1/12/11	{Redacted}		San Rafael	Power Interruption	Under Investigation	Open
38	1/13/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
39	1/13/11	{Redacted}		Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
40	1/13/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
41	1/13/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
42	1/15/11	{Redacted}		San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open

Pacific Gas and Electric Company  
 SmartMeter™ Issues and Complaints Report  
 SmartMeter™ Installation Issues Report

March 30, 2011 -- For the Period March 19, 2011 through March 25, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
43	1/15/11	{Redacted}		San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
44	1/17/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
45	1/17/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
46	1/17/11	{Redacted}		Salinas	Customer wants Smartmeter Removed	Under Investigation	Open
47	1/17/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
48	1/17/11	{Redacted}		San Rafael	Scheduling Problems	Under Investigation	Open
49	1/18/11	{Redacted}		Novato	Meter Clearance	Under Investigation	Open
50	1/19/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
51	1/20/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
52	1/20/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
53	1/20/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
54	1/20/11	{Redacted}		Sonoma	Potential Wellington Claim	Under Investigation	Open
55	1/20/11	{Redacted}		Bakersfield	Power Interruption	Under Investigation	Open
56	1/20/11	{Redacted}		Bakersfield	Power Interruption	Under Investigation	Open
57	1/21/11	{Redacted}		Oroville	Customer Denies Access	Customer Denies Wellington Access	Closed
58	1/21/11	{Redacted}		Windsor	Customer wants Smartmeter Removed	Under Investigation	Open
59	1/21/11	{Redacted}		Bakersfield	Meter / Module Equipment (Mfg.)	Under Investigation	Open
60	1/21/11	{Redacted}		Santa Rosa	Wellington Installer	Under Investigation	Open
61	1/22/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
62	1/22/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
63	1/24/11	{Redacted}		Fremont	Customer wants Smartmeter Removed	Under Investigation	Open
64	1/24/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
65	1/24/11	{Redacted}		Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
66	1/24/11	{Redacted}		Bakersfield	Power Interruption	Under Investigation	Open
67	1/24/11	{Redacted}		San Jose	Power Interruption	Under Investigation	Open
68	1/25/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Meter/Module clearance issues	Closed
69	1/25/11	{Redacted}		Oroville	Customer wants Smartmeter Removed	Under Investigation	Open
70	1/25/11	{Redacted}		Hollister	Power Interruption	Under Investigation	Open
71	1/26/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
72	1/26/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
73	1/26/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
74	1/26/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
75	1/27/11	{Redacted}		Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
76	1/27/11	{Redacted}		Ferndale	Customer wants Smartmeter Removed	Under Investigation	Open
77	1/27/11	{Redacted}		San Rafael	Inquiry Regarding Appliances Affected	Under Investigation	Open
78	1/27/11	{Redacted}		Bakersfield	Meter Clearance	Under Investigation	Open
79	1/27/11	{Redacted}		Santa Rosa	Network Equipment	Under Investigation	Open
80	1/28/11	{Redacted}		Saratoga	Customer wants Smartmeter Removed	Installer missed appointment	Closed
81	1/28/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
82	1/28/11	{Redacted}		Emeryville	Customer wants Smartmeter Removed	Under Investigation	Open
83	1/28/11	{Redacted}		Hamilton City	Customer wants Smartmeter Removed	Under Investigation	Open
84	1/28/11	{Redacted}		Mill Valley	Power Interruption	Under Investigation	Open

Pacific Gas and Electric Company  
 SmartMeter™ Issues and Complaints Report  
 SmartMeter™ Installation Issues Report

March 30, 2011 -- For the Period March 19, 2011 through March 25, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
85	1/28/11	{Redacted}		Bakersfield	SmartMeter Customer Communication	Under Investigation	Open
86	1/29/11	{Redacted}		Salinas	Network Equipment	Under Investigation	Open
87	1/31/11	{Redacted}		Novato	Customer wants Smartmeter Removed	Other	Closed
88	1/31/11	{Redacted}		Trinidad	Customer wants Smartmeter Removed	Under Investigation	Open
89	1/31/11	{Redacted}		Oakland	Power Interruption	RF Interference - Motion Detector	Closed
90	1/31/11	{Redacted}		Salinas	SmartMeter Customer Communication	Under Investigation	Open
91	2/1/11	{Redacted}		San Jose	Customer wants Smartmeter Removed	Under Investigation	Open
92	2/1/11	{Redacted}		Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
93	2/1/11	{Redacted}		Eureka	Inquiry Regarding Appliances Affected	Customer Denies Wellington Access	Closed
94	2/1/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
95	2/1/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
96	2/1/11	{Redacted}		Marina	Inquiry Regarding Appliances Affected	Under Investigation	Open
97	2/1/11	{Redacted}		Hollister	Power Interruption	Under Investigation	Open
98	2/1/11	{Redacted}		Emeryville	Wellington Installer	Under Investigation	Open
99	2/1/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
100	2/2/11	{Redacted}		San Francisco	Potential Wellington Claim	Under Investigation	Open
101	2/2/11	{Redacted}		Vacaville	Wellington Installer	Under Investigation	Open
102	2/2/11	{Redacted}		Milpitas	Wellington Installer	Under Investigation	Open
103	2/2/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
104	2/2/11	{Redacted}		Fremont	Wellington Installer	Under Investigation	Open
105	2/2/11	{Redacted}		Cazadero	Wellington Installer	Under Investigation	Open
106	2/3/11	{Redacted}		Orland	Wellington Installer	Under Investigation	Open
107	2/3/11	{Redacted}		San Jose	Wellington Installer	Under Investigation	Open
108	2/3/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
109	2/4/11	{Redacted}		San Jose	Scheduling Problems	Under Investigation	Open
110	2/4/11	{Redacted}		Stockton	Wellington Installer	Under Investigation	Open
111	2/4/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
112	2/4/11	{Redacted}		Vacaville	Wellington Installer	Under Investigation	Open
113	2/5/11	{Redacted}		Sonoma	SmartMeter Customer Communication	Under Investigation	Open
114	2/5/11	{Redacted}		Monterey	Wellington Installer	RF Interference - Motion Detector	Closed
115	2/5/11	{Redacted}		Los Molinos	Wellington Installer	Under Investigation	Open
116	2/5/11	{Redacted}		Richmond	Wellington Installer	Under Investigation	Open
117	2/7/11	{Redacted}		Campbell	Power Interruption	Under Investigation	Open
118	2/7/11	{Redacted}		Fremont	Wellington Installer	Under Investigation	Open
119	2/7/11	{Redacted}		San Leandro	Wellington Installer	Under Investigation	Open
120	2/7/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
121	2/7/11	{Redacted}		Milpitas	Wellington Installer	Under Investigation	Open
122	2/7/11	{Redacted}		Oakland	Wellington Installer	Under Investigation	Open
123	2/8/11	{Redacted}		Orland	Network Equipment	Under Investigation	Open
124	2/8/11	{Redacted}		Salinas	Network Equipment	Under Investigation	Open
125	2/8/11	{Redacted}		Anderson	Wellington Installer	Under Investigation	Open
126	2/8/11	{Redacted}		Emeryville	Wellington Installer	Under Investigation	Open



Pacific Gas and Electric Company  
 SmartMeter™ Issues and Complaints Report  
 SmartMeter™ Installation Issues Report

March 30, 2011 -- For the Period March 19, 2011 through March 25, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
127	2/8/11	{Redacted}		Merced	Wellington Installer	Under Investigation	Open
128	2/9/11	{Redacted}		Oakland	Wellington Installer	Under Investigation	Open
129	2/9/11	{Redacted}		Piedmont	Wellington Installer	Under Investigation	Open
130	2/9/11	{Redacted}		Fairfield	Wellington Installer	Under Investigation	Open
131	2/9/11	{Redacted}		Lafayette	Wellington Installer	Under Investigation	Open
132	2/9/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
133	2/10/11	{Redacted}		San Francisco	Potential Wellington Claim	Under Investigation	Open
134	2/10/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
135	2/10/11	{Redacted}		San Jose	Wellington Installer	Under Investigation	Open
136	2/10/11	{Redacted}		Gilroy	Wellington Installer	Under Investigation	Open
137	2/11/11	{Redacted}		Richmond	Potential Wellington Claim	Under Investigation	Open
138	2/11/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
139	2/11/11	{Redacted}		San Jose	Wellington Installer	Under Investigation	Open
140	2/11/11	{Redacted}		Trinidad	Wellington Installer	Under Investigation	Open
141	2/11/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
142	2/11/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
143	2/11/11	{Redacted}		vacaville	Wellington Installer	Under Investigation	Open
144	2/12/11	{Redacted}		Bakersfield	CAB Originated Inquiry	Under Investigation	Open
145	2/12/11	{Redacted}		Pacific Grove	Wellington Installer	Under Investigation	Open
146	2/14/11	{Redacted}		Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
147	2/14/11	{Redacted}		Oakland	Power Interruption	Under Investigation	Open
148	2/14/11	{Redacted}		Cupertino	Wellington Installer	Other	Closed
149	2/14/11	{Redacted}		Corning	Wellington Installer	Under Investigation	Open
150	2/14/11	{Redacted}		San Jose	Wellington Installer	Under Investigation	Open
151	2/15/11	{Redacted}		San Francisco	Wellington Installer	Under Investigation	Open
152	2/15/11	{Redacted}		Orland	Wellington Installer	Under Investigation	Open
153	2/15/11	{Redacted}		San Jose	Wellington Installer	Under Investigation	Open
154	2/15/11	{Redacted}		Orland	Wellington Installer	Under Investigation	Open
155	2/15/11	{Redacted}		Carmel Valley	Wellington Installer	Under Investigation	Open
156	2/16/11	{Redacted}		El Cerrito	Wellington Installer	RF Interference - Motion Detector	Closed
157	2/16/11	{Redacted}		Sacramento	Wellington Installer	Under Investigation	Open
158	2/16/11	{Redacted}		Piedmont	Wellington Installer	Under Investigation	Open
159	2/16/11	{Redacted}		Oakland	Wellington Installer	Under Investigation	Open
160	2/16/11	{Redacted}		Emeryville	Wellington Installer	Under Investigation	Open
161	2/17/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
162	2/17/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open
163	2/17/11	{Redacted}		Vallejo	Wellington Installer	Under Investigation	Open
164	2/19/11	{Redacted}		Lower Lake	Inquiry Regarding Appliances Affected	Under Investigation	Open
165	2/19/11	{Redacted}		Kensington	Meter Clearance	Under Investigation	Open
166	2/19/11	{Redacted}		San Jose	Wellington Installer	Damaged Other Household Appliances	Closed
167	2/19/11	{Redacted}		Marina	Wellington Installer	Under Investigation	Open
168	2/20/11	{Redacted}		Gilroy	Power Interruption	Hi/Low Voltage	Closed

**This report contains confidential customer information and is being submitted under CPUC Code Section 583.**

**Pacific Gas and Electric Company  
SmartMeter™ Issues and Complaints Report  
SmartMeter™ Installation Issues Report**

March 30, 2011 -- For the Period March 19, 2011 through March 25, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
169	2/21/11	{Redacted}		San Jose	Wellington Installer	Damaged Other Household Appliances	Closed
170	2/21/11	{Redacted}		San Rafael	Wellington Installer	Under Investigation	Open
171	2/22/11	{Redacted}		Los Gatos	Inquiry Regarding Appliances Affected	Other	Closed
172	2/22/11	{Redacted}		Novato	Inquiry Regarding Appliances Affected	Other	Closed
173	2/22/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
174	2/22/11	{Redacted}		El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
175	2/22/11	{Redacted}		Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
176	2/22/11	{Redacted}		Oakland	Inquiry Regarding Appliances Affected	Unhappy with SM program	Closed
177	2/22/11	{Redacted}		Alameda	Wellington Installer	Medical/RF Concerns	Closed
178	2/22/11	{Redacted}		Santa Clara	Wellington Installer	RF Interference - Internet/Cable	Closed
179	2/22/11	{Redacted}		Redwood City	Wellington Installer	RF Interference - Phone	Closed
180	2/22/11	{Redacted}		Hollister	Wellington Installer	Under Investigation	Open
181	2/23/11	{Redacted}		Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
182	2/23/11	{Redacted}		Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
183	2/23/11	{Redacted}		Bakersfield	Potential Wellington Claim	Under Investigation	Open
184	2/24/11	{Redacted}		San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
185	2/24/11	{Redacted}		Eureka	Meter / Module Equipment (Mfg.)	Under Investigation	Open
186	2/24/11	{Redacted}		San Francisco	Meter Clearance	Under Investigation	Open
187	2/24/11	{Redacted}		Cupertino	Power Interruption	Other	Closed
188	2/24/11	{Redacted}		San Jose	Power Interruption	Partial Power Outage	Closed
189	2/24/11	{Redacted}		Orland	Scheduling Problems	Under Investigation	Open
190	2/24/11	{Redacted}		Bakersfield	Wellington Installer	Under Investigation	Open

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

**Pacific Gas and Electric Company**  
**SmartMeter™ Issues and Complaints Report**  
**High-Bill Complaint Report For Customers With SmartMeter™ Devices\***  
 March 31, 2011 -- For the Period March 19, 2011 through March 25, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	2/15/11	{Redacted}	{Redacted}	BAKERSFIELD	Open	Under Investigation
2	3/11/11	{Redacted}	{Redacted}	LAFAYETTE	Closed	{Redacted}
		{Redacted}				{Redacted}
		{Redacted}				{Redacted}
3	3/21/11	{Redacted}		ORLAND	Open	Under Investigation
4	3/22/11	{Redacted}		ORINDA	Open	Under Investigation
5	3/21/11	{Redacted}		HOLLISTER	Open	Under Investigation
6	3/21/11	{Redacted}		GILROY	Open	Under Investigation

\* This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

**Pacific Gas and Electric Company**  
**SmartMeter™ Issues and Complaints Report**  
**High-Bill Complaint Report For Customers With SmartMeter™ Devices\***  
 March 31, 2011 -- For the Period March 19, 2011 through March 25, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
					2	Open Complaints on Last Report
					1	Open Complaints Closed Since the Last Report
					4	New Complaints Since the Last Report
					0	New Complaints Closed Since the Last Report
					4	New Complaints Open

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

**Pacific Gas and Electric Company**  
**SmartMeter™ Issues and Complaints Report**  
**High-Bill Complaint Report For Customers With SmartMeter™ Devices\***  
 March 31, 2011 -- For the Period March 19, 2011 through March 25, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	2/15/11	{Redacted}	{Redacted}	BAKERSFIELD	Open	Under Investigation
2	3/11/11	{Redacted}	{Redacted}	LAFAYETTE	Closed	{Redacted}
3	3/21/11	{Redacted}	{Redacted}	ORLAND	Open	Under Investigation
4	3/22/11	{Redacted}	{Redacted}	ORINDA	Open	Under Investigation
5	3/21/11	{Redacted}	{Redacted}	HOLLISTER	Open	Under Investigation
6	3/21/11	{Redacted}	{Redacted}	GILROY	Open	Under Investigation

\* This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

**Pacific Gas and Electric Company**  
**SmartMeter™ Issues and Complaints Report**  
**High-Bill Complaint Report For Customers With SmartMeter™ Devices\***  
 March 31, 2011 -- For the Period March 19, 2011 through March 25, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
					2	Open Complaints on Last Report
					1	Open Complaints Closed Since the Last Report
					4	New Complaints Since the Last Report
					0	New Complaints Closed Since the Last Report
					4	New Complaints Open