

***This report contains confidential customer information and is being submitted under CPUC Code Section 583.***

**Gas and Electric Company**

**High Bill Complaint Report**

**Customer Usage Data**

Period March 19, 2011 through March 25, 2011

{Redacted}

**0559858082**

**Electric**

Start Date	End Date	Days	Status	Amount	Usage	ADU
02/10/2011	03/14/2011	32		{Redacted}	1	0.03
01/11/2011	02/10/2011	30		{Redacted}	2	0.07
12/13/2010	01/11/2011	29		{Redacted}	11	0.38
11/10/2010	12/13/2010	33		{Redacted}	3	0.09
10/12/2010	11/10/2010	29		{Redacted}	8	0.28
09/13/2010	10/12/2010	29		{Redacted}	4	0.14
08/12/2010	09/13/2010	32		{Redacted}	1	0.03
07/13/2010	08/12/2010	30		{Redacted}	3	0.1
06/14/2010	07/13/2010	29		{Redacted}	3	0.1
05/12/2010	06/14/2010	33		{Redacted}	12	0.36
04/28/2010	05/12/2010	14		{Redacted}	9	0.64

and Electric Company  
**High Bill Complaint Report**  
**Customer Usage Data**  
 period March 19, 2011 through March 25, 2011

{Redacted}

9816591909

Electric							Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}	31		{Redacted}	0	0	02/4/2011	03/7/2011	31		{Redacted}	223	7.19
{Redacted}	{Redacted}	31		{Redacted}	0	0	01/4/2011	02/4/2011	31		{Redacted}	150	5
{Redacted}	{Redacted}	29	Rebilled	{Redacted}	0	0	01/5/2011	02/4/2011	30	Rebilled	{Redacted}	239	7.97
{Redacted}	{Redacted}	29	Canceled	{Redacted}	0	0	12/6/2010	01/4/2011	29	Canceled	{Redacted}	150	5
{Redacted}	{Redacted}	33	Rebilled	{Redacted}	0	0	12/6/2010	01/5/2011	30	Rebilled	{Redacted}	211	7.03
{Redacted}	{Redacted}	33	Canceled	{Redacted}	0	0	11/3/2010	12/6/2010	33	Canceled	{Redacted}	110	3.33
{Redacted}	{Redacted}	28		{Redacted}	0	0	10/6/2010	11/3/2010	28		{Redacted}	72	2.57
{Redacted}	{Redacted}	29		{Redacted}	0	0	09/7/2010	10/6/2010	29		{Redacted}	82	2.83
{Redacted}	{Redacted}	32		{Redacted}	0	0	08/6/2010	09/7/2010	32		{Redacted}	65	2.03
{Redacted}	{Redacted}	31		{Redacted}	0	0	07/6/2010	08/6/2010	31		{Redacted}	64	2.06
{Redacted}	{Redacted}	32		{Redacted}	0	0	06/4/2010	07/6/2010	32		{Redacted}	65	2.03
{Redacted}	{Redacted}	29		{Redacted}	0	0	05/6/2010	06/4/2010	29		{Redacted}	65	2.24
{Redacted}	{Redacted}	28		{Redacted}	0	0	04/8/2010	05/6/2010	28		{Redacted}	68	2.43
{Redacted}	{Redacted}	33		{Redacted}	0	0	03/6/2010	04/8/2010	33		{Redacted}	82	2.48
{Redacted}	{Redacted}	31		{Redacted}	0	0	02/3/2010	03/6/2010	31		{Redacted}	78	2.52
{Redacted}	{Redacted}	29		{Redacted}	0	0	01/5/2010	02/3/2010	29		{Redacted}	90	3.1
{Redacted}	{Redacted}	33		{Redacted}	0	0	12/3/2009	01/5/2010	33		{Redacted}	162	4.91
{Redacted}	{Redacted}	31		{Redacted}	0	0	11/2/2009	12/3/2009	31		{Redacted}	122	3.94
{Redacted}	{Redacted}	28		{Redacted}	0	0	10/5/2009	11/2/2009	28		{Redacted}	60	2.14
{Redacted}	{Redacted}	32		{Redacted}	0	0	09/3/2009	10/5/2009	32		{Redacted}	58	1.81
{Redacted}	{Redacted}	29		{Redacted}	0	0	08/5/2009	09/3/2009	29		{Redacted}	70	2.41
{Redacted}	{Redacted}	30		{Redacted}	0	0	07/6/2009	08/5/2009	30		{Redacted}	63	2.1
{Redacted}	{Redacted}	32		{Redacted}	0	0	06/4/2009	07/6/2009	32		{Redacted}	71	2.22
{Redacted}	{Redacted}	30		{Redacted}	0	0	05/5/2009	06/4/2009	30		{Redacted}	70	2.33
{Redacted}	{Redacted}	29		{Redacted}	0	0	04/6/2009	05/5/2009	29		{Redacted}	69	2.38
{Redacted}	{Redacted}	32		{Redacted}	0	0	03/5/2009	04/6/2009	32		{Redacted}	181	5.66
{Redacted}	{Redacted}	30		{Redacted}	0	0	02/3/2009	03/5/2009	30		{Redacted}	258	8.6
{Redacted}	{Redacted}	29		{Redacted}	0	0	01/5/2009	02/3/2009	29		{Redacted}	252	8.69
{Redacted}	{Redacted}	32		{Redacted}	0	0	12/4/2008	01/5/2009	32		{Redacted}	433	13.53
{Redacted}	{Redacted}	31		{Redacted}	0	0	11/3/2008	12/4/2008	31		{Redacted}	123	3.97
{Redacted}	{Redacted}	31		{Redacted}	0	0	10/3/2008	11/3/2008	31		{Redacted}	62	2
{Redacted}	{Redacted}	30		{Redacted}	0	0	09/3/2008	10/3/2008	30		{Redacted}	60	2
{Redacted}	{Redacted}	29		{Redacted}	0	0	08/5/2008	09/3/2008	29		{Redacted}	57	1.97
{Redacted}	{Redacted}	29		{Redacted}	0	0	07/7/2008	08/5/2008	29		{Redacted}	59	2.03
{Redacted}	{Redacted}	33		{Redacted}	0	0	06/4/2008	07/7/2008	33		{Redacted}	71	2.15
{Redacted}	{Redacted}	30		{Redacted}	0	0	05/5/2008	06/4/2008	30		{Redacted}	75	2.5
{Redacted}	{Redacted}	31		{Redacted}	0	0	04/4/2008	05/5/2008	31		{Redacted}	110	3.55
{Redacted}	{Redacted}	30		{Redacted}	0	0	03/5/2008	04/4/2008	30		{Redacted}	194	6.47
{Redacted}	{Redacted}	30		{Redacted}	0	0	02/4/2008	03/5/2008	30		{Redacted}	257	8.57
{Redacted}	{Redacted}	30		{Redacted}	0	0	01/5/2008	02/4/2008	30		{Redacted}	438	14.6
{Redacted}	{Redacted}	30		{Redacted}	0	0	12/6/2007	01/5/2008	30		{Redacted}	385	12.83
{Redacted}	{Redacted}	30		{Redacted}	0	0	11/6/2007	12/6/2007	30		{Redacted}	221	7.37
{Redacted}	{Redacted}	32		{Redacted}	0	0	10/5/2007	11/6/2007	32		{Redacted}	108	3.38
{Redacted}	{Redacted}	29		{Redacted}	0	0	09/6/2007	10/5/2007	29		{Redacted}	70	2.41
{Redacted}	{Redacted}	29		{Redacted}	0	0	08/8/2007	09/6/2007	29		{Redacted}	78	2.69
{Redacted}	{Redacted}	30		{Redacted}	0	0	07/9/2007	08/8/2007	30		{Redacted}	80	2.67
{Redacted}	{Redacted}	32		{Redacted}	0	0	06/7/2007	07/9/2007	32		{Redacted}	91	2.84
{Redacted}	{Redacted}	29		{Redacted}	0	0	05/9/2007	06/7/2007	29		{Redacted}	88	3.03
{Redacted}	{Redacted}	33		{Redacted}	0	0	04/6/2007	05/9/2007	33		{Redacted}	98	2.97
{Redacted}	{Redacted}	29		{Redacted}	0	0	03/8/2007	04/6/2007	29		{Redacted}	93	3.21
{Redacted}	{Redacted}	29		{Redacted}	0	0	02/7/2007	03/8/2007	29		{Redacted}	211	7.28
{Redacted}	{Redacted}	32		{Redacted}	0	0	01/6/2007	02/7/2007	32		{Redacted}	366	11.44
{Redacted}	{Redacted}	30		{Redacted}	0	0	12/7/2006	01/6/2007	30		{Redacted}	463	15.43
{Redacted}	{Redacted}	29		{Redacted}	0	0	11/8/2006	12/7/2006	29		{Redacted}	105	3.62
{Redacted}	{Redacted}	30		{Redacted}	0	0	10/9/2006	11/8/2006	30		{Redacted}	92	3.07
{Redacted}	{Redacted}	32		{Redacted}	0	0	09/7/2006	10/9/2006	32		{Redacted}	86	2.69
{Redacted}	{Redacted}	29		{Redacted}	0	0	08/9/2006	09/7/2006	29		{Redacted}	74	2.55
{Redacted}	{Redacted}	30		{Redacted}	0	0	07/10/2006	08/9/2006	30		{Redacted}	74	2.47
{Redacted}	{Redacted}	32		{Redacted}	0	0	06/8/2006	07/10/2006	32		{Redacted}	91	2.84
{Redacted}	{Redacted}	29		{Redacted}	0	0	05/10/2006	06/8/2006	29		{Redacted}	82	2.83
{Redacted}	{Redacted}	33		{Redacted}	0	0	04/7/2006	05/10/2006	33		{Redacted}	152	4.61
{Redacted}	{Redacted}	29		{Redacted}	0	0	03/9/2006	04/7/2006	29		{Redacted}	276	9.52
{Redacted}	{Redacted}	30		{Redacted}	0	0	02/7/2006	03/9/2006	30		{Redacted}	241	8.03
{Redacted}	{Redacted}	29		{Redacted}	0	0	01/9/2006	02/7/2006	29		{Redacted}	254	8.76
{Redacted}	{Redacted}	32		{Redacted}	0	0	12/8/2005	01/9/2006	32		{Redacted}	257	8.03
{Redacted}	{Redacted}	31		{Redacted}	0	0	11/7/2005	12/8/2005	31		{Redacted}	50	1.61
{Redacted}	{Redacted}	31		{Redacted}	0	0	10/7/2005	11/7/2005	31		{Redacted}	143	4.61
{Redacted}	{Redacted}	30		{Redacted}	0	0	09/7/2005	10/7/2005	30		{Redacted}	38	1.27
{Redacted}	{Redacted}	29		{Redacted}	0	0	08/9/2005	09/7/2005	29		{Redacted}	94	3.24
{Redacted}	{Redacted}	31		{Redacted}	0	0	07/9/2005	08/9/2005	31		{Redacted}	92	2.97
{Redacted}	{Redacted}	30		{Redacted}	0	0	06/9/2005	07/9/2005	30		{Redacted}	88	2.93
{Redacted}	{Redacted}	31		{Redacted}	0	0	05/9/2005	06/9/2005	31		{Redacted}	78	2.52
{Redacted}	{Redacted}	31		{Redacted}	0	0	04/8/2005	05/9/2005	31		{Redacted}	122	3.94
{Redacted}	{Redacted}	30		{Redacted}	0	0	03/9/2005	04/8/2005	30		{Redacted}	158	5.27
{Redacted}	{Redacted}	30		{Redacted}	0	0	02/7/2005	03/9/2005	30		{Redacted}	218	7.27
{Redacted}	{Redacted}	31		{Redacted}	0	0	01/7/2005	02/7/2005	31		{Redacted}	249	8.03
{Redacted}	{Redacted}	30		{Redacted}	0	0	12/8/2004	01/7/2005	30		{Redacted}	241	8.03
{Redacted}	{Redacted}	33		{Redacted}	0	0	11/5/2004	12/8/2004	33		{Redacted}	239	7.24
{Redacted}	{Redacted}	28		{Redacted}	0	0	10/8/2004	11/5/2004	28		{Redacted}	129	4.61
{Redacted}	{Redacted}	29		{Redacted}	0	0	09/9/2004	10/8/2004	29		{Redacted}	98	3.38
{Redacted}	{Redacted}	31		{Redacted}	0	0	08/9/2004	09/9/2004	31		{Redacted}	100	3.23
{Redacted}	{Redacted}	30		{Redacted}	0	0	07/10/2004	08/9/2004	30		{Redacted}	94	3.13

06/9/2004	07/10/2004	31	{Redacted}	0	0	06/9/2004	07/10/2004	31	}	52	1.68
05/10/2004	06/9/2004	30	{Redacted}	0	0	05/10/2004	06/9/2004	30	}	122	4.07
04/9/2004	05/10/2004	31	{Redacted}	0	0	04/9/2004	05/10/2004	31	}	119	3.84



and Electric Company

High Bill Complaint Report

Customer Usage Data

Period March 19, 2011 through March 25, 2011

{Redacted}

7681233327

Electric

Start Date	End Date	Days	Status	Amount	Usage	ADU
02/3/2011	03/7/2011	32		{Redacted}	1586	49.56
01/4/2011	02/3/2011	30		{Redacted}	1658	55.27
12/6/2010	01/4/2011	29		{Redacted}	2063	71.14
11/3/2010	12/6/2010	33		{Redacted}	1564	47.39
10/5/2010	11/3/2010	29		{Redacted}	836	28.83
09/3/2010	10/5/2010	32		{Redacted}	836	26.13
08/4/2010	09/3/2010	30		{Redacted}	778	25.93
07/6/2010	08/4/2010	29		{Redacted}	796	27.45
06/4/2010	07/6/2010	32		{Redacted}	868	27.13
05/5/2010	06/4/2010	30		{Redacted}	967	32.23
04/6/2010	05/5/2010	29		{Redacted}	715	24.66
03/5/2010	04/6/2010	32		{Redacted}	926	28.94
02/3/2010	03/5/2010	30		{Redacted}	831	27.7
01/5/2010	02/3/2010	29		{Redacted}	741	25.55
12/3/2009	01/5/2010	33		{Redacted}	773	23.42
10/31/2009	12/3/2009	33		{Redacted}	531	16.09

Gas

Start Date	End Date	Days	Status	Amount	Usage	ADU
02/3/2011	03/7/2011	32		}	70	2.19
01/4/2011	02/3/2011	30		}	68	2.27
12/6/2010	01/4/2011	29		}	59	2.03
11/3/2010	12/6/2010	33		}	69	2.09
10/5/2010	11/3/2010	29		}	23	0.79
09/3/2010	10/5/2010	32		}	14	0.44
08/4/2010	09/3/2010	30		}	14	0.47
07/6/2010	08/4/2010	29		}	20	0.69
06/4/2010	07/6/2010	32		}	35	1.09
05/5/2010	06/4/2010	30		}	35	1.17
04/6/2010	05/5/2010	29		}	32	1.1
03/5/2010	04/6/2010	32		}	40	1.25
02/3/2010	03/5/2010	30		}	41	1.37
01/5/2010	02/3/2010	29		}	64	2.21
12/3/2009	01/5/2010	33		}	75	2.27
10/31/2009	12/3/2009	33		}	44	1.33