

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

Gas and Electric Company

High Bill Complaint Report

Customer Usage Data

Period March 19, 2011 through March 25, 2011

{Redacted}

0559858082

Electric

| Start Date | End Date | Days | Status | Amount | Usage | ADU |
|------------|------------|------|--------|------------|-------|------|
| 02/10/2011 | 03/14/2011 | 32 | | {Redacted} | 1 | 0.03 |
| 01/11/2011 | 02/10/2011 | 30 | | {Redacted} | 2 | 0.07 |
| 12/13/2010 | 01/11/2011 | 29 | | {Redacted} | 11 | 0.38 |
| 11/10/2010 | 12/13/2010 | 33 | | {Redacted} | 3 | 0.09 |
| 10/12/2010 | 11/10/2010 | 29 | | {Redacted} | 8 | 0.28 |
| 09/13/2010 | 10/12/2010 | 29 | | {Redacted} | 4 | 0.14 |
| 08/12/2010 | 09/13/2010 | 32 | | {Redacted} | 1 | 0.03 |
| 07/13/2010 | 08/12/2010 | 30 | | {Redacted} | 3 | 0.1 |
| 06/14/2010 | 07/13/2010 | 29 | | {Redacted} | 3 | 0.1 |
| 05/12/2010 | 06/14/2010 | 33 | | {Redacted} | 12 | 0.36 |
| 04/28/2010 | 05/12/2010 | 14 | | {Redacted} | 9 | 0.64 |

| | | | | | | | | | | | |
|------------|------------|----|------------|---|---|------------|------------|----|---|-----|------|
| 06/9/2004 | 07/10/2004 | 31 | {Redacted} | 0 | 0 | 06/9/2004 | 07/10/2004 | 31 | } | 52 | 1.68 |
| 05/10/2004 | 06/9/2004 | 30 | {Redacted} | 0 | 0 | 05/10/2004 | 06/9/2004 | 30 | } | 122 | 4.07 |
| 04/9/2004 | 05/10/2004 | 31 | {Redacted} | 0 | 0 | 04/9/2004 | 05/10/2004 | 31 | } | 119 | 3.84 |

and Electric Company
High Bill Complaint Report
Customer Usage Data
 Period March 19, 2011 through March 25, 2011

{Redacted}

7681233327

| Electric | | | | | | |
|------------|-----------|------|--------|------------|-------|-------|
| Start Date | End Date | Days | Status | Amount | Usage | ADU |
| 02/3/2011 | 03/7/2011 | 32 | | {Redacted} | 1586 | 49.56 |
| 01/4/2011 | 02/3/2011 | 30 | | {Redacted} | 1658 | 55.27 |
| 12/6/2010 | 01/4/2011 | 29 | | {Redacted} | 2063 | 71.14 |
| 11/3/2010 | 12/6/2010 | 33 | | {Redacted} | 1564 | 47.39 |
| 10/5/2010 | 11/3/2010 | 29 | | {Redacted} | 836 | 28.83 |
| 09/3/2010 | 10/5/2010 | 32 | | {Redacted} | 836 | 26.13 |
| 08/4/2010 | 09/3/2010 | 30 | | {Redacted} | 778 | 25.93 |
| 07/6/2010 | 08/4/2010 | 29 | | {Redacted} | 796 | 27.45 |
| 06/4/2010 | 07/6/2010 | 32 | | {Redacted} | 868 | 27.13 |
| 05/5/2010 | 06/4/2010 | 30 | | {Redacted} | 967 | 32.23 |
| 04/6/2010 | 05/5/2010 | 29 | | {Redacted} | 715 | 24.66 |
| 03/5/2010 | 04/6/2010 | 32 | | {Redacted} | 926 | 28.94 |
| 02/3/2010 | 03/5/2010 | 30 | | {Redacted} | 831 | 27.7 |
| 01/5/2010 | 02/3/2010 | 29 | | {Redacted} | 741 | 25.55 |
| 12/3/2009 | 01/5/2010 | 33 | | {Redacted} | 773 | 23.42 |
| 10/31/2009 | 12/3/2009 | 33 | | {Redacted} | 531 | 16.09 |

| Gas | | | | | | |
|------------|-----------|------|--------|--------|-------|------|
| Start Date | End Date | Days | Status | Amount | Usage | ADU |
| 02/3/2011 | 03/7/2011 | 32 | | } | 70 | 2.19 |
| 01/4/2011 | 02/3/2011 | 30 | | } | 68 | 2.27 |
| 12/6/2010 | 01/4/2011 | 29 | | } | 59 | 2.03 |
| 11/3/2010 | 12/6/2010 | 33 | | } | 69 | 2.09 |
| 10/5/2010 | 11/3/2010 | 29 | | } | 23 | 0.79 |
| 09/3/2010 | 10/5/2010 | 32 | | } | 14 | 0.44 |
| 08/4/2010 | 09/3/2010 | 30 | | } | 14 | 0.47 |
| 07/6/2010 | 08/4/2010 | 29 | | } | 20 | 0.69 |
| 06/4/2010 | 07/6/2010 | 32 | | } | 35 | 1.09 |
| 05/5/2010 | 06/4/2010 | 30 | | } | 35 | 1.17 |
| 04/6/2010 | 05/5/2010 | 29 | | } | 32 | 1.1 |
| 03/5/2010 | 04/6/2010 | 32 | | } | 40 | 1.25 |
| 02/3/2010 | 03/5/2010 | 30 | | } | 41 | 1.37 |
| 01/5/2010 | 02/3/2010 | 29 | | } | 64 | 2.21 |
| 12/3/2009 | 01/5/2010 | 33 | | } | 75 | 2.27 |
| 10/31/2009 | 12/3/2009 | 33 | | } | 44 | 1.33 |