

From: Simon, Timothy A.  
Sent: 4/20/2011 3:05:42 PM  
To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)  
Cc:  
Bcc:  
Subject: RE: Gas Incident, Dig-in at Bush and Steiner Street in San Francisco.

Did they 811?

**From:** Cherry, Brian K [mailto:BKC7@pge.com]  
**Sent:** Wednesday, April 20, 2011 03:03 PM  
**To:** Simon, Timothy A.  
**Subject:** Fw: Gas Incident, Dig-in at Bush and Steiner Street in San Francisco.

FYI. Third party struck our gas line.

**From:** [Redacted] (GE&O)  
**Sent:** Wednesday, April 20, 2011 02:57 PM  
**To:** UO EP Gas Incident Notify  
**Cc:** [Redacted] (GE&O)  
**Subject:** RE: Gas Incident, Dig-in at Bush and Steiner Street in San Francisco.

\*\* Incident update \*\*

Four services feeding a total of 60 units lost gas service during the squeezing operation to isolate the digin. The flow of gas was stopped at 1345 hrs and service to the line should be restored at 1445 hrs. Three GSRs are standing by to begin relights. The majority of the relights are expected to be completed by 2000 hrs tonight. Estimated total outage hours: 220 hours.

[Redacted]

Redacted

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**From:** Redacted (GE&O)

**Sent:** Wednesday, April 20, 2011 2:24 PM

**To:** UO EP Gas Incident Notify

**Cc:** Redacted (GE&O)

**Subject:** Gas Incident, Dig-in at Bush and Steiner Street in San Francisco.

At 1200 hrs on 4/20/11 at Bush and Steiner Street in San Francisco, a third-party excavator, trenching for a sewer line for the City of San Francisco, struck a 2" HP plastic distribution line. USA was notified and the area was properly marked.

PG&E was notified of this incident at 1203 hrs and PG&E personnel arrived on scene at 1210 hrs. The pipe was squeezed off near the dig-in and repairs are underway.

This incident was determined to be reportable at 1210 hrs due to major media on scene. The CPUC was notified of this incident at 1330 hrs.

There were no fatalities and no injuries as a result of this incident. Damage to company property, including loss of gas is estimated at \$10,000.

No customers were out of service for this incident.

Please contact Redacted if you have any questions, or require any additional information.