## BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U 39 M)

Application 08-05-022 (Filed May 15, 2008)

Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011

Application 08-05-024 (Filed May 15, 2008)

Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011

Application 08-05-025 (Filed May 15, 2008)

Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010, and 2011 Application 08-05-026 (Filed May 15, 2008)

ONE-HUNDRED AND NINETEENTH STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON THE RESULTS OF ITS ENERGY SAVINGS ASSISTANCE AND CARE PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17 OF DECISION 01-05-033, ISSUED MAY 7, 2001

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Attorneys for: PACIFIC GAS AND ELECTRIC COMPANY

Dated: April 21, 2011

### BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company Application 08-05-022 for Approval of the 2009-2011 Low Income (Filed May 15, 2008) Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U 39 M) Application 08-05-024 Application of San Diego Gas & Electric Company (Filed May 15, 2008) (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011 Application 08-05-025 Application of Southern California Gas Company (Filed May 15, 2008) (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 –

Application of Southern California Edison
Company (U 338-E) for Approval of Low Income

Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010, and 2011

Application 08-05-026 (Filed May 15, 2008)

# ONE-HUNDRED AND NINETEENTH STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON THE RESULTS OF ITS ENERGY SAVINGS ASSISTANCE AND CARE PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17 OF DECISION 01-05-033, ISSUED MAY 7, 2001

In accordance with Ordering Paragraph 17 of Decision 01-05-033, the direction of Administrative Law Judge Gottstein at the July 11 and 28, 2001 status conferences, and the agreements reached between the utilities and the Energy Division on the format and content of the tables, Pacific Gas and Electric Company submits its attached one-hundred and nineteenth monthly status report on the results of its Energy Savings Assistance and CARE Program efforts, showing results through March 2011.

Respectfully submitted,

ANN H. KIM DANIEL F. COOLEY

/s/

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PACIFIC GAS AND ELECTRIC COMPANY

April 21, 2011

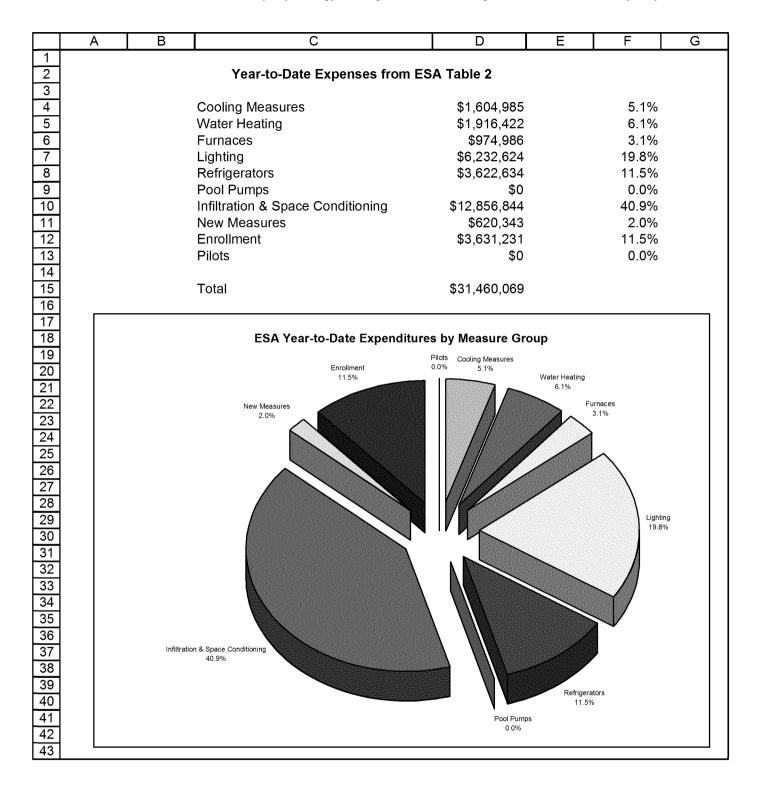
	A	В		С		D		E		F		G		Н				J	K	L	M
1								ESA Table		_		Expenses - PO	3&E								
2									Th	rough March	1 31	, 2011	_								
3			Δiit	horized Budge	t			Cor	ent	Month Expe	nse	96		Yes	ır.T	o-Date Exper	186	.	% 0	f Budget Spent	YTD
4	ESA Program:	Electric	T.	Gas	Ì	Total		Electric		Gas		Total	┢	Electric		Gas		Total	Electric	Gas	Total
-	Energy Efficiency																				
6	- Gas Appliances		\$	16,457,630	\$	16,457,630		-	\$	1,711,327	\$	1,711,327		-	\$	3,825,306	\$	3,825,306	0.0%	23.2%	23.2%
7	- Electric Appliances	\$ 65,830,522	\$	-	\$	65,830,522	\$	5,599,746		-	\$	5,599,746	\$	13,188,430		-	\$	13,188,430	20.0%	0.0%	20.0%
8	- Weatherization	\$ 6,646,351	\$	37,662,654	\$	44,309,005	\$	862,195	\$	4,885,773	\$	5,747,968	\$	1,983,312	\$	11,238,769	\$	13,222,081	29.8%	29.8%	29.8%
9	- Outreach and Assessment	\$ 1,075,390	\$	579,056	\$	1,654,446	\$	101,667	\$	54,744	\$	156,410	\$	244,188	\$	131,486	\$	375,674	22.7%	22.7%	22.7%
10	- In Home Energy Education	\$ 9,678,511	\$	5,211,507	\$	14,890,018	\$	964,775	\$	519,494	\$	1,484,269	\$	2,313,801	\$	1,245,893	\$	3,559,693	23.9%	23.9%	23.9%
11	- Education Workshops	\$ -	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0.0%	0.0%	0.0%
12	- Pilot	\$ 77,500	\$	439,166	\$	516,666	\$	(901)	\$	890	\$	(11)	\$	(11,326)	\$	(64,178)	\$	(75,504)	-14.6%	-14.6%	-14.6%
13	- Cool Centers	\$ -	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0.0%	0.0%	0.0%
14	Energy Efficiency TOTAL	\$ 83,308,274	\$	60,350,013	\$	143,658,287	\$	7,527,482	\$	7,172,228	\$	14,699,710	\$	17,718,405	\$	16,377,275	\$	34,095,680	21.3%	27.1%	23.7%
15																			3		
16	Training Center	\$ 612,759	\$	329,947	\$	942,706	\$	23,993	\$	12,919	\$	36,912	\$	48,375	\$	26,048	\$	74,422	7.9%	7.9%	7.9%
17	Inspections	\$ 3,846,133	\$	2,070,995	\$	5,917,128	\$	286,051	\$	154,027	\$	440,078	\$	805,737	\$	433,859	\$	1,239,596	20.9%	20.9%	20.9%
	Marketing	\$ 1,292,327	\$	695,868	\$	1,988,195	\$	48,622	\$	,,	\$	,	_	121,523	\$	65,435	_	186,958	9.4%	9.4%	9.4%
-,-	M&E Studies	\$ -	\$	-	\$		\$	(25,263)	\$	(13,603)		(38,866)	\$	5,138	_	2,767		7,905			
	Regulatory Compliance	\$ 188,338	\$	101,414	\$	289,752		6,700	\$	3,607		10,307	\$	31,673	\$	17,055		48,727	16.8%	16.8%	16.8%
	General Administration	\$ 2,530,287	\$	1,362,463	\$	3,892,750	_	133,999	\$	72,153		206,152	-	455,661	\$	245,356	_	701,017	18.0%	18.0%	18.0%
22	CPUC Energy Division	\$ 65,142	\$	35,077	\$	100,220	\$	1,673	\$	901	\$	2,573	\$	4,353	\$	2,344	\$	6,697	6.7%	6.7%	6.7%
23																					
	TOTAL PROGRAM COSTS	\$ 91,843,260	\$	64,945,778	\$	156,789,038	\$					15,431,670		19,190,864	\$	17,170,138	\$	36,361,001	20.9%	26.4%	23.2%
25								35 Nanpoccocipoco	050300	H	0000000	ogram Budge	~~~								100
26	Indirect Costs						\$	242,223	\$	135,882	\$	378,105	\$	269,416	\$	152,222	\$	421,638			
27																					
28	NGAT Costs								\$	305,297	\$	305,297			\$	686,534	\$	686,534			

15

	Α	В	C	D	E	F	G	Н
	ESA			sure installa		vings		
2		Pac		Electric Co Narch 31, 20				
3			Tillough R			& Expensed In:	stallations	
4	Measures	Units	Quantity Installed	kWh [5] (Annual)	kW [5] (Annual)	Therms [5] (Annual)	Expenses [6] (\$)	% of Expenditures
5	Measures Heating Systems	Units	installed	(Allilual)	(Allilual)	(Allilual)	(Φ)	Experiorures
6	Furnaces <sup>[7]</sup>	Each	1,039	-	-	3,421	974,986	3.10%
7 8	Cooling Measures - A/C Replacement - Room	Each	805	87,902	133	- -	789,821	2.51%
9 10	- A/C Replacement - Central - A/C Tune-up - Central	Each	2	684	1		11,447	0.04%
11	- A/C Tune-up - Central	Each Each	-			4/11111111	2,059	0.01%
12 13	- Heat Pump - Evaporative Coolers	Each Each	1,311	363,514	228	7946	801,658	2.55%
14	- Evaporative Cooler Maintenance	Each	1,511	303,514	220		001,000	2.55 %
15 16	- Clock Thermostat Infiltration & Space Conditioning	Each						
17	Envelope and Air Sealing Measures [1]	Home	24,350	223,064	41	199,639	9,294,786	29.54%
18 19	Duct Sealing Attic Insulation	Home Home	1,150 2,005	16,790 42,098	38	36,471 116,526	855,179 2,706,879	2.72% 8.60%
20	Water Heater Savings				#3.48.540			
21 22	Water Heater Conservation Measures [2] - Water Heater Replacement - Gas [7]	Home Each	27,009 285	629,132	138	328,654 3,449	1,643,183 273,238	5.22% 0.87%
23	- Water Heater Replacement - Electric <sup>[7]</sup>	Each	200			0,440	270,200	0.07 %
24 25	- Tankless Water Heater - Gas - Tankless Water Heater - Electric	Each Each		98.			#16/K	
26	Lighting Measures		10.1 Tempo		111111			
27 28	- CFLs - Interior Hard wired CFL fixtures	Each Each	136,534 58,548	2,184,544 3,337,236	273 839		935,232 4,462,911	2.97% 14.19%
29	- Exterior Hard wired CFL fixtures	Each	10,881	174,096	-	-	834,481	2.65%
30 31	- Torchiere Refrigerators	Each						
32 33	Refrigerators - Primary Refrigerators - Secondary	Each Each	4,527	3,455,201	587	-	3,622,634	11.52%
	Pool Pumps	Each						
35 36	Pool Pumps New Measures	Each						
37	Forced Air Unit Standing Pilot Change Out	Each					31.7	
	Furnace Clean and Tune High Efficiency Clothes Washer	Each Each					10.79	
40	Microwave	Each			\$3ML 3MF			
41	Thermostatic Shower Valve LED Night Lights	Each Each						
43	Occupancy Sensor	Each	5,905	235,610	24	-	330,328	1.05%
44 45	Torchiere Pilots	Each	3,717	757,859	74	-	290,015	0.92%
46 47	A/C Tune-up - Central Interior Hard wired CFL fixtures	Home	9,4696	11505.000				231119
48	Ceiling Fans	Each Each						e i i i i i i i i i i i i i i i i i i i
49 50	In-Home Display Programmable Controllable Thermostat	Each Each						
51	Forced Air Unit	Each						
52 53	Microwave <sup>[8]</sup> High Efficiency Clothes Washer	Each Each	-	-	-	-	-	0.00%
54		Lacii	_		_			0.00 /0
55 56	Customer Enrollment - Outreach & Assessment	Home	34,443		1	711A	345,681	1.10%
57	- In-Home Education	Home	34,443			E	3,285,549	10.44%
58 59	- Education Workshops	Participants					No.	
60	Total Savings/Evnanditures	#1		11,507,730	2 277	600 150	31,460,069	100%
61 62	Total Savings/Expenditures			11,507,730	2,377	688,159	31,400,009	100%
63 <del>04</del>	Homes Weatherized [3]	Home	30,087					
65	Homes Treated		24.070					
66 67	- Single Family Homes Treated - Multi-family Homes Treated	Home Home	24,873 7,443					
68		Home	2,127					
_	- Total Number of Homes Treated #Eligible Homes to be Treated for PY <sup>[4]</sup>	Home Home	34,443 124,991					
71 72	% of Homes Treated	%	27.56%					
73	- Total Master-Metered Homes Treated	Home	1,357					
75	[1] Envelope and Air Sealing Measures may inc						oor, caulking and	I
76 77	minor home repairs. Minor home repairs pred [2] Water Heater Conservation Measures may in						t aerators.	
78 70	[3] Weatherization may consist of attic insulation							
79 80	<ul><li>[4] Based on Attachment H of D0811031</li><li>[5] All savings are calculated based on the follow</li></ul>	wing sources:						
81 82	M&E is from Impact Evaluation of the 2005 C SCE by West Hill Energy & Computing, Inc			Report submitted	t to			
83	M&E is from the Report on the Assessment	t of Proposed	New Program Ye	ear 2006,				
84 85	LIEE Program Measures by LIEE Standard M&E is from the LIEE Measure Cost Effecti			2003.				
86	06-08 DEER and PG&E Workpapers.		. toport, dune 2,					
	[6] Costs exclude support costs that are included [7] Includes both Replacement and Repair.	t in Table 1.						
	[8] Microwave savings are calculated on the bas							
ĺ	the customer has an electric oven/cooktop, elect has a gas oven/cooktop, electric microwave use					-	-	

<sup>04/21/2011</sup> 

has a gas oven/cooktop, electric microwave use is shown as a net usage increase because savings are attributed to therms. The savings assumptions used for 89 this pilot will be verified in an impact evaluation.



	А	В
	ESA Table 3 - Average Bill S	Savings per
	Treated Home	<b>.</b>
1	Pacific Gas & Electric Co	ompany
2	Through March 31, 2	011
3	Year-to-date Installations - Expen	sed
4		
5	Annual kWh Savings	11,507,730
6	Annual Therm Savings	688,159
7	Lifecycle kWh Savings	149,527,442
8	Lifecycle Therm Savings	7,368,565
9	Current kWh Rate	\$ 0.0939
10	Current Therm Rate	\$ 0.7953
11	Number of Treated Homes	34,443
12	Average 1st Year Bill Savings / Treated Home	\$ 47.28
13	Average Lifecycle Bill Savings / Treated Home	\$ 447.02

	Α	В	С	D	Е	F	G
	FS	A Table 4	1-FSΔ H	lomes T	reate	d	
						ч	
1	Pa	acific Ga	s & Elec	tric Com	pany		
2		Throug	gh March	1 31, 201	1		
3	County		ible Custom			Treated	Year to Date
	•						
4		Rural	Urban	Total	Rural	Urban	Total
5	ALAMEDA	11	214,160	214,171	0	3,013	3,013
6	ALPINE	211	-	211	0	0	0
	AMADOR	4,827	0	4,827	64	3	67
	BUTTE	15,381	31,094	46,475	633	4	637
	CALAVERAS	7,948	72	8,021	66	1	67
	COLUSA	3,076	19	3,095	225	7	232
	CONTRA COSTA	2	114,562	114,564	1	1,431	1,432
	EL DORADO	6,622	5,996	12,618	280	1	281
	FRESNO	323	153,814	154,137	201	2,569	2,770
	GLENN	5,267	0	5,267	246	27	273
	HUMBOLDT	27,955	0	27,956	550	3	553
	KERN	59,812	39,201	99,012	1,132	1,085	2,217
	KINGS	8,468	178	8,646	331	0	331
	LAKE	15,137	1	15,138	242	5	247
	LASSEN	274	- 45 500	274	0	0	0
	MADERA	6,802	15,588	22,389	480	0	480
	MARIN MARIPOSA	3,757	26,859	26,859 3,782	0	72 0	76
	MENDOCINO	16,702	25 31	16,732	74	3	0 77
	MERCED	20,170	20,304	40,474	667	770	1,437
	MONTEREY	5,779	47,531	53,310	214	604	1,437 818
	NAPA	5,779	17,291	17,291	41	360	401
	NEVADA	12,159	17,291	12,173	101	0	101
	PLACER	10,586	17,381	27,967	57	368	425
	PLUMAS	2,799	17,381	2,898	0	0	423
	SACRAMENTO	2,799	156,293	156,293	2	2,202	2,204
	SAN BENITO	5,543	161	5,704	64	2,202	65
	SAN BERNARDINO	340	61	401	0	Ö	0
	SAN FRANCISCO	-	162,467	162,467	0	547	547
	SAN JOAQUIN	8,495	82,926	91,420	244	2,125	2,369
	SAN LUIS OBISPO	22,682	14,179	36,861	419		
	SAN MATEO	,	70,717	70,717	2	845	847
	SANTA BARBARA	1,567	18,902	20,469	251	186	437
	SANTA CLARA	4,296	171,874	176,170	24	4,440	4,464
	SANTA CRUZ	9	34,433	34,442	33	271	304
	SHASTA	13,534	14,978	28,512	296	348	644
	SIERRA	294	4	298	0	0	0
	SISKIYOU	21	-	21	0	0	0
	SOLANO	1	45,330	45,331	71	863	934
44	SONOMA	3,072	58,962	62,034	154	1,070	1,224
45	STANISLAUS	28,681	34,315	62,996	367	927	1,294
46	SUTTER	0	14,419	14,420	344	3	347
47	TEHAMA	13,897	21	13,917	496	7	503
48	TRINITY	888	1	888	2	0	2
	TULARE	7,997	687	8,684	410	46	456
50	TUOLUMNE	10,973	0	10,973	274	0	274
	YOLO	1	30,526	30,528	300	581	881
52	YUBA	128	11,324	11,452	293	0	293
	Total	356,484	1,626,801	1,983,285		24,788	34,443

	Α	В	С	D	E	F	G	H		J	K	L	М	N	0	Р	Q
1						ES	A Table 5	- ESA C	ustomer	Summa	ry - PG8	ŁΕ					
2							-	Through I	March 31	, 2011	-						
3			Gas 8	Electric			Gas	Only			Elec	tric Only			٦	otal	
4		# of YTD		(Annual)		# of YTD		(Annual)		# of YTD		(Annual)		# of YTD		(Annual)	
5	Month	Homes	Therm	kWh	kW	Homes	Therm	kWh	kW	Homes	Therm	kWh	kW	Homes	Therm	kWh	kW
6	January 2011	4,947	96,966	1,367,685	279.7	715	18,147	8,373	2.3	1,760	1,920	702,240	165.6	7,422	117,033	2,078,298	448
7	February 2011	12,421	275,229	4,311,135	846.8	2,183	67,866	1,626	0.8	3,398	4,124	1,752,832	392.5	18,002	347,219	6,065,594	1,240
8	March 2011	24,321	553,650	8,426,522	1,694.3	4,129	127,919	7,983	2.6	5,993	6,590	3,073,226	679.8	34,443	688,159	11,507,730	2,377
9	April 2011																
10	May 2011																
11	June 2011																
12	July 2011																
13	August 2011																
14	September 2011																
15	October 2011																
16	November 2011																
17	December 2011										L						
	igures for each mo		. December re	sults should app	proximate cale	ndar year re	sults. Therm	s and kWh sa	avings are ar	nual figures	s. Total Ene	rgy Impacts for a	all fuel types	s should equa	I YTD energy i	mpacts that are re	ported every

20

	A		В		С	D		E		F		G		Н		1		J	K	L	М
1							ES	A Table 6 - E	хре	enditures fo	r Pi	lots and S	tudi	ies							
2								Pacifi	c Ga	as & Electri	c Co	ompany									
3									N	1arch 31, 20	)11										
4			Auth	ori	ized 3-Year	Budget		Curre	nt l	Month Expe	nse	s 1		Expenses	Sin	ice Januar	y 1,	2009 1	% of 3	-Year Budget	Spent
5		П	Electric		Gas	Total		Electric	Т	Gas		Total		Electric		Gas		Total	Electric	Gas	Total
6	Pilots:							311111111111111111													
7	-Meals On Wheels	\$	300,000	\$	-	\$ 300,	000	\$ -	\$	-	\$	-	\$	275,962	\$	-	\$	275,962	92%	0%	92%
8	-On Line EP Training	\$	67,500	\$	382,500	\$ 450,	000	\$ -	\$	-	\$	-					\$	-	0%	0%	0%
9	City of San Joaquin	\$	61,500	\$	348,500	\$ 410,	000	\$ -	\$	-	\$	-	\$	-	\$	-	\$	-	0%	0%	0%
10	High Efficiency Clothes Washers	\$	112,500	\$	637,500	\$ 750,	000	\$ -	\$	-	\$	-	\$	95,470	\$	540,999	\$	636,469	85%	85%	85%
11	CPUC-WE&T Pilot							\$ -	\$	-	\$	-	\$	19,027	\$	107,822	\$	126,849			
12																					
13																					
14	Total Pilots	\$	541,500	\$	1,368,500	\$ 1,910,	000	\$ -	\$	-	\$	-	\$	390,460	\$	648,821	\$	1,039,280	72%	47%	54%
15																					
16	Studies:																				
17	Low Income Non-Energy Benefits	\$	58,500		31,500	\$ 90,	000	\$ -	\$	-	\$	-	\$	23,084	\$	12,430	69	35,513	39%	39%	39%
18	2009 Process Evaluation	\$	48,750	\$	26,250	\$ 75,	000	\$ (25,263)	) \$	(13,603)	\$	(38,866)	\$	66,425	\$	35,767	63	102,192	136%	136%	136%
19	Household Segmentation Study	\$	78,000	\$	42,000	\$ 120,	000	\$ -	\$	-	\$	-	\$	-	\$	-	49	-	0%	0%	0%
20	Impact Evaluation	\$	-	\$		\$	-	\$ -	\$	-	\$	-	\$	58,567	\$	31,536	49	90,104	0%	0%	0%
21	Refrigerator Degradation Study	\$	43,334	\$	23,333	\$ 66,	667	\$ -	\$	-	\$	-	\$	-	\$	-	\$	-	0%	0%	0%
22																					
23																					
24																					
25	Total Studies	\$	228,584	\$	123,083	\$ 351,	667	\$ (25,263)	\$	(13,603)	\$	(38,866)	\$	148,076	\$	79,733	\$	227,809	65%	65%	65%

	A	В	С	D	Е
1		ESA Tab	ole 7 - PG&E		
2		Whole Neighb	orhood Approach		
3		March	n 31, 2011		
4	Α	В	С	D	ш
	Neighborhood (County, Zipcode, Zip+7 etc.)				
5	Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2009	Total Treated Year to Date
6	Meadowfair, San Jose (9512213)	624	213	212	54

	A		В		С		D		E		F		G		Н		1		J	K		L	M
1							CARE Ta	ble	1 - CAR	E Pro	gram E	Ξxŗ	oenses - l	PG8	ķΕ								
2									Through			_											
$\vdash$	Final	Π		Auth	norized Budget	:					nth Expens		1		Υ	ear to I	Date Expense	es		%	of Bude	get Spent '	YTD
4	CARE Program:		Electric		Gas		Total		Electric		as		Total		Electric		Gas		Total	Electric	_	Gas	Total
5	Outreach [1]	\$	5,170,000	\$	1,180,000	\$	6,350,000	\$	185,776	\$	45,636	\$	231,412	\$	773,148	\$	191,416	\$	964,564	159	%	16%	15%
6	Automatic Enrollment	\$	120,000	\$	30,000	\$	150,000	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0,	%	0%	0%
7	Processing/ Certification/Verification	\$	1,600,000	\$	400,000	\$	2,000,000	\$	115,119	\$	28,780	\$	143,899	\$	330,265	\$	82,566	\$	412,831	219	%	21%	21%
8	Information Technology / Programming	\$	120,000	\$	30,000	\$	150,000	\$	17,418	\$	4,355	\$	21,773	\$	28,768	\$	7,192	\$	35,960	24	%	24%	24%
9																							
10	Pilots																						
11	Recert and PEV Non-Response Study	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0,	%	0%	0%
12	One-E-App	\$	-	\$	-	\$	-	\$	57	\$	14	\$	71	\$	6	\$	1	\$	7	0,	%	0%	0%
13	- Pilot	\$	-	\$	-	\$	-	\$	-	\$		\$	-	\$	-	\$	-	\$	-	0,	%	0%	0%
14	Total Pilots	\$	-	\$	-	\$	-	\$	57	\$	14	\$	71	\$	6	\$	1	\$	7	0	%	0%	0%
15																							
16	Measurement & Evaluation	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0	%	0%	0%
	Regulatory Compliance	\$	92,000	\$	23,000	\$	115,000	\$	15,123	\$	3,781	\$	18,904	\$	24,483	\$	6,121	\$	30,604	279	%	27%	27%
18	General Administration	\$	440,000	\$	110,000	\$	550,000	\$	44,128	\$	11,032	\$	55,160	\$	60,339	\$	15,085	\$	75,424	149	%	14%	14%
19	CPUC Energy Division	\$	164,800	\$	41,200	\$	206,000	\$	4,803	\$	1,201	\$	6,004	\$	35,339	\$	8,835	\$	44,174	219	%	21%	21%
20																							
21	SUBTOTAL MANAGEMENT COSTS	\$	7,706,800	\$	1,814,200	\$	9,521,000	\$	382,424	\$	94,799	\$	477,223	\$	1,252,348	\$	311,216	\$	1,563,564	16	%	17%	16%
22															y New								
23	CARE Rate Discount [2]	\$	385,437,293	\$	94,270,142	\$	479,707,435	\$	58,820,161	\$ 1	5,643,003	\$	74,463,164	\$	169,498,042	\$	44,288,012	\$	213,786,054	44	%	47%	45%
24	Service Establishment Charge Discount						B.													10			70.
25		37000									7												
	TOTAL PROGRAM COSTS & CUSTOMER																						
	DISCOUNTS	\$	393,144,093	\$	96,084,342	\$	489,228,435	\$	59,202,585	\$ 1	5,737,802	\$	74,940,387	\$	170,750,390	\$	44,599,228	\$	215,349,618	431	/ <sub>6</sub>	46%	44%
27			7000																	300			
28	Other CARE Rate Benefits												1. 1111. 1111.										
29	- DWR Bond Charge Exemption						930	\$	4,005,941			\$	4,005,941	\$	11,032,798			\$	11,032,798				
30	- CARE PPP Exemption [3]							\$	6,680,487	\$	841,833	\$	7,522,319	\$	17,279,194	\$	4,241,088	\$	21,520,282				
31	- California Solar Initiative Exemption							\$	900,351			\$	900,351	\$	2,547,811		7.7(3)	\$	2,547,811				11
32	- kWh Surcharge Exemption																						
33	Total - Other CARE Rate Benefits							\$	11,586,779	\$	841,833	\$	12,428,611	\$	30,859,803	\$	4,241,088	\$	35,100,891				
34																						"	
35	Indirect Costs		(IIII) ("YS					\$	51,762	\$	12,814	\$	64,576	\$	152,625	\$	37,792	\$	190,417				
36																		•					

23

	A	В	С	D	E	F	G	Н	l	J	К	L	M	N	0	P	Q	R
1						CARE	Table 2 - E	nrollment, l	Recertificati	ion, Attritio	n, & Penetra	tion - PG&I	<b>.</b>					
2								Thr	ough March	n 31, 2011								
3							Gross Enrollmei	nt						Enroll	lment			
4				Automatic	Enrollment							Total			Net	Total	Estimated	Penetration
5	2011	Inter-Utility 1	Intra-Utility 2	Leveraging <sup>3</sup>	One-e-App <sup>4</sup>	SB580	Combined (B+C+D+E+F)		Other Sources	Total (G+H+I)	Recertification	Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Adjusted (N-K)	CARE Participants	CARE Eligible	Rate % (P/Q)
6	January	0	6,017	1,686	0	0	7,703	241	36,382	44,326	49,425	93,751	23,951	69,800	20,375	1,520,317	1,699,660	89%
7	February	0	2,575	0	0	0	2,575	435	29,073	32,083	37,014	69,097	17,852	51,245	14,231	1,534,548	1,699,660	90%
8	March	0	2,977	0	0	0	2,977	212	31,534	34,723	51,742	86,465	23,626	62,839	11,097	1,545,645	1,699,660	91%
9	April						0		0			0		0	0			
10	May						0		0			0		0	0			
11	June						0		0			0		0	0			
12	July						0		0			0		0	0			
13	August						0		0			0		0	0			
14	September						0		0			0		0	0			
15	October						0		0			0		0	0			
16	November						0		0			0		0	0			
17	December						0		0			0		0	0			
18	YTD Total	0	11,569	1,686	0	0	13,255	888	96,989	111,132	138,181	249,313	65,429	183,884	45,703	1,545,645	1,699,660	91%

Enrollments via data sharing between the IOUs.

Enrollments via data sharing between departments and/or programs within the utility.

22 3 Enrollments via data sharing between departments and/or programs within the utility.

22 3 Enrollments via data sharing with programs outside the IOU that serve low-income customers.

4 One-e-App is a pilot program set up by The Center to Promote Healthcare Access (The Center) and PG&E. The pilot will occur within two PG&E counties to implement a strategy of automatic enrollment for low income customers into the CARE program based on customers' applications or reapplications for related low income health and social welfare services (e.g., MediCAL, Healthy Families, CALKids, etc.). The goal is to develop another means by which low income families can be introduced into the CARE program and, depending on the success of the pilot, possibly expand this pilot to other counties

23 within PG&E's service area as well as to the other IOUs.

24 S Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

24

	А	В	С	D	E	F	G	Н	1
1		(	CARE Table	3 - Standard	Random Ve	rification Re	sults - PG&E		
2				Throu	gh March 31	, 2011			
3	2011	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped <sup>1</sup>	% Dropped through Random Verification	% of Total Population Dropped
4	January	1,520,317	1,298	0.09%			0	0.00%	0.00%
5	February	1,534,548	3,198	0.21%					
6	March	1,545,645	18,883	1.22%					
7	April								
8	May								
9	June								
10	July								
11	August								
12	September								
13	October			_	_				
14	November								
15	December								
16	YTD Total	1,545,645	23,379	1.51%	0	0	0	0.00%	0.00%
17	1								_

18 Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

19 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflectYTD adjustments.

	A	В	С	D	E	F	G
1	CARE Table 4 - 0	CARE Self-Ce	ertification ar	nd Self-Recert	ification App	olications - PG	&E
2			Through Ma	arch 31, 2011			
3		Provided <sup>2</sup>	Received	Approved	Denied	Pending/ Never Completed	Duplicates
4	YTD Total <sup>1</sup>	5,239,970	190,627	172,608	2,132	15,887	27,553
5	Percentage <sup>3</sup>		100.00%	90.55%	1.12%	8.33%	14.45%
6							
7	Teotrotos:						

7 Footnotes:

8 <sup>1</sup> Includes sub-metered customers.

<sup>2</sup> Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Beause there are other means by which customers obtain applications which are not counted, this number is only an approximation.

10 | Percent of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.

11 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflectYTD adjustments.

	А	В	С	D	Е	F	G	H	ı	J
1			CARE T	able 5 - E	nrollmen	t by Cour	ity - PG&	E	•	
2					h March					
3		Est	timated Eligi	`	•	tal Participan	ts	Pe	netration Ra	te
4	County	Urban	Rural <sup>[1]</sup>	Total	Urban	Rural <sup>[1]</sup>	Total	Urban	Rural <sup>[1]</sup>	Total
5	ALAMEDA	165,093	11	165,103	148,329	6	148,335	90%	55%	90%
6	ALPINE	0	209	209	0	18	18	n/a	9%	9%
7	AMADOR	0	4,751	4,751	1	4,406	4,407	379%	93%	93%
8	BUTTE	28,897	14,779	43,675	25,448	13,283	38,731	88%	90%	89%
9	CALAVERAS	71	7,901	7,973	35	6,208	6,243	49%	79%	78%
10	COLUSA	16	3,003	3,019	8	3,295	3,303	50%	110%	109%
11	CONTRA COSTA	98,419	1	98,420	94,184	0	94,184	96%	0%	96%
	EL DORADO	5,972	6,602	12,574	6,537	6,557	13,094	109%	99%	104%
_	FRESNO	143,380	313	143,693	143,807	178	143,985	100%	57%	100%
14	GLENN	0	5,153	5,153	1	4,765	4,766	248%	92%	92%
	HUMBOLDT	0	26,145	26,145	0	22,110	22,110	0%	85%	85%
	KERN	37,776	57,798	95,575	39,810	56,945	96,755	105%	99%	101%
17	KINGS	176	8,404	8,580	156	8,770	8,926	89%	104%	104%
18	LAKE	1	15,003	15,004	1	12,990	12,991	111%	87%	87%
19	LASSEN	0	274	274	0	195	195	n/a	71%	71%
20	MADERA	15,189	6,766	21,955	15,075	5,509	20,584	99%	81%	94%
	MARIN	21,722	0	21,722	15,796	0	15,796	73%	n/a	73%
22	MARIPOSA	24	3,687	3,711	21	2,700	2,721	89%	73%	73%
	MENDOCINO	31	16,337	16,367	6	11,994	12,000	20%	73%	73%
24	MERCED	19,796	19,286	39,082	18,661	18,684	37,345	94%	97%	96%
	MONTEREY	41,179	5,228	46,407	34,881	5,244	40,125	85%	100%	86%
26	NAPA	15,504	0	15,504	12,778	0	12,778	82%	n/a	82%
27	NEVADA	13	11,813	11,826	5	10,044	10,049	37%	85%	85%
	PLACER	16,907	10,307	27,214 2,893	14,923	9,171	24,094 2,095	88% 21%	89%	89%
	PLUMAS SACRAMENTO	100	2,793 1		21 116,477	2,074		89%	74% 0%	72%
30 31	SACRAMENTO SAN BENITO	131,318 151	5,344	131,319 5,495	94	4,892	116,477 4,986	62%	92%	89% 91%
32	SAN BERNARDINO	61	340	401	50	330	380	82%	92%	91%
33	SAN FRANCISCO	95,409	0	95,409	75,191	0	75,191	79%	97 % n/a	79%
34	SAN FRANCISCO SAN JOAQUIN	75,521	8,083	83,604	77,202	9,829	87,031	102%	122%	104%
35	SAN JUAQUIN SAN LUIS OBISPO	13,888	22,510	36,398	7,707	16,683	24,390	55%	74%	67%
36	SAN MATEO	54,905	22,310	54,905	46,397	10,003	46,397	85%	n/a	85%
37	SANTA BARBARA	18,554	1,521	20,076	17,143	882	18,025	92%	58%	90%
	SANTA CLARA	133,325		137,210	122,507	3,323	125,830	92%	86%	92%
	SANTA CRUZ	28,698		28,706	23,472	3,323	23,475	82%	36%	82%
	SHASTA	14,032	13,352	27,384	12,469	11,251	23,720	89%	84%	87%
	SIERRA	4	293	297	12,400	160	161	24%	55%	54%
	SISKIYOU	Ö		21	Ö	10	10	n/a	49%	49%
	SOLANO	40,592	1	40,593	41,398	0	41,398	102%	0%	102%
	SONOMA	53,629	2,943	56,572	45,726	3,147	48,873	85%	107%	86%
	STANISLAUS	32,180		60,059	30,442	25,863	56,305	95%	93%	94%
	SUTTER	12,902	0		13,762	0	13,762	107%	0%	107%
47	TEHAMA	21	13,659	13,679	11	11,881	11,892	53%	87%	87%
48	TRINITY	1	874	874	0	356	356	0%	41%	41%
	TULARE	664	7,902	8,566	402	8,631	9,033	61%	109%	105%
50	TUOLUMNE	0	10,947	10,947	0	7,740	7,740	0%	71%	71%
51	YOLO	26,612	1	26,613	22,817	2	22,819	86%	182%	86%
52	YUBA	10,675	128	10,803	11,646	118	11,764	109%	92%	109%
53										
54	Total	1,353,408	346,252	1,699,660	1,235,398	310,247	1,545,645	91%	90%	91%

1				D	E	F	G	Н
	CARE Table 6 - Recertification Results - PG&E							
2	Through March 31, 2011							
3	2011	Total CARE Population	Participants Requested to Recertify <sup>1</sup>	% of Population Total	Participants Recertified <sup>2</sup>	Participants Dropped <sup>2</sup>	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
4	January	1,520,317	21,004	1.38%	0	0	0.00%	0.00%
5	February	1,534,548	20,282	1.32%				
6	March	1,545,645	29,180	1.89%				
7	April							
8	Мау							
9	June							
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16	YTD Total	1,545,645	70,466	4.56%	0	0	0.00%	0.00%
17 18	<sup>1</sup> Does not include parti <sup>2</sup> Results are tied to the	•		•	•	tod for a norticina	nt to repend	

20 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect/TD adjustments.

$\neg$	A	В	С	D	E	F	G	Н
1	CARF Table 7 - Capitatio	n Contr	actor	s - PG&F	ı			
2	CARE Table 7 - Capitation Contractors - PG&E Through March 31, 2011							
$\exists$							ear to Da	te
3		(Check one or more if ap				Enrollmen		
4	Contractor Name	Private	СВО	WMDVBE	LIHEAP	Rural	Urban	Total
	Advancing Vibrant Communities, Inc		X			0	0	0
	Airport Neighbors United Alameda County Associated Community Action (ACAP)		X			0	0 3	3
	Allen Temple Health and Social Services Ministries		X			0	2	2
	Amador-Tuolumne Community Action Agency		X			11	12	23
	American Canyon Family Resource Center Anderson Cottonwood Christian Assistance		X			2	3	3
	ARC of San Francisco		X			0	0	0
	Area 12 Agency on Aging	Χ				0	1	1
	Area Agency on Aging Serving Napa and Solano Arriba Juntos		X			0	0	0
	Asian Community Center		X			0	8	8
17	Asian Community Mental Health Services		Х			0	2	2
	Asian Pacific American Community		X			0	0	0
	Asian Resources Berkeley Housing Authority		X			0	4 0	4 0
	Boys and Girls Club of Stockton		X			0	0	0
22	Breathe California of the Bay Area		Х			0	1	1
	California Association of Area Agencies on Aging		X			15	64 0	79 0
	California Association of the Physically Handicapped, Inc (Fresno) California Council of the Blind		X			0	0	0
	California Diversified Services		X			0	0	0
	California Human Development Corporation		X			0	2	2
	California Welfare To Independence Network 2000, Inc Canal Alliance		X		Х	0	2	0 2
_	Capture the Dream Inc		X			0	0	0
	Carecen Family Services Program		Х			0	0	0
	Catholic Charities Diocese of Stockton		X			0	2	2
	Catholic Charities Diocese of Fresno Center for Training and Careers, Inc		X			8	27 1	35 1
	Center of Vision Enhancement		X			0	2	2
	Central California Legal Services		Χ			0	4	4
	Central Coast Center for Independent Living		X			0 20	0 78	0 98
	Central Coast Energy Services, Inc Central Sierra Planning Council		X			0	2	2
	Central Valley Opportunity Center		Χ			0	2	2
	Centro La Familia Advocacy Services		X			0	1	1
	Centro Legal de La Raza, Inc Chabot College Foundation		X			0	0	0
44	Charles P. Foster Foundation	Х	^			0	0	0
45	Charterhouse Center for Families		Χ			0	1	1
	Child Abuse Prevention Council		X			0	3	3
	Child Care Links Chinese Christian Herald Crusades		X	Х		0	1	1
49	Chinese Newcomers Service Center		Χ			0	7	7
	Christ Temple Community Church		X			0	0	0
	Civicorps Schools Communication Services, LLC		X			0	0 8	0 8
	Community Action Marin		X		Х	12	64	76
54	Community Action of Napa Valley	_	X			0	1	1
	Community Action Partnership of Madera County, Inc		X			39	7	46
	Community Action Partnership of Sonoma County  Community Alliance for Career Training and Utility Solutions		X			0	5 0	5 0
58	Community Foundation of Colusa County		X			0	0	0
59	Community Gatepath		Χ			0	0	0
60	Community Legal Services in East Palo Alto Community Pantry of San Benito County		X			0	0	0
	Community Pantry of San Benito County  Community Resource Project, Inc		X			7	39	46
	Community Resources for Independent Living		X			0	0	0
	Council for the Spanish Speaking		X			0	0	0
	0 1 10 5 1							1
65	County of San Benito CSU Chico Research Foundation-Passages		X			0	0	0

69 E			actor	s - PG&F		<u> </u>				
3 4 68 69										
3 4 68 69	ı in ougii mar	ch 31 20	CARE Table 7 - Capitation Contractors - PG&E Through March 31, 2011							
4 68 69	Contractor Type Year to Date							ite		
4 68 69		(Check one or more if applicable			able)	Enrollments				
69 E	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total		
	Delta Community Services		X			0	1	1		
/ U IL	Disability Resource Agency for Independent Living Dixon Family Services		X			0	1	0		
	Eastern Europen Services		X			0	0	0		
	EBONY Counseling Center		X			0	0	0		
	Familia Center		X			0	0	0		
	Familia Unidas		X			0	0	0		
_	Filipino American Development Foundation Folsom-Cordova Community Partnership		X			0	0	0		
_	Food Bank of El Dorado County		X			1	0	1		
_	Fort Ord Environmental Justice Network		X			0	0	0		
	Fresno Rescue Mission		X			0	0	0		
	Give Every Child a Chance God Financial Plan Inc		X			0	0 132	0 132		
	Golden Umbrella		X			0	0	0		
83 0	Greater Hill Zion Missionary Baptist Church		X		_	0	0	0		
	Habitat for Humanity, Stanislaus		X			0	1	1		
	Help Line Information & Assistance/Area 4 Agency on Aging Heritage Institute for Family Advocacy		X			0	1	1		
	Hip Housing Human Investment Project, Inc		X			0	1	1		
_	Hotline of San Luis Obispo County		Х			Ö	0	0		
_	Housing Authority of Alameda County		X			0	0	0		
_	Housing Authority of City and County of Fresno		X			0	3	3		
_	Housing Authority of City and County of San Francisco Housing Authority of County of Kern		X			0	0	0		
	Housing Authority of Kings County		X			0	0	Ö		
	Housing Authority of Stanislaus County		X			2	9	11		
	Housing Rights		X			0	0	0		
	ndependent Living Center of Kern County, Inc ndependent Living Resource Center SF		X			0	3 0	3 0		
	ndependent Living Resource of Contra Costa County		X			0	0	0		
99 lı	ndependent Living Services of Northern California		Х			0	0	0		
_	ndian Health Center of Santa Clara Valley		X			0	0	0		
_	nstituto Laboral de la Raza nternational Humanities Center/The Companion Line		X			0	0	0		
	Jewish Family and Children Services East Bay		X			0	0	0		
104 K	KidsFirst Cids First C		X			0	14	14		
	Kings Community Action Organization, Inc		X	,,		0	0	0		
	_a Luz Bilingual Center _ao Family Community of Fresno, Inc		X	Х		0	3 2	3 2		
	Lao Family Community of Presho, Inc.		X			0	0	0		
109 L	ao Khmu Association, Inc.		X			0	8	8		
	ighthouse Learning Resource Center, Inc		X			0	0	0		
	Mabuhay Alliance Marin Center for Independent Living		X			0	0	0		
	Mendocino Latinos Para La Comunidad, Inc		X			0	3	3		
	Merced County Community Action Agency		X		Х	0	24	24		
	Merced Lao Family Community, Inc		Х			0	6	6		
	Mission Language and Vocational School	V	Χ			0	0	0		
_	Moncada Outreach Monument Crisis Center	Х	Х			0	0	0		
	Mutual Assistance Network of Del Paso Heights		X			0	2	2		
120 N	National Alliance on Mental Illness-Santa Clara County		Х			0	1	1		
	Native American Health Center		X			0	0	0		
	Network for Elders New Connections		X			0	0	0		
_	New Direction Christian Center		X			0	0	0		
	North Penninsula Neighborhood Services Ctr		X			0	0	0		
	Northeast Community Federal Credit Union		Χ			0	0	0		
	Nuestra Alianza De Willits		X			0	0	0		
	Nugate Group  Dakland Citizens Committee for Urban Renewal (O.C.C.U.R.)		X		X	0	4 0	0		
	Opportunity Junction		X			0	0	0		

	A	В	С	D	Е	F	G	Н	
1	CARE Table 7 - Capitati	on Cont	ractor	s - PG&F					
2 Through March 31, 2011									
_	Thi ough Mu	Contractor Type Year to Date						ıto.	
3		(Chec		more if applic	able)	Enrollments			
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Tot	
31	Pack N Ship		X			0	1	1	
	Partners For Peace		X			0	Ö	0	
	People of Purpose		Х			0	0	0	
	People Resources		Х			0	0	0	
	Pilipino Senior Resource Center	1	X			0	0	0	
	Plumas County Community Development Commission Plumas Crisis Intervention & Resource Center	X				0	0	0	
-	Progress Financial Corporation	_	X			0	0	0	
	Project Access, Inc	+	X			0	1	1	
	Promise Land Ministries		X			0	3	3	
	Q Foundation DBA Aids Housing Alliance SF		X			0	2	2	
	Rebuilding Together Sacramento		Х			0	0	0	
	REDI(Renewable Energy Development institute)		Х			0	0	0	
	Redwood Community Action Agency	X	<u> </u>		Х	38	0	38	
	Redwood Empire Food Bank	+	X			0	30	30	
	Resources for Independent Central Valley Resources for Independent Living Inc Sacramento	+	X			0	0	0	
	Resources for Independent Living Inc Sacramento Richland School District	+	X			0	0	0	
	Rising Sun Energy Center	+	X			0	0		
	Ritter Center		X			0	0	ō	
51	Sacramento Housing and Redevelopment Agency		Х			0	4	4	
	Sacred Heart Community Service		Х			0	19	19	
	Salvation Army Golden State Divisional Headquarters		Х			0	27	2	
_	San Francisco Chamber of Commerce Foundation /SF Works		X			0	0	C	
	San Francisco Community Power Cooperative San Francisco Women's Center	+	X			0	0	0	
	Second Harvest Food Bank of Santa Cruz and San Benito Counties	+	X			0	0	0	
	Self-Help for the Elderly	+	<del>                                     </del>			0	15	1:	
	Self-Help Federal Credit Union		X			0	2	2	
	Seniors First, Inc		Х			0	0	C	
	Shasta County Child Abuse Prevention Council		Х			0	3	3	
	Silicon Valley Independent Living Center		Х			0	0	C	
	Slavic Community Center		X			0	0	0	
	Southeast Asian Community Center		X			0	3	3	
	St Helena Family Center Suscol Intertribal Council		X			0	7	7	
	The Global Center for Success	+	<del>l x</del>			0	1	1	
_	The Resource Connection of Amador and Calavares Counties, Inc	+	X			5	Ö	5	
_	Tri Valley Haven		X			0	0	ď	
	Tri-County Independent Living, Inc		Х			0	0	C	
	Una Nueva Esperanza		Х			0	0	C	
	United Way of Fresno County		X			0	0	0	
	Upwardly Global	1	X			0	0	0	
	Valley Oak Children's Services, Inc Vietnamese Elderly Mutual Assistant Association	+	X			4 0	1	5	
	Vineyard Workers Services	+	X			0	0	0	
	Volunteer Center of Sonoma County	+	X			0	3	3	
	West Bay Pilipino Multi-Service Center		X			0	0	d	
	West Valley Community Services		X			0	3	3	
	Y-FY Consulting	Х				0	0	С	
	YMCA of the East Bay West Contra Costa Branch		X			0	2	2	
	Yolo County Housing Authority		X			0	2	2	
	Yolo Family Resource Center Yuba Sutter Legal Center	+	X			0	3	3	
24 35	Total Enrollments and Expenditures	+	Х			0 <b>165</b>	723	88	
50 50		1				100	123	_ 00	

	Α	В	С	D	Е	F	G	Н
1			CARE Table 8	3 - Participant	s as of Month	End - PG&E		
2	Through March 31, 2011							
3	2011	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration Rate	% Change <sup>1</sup>
4	January	904,725	251,279	364,313	1,520,317	1,699,660	89%	1.4%
5	February	913,707	253,908	366,933	1,534,548	1,699,660	90%	0.9%
6	March	922,502	254,477	368,666	1,545,645	1,699,660	91%	0.7%
7	April							
8	Мау							
9	June							
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16								

<sup>17</sup> No monthly variance of 5% or more in the number of participants has occurred in 2011.
18 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

#### CERTIFICATE OF SERVICE BY ELECTRONIC MAIL

I, the undersigned, state that I am a citizen of the United States and am employed in the City and County of San Francisco; that I am over the age of eighteen (18) years and not a party to the within cause; and that my business address is 77 Beale Street, San Francisco, California 94105

On April 21, 2011, I served a true copy of:

## ONE-HUNDRED AND NINETEENTH STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON THE RESULTS OF ITS ENERGY SAVINGS ASSISTANCE AND CARE PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17 OF DECISION 01-05-033, ISSUED MAY 7, 2001

- [XX] By Electronic Mail serving the enclosed via e-mail transmission to each of the parties listed on the official service lists for A.08-05-022, et al., with an e-mail address.
- [XX] By U.S. Mail by placing the enclosed for collection and mailing, in the course of ordinary business practice, with other correspondence of Pacific Gas and Electric Company, enclosed in a sealed envelope, with postage fully prepaid, addressed to those parties listed on the official service lists for, A.08-05-022, et al., without an e-mail address.

I certify and declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on this 21st day of April 2011, at San Francisco, California.

/s/
JENNIFER S. NEWMAN