

From: Zafar, Marzia  
Sent: 4/19/2011 8:24:54 PM  
To: DeRosa, Darleen (/O=PG&E/OU=Corporate/cn=Recipients/cn=DDDR); Prosper, Terrie D. (terrie.prosper@cpuc.ca.gov)  
Cc: [Redacted] Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Gleicher, Cliff (SmartMeter) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJGf)  
Bcc:  
Subject: Re: Contact Info.

Hi

Great. Thank you. Who is handling the communication for the 1500 or so meters that are or were malfunctioning due to temperature? Karl Meeusen updated on the 2pm meeting and mentioned that you guys are coming back on Monday and also giving us a draft of the potential customer letter?

Regards,  
Marzia Zafar

**From:** DeRosa, Darleen [mailto:DDDR@pge.com]  
**Sent:** Tuesday, April 19, 2011 08:19 PM  
**To:** Prosper, Terrie D.; Zafar, Marzia  
**Cc:** [Redacted] Gleicher, Cliff (SmartMeter) <CJGF@PGE.COM>; Dietz, Sidney <SBD4@pge.com>  
**Subject:** Contact Info.

Marzia, Terrie:

Thanks for the discussion today regarding our communications efforts next week for the next stage of our SmartMeter upgrade. Per your request, we're happy to share our announcement materials with you beforehand.

I'm leaving on vacation beginning tomorrow and returning on April 28, so in my absence, I'm cc:ing [Redacted] who will be the lead on this for External Communications. The draft materials will come from him.

Regards,

Darleen.

Darleen DeRosa | Director

SmartMeter™ Engagement

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