

**PACIFIC GAS AND ELECTRIC COMPANY
General Rate Case 2011 Phase I
Application 09-12-020
Data Response**

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|------------------------|------------------------------|-------------------|----------------|
| PG&E Data Request No.: | TURN_022-02 | | |
| PG&E File Name: | GRC2011-Ph-I_DR_TURN_022-Q02 | | |
| Request Date: | February 17, 2010 | Requester DR No.: | TURN_PG&E_22 |
| Date Sent: | March 10, 2010 | Requesting Party: | TURN |
| PG&E Witness: | Shelly Sharp | Requester: | Hayley Goodson |

SUBJECT: CUSTOMER SERVICE – METER PURCHASE AND MAINTENANCE (PG&E-4, CHAPTER 6)

QUESTION 2

For recorded years 2004-2008 please provide all annual and periodic PG&E reports and internal studies concerning meter accuracy for both electric and gas meters.

ANSWER 2

Gas Meter Testing: PG&E has included as Attachment TURN_DR_022_02-Atch01 hard copies of the Gas Meter Performance Control Program Annual Reports for 2004-2008.

Electric Meter Testing: PG&E has included as Attachment GRC2011-Ph-I_DR_TURN_022_Q02Atch02, a summary of all field tests performed for the 2004-2008 time period. This summary includes customer requests, CPUC requests, internal requests, and routine tests. Pages two through five reflect an analysis of the test results, showing, among other things, the numbers – by year and class – of tested meters, as well as the numbers of meters within the Commission’s +/- two percent accuracy standard.

Pages six through ten of the Attachment are copies of the reports generated by PG&E during years 2004 through 2008 for the electric meter routine tests (R-tests). Please note that PG&E’s residential R-test program was suspended pursuant to Decision 06-07-027.