

From: Cooke, Michelle  
Sent: 4/18/2011 7:20:04 AM  
To: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC)  
Cc: Stock, William (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=WCS3)  
Bcc:  
Subject: RE: T-40/41, T-96N/96S Customer Hydrostatic Testing Communications Materials

Just to close the loop on this, we understand the letters will drop today and we are good with that. Thanks for holding off till today and for forwarding the materials.  
Michelle

-----Original Message-----

From: Horner, Trina [mailto:TNHc@pge.com]  
Sent: Sun 4/17/2011 4:56 PM  
To: Cooke, Michelle  
Cc: Stock, William  
Subject: T-40/41, T-96N/96S Customer Hydrostatic Testing Communications Materials

Michelle,  
Following up on your previous conversation w/ Bill, attached are the following final communications documents relating to the Mountainview and Antioch hydrotesting projects:

Customer outreach letter for Mountainview (with correct mail date)  
Customer outreach letter for Antioch (with correct mail date)  
Hydrostatic Testing fact sheet (which will accompany the letter)  
Mailing envelope  
Outreach door hanger

The letters are in English with "translation available" wording, which is similar to how PG&E handled other languages in the "2,000 foot proximity" letters. The bulk, but not all, of the door hangers will be both English and Spanish. I am told that English is the primary demographic in these first two project locations.

Let us know if you have any questions,  
Trina