

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the
Commission's Own Motion to Adopt New
Safety and Reliability Regulations for Natural
Gas Transmission and Distribution Pipelines
and Related Ratemaking Mechanisms.

Rulemaking 11-02-019

(February 24, 2010)

**MOTION TO FILE SURVEY OF 190 RATEPAYERS ON SAN BRUNO GAS
EXPLOSION**

Faith Bautista, President
National Asian American Coalition

Jorge Corralejo, Chairman and President
Latino Business Chamber of Greater Los
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April 8, 2011

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As per the request of ALJ Bushey, the National Asian American Coalition (“NAAC”) (formerly Mabuhay Alliance), the Latino Business Chamber of Greater Los Angeles (“LBCGLA”), and the Black Economic Council (“BEC”) (hereinafter the “Joint Parties”), move to include the Joint Parties’ survey of 190 ratepayers relating to the gas explosion as a part of the formal record. We are doing so in a timely fashion so that it will also allow all the parties to feel free to file comments pursuant to paragraph six of the OIR issued February 25, 2011. These comments, which were originally due on April 11th are now due on April 13th pursuant to the request of TURN.

We had requested that PG&E provide related information as to our San Bruno survey of 15,302 ratepayers as set forth in the March 3, 2011 Wall Street Journal article “San Bruno Hearings Raise Doubts on Pipeline Warnings.”¹ PG&E has agreed to cooperate but believes that the data may not be available until on or about April 19th. Once this data is available, it may be pertinent to the enclosed survey of 190 ratepayers.

¹ Rebecca Smith, *San Bruno Hearings Raise Doubts on Pipeline Warnings*, WALL ST. J., Mar. 3, 2011 at A7.

One of the issues that will be raised is whether, if any of the parties believe the survey to be inadequate, a larger survey should be conducted with joint input from the parties, the CPUC and PG&E and the cost to be borne by either the shareholders and/or the ratepayers.

We therefore respectfully file the results of our survey as set forth in the April 5th letter to this Commission, including the attachment which contains the precise questions. We would urge that if the parties wish to comment, they should be given 10 days to do so and we should be afforded five days thereafter to file rebuttal if necessary.

Respectfully submitted,

/s/ Len Canty

Len Canty, Chairman
Black Economic Council

/s/ Jorge Corralejo

Jorge Corralejo, Chairman
Latino Business Chamber of Greater Los Angeles

/s/ Faith Bautista

Faith Bautista, President and CEO,
National Asian American Coalition

/s/Robert Gnaizda

Robert Gnaizda, Of Counsel (with assistance from Aaron Lewis)

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CERTIFICATE OF SERVICE

I, Dyana Polk, am 18 years of age or older and a non-party to the within proceeding.

I hereby certify that I have this day served a copy of

**MOTION TO FILE SURVEY OF 190 RATEPAYERS ON SAN BRUNO GAS
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on all known parties to Rulemaking 11-02-019 by transmitting an e-mail message with the document attached to each party named in the official service list and by faxing or mailing a properly addressed copy by first-class mail with postage prepaid to those whose e-mail address is not available.

I certify that the foregoing is true and correct.

Executed in San Bruno, California on April 8th, 2010.

/s/ Dyana Polk
Dyana Polk

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Attachment A: Survey Results

April 4th, 2011

Commissioner Mike Florio
President Michael Peevey
Commissioner Mark Ferron
Commissioner Catherine
Sandoval Commissioner
Timothy Simon

***Updated Ratepayer Survey for April 5th Gas Explosion
Hearings: 190 Ratepayers***

Dear Commissioner Florio, President Peevey, and Commissioners Ferron, Sandoval and Simon,

On April 1st, we provided you with the survey results from 130 ratepayers primarily from San Mateo County.

In order to ensure an update for the hearing on April 5th, we are providing you with the results of 60 additional surveys of ratepayers conducted at our Milpitas, Santa Clara office. The updated results are consistent with the data conducted by our San Bruno office.

Considering the size of the total sample of 190 ratepayers residing primarily in San Mateo and Santa Clara counties, it should be noted that this survey sample size is more than eight times the size of the last PG&E survey on pipeline hazards. According to the Wall Street Journal of March 3rd, PG&E, in 2010, conducted, through the use of a highly professional firm, a brief survey of 15,302 families living or working near pipelines, including several hundreds in San Bruno. According to the Wall Street Journal, “two months later, a total of twenty (20) questionnaires had been returned”

and “only three (3) said they had received pipeline information in the previous two

years.”

Comprehensive Survey Results

1. When asked whether the CPUC should punish PG&E or fix the problem first, 85% said to fix the problem first so that it should not happen again.
2. When asked who should pay the cost for making sure that no gas explosions happen again, 34% said PG&E shareholders should pay the costs, 38% said PG&E top executives should pay the costs and only 6% said ratepayers/consumers should pay the costs. Approximately 22% said it should be paid for by a combination of PG&E shareholders, top executives and ratepayers.
3. When asked whether the CPUC and/or Governor Brown should require PG&E to train local skilled residents in the community to manually turn off the gas lines to avert future explosions, 90% said yes and 10% opposed the creation of a local Emergency Gas Pipeline Corps.
4. The CPUC has previously recommended a rate increase in gas. When asked whether PG&E should receive a rate increase before it fixes all of its gas transmission problems, 88% said only after PG&E fixes all its gas problems.¹

As previously stated in our April 1st ratepayer report to you, the Japanese nuclear disaster should be a warning sign that extraordinary efforts may be needed to ensure that the ratepayers are well prepared, well educated and well trained to prevent another San Bruno disaster. This should include the creation of a number of safety nets. The ratepayers surveyed and our organization have urged that PG&E engage in an extensive community education and create a local Emergency Gas Pipeline Corps.

We look forward to meeting all of you at a joint session with PG&E.

Sincerely,

Faith Bautista

Attachment B: Survey Questions

SURVEY

Community Advice to PG&E and the Governor on the Gas Pipeline Explosion in San Bruno: Making Sure It Never Happens Again

This survey is being conducted by three nonprofit groups that will be advising the California government (California Public Utilities Commission) on what to do to make sure the San Bruno gas pipeline disaster does not happen again. We will be providing this information to Governor Brown, his utility commissioners and to the CEO of PG&E.

1. The California Public Utilities Commission will be holding a public hearing on the gas explosion at the San Bruno Senior Citizen Center (1555 Crystal Springs Rd.) on Tuesday, April 5th from 5:00 pm to 10:00pm. Would you attend a meeting with the Governor's commissioners?

- a) Yes
- b) No

2. Some want to punish PG&E and some think it would be better to first fix the problem.

Do you believe that the government should focus mainly on:

- a) Punishing PG&E and its top executives
- b) Fixing the problem so it will not happen again

3. If the cost of making sure that no gas explosion ever happens again is one thousand dollars per family, who do you think should pay the costs?

- a) PG&E's shareholders
- b) PG&E's top executives
- c) Consumers or ratepayers
- d) A combination of a., b. and c.
- e) No opinion

4. *The consumer groups conducting this survey have urged the government to require PG&E to train and pay for local residents in each community to manually turn off the gas lines within ten minutes if a problem occurs. Would you favor the training of skilled workers in your community, including those who are unemployed, to be able to respond to an emergency within ten minutes?*

a) Yes

b) No

5. *The California Public Utilities Commission is planning on having a number of public hearings to secure community advice. Do you believe that the CEO of PG&E should be required to attend these meetings and answer questions?*

a) Yes

b) No

6. *One of the nonprofit groups conducting this survey has its national headquarters in San Bruno. Would you like to attend a meeting with PG&E and state government representatives at their San Bruno headquarters (1758 El Camino Real) either the day before the hearing, Monday, April 4th from 6:00 pm to 7:30 pm or on Tuesday, April 5th at 4:30 pm just before the public hearings begin to learn more about the gas pipeline public hearings?*

a) Yes

b) No

c) No Opinion

7. *PG&E is proposing a rate increase for homeowners' gas bills. Do you believe that PG&E's rate increase should be stopped until PG&E fixes all of its gas transmission problems?*

a) Yes

b) No

c) No Opinion

8. *Because California has such a high unemployment rate, more than 100,000 PG&E customers have had their utility services cut off by PG&E last year. Should PG&E fix all of its gas transmission problems before it is allowed to cut off service to unemployed and low-income families?*

a) Yes

b) No

c) No opinion

9. Do you live in:

a) San Mateo County

b) Bay Area

c) California