From: Dietz, Sidney Sent: 4/20/2011 10:10:13 AM To: DeRosa, Darleen (/O=PG&E/OU=Corporate/cn=Recipients/cn=DDDR); Zafar, Marzia (marzia.zafar@cpuc.ca.gov); 'Prosper, Terrie D.' (terrie.prosper@cpuc.ca.gov) Cc: Redacted Gleicher, Cliff (SmartMeter) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJGf) Bcc: Subject: Re: Contact Info. Terrie --Yes! vours. sid **From:** Prosper, Terrie D. [mailto:terrie.prosper@cpuc.ca.gov] Sent: Wednesday, April 20, 2011 10:09 AM To: Dietz, Sidney; Zafar, Marzia; DeRosa, Darleen Cc: Redacted Gleicher, Cliff (SmartMeter) Subject: RE: Contact Info.

Thanks, Sidney. Can you or Janet please make sure I'm looped in on all communication emails/meetings too, just in case Karl and I miss each other?

Thanks! Terrie

From: Dietz, Sidney [mailto:SBD4@pge.com] **Sent:** Wednesday, April 20, 2011 10:00 AM

To: Zafar, Marzia; DeRosa, Darleen; Prosper, Terrie D.

Cc: Redacted Gleicher, Cliff (SmartMeter)

Subject: RE: Contact Info.

Marzia --

We have Janet Loduca from corporate communications working on this. I spoke to Karl, and we are hoping to meet with Karl and others sooner than Monday, trying for Thursday afternoon.

yours,

From: Zafar, Marzia [mailto:marzia.zafar@cpuc.ca.gov]

Sent: Tuesday, April 19, 2011 8:25 PM **To:** DeRosa, Darleen; Prosper, Terrie D.

Cc:Redacted Gleicher, Cliff (SmartMeter); Dietz, Sidney

Subject: Re: Contact Info.

Hi

Great. Thank you. Who is handling the communication for the 1500 or so meters that are or were malfunctioning due to temperature? Karl Meeusen updated on the 2pm meeting and mentioned that you guys are coming back on Monday and also giving us a draft of the potential customer letter?

Regards, Marzia Zafar

From: DeRosa, Darleen [mailto:DDDR@pge.com]

Sent: Tuesday, April 19, 2011 08:19 PM **To**: Prosper, Terrie D.; Zafar, Marzia

Cc: Redacted Gleicher, Cliff (SmartMeter) < CJGF@PGE.COM>; Dietz,

Sidney <SBD4@pge.com>
Subject: Contact Info.

Marzia, Terrie:

Thanks for the discussion today regarding our communications efforts next week for the next stage of our SmartMeter upgrade. Per your request, we're happy to share our announcement materials with you beforehand.

I'm leaving on vacation beginning tomorrow and returning on April 28, so in my absence, I'm cc:ing Greg Snapper who will be the lead on this for External Communications. The draft materials will come from him.

Regards,

Darleen.

Darleen DeRosa | Director

SmartMeter™ Engagement

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