

and Electric Company

High Bill Complaint Report

Customer Usage Data

Period March 26, 2011 through April 1, 2011

		Electric					Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}			{Redacted}			02/22/2011	03/23/2011	29			30	1.03
							01/21/2011	02/22/2011	32			38	1.19
							12/22/2010	01/21/2011	30			44	1.47
							11/20/2010	12/22/2010	32			38	1.19
							10/21/2010	11/20/2010	30			9	0.3
							09/22/2010	10/21/2010	29			6	0.21
							08/23/2010	09/22/2010	30			6	0.2
							07/23/2010	08/23/2010	31			6	0.19
							06/23/2010	07/23/2010	30			9	0.3
							05/22/2010	06/23/2010	32			18	0.56
							04/23/2010	05/22/2010	29			18	0.62
							03/25/2010	04/23/2010	29			21	0.72
							02/22/2010	03/25/2010	31			24	0.77
							01/22/2010	02/22/2010	31			31	1
							12/21/2009	01/22/2010	32			45	1.41
							11/19/2009	12/21/2009	32			50	1.56
							10/20/2009	11/19/2009	30			14	0.47
							09/21/2009	10/20/2009	29			6	0.21
							08/20/2009	09/21/2009	32			6	0.19
							07/23/2009	08/20/2009	28			6	0.21
							06/22/2009	07/23/2009	31			10	0.32
							05/21/2009	06/22/2009	32			19	0.59
							04/23/2009	05/21/2009	28			15	0.54
							03/23/2009	04/23/2009	31			21	0.68
							02/20/2009	03/23/2009	31			30	0.97
							01/20/2009	02/20/2009	31			39	1.26
							12/19/2008	01/20/2009	32			49	1.53
							11/19/2008	12/19/2008	30			49	1.63
							10/20/2008	11/19/2008	30			18	0.6
							09/19/2008	10/20/2008	31			12	0.39
							08/20/2008	09/19/2008	30			9	0.3
							07/22/2008	08/20/2008	29			8	0.28
							06/20/2008	07/22/2008	32			11	0.34
							05/22/2008	06/20/2008	29			16	0.55
							04/22/2008	05/22/2008	30			17	0.57
							03/22/2008	04/22/2008	31			20	0.65
							02/21/2008	03/22/2008	30			23	0.77
							01/23/2008	02/21/2008	29			34	1.17
							12/21/2007	01/23/2008	33			54	1.64
							11/21/2007	12/21/2007	30			36	1.2
							10/24/2007	11/21/2007	28			20	0.71
							09/24/2007	10/24/2007	30			10	0.33
							08/23/2007	09/24/2007	32			8	0.25
							07/25/2007	08/23/2007	29			6	0.21
							06/26/2007	07/25/2007	29			7	0.24
							05/24/2007	06/26/2007	33			8	0.24
							04/25/2007	05/24/2007	29			7	0.24
							03/27/2007	04/25/2007	29			13	0.45
							02/26/2007	03/27/2007	29			20	0.69
							01/24/2007	02/26/2007	33			30	0.91
							12/22/2006	01/24/2007	33			54	1.64
							11/22/2006	12/22/2006	30			31	1.03
							10/24/2006	11/22/2006	29			7	0.24
							09/25/2006	10/24/2006	29			8	0.28
							08/24/2006	09/25/2006	32			7	0.22
							07/27/2006	08/24/2006	28			5	0.18
							06/26/2006	07/27/2006	31			8	0.26
							05/25/2006	06/26/2006	32			7	0.22
							04/27/2006	05/25/2006	28			7	0.25
							03/28/2006	04/27/2006	30			9	0.3
							02/24/2006	03/28/2006	32			10	0.31
							01/24/2006	02/24/2006	31			10	0.32
							12/27/2005	01/24/2006	28			8	0.29
							11/28/2005	12/27/2005	29			9	0.31
							10/27/2005	11/28/2005	32			11	0.34
							09/23/2005	10/27/2005	34			75	2.21
							09/22/2005	10/27/2005	35			6	0.17
							09/22/2005	09/23/2005	1			0	0

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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Customer Usage Data

Period March 26, 2011 through April 1, 2011

{Redacted}		{Redacted}		Electric Only		
Start Date	End Date	Days	Status	Amount	Usage	ADU
03/2/2011	03/31/2011	29		\$469.35	1558	53.72
01/31/2011	03/2/2011	30		\$627.26	2011	67.03
12/30/2010	01/31/2011	32		\$479.88	1663	51.97
12/1/2010	12/30/2010	29		\$516.06	1688	58.21
10/29/2010	12/1/2010	33		\$589.36	1925	58.33
09/30/2010	10/29/2010	29		\$455.12	1520	52.41
08/31/2010	09/30/2010	30		\$545.95	1760	58.67
07/30/2010	08/31/2010	32		\$543.77	1781	55.66
06/30/2010	07/30/2010	30		\$298.83	1143	38.1
06/1/2010	06/30/2010	29		\$409.06	1405	48.45
04/29/2010	06/1/2010	33		\$403.37	1381	41.85
04/1/2010	04/29/2010	28		\$377.73	1261	45.04
03/2/2010	04/1/2010	30	Rebilled	\$222.24	959	31.97
03/2/2010	04/1/2010	30	Canceled	\$707.47	1959	65.3
01/29/2010	03/2/2010	32	Rebilled	\$301.86	1198	37.44
01/29/2010	03/2/2010	32	Canceled	\$23.56	198	6.19
12/29/2009	01/29/2010	31		\$51.57	429	13.84
11/30/2009	12/29/2009	29		\$55.03	463	15.97
10/28/2009	11/30/2009	33		\$54.92	468	14.18
09/29/2009	10/28/2009	29		\$89.54	591	20.38
08/28/2009	09/29/2009	32		\$573.37	1833	57.28
07/30/2009	08/28/2009	29		\$539.40	1706	58.83
06/30/2009	07/30/2009	30		\$487.04	1604	53.47
06/1/2009	06/30/2009	29		\$191.03	894	30.83
04/30/2009	06/1/2009	32		\$366.89	1365	42.66
04/1/2009	04/30/2009	29		\$118.99	715	24.66
03/2/2009	04/1/2009	30		\$181.91	900	30
01/29/2009	03/2/2009	32		\$184.36	952	29.75
12/29/2008	01/29/2009	31		\$129.52	785	25.32
11/26/2008	12/29/2008	33		\$115.13	745	22.58
10/28/2008	11/26/2008	29		\$100.50	651	22.45
09/29/2008	10/28/2008	29		\$136.33	762	26.28
08/28/2008	09/29/2008	32		\$475.08	1809	56.53
07/30/2008	08/28/2008	29		\$476.35	1767	60.93
07/1/2008	07/30/2008	29		\$425.38	1625	56.03
05/30/2008	07/1/2008	32		\$607.91	2179	68.09
04/30/2008	05/30/2008	30		\$400.92	1572	52.4
03/31/2008	04/30/2008	30		\$401.87	1586	52.87
03/1/2008	03/31/2008	30		\$438.80	1688	56.27
01/30/2008	03/1/2008	31		\$50.56	431	13.9
01/2/2008	01/30/2008	28		\$72.19	537	19.18
12/1/2007	01/2/2008	32		\$17.30	151	4.72
10/31/2007	12/1/2007	31		\$38.47	336	10.84
10/2/2007	10/31/2007	29		\$10.42	91	3.14
09/4/2007	10/2/2007	28		\$158.67	838	29.93
08/2/2007	09/4/2007	33		\$389.61	1568	47.52
07/3/2007	08/2/2007	30		\$334.71	1372	45.73
06/4/2007	07/3/2007	29		\$547.65	1941	66.93
05/3/2007	06/4/2007	32		\$475.69	1789	55.91
04/4/2007	05/3/2007	29		\$224.08	1074	37.03
03/5/2007	04/4/2007	30		\$117.10	751	25.03
02/1/2007	03/5/2007	32		\$200.02	1035	32.34
01/2/2007	02/1/2007	30		\$195.70	995	33.17
12/4/2006	01/2/2007	29		\$158.88	867	29.9
11/2/2006	12/4/2006	32		\$141.24	851	26.59
10/3/2006	11/2/2006	30		\$155.06	848	28.27
09/1/2006	10/3/2006	32		\$317.03	1343	41.97
08/4/2006	09/1/2006	28		\$348.52	1416	50.57
07/5/2006	08/4/2006	30		\$842.08	2871	95.7
06/5/2006	07/5/2006	30		\$454.48	1753	58.43
05/4/2006	06/5/2006	32		\$301.42	1341	41.91
04/4/2006	05/4/2006	30		\$134.25	810	27
03/6/2006	04/4/2006	29		\$119.81	768	26.48
02/2/2006	03/6/2006	32		\$135.31	863	26.97
01/4/2006	02/2/2006	29		\$103.95	706	24.34
12/5/2005	01/4/2006	30		\$106.15	760	25.33
11/2/2005	12/5/2005	33		\$126.66	891	27
10/4/2005	11/2/2005	29		\$191.64	1133	39.07
09/2/2005	10/4/2005	32		\$607.00	3083	96.34
08/3/2005	09/2/2005	30		\$204.78	1210	40.33
07/5/2005	08/3/2005	29		\$446.68	2320	80
06/4/2005	07/5/2005	31		\$563.11	2876	92.77
05/4/2005	06/4/2005	31		\$337.95	1841	59.39
04/4/2005	05/4/2005	30		\$190.92	1164	38.8
03/4/2005	04/4/2005	31		\$92.66	699	22.55
02/2/2005	03/4/2005	30		\$89.26	672	22.4
01/3/2005	02/2/2005	30		\$108.26	778	25.93
12/3/2004	01/3/2005	31		\$132.01	921	29.71
11/2/2004	12/3/2004	31		\$90.25	694	22.39
10/4/2004	11/2/2004	29		\$263.87	1560	53.79
09/2/2004	10/4/2004	32		\$337.77	1956	61.13
08/4/2004	09/2/2004	29		\$397.79	2244	77.38
07/6/2004	08/4/2004	29		\$404.16	2277	78.52
06/5/2004	07/6/2004	31		\$351.65	2014	64.97
05/4/2004	06/5/2004	32		\$434.07	2411	75.34

