

and Electric Company
High Bill Complaint Report

Customer Usage Data
 Period March 26, 2011 through April 1, 2011

		Electric				
Start Date	End Date	Days	Status	Amount	Usage	ADU
				{Redacted}		
02/22/2011	03/23/2011	29			133	4.59
01/22/2011	02/22/2011	31			141	4.55
12/22/2010	01/22/2011	31			126	4.06
11/22/2010	12/22/2010	30			132	4.4
10/22/2010	11/22/2010	31			131	4.23
09/23/2010	10/22/2010	29			220	7.59
08/23/2010	09/23/2010	31			212	6.84
07/23/2010	08/23/2010	31			203	6.55
06/23/2010	07/23/2010	30			204	6.8
05/22/2010	06/23/2010	32			171	5.34
04/23/2010	05/22/2010	29			118	4.07
03/25/2010	04/23/2010	29			110	3.79
02/22/2010	03/25/2010	31			128	4.13
01/22/2010	02/22/2010	31			131	4.23
12/21/2009	01/22/2010	32			124	3.88
11/19/2009	12/21/2009	32			145	4.53
10/20/2009	11/19/2009	30			146	4.87
09/21/2009	10/20/2009	29			149	5.14
08/20/2009	09/21/2009	32			199	6.22
07/23/2009	08/20/2009	28			159	5.68
06/22/2009	07/23/2009	31			184	5.94
05/21/2009	06/22/2009	32			163	5.09
04/23/2009	05/21/2009	28			131	4.68
03/23/2009	04/23/2009	31			120	3.87
02/20/2009	03/23/2009	31			129	4.16
01/20/2009	02/20/2009	31			139	4.48
12/19/2008	01/20/2009	32			230	7.19
11/19/2008	12/19/2008	30			192	6.4
10/20/2008	11/19/2008	30			139	4.63
09/19/2008	10/20/2008	31			181	5.84
08/20/2008	09/19/2008	30			168	5.6
07/22/2008	08/20/2008	29			144	4.97
06/20/2008	07/22/2008	32			163	5.09
05/22/2008	06/20/2008	29			118	4.07
04/22/2008	05/22/2008	30			114	3.8
03/22/2008	04/22/2008	31			124	4
02/21/2008	03/22/2008	30			117	3.9
01/23/2008	02/21/2008	29			143	4.93
12/21/2007	01/23/2008	33			185	5.61
11/21/2007	12/21/2007	30			163	5.43
10/24/2007	11/21/2007	28			127	4.54
09/24/2007	10/24/2007	30			141	4.7
08/23/2007	09/24/2007	32			160	5
07/25/2007	08/23/2007	29			139	4.79
06/26/2007	07/25/2007	29			143	4.93
05/24/2007	06/26/2007	33			163	4.94
04/25/2007	05/24/2007	29			135	4.66
03/27/2007	04/25/2007	29			120	4.14
02/26/2007	03/27/2007	29			122	4.21
01/24/2007	02/26/2007	33			144	4.36
12/22/2006	01/24/2007	33			198	6
11/22/2006	12/22/2006	30			151	5.03
10/24/2006	11/22/2006	29			127	4.38
09/25/2006	10/24/2006	29			132	4.55
08/24/2006	09/25/2006	32			150	4.69
07/27/2006	08/24/2006	28			134	4.79
06/26/2006	07/27/2006	31			168	5.42
05/25/2006	06/26/2006	32			137	4.28
04/27/2006	05/25/2006	28			142	5.07
03/28/2006	04/27/2006	30			166	5.53
02/24/2006	03/28/2006	32			172	5.38
01/24/2006	02/24/2006	31			157	5.06
12/27/2005	01/24/2006	28			139	4.96
11/28/2005	12/27/2005	29			160	5.52
10/27/2005	11/28/2005	32			153	4.78
09/23/2005	10/27/2005	34			75	2.21
09/22/2005	09/23/2005	1			0	0

		Gas				
Start Date	End Date	Days	Status	Amount	Usage	ADU
				}		
02/22/2011	03/23/2011	29			30	1.03
01/21/2011	02/22/2011	32			38	1.19
12/22/2010	01/21/2011	30			44	1.47
11/20/2010	12/22/2010	32			38	1.19
10/21/2010	11/20/2010	30			9	0.3
09/22/2010	10/21/2010	29			6	0.21
08/23/2010	09/22/2010	30			6	0.2
07/23/2010	08/23/2010	31			6	0.19
06/23/2010	07/23/2010	30			9	0.3
05/22/2010	06/23/2010	32			18	0.56
04/23/2010	05/22/2010	29			18	0.62
03/25/2010	04/23/2010	29			21	0.72
02/22/2010	03/25/2010	31			24	0.77
01/22/2010	02/22/2010	31			31	1
12/21/2009	01/22/2010	32			45	1.41
11/19/2009	12/21/2009	32			50	1.56
10/20/2009	11/19/2009	30			14	0.47
09/21/2009	10/20/2009	29			6	0.21
08/20/2009	09/21/2009	32			6	0.19
07/23/2009	08/20/2009	28			6	0.21
06/22/2009	07/23/2009	31			10	0.32
05/21/2009	06/22/2009	32			19	0.59
04/23/2009	05/21/2009	28			15	0.54
03/23/2009	04/23/2009	31			21	0.68
02/20/2009	03/23/2009	31			30	0.97
01/20/2009	02/20/2009	31			39	1.26
12/19/2008	01/20/2009	32			49	1.53
11/19/2008	12/19/2008	30			49	1.63
10/20/2008	11/19/2008	30			18	0.6
09/19/2008	10/20/2008	31			12	0.39
08/20/2008	09/19/2008	30			9	0.3
07/22/2008	08/20/2008	29			8	0.28
06/20/2008	07/22/2008	32			11	0.34
05/22/2008	06/20/2008	29			16	0.55
04/22/2008	05/22/2008	30			17	0.57
03/22/2008	04/22/2008	31			20	0.65
02/21/2008	03/22/2008	30			23	0.77
01/23/2008	02/21/2008	29			34	1.17
12/21/2007	01/23/2008	33			54	1.64
11/21/2007	12/21/2007	30			36	1.2
10/24/2007	11/21/2007	28			20	0.71
09/24/2007	10/24/2007	30			10	0.33
08/23/2007	09/24/2007	32			8	0.25
07/25/2007	08/23/2007	29			6	0.21
06/26/2007	07/25/2007	29			7	0.24
05/24/2007	06/26/2007	33			8	0.24
04/25/2007	05/24/2007	29			7	0.24
03/27/2007	04/25/2007	29			13	0.45
02/26/2007	03/27/2007	29			20	0.69
01/24/2007	02/26/2007	33			30	0.91
12/22/2006	01/24/2007	33			54	1.64
11/22/2006	12/22/2006	30			31	1.03
10/24/2006	11/22/2006	29			7	0.24
09/25/2006	10/24/2006	29			8	0.28
08/24/2006	09/25/2006	32			7	0.22
07/27/2006	08/24/2006	28			5	0.18
06/26/2006	07/27/2006	31			8	0.26
05/25/2006	06/26/2006	32			7	0.22
04/27/2006	05/25/2006	28			7	0.25
03/28/2006	04/27/2006	30			9	0.3
02/24/2006	03/28/2006	32			10	0.31
01/24/2006	02/24/2006	31			10	0.32
12/27/2005	01/24/2006	28			8	0.29
11/28/2005	12/27/2005	29			9	0.31
10/27/2005	11/28/2005	32			11	0.34
09/23/2005	10/27/2005	34			6	0.17
09/22/2005	10/27/2005	35			6	0.17

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

and Electric Company
High Bill Complaint Report
Customer Usage Data

Period March 26, 2011 through April 1, 2011

				Electric Only		
Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}					
03/2/2011	03/31/2011	29			1558	53.72
01/31/2011	03/2/2011	30			2011	67.03
12/30/2010	01/31/2011	32			1663	51.97
12/1/2010	12/30/2010	29			1688	58.21
10/29/2010	12/1/2010	33			1925	58.33
09/30/2010	10/29/2010	29			1520	52.41
08/31/2010	09/30/2010	30			1760	58.67
07/30/2010	08/31/2010	32			1781	55.66
06/30/2010	07/30/2010	30			1143	38.1
06/1/2010	06/30/2010	29			1405	48.45
04/29/2010	06/1/2010	33			1381	41.85
04/1/2010	04/29/2010	28			1261	45.04
03/2/2010	04/1/2010	30	Rebilled		959	31.97
03/2/2010	04/1/2010	30	Canceled		1959	65.3
01/29/2010	03/2/2010	32	Rebilled		1198	37.44
01/29/2010	03/2/2010	32	Canceled		198	6.19
12/29/2009	01/29/2010	31			429	13.84
11/30/2009	12/29/2009	29			463	15.97
10/28/2009	11/30/2009	33			468	14.18
09/29/2009	10/28/2009	29			591	20.38
08/28/2009	09/29/2009	32			1833	57.28
07/30/2009	08/28/2009	29			1706	58.83
06/30/2009	07/30/2009	30			1604	53.47
06/1/2009	06/30/2009	29			894	30.83
04/30/2009	06/1/2009	32			1365	42.66
04/1/2009	04/30/2009	29			715	24.66
03/2/2009	04/1/2009	30			900	30
01/29/2009	03/2/2009	32			952	29.75
12/29/2008	01/29/2009	31			785	25.32
11/26/2008	12/29/2008	33			745	22.58
10/28/2008	11/26/2008	29			651	22.45
09/29/2008	10/28/2008	29			762	26.28
08/28/2008	09/29/2008	32			1809	56.53
07/30/2008	08/28/2008	29			1767	60.93
07/1/2008	07/30/2008	29			1625	56.03
05/30/2008	07/1/2008	32			2179	68.09
04/30/2008	05/30/2008	30			1572	52.4
03/31/2008	04/30/2008	30			1586	52.87
03/1/2008	03/31/2008	30			1688	56.27
01/30/2008	03/1/2008	31			431	13.9
01/2/2008	01/30/2008	28			537	19.18
12/1/2007	01/2/2008	32			151	4.72
10/31/2007	12/1/2007	31			336	10.84
10/2/2007	10/31/2007	29			91	3.14
09/4/2007	10/2/2007	28			838	29.93
08/2/2007	09/4/2007	33			1568	47.52
07/3/2007	08/2/2007	30			1372	45.73
06/4/2007	07/3/2007	29			1941	66.93
05/3/2007	06/4/2007	32			1789	55.91
04/4/2007	05/3/2007	29			1074	37.03
03/5/2007	04/4/2007	30			751	25.03
02/1/2007	03/5/2007	32			1035	32.34
01/2/2007	02/1/2007	30			995	33.17
12/4/2006	01/2/2007	29			867	29.9
11/2/2006	12/4/2006	32			851	26.59
10/3/2006	11/2/2006	30			848	28.27
09/1/2006	10/3/2006	32			1343	41.97
08/4/2006	09/1/2006	28			1416	50.57
07/5/2006	08/4/2006	30			2871	95.7
06/5/2006	07/5/2006	30			1753	58.43
05/4/2006	06/5/2006	32			1341	41.91
04/4/2006	05/4/2006	30			810	27
03/6/2006	04/4/2006	29			768	26.48
02/2/2006	03/6/2006	32			863	26.97
01/4/2006	02/2/2006	29			706	24.34
12/5/2005	01/4/2006	30			760	25.33
11/2/2005	12/5/2005	33			891	27
10/4/2005	11/2/2005	29			1133	39.07
09/2/2005	10/4/2005	32			3083	96.34
08/3/2005	09/2/2005	30			1210	40.33
07/5/2005	08/3/2005	29			2320	80
06/4/2005	07/5/2005	31			2876	92.77
05/4/2005	06/4/2005	31			1841	59.39
04/4/2005	05/4/2005	30			1164	38.8
03/4/2005	04/4/2005	31			699	22.55
02/2/2005	03/4/2005	30			672	22.4
01/3/2005	02/2/2005	30			778	25.93
12/3/2004	01/3/2005	31			921	29.71
11/2/2004	12/3/2004	31			694	22.39
10/4/2004	11/2/2004	29			1560	53.79
09/2/2004	10/4/2004	32			1956	61.13
08/4/2004	09/2/2004	29			2244	77.38
07/6/2004	08/4/2004	29			2277	78.52
06/5/2004	07/6/2004	31			2014	64.97
05/4/2004	06/5/2004	32			2411	75.34

