

Pacific Gas and Electric Company
 SmartMeter™ Issues and Complaints Report
 SmartMeter™ Installation Issues Report

April 14, 2011 -- For the Period April 2, 2011 through April 8, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
1	9/9/10	{Redacted}	{Redacted}	Oakland	Potential Wellington Claim	Under Investigation	Open
2	9/11/10	{Redacted}	{Redacted}	Oakland	Wellington Installer	Under Investigation	Open
3	9/15/10	{Redacted}	{Redacted}	Saratoga	Wellington Installer	Under Investigation	Open
4	1/2/11	{Redacted}	{Redacted}	Sausalito	Wellington Installer	Under Investigation	Open
5	1/4/11	{Redacted}	{Redacted}	Oroville	Wellington Installer	Under Investigation	Open
6	1/4/11	{Redacted}	{Redacted}	Oroville	Wellington Installer	Under Investigation	Open
7	1/4/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
8	1/5/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
9	1/5/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
10	1/5/11	{Redacted}	{Redacted}	Danville	Wellington Installer	Under Investigation	Open
11	1/6/11	{Redacted}	{Redacted}	Rohnert Park	Wellington Installer	Under Investigation	Open
12	1/7/11	{Redacted}	{Redacted}	Petaluma	Wellington Installer	Under Investigation	Open
13	1/8/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
14	1/8/11	{Redacted}	{Redacted}	Santa Rosa	Wellington Installer	Under Investigation	Open
15	1/10/11	{Redacted}	{Redacted}	Ferndale	Wellington Installer	Under Investigation	Open
16	1/10/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
17	1/10/11	{Redacted}	{Redacted}	Bakersfield	Scheduling Problems	Under Investigation	Open
18	1/10/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
19	1/11/11	{Redacted}	{Redacted}	Eureka	Inquiry Regarding Appliances Affected	Under Investigation	Open
20	1/11/11	{Redacted}	{Redacted}	Atascadero	Wellington Installer	Under Investigation	Open
21	1/11/11	{Redacted}	{Redacted}	Santa Rosa	Wellington Installer	Under Investigation	Open
22	1/11/11	{Redacted}	{Redacted}	Santa Rosa	Wellington Installer	Under Investigation	Open
23	1/12/11	{Redacted}	{Redacted}	Salinas	Wellington Installer	Under Investigation	Open
24	1/12/11	{Redacted}	{Redacted}	San Rafael	Wellington Installer	Under Investigation	Open
25	1/13/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
26	1/13/11	{Redacted}	{Redacted}	Santa Rosa	Wellington Installer	Under Investigation	Open
27	1/13/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
28	1/13/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
29	1/15/11	{Redacted}	{Redacted}	San Francisco	Inquiry Regarding Appliances Affected	Radio Frequency concerns	Closed
30	1/15/11	{Redacted}	{Redacted}	San Francisco	Network Equipment	Other	Closed
31	1/17/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
32	1/17/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
33	1/17/11	{Redacted}	{Redacted}	Salinas	Wellington Installer	Under Investigation	Open
34	1/17/11	{Redacted}	{Redacted}	San Rafael	Wellington Installer	Under Investigation	Open
35	1/17/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
36	1/18/11	{Redacted}	{Redacted}	Novato	Wellington Installer	Under Investigation	Open
37	1/19/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
38	1/20/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
39	1/20/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
40	1/20/11	{Redacted}	{Redacted}	Sonoma	Potential Wellington Claim	Under Investigation	Open
41	1/20/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
42	1/20/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
43	1/20/11			Bakersfield	Wellington Installer	Under Investigation	Open
44	1/21/11			Bakersfield	Wellington Installer	Under Investigation	Open
45	1/21/11			Santa Rosa	Wellington Installer	Under Investigation	Open
46	1/21/11			Windsor	Wellington Installer	Under Investigation	Open
47	1/22/11			Santa Rosa	Wellington Installer	Under Investigation	Open
48	1/22/11			Bakersfield	Wellington Installer	Under Investigation	Open
49	1/24/11			Bakersfield	Wellington Installer	Under Investigation	Open
50	1/24/11			Vacaville	Wellington Installer	Under Investigation	Open
51	1/24/11			Fremont	Wellington Installer	Under Investigation	Open
52	1/24/11			Bakersfield	Wellington Installer	Under Investigation	Open
53	1/24/11			San Jose	Wellington Installer	Under Investigation	Open
54	1/25/11			Oroville	Wellington Installer	Under Investigation	Open
55	1/25/11			Hollister	Wellington Installer	Under Investigation	Open
56	1/26/11			Bakersfield	Wellington Installer	Under Investigation	Open
57	1/26/11			Bakersfield	Wellington Installer	Under Investigation	Open
58	1/26/11			Bakersfield	Wellington Installer	Under Investigation	Open
59	1/26/11			Bakersfield	Wellington Installer	Under Investigation	Open
60	1/27/11			San Rafael	Wellington Installer	Under Investigation	Open
61	1/27/11			Santa Rosa	Wellington Installer	Under Investigation	Open
62	1/27/11			Santa Rosa	Wellington Installer	Under Investigation	Open
63	1/27/11			Ferndale	Wellington Installer	Under Investigation	Open
64	1/27/11			Bakersfield	Wellington Installer	Under Investigation	Open
65	1/28/11			Bakersfield	Wellington Installer	Under Investigation	Open
66	1/28/11			Bakersfield	Wellington Installer	Under Investigation	Open
67	1/28/11			Mill Valley	Wellington Installer	Under Investigation	Open
68	1/28/11			Emeryville	Inquiry Regarding Appliances Affected	Under Investigation	Open
69	1/28/11			Hamilton City	Wellington Installer	Under Investigation	Open
70	1/29/11			Salinas	Inquiry Regarding Appliances Affected	Under Investigation	Open
71	1/31/11			Salinas	Meter Clearance	Under Investigation	Open
72	1/31/11			Trinidad	Wellington Installer	Under Investigation	Open
73	2/1/11			San Jose	Customer wants Smartmeter Removed	Under Investigation	Open
74	2/1/11			Hollister	Power Interruption	Under Investigation	Open
75	2/1/11			Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
76	2/1/11			Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
77	2/1/11			Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
78	2/1/11			Marina	Inquiry Regarding Appliances Affected	Under Investigation	Open
79	2/1/11			Emeryville	Wellington Installer	Under Investigation	Open
80	2/1/11			Bakersfield	Wellington Installer	Under Investigation	Open
81	2/2/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
82	2/2/11			Vacaville	Wellington Installer	Under Investigation	Open
83	2/2/11			Milpitas	Wellington Installer	Under Investigation	Open
84	2/2/11			Marina	Wellington Installer	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
85	2/2/11			Fremont	Wellington Installer	Under Investigation	Open
86	2/2/11			Cazadero	Wellington Installer	Under Investigation	Open
87	2/3/11			Orland	Wellington Installer	Under Investigation	Open
88	2/3/11			San Jose	Wellington Installer	Under Investigation	Open
89	2/3/11			Bakersfield	Wellington Installer	Under Investigation	Open
90	2/4/11			Stockton	Wellington Installer	Under Investigation	Open
91	2/4/11			San Francisco	Wellington Installer	Under Investigation	Open
92	2/4/11			San Jose	Scheduling Problems	Under Investigation	Open
93	2/5/11			Sonoma	SmartMeter Customer Communication	Under Investigation	Open
94	2/5/11			Los Molinos	Wellington Installer	Under Investigation	Open
95	2/5/11			Richmond	Wellington Installer	Under Investigation	Open
96	2/7/11			Fremont	Wellington Installer	Under Investigation	Open
97	2/7/11			San Leandro	Wellington Installer	Under Investigation	Open
98	2/7/11			Bakersfield	Wellington Installer	Under Investigation	Open
99	2/7/11			Campbell	Power Interruption	Under Investigation	Open
100	2/7/11			Milpitas	Wellington Installer	Under Investigation	Open
101	2/7/11			Oakland	Wellington Installer	Under Investigation	Open
102	2/8/11			Anderson	Wellington Installer	Under Investigation	Open
103	2/8/11			Emeryville	Wellington Installer	Under Investigation	Open
104	2/8/11			Merced	Wellington Installer	Under Investigation	Open
105	2/9/11			Oakland	Wellington Installer	Under Investigation	Open
106	2/9/11			Piedmont	Wellington Installer	Under Investigation	Open
107	2/9/11			Lafayette	Wellington Installer	Under Investigation	Open
108	2/9/11			Bakersfield	Wellington Installer	Under Investigation	Open
109	2/10/11			Bakersfield	Wellington Installer	Under Investigation	Open
110	2/10/11			San Francisco	Potential Wellington Claim	Other	Closed
111	2/10/11			San Jose	Wellington Installer	Under Investigation	Open
112	2/10/11			Gilroy	Wellington Installer	Under Investigation	Open
113	2/11/11			Bakersfield	Wellington Installer	Under Investigation	Open
114	2/11/11			San Jose	Wellington Installer	Under Investigation	Open
115	2/11/11			Trinidad	Wellington Installer	Under Investigation	Open
116	2/11/11			Bakersfield	Wellington Installer	Under Investigation	Open
117	2/11/11			Bakersfield	Wellington Installer	Under Investigation	Open
118	2/11/11			Richmond	Potential Wellington Claim	Under Investigation	Open
119	2/12/11			Pacific Grove	Wellington Installer	Under Investigation	Open
120	2/12/11			Bakersfield	CAB Originated Inquiry	Under Investigation	Open
121	2/14/11			Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
122	2/14/11			Oakland	Power Interruption	Under Investigation	Open
123	2/14/11			San Jose	Wellington Installer	Under Investigation	Open
124	2/15/11			San Francisco	Wellington Installer	Under Investigation	Open
125	2/15/11			Orland	Wellington Installer	Under Investigation	Open
126	2/15/11			San Jose	Wellington Installer	Under Investigation	Open

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127	2/15/11			Carmel Valley	Wellington Installer	Under Investigation	Open
128	2/16/11			Sacramento	Wellington Installer	Under Investigation	Open
129	2/16/11			Piedmont	Wellington Installer	Under Investigation	Open
130	2/16/11			Oakland	Wellington Installer	Under Investigation	Open
131	2/16/11			Emeryville	Wellington Installer	Under Investigation	Open
132	2/17/11			Bakersfield	Wellington Installer	Under Investigation	Open
133	2/17/11			Vallejo	Wellington Installer	Under Investigation	Open
134	2/17/11			Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
135	2/19/11			Lower Lake	Inquiry Regarding Appliances Affected	Under Investigation	Open
136	2/19/11			Kensington	Meter Clearance	Under Investigation	Open
137	2/19/11			Marina	Wellington Installer	Under Investigation	Open
138	2/22/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
139	2/22/11			El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
140	2/22/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
141	2/23/11			Bakersfield	Potential Wellington Claim	Under Investigation	Open
142	2/23/11			Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
143	2/23/11			Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
144	2/24/11			Bakersfield	Wellington Installer	Under Investigation	Open
145	2/24/11			Orland	Scheduling Problems	Under Investigation	Open
146	2/24/11			Eureka	Meter / Module Equipment (Mfg.)	Under Investigation	Open
147	2/24/11			San Francisco	Meter Clearance	Under Investigation	Open
148	2/24/11			Arcata	Wellington Installer	Under Investigation	Open
149	2/24/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
150	2/25/11			Marina	Inquiry Regarding Appliances Affected	Under Investigation	Open
151	2/25/11			Morgan Hill	Wellington Installer	Under Investigation	Open
152	2/25/11			San Mateo	Power Interruption	Under Investigation	Open
153	2/25/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
154	2/25/11			Pinole	Power Interruption	Under Investigation	Open
155	2/25/11			San Jose	Power Interruption	Under Investigation	Open
156	2/25/11			Novato	Customer Denies Access	Under Investigation	Open
157	2/26/11			Williams	Inquiry Regarding Appliances Affected	Under Investigation	Open
158	2/26/11			Williams	Inquiry Regarding Appliances Affected	Under Investigation	Open
159	2/28/11			Arvin	Meter Clearance	Under Investigation	Open
160	2/28/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
161	3/1/11			Piedmont	Wellington Installer	Under Investigation	Open
162	3/1/11			Oroville	Inquiry Regarding Appliances Affected	Under Investigation	Open
163	3/1/11			Red Bluff	Power Interruption	Under Investigation	Open
164	3/2/11			Stonyford	Inquiry Regarding Appliances Affected	Under Investigation	Open
165	3/2/11			San Francisco	Wellington Installer	Under Investigation	Open
166	3/3/11			San Francisco	Wellington Installer	Under Investigation	Open
167	3/3/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
168	3/3/11			San Francisco	Wellington Installer	Under Investigation	Open

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
169	3/3/11			Berkeley	Potential Wellington Claim	Under Investigation	Open
170	3/3/11			Lafayette	Wellington Installer	Other	Closed
171	3/4/11			Marina	Power Interruption	Under Investigation	Open
172	3/4/11			Marina	Wellington Installer	Under Investigation	Open
173	3/4/11			Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
174	3/4/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
175	3/4/11			Red Bluff	Power Interruption	Under Investigation	Open
176	3/4/11			Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
177	3/5/11			Willows	Meter Clearance	Under Investigation	Open
178	3/6/11			Monterey	Power Interruption	Under Investigation	Open
179	3/6/11			San Lorenzo	Wellington Installer	Under Investigation	Open
180	3/6/11			Salinas	Power Interruption	Under Investigation	Open
181	3/7/11			Walnut Creek	Meter Clearance	Under Investigation	Open
182	3/7/11			Gilroy	Wellington Installer	Under Investigation	Open
183	3/8/11			Red Bluff	Power Interruption	Under Investigation	Open
184	3/8/11			Red Bluff	Wellington Installer	Under Investigation	Open
185	3/8/11			Templeton	Power Interruption	Under Investigation	Open
186	3/8/11			Orland	Power Interruption	Under Investigation	Open
187	3/8/11			Atascadero	Inquiry Regarding Appliances Affected	Under Investigation	Open
188	3/9/11			San Francisco	Power Interruption	Under Investigation	Open
189	3/9/11			Gilroy	Meter Clearance	Under Investigation	Open
190	3/9/11			Oakland	Wellington Installer	Under Investigation	Open
191	3/9/11			Santa Rosa	Power Interruption	Under Investigation	Open
192	3/10/11			Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
193	3/10/11			Orland	Wellington Installer	Under Investigation	Open
194	3/10/11			Manton	Inquiry Regarding Appliances Affected	Under Investigation	Open
195	3/11/11			Campbell	Power Interruption	Under Investigation	Open
196	3/11/11			Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
197	3/12/11			Saratoga	Meter / Module Equipment (Mfg.)	Under Investigation	Open
198	3/14/11			Santa Rosa	Wellington Installer	Medical Concerns	Closed
199	3/14/11			Novato	Wellington Installer	Under Investigation	Open
200	3/14/11			San Jose	Power Interruption	Under Investigation	Open
201	3/14/11			Bakersfield	Wellington Installer	Under Investigation	Open
202	3/14/11			Napa	Wellington Installer	Under Investigation	Open
203	3/14/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
204	3/14/11			Bayside	Wellington Installer	Under Investigation	Open
205	3/14/11			Vallejo	Customer wants Smartmeter Removed	No reason provided	Closed
206	3/14/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
207	3/15/11			Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
208	3/15/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
209	3/15/11			Placerville	Meter Clearance	Under Investigation	Open
210	3/15/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open

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211	3/15/11			Clearlake	Wellington Installer	Under Investigation	Open
212	3/15/11			Healdsburg	Wellington Installer	Under Investigation	Open
213	3/16/11			Kelseyville	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
214	3/16/11			Arcata	Wellington Installer	Privacy Concerns	Closed
215	3/16/11			Red Bluff	Customer wants Smartmeter Removed	Under Investigation	Open
216	3/16/11			San Francisco	Power Interruption	Under Investigation	Open
217	3/16/11			Los Altos	Customer wants Smartmeter Removed	Under Investigation	Open
218	3/17/11			Fairfax	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
219	3/17/11			Oakland	Meter Clearance	Accuracy of Meter	Closed
220	3/17/11			Berkeley	Customer wants Smartmeter Removed	Other	Closed
221	3/17/11			Sausalito	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
222	3/17/11			Cloverdale	Customer wants Smartmeter Removed	Under Investigation	Open
223	3/17/11			Healdsburg	Customer wants Smartmeter Removed	Under Investigation	Open
224	3/17/11			Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
225	3/17/11			San Rafael	Customer wants Smartmeter Removed	No reason provided	Closed
226	3/17/11			Petaluma	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
227	3/17/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
228	3/17/11			Chico	Customer wants Smartmeter Removed	Under Investigation	Open
229	3/17/11			Novato	Inquiry Regarding Appliances Affected	Radio Frequency	Closed
230	3/17/11			Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
231	3/18/11			Hidden Valley Lake	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
232	3/18/11			Richmond	Customer Denies Access	Medical/RF Concerns	Closed
233	3/18/11			Oakland	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
234	3/18/11			Oroville	Customer wants Smartmeter Removed	Under Investigation	Open
235	3/18/11			Petaluma	Power Interruption	Medical/RF Concerns	Closed
236	3/19/11			San Francisco	Wellington Installer	Under Investigation	Open
237	3/19/11			Middletown	Customer Denies Access	Meter/Module clearance issues	Closed
238	3/19/11			Hidden Valley Lake	Customer Denies Access	Accuracy of Meter	Closed
239	3/19/11			Lakeport	SmartMeter Customer Communication	Q on SM communication materials	Closed
240	3/19/11			Mill Valley	Customer Denies Access	Under Investigation	Open
241	3/20/11			Eureka	Customer wants Smartmeter Removed	No reason provided	Closed
242	3/20/11			Los Molinos	Power Interruption	Under Investigation	Open
243	3/21/11			Pacheco	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
244	3/21/11			Eureka	Meter / Module Equipment (Mfg.)	Under Investigation	Open
245	3/21/11			Santa Rosa	Customer Denies Access	RF/EMF Concerns	Closed
246	3/21/11			Petaluma	Customer wants Smartmeter Removed	No reason provided	Closed
247	3/21/11			Danville	Customer wants Smartmeter Removed	Accuracy of Meter	Closed
248	3/22/11			Cameron Park	Meter Clearance	Under Investigation	Open
249	3/22/11			Napa	Customer wants Smartmeter Removed	Under Investigation	Open
250	3/22/11			Bakersfield	Wellington Installer	Under Investigation	Open
251	3/22/11			Penngrove	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
252	3/22/11			Monterey	Wellington Installer	Under Investigation	Open

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253	3/22/11			Cottonwood	Potential Wellington Claim	Under Investigation	Open
254	3/22/11			Solvang	Wellington Installer	Under Investigation	Open
255	3/22/11			Kelseyville	Customer Denies Access	RF Interference - Motion Detector	Closed
256	3/22/11			San Rafael	Customer wants Smartmeter Removed	Under Investigation	Open
257	3/22/11			Guerneville	Customer wants Smartmeter Removed	Under Investigation	Open
258	3/22/11			Clearlake Oaks	Wellington Installer	Under Investigation	Open
259	3/22/11			Bakersfield	Potential Wellington Claim	Under Investigation	Open
260	3/22/11			Danville	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
261	3/22/11			Sunnyvale	Power Interruption	Under Investigation	Open
262	3/22/11			Pacific Grove	Wellington Installer	Under Investigation	Open
263	3/22/11			Cazadero	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
264	3/22/11			Middletown	Customer wants Smartmeter Removed	Under Investigation	Open
265	3/22/11			Willows	Wellington Installer	Under Investigation	Open
266	3/23/11			San Francisco	Wellington Installer	Under Investigation	Open
267	3/23/11			El Cerrito	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
268	3/23/11			Lower Lake	Wellington Installer	Under Investigation	Open
269	3/23/11			Fortuna	Customer wants Smartmeter Removed	Under Investigation	Open
270	3/23/11			Healdsburg	Customer wants Smartmeter Removed	Under Investigation	Open
271	3/23/11			Carmel Valley	Inquiry Regarding Appliances Affected	Under Investigation	Open
272	3/23/11			Oakland	Potential Wellington Claim	Under Investigation	Open
273	3/23/11			Sausalito	Customer wants Smartmeter Removed	Under Investigation	Open
274	3/23/11			Walnut Creek	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
275	3/23/11			Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
276	3/23/11			Petaluma	Customer wants Smartmeter Removed	Under Investigation	Open
277	3/23/11			Salinas	Inquiry Regarding Appliances Affected	Under Investigation	Open
278	3/23/11			El Cerrito	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
279	3/23/11			San Francisco	Wellington Installer	Under Investigation	Open
280	3/23/11			Lakeport	Inquiry Regarding Appliances Affected	Under Investigation	Open
281	3/23/11			Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
282	3/23/11			San Rafael	Customer wants Smartmeter Removed	Under Investigation	Open
283	3/24/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
284	3/24/11			Morgan Hill	Meter / Module Equipment (Mfg.)	Under Investigation	Open
285	3/24/11			San Miguel	Customer wants Smartmeter Removed	Under Investigation	Open
286	3/24/11			Vallejo	Customer wants Smartmeter Removed	Under Investigation	Open
287	3/24/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
288	3/24/11			Middletown	Wellington Installer	Under Investigation	Open
289	3/24/11			Eureka	Customer wants Smartmeter Removed	Under Investigation	Open
290	3/24/11			Tiburon	Customer wants Smartmeter Removed	Under Investigation	Open
291	3/24/11			Fremont	Inquiry Regarding Appliances Affected	Under Investigation	Open
292	3/25/11			Pacifica	Inquiry Regarding Appliances Affected	Accuracy of Meter	Closed
293	3/25/11			Stockton	Power Interruption	Under Investigation	Open
294	3/25/11			San Juan Bautista	Customer wants Smartmeter Removed	RF Interference - Motion Detector	Closed

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295	3/25/11			Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
296	3/25/11			Middletown	Customer wants Smartmeter Removed	Under Investigation	Open
297	3/25/11			Bakersfield	Wellington Installer	Under Investigation	Open
298	3/25/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
299	3/25/11			Novato	Customer wants Smartmeter Removed	Under Investigation	Open
300	3/26/11			Monterey	Inquiry Regarding Appliances Affected	Under Investigation	Open
301	3/26/11			Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
302	3/26/11			Sausalito	Customer wants Smartmeter Removed	Under Investigation	Open
303	3/26/11			San Francisco	Wellington Installer	Under Investigation	Open
304	3/26/11			Middletown	Customer wants Smartmeter Removed	Under Investigation	Open
305	3/27/11			San Rafael	Meter Clearance	Other	Closed
306	3/28/11			Fairfield	Meter Clearance	Under Investigation	Open
307	3/28/11			Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
308	3/28/11			Berkeley	Customer wants Smartmeter Removed	Under Investigation	Open
309	3/28/11			Korbel	Network Equipment	Under Investigation	Open
310	3/28/11			Berkeley	Customer wants Smartmeter Removed	Under Investigation	Open
311	3/28/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
312	3/28/11			Bradley	Customer wants Smartmeter Removed	No reason provided	Closed
313	3/28/11			Berkeley	Customer wants Smartmeter Removed	Under Investigation	Open
314	3/28/11			Vallejo	Customer wants Smartmeter Removed	Under Investigation	Open
315	3/28/11			Red Bluff	Inquiry Regarding Appliances Affected	Gas Appliance Not Working	Closed
316	3/28/11			Cobb	Wellington Installer	Under Investigation	Open
317	3/28/11			Red Bluff	Inquiry Regarding Appliances Affected	Under Investigation	Open
318	3/28/11			Woodland	Inquiry Regarding Appliances Affected	Under Investigation	Open
319	3/28/11			Lathrop	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
320	3/28/11			San Francisco	Meter Clearance	Meter blocking access to breaker box	Closed
321	3/29/11			Arbuckle	Power Interruption	Under Investigation	Open
322	3/29/11			Rohnert Park	Customer wants Smartmeter Removed	Under Investigation	Open
323	3/29/11			Paradise	Meter / Module Equipment (Mfg.)	Under Investigation	Open
324	3/29/11			San Jose	Scheduling Problems	Under Investigation	Open
325	3/29/11			Pinole	Meter Clearance	Under Investigation	Open
326	3/29/11			Red Bluff	Inquiry Regarding Appliances Affected	Under Investigation	Open
327	3/29/11			Mill Valley	Customer wants Smartmeter Removed	Under Investigation	Open
328	3/29/11			San Francisco	Wellington Installer	Under Investigation	Open
329	3/29/11			Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
330	3/30/11			Eureka	Customer wants Smartmeter Removed	Under Investigation	Open
331	3/30/11			Red Bluff	Wellington Installer	Under Investigation	Open
332	3/30/11			Los Gatos	Inquiry Regarding Appliances Affected	Under Investigation	Open
333	3/30/11			San Francisco	Wellington Installer	Under Investigation	Open
334	3/30/11			Napa	Power Interruption	Under Investigation	Open
335	3/30/11			Berkeley	Meter Clearance	Under Investigation	Open
336	3/30/11			Weott	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed

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337	3/30/11			Red Bluff	Wellington Installer	Under Investigation	Open
338	3/30/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
339	3/31/11			San Rafael	Power Interruption	Other	Closed
340	3/31/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
341	3/31/11			Seaside	Wellington Installer	Under Investigation	Open
342	3/31/11			Redding	Meter Clearance	Concerns from Media Reports	Closed
343	3/31/11			Hidden Valley Lake	Wellington Installer	Under Investigation	Open
344	3/31/11			Santa Rosa	Customer Denies Access	Under Investigation	Open
345	3/31/11			Hidden Valley Lake	Inquiry Regarding Appliances Affected	Under Investigation	Open
346	3/31/11			Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
347	3/31/11			Clearlake	Wellington Installer	Under Investigation	Open
348	3/31/11			Pacific Grove	Inquiry Regarding Appliances Affected	Under Investigation	Open
349	3/31/11			Boulder Creek	Other	Health Related Issues	Closed
350	3/31/11			Monterey	Potential Wellington Claim	Under Investigation	Open
351	3/31/11			San Francisco	Power Interruption	Other	Closed
352	4/1/11			Seaside	Customer Denies Access	RF/EMF Concerns	Closed
353	4/1/11			San Francisco	Power Interruption	Under Investigation	Open
354	4/1/11			Petaluma	Scheduling Problems	Under Investigation	Open
355	4/1/11			Templeton	Customer wants Smartmeter Removed	Under Investigation	Open
356	4/1/11			San Francisco	SmartMeter Customer Communication	Under Investigation	Open
357	4/1/11			San Francisco	Scheduling Problems	Under Investigation	Open
358	4/1/11			San Pablo	Customer wants Smartmeter Removed	Under Investigation	Open
359	4/1/11			Paso Robles	Claims - Appliances	Medical/RF Concerns	Closed
360	4/1/11			Lakeport	Scheduling Problems	Customer does not want a SmartMeter	Closed
361	4/1/11			Clovis	Inquiry Regarding Appliances Affected	Under Investigation	Open
362	4/1/11			Oakland	Inquiry Regarding Appliances Affected	Under Investigation	Open
363	4/1/11			Pleasanton	Customer wants Smartmeter Removed	Under Investigation	Open
364	4/1/11			Oakland	SmartMeter Customer Communication	Under Investigation	Open
365	4/1/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
366	4/1/11			Bakersfield	Claims - Appliances	Under Investigation	Open
367	4/1/11			Pleasanton	Power Interruption	Under Investigation	Open
368	4/1/11			San Francisco	Customer Denies Access	Under Investigation	Open
369	4/2/11			Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
370	4/2/11			Mad River	Customer Denies Access	RF/EMF Concerns	Closed
371	4/2/11			Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
372	4/2/11			Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
373	4/2/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
374	4/2/11			Oakland	Power Interruption	Under Investigation	Open
375	4/2/11			Rohnert Park	Customer Denies Access	Customer does not want a SmartMeter	Closed
376	4/2/11			Nipomo	Customer Denies Access	Customer does not want a SmartMeter	Closed
377	4/2/11			Eureka	Customer Denies Access	Medical Concerns	Closed
378	4/2/11			San Francisco	Customer Denies Access	Medical Concerns	Closed

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379	4/2/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
380	4/2/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
381	4/2/11			Mill Valley	Claims - Appliances	RF Interference - Internet/Cable	Closed
382	4/3/11			Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
383	4/3/11			Carmel	Customer Denies Access	Concerns from Media Reports	Closed
384	4/3/11			Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
385	4/3/11			Clearlake	Customer Denies Access	Accuracy of Meter	Closed
386	4/3/11			Bakersfield	Power Interruption	Partial Power Outage	Closed
387	4/4/11			San Francisco	Power Interruption	Under Investigation	Open
388	4/4/11			Oakland	Inquiry Regarding Appliances Affected	Other	Closed
389	4/4/11			San Francisco	Power Interruption	Under Investigation	Open
390	4/4/11			Pebble Beach	Customer Denies Access	Medical Concerns	Closed
391	4/4/11			Bakersfield	Inquiry Regarding Appliances Affected	Damaged Other Household Appliances	Closed
392	4/4/11			Daly City	Meter Clearance	Meter/Module clearance issues	Closed
393	4/4/11			Carmel	Customer Denies Access	Accuracy of Meter	Closed
394	4/4/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
395	4/4/11			Morro Bay	Customer Denies Access	RF/EMF Concerns	Closed
396	4/4/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
397	4/4/11			Clearlake	Customer Denies Access	Medical Concerns	Closed
398	4/4/11			Clearlake Oaks	Customer Denies Access	Customer does not want a SmartMeter	Closed
399	4/4/11			Clearlake Oaks	Customer Denies Access	Customer does not want a SmartMeter	Closed
400	4/4/11			Durham	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
401	4/4/11			Kelseyville	Customer Denies Access	Medical Concerns	Closed
402	4/4/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
403	4/4/11			Carlotta	Customer Denies Access	Customer does not want a SmartMeter	Closed
404	4/4/11			Carmel Valley	Customer Denies Access	Privacy Concerns	Closed
405	4/4/11			Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
406	4/4/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
407	4/4/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
408	4/4/11			San Jose	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
409	4/4/11			Clearlake Oaks	Customer Denies Access	Customer does not want a SmartMeter	Closed
410	4/4/11			Davis	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
411	4/4/11			Pacific Grove	Customer Denies Access	Customer does not want a SmartMeter	Closed
412	4/4/11			Healdsburg	Customer wants Smartmeter Removed	Under Investigation	Open
413	4/4/11			North Fork	Customer wants Smartmeter Removed	Under Investigation	Open
414	4/4/11			North Fork	Customer wants Smartmeter Removed	Under Investigation	Open
415	4/4/11			Corte Madera	Customer wants Smartmeter Removed	Under Investigation	Open
416	4/4/11			Carmel	Customer Denies Access	Medical Concerns	Closed
417	4/4/11			Eureka	Claims - Appliances	Under Investigation	Open
418	4/4/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
419	4/4/11			Clearlake	Customer Denies Access	Accuracy of Meter	Closed
420	4/4/11			Clearlake	Customer Denies Access	Medical Concerns	Closed

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421	4/4/11			El Cerrito	Meter Clearance	Under Investigation	Open
422	4/4/11			Carmel	Customer Denies Access	RF/EMF Concerns	Closed
423	4/4/11			Mountain View	Inquiry Regarding Appliances Affected	Under Investigation	Open
424	4/4/11			Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
425	4/4/11			Loch Lomond	Customer Denies Access	Customer does not want a SmartMeter	Closed
426	4/4/11			Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
427	4/4/11			Quincy	Customer Denies Access	Customer Opts for Solar Power	Closed
428	4/4/11			Presidio	SmartMeter Customer Communication	Under Investigation	Open
429	4/4/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
430	4/4/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
431	4/4/11			Salinas	Customer wants Smartmeter Removed	Medical/RF Concerns	Closed
432	4/4/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
433	4/4/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
434	4/4/11			Cobb	Customer wants Smartmeter Removed	Under Investigation	Open
435	4/4/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
436	4/4/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
437	4/4/11			Novato	Customer wants Smartmeter Removed	Under Investigation	Open
438	4/4/11			Pebble Beach	Customer Denies Access	Concerns from Media Reports	Closed
439	4/4/11			Morro Bay	Customer Denies Access	RF/EMF Concerns	Closed
440	4/4/11			Pebble Beach	Customer Denies Access	Customer does not want a SmartMeter	Closed
441	4/4/11			Santa Maria	Customer Denies Access	RF/EMF Concerns	Closed
442	4/4/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
443	4/4/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
444	4/4/11			King City	Customer Denies Access	Privacy Concerns	Closed
445	4/4/11			Davis	Customer wants Smartmeter Removed	Under Investigation	Open
446	4/4/11			Sonoma	Customer wants Smartmeter Removed	Under Investigation	Open
447	4/4/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
448	4/4/11			Carlotta	Customer Denies Access	Concerns from Media Reports	Closed
449	4/4/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
450	4/4/11			Red Bluff	Inquiry Regarding Appliances Affected	Under Investigation	Open
451	4/4/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
452	4/4/11			Los Gatos	Customer wants Smartmeter Removed	Concerns from Media Reports	Closed
453	4/4/11			Mill Valley	Customer wants Smartmeter Removed	Unhappy with SM program	Closed
454	4/4/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
455	4/4/11			Cobb	Customer Denies Access	Medical Concerns	Closed
456	4/4/11			Lower Lake	Potential Wellington Claim	Under Investigation	Open
457	4/4/11			Oroville	Potential Wellington Claim	Under Investigation	Open
458	4/4/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
459	4/4/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
460	4/4/11			Carmel	Customer Denies Access	Medical Concerns	Closed
461	4/4/11			Watsonville	Customer Denies Access	Concerns from Media Reports	Closed
462	4/4/11			Corte Madera	Customer wants Smartmeter Removed	Under Investigation	Open

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463	4/4/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
464	4/4/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
465	4/4/11			Eureka	Customer Denies Access	Medical Concerns	Closed
466	4/4/11			Carlotta	Customer Denies Access	Medical Concerns	Closed
467	4/4/11			Santa Maria	Customer Denies Access	RF/EMF Concerns	Closed
468	4/4/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
469	4/4/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
470	4/4/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
471	4/4/11			Flournoy	Customer Denies Access	RF/EMF Concerns	Closed
472	4/4/11			Nipomo	Customer Denies Access	Accuracy of Meter	Closed
473	4/4/11			Carmel Valley	Customer Denies Access	Concerns from Media Reports	Closed
474	4/4/11			Monterey	Customer Denies Access	RF/EMF Concerns	Closed
475	4/4/11			San Jose	Customer Denies Access	Concerns from Media Reports	Closed
476	4/4/11			Eureka	Meter Clearance	Meter/Module clearance issues	Closed
477	4/4/11			Westwood	Customer Denies Access	Accuracy of Meter	Closed
478	4/4/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
479	4/4/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
480	4/4/11			Arnold	Customer wants Smartmeter Removed	Under Investigation	Open
481	4/4/11			San Rafael	Customer wants Smartmeter Removed	Under Investigation	Open
482	4/4/11			Santa Rosa	Customer wants Smartmeter Removed	Under Investigation	Open
483	4/4/11			Monterey	Customer Denies Access	Concerns from Media Reports	Closed
484	4/4/11			Clearlake Oaks	Customer Denies Access	Medical Concerns	Closed
485	4/4/11			Novato	Customer wants Smartmeter Removed	Radio Frequency concerns	Closed
486	4/4/11			Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
487	4/4/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
488	4/4/11			Grass Valley	Inquiry Regarding Appliances Affected	RF Interference - Motion Detector	Closed
489	4/4/11			Healdsburg	Meter Clearance	Under Investigation	Open
490	4/4/11			Monterey	Customer Denies Access	Privacy Concerns	Closed
491	4/4/11			Clearlake Oaks	Customer Denies Access	Customer does not want a SmartMeter	Closed
492	4/4/11			Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
493	4/4/11			San Rafael	Customer Denies Access	Concerns from Media Reports	Closed
494	4/4/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
495	4/4/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
496	4/4/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
497	4/4/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
498	4/4/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
499	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
500	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
501	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
502	4/5/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
503	4/5/11			S San Francisco	Meter Clearance	Meter/Module clearance issues	Closed
504	4/5/11			Redwood City	Customer Denies Access	Customer does not want a SmartMeter	Closed

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505	4/5/11			Ross	Customer Denies Access	RF/EMF Concerns	Closed
506	4/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
507	4/5/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
508	4/5/11			Carlotta	Customer Denies Access	Customer does not want a SmartMeter	Closed
509	4/5/11			Blue Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
510	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
511	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
512	4/5/11			Redding	Customer Denies Access	Customer does not want a SmartMeter	Closed
513	4/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
514	4/5/11			Carlotta	Customer Denies Access	Customer does not want a SmartMeter	Closed
515	4/5/11			Carlotta	Customer Denies Access	Customer does not want a SmartMeter	Closed
516	4/5/11			Red Bluff	Meter Clearance	Meter/Module clearance issues	Closed
517	4/5/11			Chester	Customer Denies Access	Customer does not want a SmartMeter	Closed
518	4/5/11			Cobb	Customer Denies Access	Customer does not want a SmartMeter	Closed
519	4/5/11			Carmel	Customer Denies Access	RF/EMF Concerns	Closed
520	4/5/11			Monterey	Customer Denies Access	Concerns from Media Reports	Closed
521	4/5/11			Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
522	4/5/11			Quincy	Customer Denies Access	Customer does not want a SmartMeter	Closed
523	4/5/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
524	4/5/11			Bella Vista	Customer Denies Access	Customer does not want a SmartMeter	Closed
525	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
526	4/5/11			Pismo Beach	Customer Denies Access	Customer does not want a SmartMeter	Closed
527	4/5/11			San Rafael	Customer Denies Access	Customer does not want a SmartMeter	Closed
528	4/5/11			San Rafael	Customer Denies Access	Customer does not want a SmartMeter	Closed
529	4/5/11			Loch Lomond	Customer Denies Access	Customer does not want a SmartMeter	Closed
530	4/5/11			Pleasant Hill	Customer Denies Access	Customer does not want a SmartMeter	Closed
531	4/5/11			Sausalito	Wellington Installer	Under Investigation	Open
532	4/5/11			Brentwood	Meter Clearance	Meter/Module clearance issues	Closed
533	4/5/11			Seaside	Customer Denies Access	Accuracy of Meter	Closed
534	4/5/11			Pacific Grove	Customer Denies Access	Customer does not want a SmartMeter	Closed
535	4/5/11			Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
536	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
537	4/5/11			Cobb	Customer Denies Access	Medical Concerns	Closed
538	4/5/11			San Anselmo	Customer Denies Access	Customer does not want a SmartMeter	Closed
539	4/5/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
540	4/5/11			Pacific Grove	Customer Denies Access	Medical Concerns	Closed
541	4/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
542	4/5/11			Pacific Grove	Customer Denies Access	Customer does not want a SmartMeter	Closed
543	4/5/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
544	4/5/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
545	4/5/11			Clearlake Oaks	Customer Denies Access	Customer does not want a SmartMeter	Closed
546	4/5/11			Clearlake Oaks	Customer Denies Access	Customer does not want a SmartMeter	Closed

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547	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
548	4/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
549	4/5/11			Carlotta	Customer Denies Access	Accuracy of Meter	Closed
550	4/5/11			Lockwood	Customer Denies Access	Customer does not want a SmartMeter	Closed
551	4/5/11			Nipomo	Customer Denies Access	Medical Concerns	Closed
552	4/5/11			Santa Ynez	Customer Denies Access	Customer does not want a SmartMeter	Closed
553	4/5/11			Marina	Customer Denies Access	Customer does not want a SmartMeter	Closed
554	4/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
555	4/5/11			Myers Flat	Customer Denies Access	Customer does not want a SmartMeter	Closed
556	4/5/11			Pebble Beach	Customer Denies Access	RF/EMF Concerns	Closed
557	4/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
558	4/5/11			Lucerne	Customer Denies Access	RF/EMF Concerns	Closed
559	4/5/11			San Ramon	Customer Denies Access	Medical Concerns	Closed
560	4/5/11			Almanor	Customer Denies Access	Customer does not want a SmartMeter	Closed
561	4/5/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
562	4/5/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
563	4/5/11			Mill Valley	Customer Denies Access	Customer does not want a SmartMeter	Closed
564	4/5/11			Vacaville	Inquiry Regarding Appliances Affected	Under Investigation	Open
565	4/5/11			Arcata	Customer Denies Access	Medical Concerns	Closed
566	4/5/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
567	4/5/11			Cottonwood	Customer Denies Access	RF/EMF Concerns	Closed
568	4/5/11			Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
569	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
570	4/5/11			Red Bluff	Customer Denies Access	Customer does not want a SmartMeter	Closed
571	4/5/11			Paso Robles	Customer Denies Access	Customer does not want a SmartMeter	Closed
572	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
573	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
574	4/5/11			Santa Maria	Customer Denies Access	Medical Concerns	Closed
575	4/5/11			Red Bluff	Customer Denies Access	Customer does not want a SmartMeter	Closed
576	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
577	4/5/11			Cottonwood	Customer Denies Access	RF/EMF Concerns	Closed
578	4/5/11			Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
579	4/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
580	4/5/11			Carmel	Customer Denies Access	Medical Concerns	Closed
581	4/5/11			Carlotta	Customer Denies Access	Customer does not want a SmartMeter	Closed
582	4/5/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
583	4/5/11			Kelseyville	Customer Denies Access	Customer does not want a SmartMeter	Closed
584	4/5/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
585	4/5/11			San Francisco	Customer Denies Access	Customer Opts for Solar Power	Closed
586	4/5/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
587	4/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
588	4/5/11			Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open

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589	4/5/11			Taylorsville	Customer Denies Access	Accuracy of Meter	Closed
590	4/5/11			Seaside	Customer Denies Access	Accuracy of Meter	Closed
591	4/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
592	4/5/11			Pacific Grove	Customer Denies Access	RF/EMF Concerns	Closed
593	4/5/11			Corning	Customer Denies Access	Customer does not want a SmartMeter	Closed
594	4/5/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
595	4/5/11			Monterey	Customer Denies Access	Medical Concerns	Closed
596	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
597	4/5/11			San Francisco	Meter Clearance	Meter/Module clearance issues	Closed
598	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
599	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
600	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
601	4/5/11			Clearlake	Customer Denies Access	Customer does not want a SmartMeter	Closed
602	4/5/11			San Francisco	Meter Clearance	Meter/Module clearance issues	Closed
603	4/5/11			Santa Maria	Customer Denies Access	Customer does not want a SmartMeter	Closed
604	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
605	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
606	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
607	4/5/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
608	4/5/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
609	4/5/11			Santa Maria	Customer Denies Access	Medical Concerns	Closed
610	4/6/11			Mill Valley	Customer wants Smartmeter Removed	Under Investigation	Open
611	4/6/11			Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
612	4/6/11			Clovis	Meter / Module Equipment (Mfg.)	Under Investigation	Open
613	4/6/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
614	4/6/11			Fresno	Scheduling Problems	Unable to Complete	Closed
615	4/6/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
616	4/6/11			Kneeland	Customer Denies Access	Concerns from Media Reports	Closed
617	4/6/11			Cobb	Customer Denies Access	RF/EMF Concerns	Closed
618	4/6/11			San Francisco	Customer Denies Access	Privacy Concerns	Closed
619	4/6/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
620	4/6/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
621	4/6/11			Paso Robles	Wellington Installer	Under Investigation	Open
622	4/6/11			Hidden Valley Lake	Customer Denies Access	Accuracy of Meter	Closed
623	4/6/11			Monterey	Customer Denies Access	Customer does not want a SmartMeter	Closed
624	4/6/11			San Francisco	SmartMeter Customer Communication	Under Investigation	Open
625	4/6/11			Monterey	Customer Denies Access	Medical Concerns	Closed
626	4/6/11			Glenhaven	Customer Denies Access	Medical Concerns	Closed
627	4/6/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
628	4/6/11			Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
629	4/6/11			Monterey	Customer Denies Access	Medical Concerns	Closed
630	4/6/11			Carmel	Customer Denies Access	RF/EMF Concerns	Closed

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631	4/6/11			Pacific Grove	Customer Denies Access	Customer does not want a SmartMeter	Closed
632	4/6/11			Corte Madera	Customer Denies Access	RF/EMF Concerns	Closed
633	4/6/11			Lucerne	Customer Denies Access	Accuracy of Meter	Closed
634	4/6/11			Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
635	4/6/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
636	4/6/11			Novato	Inquiry Regarding Appliances Affected	Under Investigation	Open
637	4/6/11			Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
638	4/6/11			Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
639	4/6/11			Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
640	4/6/11			Kelseyville	Customer Denies Access	Customer Denies Wellington Access	Closed
641	4/6/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
642	4/6/11			Pebble Beach	Customer Denies Access	Customer does not want a SmartMeter	Closed
643	4/6/11			Oakland	Customer wants Smartmeter Removed	Under Investigation	Open
644	4/6/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
645	4/6/11			Prather	Customer Denies Access	Customer does not want a SmartMeter	Closed
646	4/6/11			Lakeport	Customer Denies Access	Accuracy of Meter	Closed
647	4/6/11			San Francisco	Wellington Installer	Under Investigation	Open
648	4/6/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
649	4/6/11			Hidden Valley Lake	Customer Denies Access	Medical Concerns	Closed
650	4/6/11			San Francisco	Wellington Installer	Under Investigation	Open
651	4/6/11			Chico	Power Interruption	Breaker keeps tripping	Closed
652	4/6/11			Bakersfield	Customer Denies Access	Accuracy of Meter	Closed
653	4/6/11			Mill Valley	Customer wants Smartmeter Removed	Under Investigation	Open
654	4/6/11			Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
655	4/6/11			San Jose	Customer Denies Access	Customer does not want a SmartMeter	Closed
656	4/6/11			Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
657	4/7/11			Pacific Grove	Customer Denies Access	Medical Concerns	Closed
658	4/7/11			Castro Valley	Customer wants Smartmeter Removed	Under Investigation	Open
659	4/7/11			Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
660	4/7/11			Lakeport	Customer Denies Access	Customer does not want a SmartMeter	Closed
661	4/7/11			San Francisco	Wellington Installer	Under Investigation	Open
662	4/7/11			Hidden Valley Lake	Customer Denies Access	Medical Concerns	Closed
663	4/7/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
664	4/7/11			San Francisco	Customer Denies Access	Concerns from Media Reports	Closed
665	4/7/11			Kelseyville	Customer Denies Access	RF/EMF Concerns	Closed
666	4/7/11			San Francisco	Meter Clearance	Under Investigation	Open
667	4/7/11			Seaside	Customer Denies Access	Customer does not want a SmartMeter	Closed
668	4/7/11			Chico	Meter / Module Equipment (Mfg.)	Meter/Module Equipment	Closed
669	4/7/11			Eureka	Inquiry Regarding Appliances Affected	RF Interference - Lights	Closed
670	4/7/11			Lamont	Customer Denies Access	Customer does not want a SmartMeter	Closed
671	4/7/11			Santa Rosa	Scheduling Problems	Unable to Complete	Closed
672	4/7/11			Solvang	Customer Denies Access	Customer does not want a SmartMeter	Closed

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673	4/7/11			Colma	Power Interruption	Under Investigation	Open
674	4/7/11			Eureka	Scheduling Problems	Other	Closed
675	4/7/11			Pebble Beach	Customer Denies Access	Accuracy of Meter	Closed
676	4/7/11			Arroyo Grande	Customer Denies Access	Accuracy of Meter	Closed
677	4/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
678	4/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
679	4/7/11			Sonoma	Inquiry Regarding Appliances Affected	Under Investigation	Open
680	4/7/11			San Luis Obispo	Customer wants Smartmeter Removed	Under Investigation	Open
681	4/7/11			Blue Lake	Customer Denies Access	RF/EMF Concerns	Closed
682	4/7/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
683	4/7/11			Carmel	Customer Denies Access	Accuracy of Meter	Closed
684	4/7/11			Salinas	Customer wants Smartmeter Removed	Under Investigation	Open
685	4/7/11			Carmel Valley	Customer Denies Access	Medical Concerns	Closed
686	4/7/11			Sonoma	Wellington Installer	Under Investigation	Open
687	4/7/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
688	4/7/11			San Francisco	Other	Under Investigation	Open
689	4/7/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
690	4/7/11			Santa Rosa	Customer Denies Access	Customer does not want a SmartMeter	Closed
691	4/7/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
692	4/7/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
693	4/7/11			Santa Rosa	Inquiry Regarding Appliances Affected	Under Investigation	Open
694	4/7/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
695	4/7/11			Lakeport	Customer Denies Access	RF/EMF Concerns	Closed
696	4/7/11			Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
697	4/7/11			Potter Valley	Customer Denies Access	Privacy Concerns	Closed
698	4/7/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
699	4/7/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
700	4/7/11			Carmel	Customer Denies Access	Medical Concerns	Closed
701	4/7/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
702	4/7/11			Cobb	Wellington Installer	Under Investigation	Open
703	4/7/11			Upper Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
704	4/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
705	4/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
706	4/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
707	4/7/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
708	4/8/11			Seaside	Scheduling Problems	Under Investigation	Open
709	4/8/11			Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
710	4/8/11			Windsor	Customer Denies Access	RF/EMF Concerns	Closed
711	4/8/11			Oakland	Wellington Installer	Other	Closed
712	4/8/11			Lower Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
713	4/8/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
714	4/8/11			Eureka	Customer Denies Access	Customer does not want a SmartMeter	Closed

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No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
715	4/8/11			Mill Valley	Meter Clearance	Other	Closed
716	4/8/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
717	4/8/11			San Francisco	Meter Clearance	Under Investigation	Open
718	4/8/11			Solvang	Scheduling Problems	Under Investigation	Open
719	4/8/11			Kelseyville	Customer Denies Access	Medical Concerns	Closed
720	4/8/11			Westwood	Customer Denies Access	Accuracy of Meter	Closed
721	4/8/11			Browns Valley	Inquiry Regarding Appliances Affected	Under Investigation	Open
722	4/8/11			Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
723	4/8/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
724	4/8/11			Oakland	Wellington Installer	Under Investigation	Open
725	4/8/11			San Francisco	Customer Denies Access	Medical Concerns	Closed
726	4/8/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
727	4/8/11			San Francisco	Meter Clearance	Under Investigation	Open
728	4/8/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
729	4/8/11			Upper Lake	Customer Denies Access	Customer does not want a SmartMeter	Closed
730	4/8/11			San Francisco	Customer Denies Access	RF/EMF Concerns	Closed
731	4/8/11			Clearlake	Customer Denies Access	RF/EMF Concerns	Closed
732	4/8/11			San Francisco	Wellington Installer	Under Investigation	Open
733	4/8/11			Cambria	Customer Denies Access	Under Investigation	Open
734	4/8/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
735	4/8/11			San Anselmo	Customer Denies Access	Privacy Concerns	Closed
736	4/8/11			Pacific Grove	Customer Denies Access	Medical Concerns	Closed
737	4/8/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
738	4/8/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
739	4/8/11			Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
740	4/8/11			Yuba City	Meter Clearance	Under Investigation	Open
741	4/8/11			Lompoc	Customer Denies Access	Privacy Concerns	Closed
742	4/8/11			San Jose	Scheduling Problems	Unable to Complete	Closed
743	4/8/11			Burney	Customer Denies Access	Customer does not want a SmartMeter	Closed
744	4/8/11			Cobb	Wellington Installer	Under Investigation	Open
745	4/8/11			Templeton	Customer wants Smartmeter Removed	Under Investigation	Open
746	4/8/11			Clearlake Oaks	Customer Denies Access	Medical Concerns	Closed
747	4/8/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
748	4/8/11			Bridgeville	Network Equipment Installation	Under Investigation	Open
749	4/8/11			Chico	Customer wants Smartmeter Removed	No reason provided	Closed
750	4/8/11			Cameron Park	Customer wants Smartmeter Removed	Under Investigation	Open
751	4/8/11			Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
752	4/8/11			San Francisco	Customer Denies Access	Accuracy of Meter	Closed
753	4/8/11			Carmel	Customer Denies Access	Customer does not want a SmartMeter	Closed
754	4/8/11			San Francisco	Customer Denies Access	Customer does not want a SmartMeter	Closed
755	4/8/11			Cupertino	Inquiry Regarding Appliances Affected	Under Investigation	Open
756	4/8/11			San Francisco	Claims - Appliances	Under Investigation	Open

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368 Open Issues on Last Report
50 Open Issues Closed Since the Last Report
388 New Issues Since the Last Report
319 New Issues Closed Since the Last Report
69 New Issues Open

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1	9/9/10	{Redacted}	{Redacted}	Oakland	Potential Wellington Claim	Under Investigation	Open
2	9/11/10	{Redacted}	{Redacted}	Oakland	Wellington Installer	Under Investigation	Open
3	9/15/10	{Redacted}	{Redacted}	Saratoga	Wellington Installer	Under Investigation	Open
4	1/2/11	{Redacted}	{Redacted}	Sausalito	Wellington Installer	Under Investigation	Open
5	1/4/11	{Redacted}	{Redacted}	Oroville	Wellington Installer	Under Investigation	Open
6	1/4/11	{Redacted}	{Redacted}	Oroville	Wellington Installer	Under Investigation	Open
7	1/4/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
8	1/5/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
9	1/5/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
10	1/5/11	{Redacted}	{Redacted}	Danville	Wellington Installer	Under Investigation	Open
11	1/6/11	{Redacted}	{Redacted}	Rohnert Park	Wellington Installer	Under Investigation	Open
12	1/7/11	{Redacted}	{Redacted}	Petaluma	Wellington Installer	Under Investigation	Open
13	1/8/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
14	1/8/11	{Redacted}	{Redacted}	Santa Rosa	Wellington Installer	Under Investigation	Open
15	1/10/11	{Redacted}	{Redacted}	Ferndale	Wellington Installer	Under Investigation	Open
16	1/10/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
17	1/10/11	{Redacted}	{Redacted}	Bakersfield	Scheduling Problems	Under Investigation	Open
18	1/10/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
19	1/11/11	{Redacted}	{Redacted}	Eureka	Inquiry Regarding Appliances Affected	Under Investigation	Open
20	1/11/11	{Redacted}	{Redacted}	Atascadero	Wellington Installer	Under Investigation	Open
21	1/11/11	{Redacted}	{Redacted}	Santa Rosa	Wellington Installer	Under Investigation	Open
22	1/11/11	{Redacted}	{Redacted}	Santa Rosa	Wellington Installer	Under Investigation	Open
23	1/12/11	{Redacted}	{Redacted}	Salinas	Wellington Installer	Under Investigation	Open
24	1/12/11	{Redacted}	{Redacted}	San Rafael	Wellington Installer	Under Investigation	Open
25	1/13/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
26	1/13/11	{Redacted}	{Redacted}	Santa Rosa	Wellington Installer	Under Investigation	Open
27	1/13/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
28	1/13/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
29	1/15/11	{Redacted}	{Redacted}	San Francisco	Inquiry Regarding Appliances Affected	Radio Frequency concerns	Closed
30	1/15/11	{Redacted}	{Redacted}	San Francisco	Network Equipment	Other	Closed
31	1/17/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
32	1/17/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
33	1/17/11	{Redacted}	{Redacted}	Salinas	Wellington Installer	Under Investigation	Open
34	1/17/11	{Redacted}	{Redacted}	San Rafael	Wellington Installer	Under Investigation	Open
35	1/17/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
36	1/18/11	{Redacted}	{Redacted}	Novato	Wellington Installer	Under Investigation	Open
37	1/19/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
38	1/20/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
39	1/20/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
40	1/20/11	{Redacted}	{Redacted}	Sonoma	Potential Wellington Claim	Under Investigation	Open
41	1/20/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open
42	1/20/11	{Redacted}	{Redacted}	Bakersfield	Wellington Installer	Under Investigation	Open

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43	1/20/11			Bakersfield	Wellington Installer	Under Investigation	Open
44	1/21/11			Bakersfield	Wellington Installer	Under Investigation	Open
45	1/21/11			Santa Rosa	Wellington Installer	Under Investigation	Open
46	1/21/11			Windsor	Wellington Installer	Under Investigation	Open
47	1/22/11			Santa Rosa	Wellington Installer	Under Investigation	Open
48	1/22/11			Bakersfield	Wellington Installer	Under Investigation	Open
49	1/24/11			Bakersfield	Wellington Installer	Under Investigation	Open
50	1/24/11			Vacaville	Wellington Installer	Under Investigation	Open
51	1/24/11			Fremont	Wellington Installer	Under Investigation	Open
52	1/24/11			Bakersfield	Wellington Installer	Under Investigation	Open
53	1/24/11			San Jose	Wellington Installer	Under Investigation	Open
54	1/25/11			Oroville	Wellington Installer	Under Investigation	Open
55	1/25/11			Hollister	Wellington Installer	Under Investigation	Open
56	1/26/11			Bakersfield	Wellington Installer	Under Investigation	Open
57	1/26/11			Bakersfield	Wellington Installer	Under Investigation	Open
58	1/26/11			Bakersfield	Wellington Installer	Under Investigation	Open
59	1/26/11			Bakersfield	Wellington Installer	Under Investigation	Open
60	1/27/11			San Rafael	Wellington Installer	Under Investigation	Open
61	1/27/11			Santa Rosa	Wellington Installer	Under Investigation	Open
62	1/27/11			Santa Rosa	Wellington Installer	Under Investigation	Open
63	1/27/11			Ferndale	Wellington Installer	Under Investigation	Open
64	1/27/11			Bakersfield	Wellington Installer	Under Investigation	Open
65	1/28/11			Bakersfield	Wellington Installer	Under Investigation	Open
66	1/28/11			Bakersfield	Wellington Installer	Under Investigation	Open
67	1/28/11			Mill Valley	Wellington Installer	Under Investigation	Open
68	1/28/11			Emeryville	Inquiry Regarding Appliances Affected	Under Investigation	Open
69	1/28/11			Hamilton City	Wellington Installer	Under Investigation	Open
70	1/29/11			Salinas	Inquiry Regarding Appliances Affected	Under Investigation	Open
71	1/31/11			Salinas	Meter Clearance	Under Investigation	Open
72	1/31/11			Trinidad	Wellington Installer	Under Investigation	Open
73	2/1/11			San Jose	Customer wants Smartmeter Removed	Under Investigation	Open
74	2/1/11			Hollister	Power Interruption	Under Investigation	Open
75	2/1/11			Bakersfield	Customer wants Smartmeter Removed	Under Investigation	Open
76	2/1/11			Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
77	2/1/11			Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
78	2/1/11			Marina	Inquiry Regarding Appliances Affected	Under Investigation	Open
79	2/1/11			Emeryville	Wellington Installer	Under Investigation	Open
80	2/1/11			Bakersfield	Wellington Installer	Under Investigation	Open
81	2/2/11			San Francisco	Potential Wellington Claim	Under Investigation	Open
82	2/2/11			Vacaville	Wellington Installer	Under Investigation	Open
83	2/2/11			Milpitas	Wellington Installer	Under Investigation	Open
84	2/2/11			Marina	Wellington Installer	Under Investigation	Open

Pacific Gas and Electric Company
 SmartMeter™ Issues and Complaints Report
 SmartMeter™ Installation Issues Report

April 14, 2011 -- For the Period April 2, 2011 through April 8, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
85	2/2/11			Fremont	Wellington Installer	Under Investigation	Open
86	2/2/11			Cazadero	Wellington Installer	Under Investigation	Open
87	2/3/11			Orland	Wellington Installer	Under Investigation	Open
88	2/3/11			San Jose	Wellington Installer	Under Investigation	Open
89	2/3/11			Bakersfield	Wellington Installer	Under Investigation	Open
90	2/4/11			Stockton	Wellington Installer	Under Investigation	Open
91	2/4/11			San Francisco	Wellington Installer	Under Investigation	Open
92	2/4/11			San Jose	Scheduling Problems	Under Investigation	Open
93	2/5/11			Sonoma	SmartMeter Customer Communication	Under Investigation	Open
94	2/5/11			Los Molinos	Wellington Installer	Under Investigation	Open
95	2/5/11			Richmond	Wellington Installer	Under Investigation	Open
96	2/7/11			Fremont	Wellington Installer	Under Investigation	Open
97	2/7/11			San Leandro	Wellington Installer	Under Investigation	Open
98	2/7/11			Bakersfield	Wellington Installer	Under Investigation	Open
99	2/7/11			Campbell	Power Interruption	Under Investigation	Open
100	2/7/11			Milpitas	Wellington Installer	Under Investigation	Open
101	2/7/11			Oakland	Wellington Installer	Under Investigation	Open
102	2/8/11			Anderson	Wellington Installer	Under Investigation	Open
103	2/8/11			Emeryville	Wellington Installer	Under Investigation	Open
104	2/8/11			Merced	Wellington Installer	Under Investigation	Open
105	2/9/11			Oakland	Wellington Installer	Under Investigation	Open
106	2/9/11			Piedmont	Wellington Installer	Under Investigation	Open
107	2/9/11			Lafayette	Wellington Installer	Under Investigation	Open
108	2/9/11			Bakersfield	Wellington Installer	Under Investigation	Open
109	2/10/11			Bakersfield	Wellington Installer	Under Investigation	Open
110	2/10/11			San Francisco	Potential Wellington Claim	Other	Closed
111	2/10/11			San Jose	Wellington Installer	Under Investigation	Open
112	2/10/11			Gilroy	Wellington Installer	Under Investigation	Open
113	2/11/11			Bakersfield	Wellington Installer	Under Investigation	Open
114	2/11/11			San Jose	Wellington Installer	Under Investigation	Open
115	2/11/11			Trinidad	Wellington Installer	Under Investigation	Open
116	2/11/11			Bakersfield	Wellington Installer	Under Investigation	Open
117	2/11/11			Bakersfield	Wellington Installer	Under Investigation	Open
118	2/11/11			Richmond	Potential Wellington Claim	Under Investigation	Open
119	2/12/11			Pacific Grove	Wellington Installer	Under Investigation	Open
120	2/12/11			Bakersfield	CAB Originated Inquiry	Under Investigation	Open
121	2/14/11			Santa Cruz	Customer wants Smartmeter Removed	Under Investigation	Open
122	2/14/11			Oakland	Power Interruption	Under Investigation	Open
123	2/14/11			San Jose	Wellington Installer	Under Investigation	Open
124	2/15/11			San Francisco	Wellington Installer	Under Investigation	Open
125	2/15/11			Orland	Wellington Installer	Under Investigation	Open
126	2/15/11			San Jose	Wellington Installer	Under Investigation	Open

Pacific Gas and Electric Company
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 SmartMeter™ Installation Issues Report

April 14, 2011 -- For the Period April 2, 2011 through April 8, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
127	2/15/11			Carmel Valley	Wellington Installer	Under Investigation	Open
128	2/16/11			Sacramento	Wellington Installer	Under Investigation	Open
129	2/16/11			Piedmont	Wellington Installer	Under Investigation	Open
130	2/16/11			Oakland	Wellington Installer	Under Investigation	Open
131	2/16/11			Emeryville	Wellington Installer	Under Investigation	Open
132	2/17/11			Bakersfield	Wellington Installer	Under Investigation	Open
133	2/17/11			Vallejo	Wellington Installer	Under Investigation	Open
134	2/17/11			Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
135	2/19/11			Lower Lake	Inquiry Regarding Appliances Affected	Under Investigation	Open
136	2/19/11			Kensington	Meter Clearance	Under Investigation	Open
137	2/19/11			Marina	Wellington Installer	Under Investigation	Open
138	2/22/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
139	2/22/11			El Cerrito	Inquiry Regarding Appliances Affected	Under Investigation	Open
140	2/22/11			Berkeley	Inquiry Regarding Appliances Affected	Under Investigation	Open
141	2/23/11			Bakersfield	Potential Wellington Claim	Under Investigation	Open
142	2/23/11			Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
143	2/23/11			Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
144	2/24/11			Bakersfield	Wellington Installer	Under Investigation	Open
145	2/24/11			Orland	Scheduling Problems	Under Investigation	Open
146	2/24/11			Eureka	Meter / Module Equipment (Mfg.)	Under Investigation	Open
147	2/24/11			San Francisco	Meter Clearance	Under Investigation	Open
148	2/24/11			Arcata	Wellington Installer	Under Investigation	Open
149	2/24/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
150	2/25/11			Marina	Inquiry Regarding Appliances Affected	Under Investigation	Open
151	2/25/11			Morgan Hill	Wellington Installer	Under Investigation	Open
152	2/25/11			San Mateo	Power Interruption	Under Investigation	Open
153	2/25/11			San Jose	Inquiry Regarding Appliances Affected	Under Investigation	Open
154	2/25/11			Pinole	Power Interruption	Under Investigation	Open
155	2/25/11			San Jose	Power Interruption	Under Investigation	Open
156	2/25/11			Novato	Customer Denies Access	Under Investigation	Open
157	2/26/11			Williams	Inquiry Regarding Appliances Affected	Under Investigation	Open
158	2/26/11			Williams	Inquiry Regarding Appliances Affected	Under Investigation	Open
159	2/28/11			Arvin	Meter Clearance	Under Investigation	Open
160	2/28/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
161	3/1/11			Piedmont	Wellington Installer	Under Investigation	Open
162	3/1/11			Oroville	Inquiry Regarding Appliances Affected	Under Investigation	Open
163	3/1/11			Red Bluff	Power Interruption	Under Investigation	Open
164	3/2/11			Stonyford	Inquiry Regarding Appliances Affected	Under Investigation	Open
165	3/2/11			San Francisco	Wellington Installer	Under Investigation	Open
166	3/3/11			San Francisco	Wellington Installer	Under Investigation	Open
167	3/3/11			San Jose	Meter / Module Equipment (Mfg.)	Under Investigation	Open
168	3/3/11			San Francisco	Wellington Installer	Under Investigation	Open

Pacific Gas and Electric Company
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 SmartMeter™ Installation Issues Report

April 14, 2011 -- For the Period April 2, 2011 through April 8, 2011

Color Key	
Closed Since the Last Report	
New Since the Last Report	

No.	Call Date	Customer Name	Account	Service City	Core Process	Nature of Issue	Status
169	3/3/11			Berkeley	Potential Wellington Claim	Under Investigation	Open
170	3/3/11			Lafayette	Wellington Installer	Other	Closed
171	3/4/11			Marina	Power Interruption	Under Investigation	Open
172	3/4/11			Marina	Wellington Installer	Under Investigation	Open
173	3/4/11			Bakersfield	Inquiry Regarding Appliances Affected	Under Investigation	Open
174	3/4/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
175	3/4/11			Red Bluff	Power Interruption	Under Investigation	Open
176	3/4/11			Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
177	3/5/11			Willows	Meter Clearance	Under Investigation	Open
178	3/6/11			Monterey	Power Interruption	Under Investigation	Open
179	3/6/11			San Lorenzo	Wellington Installer	Under Investigation	Open
180	3/6/11			Salinas	Power Interruption	Under Investigation	Open
181	3/7/11			Walnut Creek	Meter Clearance	Under Investigation	Open
182	3/7/11			Gilroy	Wellington Installer	Under Investigation	Open
183	3/8/11			Red Bluff	Power Interruption	Under Investigation	Open
184	3/8/11			Red Bluff	Wellington Installer	Under Investigation	Open
185	3/8/11			Templeton	Power Interruption	Under Investigation	Open
186	3/8/11			Orland	Power Interruption	Under Investigation	Open
187	3/8/11			Atascadero	Inquiry Regarding Appliances Affected	Under Investigation	Open
188	3/9/11			San Francisco	Power Interruption	Under Investigation	Open
189	3/9/11			Gilroy	Meter Clearance	Under Investigation	Open
190	3/9/11			Oakland	Wellington Installer	Under Investigation	Open
191	3/9/11			Santa Rosa	Power Interruption	Under Investigation	Open
192	3/10/11			Campbell	Inquiry Regarding Appliances Affected	Under Investigation	Open
193	3/10/11			Orland	Wellington Installer	Under Investigation	Open
194	3/10/11			Manton	Inquiry Regarding Appliances Affected	Under Investigation	Open
195	3/11/11			Campbell	Power Interruption	Under Investigation	Open
196	3/11/11			Oakland	Meter / Module Equipment (Mfg.)	Under Investigation	Open
197	3/12/11			Saratoga	Meter / Module Equipment (Mfg.)	Under Investigation	Open
198	3/14/11			Santa Rosa	Wellington Installer	Medical Concerns	Closed
199	3/14/11			Novato	Wellington Installer	Under Investigation	Open
200	3/14/11			San Jose	Power Interruption	Under Investigation	Open
201	3/14/11			Bakersfield	Wellington Installer	Under Investigation	Open
202	3/14/11			Napa	Wellington Installer	Under Investigation	Open
203	3/14/11			San Francisco	Inquiry Regarding Appliances Affected	Under Investigation	Open
204	3/14/11			Bayside	Wellington Installer	Under Investigation	Open
205	3/14/11			Vallejo	Customer wants Smartmeter Removed	No reason provided	Closed
206	3/14/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
207	3/15/11			Monterey	Customer wants Smartmeter Removed	Under Investigation	Open
208	3/15/11			San Francisco	Customer wants Smartmeter Removed	Under Investigation	Open
209	3/15/11			Placerville	Meter Clearance	Under Investigation	Open

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

Pacific Gas and Electric Company
SmartMeter™ Issues and Complaints Report
High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 April 14, 2011 -- For the Period April 2, 2011 through April 8, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	3/21/11	{Redacted}	{Redacted}	ORLAND	Closed	{Redacted}
2	3/22/11	{Redacted}	{Redacted}	ORINDA	Open	Under Investigation
3	3/21/11			GILROY	Open	Under Investigation
4	3/29/11			NAPA	Open	Under Investigation
5	3/28/11			ATASCADERO	Open	Under Investigation

* This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

Pacific Gas and Electric Company
 SmartMeter™ Issues and Complaints Report
 High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 April 14, 2011 -- For the Period April 2, 2011 through April 8, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
					5	Open Complaints on Last Report
					1	Open Complaints Closed Since the Last Report
					0	New Complaints Since the Last Report
					0	New Complaints Closed Since the Last Report
					0	New Complaints Open

This report contains confidential customer information and is being submitted under California Public Utilities Code Section 583.

Pacific Gas and Electric Company
SmartMeter™ Issues and Complaints Report
High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 April 14, 2011 -- For the Period April 2, 2011 through April 8, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
	No SmartMeter™ Device Installed

No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
1	3/21/11	{Redacted}	{Redacted}	ORLAND	Closed	{Redacted}
2	3/22/11	{Redacted}	{Redacted}	ORINDA	Open	Under Investigation
3	3/21/11	{Redacted}	{Redacted}	GILROY	Open	Under Investigation
4	3/29/11	{Redacted}	{Redacted}	NAPA	Open	Under Investigation
5	3/28/11	{Redacted}	{Redacted}	ATASCADERO	Open	Under Investigation

* This Report tracks high-bill complaints from customers who state that their high bill is related in some way to the installation of a SmartMeter™ device.

Pacific Gas and Electric Company
 SmartMeter™ Issues and Complaints Report
 High-Bill Complaint Report For Customers With SmartMeter™ Devices*
 April 14, 2011 -- For the Period April 2, 2011 through April 8, 2011

Color Key	
	Closed Since the Last Report
	New Since the Last Report
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No.	Complaint Date	Customer Name	Account	Service City	Status	Explanation of Complaint Closure
					5	Open Complaints on Last Report
					1	Open Complaints Closed Since the Last Report
					0	New Complaints Since the Last Report
					0	New Complaints Closed Since the Last Report
					0	New Complaints Open