BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U 39 M)

Application 08-05-022 (Filed May 15, 2008)

Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011

Application 08-05-024 (Filed May 15, 2008)

Application of Southern California Gas Company (U 904 G) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009 – 2011

Application 08-05-025 (Filed May 15, 2008)

Application of Southern California Edison Company (U 338-E) for Approval of Low Income Assistance Programs and Budgets for Program Years 2009, 2010, and 2011 Application 08-05-026 (Filed May 15, 2008)

ONE-HUNDRED AND NINETEENTH STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON THE RESULTS OF ITS LOW INCOME ENERGY EFFICIENCY AND CARE PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17 OF DECISION 01-05-033, ISSUED MAY 7, 2001

ANN H. KIM
DANIEL F. COOLEY
Law Department
Pacific Gas and Electric Company
Post Office Box 7442
San Francisco, CA 94120
Telephone: (415) 973-6646

Fax: (415) 973-0516 e-mail: DFC2@pge.com

Attorneys for:

PACIFIC GAS AND ELECTRIC COMPANY

Dated: April 21, 2011

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In accordance with Ordering Paragraph 17 of Decision 01-05-033, the direction of Administrative Law Judge Gottstein at the July 11 and 28, 2001 status conferences, and the agreements reached between the utilities and the Energy Division on the format and content of the tables, Pacific Gas and Electric Company submits its attached one-hundred and fourteenth monthly status report on the results of its Low Income Energy Efficiency and CARE Program efforts, showing results through October 2010.

Respectfully submitted,

ANN H. KIM DANIEL F. COOLEY

/s/

DANIEL F. COOLEY Law Department Pacific Gas and Electric Company Post Office Box 7442 San Francisco, CA 94120 Telephone: (415) 973-6646

Fax: (415) 973-0516 e-mail: DFC2@pge.com

Attorneys for:

PACIFIC GAS AND ELECTRIC COMPANY

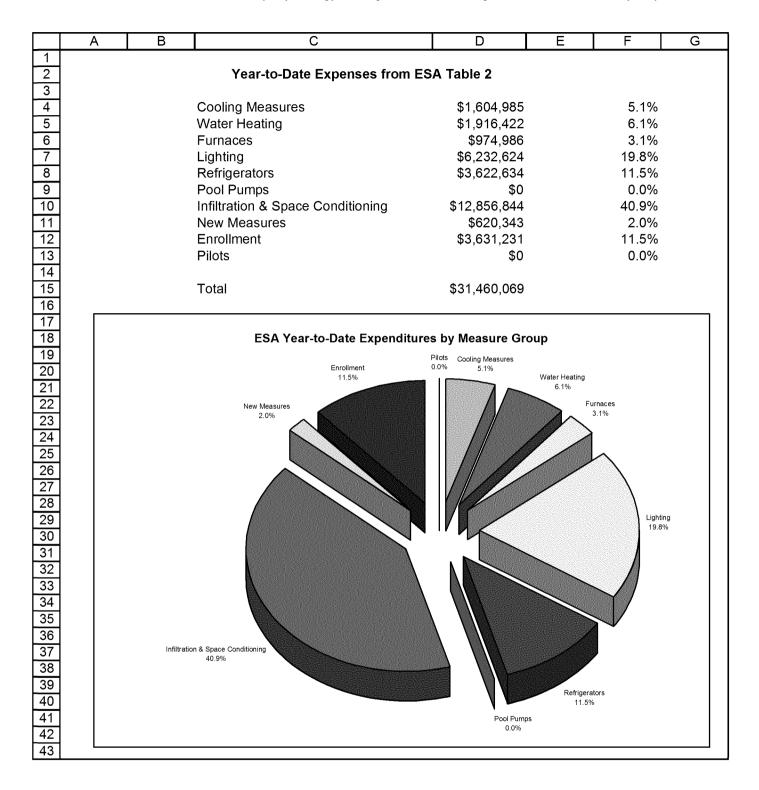
April 21, 2011

	A		В		С		D		Е		F		G		Н				J	K	L	M
1									ESA Table		_		Expenses - PO	3&E								
2										Th	rough March	1 31	, 2011	_								
3				Δiit	horized Budge	ŧ			Cor	ent	Month Expe	nse	96		Yes	ır.T	o-Date Exper	186	.	% 0	f Budget Spent	YTD
4	ESA Program:	 	Electric	T.	Gas		Total		Electric		Gas		Total	┢	Electric		Gas		Total	Electric	Gas	Total
-	Energy Efficiency																					
6	- Gas Appliances			\$	16,457,630	\$	16,457,630		-	\$	1,711,327	\$	1,711,327		-	\$	3,825,306	\$	3,825,306	0.0%	23.2%	23.2%
7	- Electric Appliances	\$	65,830,522	\$	-	\$	65,830,522	\$	5,599,746		-	\$	5,599,746	\$	13,188,430		-	\$	13,188,430	20.0%	0.0%	20.0%
8	- Weatherization	\$	6,646,351	\$	37,662,654	\$	44,309,005	\$	862,195	\$	4,885,773	\$	5,747,968	\$	1,983,312	\$	11,238,769	\$	13,222,081	29.8%	29.8%	29.8%
9	- Outreach and Assessment	\$	1,075,390	\$	579,056	\$	1,654,446	\$	101,667	\$	54,744	\$	156,410	\$	244,188	\$	131,486	\$	375,674	22.7%	22.7%	22.7%
10	- In Home Energy Education	\$	9,678,511	\$	5,211,507	\$	14,890,018	\$	964,775	\$	519,494	\$	1,484,269	\$	2,313,801	\$	1,245,893	\$	3,559,693	23.9%	23.9%	23.9%
11	- Education Workshops	\$	-	\$	-	\$	-	\$	-	\$	-	\$		\$	-	\$	-	\$	-	0.0%	0.0%	0.0%
12	- Pilot	\$	77,500	\$	439,166	\$	516,666	\$	(901)	\$	890	\$	(11)	\$	(11,326)	\$	(64,178)	\$	(75,504)	-14.6%	-14.6%	-14.6%
13	- Cool Centers	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0.0%	0.0%	0.0%
14	Energy Efficiency TOTAL	\$	83,308,274	\$	60,350,013	\$	143,658,287	\$	7,527,482	\$	7,172,228	\$	14,699,710	\$	17,718,405	\$	16,377,275	\$	34,095,680	21.3%	27.1%	23.7%
15																				<u> </u>		
16	Training Center	\$	612,759	\$	329,947	\$	942,706	\$	23,993	\$	12,919	\$	36,912	\$	48,375	\$	26,048	\$	74,422	7.9%	7.9%	7.9%
17	Inspections	\$	3,846,133	\$	2,070,995	\$	5,917,128	\$	286,051	\$	154,027	\$,	-	805,737	\$	433,859	\$	1,239,596	20.9%	20.9%	20.9%
	Marketing	\$	1,292,327	\$	695,868	\$	1,988,195	\$	48,622	\$,,	\$,	_	121,523	\$	65,435	_	186,958	9.4%	9.4%	9.4%
1,0	M&E Studies	\$	-	\$	-	\$	-	\$	(25,263)	\$	(13,603)		(38,866)	\$	5,138	_	2,767		7,905			
	Regulatory Compliance	\$	188,338	\$	101,414	\$	289,752		6,700	\$	3,607		10,307	\$	31,673	\$	17,055		48,727	16.8%	16.8%	16.8%
	General Administration	\$	2,530,287	\$	1,362,463	\$	3,892,750	_	133,999	\$	72,153		206,152	-	455,661	\$	245,356	_	701,017	18.0%	18.0%	18.0%
22	CPUC Energy Division	\$	65,142	\$	35,077	\$	100,220	\$	1,673	\$	901	\$	2,573	\$	4,353	\$	2,344	\$	6,697	6.7%	6.7%	6.7%
23																						
	TOTAL PROGRAM COSTS	\$	91,843,260	\$	64,945,778	\$	156,789,038	\$					15,431,670		19,190,864	\$	17,170,138	\$	36,361,001	20.9%	26.4%	23.2%
25									35 Nanpoccocipoco	050300	H	0000000	ogram Budge	~~~								100
26	Indirect Costs							\$	242,223	\$	135,882	\$	378,105	\$	269,416	\$	152,222	\$	421,638			
27																						
28	NGAT Costs									\$	305,297	\$	305,297			\$	686,534	\$	686,534			

	A	В	С	D	E	F	G	Н
	ESA			sure installa		vings		
1		Pa		Electric Co				
2			Inrough P	March 31, 20		d & Expensed Ir	etallations	
			Quantity	kWh [5]	kW [5]	Therms [5]	Expenses [6]	% of
4 5	Measures Heating Systems	Units	Installed	(Annual)	(Annual)	(Annual)	(\$)	Expenditures
-	Furnaces ^[7]	Each	1,039	-	-	3,421	974,986	3.10%
7	Cooling Measures - A/C Replacement - Room	Fach	805	97.000	133	<u>-</u>	789,821	2.510/
8 9	- A/C Replacement - Room - A/C Replacement - Central	Each Each	2	87,902 684	133	-	11,447	2.51% 0.04%
10	- A/C Tune-up - Central	Each	-	-	-	-	2,059	0.01%
11 12	- A/C Services - Central - Heat Pump	Each Each						5
13	- Evaporative Coolers	Each	1,311	363,514	228	-	801,658	2.55%
14 15	- Evaporative Cooler Maintenance - Clock Thermostat	Each Each		3.			38 JULIU 11 18 8	
	Infiltration & Space Conditioning	F3110.011.			::::::::::::::::::::::::::::::::::::::	720	(())	100////////////////////////////////////
	Envelope and Air Sealing Measures ^[1] Duct Sealing	Home Home	24,350 1,150	223,064 16,790	41	199,639 36,471	9,294,786 855,179	29.54% 2.72%
	Attic Insulation	Home	2,005	42,098	38	116,526	2,706,879	8.60%
-	Water Heater Savings	11	27,000	620.122	120	220.654	4 642 492	E 220/
21 22	Water Heater Conservation Measures [2] - Water Heater Replacement - Gas [7]	Home Each	27,009 285	629,132	138	328,654 3,449	1,643,183 273,238	5.22% 0.87%
23	- Water Heater Replacement - Electric [7]	Each				,	,	
24 25	- Tankless Water Heater - Gas - Tankless Water Heater - Electric	Each Each					9,000	
26	Lighting Measures		TO THE REST	3 H. H. Th.				
27 28	- CFLs - Interior Hard wired CFL fixtures	Each Each	136,534 58,548	2,184,544 3,337,236	273 839	-	935,232 4,462,911	2.97% 14.19%
29	- Exterior Hard wired CFL fixtures	Each	10,881	174,096	-	-	834,481	2.65%
30	- Torchiere Refrigerators	Each						
	Refrigerators - Primary	Each	4,527	3,455,201	587	-	3,622,634	11.52%
	Refrigerators - Secondary	Each						
	Pool Pumps Pool Pumps	Each					2.6.90 1.0	
_	New Measures		######################################			1,346.0	21, H. S.	
37 38	Forced Air Unit Standing Pilot Change Out Furnace Clean and Tune	Each Each						
39	High Efficiency Clothes Washer	Each				5.315		
40 41	Microwave Thermostatic Shower Valve	Each Each						
42	LED Night Lights	Each						100
43 44	Occupancy Sensor Torchiere	Each Each	5,905 3,717	235,610 757,859	24 74	-	330,328 290,015	1.05% 0,92%
	Pilots	Lacii	3,717	757,058	Pillinks.		290,013	10.92 /0
46 47	A/C Tune-up - Central Interior Hard wired CFL fixtures	Home Each	1996					
	Ceiling Fans	Each						
49 50	In-Home Display	Each						
51	Programmable Controllable Thermostat Forced Air Unit	Each Each						
	Microwave [8]	Each	-	-	-	-	-	0.00%
53 54	High Efficiency Clothes Washer	Each		-	-	-	-	0.00%
55	Customer Enrollment					****		
56 57	- Outreach & Assessment - In-Home Education	Home Home	34,443 34,443				345,681 3,285,549	1.10% 10.44%
58	- Education Workshops	Participants						
59 60		0.41				(A)\$		8/11111
61	Total Savings/Expenditures			11,507,730	2,377	688,159	31,460,069	100%
62 63	Homes Weatherized [3]	Home	30,087					
04			,					
65 66	- Single Family Homes Treated	Home	24,873					
67	- Multi-family Homes Treated	Home	7,443					
68 69	- Mobile Homes Treated - Total Number of Homes Treated	Home Home	2,127 34,443					
70	#Eligible Homes to be Treated for PY ^[4]	Home	124,991					
71	% of Homes Treated	%	27.56%					
73	- Total Master-Metered Homes Treated	Home	1,357					
	[1] Envelope and Air Sealing Measures may inc						loor, caulking and	i
76 77	minor home repairs. Minor home repairs pred [2] Water Heater Conservation Measures may in						et aerators.	
78	[3] Weatherization may consist of attic insulation							
	[4] Based on Attachment H of D0811031[5] All savings are calculated based on the follow	wina sources:						
81	M&E is from Impact Evaluation of the 2005 C	California LIEE		Report submitted	d to			
82 83	SCE by West Hill Energy & Computing, Inc. M&E is from the Report on the Assessment			ear 2006				
84	LIEE Program Measures by LIEE Standard			Cai 2000,				
85 86	M&E is from the LIEE Measure Cost Effecti	veness, Final	Report, June 2,	2003.				
	06-08 DEER and PG&E Workpapers. [6] Costs exclude support costs that are included	in Table 1.						
	[7] Includes both Replacement and Repair.		io alactric · · · ·	ionlani!-	000 off-i	tria ar '	analdo : ! - !	at food 14"
	[8] Microwave savings are calculated on the bas the customer has an electric oven/cooktop, elect							
	,,				5 , .			

^{04/21/2011}

has a gas oven/cooktop, electric microwave use is shown as a net usage increase because savings are attributed to therms. The savings assumptions used for 89 this pilot will be verified in an impact evaluation.



	А	В
	ESA Table 3 - Average Bill S	Savings per
	Treated Home	
1	Pacific Gas & Electric Co	ompany
2	Through March 31, 2	011
3	Year-to-date Installations - Expen	sed
4		
_ 5_	Annual kWh Savings	11,507,730
6	Annual Therm Savings	688,159
7	Lifecycle kWh Savings	149,527,442
8	Lifecycle Therm Savings	7,368,565
9	Current kWh Rate	\$ 0.0939
10	Current Therm Rate	\$ 0.7953
11	Number of Treated Homes	34,443
12	Average 1st Year Bill Savings / Treated Home	\$ 47.28
13	Average Lifecycle Bill Savings / Treated Home	\$ 447.02

	Α	В	С	D	Е	F	G
	ES	A Table 4	4 ECAL	Jomos T	roato	ا	
	_		_			u	
1	Ра	cific Ga	s & Elec	tric Com	pany		
2		Throug	gh Marcl	า 31, 201	1		
3	County	Elig	ible Custom	ers	Homes	Treated	Year to Date
						l	
5	ALAMEDA	Rural	Urban	Total	Rural	Urban	Total
	ALPINE	11 211	214,160	214,171 211	0	3,013 0	3,013 0
	AMADOR	4,827	0	4,827	64	3	67
	BUTTE	15,381	31,094	46,475	633	4	637
	CALAVERAS	7,948	72	8,021	66	1	67
	COLUSA	3,076	19	3,095	225	7	232
	CONTRA COSTA	2	114,562	114,564	1	1,431	1,432
	EL DORADO	6,622	5,996	12,618	280	2.560	281
	FRESNO GLENN	323 5,267	153,814 0	154,137 5,267	201 246	2,569 27	2,770 273
	HUMBOLDT	27,955	0	27,956	550	3	553
	KERN	59,812	39,201	99,012	1,132		2,217
	KINGS	8,468	178	8,646	331	0	331
	LAKE	15,137	1	15,138	242	5	247
	LASSEN	274	-	274	0	0	0
	MADERA	6,802	15,588	22,389	480	0	480
	MARIN MARIPOSA	- 3,757	26,859 25	26,859 3,782	4	72 0	76 0
	MENDOCINO	16,702	31	16,732	74	3	77
	MERCED	20,170	20,304	40,474	667	770	1,437
	MONTEREY	5,779	47,531	53,310	214	604	818
	NAPA	-	17,291	17,291	41	360	401
	NEVADA	12,159	13	12,173	101	0	101
	PLACER	10,586	17,381	27,967	57	368	425
	PLUMAS	2,799	100	2,898	0	2,202	0
	SACRAMENTO SAN BENITO	5,543	156,293 161	156,293 5,704	2 64	2,202	2,204 65
	SAN BERNARDINO	340	61	401	0	Ö	0
	SAN FRANCISCO	-	162,467	162,467	0	547	547
	SAN JOAQUIN	8,495	82,926	91,420	244	2,125	2,369
35	SAN LUIS OBISPO	22,682	14,179	36,861		0	419
	SAN MATEO	-	70,717	70,717	2	845	
	SANTA BARBARA	1,567	18,902	20,469	251	186	
$\overline{}$	SANTA CLARA SANTA CRUZ	4,296 9	171,874 34,433	176,170 34,442	24 33	4,440 271	4,464 304
	SHASTA	13,534	14,978	28,512	296	348	644
	SIERRA	294	4	298	0	0 10	0
$\overline{}$	SISKIYOU	21		21	0	0	0
	SOLANO	1	45,330	45,331	71	863	
	SONOMA	3,072	58,962	62,034	154	1,070	
$\overline{}$	STANISLAUS	28,681	34,315	62,996	367	927	1,294
-	SUTTER TEHAMA	0 13,897	14,419 21	14,420 13,917	344 496	3 7	347 503
	TRINITY	888	1	888	490	0	2
	TULARE	7,997	687	8,684	410		456
_	TUOLUMNE	10,973	0	10,973	274	0	274
51	YOLO	1	30,526	30,528	300	581	881
	YUBA	128	11,324	11,452			
53	Total	356,484	1,626,801	1,983,285	9,655	24,788	34,443

	Α	В	С	D	E	F	G	Н		J	K	L	M	N	0	Р	Q
1						ES	A Table 5	- ESA C	ustomer	Summa	ry - PG8	kΕ					
2							-	Through	March 31	, 2011	-						
3			Gas 8	& Electric			Gas	Only			Elec	tric Only			٦	otal	
4		# of YTD		(Annual)		# of YTD		(Annual)		# of YTD		(Annual)		# of YTD		(Annual)	
5	Month	Homes	Therm	kWh	kW	Homes	Therm	kWh	kW	Homes	Therm	kWh	kW	Homes	Therm	kWh	kW
6	January 2011	4,947	96,966	1,367,685	279.7	715	18,147	8,373	2.3	1,760	1,920	702,240	165.6	7,422	117,033	2,078,298	448
7	February 2011	12,421	275,229	4,311,135	846.8	2,183	67,866	1,626	0.8	3,398	4,124	1,752,832	392.5	18,002	347,219	6,065,594	1,240
8	March 2011	24,321	553,650	8,426,522	1,694.3	4,129	127,919	7,983	2.6	5,993	6,590	3,073,226	679.8	34,443	688,159	11,507,730	2,377
9	April 2011																
10	May 2011																
11	June 2011																
12	July 2011																
13	August 2011																
14	September 2011																
15	October 2011																
16	November 2011																
17	December 2011																
	igures for each mo		. December re	esults should app	proximate cale	endar year re	sults. Therm	s and kWh s	avings are ar	nual figures	s. Total Ene	rgy Impacts for a	all fuel type:	s should equa	l YTD energy i	mpacts that are re	ported every

20

	А	В		С		D		Ε		F		G		Н		ı		J	K	L	М
1						ES	SA 7		•	nditures fo			tud	ies							
2								Pacific		ıs & Electri		ompany									
3									M	larch 31, 20	11										
4			nori	zed 3-Year	Buc	•			nt N	ionth Expe	nse				Sin	ce Januar	y 1,			-Year Budget S	
5		Electric		Gas		Total		Electric		Gas		Total		Electric		Gas		Total	Electric	Gas	Total
6	Pilots:																				
7	-Meals On Wheels	\$ 300,000	\$	-	€\$	300,000	\$	-	\$	-	64	-	\$	275,962	\$	-	\$	275,962	92%	0%	92%
8	-On Line EP Training	\$ 67,500	\$	382,500	\$	450,000	\$	-	\$	-	\$	-					\$	-	0%	0%	0%
9	City of San Joaquin	\$ 61,500	\$	348,500	\$	410,000	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0%	0%	0%
	High Efficiency Clothes Washers	\$ 112,500	\$	637,500	\$	750,000	\$	-	\$	-	\$	-	\$	95,470	\$	540,999	\$	636,469	85%	85%	85%
11	CPUC-WE&T Pilot						\$	-	\$	-	64	-	\$	19,027	\$	107,822	\$	126,849			
12																					
13																					
14	Total Pilots	\$ 541,500	\$	1,368,500	\$	1,910,000	\$	-	\$		\$	-	\$	390,460	\$	648,821	\$	1,039,280	72%	47%	54%
15																					
16	Studies:								à,,,												
17	Low Income Non-Energy Benefits	\$ 58,500	\$	31,500	69	90,000	\$	-	\$		64	-	\$	23,084	\$	12,430	64	35,513	39%	39%	39%
18	2009 Process Evaluation	\$ 48,750	\$	26,250	6	75,000	\$	(25,263)	\$	(13,603)	64	(38,866)	\$	66,425	\$	35,767	63	102,192	136%	136%	136%
19	Household Segmentation Study	\$ 78,000	\$	42,000	\$	120,000	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0%	0%	0%
20	Impact Evaluation	\$ -	\$	-	\$	-	\$	-	\$	-	\$	-	\$	58,567	\$	31,536	\$	90,104	0%	0%	0%
21	Refrigerator Degradation Study	\$ 43,334	\$	23,333	\$	66,667	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0%	0%	0%
22																					
23																					
24																					
25	Total Studies	\$ 228,584	\$	123,083	\$	351,667	\$	(25,263)	\$	(13,603)	\$	(38,866)	\$	148,076	\$	79,733	\$	227,809	65%	65%	65%

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	A	В	С	D	Е
1		ESA Tab	ole 7 - PG&E		
2		Whole Neighb	orhood Approach		
3		March	n 31, 2011		
4	Α	В	С	D	E
	Neighborhood (County, Zipcode, Zip+7 etc.)				
5	Targeted	Total Residential Customers	Total Estimated Eligible	Total Treated 2002-2009	Total Treated Year to Date
6	Meadowfair, San Jose (9512213)	624	213	212	54

	A		В		С		D		Е		F		G		Н		1		J	K		L	М
1							CARE Ta	ble	1 - CAR	E Pro	gram I	Ξx	penses - l	PG	&E								
2									Through		_	_	-										
_	Final	Π		Auth	norized Budget	:					nth Expens				Υ	ear to	Date Expense	es		%	of Bud	iget Spent	YTD
4	CARE Program:		Electric		Gas		Total		Electric		as		Total		Electric		Gas		Total	Electric		Gas	Total
5	Outreach ^[1]	\$	5,170,000	\$	1,180,000	\$	6,350,000	\$	185,776	\$	45,636	\$	231,412	\$	773,148	\$	191,416	\$	964,564	159	%	16%	15%
6	Automatic Enrollment	\$	120,000	\$	30,000	\$	150,000	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0,	%	0%	0%
7	Processing/ Certification/Verification	\$	1,600,000	\$	400,000	\$	2,000,000	\$	115,119	\$	28,780	\$	143,899	\$	330,265	\$	82,566	\$	412,831	219	%	21%	21%
8	Information Technology / Programming	\$	120,000	\$	30,000	\$	150,000	\$	17,418	\$	4,355	\$	21,773	\$	28,768	\$	7,192	\$	35,960	24	%	24%	24%
9																							
10	Pilots																						
11	Recert and PEV Non-Response Study	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	0,	%	0%	0%
12	One-E-App	\$	-	\$	-	\$	-	\$	57	\$	14	\$	71	\$	6	\$	1	\$	7	0,	%	0%	0%
13	- Pilot	\$	-	\$	-	\$	-	\$	-	\$		\$	-	\$	-	\$	-	\$	-	0,	%	0%	0%
14	Total Pilots	\$	-	\$	-	\$	-	\$	57	\$	14	\$	71	\$	6	\$	1	\$	7	0,	%	0%	0%
15															\$,,,,,,								
16	Measurement & Evaluation	\$	-	\$	-	\$		\$	-	\$	-	\$	-	\$		\$	-	\$	-	0	%	0%	0%
17	Regulatory Compliance	\$	92,000	\$	23,000	\$	115,000	\$	15,123	\$	3,781	\$	18,904	\$	24,483	\$	6,121	\$	30,604	279	%	27%	27%
18	General Administration	\$	440,000	\$	110,000	\$	550,000	\$	44,128	\$	11,032	\$	55,160	\$	60,339	\$	15,085	\$	75,424	14	%	14%	14%
19	CPUC Energy Division	\$	164,800	\$	41,200	\$	206,000	\$	4,803	\$	1,201	\$	6,004	\$	35,339	\$	8,835	\$	44,174	219	%	21%	21%
20																					N.		
21	SUBTOTAL MANAGEMENT COSTS	\$	7,706,800	\$	1,814,200	\$	9,521,000	\$	382,424	\$	94,799	\$	477,223	\$	1,252,348	\$	311,216	\$	1,563,564	16 ^t	%	17%	16%
22																							
23	CARE Rate Discount [2]	\$	385,437,293	\$	94,270,142	\$	479,707,435	\$	58,820,161	\$ 1	5,643,003	\$	74,463,164	\$	169,498,042	\$	44,288,012	\$	213,786,054	44	%	47%	45%
24	Service Establishment Charge Discount						0.													10			
25		37111													Tak .								
	TOTAL PROGRAM COSTS & CUSTOMER																						
	DISCOUNTS	\$	393,144,093	\$	96,084,342	\$	489,228,435	\$	59,202,585	\$ 1	5,737,802	\$	74,940,387	\$	170,750,390	\$	44,599,228	\$	215,349,618	431	%	46%	44%
27			7000 M																				
28	Other CARE Rate Benefits																						
29	- DWR Bond Charge Exemption						9300	\$	4,005,941			\$	4,005,941	\$	11,032,798			\$	11,032,798				
30	- CARE PPP Exemption [3]							\$	6,680,487	\$	841,833	\$	7,522,319	\$	17,279,194	\$	4,241,088	\$	21,520,282				
31	- California Solar Initiative Exemption							\$	900,351			\$	900,351	\$	2,547,811			\$	2,547,811				
32	- kWh Surcharge Exemption																		· · · · · · · · · · · · · · · · · · ·				
33	Total - Other CARE Rate Benefits							\$	11,586,779	\$	841,833	\$	12,428,611	\$	30,859,803	\$	4,241,088	\$	35,100,891				
34																						4	
35	Indirect Costs		111111					\$	51,762	\$	12,814	\$	64,576	\$	152,625	\$	37,792	\$	190,417				
36																		_					

23

| 36 | 37 | 11 | The Outreach category includes expenses from Capitation Fee, Mass Media Advertising, Outreach, Expanded Outreach and Cooling Center Expenses | 38 | 21 | The Authorized Budget for the CARE Rate Discount is based on the estimate filed in A.08-05-022. | Per D.02-09-021, PG&E is authorized to recover the full value of the discount through the CARE two-way balancing account on an automatic pass-through basis. | 39 | PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the CARE surcharge. | 30 | PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the CARE surcharge. | 30 | PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the CARE surcharge. | 30 | PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the CARE surcharge. | 31 | PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the CARE surcharge. | 31 | PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the CARE surcharge. | 32 | PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. and the CARE surcharge. | 32 | PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. | 33 | PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. | 34 | PPP Exemption - CARE customers are exempt from paying CARE program costs including PPP costs for CARE admin. | 34 | PPP Exemption - CARE admin. | 34 | PPP Ex

	Α	В	С	D	E	F	G	Н		J	К	L	M	N	0	P	Ø	R
1						CARE	Table 2 - E	nrollment, l	Recertificati	ion, Attritio	n, & Penetra	tion - PG&I	.					
2								Thr	ough March	n 31, 2011								
3							Gross Enrollmei	nt						Enrol	lment			
4				Automatic	Enrollment							Total			Net	Total	Estimated	Penetration
5	2011	Inter-Utility 1	Intra-Utility ²	Leveraging ³	One-e-App ⁴	SB580	Combined (B+C+D+E+F)		Other Sources	Total (G+H+I)	Recertification	Adjusted (J+K)	Attrition (Drop Offs)	Net (L-M)	Adjusted (N-K)	CARE Participants	CARE Eligible	Rate % (P/Q)
6	January	0	6,017	1,686	0	0	7,703	241	36,382	44,326	49,425	93,751	23,951	69,800	20,375	1,520,317	1,699,660	89%
7	February	0	2,575	0	0	0	2,575	435	29,073	32,083	37,014	69,097	17,852	51,245	14,231	1,534,548	1,699,660	90%
8	March	0	2,977	0	0	0	2,977	212	31,534	34,723	51,742	86,465	23,626	62,839	11,097	1,545,645	1,699,660	91%
9	April						0		0			0		0	0			
10	May						0		0			0		0	0			
11	June						0		0			0		0	0			
12	July						0		0			0		0	0			
13	August						0		0			0		0	0			
14	September						0		0			0		0	0			
15	October						0		0			0		0	0			
16	November						0		0			0		0	0			
17	December						0		0			0		0	0			
18	YTD Total	0	11,569	1,686	0	0	13,255	888	96,989	111,132	138,181	249,313	65,429	183,884	45,703	1,545,645	1,699,660	91%

Enrollments via data sharing between the IOUs.

Enrollments via data sharing between departments and/or programs within the utility.

Enrollments via data sharing with programs outside the IOU that serve low-income customers.

22 Enrollments via data strating with program set up by The Center to Promote Healthcare Access (The Center) and PG&E. The pilot will occur within two PG&E counties to implement a strategy of automatic enrollment for low income customers into the CARE program based on customers' applications or reapplications for related low income health and social welfare services (e.g., MediCAL, Healthy Families, CALKids, etc.). The goal is to develop another means by which low income families can be introduced into the CARE program and, depending on the success of the pilot, possibly expand this pilot to other counties within PG&E's service area as well as to the other IOUs.

24 Shot: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

24

	А	В	С	D	E	F	G	Н	
1		(CARE Table	3 - Standard	Random Ve	rification Re	sults - PG&E		
2				Throu	gh March 31	, 2011			
3	2011	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped ¹	% Dropped through Random Verification	% of Total Population Dropped
4	January	1,520,317	1,298	0.09%			0	0.00%	0.00%
5	February	1,534,548	3,198	0.21%					
6	March	1,545,645	18,883	1.22%					
7	April								
8	Мау								
9	June								
10	July								
11	August								
12	September								
13	October								
14	November								
15	December								
16	YTD Total	1,545,645	23,379	1.51%	0	0	0	0.00%	0.00%
17	1								

18 Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond.

19 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect/TD adjustments.

	A	В	С	D	E	F	G
1	CARE Table 4 - (CARE Self-Co	ertification ar	nd Self-Recert	ification App	lications - Po	6&E
2			Through Ma	arch 31, 2011			
3		Provided ²	Received	Approved	Denied	Pending/ Never Completed	Duplicates
4	YTD Total ¹	5,239,970	190,627	172,608	2,132	15,887	27,553
5	Percentage ³		100.00%	90.55%	1.12%	8.33%	14.45%
6							

7 Footnotes:

8 1 Includes sub-metered customers.

² Includes number of applications provided via direct mail campaigns, call centers, bill inserts and other outreach methods. Be**a**use there are other means by which customers obtain applications which are not counted, this number is only an approximation.

10 | Percent of Received. Duplicates are also counted as Approved, so the total will not add up to 100%.

11 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect/TD adjustments.

	Α	В	С	D	Е	F	G	Н	1	J
1			CARE T	able 5 - E	nrollmen	t by Cour	ity - PG&	E	•	
2					h March					
3		Est	timated Eligi			tal Participan	ts	Pe	netration Ra	te
4	County	Urban	Rural ^[1]	Total	Urban	Rural ^[1]	Total	Urban	Rural ^[1]	Total
5	ALAMEDA	165,093	11	165,103	148,329	6	148,335	90%	55%	90%
6	ALPINE	0	209	209	0	18	18	n/a	9%	9%
7	AMADOR	0	4,751	4,751	1	4,406	4,407	379%	93%	93%
	BUTTE	28,897	14,779	43,675	25,448	13,283	38,731	88%	90%	89%
9	CALAVERAS	71	7,901	7,973	35	6,208	6,243	49%	79%	78%
10	COLUSA	16	3,003	3,019	8	3,295	3,303	50%	110%	109%
11	CONTRA COSTA	98,419	1	98,420	94,184	0	94,184	96%	0%	96%
	EL DORADO	5,972	6,602	12,574	6,537	6,557	13,094	109%	99%	104%
	FRESNO	143,380	313	143,693	143,807	178	143,985	100%	57%	100%
	GLENN	0	5,153	5,153	1	4,765	4,766	248%	92%	92%
	HUMBOLDT	0	26,145	26,145	0	22,110	22,110	0%	85%	85%
	KERN	37,776	57,798	95,575	39,810	56,945	96,755	105%	99%	101%
	KINGS	176	8,404	8,580	156	8,770	8,926	89%	104%	104%
18	LAKE	1	15,003	15,004	1	12,990	12,991	111%	87%	87%
19	LASSEN	0	274	274	0	195	195	n/a	71%	71%
20	MADERA	15,189	6,766	21,955	15,075	5,509	20,584	99%	81%	94%
	MARIN	21,722	0	21,722	15,796	0	15,796	73%	n/a	73%
	MARIPOSA	24	3,687	3,711	21	2,700	2,721	89%	73%	73%
	MENDOCINO	31	16,337	16,367	6	11,994	12,000	20%	73%	73%
	MERCED	19,796	19,286	39,082	18,661	18,684	37,345	94%	97%	96%
	MONTEREY	41,179	5,228	46,407	34,881	5,244	40,125	85%	100%	86%
_	NAPA	15,504	0	15,504	12,778	0	12,778	82%	n/a	82%
27	NEVADA	13	11,813	11,826	5	10,044	10,049	37%	85%	85%
	PLACER	16,907	10,307	27,214	14,923	9,171	24,094	88%	89%	89%
	PLUMAS	100	2,793	2,893	21	2,074	2,095	21%	74%	72%
	SACRAMENTO	131,318	1	131,319	116,477	0	116,477	89%	0%	89%
	SAN BENITO	151	5,344	5,495	94	4,892	4,986	62%	92%	91%
32	SAN BERNARDINO	95,409	340	401 95,409	50 75 404	330	380 75,191	82% 79%	97%	95% 79%
33	SAN FRANCISCO SAN JOAQUIN	75,521	0 8,083	83,604	75,191 77,202			102%	n/a 122%	104%
34 35	SAN LUIS OBISPO	13,888	22,510	36,398	7,707	9,829 16,683	87,031 24,390	55%	74%	67%
	SAN MATEO	54,905	22,510	54,905	46,397	10,003	46,397	85%		85%
36 37	SANTA BARBARA	18,554	1,521	20,076	17,143	882	18,025	92%	n/a 58%	90%
	SANTA BARBARA SANTA CLARA	133,325		137,210	122,507	3,323	125,830	92%	86%	90%
	SANTA CLARA SANTA CRUZ	28,698		28,706	23,472	3,323	23,475	82%	36%	92% 82%
	SHASTA	14,032	13,352	27,384	12,469	11,251	23,720	89%	84%	87%
	SIERRA	14,032	293	27,364	12,409	160	161	24%	55%	54%
	SISKIYOU	0		21	0	100	101	n/a	49%	49%
	SOLANO	40,592	1	40,593	41,398	0	41,398	102%	0%	102%
	SONOMA	53,629	2,943	56,572	45,726	3,147	48,873	85%	107%	86%
	STANISLAUS	32,180		60,059	30,442	25,863	56,305	95%	93%	94%
	SUTTER	12,902	27,570		13,762	0	13,762	107%	0%	107%
	TEHAMA	21	13,659	13,679	11	11,881	11,892	53%	87%	87%
	TRINITY	1	874	874	0	356	356	0%	41%	41%
	TULARE	664	7,902	8,566	402	8,631	9,033	61%	109%	105%
	TUOLUMNE	0		10,947	0	7,740	7,740	0%	71%	71%
	YOLO	26,612	1	26,613	22,817	2	22,819	86%	182%	86%
	YUBA	10,675		10,803	11,646	118	11,764	109%	92%	109%
53		,		,	,		, . • • •	. 55,0	52.3	. 55 70
	Total	1,353,408	346,252	1,699,660	1,235,398	310,247	1,545,645	91%	90%	91%

	Α	В	С	D	Е	F	G	Н
1	CARE Table 6 - Recertification Results - PG&E							
2	Through March 31, 2011							
3	2011	Total CARE Population	Participants Requested to Recertify ¹	% of Population Total	Participants Recertified ²	Participants Dropped ²	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
4	January	1,520,317	21,004	1.38%	0	0	0.00%	0.00%
5	February	1,534,548	20,282	1.32%				
6	March	1,545,645	29,180	1.89%				
7	April							
8	Мау							
9	June							
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16	YTD Total	1,545,645	70,466	4.56%	0	0	0.00%	0.00%
17								
18	Does not include participants who closed their accounts during the 90-day response period.							
19	P Results are tied to the month initiated. Therefore, results may be pending due to the time permitted for a participant to re s ond.							
\vdash	Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflectYTD adjustments.							

CARE Table 7 - Capitation Contractors - PG&E Through March 31, 2011		A	В	С	D	E	F	G	Н	
Section Contractor Type Section Sect	1	CARF Table 7 - Capitatio	n Contr	actor	s - PG&F					
Contractor Type										
Check con or more of applicable) Enrollments		<u>-</u>							ite	
Section Sect			_							
Airport Neighbors United	•		Private		WMDVBE	LIHEAP				
7 Alamenda Country Associated Community Action (ACAP) X 0 3 3 3 3 2 2 9 Mandor-Tuolumne Community Action Agency X 0 2 2 9 Amador-Tuolumne Community Action Agency X 111 12 23 3	_									
Allen Temple Health and Social Services Ministries										
10										
11 Anderson Cottonwood Christian Assistance	_									
12 ARC of San Francisco										
13	_									
15 Ariba Juntos			Х				0			
18 Asian Community Center							_			
17 Asian Community, Mental Health Services										
18 Asian Pacific American Community								_		
20 Berkeley Housing Authority	18	Asian Pacific American Community		Х				0	0	
21 Boys and Girls Club of Stockton										
22 Brathe California of the Bay Area X										
24 California Association of the Physically Handicapped, Inc (Fresno) X							_	_	_	
25 California Council of the Blind										
26 California Diversified Services							_	_	_	
27 California Human Development Corporation										
29 Canal Alliance	_									
Section Sect						Х				
31 Carecen Family Services Program	_						_			
32 Catholic Charities Diocese of Stockton										
Activation Act										
State	_									
Central California Legal Services										
Central Coast Center for Independent Living	_									
Sectoral Coast Energy Services, Inc X										
40 Central Valley Opportunity Center										
41 Centro La Familia Advocacy Services							_			
42 Centro Legal de La Raza, Ínc										
44 Charles P. Foster Foundation X 0 0 45 Charterhouse Center for Families X 0 1 1 46 Child Abuse Prevention Council X 0 3 3 47 Child Care Links X X 0 1 1 48 Chinese Christian Herald Crusades X 0 0 1 1 49 Chinese Newcomers Service Center X 0 0 7 7 50 Christ Temple Community Church X 0 <t< td=""><td>_</td><td>·</td><td></td><td></td><td></td><td></td><td>_</td><td></td><td>_</td></t<>	_	·					_		_	
45 Charterhouse Center for Families X 0 1 1 46 Child Abuse Prevention Council X 0 3 3 47 Child Care Links X X 0 1 1 48 Chinese Christian Herald Crusades X 0 0 1 1 49 Chinese Newcomers Service Center X 0 0 7 7 50 Christ Temple Community Church X 0 0 0 0 51 Civicorps Schools X 0 0 0 0 0 52 Community Action Services, LLC X 0				Х						
46 Child Abuse Prevention Council X 0 3 3 47 Child Care Links X X 0 1 1 48 Chinese Christian Herald Crusades X 0 1 1 49 Chinese Newcomers Service Center X 0 7 7 50 Christ Temple Community Church X 0 0 0 51 Civicorps Schools X 0 0 0 52 Community Action Services, LLC X 0 8 8 53 Community Action Marin X X 12 64 76 54 Community Action Marin X X 12 64 76 54 Community Action Partnership of Madera County, Inc X X 12 64 76 55 Community Action Partnership of Sonoma County X 39 7 46 56 Community Alliance for Career Training and Utility Solutions X 0 0 0 57 Community Foundation of Colusa County X 0 0 0 59 Community Gratepath X 0 0 0 60 Commun			X							
47 Child Care Links X X 0 1 1 48 Chinese Christian Herald Crusades X 0 1 1 49 Chinese Newcomers Service Center X 0 7 7 50 Christ Temple Community Church X 0 0 0 51 Civicorps Schools X 0 0 0 52 Communication Services, LLC X 0 8 8 53 Community Action Marin X X 12 64 76 54 Community Action Partnership of Madera County, Inc X X 0 1 1 55 Community Action Partnership of Sonoma County X 0 0 5 5 56 Community Action Partnership of Sonoma County X 0 0 5 5 57 Community Alliance for Career Training and Utility Solutions X 0 0 5 5 58 Community Foundation of Colusa County X 0 0 0 59 Community Gatepath X 0 0 0 60 Community Resource Project, Inc X 0 0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>										
49 Chinese Newcomers Service Center X 0 7 7 50 Christ Temple Community Church X 0 0 0 51 Civicorps Schools X 0 0 0 52 Communication Services, LLC X 0 8 8 53 Community Action Marin X X 12 64 76 54 Community Action of Napa Valley X 0 1 1 1 55 Community Action Partnership of Madera County, Inc X 39 7 46 56 Community Alliance for Career Training and Utility Solutions X 0 5 5 57 Community Foundation of Colusa County X 0 0 0 58 Community Foundation of Colusa County X 0 0 0 59 Community Gatepath X 0 0 0 60 Community Legal Services in East Palo Alto X 0 0 0 61 Community Pantry of San Benito County X 0 0 1 1 62 Community Resources for Independent Living X 0 0 0					X			1	1	
50 Christ Temple Community Church X 0 0 0 51 Civicorps Schools X 0 0 0 52 Communication Services, LLC X 0 8 8 53 Community Action Marin X X X 12 64 76 54 Community Action Partnership of Nape Valley X 0 1									1	
51 Civicorps Schools X 0 0 0 52 Communication Services, LLC X 0 8 8 53 Community Action Marin X X 12 64 76 54 Community Action of Napa Valley X 0 1 1 55 Community Action Partnership of Madera County, Inc X 39 7 46 56 Community Action Partnership of Sonoma County X 0 5 5 57 Community Alliance for Career Training and Utility Solutions X 0 0 0 58 Community Foundation of Colusa County X 0 0 0 59 Community Gatepath X 0 0 0 60 Community Legal Services in East Palo Alto X 0 0 0 61 Community Pantry of San Benito County X 0 0 1 1 62 Community Resource Project, Inc X 0 0 0 0 63 Community Resources for Independent Living X 0 0 0 0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>7</td>									7	
52 Communication Services, LLC X 0 8 8 53 Community Action Marin X X 12 64 76 54 Community Action of Napa Valley X 0 1 1 55 Community Action Partnership of Madera County, Inc X 39 7 46 56 Community Action Partnership of Sonoma County X 0 5 5 57 Community Alliance for Career Training and Utility Solutions X 0 0 0 58 Community Foundation of Colusa County X 0 0 0 59 Community Gatepath X 0 0 0 60 Community Legal Services in East Palo Alto X 0 0 0 61 Community Pantry of San Benito County X 0 0 1 1 62 Community Resource Project, Inc X 7 39 46 63 Community Resources for Independent Living X 0 0 0 64 Council for the Spanish Speaking X 0 0 0 65 County of San Benito X 0 0 0										
53 Community Action Marin X X 12 64 76 54 Community Action of Napa Valley X 0 1 1 55 Community Action Partnership of Madera County, Inc X 39 7 46 56 Community Action Partnership of Sonoma County X 0 5 5 57 Community Alliance for Career Training and Utility Solutions X 0 0 0 58 Community Foundation of Colusa County X 0 0 0 59 Community Gatepath X 0 0 0 60 Community Legal Services in East Palo Alto X 0 0 0 61 Community Pantry of San Benito County X 0 0 1 1 62 Community Resource Project, Inc X 0 0 0 0 63 Community Resources for Independent Living X 0 0 0 64 Council for the Spanish Speaking X 0 0 0 65 County of San Benito X 0 0 0 66 CSU Chico Research Foundation-Passages X 0 0 0										
55 Community Action Partnership of Madera County, Inc X 39 7 46 56 Community Action Partnership of Sonoma County X 0 5 5 57 Community Alliance for Career Training and Utility Solutions X 0 0 0 58 Community Foundation of Colusa County X 0 0 0 59 Community Gatepath X 0 0 0 60 Community Legal Services in East Palo Alto X 0 0 0 61 Community Pantry of San Benito County X 0 0 0 62 Community Resources for Independent Living X 7 39 46 63 Community Resources for Independent Living X 0 0 0 64 Council for the Spanish Speaking X 0 0 0 65 County of San Benito X 1 0 1 66 CSU Chico Research Foundation-Passages X 0 0 0	53	Community Action Marin				X		-		
56 Community Action Partnership of Sonoma County X 0 5 5 57 Community Alliance for Career Training and Utility Solutions X 0 0 0 58 Community Foundation of Colusa County X 0 0 0 59 Community Gatepath X 0 0 0 60 Community Legal Services in East Palo Alto X 0 0 0 61 Community Pantry of San Benito County X 0 1 1 1 62 Community Resources for Independent Living X 7 39 46 63 Community Resources for Independent Living X 0 0 0 64 Council for the Spanish Speaking X 0 0 0 65 County of San Benito X 1 0 1 66 CSU Chico Research Foundation-Passages X 0 0 0										
57 Community Alliance for Career Training and Utility Solutions X 0 0 0 58 Community Foundation of Colusa County X 0 0 0 59 Community Gatepath X 0 0 0 60 Community Legal Services in East Palo Alto X 0 0 0 61 Community Pantry of San Benito County X 0 1 1 1 62 Community Resource Project, Inc X 7 39 46 63 Community Resources for Independent Living X 0 0 0 64 Council for the Spanish Speaking X 0 0 0 65 County of San Benito X 1 0 1 66 CSU Chico Research Foundation-Passages X 0 0 0										
59 Community Gatepath X 0 0 0 60 Community Legal Services in East Palo Alto X 0 0 0 61 Community Pantry of San Benito County X 0 1 1 62 Community Resource Project, Inc X 7 39 46 63 Community Resources for Independent Living X 0 0 0 64 Council for the Spanish Speaking X 0 0 0 65 County of San Benito X 1 0 1 66 CSU Chico Research Foundation-Passages X 0 0 0	57	Community Alliance for Career Training and Utility Solutions		X				$\overline{}$		
60 Community Legal Services in East Palo Alto X 0 0 0 61 Community Pantry of San Benito County X 0 1 1 62 Community Resource Project, Inc X 7 39 46 63 Community Resources for Independent Living X 0 0 0 64 Council for the Spanish Speaking X 0 0 0 65 County of San Benito X 1 0 1 66 CSU Chico Research Foundation-Passages X 0 0 0										
61 Community Pantry of San Benito County X 0 1 1 62 Community Resource Project, Inc X 7 39 46 63 Community Resources for Independent Living X 0 0 0 64 Council for the Spanish Speaking X 0 0 0 65 County of San Benito X 1 0 1 66 CSU Chico Research Foundation-Passages X 0 0 0										
62 Community Resource Project, Inc X 7 39 46 63 Community Resources for Independent Living X 0 0 0 64 Council for the Spanish Speaking X 0 0 0 65 County of San Benito X 1 0 1 66 CSU Chico Research Foundation-Passages X 0 0 0	61	Community Legal Services in East Palo Alto Community Pantry of San Benito County								
64 Council for the Spanish Speaking X 0 0 0 65 County of San Benito X 1 0 1 66 CSU Chico Research Foundation-Passages X 0 0 0	62	Community Resource Project, Inc								
65 County of San Benito X 1 0 1 66 CSU Chico Research Foundation-Passages X 0 0 0	_	, , , ,								
66 CSU Chico Research Foundation-Passages X 0 0 0										
				X					_	

	A	В	С	D	E	F	G	Н	
1	CARE Table 7 - Capitatio	n Contr	actor	s - PG&F					
2	CARE Table 7 - Capitation Contractors - PG&E Through March 31, 2011								
_	Contractor Type Year to Date								
3		(Chec		more if applic	cable)		ts		
4	Contractor Name	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	
	Delta Community Services		X			0	1	1	
	Disability Resource Agency for Independent Living Dixon Family Services		X			0	1	0	
	Eastern Europen Services		X			0	0	0	
	EBONY Counseling Center		Х			0	0	0	
	Familia Center		X			0	0	0	
	Familia Unidas Filipino American Development Foundation		X			0	0	0	
_	Folsom-Cordova Community Partnership		X			0	Ò	Ö	
-	Food Bank of El Dorado County		Х			1	0	1	
-	Fort Ord Environmental Justice Network		X			0	0	0	
	Fresno Rescue Mission Give Every Child a Chance		X			0	0	0	
	God Financial Plan Inc		X			0	132	132	
82	Golden Umbrella		Х			0	0	0	
-	Greater Hill Zion Missionary Baptist Church		X			0	0	0	
	Habitat for Humanity, Stanislaus Help Line Information & Assistance/Area 4 Agency on Aging		X			0	1	1	
	Heritage Institute for Family Advocacy		X			0	1	1	
	Hip Housing Human Investment Project, Inc		X			0	1	1	
-	Hotline of San Luis Obispo County		X			0	0	0	
	Housing Authority of Alameda County Housing Authority of City and County of Fresno		X			0	3	3	
_	Housing Authority of City and County of Tresho Housing Authority of City and County of San Francisco		X			0	0	0	
-	Housing Authority of County of Kern		X			0	1	1	
	Housing Authority of Kings County		X			0	0	0	
	Housing Authority of Stanislaus County Housing Rights		X			2	9	11 0	
	Independent Living Center of Kern County, Inc		X			0	3	3	
97	Independent Living Resource Center SF		Х			0	0	0	
	Independent Living Resource of Contra Costa County		X			0	0	0	
-	Independent Living Services of Northern California Indian Health Center of Santa Clara Valley		X			0	0	0	
	Instituto Laboral de la Raza		X			0	0	0	
	International Humanities Center/The Companion Line		Х			0	0	0	
	Jewish Family and Children Services East Bay		X			0	0	0	
	KidsFirst Kings Community Action Organization, Inc		X			0	14 0	14 0	
	La Luz Bilingual Center		X	Х		0	3	3	
107	Lao Family Community of Fresno, Inc		Х			0	2	2	
	Lao Family Community of Stockton		X			0	0	0	
	Lao Khmu Association, Inc. Lighthouse Learning Resource Center, Inc		X			0	8	8	
	Mabuhay Alliance		X			0	0	0	
112	Marin Center for Independent Living		Х			0	0	0	
	Mendocino Latinos Para La Comunidad, Inc		X			0	3	3	
_	Merced County Community Action Agency Merced Lao Family Community, Inc		X		X	0	24 6	24 6	
	Mission Language and Vocational School		X			0	0	0	
117	Moncada Outreach	Х				0	0	0	
	Monument Crisis Center		X			0	1	1	
	Mutual Assistance Network of Del Paso Heights National Alliance on Mental Illness-Santa Clara County		X			0	2	2	
	Native American Health Center		X			0	0	0	
122	Network for Elders		Х			0	1	1	
_	New Connections		X			0	0	0	
	New Direction Christian Center North Penninsula Neighborhood Services Ctr		X			0	0	0	
	Northeast Community Federal Credit Union		X			0	0	0	
127	Nuestra Alianza De Willits		Х			0	0	0	
	Nugate Group		X		, <u> </u>	0	4	4	
	Oakland Citizens Committee for Urban Renewal (O.C.C.U.R.) Opportunity Junction		X		Х	0	0	0	
150	Opportunity Juniotion				L				

	A	В	С	D	E	F	G	Н
1	CARE Table 7 - Canitati	on Conti	actor	s - PG&F				
<u>-</u> 2	CARE Table 7 - Capitation Contractors - PG&E Through March 31, 2011							
_	Through Wa	1011 31, 2					. 5	
,		(Char		actor Type more if applic			ear to Da	
3 4	Combination Name	Private	CBO	WMDVBE	LIHEAP	Enrollments Rural Urban Tota		
	Contractor Name	Filvate		VVIVIDVBL	LITILAT			
	Pack N Ship Partners For Peace	-	X			0	0	1
	People of Purpose	+	X			0	0	0
	People Resources	+	X			0	0	0
	Pilipino Senior Resource Center		X			ō	ō	0
36	Plumas County Community Development Commission	X				0	0	0
	Plumas Crisis Intervention & Resource Center		Х			0	1	1
	Progress Financial Corporation		X			0	0	0
	Project Access, Inc		X			0	1	1
	Promise Land Ministries		X			0	3	3
	Q Foundation DBA Aids Housing Alliance SF Rebuilding Together Sacramento		X			0	2	2
	REDI (Renewable Energy Development institute)	+	X			0	0	0
	Redwood Community Action Agency	 	 ^		Х	38	0	38
	Redwood Empire Food Bank	 ^	Х		, · · ·	0	30	30
	Resources for Independent Central Valley		X			0	0	0
	Resources for Independent Living Inc Sacramento		Х			0	0	0
	Richland School District		Х			0	0	0
	Rising Sun Energy Center		Х			0	0	0
	Ritter Center		X			0	0	0
	Sacramento Housing and Redevelopment Agency	-	X			0	4 19	4
	Sacred Heart Community Service Salvation Army Golden State Divisional Headquarters	+	X			0	27	19 27
	San Francisco Chamber of Commerce Foundation /SF Works	1	X			0	0	0
	San Francisco Community Power Cooperative	1	X			0	0	0
	San Francisco Women's Center		X			0	0	0
57	Second Harvest Food Bank of Santa Cruz and San Benito Counties		Х			0	0	0
	Self-Help for the Elderly		X			0	15	15
_	Self-Help Federal Credit Union	1	X			0	2	2
	Seniors First, Inc	4	X			0	0	0
	Shasta County Child Abuse Prevention Council Silicon Valley Independent Living Center	-	X			0	3	3 0
	Slavic Community Center	+	X			0	0	0
	Southeast Asian Community Center	+	X			0	3	3
	St Helena Family Center	1	X			0	7	7
66	Suscol Intertribal Council		Х			0	0	0
67	The Global Center for Success		Х			0	1	1
_	The Resource Connection of Amador and Calavares Counties, Inc		Х			5	0	5
	Tri Valley Haven		X			0	0	0
	Tri-County Independent Living, Inc	+	X			0	0	0
	Una Nueva Esperanza United Way of Fresno County	+	X		-	0	0	0
	Upwardly Global	+	X			0	0	0
	Valley Oak Children's Services, Inc	1	X			4	1	5
	Vietnamese Elderly Mutual Assistant Association		X			0	1	1
76	Vineyard Workers Services		Х			0	0	0
	Volunteer Center of Sonoma County		Х			0	3	3
	West Bay Pilipino Multi-Service Center	1	X			0	0	0
	West Valley Community Services	+	Х			0	3	3
	Y-FY Consulting YMCA of the East Bay West Contra Costa Branch	X				0	2	0 2
	Yolo County Housing Authority	+	X			0	2	2
	Yolo Family Resource Center	+	X			0	3	3
	Yuba Sutter Legal Center	1	X			0	1	1
	Total Enrollments and Expenditures			•		165	723	88
ᅃ			_		_			

	Α	В	С	D	Е	F	G	Н
1			CARE Table 8	3 - Participant	s as of Month	End - PG&E		
2	Through March 31, 2011							
3	2011	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration Rate	% Change ¹
4	January	904,725	251,279	364,313	1,520,317	1,699,660	89%	1.4%
5	February	913,707	253,908	366,933	1,534,548	1,699,660	90%	0.9%
6	March	922,502	254,477	368,666	1,545,645	1,699,660	91%	0.7%
7	April							
8	Мау							
9	June							
10	July							
11	August							
12	September							
13	October							
14	November							
15	December							
16								

¹⁷ No monthly variance of 5% or more in the number of participants has occurred in 2011.
18 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CERTIFICATE OF SERVICE BY ELECTRONIC MAIL

I, the undersigned, state that I am a citizen of the United States and am employed in the City and County of San Francisco; that I am over the age of eighteen (18) years and not a party to the within cause; and that my business address is 77 Beale Street, San Francisco, California 94105

On April 21, 2011, I served a true copy of:

ONE-HUNDRED AND NINETEENTH STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 M) ON THE RESULTS OF ITS LOW INCOME ENERGY EFFICIENCY AND CARE PROGRAM EFFORTS IN COMPLIANCE WITH ORDERING PARAGRAPH 17 OF DECISION 01-05-033, ISSUED MAY 7, 2001

- [XX] By Electronic Mail serving the enclosed via e-mail transmission to each of the parties listed on the official service lists for A.08-05-022, et al., with an e-mail address.
- [XX] By U.S. Mail by placing the enclosed for collection and mailing, in the course of ordinary business practice, with other correspondence of Pacific Gas and Electric Company, enclosed in a sealed envelope, with postage fully prepaid, addressed to those parties listed on the official service lists for, A.08-05-022, et al., without an e-mail address.

I certify and declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on this 21st day of April 2011, at San Francisco, California.

/s/
JENNIFER S. NEWMAN