

and Electric Company

High Bill Complaint Report

Customer Usage Data

Period April 9, 2011 through April 15, 2011

				Electric		
Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}			{Redacted}	535	17.26
03/14/2011	04/14/2011	31			535	17.26
02/11/2011	03/14/2011	31			506	16.32
01/12/2011	02/11/2011	30			574	19.13
12/14/2010	01/12/2011	29			611	21.07
11/12/2010	12/14/2010	32			674	21.06
10/14/2010	11/12/2010	29			587	20.24
09/14/2010	10/14/2010	30			492	16.4
08/14/2010	09/14/2010	31			0	0
06/11/2010	08/14/2010	64			605	9.45
05/13/2010	06/11/2010	29	Rebilled		136	4.69
05/13/2010	06/11/2010	29	Canceled		136	4.69
04/13/2010	05/13/2010	30	Rebilled		432	14.4
04/13/2010	05/13/2010	30	Canceled		432	14.4
03/15/2010	04/13/2010	29	Rebilled		453	15.62
03/15/2010	04/13/2010	29	Canceled		453	15.62
02/11/2010	03/15/2010	32	Rebilled		384	12
02/11/2010	03/15/2010	32	Canceled		384	12
01/13/2010	02/11/2010	29	Rebilled		486	16.76
01/13/2010	02/11/2010	29	Canceled		486	16.76
12/10/2009	01/13/2010	34	Rebilled		155	4.56
12/10/2009	01/13/2010	34	Canceled		1155	33.97
11/10/2009	12/10/2009	30			773	25.77
10/12/2009	11/10/2009	29			574	19.79
09/11/2009	10/12/2009	31			659	21.26
08/12/2009	09/11/2009	30			800	26.67
07/14/2009	08/12/2009	29			1047	36.1
06/12/2009	07/14/2009	32			1122	35.06
05/13/2009	06/12/2009	30			822	27.4
04/14/2009	05/13/2009	29			587	20.24
03/13/2009	04/14/2009	32			590	18.44
02/11/2009	03/13/2009	30			636	21.2
01/12/2009	02/11/2009	30			670	22.33
12/11/2008	01/12/2009	32			797	24.91
11/10/2008	12/11/2008	31			690	22.26
10/10/2008	11/10/2008	31			622	20.06
09/11/2008	10/10/2008	29			658	22.69
08/12/2008	09/11/2008	30			1322	44.07
07/14/2008	08/12/2008	29			1056	36.41
06/12/2008	07/14/2008	32			1067	33.34
05/13/2008	06/12/2008	30			730	24.33
04/11/2008	05/13/2008	32			697	21.78
03/13/2008	04/11/2008	29			589	20.31
02/12/2008	03/13/2008	30			546	18.2
01/14/2008	02/12/2008	29			386	13.31

				Gas		
Start Date	End Date	Days	Status	Amount	Usage	ADU
03/14/2011	04/14/2011	31		}	68	2.19
02/11/2011	03/14/2011	31			86	2.77
01/12/2011	02/11/2011	30			90	3
12/14/2010	01/12/2011	29			103	3.55
11/12/2010	12/14/2010	32			89	2.78
10/14/2010	11/12/2010	29			37	1.28
09/14/2010	10/14/2010	30			23	0.77
08/14/2010	09/14/2010	31			20	0.65
07/14/2010	08/14/2010	31			23	0.74
06/11/2010	07/14/2010	33			13	0.39
05/13/2010	06/11/2010	29			37	1.28
04/13/2010	05/13/2010	30			31	1.03
03/15/2010	04/13/2010	29			47	1.62
02/11/2010	03/15/2010	32			81	2.53
01/13/2010	02/11/2010	29			81	2.79
12/10/2009	01/13/2010	34			89	2.62
11/10/2009	12/10/2009	30			104	3.47
10/12/2009	11/10/2009	29			17	0.59
09/11/2009	10/12/2009	31			27	0.87
08/12/2009	09/11/2009	30			21	0.7
07/14/2009	08/12/2009	29			22	0.76
06/12/2009	07/14/2009	32			27	0.84
05/13/2009	06/12/2009	30			28	0.93
04/14/2009	05/13/2009	29			27	0.93
03/13/2009	04/14/2009	32			36	1.13
02/11/2009	03/13/2009	30			81	2.7
01/12/2009	02/11/2009	30			91	3.03
12/11/2008	01/12/2009	32			119	3.72
11/10/2008	12/11/2008	31			70	2.26
10/10/2008	11/10/2008	31			32	1.03
09/11/2008	10/10/2008	29			19	0.66
08/12/2008	09/11/2008	30			19	0.63
07/14/2008	08/12/2008	29			16	0.55
06/12/2008	07/14/2008	32			23	0.72
05/13/2008	06/12/2008	30			17	0.57
04/11/2008	05/13/2008	32			23	0.72
03/13/2008	04/11/2008	29			20	0.69
02/12/2008	03/13/2008	30			50	1.67
01/14/2008	02/12/2008	29			41	1.41

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

and Electric Company
High Bill Complaint Report
Customer Usage Data

Period April 9, 2011 through April 15, 2011

[Redacted]		[Redacted]		Electric		
Start Date	End Date	Days	Status	Amount	Usage	ADU
03/1/2011	03/30/2011	29		}	1400	48.28
01/28/2011	03/1/2011	32			3000	93.75
12/29/2010	01/28/2011	30			1320	44
11/30/2010	12/29/2010	29			1840	63.45
10/29/2010	11/30/2010	32			640	20
09/29/2010	10/29/2010	30			1960	65.33
08/30/2010	09/29/2010	30			3160	105.33
07/29/2010	08/30/2010	32			4600	143.75
06/29/2010	07/29/2010	30			2760	92
05/28/2010	06/29/2010	32			3120	97.5
04/29/2010	05/28/2010	29			3120	107.59
03/31/2010	04/29/2010	29			2000	68.97
03/1/2010	03/31/2010	30			1040	34.67
01/28/2010	03/1/2010	32			1320	41.25
12/28/2009	01/28/2010	31			2840	91.61
11/25/2009	12/28/2009	33			2920	88.48
10/27/2009	11/25/2009	29			1640	56.55
09/28/2009	10/27/2009	29			2440	84.14
08/28/2009	09/28/2009	31			2840	91.61
07/29/2009	08/28/2009	30			2800	93.33
06/29/2009	07/29/2009	30			2560	85.33
05/29/2009	06/29/2009	31			1440	46.45
04/29/2009	05/29/2009	30			2120	70.67
03/30/2009	04/29/2009	30			2080	69.33
02/27/2009	03/30/2009	31			1080	34.84
12/27/2008	02/27/2009	62	Rebilled		2560	41.29
12/27/2008	01/28/2009	32	Canceled		3320	103.75
11/25/2008	12/27/2008	32			2680	83.75
10/27/2008	11/25/2008	29			3320	114.48
09/26/2008	10/27/2008	31			3080	99.35
08/27/2008	09/26/2008	30			2240	74.67
07/29/2008	08/27/2008	29			880	30.34
06/27/2008	07/29/2008	32			1160	36.25
05/29/2008	06/27/2008	29			1520	52.41
04/29/2008	05/29/2008	30			2200	73.33
03/28/2008	04/29/2008	32			2640	82.5
02/28/2008	03/28/2008	29			2120	73.1
01/29/2008	02/28/2008	30			2880	96
12/31/2007	01/29/2008	29			3000	103.45
11/30/2007	12/31/2007	31			2600	83.87
10/30/2007	11/30/2007	31			2200	70.97
10/1/2007	10/30/2007	29			1080	37.24
08/30/2007	10/1/2007	32			2280	71.25
08/1/2007	08/30/2007	29			1560	53.79
07/2/2007	08/1/2007	30			1680	56
06/1/2007	07/2/2007	31			1720	55.48
05/3/2007	06/1/2007	29			1080	37.24
04/3/2007	05/3/2007	30			240	8
03/2/2007	04/3/2007	32			2840	88.75
02/1/2007	03/2/2007	29			3360	115.86
01/2/2007	02/1/2007	30			3200	106.67
12/1/2006	01/2/2007	32			3160	98.75
10/31/2006	12/1/2006	31		}	3560	114.84
10/2/2006	10/31/2006	29			1480	51.03
08/31/2006	10/2/2006	32			1760	55
08/3/2006	08/31/2006	28			1360	48.57
07/5/2006	08/3/2006	29			2400	82.76
06/2/2006	07/5/2006	33			1840	55.76
05/3/2006	06/2/2006	30			1760	58.67
04/3/2006	05/3/2006	30			2840	94.67
03/3/2006	04/3/2006	31			800	25.81
02/1/2006	03/3/2006	30			1960	65.33
01/3/2006	02/1/2006	29			3200	110.34
12/5/2005	01/3/2006	29			1280	44.14
11/2/2005	12/5/2005	33			2200	66.67
10/3/2005	11/2/2005	30			1960	65.33
08/31/2005	10/3/2005	33			2440	73.94
08/3/2005	08/31/2005	28			640	22.86
07/1/2005	08/3/2005	33			1880	56.97
06/3/2005	07/1/2005	28			1760	62.86
05/4/2005	06/3/2005	30			1120	37.33
04/4/2005	05/4/2005	30			840	28
03/5/2005	04/4/2005	30			560	18.67

and Electric Company
High Bill Complaint Report
Customer Usage Data

Period April 9, 2011 through April 15, 2011

				Electric			
Start Date	End Date	Days	Status	Amount	Usage	ADU	
{Redacted}	{Redacted}	29		}	242	8.34	
03/2/2011	03/31/2011	29		}	242	8.34	
01/31/2011	03/2/2011	30			286	9.53	
12/30/2010	01/31/2011	32			328	10.25	
12/1/2010	12/30/2010	29			316	10.9	
10/29/2010	12/1/2010	33			362	10.97	
09/30/2010	10/29/2010	29			338	11.66	
08/31/2010	09/30/2010	30			365	12.17	
07/30/2010	08/31/2010	32			394	12.31	
06/30/2010	07/30/2010	30			390	13	
06/1/2010	06/30/2010	29			404	13.93	
04/30/2010	06/1/2010	32			325	10.16	
04/1/2010	04/30/2010	29			299	10.31	
03/2/2010	04/1/2010	30			313	10.43	
01/29/2010	03/2/2010	32			318	9.94	
12/29/2009	01/29/2010	31			331	10.68	
11/30/2009	12/29/2009	29			311	10.72	
10/28/2009	11/30/2009	33			330	10	
09/29/2009	10/28/2009	29			313	10.79	
08/28/2009	09/29/2009	32			759	23.72	
07/30/2009	08/28/2009	29			668	23.03	
06/30/2009	07/30/2009	30			754	25.13	
06/1/2009	06/30/2009	29			553	19.07	
04/30/2009	06/1/2009	32	Rebill		518	16.19	
04/30/2009	06/1/2009	32	Canceled		518	16.19	
04/30/2009	06/1/2009	32	Canceled		518	16.19	
04/1/2009	04/30/2009	29			386	13.31	
03/2/2009	04/1/2009	30			380	12.67	
01/29/2009	03/2/2009	32			389	12.16	
12/29/2008	01/29/2009	31			433	13.97	
11/26/2008	12/29/2008	33			563	17.06	
10/28/2008	11/26/2008	29			388	13.38	
09/29/2008	10/28/2008	29			374	12.9	
08/28/2008	09/29/2008	32			511	15.97	
07/31/2008	08/28/2008	28			538	19.21	
06/30/2008	07/31/2008	31			651	21	
05/30/2008	06/30/2008	31			514	16.58	
04/30/2008	05/30/2008	30			392	13.07	
03/31/2008	04/30/2008	30			370	12.33	
03/1/2008	03/31/2008	30			365	12.17	
01/30/2008	03/1/2008	31			414	13.35	
01/2/2008	01/30/2008	28			422	15.07	
12/1/2007	01/2/2008	32			553	17.28	
10/31/2007	12/1/2007	31			463	14.94	
10/2/2007	10/31/2007	29			417	14.38	
09/4/2007	10/2/2007	28			380	13.57	
08/3/2007	09/4/2007	32			402	12.56	
07/3/2007	08/3/2007	31			389	12.55	
06/5/2007	07/3/2007	28			354	12.64	
05/4/2007	06/5/2007	32			467	14.59	
04/4/2007	05/4/2007	30			381	12.7	
03/5/2007	04/4/2007	30			358	11.93	
02/1/2007	03/5/2007	32			458	14.31	
01/22/2007	02/1/2007	10			81	8.1	

				Gas			
Start Date	End Date	Days	Status	Amount	Usage	ADU	
{Redacted}	{Redacted}	29		}	23	0.79	
03/2/2011	03/31/2011	29		}	23	0.79	
01/31/2011	03/2/2011	30			41	1.37	
12/29/2010	01/31/2011	33			58	1.76	
12/1/2010	12/29/2010	28			36	1.29	
10/29/2010	12/1/2010	33			39	1.18	
09/30/2010	10/29/2010	29			10	0.34	
08/31/2010	09/30/2010	30			9	0.3	
07/30/2010	08/31/2010	32			8	0.25	
06/30/2010	07/30/2010	30			8	0.27	
06/1/2010	06/30/2010	29			10	0.34	
04/30/2010	06/1/2010	32			13	0.41	
04/1/2010	04/30/2010	29			22	0.76	
03/2/2010	04/1/2010	30			27	0.9	
01/29/2010	03/2/2010	32			40	1.25	
12/29/2009	01/29/2010	31			50	1.61	
11/30/2009	12/29/2009	29			51	1.76	
10/28/2009	11/30/2009	33			39	1.18	
09/29/2009	10/28/2009	29			11	0.38	
08/28/2009	09/29/2009	32			8	0.25	
07/30/2009	08/28/2009	29			8	0.28	
06/30/2009	07/30/2009	30			9	0.3	
06/1/2009	06/30/2009	29			9	0.31	
04/30/2009	06/1/2009	32	Rebill		10	0.31	
04/30/2009	06/1/2009	32	Canceled		10	0.31	
04/30/2009	06/1/2009	32	Canceled		15	0.52	
04/1/2009	04/30/2009	29			22	0.73	
03/2/2009	04/1/2009	30			41	1.28	
01/29/2009	03/2/2009	32			58	1.87	
12/29/2008	01/29/2009	31			61	1.85	
11/26/2008	12/29/2008	33			22	0.76	
10/28/2008	11/26/2008	29			14	0.48	
09/29/2008	10/28/2008	29			10	0.31	
08/28/2008	09/29/2008	32			9	0.32	
07/31/2008	08/28/2008	28			10	0.32	
06/30/2008	07/31/2008	31			11	0.35	
05/30/2008	06/30/2008	31			13	0.43	
04/30/2008	05/30/2008	30			21	0.7	
03/31/2008	04/30/2008	30			29	0.97	
03/1/2008	03/31/2008	30			42	1.35	
01/30/2008	03/1/2008	31			42	1.5	
01/2/2008	01/30/2008	28			37	1.16	
12/1/2007	01/2/2008	32			18	0.58	
10/31/2007	12/1/2007	31			13	0.45	
10/2/2007	10/31/2007	29			11	0.39	
09/4/2007	10/2/2007	28			10	0.31	
08/3/2007	09/4/2007	32			10	0.32	
07/3/2007	08/3/2007	31			10	0.36	
06/5/2007	07/3/2007	28			14	0.44	
05/4/2007	06/5/2007	32			17	0.57	
04/4/2007	05/4/2007	30			17	0.57	
03/5/2007	04/4/2007	30			48	1.5	
02/1/2007	03/5/2007	32			19	1.9	
01/22/2007	02/1/2007	10					