

and Electric Company

High Bill Complaint Report

Customer Usage Data

Period April 9, 2011 through April 15, 2011

				Electric		
Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}			{Redacted}	535	17.26
03/14/2011	04/14/2011	31			535	17.26
02/11/2011	03/14/2011	31			506	16.32
01/12/2011	02/11/2011	30			574	19.13
12/14/2010	01/12/2011	29			611	21.07
11/12/2010	12/14/2010	32			674	21.06
10/14/2010	11/12/2010	29			587	20.24
09/14/2010	10/14/2010	30			492	16.4
08/14/2010	09/14/2010	31			0	0
06/11/2010	08/14/2010	64			605	9.45
05/13/2010	06/11/2010	29	Rebilled		136	4.69
05/13/2010	06/11/2010	29	Canceled		136	4.69
04/13/2010	05/13/2010	30	Rebilled		432	14.4
04/13/2010	05/13/2010	30	Canceled		432	14.4
03/15/2010	04/13/2010	29	Rebilled		453	15.62
03/15/2010	04/13/2010	29	Canceled		453	15.62
02/11/2010	03/15/2010	32	Rebilled		384	12
02/11/2010	03/15/2010	32	Canceled		384	12
01/13/2010	02/11/2010	29	Rebilled		486	16.76
01/13/2010	02/11/2010	29	Canceled		486	16.76
12/10/2009	01/13/2010	34	Rebilled		155	4.56
12/10/2009	01/13/2010	34	Canceled		1155	33.97
11/10/2009	12/10/2009	30			773	25.77
10/12/2009	11/10/2009	29			574	19.79
09/11/2009	10/12/2009	31			659	21.26
08/12/2009	09/11/2009	30			800	26.67
07/14/2009	08/12/2009	29			1047	36.1
06/12/2009	07/14/2009	32			1122	35.06
05/13/2009	06/12/2009	30			822	27.4
04/14/2009	05/13/2009	29			587	20.24
03/13/2009	04/14/2009	32			590	18.44
02/11/2009	03/13/2009	30			636	21.2
01/12/2009	02/11/2009	30			670	22.33
12/11/2008	01/12/2009	32			797	24.91
11/10/2008	12/11/2008	31			690	22.26
10/10/2008	11/10/2008	31			622	20.06
09/11/2008	10/10/2008	29			658	22.69
08/12/2008	09/11/2008	30			1322	44.07
07/14/2008	08/12/2008	29			1056	36.41
06/12/2008	07/14/2008	32			1067	33.34
05/13/2008	06/12/2008	30			730	24.33
04/11/2008	05/13/2008	32			697	21.78
03/13/2008	04/11/2008	29			589	20.31
02/12/2008	03/13/2008	30			546	18.2
01/14/2008	02/12/2008	29			386	13.31

				Gas		
Start Date	End Date	Days	Status	Amount	Usage	ADU
03/14/2011	04/14/2011	31		}	68	2.19
02/11/2011	03/14/2011	31			86	2.77
01/12/2011	02/11/2011	30			90	3
12/14/2010	01/12/2011	29			103	3.55
11/12/2010	12/14/2010	32			89	2.78
10/14/2010	11/12/2010	29			37	1.28
09/14/2010	10/14/2010	30			23	0.77
08/14/2010	09/14/2010	31			20	0.65
07/14/2010	08/14/2010	31			23	0.74
06/11/2010	07/14/2010	33			13	0.39
05/13/2010	06/11/2010	29			37	1.28
04/13/2010	05/13/2010	30			31	1.03
03/15/2010	04/13/2010	29			47	1.62
02/11/2010	03/15/2010	32			81	2.53
01/13/2010	02/11/2010	29			81	2.79
12/10/2009	01/13/2010	34			89	2.62
11/10/2009	12/10/2009	30			104	3.47
10/12/2009	11/10/2009	29			17	0.59
09/11/2009	10/12/2009	31			27	0.87
08/12/2009	09/11/2009	30			21	0.7
07/14/2009	08/12/2009	29			22	0.76
06/12/2009	07/14/2009	32			27	0.84
05/13/2009	06/12/2009	30			28	0.93
04/14/2009	05/13/2009	29			27	0.93
03/13/2009	04/14/2009	32			36	1.13
02/11/2009	03/13/2009	30			81	2.7
01/12/2009	02/11/2009	30			91	3.03
12/11/2008	01/12/2009	32			119	3.72
11/10/2008	12/11/2008	31			70	2.26
10/10/2008	11/10/2008	31			32	1.03
09/11/2008	10/10/2008	29			19	0.66
08/12/2008	09/11/2008	30			19	0.63
07/14/2008	08/12/2008	29			16	0.55
06/12/2008	07/14/2008	32			23	0.72
05/13/2008	06/12/2008	30			17	0.57
04/11/2008	05/13/2008	32			23	0.72
03/13/2008	04/11/2008	29			20	0.69
02/12/2008	03/13/2008	30			50	1.67
01/14/2008	02/12/2008	29			41	1.41

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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Period April 9, 2011 through April 15, 2011

[Redacted]		[Redacted]		Electric			
Start Date	End Date	Days	Status	Amount	Usage	ADU	
				}	1400	48.28	
01/28/2011	03/1/2011	32		}	3000	93.75	
12/29/2010	01/28/2011	30			1320	44	
11/30/2010	12/29/2010	29			1840	63.45	
10/29/2010	11/30/2010	32			640	20	
09/29/2010	10/29/2010	30			1960	65.33	
08/30/2010	09/29/2010	30			3160	105.33	
07/29/2010	08/30/2010	32			4600	143.75	
06/29/2010	07/29/2010	30			2760	92	
05/28/2010	06/29/2010	32			3120	97.5	
04/29/2010	05/28/2010	29			3120	107.59	
03/31/2010	04/29/2010	29			2000	68.97	
03/1/2010	03/31/2010	30			1040	34.67	
01/28/2010	03/1/2010	32			1320	41.25	
12/28/2009	01/28/2010	31			2840	91.61	
11/25/2009	12/28/2009	33			2920	88.48	
10/27/2009	11/25/2009	29			1640	56.55	
09/28/2009	10/27/2009	29			2440	84.14	
08/28/2009	09/28/2009	31			2840	91.61	
07/29/2009	08/28/2009	30			2800	93.33	
06/29/2009	07/29/2009	30			2560	85.33	
05/29/2009	06/29/2009	31			1440	46.45	
04/29/2009	05/29/2009	30			2120	70.67	
03/30/2009	04/29/2009	30			2080	69.33	
02/27/2009	03/30/2009	31			1080	34.84	
12/27/2008	02/27/2009	62	Rebilled		2560	41.29	
12/27/2008	01/28/2009	32	Canceled		3320	103.75	
11/25/2008	12/27/2008	32			2680	83.75	
10/27/2008	11/25/2008	29			3320	114.48	
09/26/2008	10/27/2008	31			3080	99.35	
08/27/2008	09/26/2008	30			2240	74.67	
07/29/2008	08/27/2008	29			880	30.34	
06/27/2008	07/29/2008	32			1160	36.25	
05/29/2008	06/27/2008	29			1520	52.41	
04/29/2008	05/29/2008	30			2200	73.33	
03/28/2008	04/29/2008	32			2640	82.5	
02/28/2008	03/28/2008	29			2120	73.1	
01/29/2008	02/28/2008	30			2880	96	
12/31/2007	01/29/2008	29			3000	103.45	
11/30/2007	12/31/2007	31			2600	83.87	
10/30/2007	11/30/2007	31			2200	70.97	
10/1/2007	10/30/2007	29			1080	37.24	
08/30/2007	10/1/2007	32			2280	71.25	
08/1/2007	08/30/2007	29			1560	53.79	
07/2/2007	08/1/2007	30			1680	56	
06/1/2007	07/2/2007	31			1720	55.48	
05/3/2007	06/1/2007	29			1080	37.24	
04/3/2007	05/3/2007	30			240	8	
03/2/2007	04/3/2007	32			2840	88.75	
02/1/2007	03/2/2007	29			3360	115.86	
01/2/2007	02/1/2007	30			3200	106.67	
12/1/2006	01/2/2007	32			3160	98.75	
10/31/2006	12/1/2006	31			3560	114.84	
10/2/2006	10/31/2006	29			1480	51.03	
08/31/2006	10/2/2006	32			1760	55	
08/3/2006	08/31/2006	28			1360	48.57	
07/5/2006	08/3/2006	29			2400	82.76	
06/2/2006	07/5/2006	33			1840	55.76	
05/3/2006	06/2/2006	30			1760	58.67	
04/3/2006	05/3/2006	30			2840	94.67	
03/3/2006	04/3/2006	31			800	25.81	
02/1/2006	03/3/2006	30			1960	65.33	
01/3/2006	02/1/2006	29			3200	110.34	
12/5/2005	01/3/2006	29			1280	44.14	
11/2/2005	12/5/2005	33			2200	66.67	
10/3/2005	11/2/2005	30			1960	65.33	
08/31/2005	10/3/2005	33			2440	73.94	
08/3/2005	08/31/2005	28			640	22.86	
07/1/2005	08/3/2005	33			1880	56.97	
06/3/2005	07/1/2005	28			1760	62.86	
05/4/2005	06/3/2005	30			1120	37.33	
04/4/2005	05/4/2005	30			840	28	
03/5/2005	04/4/2005	30			560	18.67	

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Period April 9, 2011 through April 15, 2011

				Electric			
Start Date	End Date	Days	Status	Amount	Usage	ADU	
{Redacted}	{Redacted}			}	242	8.34	
03/2/2011	03/31/2011	29			242	8.34	
01/31/2011	03/2/2011	30			286	9.53	
12/30/2010	01/31/2011	32			328	10.25	
12/1/2010	12/30/2010	29			316	10.9	
10/29/2010	12/1/2010	33			362	10.97	
09/30/2010	10/29/2010	29			338	11.66	
08/31/2010	09/30/2010	30			365	12.17	
07/30/2010	08/31/2010	32			394	12.31	
06/30/2010	07/30/2010	30			390	13	
06/1/2010	06/30/2010	29			404	13.93	
04/30/2010	06/1/2010	32			325	10.16	
04/1/2010	04/30/2010	29			299	10.31	
03/2/2010	04/1/2010	30			313	10.43	
01/29/2010	03/2/2010	32			318	9.94	
12/29/2009	01/29/2010	31			331	10.68	
11/30/2009	12/29/2009	29			311	10.72	
10/28/2009	11/30/2009	33			330	10	
09/29/2009	10/28/2009	29			313	10.79	
08/28/2009	09/29/2009	32			759	23.72	
07/30/2009	08/28/2009	29			668	23.03	
06/30/2009	07/30/2009	30			754	25.13	
06/1/2009	06/30/2009	29			553	19.07	
04/30/2009	06/1/2009	32	Rebill		518	16.19	
04/30/2009	06/1/2009	32	Canceled		518	16.19	
04/30/2009	06/1/2009	32	Canceled		518	16.19	
04/1/2009	04/30/2009	29			386	13.31	
03/2/2009	04/1/2009	30			380	12.67	
01/29/2009	03/2/2009	32			389	12.16	
12/29/2008	01/29/2009	31			433	13.97	
11/26/2008	12/29/2008	33			563	17.06	
10/28/2008	11/26/2008	29			388	13.38	
09/29/2008	10/28/2008	29			374	12.9	
08/28/2008	09/29/2008	32			511	15.97	
07/31/2008	08/28/2008	28			538	19.21	
06/30/2008	07/31/2008	31			651	21	
05/30/2008	06/30/2008	31			514	16.58	
04/30/2008	05/30/2008	30			392	13.07	
03/31/2008	04/30/2008	30			370	12.33	
03/1/2008	03/31/2008	30			365	12.17	
01/30/2008	03/1/2008	31			414	13.35	
01/2/2008	01/30/2008	28			422	15.07	
12/1/2007	01/2/2008	32			553	17.28	
10/31/2007	12/1/2007	31			463	14.94	
10/2/2007	10/31/2007	29			417	14.38	
09/4/2007	10/2/2007	28			380	13.57	
08/3/2007	09/4/2007	32			402	12.56	
07/3/2007	08/3/2007	31			389	12.55	
06/5/2007	07/3/2007	28			354	12.64	
05/4/2007	06/5/2007	32			467	14.59	
04/4/2007	05/4/2007	30			381	12.7	
03/5/2007	04/4/2007	30			358	11.93	
02/1/2007	03/5/2007	32			458	14.31	
01/22/2007	02/1/2007	10			81	8.1	

				Gas			
Start Date	End Date	Days	Status	Amount	Usage	ADU	
{Redacted}	{Redacted}			}	23	0.79	
03/2/2011	03/31/2011	29			23	0.79	
01/31/2011	03/2/2011	30			41	1.37	
12/29/2010	01/31/2011	33			58	1.76	
12/1/2010	12/29/2010	28			36	1.29	
10/29/2010	12/1/2010	33			39	1.18	
09/30/2010	10/29/2010	29			10	0.34	
08/31/2010	09/30/2010	30			9	0.3	
07/30/2010	08/31/2010	32			8	0.25	
06/30/2010	07/30/2010	30			8	0.27	
06/1/2010	06/30/2010	29			10	0.34	
04/30/2010	06/1/2010	32			13	0.41	
04/1/2010	04/30/2010	29			22	0.76	
03/2/2010	04/1/2010	30			27	0.9	
01/29/2010	03/2/2010	32			40	1.25	
12/29/2009	01/29/2010	31			50	1.61	
11/30/2009	12/29/2009	29			51	1.76	
10/28/2009	11/30/2009	33			39	1.18	
09/29/2009	10/28/2009	29			11	0.38	
08/28/2009	09/29/2009	32			8	0.25	
07/30/2009	08/28/2009	29			8	0.28	
06/30/2009	07/30/2009	30			9	0.3	
06/1/2009	06/30/2009	29			9	0.31	
04/30/2009	06/1/2009	32	Rebill		10	0.31	
04/30/2009	06/1/2009	32	Canceled		10	0.31	
04/30/2009	06/1/2009	32	Canceled		15	0.52	
04/1/2009	04/30/2009	29			22	0.73	
03/2/2009	04/1/2009	30			41	1.28	
01/29/2009	03/2/2009	32			58	1.87	
12/29/2008	01/29/2009	31			61	1.85	
11/26/2008	12/29/2008	33			22	0.76	
10/28/2008	11/26/2008	29			14	0.48	
09/29/2008	10/28/2008	29			10	0.31	
08/28/2008	09/29/2008	32			9	0.32	
07/31/2008	08/28/2008	28			10	0.32	
06/30/2008	07/31/2008	31			11	0.35	
05/30/2008	06/30/2008	31			13	0.43	
04/30/2008	05/30/2008	30			21	0.7	
03/31/2008	04/30/2008	30			29	0.97	
03/1/2008	03/31/2008	30			42	1.35	
01/30/2008	03/1/2008	31			42	1.5	
01/2/2008	01/30/2008	28			37	1.16	
12/1/2007	01/2/2008	32			18	0.58	
10/31/2007	12/1/2007	31			13	0.45	
10/2/2007	10/31/2007	29			11	0.39	
09/4/2007	10/2/2007	28			10	0.31	
08/3/2007	09/4/2007	32			10	0.32	
07/3/2007	08/3/2007	31			10	0.36	
06/5/2007	07/3/2007	28			14	0.44	
05/4/2007	06/5/2007	32			17	0.57	
04/4/2007	05/4/2007	30			17	0.57	
03/5/2007	04/4/2007	30			48	1.5	
02/1/2007	03/5/2007	32			19	1.9	
01/22/2007	02/1/2007	10					