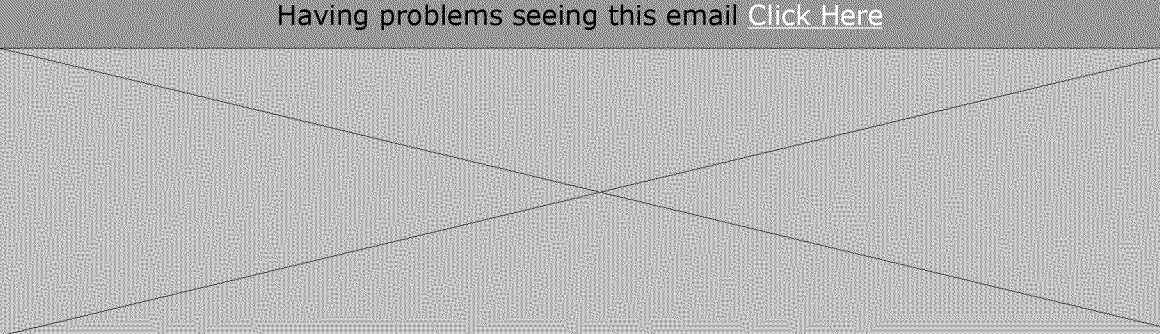


From: Prosper, Terrie D.  
Sent: 6/1/2011 10:34:51 AM  
To: Prosper, Terrie D. (terrie.prosper@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: CPUC June 2011 eNewsletter

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**Welcome to the June 2011 edition of the California Public Utilities Commission's (CPUC) eNewsletter, where you'll find information on the CPUC's participation at the Asian Heritage Fair, navigating the CPUC's website, and more.**



**CPUC Talks Telco at Asian Heritage Street Celebration**

The CPUC participated in the 7th Annual Asian Heritage Street Celebration held at the Civic Center/Little Saigon District in San Francisco.

•[Read the story](#)



**CPUC Fines Telco Company Over Cramming Violations**

The CPUC has approved a Settlement Agreement between Americatel and the CPUC's Consumer Protection and Safety Division that protects consumers against fraudulent marketing practices and faulty billing systems.

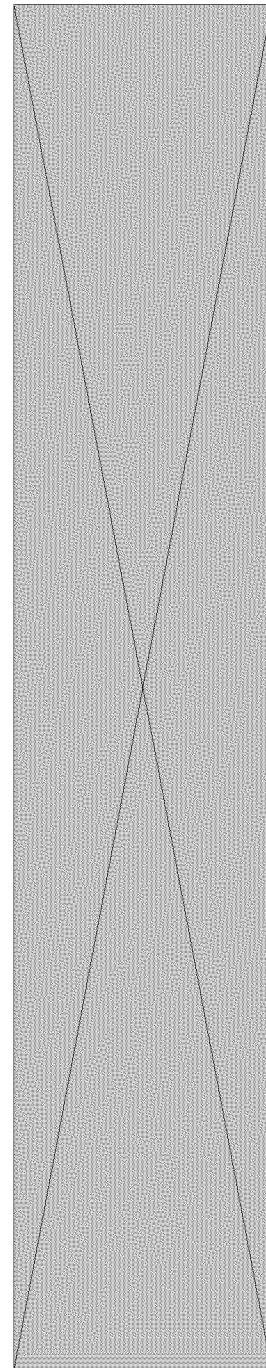
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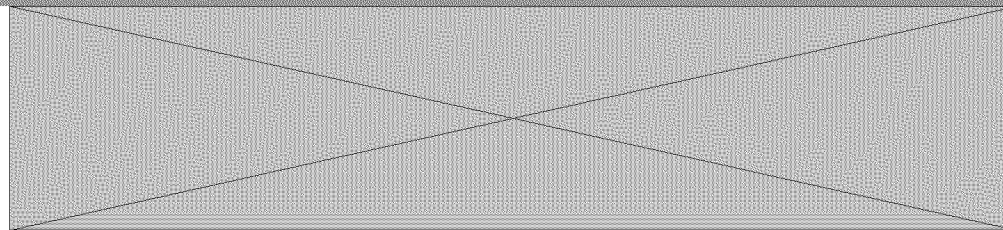
**How the CPUC's Website Can Help You!**

Confused about how to get information on utility issues or how to file a complaint about your utility? The answers are on the CPUC's website!

• [Read the story](#)

Visit our [Consumer Information Center](#) for more assistance. Consumers with utility complaints can call our Consumer Affairs Branch at 1-800-649-7570.





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