

AGENDA

JOINT UTILITIES LOW INCOME PUBLIC MEETING

CARE AND ENERGY SAVINGS ASSISTANCE PROGRAM

**June 17, 2011
10:00 am – 3:00 pm**

**Meeting Location:
Southern California Gas Company
Energy Resource Center
9240 E Firestone Blvd
Downey, CA 90241**

Teleconference: 1-800-423-1988 ID: * 1536056*

1. Welcome – Opening Comments
2. Public Input – non agenda items
3. Update on the 2012 – 2014 Applications
4. Energy Savings Assistance Program - Process Evaluation Recommendations / Possible Program Changes:
 - Changes to Property Owner Waiver forms (Spanish language, updated co-pay info, etc.)
 - New marketing to property owners
 - IOUs to investigate cell phone protocol for reaching customers without landlines
 - Single intake form and proof of income requirement
 - Re-examine the need for contractors to both electronically enter data and provide paper copies of enrollment and assessment forms
 - Scheduling of inspections to immediately after installations (when possible)
 - Other recommendations (database changes, digital photographs prior to installation crew visits, etc.)
5. Utility updates - CARE status, achievements, and issues

6. Utility updates – Energy Savings Assistance Program status, achievements, and issues
7. Regulatory updates (Income Guidelines, Annual Reports)
8. Statewide Installation Standards Manual – Final Review
9. Next Steps
10. Next Quarterly Public Meeting Scheduled for September to be hosted by SDG&E