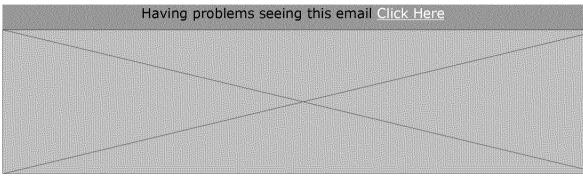
From: Prosper, Terrie D.

Sent: 6/1/2011 10:34:51 AM

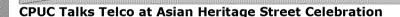
To: Prosper, Terrie D. (terrie.prosper@cpuc.ca.gov)

Cc: Bcc:

Subject: CPUC June 2011 eNewsletter

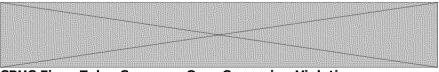


Welcome to the June 2011 edition of the California Public Utilities Commission's (CPUC) eNewsletter, where you'll find information on the CPUC's participation at the Asian Heritage Fair, navigating the CPUC's website, and more.



The CPUC participated in the 7th Annual Asian Heritage Street Celebration held at the Civic Center/Little Saigon District in San Francisco.

Read the story



CPUC Fines Telco Company Over Cramming Violations

The CPUC has approved a Settlement Agreement between Americatel and the CPUC's Consumer Protection and Safety Division that protects consumers against fraudulent marketing practices and faulty billing systems.

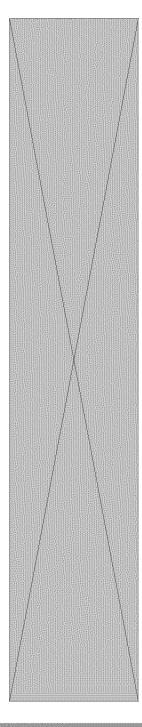
Read the story

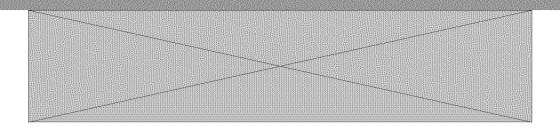
How the CPUC's Website Can Help You!

Confused about how to get information on utility issues or how to file a complaint about your utility? The answers are on the CPUC's website!

Read the story

Visit our <u>Consumer Information Center</u> for more assistance. Consumers with utility complaints can call our Consumer Affairs Branch at 1-800-649-7570.





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June 2011

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