

From: Cherry, Brian K
Sent: 6/30/2011 6:38:02 PM
To: pac@cpuc.ca.gov (pac@cpuc.ca.gov); tdp@cpuc.ca.gov (tdp@cpuc.ca.gov)
Cc:
Bcc:
Subject: FW: Interview with San Jose Mercury News
Morning reading tomorrow.

From: [Redacted]
Sent: Thursday, June 30, 2011 06:02 PM
To: Pruet, Greg S.; Bottorff, Thomas E; Williams, Geisha; Jacobson, Erik B (RegRel); Hertzog, Brian; Togneri, Gabriel; Hayes, Kathleen (Law); Foley, Beth; Martinez, P.J. (ET); Lemler, Gregg; Gambelin, Papia; Lavinson, Melissa A; Kauss, Kent; [Redacted]
Subject: Interview with San Jose Mercury News

All,

This afternoon, External Communications talked with reporter Steve Johnson at the *San Jose Mercury News* about the underground enclosure issue in San Jose, the results of the overall system-wide investigation, and the enhanced inspection procedures that we will be instituting tomorrow. Johnson asked detailed questions about what we found as part of the San Jose and then system-wide investigations.

External Communications stressed the following points:

- We are going to be re-inspecting all of the underground enclosures that were reported to have been inspected in the San Jose Division in 2010 and 2011 by October 14.
- The contractors are no longer working for the company. The PG&E inspectors have been suspended, pending an ongoing investigation.
- We are going to be asking the contracting company to pay for the re-inspection of the facilities that the contractors reported to have inspected in 2010 and 2011.
- The system-wide investigation concluded that the issue in San Jose is not indicative of the rest of the system.
- PG&E has committed to looking at every aspect of our operations. As part of our ongoing efforts to focus on across-the-board improvements, PG&E reviewed and enhanced its inspection and work verification process.

Johnson is writing for tomorrow's newspaper. We will monitor the coverage and will rapidly respond if it is warranted.

Thanks,

[Redacted]

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Manager, External Communications
Pacific Gas and Electric Company (PG&E)

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